

PERSONAL CARE

Includes help with bathing or showering, dressing, hair care and toileting.

For further information contact:

Blue Care Cap Coast: (07) 4939 1371
Cap Coast Home Care Services (07) 4913 3000
Centacare Community Services: 1300 523 985
Keppel Community Care: (07) 4938 8400
Life Without Barriers: (07) 4928 1502
Ozcare Rockhampton: (07) 4937 4200

RESPIRE CARE (In-Home)

Gives carers a break from their caring role. A respite worker looks after the person needing care so the carer can enjoy other activities and interests.

For further information contact:

Blue Care Cap Coast: (07) 4939 1371
OzCare Rockhampton: (07) 4937 4200
Keppel Community Care: (07) 4938 8400

SOCIAL SUPPORT

Gives clients a hand by taking them shopping, banking or to appointments, or just providing company for a chat.

For further information contact:

Keppel Community Care: (07) 4938 8400
Centacare Community Services: 1300 523 985
Blue Care Cap Coast: (07) 4939 1371
Life Without Barriers: (07) 4928 1502
Ozcare Rockhampton: (07) 4937 4200

TRANSPORT

Helps people get out and about to a day centre, shopping or appointments.

For further information contact:

Centacare Community Services: 1300 523 985
Keppel Community Care: (07) 4938 8400

ADVOCACY

You can contact an advocate to give you information about your rights or too act on your behalf if you have a complaint. **For further information contact:**

QLD Aged & Disability Advocacy:
Phone Toll Free: 1800 818 338

CARERS SUPPORT

Provides FREE Carer Support Kits, information, support, training, advocacy, FREE face to face telephone counseling, Carer Support groups, and representing Carer issues to the local community. CALD Support.

For further information contact:

Carers Queensland: (07) 4921 4486
Integratedliving: (07) 4932 8036



CENTRAL AREA OFFICE CONTACT DETAILS

AREA HACC MANAGER — Sharon Hill

Supports Service Providers in the Central Area to provide high quality HACC services to clients. Monitors quality and compliance with HACC Standards, policies and procedures.

ADMINISTRATIVE SUPPORT— Sharon Rukavina

Provides Administrative Support and assistance to the Area HACC Manager.

PO Box 501
ROCKHAMPTON QLD 4700

Phone: 4920 6880
Fax: 4920 6867



Queensland Government

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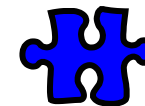
HOME & COMMUNITY CARE (HACC) SERVICE GUIDE

**Livingstone Local HACC Planning Area
includes: Yeppoon, Emu Park,
Keppel Sands, Cawarral, Byfield**

JULY 2011



Do you need a
helping hand



HOME & COMMUNITY CARE (HACC) SERVICES

The HACC Program is a key provider of Community Care Services. The overall objective is to enhance independence of people and to avoid or delay premature admission to long term residential care through the provision of basic maintenance and support Services.

Eligibility

You may be eligible for HACC Services if you are a frail older person, a young person with a functional disability or a carer of these people. Some services require a contribution. Services can provide information if costs are involved.

COMMUNITY CARE ACCESS POINT

There are many services available to help you live independently at home and in your community.

One phone call to Community Care Access Point will give you information about services such as help around the home, assistance with showering, support for carers and much more.

Access Point staff will also find out whether you are eligible for services, discuss your needs and put services in contact with you.

Community Care Access Point can make it easier to access care, provide information about services, determine eligibility, undertake need assessments and provide referrals to the most suitable service providers.

If you contact Access Point you still get to choose a provider of your choice to provide your service.

**For further information contact free-call
1800 600 300**

HACC SERVICES IN THE LIVINGSTONE AREA INCLUDE:

ALLIED HEALTH SERVICES

For people having problems with their feet or speech, for example, or needing help with ongoing problems resulting from an accident or illness. Services include physiotherapy, podiatry, speech pathology, occupational therapy and advice from a dietician and continence advisor and counselling from a social worker.

For further information contact:

Blue Care Allied Health Services: (07) 4933 2377
Aged Care Services (ACS): (07) 4939 1469
Keppel Community Care: (07) 4938 8400
Centacare Rockhampton: 1300 523 985
Ozcare Rockhampton: (07) 4937 4200

CENTRE-BASED DAY RESPITE

Care, company and group activities in the centre, and may include short trips away from the centre.

For further information contact:

Blue Care Cap Coast: (07) 4939 4844
Keppel Community Care: (07) 4938 8400

COMMUNITY NURSING

Provided in your home by a qualified nurse (eg wound dressing).

For further information contact:

Blue Care Cap Coast: (07) 4939 1371
Ozcare Rockhampton: (07) 4937 4200

DOMESTIC ASSISTANCE

(home help / home care)

General household jobs like cleaning, clothes washing and ironing.

For further information contact:

Blue Care Cap Coast: (07) 4939 1371
Cap Coast Home Care Services: (07) 4913 3000
Ozcare Rockhampton: (07) 4937 4200
Centacare Rockhampton: (07) 4927 1700
Keppel Community Care: (07) 4938 8400
Life Without Barriers: (07) 4928 1502

HOME MAINTENANCE

Home maintenance is general repair and care of a clients' house or yard (e.g. changing light bulbs, fixing door locks and lawn mowing vouchers)

For further information contact:

CQ Home Assist Secure: (07) 4922 3301
Life Without Barriers: (07) 4928 1502
Keppel Community Care: (07) 4938 8400
Centacare Rockhampton: 1300 523 985

MAJOR HOME MODIFICATION

Provides subsidized home modifications to improve physical access to and within your home.

For further information contact:

CQ Home Assist Secure
Home Modification Service: (07) 4922 3301

MEALS SERVICES

Drivers can deliver nutritious meals to your home.

For further information contact:

Yeppoon Meals of Wheels: (07) 4939 2477
Keppel Community Care: (07) 4938 8400