

# HOME AND COMMUNITY CARE (HACC) PROGRAM

## HACC SERVICE INFORMATION BOOKLET

### TOOWONG SERVICE AREA

Anstead	Kenmore	Pinjarra Hills
Auchenflower	Kenmore Hills	Pullenvale
Bardon	Lake Manchester	Rainworth
Bellbowrie	Lone Pine	Red Hill
Brookfield	Milton	Rosalie
Chapel Hill	Moggill	St Lucia
Fig Tree Pocket	Mount Crosby	Taringa
Indooroopilly	Mt Coot-tha	Toowong
Jay Park	Paddington	Torwood
Karana Downs	Petrie Terrace	Upper Brookfield

It should be noted that the service provider identified in this document may service all or a number of the suburbs identified above. Details on the geographic area covered by service providers will be made available by contacting the relevant service provider.

**For any other information about Community Services please ring:**

**Commonwealth Respite and Carelink Centre**

**1800 052 222**

**1800 059 059**

**8.30 am – 4.30 pm, Monday to Friday**

<b>1</b>	<b>ABORIGINAL AND TORRES STRAIT ISLANDER SERVICES</b>	
	• Blue Care Brisbane North – Indigenous Services.....	3855 0400
	• Indigenous Health Service Metro North HSD.....	3139 4818
	• Indigenous HACC Transport Service.....	3139 4396
	• Spiritus Community Service at Nalingu.....	3865 1162
<b>2</b>	<b>ADVOCACY</b>	
	• Queensland Aged and Disability Advocacy .....	1800 818 338 or 3637 6000
<b>3</b>	<b>ASSESSMENT / REFERRAL</b>	
	• Blue Care Central Intake Unit.....	3722 1740
	• Carers Queensland.....	3624 1700
	• Metro North HSD – Community Health Centre.....	1300 658 252
	• Ozcare Brisbane North.....	3624 0500
	• Spiritus Central Referral Agency.....	1300 785 853
	• Xavier North Carer Support.....	3261 6950
<b>4</b>	<b>CARERS</b>	
	• Blue Care Brisbane North NRCP & Carer Support Service.....	3855 0400
	• Brisbane North Commonwealth Respite & Carelink Centre (Emergency, one-off, short-term) .....	1800 052 222 1800 059 059
	• Carers Queensland..... (Information, counselling, support groups, advocacy, carer's mentor and community development).....	3624 1700 1800 242 363
	• Italian Australian Access and Support Program (Counselling/support).....	3352 5755
	• Mamre Association.....	3622 1222
	• Suncare (Counselling service for carers).....	1800 052 222
<b>5</b>	<b>CONTINENCE CLINICS AND HOME VISITING</b>	
	• Blue Care Mobile Continence Advisory Service.....	3343 6288
	• Metro North HSD - Continence Support Project .....	1300 658 252
<b>6</b>	<b>DEMENTIA</b>	
	• Alzheimer's Association of Qld .....	3252 4622
	• Gordon Park Day Care Centre.....	3857 2191
	• Metro North HSD - Dementia Support.....	1300 658 252
	• Ozcare Dementia Advisory & Support Service.....	3624 0500
	• Synapse.....	3137 7400 or 1800 673 074
<b>7</b>	<b>DISABILITY SPECIFIC INFORMATION / SUPPORT SERVICES</b>	
	• LifeTec.....	3552 9000
	• MS Society of Queensland .....	3840 0888 or 1800 177 591
	• Parkinson's Queensland Inc.....	3209 1588 or 1800 644 189
	• Vision Australia.....	3391 9191

• Spinal Injuries Association.....	3391 2044 or 1800 810 513
• Stroke Association .....	3277 3838
• Stroke Support.....	1300 753 787
• Synapse.....	3137 7400 or 1800 673 074
• Xavier North Carer Support.....	3261 6950
<b>8 DOMICILIARY NURSING/ OCCUPATIONAL THERAPY/ PHYSIOTHERAPY/ PODIATRY</b>	
• Blue Care Allied Health Northside.....	3213 7215
• Blue Care Henderson Centre.....	3859 0944
• Blue Care Northside.....	3855 0400
• Gordon Park Day Care Centre.....	3857 2191
• Italian Australian Access and Support Program.....	3352 5755
• LifeTec.....	3552 9000
• Metro North HSD Community Health Centre.....	1300 658 252
• Ozcare Brisbane North.....	3624 0500
• Paddington Day Respite Centre.....	3368 3723
• Sinnamon Village Therapy Centre.....	3714 5141
• Spiritus Community Care Brisbane North.....	3866 0600
<b>9 DOMESTIC ASSISTANCE, PERSONAL CARE AND SOCIAL SUPPORT</b>	
• Blue Care Northside.....	3514 7800
• Centacare - 201 Support Services.....	3375 1333
• Cathay Home Care Services (Chinese).....	3252 9066
• Community Qld Aged & Disability Services.....	3510 2709
• Finncare.....	3829 4845
• GOC Care Greek Respite Centre.....	3844 3669
• Gordon Park Day Care Centre.....	3857 2191
• Italian Australian Access and Support Program.....	3352 5755
• Jubilee Community Care Association Inc.....	3871 3220
• Mobile Attendant Care Service.....	3356 8808
• Metro North HSD Home Care Service.....	1300 658 252
• Ozcare Brisbane North.....	3624 0500
• Preventative Action Caring Team.....	3406 9000
• St John Ambulance - Silver Cord Service.....	1300 360 455 or 3632 9932
• Spiritus Community Care Brisbane North.....	3866 0600
• Westcare Family Support Service.....	3368 3857
<b>10 HOME MAINTENANCE AND MINOR MODIFICATIONS</b>	
• Community Home Assist Secure (Inner West ).....	3366 3066
• Western Suburbs Home Assist Secure.....	3878 8058

