

Significant Incident Review

Gold Coast Region

Authority:

By authority of Andrew Hebbbron, Assistant Commissioner Gold Coast Region (GCR).

Executive Summary:

At 12.43am Sunday, 23 July 2023, the Queensland Ambulance Service (QAS) received a first party caller request for service for a **Irrelevant** female patient who stated to be suicidal and advised she was actively cutting herself. QAS incident number **17810642**. The caller was not clear on the call and could not provide an accurate address for this incident.

The initial response was coded 2A – 25B03 (Threatening Suicide). The Emergency Medical Dispatcher (EMD) transferred the call to the Mental Health Consult Line (MHCL), for further specialist referral. The Mental Health Nurse requested for the incident to be upgraded and the case was prioritised as a 1C.

At the time of the call the Southport Operations Centre (OpCen) was experiencing extreme workload with 48 cases pending across the three dispatch regions. The first unit assigned to the case was at 2.58am which arrived and staged waiting for police from 3.18am. This unit was diverted to another incident at 4.21am without making patient contact. Another unit was assigned to the incident at 5.01am once the police service had an available unit and arrived at 5.20am. The crew and police arrived at the residence provided, which was not the correct location.

The Queensland Police Service had details of a similar patient at an address nearby and attended that scene with the paramedics. On arrival they identified a female patient, hanging and she was declared deceased at 5.51am.

Terms of Reference:

This review will investigate all aspects of ambulance response to incident **17810642**. The review will examine ambulance operations prior to, during and following the response. This review will include all requirements outlined in the *Operational Incident Review Process*.

Region Clinical Incident Summary Report:

The GCR Clinical Education Unit conducted review noted no clinical concerns with this incident noting upon arrival the patient was obviously deceased and nil interventions were made.

Operations Centre:

State ProQA conducted and no issues identified operations centre management of the incident was appropriate.

The Brisbane Operations Centre Supervisor (OCS) reviewed the calls and noted:

“...PT WAS PROVIDED **Irrelevant** EMD TRIED TO CONFIRM THE ADDRESS MULTIPLE TIMES AND EVEN ASKED FOR PT TO TRY AND FIND SOME MAIL TO CONFIRM. PT SOUNDED VERY CONFUSED AND UNDER THE INFLUENCE. WHEN EMD WAS UNABLE TO TRANSFER CALL TO MHLIC SHE AGAIN TRIED TO GET THE PT TO FIND SOME MAIL TO CONFIRM THE EXACT ADDRESS. PT KEPT REPEATING SINGLE WORDS OVER AND OVER AGAIN.”

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QAS Mental Health Liaison Service Component

The Mental Health Liaison Service (MHLS) calls were reviewed by **Irrelevant** from the QAS Mental Health Response Program.

The MHLS Clinician took the warm transfer for the first party caller in this instance. During the call the MHLS Clinician struggled to gain demographic and clinical information. Without a name and a date of birth, the MHLS Clinician was unable to look up history of the patient from the Queensland Health Mental Health data base (CIMHA) or the Viewer.

During the call the MHLS Clinician was able to ascertain that the caller was in significant distress, expressing suicidal ideation, was acutely intoxicated with substances and was engaging in deliberate self harm / acts which were risky in nature (i.e. cutting herself with a razor). The MHLS Clinician attempted to safety plan with the caller – to put the razors down or to get support from others. The patient refused to put the razors down and did not have anyone available to support her.

The MHLS clinician assessed this situation as a very high-risk scene, which required an urgent response and so recommended an upgrade of the job from a 2A to a code 1 response.

The only protective factor which was present in this scene was that the person had called Triple Zero (000) for help – help seeking is a protective factor for people in a mental health emergency. Noting that the crew had been instructed to stage for police from the start of the call, the clinician attempted to make the scene as safe as possible for the attending crews, given the current presentation of the patient. The MHLS Clinician identified this and discussed scene safety with the patient to gain an assurance that the patient would not be violent or aggressive to the QAS if they attended.

The MHLS Clinician would have been unaware of the impact that the current operational work load would have on response times and may have assumed that upgrading the job would have meant a more timely attendance from a crew.

Incident Review/:

Background:

A first party caller advising of suicidal intention called QAS requesting service, advising she was actively cutting herself with razor blades. The caller was hard to understand, believed to be significantly impaired by alcohol. The caller had difficulty providing her phone number and street location, {Recording 1. CALL 230723_000Call Audio_INC 17810642_Coomera}.

The case was upgraded from a road speed to a lights and sirens response following review from the MHLS Clinician who spoke to the caller and documented the caller advised she would not be violent or aggressive toward paramedics. The Mental Health Clinician in the MHLS was unable to gain accurate information, and encourage the patient to divert her attention away from self-harm {Recording 2. CALL 00.48.55 MHLC to **Irrelevant** 23 July 2023}.

The Southeast Queensland Regions of the QAS were experiencing extreme hospital delays – impacting operational service delivery during the period of this incident. Just after the case entered the pending cue, the Southport Operations Centre (OpCen) Gold Coast Dispatcher placed a common call for available units, with 9 code 1 incidents pending in the Gold Coast Region {Recording 3. 230723_Common Call_Inc 17810642_Coomera}.

The first unit was dispatched 2 hours 15 minutes after the initial call and staged awaiting QPS for an hour before being diverted to another incident. The dispatcher acknowledged the dispatch location and advised QPS had been requested {Recording 6. 230723_Dispatcher confirms case details_02.59.39_inc17810642 Coomera}

The second unit was dispatched 4 hours 20 minutes after the initial call once QPS were responding. On their arrival it was identified the address was incorrect {Recording 15. 230723_601527 Gained access stand down

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QFES_05.38.48_Inc17810642 Coomera} QPS had details of a similar aged female with the same first name and a similar last name living at a nearby address and attended that location {Recording 16. 230723_601527 Address is Irrelevant 05.39.36_Inc17810642 Coomera.39.36_Inc17810642 Coomera} {Recording 17. 230723_Dispatcher confirms new address_05.41.18_Inc17810642 Coomera}. On arrival a female patient was located, hanging {Recording 18. 230723_601527 CCP Code 1 potential hanging_05.46.42_Inc17810642 Coomera} and declared deceased by the paramedics {Recording 21. 230723_601527 Signal 4_05.47.36_Inc 17810642 Coomera}.

Timeline:

Saturday 22 July 2023

20:57:00 SEQ Escalated to Extreme hospital delays by State Operations Coordination Centre (SOCC)

Sunday 23 July 2023

- 00:43:34 Call received for a Irrelevant female, suicidal, actively self harming – 2A – 25B03 – Threatening Suicide – nil units available for dispatch
- 00:51:40 upgraded to a code 1C – 25B03W – Threat Suicide Weapon following review and recommendation of the MHLS Clinician – nil units available for dispatch
- 01:04:06 Southport Operations Centre (OpCen) Emergency Medical Dispatcher (EMD) placed a COMMON CALL for a unit to respond – nil units available for dispatch.
- 02:01:57 MHLS Clinician attempted a call back – nil answer
- 02:58:26 Acute Advanced Care Paramedic (ACP) unit B601508 assigned to incident from Gold Coast University Hospital (GCUH)
- 03:18:49 B601508 staged – nil QPS unit available at this time and nil information available
- 04:21:28 B601508 was diverted to another active incident and the case was returned to the pending cue
- 05:01:37 Acute ACP unit B601527 was assigned to the incident from GCUH and arrived at a staging location at 5.20
- 05:24:51 B601527 and QPS arrived at the incident address provided and were initially unable to get anyones attention or access – QFES were requested to assist.
- 05:40:29 B601527 SITREP – MADE CONTACT WITH PERSON ON SCENE WHICH IS NOT PT - QPS HAVE PT AT {nearby address}
- 5:46:42 arrived at the alternate address and requested CCP backup for a person hanging at this location.
- 05:51:00 B601527 declared the patient deceased.

Further Operational Information:

The incident was a first party caller who was unable to provide specific scene detail, she was able to provide part of her phone number – the parts provided matched the CLI. She provided part of her address, The unit and the street name were correct, the street number was not.

The pronunciation of the patients last name, by the caller, was slightly misinterpreted, so this, and the incorrect address meant patient could not be matched to existing QAS incident, MHLS clinical data base or QPS flag date.

Irrelevant

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Irrelevant

A query was raised regarding the speed by which the attending crews were travelling to the incident. While none of the staff could specifically recall a reason why their road speed may have registered below the speed limit, there are frequently roadworks, challenging curves in the road and consideration of other drivers that may impact road speeds. It is not anticipated that the speeds involved in this case were untoward or otherwise contributed to any outcomes in this incident.

