

Your Local Contact:



***HELPING
YOU STAY AT
HOME***

**SERVICES IN THE
COMMUNITY**

for

- ◆ *frail older people*
- ◆ *people of any age with a disability*
- ◆ *and their carers*

Beaudesert Shire

Who can use these services?

- Home and Community Care (HACC) services aim to help:

- the frail elderly
- younger persons
- carers of the above

with a functional disability such that they require supervision or assistance to perform the tasks of daily living eg personal or home care, etc.

More Information – One Stop Shops

**Aged Care Hot Line
1800 500 853**

**Commonwealth Respite & Carelink
1800 052 222**

**Veterans Home Care Assessment
Agency
1300 550 450**

The aim and availability of HACC services

A range of practical, basic support services is provided to assist people maintain themselves or a care recipient in their home and community, and to prevent premature or inappropriate entry to residential care. Service availability may vary and provision may be dependent on the competing relative needs of all clients assisted by the program.

This booklet lists all services funded by the HACC program in the Beaudesert Shire. You can contact services directly yourself or phone the Community Health Services Centre for further advice.

Prepared by
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Need more information?

- For further information about Home and Community Care Services:

Information and Support Line
Freecall Monday to Friday
9:00 am to 4:00 pm
1800 242 636
3281 4611

- For information on services for people with disabilities funded by the Disabilities Program, Department of Families, Youth and Community Care:

Disability Information Service
1800 177 120

For information, support and respite for carers:

1800 059 222
(Freecall)

Queensland Health Service Centres

- Specialist services including nursing, social work, physiotherapy, dietetics, occupational therapy, speech pathology, podiatry and general information are available through these centres.

Logan Beaudesert Community Health
Services Centre 3290 8900
Beaudesert Hospital, Community
Health Nurse..... 5541 9231
Jimboomba Community
Health Nurse..... 5547 9713

Domestic Assistance

- Home care services may provide help with shopping, housework, cleaning, cooking, other household chores and personal care such as assistance with showering and dressing. Not all of the agencies listed provide all of these services.

Logan Beaudesert Home Care Service	3290 8988
Jymbilung House (<i>caters for all, with focus on Indigenous persons</i>)	5541 4025
Centacare St Mary's Community Services ..	5541 1653
Blue Care Beaudesert	5541 2280
Diversicare (for persons of non English speaking background)	3208 6401 or 3846 1099

Disability specific Information & Support Services

Aged Care Qld Inc	3725 5555
Alzheimer's Association	3857 4043
Dementia Helpline.....	1800 639 331
ARAFMI – Association of Relatives & Friends of the Mentally Ill	3254 1881
Brain Injury Association of Qld.....	3367 1049
Freecall	1800 673 074
Council on the Ageing Queensland	3316 2999
Elder Abuse Prevention Helpline	1300 651 192
Life Tec Queensland.....	1300 885 886
Information on Disabilities Equipment Access & Services (IDEAS)	1800 029 904
Multiple Sclerosis Society of Qld	3840 0888
Helpline Freecall	1800 177 591
National Dementia Behaviour Advisory Service	1300 366 448
Parkinson's Queensland	3209 1588
Freecall	1800 644 189
Royal Blind Foundation of Qld	3727 2345
Freecall	1800 622 954
.....	1300 847 466
Queensland Aged & Disability Advocacy Inc.....	1800 818 338
Spinal Injuries Association.....	3391 2044

What will it cost?

Many services charge a fee or ask for a contribution. This money helps to extend the services to more people.

However, being unable to pay should not prevent you from getting help. Please discuss any issues with your service coordinator.



Knowing and exercising your rights

An advocacy service is funded by the HACC Program to assist HACC service users, and potential users.

1800 818 338

Most of the services in this brochure are partly or fully funded by State and Commonwealth Grants from the Home and Community Care (HACC) Program.

Home Nursing & Personal Care

- Care at home (and in clinics) including wound dressings, medication supervision/administration, hygiene, diabetic education, continence care and advice is provided.

Blue Care Beaudesert..... 5541 2280

Blue Care Beenleigh..... 3287 2041

Logan Beaudesert Community Health Services 3290 8900

Jymbilung House (*caters for all, with focus on Indigenous persons*) 5541 4025

Diversicare (for persons of non English speaking background)..... 3208 6401 or 3846 1099

Continence Services

- The Continence Service offers advice & practical help to assist in the prevention or reduction of involuntary leakage of the bladder or bowel, a condition common across all age groups.

