

# performance

## Output reporting measures

| Output                         | Measure    | Target<br>2002-03   | Performance<br>2002-03                       |                    |
|--------------------------------|------------|---|--|--------------------|
| Acute<br>Inpatient<br>Services | Quantity   | Acute inpatient episodes of care  | 690,000<br>- 710,000                         | 685,166            |
|                                |            | Acute inpatient weighted episodes of care   | 1,380,000<br>- 1,440,000                     | 1,415,005          |
|                                |            | Same day episodes of care   | 310,000<br>- 323,000                         | 339,029            |
|                                |            | Same day episodes of care as a proportion of total episodes of care   | 44.9%<br>- 45.5%                             | 49.5%              |
|                                |            | Occupied bed days   | 2,150,000<br>- 2,250,000                     | 2,071,287          |
|                                |            | Average length of stay  | 3.08   | 3                  |
|                                | Quality    | Facilities and services with recognised third party accreditation including use of patient satisfaction assessment systems  | 115  | 105                |
|                                | Timeliness | Elective surgery patients receiving treatment in specified timeframe:<br>- Category 1 (30 days)<br>- Category 2 (90 days)   | 95%  | 97.7%              |
|                                |            |   | 95%  | 94.7%              |
|                                | Cost       | Average cost per weighted episode of care   |  | \$2713             |
| Non<br>Inpatient<br>Services   | Quantity   | Number of non-inpatient occasions of service (including emergency medicine)   | 8,600,000<br>-8,900,000                      | 8,815,454          |
|                                |            | Total emergency medicine occasions of service   | 723,000                                      | 747,832*           |
|                                |            | Number of completed adult courses of care:<br>- Emergency/immediate dental clients<br>- General dental clients  | 240,000<br>- 250,000<br>110,000<br>- 120,000 | 230,000<br>117,000 |
|                                | Quality    | Facilities and services with recognised third party accreditation including use of patient satisfaction assessment systems  | 370  | 425                |
|                                | Timeliness | Proportion of patients attending emergency departments treated within standard timeframes for:<br>- Category 1 (immediate)<br>- Category 2 (within 10 minutes)<br>- Category 3 (within 30 minutes)<br>- Category 4 (within 1 hour)<br>- Category 5 (within 2 hours) | 100%   | 99%                |
|                                |            |   | 80%  | 73%                |
| 75%                            |            |   | 55%  |                    |
| 70%                            |            |   | 55%  |                    |
| 70%                            |            |   | 80%  |                    |

### \* Notes

Emergency department presentations for the 20 largest public hospital emergency departments.

# performance

## Output reporting measures *continued*

| Output  | Measure  | Target<br>2002-03   | Performance<br>2002-03 |           |
|---|----------|---|------------------------|-----------|
| Integrated<br>Mental<br>Health<br>Services  | Quantity | Mental health acute inpatient episodes of care  | 22,500<br>- 24,500     | 22,500    |
|   |          | Mental health acute inpatient occupied bed days   | 220,000<br>- 240,000   | 236,821   |
|   |          | Mental health acute inpatient average length of stay  | 9.0 - 9.5              | 10.5      |
|   |          | Mental health patients treated in the community   | 69,500<br>- 72,500     | 67,408    |
|   |          | Number of youth suicide prevention networks established in Queensland   | 100                    | 105       |
|   | Quality  | Services accredited under the National Health Standards for Mental Health Services                                | 30                     | 27        |
| Health<br>Maintenance<br>Services   | Quantity | Rehabilitation occupied bed days  | 120,000<br>- 130,000   | 134,676   |
|   |          | Palliative care occupied bed days *   | 25,000<br>- 27,000     | 43,182    |
|   |          | Nursing care - client hours   | 698,194                | 880,827   |
|   |          | Respite care - home based client hours  | 669,314                | 688,407   |
|   |          | Respite care - centre based client hours  | 3,231,355              | 3,233,613 |
|   |          | Transport support - number of trips   | 360,836                | 658,895   |
|   |          | Allied health care - client hours   | 197,985                | 293,712   |
|   |          | Meals on Wheels - number of meals   | 2,650,256              | 2,356,502 |
|   |          | Domestic assistance - personal care client hours  | 1,660,397              | 2,273,487 |
|   |          | Home Maintenance client hours   | 291,960                | 181,407   |
|   | Quality  | Number of State Government residential aged care facilities and services meeting National Accreditation Standards | 21                     | 21        |
| Number of Home and Community Care projects reviewed using the National Service Standards Instrument |          | 322   | 400                    |           |

### \* Notes:

1. Previous reporting against this measure has represented palliative care occupied bed days in public acute hospitals only. The estimated actual for these in 2002-03 is 31,859. The total number reported for 2002-03 has been adjusted to include palliative care occupied bed days purchased from private facilities including hospices.
2. The estimated actual has been revised down from the estimate provided in the 2003-04 Ministerial Portfolio Statement, as this figure included hours of care provided, which is not directly comparable to occupied bed days. The 2003-04 target will also be revised to reflect this.
3. It should be noted that the measure includes occupied bed days only, and excludes approximately 19,100 hours of care provided in clients' homes.

| <i>Output</i>        | <i>Measure</i>    | <i>Target<br/>2002-03</i>   | <i>Performance<br/>2002-03</i> |           |
|----------------------|-------------------|---|--------------------------------|-----------|
| <i>Public Health</i> | <i>Quantity</i>   | Number of women screened for breast cancer  | 186,000                        | 177,145   |
|                      |                   | Number of women screened for cervical cancer *  | 335,000                        | 348,500   |
|                      |                   | Breast screening participation rate for women aged 50-69 years in the last reporting period   | 61%                            | 59.5%     |
|                      |                   | Number of vaccines distributed  | 1,000,000<br>- 1,050,000       | 1,170,264 |
|                      |                   | Immunisation rate for children at two years of age  | 92%                            | 90.3%     |
|                      |                   | New cases of HIV infection  | <100                           | 137       |
|                      |                   | Number of clients participating in the opioid treatment program   | 4,100                          | 3,934     |
|                      |                   | Number of radiation safety audits conducted   | 700                            | 700       |
|                      |                   | Number of schools supported by the School Nurse Program   | 242                            | 241       |
|                      |                   | Number of completions of oral health treatment for school aged children   | 330,000<br>- 350,000           | 330,000   |
|                      | <i>Quality</i>    | Proportion of breast screening services meeting national accreditation requirements   | 100%                           | 100%      |
|                      |                   | Level of cure of all notified cases of tuberculosis   | 96-100%                        | 95%       |
|                      | <i>Timeliness</i> | Proportion of vaccination service providers who receive vaccines within the acceptable time from receipt of order                           | 93-97%                         | 95%       |
|                      |                   | Proportion of selected communicable disease outbreak investigations initiated within 24 hours of notification                               | 90%                            | 90%       |
|                      |                   | Proportion of environmental health, food and food borne illness complaints, investigations initiated within one working day of notification | 90-100%                        | 95%       |

**\* Notes**

*This is an estimated actual (4.03% increase from MPS)*

The target and estimated figure relates to women in the target group - ie. aged 20 to 69. The total actual women screened for cervical cancer is estimated to be 375,000.

The figures are still not final as it usually takes 3 months for all results to be entered completely on the register from the date of the pap smear. This is due to a number of factors, including time taken to process by the laboratories, and time taken for results to actually be entered onto the register.

The previous estimate (MPS) was made when there were still outstanding results missing from the register from as long as 6-12 months prior. The register is now up-to-date (to the standard 3 month waiting time) and as such, the estimated figure has been revised upwards after including all the recently entered results.