As part of this review, it was noted that a supervisor should have been notified by the OpCen at the time of the initial staging, in keeping with the Notifications to Senior Officer's standard operating procedure. In this case that has not occurred. Southport OCM has since issued two reminders to OpCen staff to ensure supervisor notifications occur when crews are staging. It is unclear whether a supervisor notification in this case would have changed the outcome noting the attending staff were firm in their view that was a potentially dangerous scene. The first unit that staged was on scene at 03:18hrs – it is noted that call-backs at 02:01hrs went unanswered. Without knowing the exact time of death, it is unable to be determined whether this decision has influenced the outcome.

Summary:

Review Recommendations:

- Follow up welfare for all officers attending this incident – Complete
- Follow up with family of deceased- complete, meeting occurred on the 25/07/2023.
- Reminder to OpCen staff re SOS/OS notification regarding staged crews – Completed on 17 August 2023

Outcomes:

























- The attending staff believed that staging was the correct approach noting the patient was known to be carrying weapons – they have expressed distress and sorrow at the outcome. It is clear there was a genuine concern on their part for the safety which directly influenced their decisions to stage.
- Gold Coast Region Assistant Commissioner and the Southport Operations Centre manager met with family and friends of the deceased, to discuss the incident and explain QAS actions at the time of and during the incident. The family indicated that they were satisfied with and grateful for the meeting.
- The OpCen have reminded staff of the importance of Notifications to Senior Officer's Standard Operating Procedure.
- The reviewer notes the unpredictable nature of the environments and situations that QAS staff are exposed to which makes decisions to stage extremely difficult, particularly where weapons are involved. The decision to stage in this case was a difficult one to make by the attending staff.

Post OIRR actions:

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- Provide relevant information to OICs to continue care for staff welfare – complete.
- Review/reiterate SOS/OS notification requirements for staging cases – complete.

Appendix of relevant documents/files:

Incident Details Report	 IDR 17810642 Coomera Staged Sel
dARF/dCRF	Irrelevant
Clinical Review	
GC Region Notification	Irrelevant
Voice Logs	 1. CALL  2. CALL 00.48.55  3. 230723_Common  4. CALL 02.01.10  5. 230723_Dispatcher cStaged_03.18.54_IncMHLC to 043455436 Diverted_04.21.19_IrDispatched_05.01.17  6.  7. 230723_601508  8. CALL 04.19.01  9. 230723_601508  10. 230723_601527  11. 230723_601527  12. 230723_601527  13. CALL  14. CALL  15. 230723_601527  16. 230723_601527  17.  18. 230723_601527  19. 230723_601527  20.  21. 230723_601527  22. 230723_605598  23. 230723_601527 Signal 4_05.47.36_InStood down_05.49.2Confirmed Signal 4_

Queensland Ambulance Service: Operational Incident Reporting

OpCen Review	Irrelevant	
Southport OpC en Brief		
Other Documents		

Region Endorsement

Role	Name	Signature	Date
Assistant Commissioner	Andrew Hebbbron	Irrelevant	22/11/2023
A/District Director	Bec Whiteley		

Incident Detail Report

Data Source: QACIR
Incident Status: Closed
Incident number: 17810642
ProQA number: 20915347
Console name: QA524
Incident Date: 23/07/2023 00:43:34
Last Updated:

Incident Information

Incident Type: ACUTE-STR
Priority: 1C
Determinant: 25B03W
Base Response#: 105381
Confirmation#: 00821969
Taken By: George, Zoe
Response Area: 6 Coomera
Disposition: Treatment Only No Transport
Cancel Reason:
Incident Status: Closed
Certification: ACUTE
Longitude: 26672138
Patient Name: Irrelevant

Alarm Level:
Problem: THREAT SUICIDE WEAPON
Agency: QAS
Jurisdiction: 6 Southport Gold Coast
Division: 6 Coomera
Battalion: 6 Coomera
Response Plan: Acute-Str
Command Ch:
Primary TAC: TLK GRP 111/UHF Ch 103
Secondary TAC:
Delay Reason (if any):
Latitude: 62162134
Patient DOB: Irrelevant

Incident Location

Location Name: Irrelevant
Address: Irrelevant
Apartment:
Building:
City, State, Zip: COOMERA QLD 4209

County: GOLD COAST
Location Type: Irrelevant
Cross Street:
Map Reference:

Call Receipt

Caller Name: Irrelevant
Method Received:
Caller Type:

Original CLI Phone
Call Back Phone: Irrelevant
Caller Location:

Time Stamps

Description	Date	Time	User
Phone Pickup	23/07/2023	00:43:34	
1st Key Stroke	23/07/2023	00:43:34	
In Waiting Queue	23/07/2023	00:46:21	
Call Taking Complete	23/07/2023	00:49:47	Irrelevant
1st Unit Assigned	23/07/2023	02:58:26	
1st Unit Enroute	23/07/2023	02:58:36	
1st Unit Arrived	23/07/2023	05:24:51	Irrelevant
Closed	23/07/2023	06:30:10	

Elapsed Times

Description	Time
Received to In Queue	00:02:47
Call Taking	00:06:13
In Queue to 1st Assign	02:12:05
Call Received to 1st Assign	02:14:52
Assigned to 1st Enroute	00:00:10
Enroute to 1st Arrived	02:26:15
Incident Duration	05:46:36

Resources Assigned

Unit	Assigned	Disposition	Enroute	Staged	Arrived	At Patient	Delay Avail	Complete	Odm. Enroute	Odm. Arrived	Cancel Reason
601508	02:58:26	Assistance Only	02:58:36	03:18:49				04:21:28			.Diverted To Higher Priority
601527	05:01:37	Treatment Only No Transport	05:01:43	05:20:25	05:24:51		06:25:40	06:30:10			
A606598	05:47:25	Bed Swap Requested						05:49:26			

Personnel Assigned

Unit	Name	Phone	Extension
601508	Irrelevant	(33624); Irrelevant	(402177)
601527	Irrelevant	(32742); Irrelevant	(31543)
606598	Irrelevant	34594	

Pre-Scheduled Information

No Pre-Scheduled Information

Transports

No Transports

Comments

Date	Time	User	Type	Comments
23/07/2023	00:46:20	5ZOECEO	Response	[ProQA Dispatch] Dispatch Level: 25B03 (THREATFNING SUICIDE) Suffix: W (Weapons) Response Text: 2A QPS QASPAGE Irrelevant Female, Conscious, Breathing. Problem Description: THREATENING TO KILL HERSELF
23/07/2023	00:46:20	5ZOECEO	Response	[ProQA: Key Questions] 1. She is not violent, 2. She has a weapon. 3. She is armed with a razor, 4. Her exact position is: BEDROOM 5. She is presently threatening suicide. 6. She is completely alert (responding appropriately). MHLS accepted warm transfer
23/07/2023	00:49:30	19LUKCAR	Response	Pt threatening suicide and alone - Successful warm transfer to MHLC / CDS
23/07/2023	00:49:39	5ZOECEO	Response	[ProQA: Key Questions] 1. She is not violent, 2. She has a weapon. 3. She is armed with a razor, 4. Her exact position is: BEDROOM 5. She is presently threatening suicide. 6. She is completely alert (responding appropriately).
23/07/2023	00:49:44	5ZOECEO	Response	[ProQA]: Irrelevant Female, Conscious, Breathing.
23/07/2023	00:49:44	5ZOECEO	Response	[Notification] [QAS]-Significant/urgent risks have been identified - upgrade of case required - PT STATES SUICIDAL PLAN TO CUT SELF. STATES IS ACTIVELY CUTTING, REFUSING TO DISPOSE OF BLADE. UPGRADED DUE TO RISK
23/07/2023	00:53:04	19LUKCAR	Response	MHLC Call to Patient - DIFFICULT TO UNDERSTAND. STATES HAS BEEN DRINKING- UNCLEAR AMMOUNT. UNABLE TO IDENTIFY TRIGGER. STATES IS ACTIVELY SUICIDAL, ACTING ON THESE THOUGHTS.
23/07/2023	00:54:08	19LUKCAR	Response	

