

Facilitator Resources	Document Number	HACC QP2.9
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	Approval Date	02/04/2003
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REFERENCES	ISO 9001	
	AQTF	
	QNC	

CHCAC15A	Provide care support which is responsive to the specific nature of dementia
	Type: <i>Manual</i>
	Title: ReBOC Reducing Behaviours of Concern
	Author: National Dementia Behaviour Advisory Service - Alzheimer's Australia
	Abstract: A Hands-On Guide – a resource to assist staff of respite programs and others caring for people living with dementia.
	Type: <i>Video Cassette – 100 minutes</i>
	Title: Dementia: What's It All About?
	Author: Rural Health Education Foundation
	Abstract: This program gives information on dementia including: 1. How often it occurs in Australia; 2. The impact of dementia on the normal ageing process; 3. causes and risk factors; 4. Types of dementia; 5. The progression of dementia; 6. The early signs and benefits of early diagnosis and assessment; 7. Care management and treatment options.
	Type: <i>Video Cassette</i>
	Title: Dementia: Early Diagnosis and the Role of GPs
	Author: Rural Health Education Foundation
Abstract: This program focuses on the role of carers and GPs in caring for a person with dementia. Program topics include 1. The importance of early diagnosis; 2. The benefits of early diagnosis-intervention, management and better forward planning; 3. The vital role played by GPs, family and carers; 4. The range of tools available for early diagnosis; 5. General symptoms and behaviours of dementia; 6. Planning of an appropriate care regime.	
Type: <i>Video Cassette</i>	
Title: Dementia Continuum: How To Manage It	
Author: Rural Health Education Foundation	
Abstract: This program focuses on aged care workers, managers, health professionals and carers. Program topics include 1. Classifying dementia symptoms and behaviour; 2. Understanding care needs of the person with dementia; 3. Factors impacting on care, planning and managing challenging behaviours; 4. The importance of the individual and their environment in planning and managing care; 5. Recent national and international research into dementia.	