<b>11</b>	<b>HOME MODIFICATION (Major)</b>	
	• St Michaels Home Modification Services.....	3254 0355
<b>12</b>	<b>HOMELESS</b>	
	• Footprints in Brisbane Homeless Outreach Program.....	3252 3488
<b>13</b>	<b>INDEPENDENT LIVING AIDS / EQUIPMENT (<i>Information and Referral</i>)</b>	
	• Jubilee Community Care.....	3871 3220
	• LifeTec.....	3552 9000
	• TADQ - Technical Aid to the Disabled Qld.....	1300 663 243
<b>14</b>	<b>MEALS SERVICES</b>	
	• Ashgrove Meals on Wheels.....	3366 4299
	• Kenmore Meals on Wheels.....	3378 4518
	• Paddington Meals on Wheels.....	3369 6750
	• Western Suburbs Meals on Wheels.....	3870 1670
<b>15</b>	<b>NON-ENGLISH SPEAKING BACKGROUND SUPPORT SERVICES</b>	
	• Carers Queensland.....	3624 1700
	• Cathay Home Care Services (Chinese).....	3252 9066
	• Diversicare Community Options Program.....	3846 1099
	• Finncare.....	3207 6500
	• GOC Care Greek Respite Centre.....	3844 3669
	• Italian Australian Access and Support Program.....	3352 5755
	• Polish Social Welfare.....	3219 2867
	• Spiritus HACC Multicultural Program.....	3421 1530
<b>16</b>	<b>RESIDENT SUPPORT PROGRAM</b>	
	• Footprints in Brisbane Inc .....	3252 3488
<b>17</b>	<b>TRANSPORT</b>	
	• Blue Care Henderson Centre.....	3859 0944
	• Communify Qld.....	3510 2741
	• Jubilee Community Care.....	3871 3220
	• St John Ambulance - Transport Access Project.....	3632 9932

## 18 RESPITE CARE

### **Social Groups, Activities Groups and Day Respite Services (*inc Occasional Respite*)**

• Blue Care Ashgrove Centre.....	3514 4900
• Blue Care Henderson Centre.....	3859 0944
• Blue Care Northside.....	3855 0400
• Blue Care Unicare Respite Service.....	3369 8577
• Centacare - 201 Support Services.....	3375 1333
• Crossroads Respite Centre.....	3350 8500
• Finncare.....	3829 4845
• GOC Care Greek Respite Centre.....	3844 3669
• Gordon Park Day Care Centre.....	3857 2191
• HAND.....	3856 0281
• Italian Australian Access and Support Program.....	3352 5755
• Paddington Day Respite Centre.....	3368 3723
• Sinnamon Village Therapy Centre Friday Respite.....	3714 5141
• Summer Respite Program (Auspiced by Unicare).....	3369 8577

### **NON CENTRE BASED RESPITE**

• Blue Care Henderson Centre.....	3859 0944
• Blue Care Northside.....	3855 0400
• Blue Care Unicare Service.....	3369 8577
• Centacare - 201 Support Services.....	3375 1333
• Crossroads Respite Centre.....	3350 8500
• Gordon Park Day Care Centre.....	3857 2191
• Italian Australian Access and Support Program.....	3352 5755
• Jubilee Community Care Association Inc.....	3871 3220
• Mamre Family Support.....	3622 1222
• Ozcare Brisbane North.....	3624 0500
• Preventative Action Caring Team.....	3406 9000
• Spiritus Community Care Brisbane North.....	3866 0600
• Westcare Family Support Service.....	3368 3857
• Xavier North Carer Support.....	3261 6950

## INFORMATION AND REFERRAL ASSISTANCE

### USEFUL TELEPHONE NUMBERS

Aged Care Information Line.....	1800 500 853
Alzheimer's Association of Qld Help Line – 24 hours.....	1800 639 331
Alzheimer's Australia Help Line.....	1800 100 500
Blue Care Volunteer Services Brisbane.....	3722 1775
Breast Screen Bookings.....	13 20 50
Brisbane North Commonwealth Respite & Carelink Centre .....	1800 052 222
(Office: 8.30am - 4.30pm Mon-Fri, PH: contactable 24/7)	or 1800 059 059
Cancer Help Line .....	13 11 20
(8.00am – 8.00pm Mon -Fri)	
Carers Queensland Carers Advisory Service .....	1800 242 636
(8.30am – 5.00pm Mon - Fri)	
COTA Queensland (Council on the Ageing).....	1300 738 348
Dementia Behaviour Management Advisory.....	1800 699 799
Department of Transport (Taxi Subsidy Information).....	1300 134 755
<a href="http://www.transport.qld.gov.au">www.transport.qld.gov.au</a>	
Disabilities Information Service.....	1800 177 120
(8.00am – 6.00pm Mon - Fri)	
Diversicare.....	3846 1099
Elder Abuse Prevention Unit.....	1300 651 192
Qld Meals On Wheels – State Office.....	3205 5588
National Continence Help Line.....	1800 330 066
National Dementia Helpline.....	1800 100 500
Palliative Care Information Service.....	1800 772 273
Queensland Aged and Disability Advocacy.....	1800 818 338
Senior's Legal and Support Service.....	3254 0664
Senior's Enquiry Line.....	1300 135 500
St John Ambulance - Silver Cord Service.....	1300 360 455
	or 3632 9932
St John Ambulance -Transport Access Project.....	3632 9932
Telecross.....	1300 885 698
	or 3539 7010
Veterans Home Care .....	1300 550 450
Xavier North Carer Support.....	3261 6950



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