

REFORM & DEVELOPMENT DIVISION STRATEGIC PLAN 2006-2008

Reform and Development Division was established, following the Forster Review, to lead and support the reform process in Queensland Health. It consists of: Health Information Centre, Data Reporting & Analysis Centre, Skills Development Centre, Clinical Practice Improvement Centre, Patient Safety Centre, Workplace Culture and Leadership Centre, Health Systems Development Unit & Executive Unit

WHERE WE HAVE BEEN

- Substantial criticism of culture of Queensland Health in external reviews (Forster, Davies).
- Many Queenslanders face long waits for access to acute health services (elective surgery, outpatients, emergency department care)
- History of non-disclosure of information / data about critical system variables.

WHAT WE ARE TRYING TO ACHIEVE

Change the organisational culture of Queensland Health

Improve access to and the safety and quality of Qld Health services

Improve transparency, openness and accountability of Qld Health services

HOW WE ARE GOING TO DO THIS

Queensland Health Leadership Program

Staff Opinion Survey Action Plans

Clinical Network Policy

Improved measurement of clinical performance against contemporary evidence

Queensland Health Research & Development Strategy

Patient Safety Strategy

Clinical Governance Framework

Acute Access Strategy

Trusted information for decision making, accountability & public reporting

Integrated Performance Reporting Policy

Bonus & Penalty Framework

HOW WE ARE GOING TO KNOW WE GOT THERE

Improvement in Better Workplaces Staff Opinion Survey targeted results including:

- Workplace measures
- Safety measures

Number of category 1 long wait patients waiting >30 days to reduce from 314 on 1 July 2006 to 0 by 1 July 2008