

HOME AND COMMUNITY CARE (HACC) PROGRAM

HACC SERVICE INFORMATION BOOKLET

LUTWYCHE SERVICE AREA

Albion	Gordon Park	Newstead
Ascot	Hamilton	Petrie Terrace
Bowen Hills	Hendra	Pinkenba
Breakfast Creek	Herston	Spring Hill
CBD	Kalinga	Teneriffe
Clayfield	Kelvin Grove	Windsor
Doomben	Lutwyche	Wooloowin
Eagle Farm	Mayne	
Fortitude Valley	New Farm	

It should be noted that the service provider identified in this document may service all or a number of the suburbs identified above. Details on the geographic area covered by service providers will be made available by contacting the relevant service provider.

For any other information about Community Services please ring:

Commonwealth Respite and Carelink Centre

1800 052 222

1800 059 059

8.30 am – 4.30 pm, Monday to Friday

1	ABORIGINAL AND TORRES STRAIT ISLANDER SERVICES	
	• Blue Care Brisbane North – Indigenous Services	3855 0400
	• Indigenous Health Service Metro North HSD.....	3139 4818
	• Indigenous HACC Transport Service.....	3139 4396
	• Spiritus Community Service at Nalingu.....	3865 1162
2	ADVOCACY	
	• Queensland Aged and Disability Advocacy	1800 818 338 or 3637 6000
3	ASSESSMENT / REFERRAL	
	• Blue Care Central Intake Unit.....	3722 1740
	• Carers Queensland.....	3624 1700
	• Footprints in Brisbane Inc.....	3252 3488
	• Metro North HSD Community Health Centre.....	1300 658 252
	• Ozcare Brisbane North.....	3624 0500
	• Spiritus Central Referral Agency.....	1300 785 853
	• Spiritus Community Service Zillmere.....	3865 3288
	• Xavier North Carer Support.....	3261 6950
4	CARERS	
	• Blue Care Brisbane North NRCP & Carer Support Services.....	3855 0400
	• Brisbane North Commonwealth Respite & Carelink Centre (<i>Emergency, one-off, short-term</i>)	1800 052 222 1800 059 059
	• Burnie Brae Carer Social Club.....	3624 2145
	• Carers Queensland..... (<i>Information, counselling, support groups, advocacy, carer's mentor and community development</i>).....	3624 1700 1800 242 363
	• Centacare – Enoggera Respite Centre.....	3354 0999
	• Italian Australian Access and Support Program (<i>Counselling/support</i>)....	3352 5755
	• Mamre Association.....	3622 1222
	• Suncare (Counselling for carers).....	1800 052 222
5	CONTINENCE CLINICS AND HOME VISITING	
	• Blue Care Continence Advisory Service.....	3343 6288
	• Metro North HSD - Continence Support Program.....	1300 658 252
6	DEMENTIA	
	• Alzheimer's Association of Qld	3252 4622
	• Gordon Park Day Respite Centre.....	3857 2191
	• Metro North HSD - Dementia Support.....	1300 658 252
	• Ozcare Dementia Advisory & Support Service.....	3624 0500
	• Synapse.....	3137 7400 or 1800 673 074
7	DISABILITY SPECIFIC INFORMATION /SUPPORT SERVICES	
	• LifeTec.....	3552 9000
	• MS Society of Queensland	3840 0888 or 1800 177 591
	• Parkinson's Queensland Inc.....	3209 1588 or 1800 644 189
	• Vision Australia.....	3391 9191

- Spinal Injuries Association..... 3391 2044 or
1800 810 513
- Stroke Association 3277 3838
- Stroke Support 1300 753 787
- Synapse..... 3137 7400 or
1800 673 074
- Xavier North Carer Support..... 3261 6950

