



and activities actively support good health.

- We will work in partnership with other health care providers to plan and deliver innovative, cost-effective and integrated health services.

Healthier people and communities

Our intent is to increase our focus on promoting healthier lifestyles and environments for individuals, families and communities, and improve community-based chronic disease management.

- We will inform, support and provide Queenslanders with information and skills to improve maintain and manage their health.
- We will invest more in strategies to prevent illness and injury in the areas we can make the greatest difference.
- We will systematically identify people at greatest risk of illness, injury or complications from existing health conditions and take steps to reduce their risk and improve their quality of life.
- We will work with other health care providers, both government and non-government, and community controlled organisations, to build a stronger and more responsive primary health care sector.

Healthier hospitals

Our intent is to ensure our hospitals provide high quality, equitable acute and emergency care, integrated with enhanced community-based services.

- We will ensure that throughout Queensland Health, treatment is based on evidence-based decisions, policies, and programs.
- We will continuously improve our key business processes.
- Our service and workforce plans will reflect our strategic priorities and demands.

Healthier resources

Our intent is to use our finite health resources to maximum advantage.

- We will provide excellent health service delivery while maintaining balanced budgets.
- We will seek opportunities to work with other industries to ensure their resources, activities and programs support a healthier Queensland.

The vehicle

Our new Integrating Strategy and Performance (ISAP) process will be the vehicle to help standardise, performance test and comprehensively assess the success of our strategic plan to further improve Queensland's public health care system.

ISAP case studies

Indigenous health services

West Moreton HSD's ISAP pilot has been embraced by staff. It is focusing on three areas among its culturally diverse communities to reduce chronic disease, widen dental care and improve transport assistance.

District Manager, Pam Lane, said: "Gestational diabetes is a major health risk in West Moreton. We are auditing mothers to identify its extent and groups at most risk.

"Through ISAP, we are also counting dental clients from the Kambu Medical Centre, Ipswich, to encourage dental visits, and we hope to improve transport for Indigenous clients," Ms Lane said.

Reaching out to people

ISAP has resulted in Roma HSD cancer patients receiving chemotherapy locally, minimising family disruption and saving patients hours in travelling time to Toowoomba or Brisbane.

Miriam Heath, Director of Nursing at St George said hospital travel data collection and discussion had identified orthopaedics and oncology as areas for change.

"Telehealth for pre-admission review is being trialled at Roma Hospital, saving patients an 8-12 hour journey."

plan and deliver innovative, cost-effective and integrated health services