

helping people to better health and well-being



Queensland Health

Annual Report
2001-2002



Queensland Government
Queensland Health

every day

Every day in Queensland Health

- \$11.39 million is spent on public health services
- \$1 million is spent on rebuilding and maintaining health facilities
- 479 women are screened for breast cancer
- 3180 vaccines are distributed
- 92 babies are born
- 2035 people are treated in accident and emergency
- 6927 patients are cared for in public hospitals
- 24,217 outpatients receive services
- 904 people receive day-only procedures in a hospital
- 1090 adults receive free dental treatment
- 904 school-aged children complete dental treatment
- 7120 meals are delivered to people at home
- 10,375 hours of respite care are provided through respite centres or in people's homes

All statistics averaged over 365 days a year

objectives

Communication objectives

This report:

- fulfils government reporting requirements
- provides a strategic overview of the department's current activities and achievements
- introduces a long-term, consultative planning agenda – *Smart State: Health 2020* – to guide future strategic health planning and service delivery
- provides performance, financial and statistical data.

Key achievements are described in terms of the *Queensland Health Strategic Plan 2000- 2010*, with each relating to the five organisational outputs consistent with the Managing for Outcomes Framework of the 2001-02 Queensland Health State Budget. Financial reporting is also aligned to the outputs.

Hospital activity data included in this report covers the activity of 38 health service districts and the Mater public hospitals.

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More information on Queensland Health can be obtained by accessing the website at www.health.qld.gov.au

better health and well-being

Towards better health and well-being

Our vision

To provide and be recognised for providing Queenslanders with the best health and health-related services in the nation

Our mission

Helping people to better health and well-being

Strategic directions

Queensland Health is committed to providing Queenslanders with the best possible health care. As Queensland's population grows and changes, so too do the demands on Queensland's public health system. To meet the challenge, Queensland Health has based its operations on three key strategic directions seen as critical to its success over the next twenty years. This Annual Report 2001-02 details success in each of the following directions:

- addressing the burden of disease
- improving Indigenous health
- balancing the investment in health

Our values

Queensland Health is committed to achieving its mission to improve the health and well-being of all Queenslanders. We recognise that the people of Queensland trust us to act in their interest at all times. To fulfil our mission and sustain this trust we share four core values.

Performance and accountability

We accept accountability for our performance, our actions and our learning.

Professionalism

We are professional in what we do and treat all people with dignity and respect and we look for opportunities for improvement.

Quality and recognition

We strive to excel in everything we do and are proud of our achievements.

Teamwork

We work together in an open, honest and supportive way to achieve collective goals.