8 DOMICILIARY NURSING / OCCUPATIONAL THERAPY/ PHYSIOTHERAPY/ PODIATRY

- Blue Care Allied Health Northside..... 3213 7215
- Blue Care Northside..... 3855 0400
- Burnie Brae Allied Health..... 3624 2151
- Centacare North East Community Care..... 3256 7622
- Footprints in Brisbane Inc..... 3252 3488
- Golden Years Seniors Centre..... 3266 4500
- Gordon Park Day Respite Centre..... 3857 2191
- Italian Australian Access and Support Program..... 3352 5755
- LifeTec..... 3552 9000
- Metro North HSD – Community Health Centre..... 1300 658 252
- Ozcare Brisbane North..... 3624 0500
- RSL Homecare..... 3457 6555
- Spiritus Community Care Brisbane North..... 3866 0600
- Spiritus Community Service Zillmere..... 3865 3288

9 DOMESTIC ASSISTANCE, PERSONAL CARE, AND SOCIAL SUPPORT

- Blue Care Northside..... 3855 0400
- Blue Care Ashgrove..... 3514 4900
- Burnie Brae Welfare..... 3624 2121
- Burnie Brae In-Home Services (Domestic Assistance). 3624 2144
- Cathay Home Care Services (Chinese)..... 3252 9066
- Centacare North East Community Care..... 3256 7622
- Community Qld..... 3510 2728
- Community Access Respite Services..... 3350 6651
- Finncare..... 3829 4845
- GOC Care Greek Respite Centre..... 3844 3669
- Golden Years Seniors Centre..... 3266 4500
- Gordon Park Day Respite Centre..... 3857 2191
- Italian Australian Access and Support Program..... 3352 5755
- Mobile Attendant Care Service..... 3356 8808
- Footprints in Brisbane Inc..... 3252 3488
- Ozcare Brisbane North..... 3624 0500
- Preventative Action Caring Team..... 3406 9000
- Silver Cord Service..... 1300 360 455
- Spiritus Community Care Brisbane North..... 3866 0600
- Spiritus Community Service Zillmere..... 3865 3288
- St John Ambulance - Silver Cord Service..... 1300 360 455
or 3632 9932
- Metro North HSD – Community Health Centre..... 1300 658 252

10	HOME MAINTENANCE AND MINOR MODIFICATIONS	
	• CommuniHome Assist Secure (Inner West).....	3366 3066
	• Stafford Home Assist Secure.....	3862 2500
	• St Michael's Home Assist Secure (North-East).....	3254 0355
11	HOME MODIFICATION (Major)	
	• St Michaels Home Modification Services.....	3254 0355
12	HOMELESS	
	• Footprints in Brisbane Homeless Outreach Program.....	3252 3488
	• Spiritus Homeless Project.....	3308 9800
13	INDEPENDENT LIVING AIDS / EQUIPMENT (<i>Information and Referral</i>)	
	• LifeTec.....	3552 9000
	• Footprints in Brisbane Inc.....	3252 3488
	• TADQ - Technical Aid to the Disabled Qld.....	1300 663 243
14	MEALS SERVICES	
	• Ashgrove Meals on Wheels.....	3366 4299
	• Crosby Park Meals on Wheels.....	3256 0788
	• Nundah Meals on Wheels.....	3266 4500
	• Paddington Meals on Wheels.....	3369 6750
	• Stafford and District Meals on Wheels.....	3356 2382
15	NON-ENGLISH SPEAKING BACKGROUND SUPPORT SERVICES	
	• Carers Queensland.....	3624 1700
	• Cathay Home Care Services (Chinese).....	3252 9066
	• Diversicare Community Options Program.....	3846 1099
	• FinnCare.....	3207 6500
	• GOC Care Greek Respite Centre.....	3844 3669
	• Italian Australian Access and Support Program.....	3352 5755
	• Polish Social Welfare.....	3219 2867
	• Spiritus HACC Multicultural Program.....	3421 1530
16	RESIDENT SUPPORT PROGRAM	
	• Footprints in Brisbane Inc	3252 3488
17	TRANSPORT	
	• Burnie Brae Transport.....	3624 2131
	• Centacare North East Community Care.....	3256 7622
	• CommuniHome Qld.....	3510 2741
	• Footprints in Brisbane Inc.....	3252 3488
	• Golden Years Seniors Centre.....	3266 4500
	• St John Ambulance - Transport Access Project.....	3632 9932