Date	Time	From	To	Response	Details
23/07/2023	00:55:02	19LUKCAR		Response	REFUSING TO DISPOSE OF BLADE SO SHE CAN CONTINUE TO CUT, STATES WILL NOT BE VIOLENT OR AGRESSIVE TOWARDS QAS. Mental Health Consult Line 1300 315 280 (choose option 2) to speak with MHLC IF REQUIRED. UNABLE TO LOCATE PT MATCHING DETAILS PROVIDED ON DATABASES.
23/07/2023	01:04:06	6SARLIN2		Response	[Private] COMMON CALL MADE
23/07/2023	01:17:47	6SARLIN2		Response	[Private] Delay in dispatch due to workload
23/07/2023	02:01:57	19LUKCAR		Response	MHLC Call to Patient - UTC VM LEFT.
23/07/2023	02:50:42	6JADWIL		Response	Delay in dispatch due to workload
23/07/2023	02:58:27	PS		Response	[Page] Dispatch page sent to Unit:601508, Sent From: POLCADQASPI501
23/07/2023	02:58:29	601508		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	02:58:29	PAGINGSERVICE		Response	Paging Groups Notified:Q6-SER CCS Notification
23/07/2023	02:58:37	PS		Response	[Page] Dispatch page to Unit:601508 complete to PIN Irrelevant
23/07/2023	02:58:37	PS		Response	Irrelevant Message sent successfully to Whispir
23/07/2023	02:58:37	PS		Response	[Page] Dispatch page to Unit:601508 complete to PIN Irrelevant
23/07/2023	02:58:38	PS		Response	Irrelevant Message sent successfully to Whispir
23/07/2023	02:58:38	PS		Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully to Whispir
23/07/2023	02:58:38	PS		Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully to Whispir
23/07/2023	02:58:38	PS		Response	Irrelevant
23/07/2023	03:00:40	6JADWIL		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	03:00:42	601508		Response	POL-Q Request for Attendance sent for Incident Q23-A096629
23/07/2023	03:03:51	ICEMS		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	03:03:53	601508		Response	The 'Request Attendance' has not been actioned by POL-Q. Please contact agency.
23/07/2023	03:03:53	601508		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	03:08:51	ICEMS		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	03:08:53	601508		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	03:13:46	6JADWIL		Response	>POL-Q> HI QPS DO YOU HAVE ANY FLAGS FOR THIS PT PLEASE
23/07/2023	03:13:49	601508		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	03:19:55	6SARLIN2		Response	>POL-Q> (Urgent) QAS CREW WILL STAGE WAITING FOR QPS ETA PLEASE ?
23/07/2023	03:19:57	601508		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	03:25:47	ICEMS		Response	[AMB-Q] Sent error 55 - Message received after Operational Acceptance time
23/07/2023	03:43:37	6JADWIL		Response	>POL-Q> HI QPS DO YOU HAVE AN ETA PLEASE?
23/07/2023	03:43:41	601508		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	03:46:07	ICEMS		Response	<POL-Q< NIL CREW CURRENTLY AVAIL
23/07/2023	03:46:08	601508		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	03:49:08	ICEMS		Response	<POL-Q< CREW PROC SHORTLY FROM COOMERA
23/07/2023	03:49:10	601508		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	03:49:24	6JADWIL		Response	>POL-Q> THANKS HEAPS
23/07/2023	03:49:27	601508		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	03:51:29	ICEMS		Response	POL-Q En Route
23/07/2023	03:51:30	601508		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	04:08:55	6SARLIN2		Response	[PRIVATE] >POL-Q> QPS ETA PLEASE
23/07/2023	04:13:56	ICEMS		Response	The 'Incident Update' has not been actioned by POL-Q. Please contact agency.
23/07/2023	04:13:58	601508		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	04:18:11	ICEMS		Response	[AMB-Q] Sent error 55 - Message received after Operational Acceptance time
23/07/2023	04:18:32	ICEMS		Response	<POL-Q< NIL CREW AVAIL - DEALING WITH ARMED ROBS
23/07/2023	04:18:35	601508		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	04:19:25	19LUKCAR		Response	MHLC Call to Patient UTC VM LEFT
23/07/2023	04:19:27	601508		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	04:48:00	6JADWIL		Response	>POL-Q> (Urgent) HI QPS I HAVE A CREW AVAILABLE AT GCUH - DO YOU HAVE ANYONE TO ATTEND?
23/07/2023	04:49:12	ICEMS		Response	<POL-Q< ANY UPDATES?
23/07/2023	04:51:58	6JADWIL		Response	>POL-Q> WE HAVE ATTEMPTED TO CONTACT PT SEVERAL TIMES BUT NIL ANSWER BUT WE HAVE LEFT VOICE MAILS - PT HAD BEEN DRINKING AND THREATENING TO CUT HERSELF WITH A BLADE @ 0054
23/07/2023	04:52:51	ICEMS		Response	<POL-Q< WILL HAVE A CREW SHORTLY IF YOU DO
23/07/2023	05:01:38	PS		Response	[Page] Dispatch page sent to Unit:601527, Sent From: POLCADQASPI501
23/07/2023	05:01:39	PAGINGSERVICE		Response	Paging Groups Notified:Q6-SER CCS Notification
23/07/2023	05:01:40	601527		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	05:01:45	PS		Response	[Page] Dispatch page to Unit:601527 complete to PIN Irrelevant
23/07/2023	05:01:48	PS		Response	Irrelevant Message sent successfully to Whispir
23/07/2023	05:01:48	PS		Response	[Page] Dispatch page to Unit:601527 complete to PIN Irrelevant
23/07/2023	05:01:49	PS		Response	Irrelevant Message sent successfully to Whispir
23/07/2023	05:01:49	PS		Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully to Whispir
23/07/2023	05:01:49	PS		Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully to Whispir
23/07/2023	05:02:10	6SARLIN2		Response	>POL-Q> ON OUR WAY FROM GCUH
23/07/2023	05:02:12	601527		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	05:03:34	601527		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	05:03:42	601527		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	05:03:47	PS		Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully to Whispir
23/07/2023	05:03:48	PS		Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully to Whispir
23/07/2023	05:04:33	6SARLIN2		Response	[Page] Unit: 601527. Sent From: PA606, SL , YOU ARE LOOKING FOR Irrelevant
23/07/2023	05:06:02	ICEMS		Response	<POL-Q< ETA?
23/07/2023	05:06:05	601527		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	05:06:37	6SARLIN2		Response	[PRIVATE] >POL-Q> 11MINS 52 SEC
23/07/2023	05:20:22	6JADWIL		Response	601527 STAGED Irrelevant
23/07/2023	05:20:26	601527		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	05:20:41	6SARLIN2		Response	>POL-Q> QAS STAGED ON Irrelevant
23/07/2023	05:20:44	601527		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	05:22:25	ICEMS		Response	<POL-Q< OUR CREW WILL BE WITH YOU SHORTLY
23/07/2023	05:22:27	601527		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	05:24:44	ICEMS		Response	POL-Q On Scene
23/07/2023	05:24:48	601527		Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	05:27:45	6JADWIL		Response	601527 CALL BACK
23/07/2023	05:29:02	6SARLIN2		Response	CALLED BACK X 4 NIL ANSWER

