

HOME AND COMMUNITY CARE (HACC) PROGRAM

HACC SERVICE INFORMATION BOOKLET

PINE RIVERS SERVICE AREA

Albany Creek	Dakabin	Kurwongbah	North Lakes
Arana Hills	Dayboro	Lacey's Creek	Ocean View
Bald Hills	Draper	Lawnton	Petrie
Bray Park	Eatons Hill	Mango Hill	Rush's Creek
Brendale	Ferny Hills	Mt Glorious	Samford
Bunya	French's Forrest	Mt Mee	Samsonvale
Camp Mountain	Griffin	Mt Nebo	Strathpine
Cashmere	Highvale	Mt Pleasant	Warner
Cedar creek	Joyner	Mt Samson	Whiteside
Clear Mountain	Kallangur	Murrumba Downs	Wights Mountain
Closeburn	King Scrub	Narangba	Yugar

It should be noted that the service provider identified in this document may service all or a number of the suburbs identified above. Details on the geographic area covered by service providers will be made available by contacting the relevant service provider.

For any other information about Community Services please ring:

Commonwealth Respite and Carelink Centre

1800 052 222

1800 059 059

8.30 am – 4.30 pm, Monday to Friday

1	ABORIGINAL AND TORRES STRAIT ISLANDER SERVICES	
	• Blue Care Brisbane North – Indigenous Services.....	3855 0400
	• Indigenous Health Service Metro North HSD.....	3492 1851
	• Indigenous HACC Transport Service.....	3139 4396
	• Spiritus Community Service at Nalingu.....	3865 1162
2	ADVOCACY	
	• Queensland Aged and Disability Advocacy	1800 818 338 or 3637 6000
3	ASSESSMENT / REFERRAL	
	• Blue Care Redcliffe Community Care.....	3284 2215
	• Blue Care Redcliffe Allied Health Service.....	3283 4857
	• Blue Care Sandgate Community Service.....	3869 7777
	• Carers Queensland.....	3624 1700
	• Metro North HSD- Primary Health & Care Co-ordination Service.....	1300 658 252
	• Ozcare Brisbane North.....	3624 0500
	• Ozcare North Lakes.....	3482 1800
	• Spiritus Community Care Zillmere.....	3865 3288
	• Xavier North Carer Support.....	3261 6950
4	CARERS	
	• Blue Care Northside NRCP & Carer Support Services.....	3855 0400
	• Blue Care Sandgate NRCP Program.....	3869 7777
	• Brisbane North Commonwealth Respite & Carelink Centre (Emergency, one-off, short-term)	1800 052 222 1800 059 059
	• Carers Queensland.....	3624 1700
	<i>(Information, counselling, support groups, advocacy, carer's mentor and community development)</i>	1800 242 363
	• Centacare Aspley Respite Centre (Support group meets monthly).....	3263 3129
	• Centacare – Enoggera Respite Centre (Monthly program).....	3354 0999
	• Italian Australian Access and Support Program (Counselling/support).....	3352 5755
	• Pine Rivers North Respite Service.....	3285 5955
	• Suncare (Counselling service for carers).....	1800 052 222
5	CONTINENCE CLINICS AND HOME VISITING	
	• Blue Care Mobile Continence Advisory Service.....	3343 6288
	• Blue Care Redcliffe Community Care.....	3284 2215
	• Blue Care Sandgate – Continence Advisory Service.....	3869 7777
	• Metro North HSD - Continence Advisory Service	1300 658 252
6	DEMENTIA	
	• Alzheimer's Association of Qld	3252 4622
	• Gordon Park Day Respite Centre.....	3857 2191

- Centacare – Enoggera Respite Centre..... 3354 0999
- Metro North HSD - Dementia Support..... 1300 658 252
- Ozcare Dementia Advisory & Support Service..... 3624 0500
- Pine Rivers Respite Service..... 3285 5955
- Synapse..... 3137 7400 or
1800 673 074

