

Can I purchase limited extras?

If you are eligible to obtain basic spectacles under the Scheme, then you are entitled to purchase limited extras. Extras are coatings added to the basic spectacles lenses. Extras include tinting, photochromatic lenses, UV protection, hard coating, and hardening for glass lenses.

You will be responsible for all costs associated with the purchase of any extras, as they are required through personal choice rather than clinical need.

How often can I have new spectacles?

You are eligible for spectacles from SSS once every two years. Once you have received spectacles/lenses from SSS, you are ineligible to apply again within a two year period, unless further clinical need can be demonstrated.

Further Information

The Booklet “Spectacle Supply Scheme Information for Clients” outlines the Scheme in detail. This is available from participating dispensing agents.

Staff at the Spectacle Supply Scheme can also assist in answering your queries on 07 3136 3636, or you can visit the website at www.health.qld.gov.au/mass/spectacles.asp

The 13 HEALTH Information line can also provide advice by phoning 13 HEALTH (13 43 25 84)

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SSS 03

Spectacle Supply Scheme

Information for clients

What is the purpose of the Scheme?

The Spectacle Supply Scheme (SSS) assists eligible Queensland residents by providing a comprehensive range of free basic spectacles. Queensland Health administers SSS through the Medical Aids Subsidy Scheme (MASS).

Am I eligible?

You must be a permanent resident of Queensland and possess a current Commonwealth Pensioner Concession Card, Commonwealth Health Care Card or Queensland Government Seniors Card in your own name, which you have held for a minimum of six months.

If you hold a Gold or White Veterans' Affairs Pensioner Concession Card you may be eligible for spectacles from the Department of Veterans' Affairs.

You must also have a clinical need for spectacles as determined by your optometrist/ophthalmologist.

How do I apply for spectacles under the Scheme?

When applying for spectacles you will first need to have your eyes tested by an optometrist/ophthalmologist of your choice.

Once you have had your eye examination and clinical need for spectacles has been determined, you will need to complete a SSS application form to apply.

If your optometrist/ophthalmologist is a dispensing agent for the Scheme, they will then forward your application to SSS to be processed. If they are not a dispensing agent, you will need to take your prescription to a SSS dispensing agent.

A list of dispensing agents can be found on the MASS website at www.health.qld.gov.au/mass/spectacles.asp or by contacting 13 HEALTH on 13 43 25 84.

What if I break or lose my spectacles?

You may be eligible for re-issue or repair of spectacles due to loss or breakage. However, in most cases you will be responsible for the costs of any repairs or replacement of your spectacles.

You will be required to pay for repairs or replacement of spectacles where damage or loss has been caused through unreasonable use or neglect.

These costs must be paid directly to SSS. If you break or lose your spectacles, visit your optometrist/ophthalmologist to apply for replacement or repairs.