23/07/2023	05:33:26	6SANWHI	Response	>FIRE-Q> HI QFES - QAS AND QPS ARE AT THE ADDRESS, NEED TO BREAK IN AND REQUIRE YOUR ASSISTANCE
23/07/2023	05:33:26	ICEMS	Response	FIRE-Q Request for Attendance sent for Incident Q23-A096629
23/07/2023	05:33:44	ICEMS	Response	[AMB-Q] Sent error 55 - Message received after Operational Acceptance time
23/07/2023	05:35:32	ICEMS	Response	<FIRE-Q> DO YOU NEED US L & S OR ROAD SPEED?
23/07/2023	05:36:08	6JADWIL	Response	>FIRE-Q> L&S PLEASE QFES
23/07/2023	05:36:26	ICEMS	Response	FIRE-Q En Route
23/07/2023	05:39:14	6SANWHI	Response	OS ADVISED
23/07/2023	05:39:24	6JADWIL	Response	>FIRE-Q> (Urgent) HI QFES YOU CAN DISREGARD THANKS WE MADE PT CONTACT
23/07/2023	05:40:28	601527	Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	05:40:29	6JADWIL	Response	601527 MADE CONTACT WITH PERSON ON SCENE WHICH IS NOT PT - QPS HAVE PT AT Irrelevant COOMERA
23/07/2023	05:40:31	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully to Whispir
23/07/2023	05:40:31	601527	Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	05:40:32	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully to Whispir
23/07/2023	05:40:38	601527	Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	05:41:03	6SARLIN2	Response	[PRIVATE] >FIRE-Q> ADDRESS CHANGE Irrelevant
23/07/2023	05:41:26	ICEMS	Response	The 'Incident Update' has not been actioned by FIRE-Q, Please contact agency.
23/07/2023	05:41:35	ICEMS	Response	<FIRE-Q> STANDING DOWN
23/07/2023	05:41:39	ICEMS	Response	[AMB-Q] Sent error 55 - Message received after Operational Acceptance time
23/07/2023	05:42:12	ICEMS	Response	FIRE-Q has updated their incident status to Closed
23/07/2023	05:46:42	6JADWIL	Response	601527 STAND DOWN QFES - NIL PT CONTACT AS YET
23/07/2023	05:46:59	6JADWIL	Response	601527 CCP CODE 1 POTENTIAL HANGING
23/07/2023	05:47:26	PS	Response	[Page] Dispatch page sent to Unit:606598, Sent From: POLCADQASPIS01
23/07/2023	05:47:29	606598	Response	[PRIVATE] ACKNOWLEDGEMENT OF INCIDENT RECEIVED BY MDT.
23/07/2023	05:47:29	PAGINGSERVICE	Response	Paging Groups Notified:Q6-SER CCS Notification
23/07/2023	05:47:33	PS	Response	[Page] Dispatch page to Unit:606598 complete to PIN Irrelevant Irrelevant Message sent successfully to Whispir
23/07/2023	05:47:35	PS	Response	[Page] Dispatch page to Unit:606598 complete to PIN Irrelevant Irrelevant Message sent successfully to Whispir
23/07/2023	05:47:37	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully to Whispir
23/07/2023	05:47:37	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully to Whispir
23/07/2023	05:47:50	6JADWIL	Response	601527 SIG 4
23/07/2023	05:51:32	6JADWIL	Response	601527 CONFIRMED SIG 4 AT 0551
23/07/2023	05:58:43	11MATBID	Response	[Private] CASE NOTIFIED TO SOCC RM
23/07/2023	06:02:11	5SHOSEL	Response	[Notification] [QASI-Private] Q5 OCS LISTENED TO CALL - PT WAS PROVIDED Irrelevant EMD TRIED TO CONFIRM THE ADDRESS MULTIPLE TIMES AND EVEN ASKED FOR PT TO TRY AND FIND SOME MAIL TO CONFIRM. PT SOUNDED VERY CONFUSED AND UNDER THE INFLUENCE. WHEN EMD WAS UNABLE TO TRANSFER CALL TO MHLIC SHE AGAIN TRIED TO GET THE PT TO FIND SOME MAIL TO CONFIRM THE EXACT ADDRESS. PT KEPT REPEATING SINGLE WORDS OVER AND OVER AGAIN.
23/07/2023	06:25:37	6RACLIE	Response	601527 COMPLETED RELEVANT PPW, LEFT WITH QPS.
23/07/2023	06:38:52	6KAYWAK	Response	[Private] CALL FROM CREW. PT NAME Irrelevant
23/07/2023	07:32:43	5JUDWEI	Response	[Private] CASE OPENED AT REQ OF Q6 SUPERVISOR FOR INVESTIGATION PURPOSES
23/07/2023	08:51:07	6KAYWAK	Response	[Private] OCS WAKE OPENED CASE FOR INVESTIGATION PURPOSES
24/07/2023	11:07:55	5MONWAR	Response	[Private] EMD OPENED TO ASSIST WITH QPS INQUIRY
07/09/2023	08:54:19	6YVOMCH	Response	[Private] EMD OPENED THE CASE FOR S&R PURPOSES

Priority Changes

Date	Time	Changed from Priority	Reason	User
23/07/2023	00:51:40	2A	Patient Condition	Irrelevant (MHLIC)

Call Activities

Date	Time	Radio	Activity	Location	Comments	User
23/07/2023	00:43:35		AML Data Received		Center of caller area HELI: -27 50.254200, 153SDSIAML 19.667400 ESCAD: #-27.83757/153.32779	
23/07/2023	00:46:21		Incident in Waiting Queue		INT Insert:Jul 23 2023 00:43:30 / INT	5ZOECEO
23/07/2023	00:46:21		ANI/ALI Statistics		SendNP:Jul 23 2023 00:43:30 / WS RecvNP:Jul 23 2023 00:43:30 / WS Process:Jul 23 2023 00:46:21	
23/07/2023	00:46:21		Read Comment		Comment for Incident 347 was Marked as Read.	5ZOECEO
23/07/2023	00:46:21		Incident in Waiting Queue		Waiting Pending Incident Time Warning timer expired	
23/07/2023	00:46:21		Incident in Waiting Queue	Irrelevant	ProQA determinant sent	5ZOECEO
23/07/2023	00:46:21		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired	
23/07/2023	00:46:31		Incident in Waiting Queue			
23/07/2023	00:46:32		Timer Clear			
23/07/2023	00:49:11		Read Incident		Incident 347 was Marked as Read.	19LUKCAR
23/07/2023	00:49:47		UserAction		User clicked Exit/Save	5ZOECEO
23/07/2023	00:50:11		Read Comment		Comment for Incident 347 was Marked as Read.	6PETCAF
23/07/2023	00:50:33		UserAction		User clicked Exit/Save	6PETCAF
23/07/2023	00:51:40		Incident Priority Change		Incident priority changed from 2A to 1C due to Patient Condition	19LUKCAR
23/07/2023	00:51:40		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired	
23/07/2023	00:51:41		Incident Late			
23/07/2023	00:51:41		Pending Incident Time Warning		Pending Incident Time Warning timer expired	