18 RESPITE CARE

Social Groups, Activities Groups and Day Respite Services (*inc Occasional Respite*)

• Blue Care Ashgrove Centre.....	3514 4900
• Blue Care Northside.....	3855 0400
• Blue Care Unicare Respite Service.....	3369 8577
• Burnie Brae Centre-Based Day Care Centre.....	3624 2141
• Centacare North East Community Care.....	3256 7622
• Chermside and District Senior Citizens Centre (Burnie Brae).....	3624 2100
• Crossroads Respite Centre.....	3350 8500
• Finncaire.....	3829 4845
• GOC Care Greek Respite Centre.....	3844 3669
• Golden Years Seniors Centre.....	3266 4500
• Gordon Park Day Care Centre.....	3857 2191
• HAND.....	3856 0281
• Italian Australian Access and Support Program.....	3352 5755
• Metropolitan Senior Citizens Centre	3252 2771
• Footprints in Brisbane Inc. Centre Based Activities.....	3252 3488
• Paddington Day Respite Centre.....	3368 3723
• Summer Respite Program (Auspice by Unicare).....	3369 8577

NON CENTRE BASED RESPITE

• Blue Care Northside.....	3855 0400
• Blue Care Unicare Respite Service.....	3369 8577
• Burnie Brae In-Home Services (Respite)	3624 2144
• Centacare North East Community Care.....	3256 7622
• Community Access Respite Service.....	3350 6651
• Crossroads Respite Centre.....	3350 8500
• Gordon Park Day Care Centre.....	3857 2191
• Italian Australian Access and Support Program.....	3352 5755
• Mamre Family Support.....	3622 1222
• Footprints in Brisbane Inc.....	3252 3488
• Ozcare Brisbane North.....	3624 0500
• Preventative Action Caring Team.....	3406 9000
• Spiritus Community Care Brisbane North.....	3866 0600
• Spiritus Community Service Zillmere.....	3865 3288
• Xavier North Carer Support.....	3261 6950

INFORMATION AND REFERRAL ASSISTANCE

USEFUL TELEPHONE NUMBERS

Aged Care Information Line.....	1800 500 853
Alzheimer's Association of Qld Help Line – 24 hours.....	1800 639 331
Alzheimer's Australia Help Line.....	1800 100 500
Blue Care Volunteer Services Brisbane.....	3722 1775
Breast Screen Bookings.....	13 20 50
Brisbane North Commonwealth Respite & Carelink Centre	1800 052 222
(Office: 8.30am - 4.30pm Mon-Fri, PH: contactable 24/7)	or 1800 059 059
Cancer Help Line	13 11 20
(8.00am – 8.00pm Mon -Fri)	
Carers Queensland Carers Advisory Service	1800 242 636
(8.30am – 5.00pm Mon - Fri)	
COTA Queensland (Council on the Ageing).....	1300 738 348
Dementia Behaviour Management Advisory.....	1800 699 799
Department of Transport (Taxi Subsidy Information).....	1300 134 755
www.transport.qld.gov.au	
Disabilities Information Service.....	1800 177 120
(8.00am – 6.00pm Mon - Fri)	
Diversicare.....	3846 1099
Elder Abuse Prevention Unit.....	1300 651 192
Qld Meals On Wheels – State Office.....	3205 5588
National Continence Help Line.....	1800 330 066
National Dementia Helpline.....	1800 100 500
Palliative Care Information Service.....	1800 772 273
Queensland Aged and Disability Advocacy.....	1800 818 338
Senior's Legal and Support Service.....	3254 0664
Senior's Enquiry Line.....	1300 135 500
St John Ambulance - Silver Cord Service.....	1300 360 455
	or 3632 9932
St John Ambulance -Transport Access Project.....	3632 9932
Telecross.....	1300 885 698
	or 3539 7010
Veterans Home Care	1300 550 450
Xavier North Carer Support.....	3261 6950

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