<p>CHCAC15A (Continued)</p>	<p>Provide care support which is responsive to the specific nature of dementia (Continued. .)</p> <p>Type: <i>Video Cassette</i></p> <p>Title: Dementia: What Difference Does Person-Centred Care Make?</p> <p>Author: Rural Health Education Foundation</p> <p>Abstract: This program focuses on aged care workers, managers, health professionals and carers. Program topics include 1. The importance of person-centred care and how to apply it; 2. Multi-disciplinary and holistic approaches to care; 3. Resources and strategies to support person-centred care; 4. Effective communication strategies.</p> <p>Type: <i>Video Cassette</i></p> <p>Title: Dementia and the Aged Care Worker</p> <p>Author: Rural Health Education Foundation</p> <p>Abstract: This program focuses on aged care workers, managers and health professionals. Program topics include 1. Training, education and support required for workers; 2. Resources available to support staff; 3. Managing behaviours of concern; 4. Individual and organisational considerations that affect staff, including family, friends and others in the care process; 5. Culturally appropriate care.</p> <p>Type: <i>Video Cassette</i></p> <p>Title: Brain And Behaviour</p> <p>Author: University of Sydney</p> <p>Abstract: This is an Australian resource in which Dr Helen Creasey uses an informal group setting to present a clear and practical picture of the parts of the brain affected by Alzheimer's Disease and related dementias. Film clips of client interviews highlight how these physical alterations affect behaviour and personality. These also illustrate the use of behavioural tools and key phrases to minimise brain function gaps. This is an excellent resource for support groups.</p> <p>Type: <i>Video Cassette</i></p> <p>Title: Alzheimer's Disease: A Common Sense Approach To Communication</p> <p>Author: Educational Media Australia</p> <p>Abstract: Alzheimer's disease often produces memory loss and gradual changes in abilities to think, plan and communicate. Family members who are caregivers are often frustrated by these losses. This video is designed to help caregivers by providing information about these losses, teaching verbal and non-verbal communication techniques, describing common behaviour changes and providing suggestions to prevent or reduce problem behaviours.</p>
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<p>CHCAC15A (Continued)</p>	<p>Provide care support which is responsive to the specific nature of dementia (Continued. .)</p> <p>Type: <i>Video Cassette – 60 minutes</i></p> <p>Title: Dementia With Dignity</p> <p>Sub Title: <i>A Practical Guide For Carers</i></p> <p>Author: Eastway Communication Production</p> <p>Abstract: This video is based in part on Barbara Sherman’s widely acclaimed book of the same name. Barbara has worked with people with dementing illnesses for over 20 years, and was also a home carer, her husband Bill, had dementia. The video is in four parts – continuing a familiar lifestyle, making the most of abilities, relating and communicating, strange and disruptive behaviour</p> <p>Type: <i>Video Cassette</i></p> <p>Title: Vera’s Day Respite Centre</p> <p>Sub Title: <i>Dementia Specific Day Respite</i></p> <p>Author: Alzheimer’s Association of Queensland Inc</p> <p>Abstract: This video presents a typical day at the Centre. It demonstrates members involved in ordinary activities, where clients are encouraged to use their retained skills. This video gives the viewer an inside glimpse of the simplicity of a centre designed to enhance the quality of life for people with a dementing illness.</p> <p>Type: <i>Video Cassette</i></p> <p>Title: A Conversation With Letty Tennis</p> <p>Sub Title: <i>Early Onset Memory Loss: Alzheimers</i></p> <p>Author: Joseph and Katheen Bryan</p> <p>Abstract: In this video, Ms Tennis courageously and honestly presents her reactions to her progressive memory loss. This 20-minute video represents her effort to reach out to others affected by memory loss and to break down public misconceptions about people with memory impairing illnesses. This video is excellent viewing for families and professions involved with Alzheimers disease, especially those dealing with early onset Alzheimer’s.</p> <p>Type: <i>Video Cassette</i></p> <p>Title: Lily's Story</p> <p>Sub Title: <i>A Tale of Dementia</i></p> <p>Author: Good Practice In Dementia Care Demonstration Workshop</p> <p>Abstract: This is the story of Lily who lived in the outback on a station and developed dementia in her old age. It is a story told through narrative and paintings tracing Lily's life and how dementia affected her and her family. It discusses the symptoms of dementia and explains some of the 'whys' of the associated with the illness in a gentle and understanding manner.</p>
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CHCAC3C	<p>Orientation to aged care work</p> <p>Type: <i>Booklet</i></p> <p>Title: A Summary of the National Program Guidelines for the Home and Community Care Program 2002</p> <p>Author: Commonwealth of Australia</p> <p>Abstract: This booklet is a summary of the National Program Guidelines for the Home and Community Care Program. It provides a brief guide to the HACC Program, including the types of services that it offers and the people who are eligible to receive them.</p> <p>Type: <i>Publication</i></p> <p>Title: Home and Community Care Program Statement of Rights and Responsibilities</p> <p>Author: Commonwealth of Australia</p> <p>Abstract: Frail elderly people and younger people with disabilities and their carers make up the HACC target group.</p> <p>Type: <i>Video Cassette - 12 minutes</i></p> <p>Title: Forever Young</p> <p>Sub Title: Post Retirement Activities</p> <p>Author: Terra Nova Films</p> <p>Abstract: Here is a perky and invigorating look at the post retirement years of several older adults who share their wisdom and warmth on a variety of topics including retirement, health, love, sex, happiness and death. These people range in age from 66 to 82. At a time of life when many adults feel lost or useless, they have found exciting and stimulating things that they like and have always wanted to do, ranging from bee-keeping to skydiving.</p> <p>Type: <i>Video Cassette</i></p> <p>Title: A Matter of Attitude: Older People Confronting The Fear of Frailty</p> <p>Author: Dept of Families, Youth and Community Care</p> <p>Abstract: Five older Australians show that life can be exciting and fulfilling, even if you happen to be frail. Their real life experiences dispel the myth that frailty is a time of decline or dependence.</p> <p>Type: <i>Video Cassette - 25 minutes</i></p> <p>Title: Ageing</p> <p>Author: Video Education Australasia</p> <p>Abstract: This program shows how the body's systems change with age. We all think we know the main signs of ageing – wrinkles, forgetfulness, less agility. This program explores some of the mysteries of ageing and finds that people who treat their bodies with respect can be as active and energetic as people half their age.</p>
