



Health Services Purchasing and Logistics

FEEDBACK FORM

To ensure that Health Services Purchasing and Logistics (HSPL) services meet the standards you require, we are interested in any feedback you may wish to provide. Please assist us by completing this Feedback Form and email to stewartb@health.qld.gov.au or return by facsimile to (07) 3006 2770.

How satisfied were you with HSPL's:	Very dissatisfied	Dissatisfied	Undecided	Satisfied	Very Satisfied
Professionalism					
Commitment to customer service					
Ability to effectively communicate with you					
Understanding of your needs					
Overall level of service provided to you					

If you believe HSPL services have deteriorated or improved, what specifically has changed?

What should HSPL do more of?

What should HSPL do less of?

Your feedback is appreciated. If you require a response, please provide your details below.

HSPL will respond within 2 weeks of receipt of this form. Please attach any relevant documentation that may assist HSPL in dealing with your issue/s.

Reporting Officer:		Telephone:	
Position:		Date:	
Organisation:		Signature (Optional):	