

# Queensland Health Systems Review

## Terms of Reference

### Objective:

To undertake a review of the performance of Queensland Health's administrative and workforce management systems with a focus on improving health outcomes for Queenslanders.

### To specifically review:

1. Existing administrative systems and recommend improvements to support health service delivery, focussing on:

- District and corporate organisational structures and layers of decision making;
- Corporate planning and budgeting systems
- Cost effectiveness of services compared to relevant jurisdictions
- Effectiveness of performance reporting and monitoring systems
- Organisation and delivery of clinical support services
- Risk management systems;
- Quality and safety systems; and
- Clinical audit and governance systems.

2. Clinical workforce management systems to deliver high quality health services, with a particular focus on:

- Recruitment;
- Retention;
- Training;
- Clinical leadership; and
- Measures to assist in improving the availability of clinicians.

3. Performance management systems including as they relate to:

- Asset management and capital works planning and delivery
- Information management
- Monitoring health system outcomes