



Creating dependable health care for all Queenslanders

“ The Queensland Government has embarked on a major transformation of the public health system. This renewal program follows the Bundaberg Hospital Commission of Inquiry and Queensland Health Systems (Forster) Review and is detailed in the recently released *Action Plan: Building a better health service for Queensland*. ”

The Queensland Health strategic plan

The Queensland Health Strategic Plan 2005-11 was developed prior to the inquiry and review and release of the Action Plan. The strategic plan:

Identified strategic objectives, performance measures and major on-going and new initiatives we implemented to promote a healthier Queensland;

described to stakeholders, staff and the community what Queensland Health aimed to achieve over a period of six years;

linked the Queensland Government's priorities to the health outcomes planned to achieve;

shared the strategic planning framework with stakeholders and staff;

provided direction to staff on how an individual's work could contribute to achieving health outcomes;

provided direction to Queensland Health's executives in allocating resources;

identified the challenges faced as the department worked towards achieving our mission; and

guided the organisation in operational and business planning.

Queensland Health is committed to progressing the Queensland Government's policy priorities. Outputs directly contribute to the priority of health care while supporting the other priorities. This is because health is determined by a range of factors including physical, social, economic, cultural and political environments, educational and employment opportunities, and access to health care.

The Queensland Health strategic intents were:

Healthier staff

Healthier partnerships

Healthier people and communities

Healthier hospitals

Healthier resources

A new way forward for Queensland Health

Queensland Health's plan for health reform offers an opportunity to transform the public health system. It is important that the department continue to plan and act to ensure the system remains viable and sustainable. Over the next five years, in partnership with the community and health professionals,

Queensland Health is committed to finding new and smarter ways to deliver health services.

Queensland Health's future strategies will focus on key issues, such as maintaining and improving the quality of patient care in the face of a chronic national workforce shortage, developing the health system to meet the needs of an ageing population, and improving partnerships to deliver a more effective health care service.

The new Queensland Health Strategic Plan 2006-11 articulates the direction for Queensland Health based on these reform strategies. The priorities that have been identified in the inquiry, review and action plan inform Queensland Health's Strategic Plan and direct the work of all Queensland Health staff on a day-to-day basis.

Queensland Health's mission

The Queensland Health Strategic Plan 2006-11 will focus on creating dependable health care and better health for all Queenslanders.

Queensland Health's strategic directions

Working with communities to improve health.

Creating a patient-focused health system.

Responding justly and fairly to need.

Working together.

Making Queensland Health a good place to work.

Building the next generation of health workers, ideas and health services.

Promoting a problem-solving approach to reform of Queensland Health.

Better manage performance of systems, assets and information.

Queensland Health's values

Queensland Health's values underpin the mission and strategic directions and guide behaviour, processes and systems.

Caring for people

Leadership

Respect

Integrity