

**Your Local Contact:**

**Logan & Beenleigh Districts  
Home Assist Secure Service**

**1/9 Westerway Street  
SLACKS CREEK QLD 4127**

**Phone: 3208 0604  
Fax: 3209 4492**

**HELPING  
YOU STAY AT  
HOME**

**SERVICES IN THE  
COMMUNITY**

*for*

- ◆ *frail older people*
- ◆ *people of any age with a disability*
- ◆ *and their carers*

**Logan**



*home and community care*

A JOINT COMMONWEALTH AND STATE/TERRITORY PROGRAM  
PROVIDING FUNDING AND ASSISTANCE FOR AUSTRALIANS IN NEED



*home and community care*

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**Queensland  
Government**

## **Who can use these services?**

- Home and Community Care (HACC) services aim to help:

- the frail elderly
- younger persons
- carers of the above

*with a functional disability such that they require supervision or assistance to perform the tasks of daily living eg personal or home care, etc.*

## **The aim and availability of HACC services**

A range of practical, basic support services is provided to assist people maintain themselves or a care recipient in their home and community, and to prevent premature or inappropriate entry to residential care. Service availability may vary and provision may be dependent on the competing relative needs of all clients assisted by the program.

*This booklet lists all services funded by the HACC program in the Logan Health Services District. You can contact services directly yourself or phone the Community Health Services Centre for further advice.*

## **More Information – One Stop Shops**

**Aged Care Hot Line  
1800 500 853**

**Commonwealth Respite & Carelink  
1800 052 222**

**Veterans Home Care Assessment  
Agency  
1300 550 450**

Prepared by  
West Moreton Area HACC Office  
PO Box 188, GOODNA Q 4300  
Tel: 3818 4762 Fax: 3818 4888  
Updated 29 August 2011

## **Need more information?**

- For further information about Home and Community Care Services:

**Information and Support Line**  
**Freecall Monday to Friday**  
9:00 am to 4:00 pm  
**1800 242 636**  
**3281 4611**

- For information on services for people with disabilities funded by the Disabilities Program, Department of Families, Youth and Community Care:

**Disability Information Service**  
**1800 177 120**

- For information, support and respite for carers:

**1800 052 222**  
*(Free call)*

## **Queensland Health Service Centres**

- Specialist services including nursing, social work, physiotherapy, dietetics, occupational therapy, speech pathology, podiatry and general information are available through these centres.

Logan Beaudesert Community  
Health ..... 3290 8900

## **Domestic Assistance**

- Home care services may provide help with housework, shopping, cleaning, cooking, other household chores and personal care such as assistance with showering and dressing. Not all of the agencies listed provide all of these services.

Blue Care Springwood..... 3290 9921  
Burringilly ..... 3208 4785  
Diversicare (for persons of non English speaking  
*background*)..... 3809 0410 or 3846 1099  
Flexible Support Services Aust Ltd ..... 3800 4577  
Logan Beaudesert Community  
Health Services..... 3290 8900  
Multilink Community Care ..... 3808 4463  
Nextt Health Pty Ltd.....3331 4020  
Spiritus Care Services ..... 1300 785 853

## **Home Nursing & Personal Care**

- Care at home (and in clinics) including wound dressings, medication supervision/administration, hygiene, diabetic education, continence care and advice is provided.

Blue Care Beaudesert.....	5541 2280
Blue Care Springwood .....	3290 9921
Burringilly .....	3208 4785
Diversicare (for persons of non English speaking background) .....	3809 0410 or 3846 1099
Flexible Support Services Aust Ltd .....	3800 4577
Logan Beaudesert Community Health Services .....	3290 8900
Multilink Community Care .....	3808 4463
Nextt Health Pty Ltd.....	3331 4020
RSL Home Care Services.....	3457 6555
Spiritus Care Services.....	1300 785 853

## **Continence Services**

- The Continence Service offers advice & practical help to assist in the prevention or reduction of involuntary leakage of the bladder or bowel, a condition common across all age groups.

Blue Care Springwood .....	3290 9921
Logan Beaudesert Community Health Services.....	3290 8900
Spiritus Care Services.....	1300 785 853
National Continence Helpline.....	1800 330 066

## **Disability specific Information and Support Services**

Aged Care Qld Inc .....	3725 5555
Alzheimer's Association.....	3857 4043
Dementia Helpline .....	1800 639 331
ARAFMI – Association of Relatives & Friends of the Mentally Ill.....	3254 1881
Brain Injury Association of Qld .....	3367 1049
Freecall .....	1800 673 074
Council on the Ageing Queensland.....	3316 2999
Elder Abuse Prevention Helpline.....	1300 651 192
Life Tec Queensland .....	1300 885 886
Information on Disabilities Equipment Access & Services (IDEAS).....	1800 029904
Multiple Sclerosis Society of Qld .....	3840 0888
Helpline Freecall.....	1800 177 591
National Dementia Behaviour Advisory Service.....	1300 366 448
Parkinson's Queensland.....	3209 1588
Free call.....	1800 644 189
Royal Blind Foundation of Qld.....	3727 2345
Freecall .....	1800 622 954
.....	1300 847 466
Queensland Aged & Disability Advocacy Inc .....	1800 818 338
Spinal Injuries Association.....	3391 2044

## **What will it cost?**

Many services charge a fee or ask for a contribution. This money helps to extend the services to more people.