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<p>CHCAC3C <i>(Continued. . .)</i></p>	<p>Orientation to aged care work <i>(Continued. . .)</i></p> <p>Type: <i>Video Cassette</i></p> <p>Title: Not Quite Nirvana</p> <p>Author: Stephen Westh</p> <p>Abstract: An old man has a stroke while listening to the footy on his radio on Saturday afternoon, and is hospitalised in a nursing home shortly afterwards. His independent and even eccentric nature is challenged by his dependence on the institution and its monotonous routine.</p> <p>Type: <i>Video Cassette - 36 minutes</i></p> <p>Title: Mr. Nobody</p> <p>Author: Canadian Film Co.</p> <p>Abstract: This video examines the rights of the older person. It focuses on the subject of self-neglect and the implications for the community when an older person can no longer care for himself or herself. The rights of the older person and the rights of the community are examined. The video highlights values and attitudes as well as ethical and legal issues. Ideally, discussion of the issues raised should follow the viewing of this video, which + is accompanied by a user's guide.</p> <p>Type: <i>Video Cassette - 31 minutes</i></p> <p>Title: Perspectives on Ageing</p> <p>Sub Title: <i>Physical Changes and Their Implications</i></p> <p>Author: Encyclopaedia Britannica</p> <p>Abstract: This is a highly informative package, with well-illustrated examples and an easy to listen to dialogue. This video would be ideal for any group or individual who wishes to be well informed on the ageing process. It also portrays the difficulties faced by service providers in intervention, when, despite the abuse, the elderly person chooses to remain with the family. This is sure to provide a discussion on the moral and ethical dilemmas involved in ensuring the well being of the person concerned and the danger of inaction.</p> <p>Type: <i>Video Cassette - 13 minutes</i></p> <p>Title: Value Me Value You</p> <p>Author: HACC Resource Unit</p> <p>Abstract: This video shows the essence of eight main views of reality and the primary associated values from preservation of self to preservation of the planet. If we are to communicate with different types of people from all walks of life, we need to be aware of the different ways people view the world. The way we view the world is determined to a great extent by our experiences. Because we see the world the way we do, we focus a great deal of our energy satisfying our needs within that world. The way we do this indicates what our values are.</p>
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CHCCOM2B	<p>Communicate appropriately with clients and colleagues</p> <p>Type: <i>Video Cassette</i></p> <p>Title: Coping With Others With Clayton Barbeau</p> <p>Author: Franciscan Communications</p> <p>Abstract: Using a variety of anecdotes from his family experiences and the lives of his counselling clients, therapist Clayton Barbeau keeps his audience chuckling as he shares insights about coping with others. He insists we must stop disowning ourselves in order to cope effectively.</p> <p>Type: <i>Video Cassette</i></p> <p>Title: The Art of Listening</p> <p>Author: Science Press</p> <p>Abstract: This video demonstrates practical techniques in listening you can use immediately. It presents listening as a skill you can learn, practise and perfect.</p> <p>Type: <i>Video Cassette</i></p> <p>Title: Body Language: An Introduction to Non-Verbal Communication</p> <p>Author: Science Press</p> <p>Abstract: If actions speak louder than words, body language is shouting. Let this video guide you through the land of space wars, tongue showing, invisible bubbles, subconscious gestures, silent language, the rules of eye contact, and invisible grammar.</p> <p>Type: <i>Video Cassette</i></p> <p>Title: Talking About Speech Pathology</p> <p>Author: Dept of Speech Pathology Royal Brisbane Hospital and Health Service District</p> <p>Abstract: An introduction to adults with acquired communication and swallowing disorders.</p>
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CHCCS401A	<p>Facilitate cooperative behaviour</p> <p>Type: <i>Manual</i></p> <p>Title: ReBOC Reducing Behaviours of Concern</p> <p>Author: National Dementia Behaviour Advisory Service - Alzheimer's Australia</p> <p>Abstract: A Hands-On Guide – a resource to assist staff of respite programs and others caring for people living with dementia.</p> <p>Type: <i>Video Cassette – 15 minutes</i></p> <p>Title: Dealing With Difficult Behaviour</p> <p>Author: Channel 1 Training Videos</p> <p>Abstract: This video shows you how to face conflict rather than avoid it, employ self-control techniques and have greater understanding of what works when dealing with difficult behaviour. This video also deals with practical problem solving, how to reduce stress associated with confrontation and unresolved conflict, and how to reduce the level of intimidation from bullies, antagonistic types and manipulators.</p> <p>Type: <i>Video Cassette – 15 minutes</i></p> <p>Title: Dealing With Aggressive Behaviour</p> <p>Author: Channel 1 Training Videos</p> <p>Abstract: Many people work in jobs where the risk of being confronted with aggressive behaviour is very real. This package offers some simple steps, which will equip you to handle most situations that come your way.</p> <p>Type: <i>Video Cassette – 22 minutes</i></p> <p>Title: Home Visiting Safety For Community Workers</p> <p>Author: Community Service Program: The Prince Charles Hospital Health Service District</p> <p>Abstract: This video covers the issues of safety for Community Health and Home Care Workers visiting people's homes to provide services.</p>
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CHCCS405A	<p>Work effectively with culturally diverse clients and co-workers</p> <p>Type: <i>Video Cassette - 46 mins and Learning Kit - 28 page booklet</i></p> <p>Title: Conflict or Challenge? Crosscultural Issues in Australia</p> <p>Author: UNI of NSW</p> <p>Abstract: The manual has been written to assist workshop leaders to plan and conduct effective educational programs which will raise awareness and assist participants to develop the knowledge and skills to communicate more effectively across cultures.</p> <p>Type: <i>Video Cassette</i></p> <p>Title: In Good Company</p> <p>Author: Health Media</p> <p>Abstract: Use as a discussion starter or on its own. A training tool for highlighting cultural sensitivities. A video that includes separate interviews with six persons from Italian, Greek, Vietnamese, Lebanese and Polish origins, who are coping with the challenge of ageing in Australia. Deals with language and communication difficulties, as well as the expectations of family and community.</p> <p>Type: <i>Booklet - 28 pages</i></p> <p>Title: Meeting The Standards In Our Multicultural Society</p> <p>Sub Title: <i>An Ideas Guide For HACC Services</i></p> <p>Author: St Luke's Nursing Service: Multicultural Project 2000</p> <p>Abstract: This booklet aims to inform Home and Community Care (HACC) service providers on ways to meet the HACC Standards in terms of our culturally and linguistically diverse population. The primary focus is on non-English speaking background (NESB) clients or potential clients. It is an ideas guide to improve access for NESB people to HACC services and to better meet their needs.</p>
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CHCDIS13A

