

## Your Local Contact:

**Beenleigh Senior Citizens Centre**  
**20 Alamein Street BEENLEIGH**  
**Phone: 3287 1477**  
**Fax: 3287 1699**

**Logan & Beenleigh Districts**  
**Home Assist Secure Service**  
**1/9 Westerway Street SLACKS CREEK**  
**Phone: 3208 0604**  
**Fax: 3209 4492**

## **HELPING YOU STAY AT HOME**

### **SERVICES IN THE COMMUNITY**

*for*

- ◆ *frail older people*
- ◆ *people of any age with a disability*
- ◆ *and their carers*

**Beenleigh**

## **Who can use these services?**

- Home and Community Care (HACC) services aim to help:

- the frail elderly
- younger persons
- carers of the above

*with a functional disability such that they require supervision or assistance to perform the tasks of daily living eg personal or home care, etc.*

## **The aim and availability of HACC services**

A range of practical, basic support services is provided to assist people maintain themselves or a care recipient in their home and community, and to prevent premature or inappropriate entry to residential care. Service availability may vary and provision may be dependent on the competing relative needs of all clients assisted by the program.

*This booklet lists all services funded by the HACC program in the Beenleigh Health Services District. You can contact services directly yourself or phone the Community Health Services Centre for further advice.*

## **More Information – One Stop Shops**

**Aged Care Hot Line  
1800 500 853**

**Commonwealth Respite & Carelink  
1800 052 222**

**Veterans Home Care Assessment  
Agency  
1300 550 450**

**Prepared by  
West Moreton Area HACC Office  
PO Box 188, GOODNA Q 4300  
Tel: 3818 4762 Fax: 3818 4888  
Updated 29 August 2011**

## **Need more information?**

- For further information about Home and Community Care Services:

**Information and Support Line  
Freecall Monday to Friday  
9:00 am to 4:00 pm  
1800 242 636**

- For information on services for people with disabilities funded by the Disabilities Program, Department of Families, Youth and Community Care:

**Disability Information Service  
1800 177 120**

- For information, support and respite for carers:

**1800 052 222  
(Free call)**

## **Queensland Health Service Centres**

- Specialist services including nursing, social work, physiotherapy, dietetics, occupational therapy, speech pathology, podiatry and general information are available through these centres.

Logan Beaudesert Community  
Health ..... 3290 8900

## **Domestic Assistance**

- Home care services may provide help with housework, shopping, cleaning, cooking, other household chores and personal care such as assistance with showering and dressing. Not all of the agencies listed provide all of these services.

Blue Care Beenleigh..... 3287 2041  
Blue Care Coomera Centre ..... 5573 7433  
Logan Beaudesert Community  
Health Services..... 3290 8900  
Spiritus Care Services ..... 1300 785 853  
Burringilly ..... 3208 4785  
Flexible Support Services Aust Ltd..... 3208 3568  
Multilink Community Care..... 3808 4463  
Diversicare (for persons of non English speaking  
*background*)..... 3208 6401 or 3846 1099

## **Home Nursing & Personal Care**

- Care at home (and in clinics) including wound dressings, medication supervision/administration, hygiene, diabetic education, continence care and advice is provided.

Blue Care Beenleigh.....	3287 2041
Blue Care Coomera Centre .....	5573 7433
Logan Beaudesert Community Health Services .....	3290 8900
Multilink Community Care.....	3808 4463
Spiritus Care Services .....	1300 785 853
Burringilly.....	3208 4785
Flexible Support Services Aust Ltd .....	3208 3568
Diversicare (for persons of non English speaking <i>background</i> ).....	3208 6401 or 3846 1099

## **Continence Services**

- The Continence Service offers advice & practical help to assist in the prevention or reduction of involuntary leakage of the bladder or bowel, a condition common across all age groups.

Blue Care Beenleigh.....	3287 2041
Logan Beaudesert Community Health Services .....	3290 8900
Spiritus Care Services .....	1300 785 853
National Continence Helpline .....	1800 330 066

## **Disability specific Information and Support Services**

Aged Care Qld Inc .....	3725 5555
Alzheimer's Association.....	3857 4043
Dementia Helpline .....	1800 639 331
ARAFMI – Association of Relatives & Friends of the Mentally Ill.....	3254 1881
Brain Injury Association of Qld .....	3367 1049
Freecall .....	1800 673 074
Council on the Ageing Queensland .....	3316 2999
Elder Abuse Prevention Helpline.....	1300 651 192
Life Tec Queensland .....	1300 885 886
Information on Disabilities Equipment Access & Services (IDEAS).....	1800 029904
Multiple Sclerosis Society of Qld .....	3840 0888
Helpline Freecall.....	1800 177 591
National Dementia Behaviour Advisory Service.....	1300 366 448
Parkinson's Queensland.....	3209 1588
Free call.....	1800 644 189
Royal Blind Foundation of Qld.....	3727 2345
Freecall .....	1800 622 954
.....	1300 847 466
Queensland Aged & Disability Advocacy Inc .....	1800 818 338
Spinal Injuries Association .....	3391 2044

## **What will it cost?**

Many services charge a fee or ask for a contribution. This money helps to extend the services to more people.

However, being unable to pay should not prevent you from getting help. Please discuss any issues with your service coordinator.

