

Enquiries to: Integrated Patient Transport Unit  
Telephone: 3328 9076  
CH004093

Dear Patient Travel Subsidy Scheme User

As you are most likely aware, the Patient Travel Subsidy Scheme (PTSS) provides financial assistance for travel and accommodation to patients, and in some cases their carers, to enable them to access specialist medical services that are not available locally.

Queensland Health is undertaking a review of the PTSS in 2010 to improve its operation and effectiveness with a focus on the administrative aspects of the Scheme. Please note that as this is an administrative review only, PTSS eligibility criteria and subsidy levels are not under review.

Whilst the review focuses on Queensland Health internal processes, I invite you to provide input via the attached feedback form which contains questions about your experience in relation to the administrative aspects of the Scheme.

If you prefer to provide feedback on-line a feedback form is available via the Queensland Health internet site at <http://www.health.qld.gov.au/iptu/html/ptss.asp>.

Please complete the feedback form and return by **11 June 2010** to:

In person: your local public hospital  
By email: [PatientTravelReform@health.qld.gov.au](mailto:PatientTravelReform@health.qld.gov.au)  
By fax: 3328 9623 (Attention to PTSS), or  
By mail: Patient Travel Subsidy Scheme  
Integrated Patient Transport Unit  
Queensland Health  
PO Box 2368  
FORTITUDE VALLEY BC QLD 4006

If you have any queries about this information please contact Ms Jacqueline Herbert, Senior Project Officer, Integrated Patient Transport Unit, Queensland Health, on telephone 3328 9076.

Yours sincerely



Dr Jeannette Young  
**Chief Health Officer**  
22/4/2010