Support older people with disabilities

Type: *Video Cassette - 57 minutes*

Title: **How The Body Ages**

Sub Title: ***Challenging the Common Misconceptions That Surround the Ageing***

Author: Marcom Projects - SBS

Abstract: The Baltimore Longitudinal Study on Ageing and the Human Genome Project have contributed to an increase in knowledge about ageing, dispelling the myth that ageing is a process of deterioration. Nutrition, fitness and lifestyle contribute to high quality of life amongst older people, which they can enjoy without the threat of a long term disability. Research shows that while brain cells do die, new linkages occur which means that loss of mental ability is not an inevitable consequence of ageing.

Type: *Video Cassette - 57 minutes*

Title: **The Myths and Realities of Ageing**

Sub Title: ***Challenging the Common Misconceptions That Surround the Ageing***

Author: Marcom Projects - SBS

Abstract: The population is ageing. No generalised statements can be made about this group of people – there are no stereotypes. This program looks at common myths surrounding ageing and compares it with realities – older people are increasingly more active physically and economically independent and sexually active.

Type: *Video Cassette - 26 minutes*

Title: **A Guide To Disabilities – Part Two:**

Sub Title: ***Bladder, Bowels and Swallowing***

Author: Somerville, Brian

Abstract: This is the second in the four part video series on disabilities and how they effect the human body. This video looks at bladder problems, bowel problems and disorders of swallowing.

Type: *Video Cassette - 40 minutes*

Title: **A Guide to Disabilities – Part Three:**

Sub Title: ***Problems With Speech, Hearing and Vision***

Author: Somerville, Brian

Abstract: This is the third video in a four part series on the management of disabilities. This video examines disorders of speech, disorders of hearing and disorders of vision.