23/07/2023	00:51:41	Priority Upgrade/Downgrade Prompt		Change From 2A to 1C? - User clicked OK	19LUKCAR
23/07/2023	00:51:51	Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired	
23/07/2023	00:52:28	Premise History Access		Premise History Viewed	6JADWIL
23/07/2023	00:52:33	UserAction		User clicked Exit/Save	6JADWIL
23/07/2023	00:55:14	UserAction		User clicked Exit/Save	19LUKCAR
23/07/2023	00:55:43	Read Comment		Comment for Incident 347 was Marked as Read.	6JADWIL
23/07/2023	00:55:58	UserAction		User clicked Exit/Save	6JADWIL
23/07/2023	00:58:49	Incident Timer Clear	Irrelevant	Incident Late Timer cleared for 17810642	11MITCOU
23/07/2023	00:58:49	Resetting Late Timer		[Reset Reason]CDS Approved [Next Late Check Time]Jul 23 2023 03:58:49	11MITCOU
23/07/2023	01:04:06	UserAction		User clicked Exit/Save	6SARLIN2
23/07/2023	01:16:05	Read Comment		Comment for Incident 347 was Marked as Read.	6SARLIN2
23/07/2023	01:16:30	UserAction		User clicked Exit/Save	6SARLIN2
23/07/2023	01:17:48	UserAction		User clicked Exit/Save	6SARLIN2
23/07/2023	01:47:50	Read Comment		Comment for Incident 347 was Marked as Read.	6SARLIN2
23/07/2023	01:47:55	UserAction		User clicked Exit/Save	6SARLIN2
23/07/2023	02:15:34	Read Comment		Comment for Incident 347 was Marked as Read.	19LUKCAR
23/07/2023	02:20:47	UserAction		User clicked Exit/Save	6JESSUL
23/07/2023	02:29:51	UserAction		User clicked Exit/Save	6SARLIN2
23/07/2023	02:34:38	UserAction		User clicked Exit/Save	6SARLIN2
23/07/2023	02:36:06	UserAction		User clicked Exit/Save	6SARLIN2
23/07/2023	02:50:26	Initial Assignment		The following unit(s) is (are) recommended for assignment: 603494 (00:40:00)	6JADWIL
23/07/2023	02:55:05	Read Comment		Comment for Incident 347 was Marked as Read.	6JADWIL
23/07/2023	02:55:15	UserAction		User clicked Initial Assign	6JADWIL
23/07/2023	02:55:20	Initial Assignment		The following unit(s) is (are) recommended for assignment: 603494 (00:40:00)	6JADWIL
23/07/2023	02:56:00	Premise History Access		Premise History Viewed	6JADWIL
23/07/2023	02:56:37	UserAction		User clicked Exit/Save	6JADWIL
23/07/2023	02:57:51	UserAction		User clicked Initial Assign	6JADWIL
23/07/2023	02:57:52	Initial Assignment		The following unit(s) is (are) recommended for assignment: 601486 (00:15:48)	6JADWIL
23/07/2023	02:58:05	VisiCAD Recommendation		601508: 00:15:55, 603494: 00:40:00, 601492: 00:41:15, 603511: 00:46:16, 601675: 00:47:01, User Accepted 601508	6JADWIL
23/07/2023	02:58:19	UserAction		The following unit(s) is (are) recommended for assignment: 601508 (00:15:55)	6JADWIL
23/07/2023	02:58:19	Initial Assignment		The following unit(s) is (are) cleared from assignment: 601486	6JADWIL
23/07/2023	02:58:21	Initial Assignment		Resource Not Available: Bike	6JADWIL
23/07/2023	02:58:25	Can't Send Resource		Response Number (105381)	6JADWIL
23/07/2023	02:58:26	Dispatched	601508	User clicked Exit/Save	6JADWIL
23/07/2023	02:58:29	UserAction		Responding From = 1 HOSPITAL BVD [QH GOLD COAST UNIVERSITY HOSPITAL]	6JADWIL
23/07/2023	02:58:36	Resp	601508	Comment for Incident 347 was Marked as Read.	6JADWIL
23/07/2023	02:59:38	Read Comment		Comment for Incident 347 was Marked as Read.	6SANWHI
23/07/2023	03:00:45	Read Comment		User clicked Exit/Save	6JADWIL
23/07/2023	03:03:02	UserAction		[ICEMS] Sent Incident Attendance to POL-Q : Incident Q23-A096629	ICEMS
23/07/2023	03:03:51	[ICEMS]		Comment for Incident 347 was Marked as Read.	6JADWIL
23/07/2023	03:03:59	Read Comment		User clicked Exit/Save	6SANWHI
23/07/2023	03:04:01	UserAction		User clicked Exit/Save	6JADWIL
23/07/2023	03:04:07	UserAction		The 'Request Attendance' has not been actioned by POL-Q. Please contact agency.	ICEMS
23/07/2023	03:08:51	[ICEMS]		[ICEMS] Error message 'The 'Request Attendance' has not been actioned by POL-Q. Please contact agency.' has been marked as read	6SONGOO
23/07/2023	03:08:57	[ICEMS]		Incident 347 was Marked as Read.	5ZOECEO
23/07/2023	03:11:47	Read Incident		Comment for Incident 347 was Marked as Read.	5ZOECEO
23/07/2023	03:11:47	Read Comment		Comment for Incident 347 was Marked as Read.	5ZOECEO
23/07/2023	03:13:46	Read Comment		[ICEMS] Sent Incident Update Message to POL-Q : Incident Q23-A096629	ICEMS
23/07/2023	03:13:46	[ICEMS]		Comment for Incident 347 was Marked as Read.	5ZOECEO
23/07/2023	03:13:48	Read Comment		ETA to Scene Address Irrelevant	6JADWIL
23/07/2023	03:13:58	Calculate Vehicle ETA	601508	COOMERA is 00:04:32	6JADWIL
23/07/2023	03:13:59	[ICEMS]		[ICEMS] Incident Update Read by POL-Q for Incident Q23-A096629	ICEMS
23/07/2023	03:14:16	UserAction		User clicked Exit/Save	6JADWIL
23/07/2023	03:18:49	Status Update Received	601508	Status update Staged received from Radio 601508M	6JADWIL
23/07/2023	03:18:49	Staged	601508	[ICEMS] Sent Resource Status Update to POL-Q for Incident Q23-A096629, Resource Status: En Route	GWNPOL
23/07/2023	03:18:49	[ICEMS]		User clicked Exit/Save	ICEMS
23/07/2023	03:19:18	UserAction		Comment for Incident 347 was Marked as Read.	6JADWIL
23/07/2023	03:20:21	Read Comment		User clicked Exit/Save	6JADWIL
23/07/2023	03:20:42	UserAction		User clicked Exit/Save	6JADWIL
23/07/2023	03:22:58	UserAction		User clicked Exit/Save	6SARLIN2

23/07/2023	03:25:47	[ICEMS]	[ICEMS] Sent Error to POL-Q: 55-Message received after Operational Acceptance time	ICEMS
23/07/2023	03:25:47	[ICEMS]	[ICEMS] Received Resource Status Query from POL-Q for Incident Q23-A096629	ICEMS
23/07/2023	03:25:47	[ICEMS]	[ICEMS] Received Resource Status Update from POL-Q for Incident Q23-A096629, Resource Status: Will Attend	ICEMS
23/07/2023	03:25:48	[ICEMS]	[ICEMS] Received Resource Status Query from POL-Q for Incident Q23-A096629	ICEMS
23/07/2023	03:43:19	Read Comment	Comment for Incident 347 was Marked as Read.	6JADWIL
23/07/2023	03:43:38	[ICEMS]	[ICEMS] Sent Incident Update Message to POL-Q : Incident Q23-A096629	ICEMS
23/07/2023	03:43:41	UserAction	User clicked Exit/Save	6JADWIL
23/07/2023	03:43:57	[ICEMS]	[ICEMS] Incident Update Read by POL-Q for Incident Q23-A096629	ICEMS
23/07/2023	03:46:07	[ICEMS]	[ICEMS] Received Incident Update from POL-Q for Incident Q23-A096629	ICEMS
23/07/2023	03:46:13	Read Comment	Comment for Incident 347 was Marked as Read.	19LUKCAR
23/07/2023	03:46:25	[ICEMS]	[ICEMS] Sent Incident Update Ack Message to POL-Q : Incident Q23-A096629	ICEMS
23/07/2023	03:49:08	[ICEMS]	[ICEMS] Received Incident Update from POL-Q for Incident Q23-A096629	ICEMS
23/07/2023	03:49:12	Read Comment	Comment for Incident 347 was Marked as Read.	6JADWIL
23/07/2023	03:49:12	[ICEMS]	[ICEMS] Sent Incident Update Ack Message to POL-Q : Incident Q23-A096629	ICEMS
23/07/2023	03:49:25	[ICEMS]	[ICEMS] Sent Incident Update Message to POL-Q : Incident Q23-A096629	ICEMS
23/07/2023	03:49:26	UserAction	User clicked Exit/Save	6JADWIL
23/07/2023	03:49:30	[ICEMS]	[ICEMS] Incident Update Read by POL-Q for Incident Q23-A096629	ICEMS
23/07/2023	03:50:24	UserAction	User clicked Exit/Save	5SHOSEL
23/07/2023	03:51:29	[ICEMS]	[ICEMS] Received Resource Status Update from POL-Q for Incident Q23-A096629, Resource Status: En Route	ICEMS
23/07/2023	03:51:44	Read Comment	Comment for Incident 347 was Marked as Read.	6SARLIN2
23/07/2023	03:51:48	UserAction	User clicked Exit/Save	6SARLIN2
23/07/2023	03:53:52	[ICEMS]	[ICEMS] Received Resource Status Update from POL-Q for Incident Q23-A096629, Resource Status: Will Attend	ICEMS
23/07/2023	04:04:03	UserAction	User clicked Exit/Save	6JADWIL
23/07/2023	04:08:55	[ICEMS]	[ICEMS] Sent Incident Update Message to POL-Q : Incident Q23-A096629	ICEMS
23/07/2023	04:09:02	UserAction	User clicked Exit/Save	6SARLIN2
23/07/2023	04:12:49	Read Comment	Comment for Incident 347 was Marked as Read.	19LUKCAR
23/07/2023	04:13:56	[ICEMS]	The 'Incident Update' has not been actioned by POL-Q. Please contact agency.	ICEMS
23/07/2023	04:17:13	[ICEMS]	[ICEMS] Error message 'The 'Incident Update' has not been actioned by POL-Q. Please contact agency,' has been marked as read	6JADWIL
23/07/2023	04:18:11	[ICEMS]	[ICEMS] Sent Error to POL-Q: 55-Message received after Operational Acceptance time	ICEMS
23/07/2023	04:18:32	[ICEMS]	[ICEMS] Received Incident Update from POL-Q for Incident Q23-A096629	ICEMS
23/07/2023	04:18:59	[ICEMS]	[ICEMS] Sent Incident Update Ack Message to POL-Q : Incident Q23-A096629	ICEMS
23/07/2023	04:19:29	Read Comment	Comment for Incident 347 was Marked as Read.	6SARLIN2
23/07/2023	04:19:58	UserAction	User clicked Exit/Save	6SARLIN2
23/07/2023	04:21:28	601508 ReAssign Vehicle	ReAssign Reason: .Diverted To Higher Priority	6SARLIN2
23/07/2023	04:21:28	ReAssign Response	Clearing Primary Vehicle Flag	6SARLIN2
23/07/2023	04:21:28	ReAssign Response	ReAssign Reason: .Diverted To Higher Priority	6SARLIN2
23/07/2023	04:21:29	[ICEMS]	[ICEMS] Sent Resource Status Update to POL-Q for Incident Q23-A096629, Resource Status: Will Attend	ICEMS
23/07/2023	04:21:29	Waiting Pending Incident Time Warning	Waiting Pending Incident Time Warning timer expired	
23/07/2023	04:21:29	Incident Late		
23/07/2023	04:21:39	Remove Waiting Pending Incident Warning	Removing Waiting Pending Incident Time Warning timer expired	
23/07/2023	04:26:50	Read Incident	Incident 347 was Marked as Read.	19LUKCAR
23/07/2023	04:27:00	UserAction	User clicked Exit/Save	19LUKCAR
23/07/2023	04:28:54	Incident Timer Clear	Incident Late Timer cleared for 17810642	11MITCOU
23/07/2023	04:28:54	Resetting Late Timer	[Reset Reason]CDS Approved [Next Late Check Time]Jul 23 2023 07:28:54	11MITCOU
23/07/2023	04:38:04	UserAction	User clicked Exit/Save	19LUKCAR
23/07/2023	04:41:09	UserAction	User clicked Exit/Save	6SARLIN2
23/07/2023	04:48:01	[ICEMS]	[ICEMS] Sent Urgent Incident Update Message to POL-Q : Incident Q23-A096629	ICEMS
23/07/2023	04:48:05	[ICEMS]	[ICEMS] Incident Update Read by POL-Q for Incident Q23-A096629	ICEMS
23/07/2023	04:48:07	UserAction	User clicked Exit/Save	6JADWIL
23/07/2023	04:49:12	[ICEMS]	[ICEMS] Received Incident Update from POL-Q for Incident Q23-A096629	ICEMS
23/07/2023	04:49:41	[ICEMS]	[ICEMS] Sent Incident Update Ack Message to POL-Q : Incident Q23-A096629	ICEMS
23/07/2023	04:49:42	Read Comment	Comment for Incident 347 was Marked as Read.	6JADWIL
23/07/2023	04:51:58	[ICEMS]	[ICEMS] Sent Incident Update Message to POL-Q : Incident Q23-A096629	ICEMS