# **ADVOCACY**

## **Knowing and exercising your rights**

An advocacy service is funded by the HACC Program to assist HACC service users, and potential users.

**1800 818 338**

*Most of the services in this brochure are partly or fully funded by State and Commonwealth Grants from the Home and Community Care (HACC) Program.*

## **Respite Care (a break for the carer)**

- This service allows a carer to take a break while providing a substitute carer for the person. Weekend care and short holiday care are available from some day centres

Beenleigh Senior Citizens Centre..... 3287 1477

Blue Care Beenleigh..... 3287 2041

Blue Care Coomera Centre ..... 5573 7433

Diversicare (for persons of non English speaking background)..... 3208 6401 or 3846 1099

Alzheimer's Association Respite

Care Centre ..... 3812 2253

Multilink Community Care..... 3808 4463

Spiritus Care Services ..... 1300 785 853

Flexible Support Services Aust Ltd ..... 3208 3568

West Moreton Disability ..... 3219 9894

Xavier Children's Support Network (for children 0-16 with a disability & high support needs) ... 3339 8400

## **Centre Based Day Care in a Respite Centre or Activities Group**

- This service supports socialisation and/or independent living capacity and may also provide a break for carers.

Beenleigh Senior Citizens Centre.....	3287 1477
Blue Care Coomera Centre .....	5580 6041
Burringilly .....	3208 4785
Alzheimer's Association Respite Care Centre .....	3812 2253
Multilink Community Care.....	3808 4463
Flexible Support Services Aust Ltd .....	3208 3568
West Moreton Disability.....	3219 9894
Diversicare (for persons of non English speaking <i>background</i> ).....	3208 6401 or 3846 1099

## **Nursing Home, Hostel Care and Packages of Care**

- Provides assessment for eligibility for permanent residential care, residential respite and Community Age Care Packages (CACPs) and Extended Age Care at Home packages (EACH).

Aged Care Assessment.....	5519 8412
Aged Care Assessment (Gold Coast) .....	1300 130 143

## **Veterans Services**

Veterans Affairs Department .....	13 3254
Veterans Home Care Assessment Agency .....	1300 550 450

## **Carers' Support**

Carers Queensland .....	1800 242 636
Commonwealth Respite & Carelink ..	1800 052 222

Counselling, information & support for Carers in West Moreton - The Salvation Army Aged Care Plus  
.....07 3282 1000

## **Allied Health**

- Physiotherapy, podiatry, occupational therapy, social work and speech pathology, where available at home or at a centre.

Beenleigh Senior Citizens Centre.....	3287 1477
Blue Care Beenleigh.....	3287 2041
Flexible Support Services Aust Ltd .....	3208 3568
Logan Beaudesert Community Health Services.....	3290 8900
Spiritus Care Services .....	1300 785 853

## **Food Services**

Beenleigh Senior Citizens Centre.....	3287 1477
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## **Aids & Appliances**

Life Tec Queensland Information service only.....	1300 885 886
Technical aid for the Disabled (special aids) .....	3216 1733

## **Volunteer Recruitment & Training**

- Volunteer Recruitment & Training for existing and potential volunteers assisting HACC services to consumers of all ages

Flexible Support Services Aust.....	3208 3568
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## **Transport**

- The Taxi Subsidy scheme provides assistance with the cost of taxis for eligible people. Talk to your GP.

Beenleigh Senior Citizens Centre.....	3287 1477
Burringilly.....	3208 4785
Multilink Community Care.....	3808 4463
Spiritus Care Services .....	1300 785 853

## **Social Support**

- Companion support for people who are socially isolated due to their disability or frailty, this may include contact in the home or access to community facilities.

Beenleigh Senior Citizens Centre.....	3287 1477
Blue Care Beenleigh.....	3287 2041
Blue Care Coomera Centre .....	5573 7433
Burringilly.....	3208 4785
Logan Beaudesert Home Care Services.....	3290 8900
Multilink Community Care.....	3808 4463
West Moreton Disability.....	3219 9894
Spiritus Care Services .....	1300 785 853
Silver Cord Telephone Reassurance Service Brisbane South Coordinator .....	3848 1378
Flexible Support Services Aust Ltd .....	3208 3568
YFS Home & Community Care.....	3826 1500
Alzheimer's Association Respite Care Centre .....	3812 2253
Diversicare (for persons of non English speaking <i>background</i> ).....	3208 6401 or 3846 1099

## **Home Maintenance**

- Help with small repairs, basic maintenance, eg fixing taps and replacing light bulbs; minor building modification eg rails; and information to improve independence and make your home safe.

Burringilly.....	3208 4785
Alzheimer's Association Respite Care Centre .....	3812 2253
Beenleigh Senior Citizens Centre.....	3287 1477

## **Home Modifications**

- Major alterations required to assist a person to live in existing dwelling. Co-payments are (generally) required.

Brisbane South Home Modification Programme .....	3240 2776
Logan & Beenleigh Districts Home Assist Secure .....	3208 0604
Ipswich Home Assist Secure .....	3810 6662
St Vincent de Paul Society Qld – Gold Coast (Beenleigh) .....	5594 7890
Minor Modifications: Beenleigh Senior Citizens Centre.....	3287 1477