<p>CHCDIS13A (Continued. .)</p>	<p>Support older people with disabilities <i>(Continued. .)</i></p> <p>Type: <i>Video Cassette - 34 minutes</i></p> <p>Title: From The Inside Looking Out</p> <p>Author: University of Southern Queensland</p> <p>Abstract: This video is designed to provide an opportunity to meet people with disabilities in order to feel more comfortable and relaxed in their company. You will meet Denise, Barry and Anne who were born with different physical disabilities. Each of them will share with you a part of their life story. They talk about some of the humorous episodes in their lives and some of the challenges they have faced. This video was filmed in front of a live audience and is suitable for everyone involved in communicating or working with people with disabilities.</p> <p>Type: <i>Video Cassette - 30 minutes</i></p> <p>Title: Invitation To Health</p> <p>Sub Title: <i>Living With Health</i></p> <p>Author: Dallas Telecourses</p> <p>Abstract: This video presents a general overview of the five dimensions of health: emotional, intellectual, physical, social and spiritual. The program embraces the important aspects of a healthy lifestyle and personal health goals.</p> <p>Type: <i>Video Cassette</i></p> <p>Title: Brain And Behaviour</p> <p>Author: University of Sydney</p> <p>Abstract: This is an Australian resource in which Dr Helen Creasey uses an informal group setting to present a clear and practical picture of the parts of the brain affected by Alzheimer's Disease and related dementias. Film clips of client interviews highlight how these physical alterations affect behaviour and personality. These also illustrate the use of behavioural tools and key phrases to minimise brain function gaps. This is an excellent resource for support groups.</p>
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<p>CHCDIS1C</p>	<p>Orientation to disability work</p>
	<p>Type: <i>Video Cassette</i> Title: Remember Me Sub Title: <i>Living with Acquired Brain Injury</i> Author: Centre for Social Health Abstract: Brain Injury can have many causes and the effects are different for every individual. People can have huge personality changes because brain injury attacks the way your mind works. 'Remember Me' looks at impressions of living with traumatically acquired brain injury. It aims to improve the understanding of service providers to the particular needs of people with brain injury and is a tool for community education about this often misunderstood disability.</p>
	<p>Type: <i>Video Cassette</i> Title: 'One Track Minds' Understanding Autism Author: The Lifestyle Channel – Channel 21 Abstract: One Track Minds offers a comprehensive look at what Autism and what practical and effective therapies are available. This one-hour Lifestyle program follows case studies of families in Sydney, Perth and Melbourne representing the full spectrum of Autism.</p>
	<p>Type: <i>Video Cassette - 34 minutes</i> Title: From The Inside Looking Out Author: University of Southern Queensland Abstract: This video is designed to provide an opportunity to meet people with disabilities in order to feel more comfortable and relaxed in their company. You will meet Denise, Barry and Anne who were born with different physical disabilities. Each of them will share with you a part of their life story. They talk about some of the humorous episodes in their lives and some of the challenges they have faced. This video was filmed in front of a live audience and is suitable for everyone involved in communicating or working with people with disabilities.</p>

<p>CHCDIS3C</p>	<p>Provide services to people with disabilities</p> <p>Type: <i>Video Cassette</i></p> <p>Title: Invitation To Health</p> <p>Authors: Dallas Telecourses, Dallas USA</p> <p>Abstract: This video presents a general overview of the five dimensions of health: emotional, intellectual, physical, social and spiritual. The Program embraces the important aspects of a healthy lifestyle and personal health goals.</p> <p>Type: <i>Video Cassette - 20 minutes</i></p> <p>Title: Talk About It</p> <p>Author: NSW Council for Intellectual disability</p> <p>Abstract: A worker sexually assaults Diane in her group home. Her friend Rose assists her to visit a sexual assault service and report the incident to the police.</p>
<p>CHCHC301B</p>	<p>Work effectively in a home and community care environment</p> <p>Type: <i>Booklet</i></p> <p>Title: Guidelines for The Home and Community Care (HACC) Program – HACC National Standards</p> <p>Author: Commonwealth of Australia</p> <p>Abstract: The Guidelines for the Home and Community Care Program National Service Standards have been developed as part of the commitment at all levels of Government to providing a high quality service to consumers in the HACC Program. They were developed by the Commonwealth in consultation with States and Territories and are intended to provide the basis for a nationally consistent approach to the quality and delivery of all HACC funded services.</p> <p>Type: <i>Video Cassette</i></p> <p>Title: In Good Company</p> <p>Author: Health Media</p> <p>Abstract: Use as a discussion starter or on its own. A training tool for highlighting cultural sensitivities. A video that includes separate interviews with six persons from Italian, Greek, Vietnamese, Lebanese and Polish origins, who are coping with the challenge of ageing in Australia. Deals with language and communication difficulties, as well as the expectations of family and community.</p>

CHCHC302B Provide personal care in a home and community care environment

Type: *Training Package*

Title: **Home and Community Care Personal Care**

Author: Media Australia & Bendigo Regional Institute of TAFE

Abstract: The aim of the Personal Care Training Package is to provide resources for accredited and in-service training, targeted at the Home and Community Care workforce involved in the delivery and supervision of personal care. The package is concerned with general personal care skills, knowledge and concepts which can provide a basis for safe, consistent and competent delivery of service to all Home and Community Care consumers.