7 DISABILITY SPECIFIC INFORMATION/ SUPPORT SERVICES

- LifeTec..... 3552 9000
- MS Society of Queensland 3840 0888 or
1800 177 591
- Parkinson's Queensland Inc..... 3209 1588 or
1800 644 189
- Vision Australia..... 3391 9191
- Spinal Injuries Association..... 3391 2044 or
1800 810 513
- Stroke Association 3277 3838
- Stroke Support..... 1300 753 787
- Synapse..... 3137 7400 or
1800 673 074
- Xavier North Carer Support..... 3261 6950

8 DOMICILIARY NURSING / OCCUPATIONAL THERAPY/ PHYSIOTHERAPY/ PODIATRY

- Blue Care Northside..... 3855 0400
- Blue Care Redcliffe Community Care..... 3284 2215
- Blue Care Redcliffe Allied Health..... 3283 4857
- Blue Care Sandgate Community Service..... 3869 7777
- Gordon Park Day Care Centre..... 3857 2191
- Italian Australian Access and Support Program..... 3352 5755
- LifeTec..... 3552 9000
- Metro North HSD – Primary Health & Care Co-ordination Service..... 1300 658 252
- Ozcare Brisbane North..... 3624 0500
- Ozcare North Lakes..... 3482 1800
- Pine Rivers North Respite Service..... 3285 5955
- Spiritus Community Care Zillmere..... 3865 3288

9 DOMESTIC ASSISTANCE, PERSONAL CARE AND SOCIAL SUPPORT

- Blue Care Northside..... 3855 0400
- Blue Care Redcliffe Community Care..... 3284 2215
- Blue Care Sandgate Community Service..... 3869 7777
- Cathay Home Care Services..... 3252 9066
- Centacare Aspley Respite Centre..... 3263 3129
- Community Access Respite Services..... 3350 6651
- Finncare..... 3829 4845
- GOC Care Greek Respite 3844 3669
- Gordon Park Day Care 3857 2191

• Italian Australian Access and Support	3352 5755
• Metro North HSD – Pine Rivers Community Health Centre.....	3817 6333
• Metro North HSD – Primary Health & Care Co-ordination – Home Care Service.....	1300 658 252
• Pine Rivers Community Health Centre.....	3817 6333
• Moreton Bay Regional Council – Pine Rivers Disability Program.....	3889 1638
• Ozcare Brisbane	3624 0500
• Ozcare North Lakes.....	3482 1800
• Pine Rivers Community Assisted Transport Service.....	3480 6463
• Pine Rivers North Respite Service.....	3285 5955
• Preventative Action Caring Team.....	3406 9000
• St John Ambulance - Silver Cord Service.....	1300 360 455 or 3632 9932
• Spiritus Community Care Zillmere.....	3865 3288
10 HOME MAINTENANCE AND HOME MODIFICATIONS	
• Pine Rivers Home Assist Secure	3889 1852
• St Margaret’s Home Assist Secure (Bald Hills only).....	3869 1000
11 HOME MODIFICATION (Major)	
• St Michaels Home Modification Services.....	3254 0355
12 HOMELESS	
• Footprints in Brisbane Inc. Homeless Outreach Program.....	3252 3488
13 INDEPENDENT LIVING AIDS / EQUIPMENT (<i>Information and Referral</i>)	
• LifeTec.....	3552 9000
• TDAQ - Technical Aid to the Disabled Qld.....	1300 663 243
14 MEALS SERVICES	
• Geebung Meals on Wheels.....	3263 6634
• Mitchelton Meals on Wheels.....	3354 3919
• Pine Rivers and District Meals on Wheels.....	3285 2532
15 NON-ENGLISH SPEAKING BACKGROUND SUPPORT SERVICES	
• Carers Queensland.....	3624 1700
• Cathay Home Care Services (Chinese).....	3252 9066
• Diversicare Community Options Program.....	3846 1099
• GOC Care Greek Respite Centre.....	3844 3669
• Italian Australian Access and Support Program.....	3352 5755
• Spiritus HACC Multicultural Program.....	3421 1530
16 RESIDENT SUPPORT PROGRAM	
• Footprints in Brisbane Inc	3252 3488
17 TRANSPORT	
• Blue Care Sandgate Community Service.....	3869 7777
• Ozcare North Lakes.....	3482 1800
• Pine Rivers Community Assisted Transport Service.....	3480 6463
• St John Ambulance - Transport Access Project.....	3632 9932

