



Key element for success	Met	Requires improvement
<p>Committee A functioning committee meets regularly.</p> <p>The committee is well informed about the strategy and has accessed all relevant resources.</p> <p>The committee regularly communicates information to staff and visitors about the <i>A Better Choice</i> (ABC) strategy, the plans for change and the changes implemented.</p> <p>The committee monitors its progress against set timelines.</p> <p>The committee identifies and prioritises areas for improvement.</p>		
<p>Food outlets Food outlet personnel (including part-time or casual staff) are well informed about the ABC strategy and have access to information about healthier food products.</p> <p>Healthier food and drink choices are offered at prices customers can afford.</p> <p>The outlet prices healthier choices competitively.</p> <p>The outlet has reliable, regular access to healthier food and drink products.</p>		



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<p>Food outlets</p> <p>The menu is planned with customer input and includes food and drink choices that are tailored to customers' preferences.</p> <p>The outlet offers foods and drinks at times to suit the needs identified in the facility.</p> <p>A maximum of 20 per cent of foods and drinks displayed are RED choices.</p>		
<p>Marketing and promotion</p> <p>The outlet offers daily or weekly specials that are regularly promoted and feature GREEN foods and drinks only.</p> <p>Feedback is sought from customers when introducing new foods.</p> <p>The new menu is clearly displayed and advertised to customers.</p> <p>GREEN food and drink choices are well promoted to customers. This includes:</p> <ul style="list-style-type: none"> • GREEN products are placed at eye level or the most prominent position in shelves, cabinets, fridges and vending machines. • GREEN choices are highlighted on the menu and throughout the outlet. • GREEN products are always available. 		



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<p>Marketing and promotion</p> <p>Foods and drinks from the AMBER and RED categories are not advertised. This includes:</p> <ul style="list-style-type: none"> • no signage or advertising on the top, front, sides or within internal shelving of cabinets, fridges or vending machines. • no promotional stands, product displays or materials ie. display boxes. • no point-of-sale promotions ie. two-for-one deals or upsizing, buy two for an extra \$1. • no features in dining areas ie. advertising on tables, placemats or posters. <p>Foods and drinks from the AMBER and RED categories are not promoted. These items are not displayed in prominent areas of locations within outlets and throughout Queensland Health facilities including:</p> <ul style="list-style-type: none"> • not at an entrance or exit of a food outlet. • not at eye-level in cabinets, shelves or fridges. • not beside cash registers. • not in lifts, on staff notice boards, at receptions desks or counters in waiting areas. 		



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<p>Management issues</p> <p>Standard procedures are available in a written form for all paid staff and volunteers.</p> <p>Outlet tasks and daily schedule are organised in the most efficient way.</p> <p>There are enough serving areas to prevent long queues.</p>		
<p>Food safety and hygiene</p> <p>The outlet manager and staff have obtained appropriate training in safe food handling to meet legislative requirements.</p> <p>The outlet has a food safety plan or equivalent arrangement in place.</p> <p>Foods are stored and served safely at the correct temperature.</p> <p>The outlet uses accredited suppliers (HACCP approved or equivalent).</p>		
<p>Outlet personnel</p> <p>There are enough personnel (paid or volunteer) to run the outlet efficiently.</p> <p>Personnel have a clear understanding about their role in implementing the ABC strategy.</p> <p>Personnel are valued and viewed as part of the outlet.</p>		



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<p>Equipment The outlet has adequate equipment to prepare, serve and store foods and drinks in line with the ABC strategy.</p>		
<p>One-off RED occasions Potential occasions have been identified where foods and/or drinks from the RED category are permitted.</p>		
<p>Vending machines Vending machines stock only foods and drinks that fall into the GREEN or AMBER categories.</p> <p>GREEN foods and drinks are:</p> <ul style="list-style-type: none"> • stocked and displayed on prominent shelves. • always available. <p>Vending machines do not advertise or promote foods and drinks that fall into the AMBER or RED category.</p> <p>Contractors or personnel restocking vending machines are well informed about the ABC strategy and vending machine requirements.</p>		



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<p>Tea trolleys</p> <p>GREEN food and drink choices are well promoted to customers. This includes:</p> <ul style="list-style-type: none"> • GREEN products are placed at eye level or the most prominent position on the trolley ie. top shelf. • GREEN choices are always available. <p>A maximum of 20 per cent of foods and drinks displayed on the trolley are RED choices.</p> <p>Foods and drinks from the AMBER and RED categories are not promoted including:</p> <ul style="list-style-type: none"> • not displayed in excessive quantities • not placed on the top shelves of trolley • not advertised on the trolley including any promotional materials or stands, signage or sale promotions ie. two-for-one deals featuring these products. 		
<p>Paediatric settings</p> <p>Additional recommendations regarding the ABC strategy are met where:</p> <ul style="list-style-type: none"> • all non-sugar, zero sugar, low joule and/or diet soft drinks; and • all caffeinated beverages <p>are RED choices in food outlets, vending machines, catering or fundraising activities conducted within paediatric settings.</p>		

A Better Choice

Healthy Food & Drink Supply Strategy for Queensland Health Facilities



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<p>Fundraising All foods and drinks used in fundraising activities are from the GREEN or AMBER category.</p> <p>RED foods and drinks are not used in fundraising activities conducted within Queensland Health facilities.</p>		
<p>Catering supplied at meetings or functions All foods and drinks provided at meetings, functions or events are from the GREEN or AMBER category.</p> <p>Staff preparing or organising catering are well informed about the strategy and catering guidelines requirements.</p>		
<p>Social occasions or special events Where foods and drinks are supplied or purchased by Queensland Health no RED choices are provided.</p>		