Logan Beaudesert Community Health Services 3290 8900

Blue Care Beaudesert..... 5541 2280

Blue Care Beenleigh..... 3287 2041

National Continence Helpline..... 1800 330 066

Food Services

Beaudesert Community Meals on Wheels	5541 2643
Tamborine Mountain Meals on Wheels (not a HACC funded service).....	5545 7823
Beaucare Aged & Disability Services .	5541 2833
Jimboomba Meals on Wheels.....	5541 2833

Social Support

- Companion support for people who are socially isolated due to their disability or frailty, this may include contact in the home or access to community facilities.
- | | |
|---|------------------------|
| Jimboomba TASS..... | 5547 9707 |
| Beaucare Aged & Disability Services | 5541 2833 |
| Tamborine Mountain
Community Care | 5545 4968 |
| Blue Care Beaudesert
(Outreach Social Groups) | 3290 9921 |
| Centacare St Mary's Community Services ... | 5541 1653 |
| Jymbilung House (<i>caters for all, with focus on
Indigenous persons</i>) | 5541 4025 |
| Logan Beaudesert
Home Care Service | 3290 8900 |
| Diversicare (for persons of non English speaking
background) | 3208 6401 or 3846 1099 |

Nursing Home, Hostel Care and Packages of Care

- Provides assessment for eligibility for permanent residential care, residential respite and Community Age Care Packages (CACPs) and Extended Age Care at Home packages (EACH).

Aged Care Assessment Team..... 5519 8412

Veterans Services

Veterans Affairs Department

13 3254

Veterans Home Care Assessment
Agency

1300 550 450

Carers' Support

Carers Queensland

1800 242 636

Commonwealth Respite & Carelink 1800 052 222

Counselling, information & support for Carers in
West Moreton - The Salvation Army Aged Care
Plus
.....

07 3282 1000

Home Modifications

- Major alterations required to assist a person to live in existing dwelling. Co-payments are (generally) required.

St Vincent de Paul Society Qld – Gold Coast
..... 5561 4701

Aids & Appliances

Life Tec Queensland
Information service only..... 1300 885 886

Technical aid for the Disabled Qld
(Special aids) 3216 1733

Volunteer Recruitment & Training

- Match and refer potential volunteers to HACC Services – Logan/Beaudesert local planning area.
- Training – Quality base training to Service Providers and Volunteers.

Flexible Support Services Aust..... 3208 3568

Transport

- The Taxi Subsidy scheme provides assistance with the cost of taxis for eligible people. Talk to your GP.

Centacare St Mary's Community
Services5541 1653
Jimboomba TASS..... 5547 9707

Centre Based Day Care in a Respite Centre or Activities Group

- This service supports socialisation and/or independent living capacity and may also provide a break for carers.

Jymbilung House (*caters for all, with focus on Indigenous persons*) 5541 4025
Beaucare Aged & Disability Services . 5541 2833
Tamborine Mountain Community
Care 5545 4968
Wongaburra Society
FOLKS Programme 5541 1500
Jimboomba TASS 5547 9707

Respite Care (a break for the carer)

- This service allows a carer to take a break while providing a substitute carer for the person. Weekend care and short holiday care are available from some day centres.

Blue Care Beaudesert	5541 2280
Beaucare Aged & Disability Services	5541 2833
Centacare St Mary's Community Services ...	5541 1653
Tamborine Mountain Community Care	5545 4968
Blue Care Beenleigh	3287 2041
Jymbilung House (<i>caters for all, with focus on Indigenous persons</i>)	5541 4025
Diversicare (<i>for persons of non English speaking background</i>)	3208 6401 or 3846 1099

Allied Health

- Physiotherapy, podiatry, occupational therapy, social work and speech pathology, where available at home or at a centre.

Logan Beaudesert Community Health

Services 3290 8900

Blue Care Beaudesert..... 5541 2280

Wongaburra Society 5541 1500

Jymbilung House (*caters for all, with focus on*

Indigenous persons) 5541 4025

Home Maintenance

- Help with small repairs, basic maintenance, eg fixing taps and replacing light bulbs; building modification; and information to improve independence and make your home safe.

Centacare St Mary's Community

Services 5541 1653

Jymbilung House (*caters for all, with focus on*

Indigenous persons) 5541 4025

Beaucare Aged & Disability Services . 5541 2833

Tamborine Mountain Community

Care 5545 4968