Type: *Manual*

Title: **Infection Control Guidelines**

Author: Queensland Health

Abstract: Workplace Health & Safety

Type: *Handbook*

Title: **Medication for Care Workers Management Handbook**

Author: Edwards, Sue & Tooke, Elaine

Abstract: In this handbook you will find information about the roles and responsibilities of the care-worker, the most common types of medication, how they are administered and how to ensure safe practice.

Type: *Video Cassette*

Title: **Daily Personal Care**

Author: Media Australia & Bendigo Regional Institute of TAFE

Abstract: Introduction to HACC Services and the Role of Personal Carers. Manual Handling, Lifting and Transfer Techniques, Daily Personal Care, Assisting with Eating and Caring for Yourself.

Type: *Video Cassette*

Title: **The Mind, Body and Spirit Connection**

Author: Educational Media Australia Pty Ltd

Abstract: This series explores the body's immune system, which is the key to good health. Using colourful graphics and lively analogies, the immune system is explained simply and clearly. A variety of topics are covered, including how antibodies are built and how sexually transmitted diseases affect the immune system. Viewers will not only gain a better understanding of the immune system, but their bodies as well. Many people believe that the human brain and behaviour can affect the immune system. The impact of lifestyle, stress and sleep deprivation on the immune are explored. Interviews with leading scientists and medical experts are included as well as examples of how to use stress management techniques to improve one's health across the lifespan.

<p>CHCHC302B (Continued. . .)</p>	<p>Provide personal care in a home and community care environment (Continued. . .)</p>
	<p>Type: <i>Video Cassette</i> Title: Stress Busters Author: Amanda Gore Abstract: A dramatic and funny presentation about stress, change, lifestyle and communication</p>
	<p>Type: <i>Video Cassette</i> Title: Home Care Companion: Creating Healthy Home Care Conditions: Infection Control Author: Healing Arts Communications - Media Works Production Abstract: This video teaches professional methods for infection control in the home.</p>
	<p>Type: <i>Video Cassette - 30 minutes</i> Title: Food Safety Author: Science Press Abstract: Food poisoning is surprisingly common, but is usually labelled as a 'bug' or '24 hour flu'. Accompany a poison investigator as she views a surveillance tape searching for evidence of food poisoning. Emphasis is on the 'why' of food handling</p>
	<p>Type: <i>Video Cassette</i> Title: Tackling A Wee Problem Author: Educational Media Australia P/L – Holmesglen Institute of TAFE Abstract: The video is designed as part of an educational package targeting women in the community. Its aim is to introduce the concepts of incontinence and bladder health in a light hearted and comfortable format. It is intended to be used as part of a presentation to raise awareness of continence issues, provide strategies for improving bladder and bowel health, and highlight the availability of professional assistance for continence problems.</p>
	<p>Type: <i>Package</i> Title: Swallowing Difficulties Sub Title: <i>A Guide for Carers</i> Abstract: This video and booklet have been produced as a 'take home' resource for the carers of and patients with swallowing difficulties. The intention of the video and booklet is to help widen understanding by carers, patients and health professionals of swallowing problems. Through this wider understanding, the compassionate management of swallowing problems will be achieved.</p>
<p>Type: <i>Video Cassette - 22 mins</i> Title: Drugs: How They Affect Body Chemistry Author: AIMS Media, USA Abstract: With concise explanations, animated graphics, and representative models of human organs, this eye opening program highlights the way in which drugs – from aspirin to cocaine – affect the natural functioning of the human system.</p>	