Irrelevant

Irrelevant

Disclosure Log

23/07/2023	04:52:01	UserAction		User clicked Exit/Save	6JADWIL
23/07/2023	04:52:04	[ICEMS]		[ICEMS] Incident Update Read by POL-Q for Incident Q23-A096629	ICEMS
23/07/2023	04:52:51	[ICEMS]		[ICEMS] Received Incident Update from POL-Q for Incident Q23-A096629	ICEMS
23/07/2023	04:54:24	Read Comment		Comment for Incident 347 was Marked as Read.	19LUKCAR
23/07/2023	05:00:29	UserAction		User clicked Exit/Save	6SARLIN2
23/07/2023	05:01:19	UserAction		User clicked Initial Assign	6JADWIL
23/07/2023	05:01:20	Initial Assignment		The following unit(s) is (are) recommended for assignment: 601321 (00:15:53)	6JADWIL
23/07/2023	05:01:26	UserAction		User clicked Exit/Save	6SARLIN2
23/07/2023	05:01:29	VisiCAD Recommendation		601527: 00:15:53, 603494: 00:40:00, 601492: 00:41:15, 501108: 00:45:45, 603511: 00:46:16, User Accepted 601527	6JADWIL
23/07/2023	05:01:31	UserAction		The following unit(s) is (are) recommended for assignment: 601527 (00:15:53)	6JADWIL
23/07/2023	05:01:31	Initial Assignment		The following unit(s) is (are) cleared from assignment: 601321	6JADWIL
23/07/2023	05:01:35	Can't Send Resource		Resource Not Available: Bike	6JADWIL
23/07/2023	05:01:37	Dispatched	601527	Response Number (105539)	6JADWIL
23/07/2023	05:01:41	[ICEMS]		[ICEMS] Sent Incident Update Ack Message to POL-Q : Incident Q23-A096629	ICEMS
23/07/2023	05:01:42	Read Comment		Comment for Incident 347 was Marked as Read.	6SARLIN2
23/07/2023	05:01:42	[ICEMS]		[ICEMS] Received Error from POL-Q: 55-Message received after Operational Acceptance time	ICEMS
23/07/2023	05:01:43	Resp	601527	Responding From = Irrelevant	VisiNET
23/07/2023	05:01:44	[ICEMS]		Irrelevant	
23/07/2023	05:02:10	[ICEMS]		[ICEMS] Sent Resource Status Update to POL-Q for Incident Q23-A096629, Resource Status: En Route	ICEMS
23/07/2023	05:02:15	UserAction		[ICEMS] Sent Incident Update Message to POL-Q : Incident Q23-A096629	ICEMS
23/07/2023	05:02:16	UserAction		User clicked Exit/Save	6SARLIN2
23/07/2023	05:03:10	Read Comment		User clicked Exit/Save	6JADWIL
23/07/2023	05:03:22	UserAction		Comment for Incident 347 was Marked as Read.	6SARLIN2
23/07/2023	05:04:38	UserAction		User clicked Exit/Save	6SARLIN2
23/07/2023	05:04:43	Read Comment		User clicked Exit/Save	6SARLIN2
23/07/2023	05:04:49	UserAction		Comment for Incident 347 was Marked as Read.	6SARLIN2
23/07/2023	05:05:56	[ICEMS]		User clicked Exit/Save	6SARLIN2
23/07/2023	05:06:02	[ICEMS]		[ICEMS] Incident Update Read by POL-Q for Incident Q23-A096629	ICEMS
23/07/2023	05:06:14	[ICEMS]		[ICEMS] Received Incident Update from POL-Q for Incident Q23-A096629	ICEMS
23/07/2023	05:06:15	Read Comment		[ICEMS] Sent Incident Update Ack Message to POL-Q : Incident Q23-A096629	ICEMS
23/07/2023	05:06:15	Read Comment		Comment for Incident 347 was Marked as Read.	6SARLIN2
23/07/2023	05:06:24	Calculate Vehicle ETA	601527	ETA to Scene Address: Irrelevant	6SARLIN2
23/07/2023	05:06:37	[ICEMS]		COOMERA is 00:11:52	
23/07/2023	05:06:41	Read Comment		[ICEMS] Sent Incident Update Message to POL-Q : Incident Q23-A096629	ICEMS
23/07/2023	05:06:44	UserAction		Comment for Incident 347 was Marked as Read.	6JADWIL
23/07/2023	05:06:46	UserAction		User clicked Exit/Save	6SARLIN2
23/07/2023	05:06:51	[ICEMS]		User clicked Exit/Save	6JADWIL
23/07/2023	05:07:44	[ICEMS]		[ICEMS] Incident Update Read by POL-Q for Incident Q23-A096629	ICEMS
23/07/2023	05:20:25	Staged	601527	[ICEMS] Received Resource Status Update from POL-Q for Incident Q23-A096629, Resource Status: En Route	ICEMS
23/07/2023	05:20:41	[ICEMS]		Irrelevant	
23/07/2023	05:20:46	UserAction		[ICEMS] Sent Incident Update Message to POL-Q : Incident Q23-A096629	6JADWIL
23/07/2023	05:21:59	[ICEMS]		User clicked Exit/Save	ICEMS
23/07/2023	05:22:25	[ICEMS]		[ICEMS] Incident Update Read by POL-Q for Incident Q23-A096629	6SARLIN2
23/07/2023	05:24:44	[ICEMS]		[ICEMS] Received Incident Update from POL-Q for Incident Q23-A096629	ICEMS
23/07/2023	05:24:48	[ICEMS]		[ICEMS] Received Resource Status Update from POL-Q for Incident Q23-A096629, Resource Status: On Scene	ICEMS
23/07/2023	05:24:49	Read Comment		[ICEMS] Sent Incident Update Ack Message to POL-Q : Incident Q23-A096629	ICEMS
23/07/2023	05:24:51	At Scene	601527	Comment for Incident 347 was Marked as Read.	6JADWIL
23/07/2023	05:24:52	[ICEMS]		Irrelevant	
23/07/2023	05:25:05	UserAction		[ICEMS] Sent Resource Status Update to POL-Q for Incident Q23-A096629, Resource Status: On Scene	VisiNET
23/07/2023	05:28:08	UserAction		User clicked Exit/Save	ICEMS
23/07/2023	05:28:18	Premise History Access		User clicked Exit/Save	6JADWIL
23/07/2023	05:29:26	UserAction		User clicked Exit/Save	6JADWIL
23/07/2023	05:31:34	Read Comment		Premise History Viewed	6SARLIN2
23/07/2023	05:32:18	Premise History Access		User clicked Exit/Save	6SARLIN2
23/07/2023	05:33:26	[ICEMS]		Comment for Incident 347 was Marked as Read.	6SANWHI
23/07/2023	05:33:26	[ICEMS]		Premise History Viewed	6SANWHI
23/07/2023	05:33:26	[ICEMS]		[ICEMS] Sent Incident Attendance to FIRE-Q : Incident Q23-A096629	ICEMS