18 RESPITE CARE

Social Groups, Activities Groups and Day Respite Services (*inc Occasional Respite*)

• Blue Care Northside.....	3855 0400
• Blue Care Sandgate Community Service.....	3869 7777
• Crossroads Respite Centre.....	3350 8500
• GOC Care Greek Respite Centre.....	3844 3669
• Gordon Park Day Care Centre.....	3857 2191
• HAND.....	3856 0281
• Italian Australian Access and Support Program.....	3352 5755
• Pine Rivers North Respite Service.....	3285 5955
• Pine Rivers Respite Service (Outreach Centre Dayboro) CWA Hall.....	0409 591 724
• Moreton Bay Regional Council – Pine Rivers Disability Program	3889 1638
• Qualtime.....	3633 0177
• Summer Respite Program (Auspiced by Unicare).....	3369 8577

NON CENTRE BASED RESPITE

• Blue Care Northside.....	3855 0400
• Blue Care Redcliffe Community Care.....	3284 2215
• Blue Care Redcliffe Community Options.....	3284 2215
• Blue Care Sandgate CommunityService.....	3869 7777
• Centacare Aspley Respite Centre.....	3263 3129
• Community Access Respite Service.....	3350 6651
• Crossroads Respite Centre.....	3350 8500
• Gordon Park Day Care Centre.....	3857 2191
• Italian Australian Access and Support Program.....	3352 5755
• Ozcare Brisbane North.....	3624 0500
• Ozcare North Lakes	3482 1800
• Pine Rivers North Respite Service.....	3285 5955
• Moreton Bay Regional Council – Pine Rivers Disability Program	3889 1638
• Preventative Action Caring Team.....	3406 9000
• Qualtime.....	3633 0177
• Spiritus Community Care Zillmere.....	3865 3288
• Xavier North Carer Support.....	3261 6950

INFORMATION AND REFERRAL ASSISTANCE

USEFUL TELEPHONE NUMBERS

Aged Care Information Line.....	1800 500 853
Alzheimer's Association of Qld Help Line – 24 hours.....	1800 639 331
Alzheimer's Australia Help Line.....	1800 100 500
Blue Care Volunteer Services Brisbane.....	3722 1775
Breast Screen Bookings.....	13 20 50
Brisbane North Commonwealth Respite & Carelink Centre	1800 052 222
(Office: 8.30am - 4.30pm Mon-Fri, PH: contactable 24/7)	or 1800 059 059
Cancer Help Line	13 11 20
(8.00am – 8.00pm Mon -Fri)	
Carers Queensland Carers Advisory Service	1800 242 636
(8.30am – 5.00pm Mon - Fri)	
COTA Queensland (Council on the Ageing).....	1300 738 348
Dementia Behaviour Management Advisory.....	1800 699 799
Department of Transport (Taxi Subsidy Information).....	1300 134 755
www.transport.qld.gov.au	
Disabilities Information Service.....	1800 177 120
(8.00am – 6.00pm Mon - Fri)	
Diversicare.....	3846 1099
Elder Abuse Prevention Unit.....	1300 651 192
Qld Meals On Wheels – State Office.....	3205 5588
National Continence Help Line.....	1800 330 066
National Dementia Helpline.....	1800 100 500
Palliative Care Information Service.....	1800 772 273
Queensland Aged and Disability Advocacy.....	1800 818 338
Senior's Legal and Support Service.....	3254 0664
Senior's Enquiry Line.....	1300 135 500
St John Ambulance - Silver Cord Service.....	1300 360 455
	or 3632 9932
St John Ambulance -Transport Access Project.....	3632 9932
Telecross.....	1300 885 698
	or 3539 7010
Veterans Home Care	1300 550 450
Xavier North Carer Support.....	3261 6950

Prepared by: The HACC Service Development Unit
Brisbane North HACC Region
16 -18 Sparkes Street
CHERMSIDE QLD 4032
Tel: 3139 3204 Fax: 3630 5285
Email: Francis_Taylor@health.qld.gov.au
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