<p>CHCHC302B <i>(Continued. . .)</i></p>	<p>Provide personal care in a home and community care environment (Continued. . .)</p> <p>Type: <i>Video Cassette</i></p> <p>Title: HACC Manual Handling in the Community Care Setting</p> <p>Author: HACC Resource Unit 2002</p> <p>Abstract: This Manual Handling video is intended as support resource material. The HACC Resource Unit recommends that staff involved in facilitating competency based training in this area have a minimum of the Certificate IV in Workplace Training and Assessment and Registration of the appropriate health profession.</p> <p>This video comprises:</p> <ul style="list-style-type: none"> • an overview of the Freestyle transferring technique BPS • application of Freestyle transferring in personal care and related client transfers • application of Freestyle transferring in domestic duties
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<p>CHCINF8B</p>	<p>Comply with information requirements of the aged care and community care sectors</p> <p>Type: <i>Publication - 32 pages</i></p> <p>Title: Functional Screening and Assessment: How and Why?</p> <p>Author: Centre for Health Service Department University of Wollongong for Queensland health</p> <p>Abstract: This manual is designed to assist HACC services undertake a Tier 1 HACC Functional Screen and undertake Tier 2 HACC Functional Assessments.</p> <p>Type: <i>Leaflet</i></p> <p>Title: Home and Community Care (HACC) Program: Complaints Policy</p> <p>Author: Commonwealth of Australia</p> <p>Abstract: This paper provides the framework for a complaints policy and procedures in the HACC program and is based on the requirement that both service provider agencies and administering government departments have policies in place to inform consumers of their right to complain, and procedures to resolve any complaints received.</p> <p>Type: <i>Brochure</i></p> <p>Title: Mistreatment of Older People</p> <p>Sub Title: <i>Let's Open the Door to Hope and Family Harmony</i></p> <p>Author: Elder Abuse Prevention Unit</p> <p>Abstract: The Elder Abuse Prevention Unit is auspiced by <i>Lifeline Brisbane</i> and funded by <i>Queensland Government Department of Families</i>.</p>
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CHCMH1B	<p>Orientation to mental health work (non-clinical)</p> <p>Type: <i>Booklet - 57 pages</i></p> <p>Title: Supporting People With Psychiatric Disabilities</p> <p>Sub Title: <i>Information And Skills And Strategies For Support Workers</i></p> <p>Author: ARAFMI Qld Inc</p> <p>Abstract: This booklet is designed to ensure that community workers throughout Queensland, involved in providing support for people with disabilities, have the basic knowledge and skill required to understand and meet the support needs of people with psychiatric disability and their family carers.</p> <p>Type: <i>Learning Package</i></p> <p>Title: Carers Coping Skills – ARAFMI Brisbane Inc</p> <p>Author: ARAFMI Brisbane Inc</p> <p>Abstract: This is a carer coping skills Learning Package and is a package written by carers for carers. It aims to distil the hard-won experiences of a number of ARAFMI members in coping with mental illness in the family, for the benefit of others new to the carer's role.</p> <p>Type: <i>Video Cassette</i></p> <p>Title: Back From Madness</p> <p>Sub Title: <i>The Struggle for Sanity</i></p> <p>Author: Kenneth Paul Rosenberg</p> <p>Abstract: This video explores current drug therapy and follows four people who have been treated with psychotropic drugs.</p> <p>Type: <i>Video Cassette</i></p> <p>Title: A Little Understanding</p> <p>Sub Title: <i>Dealing With The Stigma of Mental Illness</i></p> <p>Author: Transcultural Mental Health Centre</p> <p>Abstract: Three people with mental illness talk about their experiences with the mental health system and community attitudes. The video also encourages people to examine their own ideas about mental illness and challenges some common.</p>
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HLTFA1A	<p>Apply basic First Aid</p> <p>Type:</p> <p>Title:</p> <p>Sub Title:</p> <p>Author:</p> <p>Abstract:</p>
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CHCOHS302A	<p>Participate in safety procedures for direct care</p> <p>Type: <i>Video Cassette</i></p> <p>Title: Manual Handling in the Community Care Setting</p> <p>Author: <i>HACC Resource Unit 2002</i></p> <p>Abstract: This manual handling video is intended as support resource material. The HACC Resource Unit recommends that staff involved in facilitating competency based training in this area have a minimum of the Certificate IV in Workplace Training and Assessment and Registration of the appropriate health profession.</p> <p>This video comprises:</p> <ul style="list-style-type: none"> • an overview of the Freestyle transferring technique BPS • application of Freestyle transferring in persona care and related client transfers • application of Freestyle transferring in domestic duties <p>Type: <i>Video Cassette</i></p> <p>Title: Best of Both Worlds And Caring Safely</p> <p>Subtitle: <i>Workplace Health and Safety Issues for Home Care</i></p> <p>Author: Niki Ellis and Associates</p> <p>Abstract: These videos illustrate a number of Workplace Health and Safety issues in the home that may confront the Home care Worker.