Disclosure Log

23/07/2023	05:33:42		Read Comment		Comment for Incident 347 was Marked as Read.	19LUKCAR
23/07/2023	05:33:44		[ICEMS]		[ICEMS] Sent Error to FIRE-Q: 55-Message received after Operational Acceptance time	ICEMS
23/07/2023	05:33:45		[ICEMS]		[ICEMS] Received Resource Status Update from FIRE-Q for Incident Q23-A096629, Resource Status: Will Attend	ICEMS
23/07/2023	05:34:08		[ICEMS]		[ICEMS] Sent Resource Status Query to FIRE-ICEMS Q for Incident Q23-A096629	ICEMS
23/07/2023	05:34:08		[ICEMS]		[ICEMS] Received Resource Status Update from FIRE-Q for Incident Q23-A096629, Resource Status: Will Attend	ICEMS
23/07/2023	05:35:14		[ICEMS]		[ICEMS] Received Resource Status Query from FIRE-Q for Incident Q23-A096629	ICEMS
23/07/2023	05:35:32		[ICEMS]		[ICEMS] Received Incident Update from FIRE-ICEMS Q for Incident Q23-A096629	ICEMS
23/07/2023	05:35:37		[ICEMS]		[ICEMS] Sent Incident Update Ack Message to ICEMS FIRE-Q : Incident Q23-A096629	ICEMS
23/07/2023	05:35:39		Read Comment		Comment for Incident 347 was Marked as Read.	6JADWIL
23/07/2023	05:36:09		[ICEMS]		[ICEMS] Sent Incident Update Message to FIRE-Q : Incident Q23-A096629	ICEMS
23/07/2023	05:36:16		UserAction		User clicked Exit/Save	6JADWIL
23/07/2023	05:36:22		[ICEMS]		[ICEMS] Incident Update Read by FIRE-Q for Incident Q23-A096629	ICEMS
23/07/2023	05:36:26		[ICEMS]		[ICEMS] Received Resource Status Update from FIRE-Q for Incident Q23-A096629, Resource Status: En Route	ICEMS
23/07/2023	05:38:58		Read Comment		Comment for Incident 347 was Marked as Read.	6JADWIL
23/07/2023	05:39:25		UserAction		User clicked Exit/Save	6SANWHI
23/07/2023	05:39:25		[ICEMS]		[ICEMS] Sent Urgent Incident Update Message to FIRE-Q : Incident Q23-A096629	ICEMS
23/07/2023	05:39:27		UserAction		User clicked Exit/Save	6JADWIL
23/07/2023	05:39:41		Read Comment		Comment for Incident 347 was Marked as Read.	6SARLIN2
23/07/2023	05:39:52		Premise History Access		Premise History Viewed	6SARLIN2
23/07/2023	05:40:25	601527	Update Unit Address	Irrelevant	Update Unit Destination To Irrelevant	6SARLIN2
23/07/2023	05:40:29		Premise History Access		Premise History Viewed	6SARLIN2
23/07/2023	05:40:29	601527	Update Vehicle Destination	Irrelevant	Update Unit Destination To Irrelevant	6SARLIN2
23/07/2023	05:40:36	601527	Update Vehicle Destination	Irrelevant	Update Unit Destination To Irrelevant	6SARLIN2
23/07/2023	05:41:03		[ICEMS]		[ICEMS] Sent Incident Update Message to FIRE-Q : Incident Q23-A096629	ICEMS
23/07/2023	05:41:06		Premise History Access		Premise History Viewed	6SARLIN2
23/07/2023	05:41:13		Read Comment		Comment for Incident 347 was Marked as Read.	19LUKCAR
23/07/2023	05:41:26		[ICEMS]		The 'Incident Update' has not been actioned by FIRE-Q. Please contact agency.	ICEMS
23/07/2023	05:41:35		[ICEMS]		[ICEMS] Received Incident Update from FIRE-ICEMS Q for Incident Q23-A096629	ICEMS
23/07/2023	05:41:39		[ICEMS]		[ICEMS] Sent Error to FIRE-Q: 55-Message received after Operational Acceptance time	ICEMS
23/07/2023	05:41:40		[ICEMS]		[ICEMS] Incident Update Read by FIRE-Q for Incident Q23-A096629	ICEMS
23/07/2023	05:41:53		Premise History Access		Premise History Viewed	6SARLIN2
23/07/2023	05:41:54		[ICEMS]		[ICEMS] Received Resource Status Update from FIRE-Q for Incident Q23-A096629, Resource Status: Will Attend	ICEMS
23/07/2023	05:42:07		Premise History Access		Premise History Viewed	6JADWIL
23/07/2023	05:42:12		[ICEMS]		[ICEMS] Received Incident Status Update from FIRE-Q for Incident Q23-A096629, Incident Status: Closed	ICEMS
23/07/2023	05:42:17		UserAction		User clicked Exit/Save	6JADWIL
23/07/2023	05:42:44		Premise History Access		Premise History Viewed	6SARLIN2
23/07/2023	05:43:47		Read Comment		Comment for Incident 347 was Marked as Read.	6SANWHI
23/07/2023	05:43:57		Premise History Access		Premise History Viewed	6SANWHI
23/07/2023	05:43:57		[ICEMS]		[ICEMS] Error message 'The 'Incident Update' has not been actioned by FIRE-Q. Please contact agency.' has been marked as read	6JADWIL
23/07/2023	05:44:22		UserAction		User clicked Exit/Save	6JADWIL
23/07/2023	05:44:40		Premise History Access		Premise History Viewed	6SARLIN2
23/07/2023	05:45:41		[ICEMS]		[ICEMS] Error message 'The 'Incident Update' has not been actioned by FIRE-Q. Please contact agency.' has been marked as read	6JESSUL
23/07/2023	05:47:02		UserAction		User selected Add Additional Resources from PopUp Menu	6JADWIL
23/07/2023	05:47:06		VisiCAD Recommendation		606598: 00:18:44, 601307: 00:17:59, 606573: 00:20:15, 606415: 00:28:13, 506092: 00:37:36,	6JADWIL
23/07/2023	05:47:25		UserAction		User Accepted 606598	6JADWIL
23/07/2023	05:47:25		Add Resources		The following unit(s) is (are) recommended for assignment: 606598 (00:18:44)	6JADWIL
23/07/2023	05:47:25	606598	Dispatched	Irrelevant	Response Number (105598)	6JADWIL
23/07/2023	05:47:36		Read Comment		Comment for Incident 347 was Marked as Read.	6JADWIL
23/07/2023	05:47:37		Read Comment		Comment for Incident 347 was Marked as Read.	6JADWIL
23/07/2023	05:48:22		Read Comment		Comment for Incident 347 was Marked as Read.	6SANWHI
23/07/2023	05:48:25		Incident Late		Active incident marked as late	6ASHMAR
23/07/2023	05:48:30		Read Incident		Incident 347 was Marked as Read.	6ASHMAR