However, being unable to pay should not prevent you from getting help. Please discuss any issues with your service coordinator.



### **Knowing and exercising your rights**

An advocacy service is funded by the HACC Program to assist HACC service users, and potential users.

**1800 818 338**

*Most of the services in this brochure are partly or fully funded by State and Commonwealth Grants from the Home and Community Care (HACC) Program.*

## **Respite Care (a break for the carer)**

- This service allows a carer to take a break while providing a substitute carer for the person. Weekend care and short holiday care are available from some day centres

Blue Care Beaudesert.....	5541 2280
Blue Care Springwood.....	3290 9921
Diversicare (for persons of non English speaking background).....	3809 0410 or 3846 1099
Flexible Support Services Aust Ltd .....	3800 4577
Logan Central Respite Centre .....	3290 0081
Multilink Community Care .....	3808 4463
Nextt Health Pty Ltd.....	3331 4020
RSL Home Care Services.....	3457 6555
Spiritus Care Services .....	1300 785 853
West Moreton Disability .....	3219 9894
Children's Support Network (for children 0-16 with a disability & high support needs) .....	3339 8400

## **Centre Based Day Care in a Respite Centre or Activities Group**

- This service supports socialisation and/or independent living capacity and may also provide a break for carers.

Burringilly .....	3208 4785
Diversicare (for persons of non English speaking background).....	3809 0410 or 3846 1099
Flexible Support Services Aust Ltd .....	3800 4577
Logan Central Respite Centre .....	3290 0081
Multilink Community Care.....	3808 4463
West Moreton Disability.....	3219 9894
Caddies Care Aged and Disability Support .	5547 9797

## **Nursing Home, Hostel Care and Packages of Care**

- Provides assessment for eligibility for permanent residential care, residential respite and Community Age Care Packages (CACPs) and Extended Age Care at Home packages (EACH).

Aged Care Assessment.....	3413 5850
Aged Care Assessment (Gold Coast) .....	1300 130 143

## **Veterans Services**

Veterans Affairs Department .....	13 3254
Veterans Home Care Assessment Agency .....	1300 550 450

## **Carers' Support**

Carers Queensland .....	1800 242 636
Commonwealth Respite & Carelink .....	1800 052 222
Counselling, information & support for Carers in West Moreton - The Salvation Army Aged Care Plus .....	07 3282 1000

## **Food Services**

Logan Central Meals on Wheels .....	3808 2312
Logan West Meals on Wheels.....	3800 5263
Rochedale/Springwood Meals on Wheels .....	3341 9861
Shailer Park Meals on Wheels .....	3806 0529

## **Aids & Appliances**

Life Tec Queensland Information service only.....	1300 885 886
Technical aid for the Disabled Qld (special aids) .....	3216 1733

## **Volunteer Recruitment & Training**

- Match and refer potential volunteers to HACC Services – Logan/Beaudesert local planning area.

Training – Quality base training to Service Providers and Volunteers.

Flexible Support Services Aust.....	3208 3568
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## **Transport**

- The Taxi Subsidy scheme provides assistance with the cost of taxis for eligible people. Talk to your GP.

Burringilly.....	3208 4785
LANDS.....	3422 7900
Multilink Community Care.....	3808 4463
RSL Home Care Services .....	3457 6555
Spiritus Care Services (Ormeau area) ...	1300 785 853
Caddies Care Aged and Disability Support .	5547 9797

## **Social Support**

- Companion support for people who are socially isolated due to their disability or frailty, this may include contact in the home or access to community facilities.

Blue Care Beaudesert.....	.5541 2280
Blue Care Springwood.....	3290 9921
Burringilly.....	3208 4785
Diversicare (for persons of non English speaking background).....	3809 0410 or 3846 1099
Flexible Support Services Aust Ltd .....	3800 4577
LANDS.....	3422 7900
Logan Beaudesert Home Care Services.....	3290 8900
Multilink Community Care.....	3808 4463
Nextt Health Pty Ltd.....	3331 4020
RSL Home Care Services .....	3457 6555
Silver Cord Telephone Reassurance Service Brisbane South Coordinator .....	3632 9934
Spiritus Care Services .....	1300 785 853
West Moreton Disability.....	3219 9894
YFS Home & Community Care.....	3826 1500
Caddies Care Aged and Disability Support ..	5547 9797

## **Home Maintenance**

- Help with small repairs, basic maintenance, eg fixing taps and replacing light bulbs; minor building modification eg rails; and information to improve independence and make your home safe.

Burringilly.....	3208 4785
Logan & Beenleigh Districts Home Assist Secure .....	3208 0604

## **Home Modifications**

- Major alterations required to assist a person to live in existing dwelling. Co-payments are (generally) required.

Logan & Beenleigh Districts Home Assist Secure .....	3208 0604
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## **Allied Health**

- Physiotherapy, podiatry, occupational therapy, social work and speech pathology, where available at home or at a centre.

Blue Care Springwood.....	3290 9921
Blue Care Beaudesert .....	5541 2280
Flexible Support Services Aust Ltd .....	3800 4577
Logan Beaudesert Community Health Services.....	3290 8900
Spiritus Care Services .....	1300 785 853