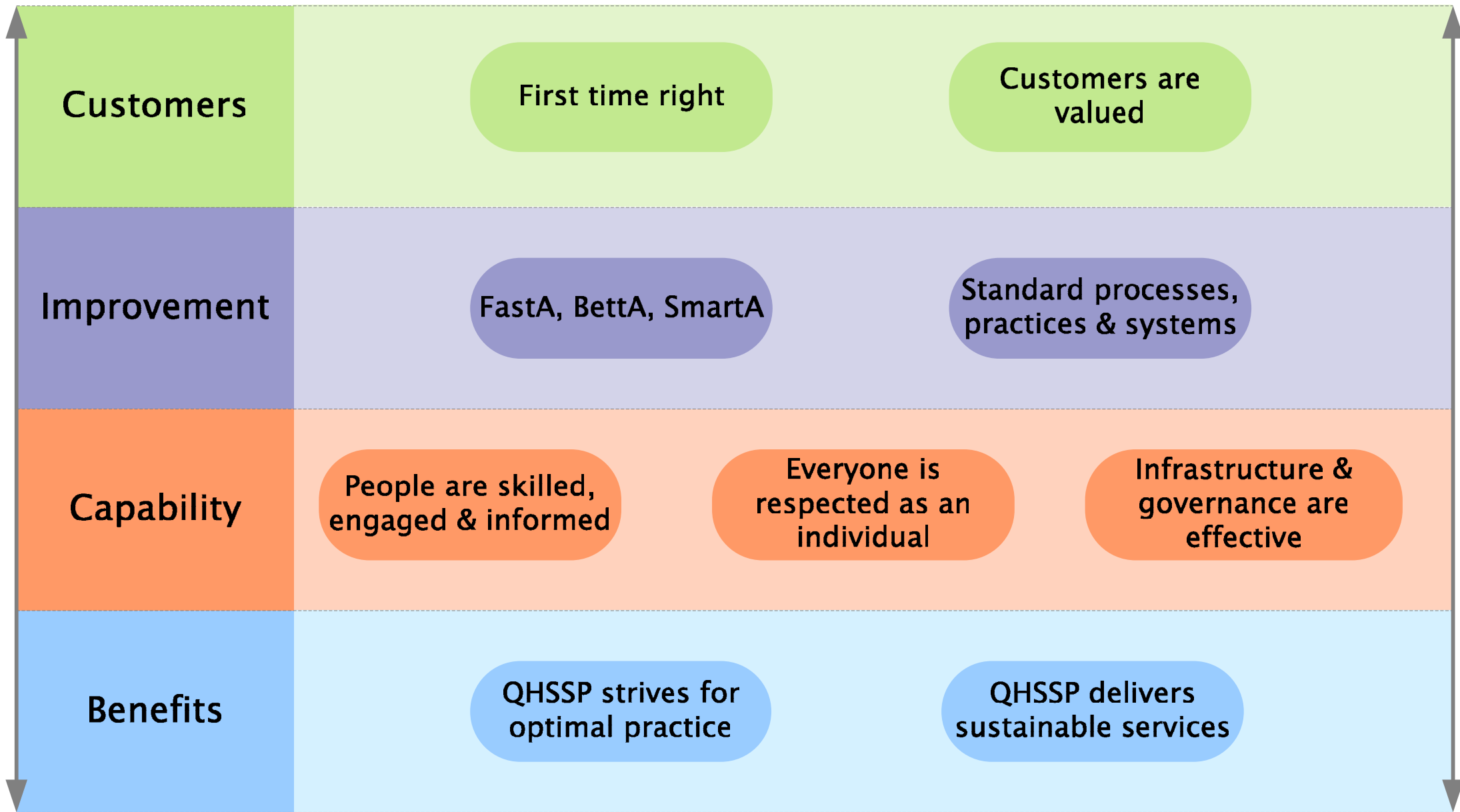


Queensland Health Shared Service Partner Strategy Map



Customers

First time right

Customers are valued

Improvement

FastA, BettA, SmartA

Standard processes, practices & systems

Capability

People are skilled, engaged & informed

Everyone is respected as an individual

Infrastructure & governance are effective

Benefits

QHSSP strives for optimal practice

QHSSP delivers sustainable services