</p> <p>Type: <i>Video Cassette - 30 minutes</i></p> <p>Title: Food Safety</p> <p>Author: Science Press</p> <p>Abstract: Food poisoning is surprisingly common, but is usually labelled as a 'bug' or '24 hour flu'. Accompany a poison investigator as she views a surveillance tape searching for evidence of food poisoning. Emphasis is on the 'why' of food handling</p> <p>Type: <i>Video Cassette</i></p> <p>Title: Home Care Companion: Creating Healthy Home Care Conditions: Infection Control</p> <p>Author: Healing Arts Communications - Media Works Production</p> <p>Abstract: This video teaches professional methods for infection control in the home.</p> <p>Type: <i>Booklets x 3</i></p> <p>Title: The Employers Guide to Health & Community Service Workers in People's Homes</p> <p>Title: The Health & Community Service Workers' Guide to Working in People's Homes</p> <p>Title: The Home Occupier's Guide to Providing a Safe Workplace for Health and Community Workers</p>
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HLTHIR4A	<p>Work effectively in a cross cultural context with Aboriginal and Torres Strait Islander people and organisations</p> <p>Type: <i>Video Cassette - 46 mins and Learning Kit - 28 page booklet</i></p> <p>Title: Conflict or Challenge? Cross-Cultural Issues in Australia</p> <p>Author: UNI of NSW</p> <p>Abstract: The manual has been written to assist workshop leaders to plan and conduct effective educational programs which will raise awareness and assist participants to develop the knowledge and skills to communicate more effectively across cultures.</p> <p>Type: <i>Manual</i></p> <p>Title: Managing In Two Worlds</p> <p>Sub Title: <i>Governance Competencies for Boards of Management of Aboriginal and Torres Strait Islander Community-Managed Organisations</i></p> <p>Author: Aboriginal and Torres Strait Islander Commission (ATSIC)</p> <p>Abstract: Boards of Aboriginal and Torres Strait Islander community-managed organisations make a valuable contribution to their communities. These organisations build futures and strengthen the community for the next generation. This package has been developed with much consultation and belief that this was an opportunity to develop genuine, realistic and truly meaningful training that would be of real value to boards of management of the diverse Aboriginal and Torres Strait Islander organisations and councils across Australia.</p> <p>Type: <i>Video Cassette</i></p> <p>Title: Bringing Them Home</p> <p>Author: Human Rights & Equal Opportunity Commission</p> <p>Abstract: National inquiry into the separation of Aboriginal and Torres Strait Islander Children from their families.</p> <p>Type: <i>Video Cassette</i></p> <p>Title: Lily's Story</p> <p>Sub Title: <i>A Tale of Dementia</i></p> <p>Author: Good Practice In Dementia Care Demonstration Workshop</p> <p>Abstract: This is the story of Lily who lived in the outback on a station and developed dementia in her old age. It is a story told through narrative and paintings tracing Lily's life and how dementia affected her and her family. It discusses the symptoms of dementia and explains some of the 'whys' of the associated with the illness in a gentle and understanding manner.</p> <p>Type: <i>Video Cassette – 18 minutes</i></p> <p>Title: Caring Safely</p> <p>Author: Niki Ellis & Associates</p> <p>Abstract: This video is designed to be used with the OHS handbooks, trainer's manuals and management tools contained in the Home and Community Care OHS Training Program. The Commonwealth Department of Human Services and Health funded this program.</p>
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<p>HLTHIR4A (Continued. . .)</p>	<p>Work effectively in a cross cultural context with Aboriginal and Torres Strait Islander people and organisations (Continued. . .)</p> <p>Type: <i>Video Cassette - 13 minutes</i></p> <p>Title: Murries Coming Together</p> <p>Sub Title: <i>HACC in Aboriginal and Islander Communities</i></p> <p>Author: HACC Resource Unit</p> <p>Abstract: This video looks at the Home and Community Care (HACC) program and how it can help people from Aboriginal and Islander communities. The video focuses on three successful Home and Community Care projects in urban, semi-remote and remote Aboriginal communities and their benefits to older people, those with disabilities and the people doing the caring. Services highlighted include Meals on Wheels, Home Help, respite</p> <p>Type: <i>Video Cassette</i></p> <p>Title: Supportive Supervision - The Murri Way</p> <p>Author: Home & Community Care Program</p> <p>Abstract: Employees and Supervisors face changed work practices to adapt to legislative and organisational requirements and Client and Carer needs. For HACC funded organisations these changes are detailed in statements such as "Statement of Rights & Responsibilities", "HACC Complaints and Disputes - No Trouble", "Getting It Right - Guidelines for the Home & Community Care Program National Service Standards". The Case Coordinator of a HACC Funded service is now faced with a role that is changing from that of a person who directs and controls the day to day work of others, to a person who must also act as a coach, mentor, consultant and trainer.</p>
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