Disclosure Log

23/07/2023	05:49:17		UserAction			User clicked Exit/Save	6JADWIL
23/07/2023	05:49:26	606598	Available				6JADWIL
23/07/2023	05:49:26	606598	Disposition	Irrelevant		Bed Swap Requested	6JADWIL
23/07/2023	05:49:38		UserAction			User clicked Exit/Save	6SARLIN2
23/07/2023	05:50:06		UserAction			User clicked Exit/Save	6JADWIL
23/07/2023	05:51:35		Read Comment			Comment for Incident 347 was Marked as Read.	6JADWIL
23/07/2023	05:52:47		UserAction			User clicked Exit/Save	6JADWIL
23/07/2023	05:54:37		UserAction			User clicked Exit/Save	6SANWHI
23/07/2023	05:58:44		UserAction			User clicked Exit/Save	11MATBID
23/07/2023	05:59:06		Read Comment			Comment for Incident 347 was Marked as Read.	5SHOSEL
23/07/2023	06:02:11		Notify Comment			(Response Viewer)	
23/07/2023	06:03:37		Read Comment			Comment for Incident 347 was Marked as Read.	19LUKCAR
23/07/2023	06:04:47		UserAction			User clicked Exit/Save	5SHOSEL
23/07/2023	06:06:06		UserAction	Irrelevant		User clicked Exit/Save	6ANGMCC
23/07/2023	06:25:40	601527	Partially Av				6RACLIE
23/07/2023	06:26:57		UserAction			User clicked Exit/Save	6EMIGOR
23/07/2023	06:27:20		Read Comment			Comment for Incident 347 was Marked as Read.	6KAYWAK
23/07/2023	06:30:10	601527	Available	Irrelevant		Treatment Only No Transport	6RACLIE
23/07/2023	06:30:10	601527	Disposition			Response Disposition: Treatment Only No Transport	6RACLIE
23/07/2023	06:30:10	601527	Response Closed			Response Disposition: Treatment Only No Transport	6RACLIE
23/07/2023	06:30:15		[[CEMS]]			[[CEMS]] Sent Incident Status Update to POL-Q for Incident Q23-A096629, Status: Closed	ICEMS
23/07/2023	06:46:30		Read Comment			Comment for Incident 347 was Marked as Read.	11JAKMAN
23/07/2023	07:02:02		UserAction			User clicked Exit/Save	19LUKCAR
23/07/2023	07:32:50		Read Comment			Comment for Incident 347 was Marked as Read.	6KAYWAK
23/07/2023	07:33:53		UserAction			User clicked Exit/Save	5JUDWEI
23/07/2023	08:05:42		UserAction			User clicked Exit/Save	11JAKMAN
23/07/2023	09:10:49		Read Comment			Comment for Incident 347 was Marked as Read.	6KAYWAK
23/07/2023	09:10:52		UserAction			User clicked Exit/Save	6KAYWAK
24/07/2023	11:08:08		UserAction			User clicked Exit/Save	5MONWAR
07/09/2023	08:39:07		Read Comment			Comment for Incident 347 was Marked as Read.	6YVOMCH
07/09/2023	08:59:34		Read Comment			Comment for Incident 347 was Marked as Read.	6YVOMCH
07/09/2023	09:03:48		UserAction			User clicked Exit/Save	6YVOMCH

Edit Log

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
23/07/2023	00:43:34	Call_Back_Phone		Irrelevant	(Response Viewer)	Response_Master_Incident	QA524	5ZOECEO
23/07/2023	00:43:53	City	BURLEIGHCOOMERA WATERS	Irrelevant	Updated City	Response_Master_Incident	QA524	5ZOECEO
23/07/2023	00:43:53	City	BURLEIGHCOOMERA WATERS	(Response Viewer)	New Entry	Response_Master_Incident	QA524	5ZOECEO
23/07/2023	00:44:26	Address	(Blank)	6 Southport	(Response Viewer)	Response_Master_Incident	QA524	5ZOECEO
23/07/2023	00:44:29	Jurisdiction		6 Gold Coast	(Response Viewer)	Response_Master_Incident	QA524	5ZOECEO
23/07/2023	00:44:29	Division		6 Coomera	(Response Viewer)	Response_Master_Incident	QA524	5ZOECEO
23/07/2023	00:44:29	Battalion		6 Coomera	(Response Viewer)	Response_Master_Incident	QA524	5ZOECEO
23/07/2023	00:44:29	Response_Area		6 Coomera	(Response Viewer)	Response_Master_Incident	QA524	5ZOECEO
23/07/2023	00:44:29	ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	QA524	5ZOECEO
23/07/2023	00:44:29	Primary_TAC_Channel		TLK GRP 111/UHF Ch 103	(Response Viewer)	Response_Master_Incident	QA524	5ZOECEO
23/07/2023	00:44:29	Address		Irrelevant	Entry Selected/Returned from GeoLocator	Response_Master_Incident	QA524	5ZOECEO
23/07/2023	00:44:29	Latitude	0	62163909	Entry Selected/Returned from GeoLocator	Response_Master_Incident	QA524	5ZOECEO
23/07/2023	00:44:29	Longitude	0	26675040	Entry Selected/Returned from GeoLocator	Response_Master_Incident	QA524	5ZOECEO
23/07/2023	00:44:58	Apartment		2	(Response Viewer)	Response_Master_Incident	QA524	5ZOECEO
23/07/2023	00:45:01	ProQaCaseNumber		20915347	(Response Viewer)	Incident	QA524	5ZOECEO
23/07/2023	00:46:20	Problem		THREAT SUICIDE WEAPON	(Response Viewer)	Response_Master_Incident	QA524	5ZOECEO
23/07/2023	00:46:20	Response_Plan		Acute-Str	(Response Viewer)	Response_Master_Incident	QA524	5ZOECEO
23/07/2023	00:46:20	DispatchLevel		Normal	(Response Viewer)	Response_Master_Incident	QA524	5ZOECEO
23/07/2023	00:46:20	ResponsePlanType	0	1	(Response Viewer)	Response_Master_Incident	QA524	5ZOECEO
23/07/2023	00:46:20	Incident_Type		ACUTE-STR	(Response Viewer)	Response_Master_Incident	QA524	5ZOECEO
23/07/2023	00:46:21	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA524	5ZOECEO

Disclosure Log

23/07/202300:46:21	Priority_Number	0	4	Updated by ProQA	Response_Master_Incident	QA524	5ZOEGERO
23/07/202300:46:21	Determinant		25B03W	(Response Viewer)	Response_Master_Incident	QA524	5ZOEGERO
23/07/202300:46:21	EMD_Used	0	1	(Response Viewer)	Response_Master_Incident	QA524	5ZOEGERO
23/07/202300:46:21	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	QA524	5ZOEGERO
23/07/202300:46:22	Pickup_Map_Info	(Blank)	B327D14		Response_Transports	KEDCADQASCXA255	ZOEGERO
23/07/202300:46:22	Map_Info		B327D14		Response_Master_Incident	KEDCADQASCXA255	ZOEGERO
23/07/202300:46:45	Field_Data		SAM	Patient Name:	Response_User_Data_Fields	QA524	5ZOEGERO
23/07/202300:46:49	Field_Data		SAM	Patient Name:	Response_User_Data_Fields	QA524	5ZOEGERO
23/07/202300:47:01	Field_Data		27/01/1999	Patient DOB:	Response_User_Data_Fields	QA524	5ZOEGERO
23/07/202300:49:11	Read Call	False	True	(Response Viewer)	Response_Master_Incident	QA540	19LUKCAR
23/07/202300:49:44	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	QA524	5ZOEGERO
23/07/202300:49:44	ProQATerminationStateCode		C	(Response Viewer)	Incident	QA524	5ZOEGERO
23/07/202300:50:11	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA601	6PETCAF
23/07/202300:50:33	Field_Data		Irrelevant	F MH	Pt Comments	Response_User_Data_Fields	PA601
23/07/202300:51:39	Priority_Description	2A	1C	Patient Condition	Response_Master_Incident	QA540	19LUKCAR
23/07/202300:51:39	Priority_Number	4	3	Patient Condition	Response_Master_Incident	QA540	19LUKCAR
23/07/202300:51:40	Priority_Description	2A	1C	Priority Change Accepted	Response_Master_Incident	QA540	19LUKCAR
23/07/202300:55:06	Field_Data		.	Clinical Plan	Response_User_Data_Fields	QA540	19LUKCAR
23/07/202300:55:14	Field_Data		0048 MHL	Call Back	Response_User_Data_Fields	QA540	19LUKCAR
23/07/202300:55:43	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA605	6JADWIL
23/07/202301:16:05	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2
23/07/202301:47:50	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2
23/07/202302:02:11	Field_Data	0048 MHL	0202 MHL	Call Back	Response_User_Data_Fields	QA540	19LUKCAR
23/07/202302:15:34	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA540	19LUKCAR
23/07/202302:55:05	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA605	6JADWIL
23/07/202302:58:33	Current_UnitRespPriorityDesc	601508:1C	HOT1C	Field Response	Response_Vehicles_Assigned	POLCADQASMDI01	
23/07/202302:59:38	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA605	6JADWIL
23/07/202303:00:45	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA602	6SANWHI
23/07/202303:03:59	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA605	6JADWIL
23/07/202303:11:47	Read Comment	False	True	(Recall Window)	Response_Master_Incident	QA524	5ZOEGERO
23/07/202303:13:46	Read Comment	False	True	(Recall Window)	Response_Master_Incident	QA524	5ZOEGERO
23/07/202303:13:48	Read Comment	False	True	(Recall Window)	Response_Master_Incident	QA524	5ZOEGERO
23/07/202303:20:21	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA605	6JADWIL
23/07/202303:43:19	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA605	6JADWIL
23/07/202303:46:13	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA540	19LUKCAR
23/07/202303:49:12	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA605	6JADWIL
23/07/202303:51:44	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2
23/07/202304:12:49	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA540	19LUKCAR
23/07/202304:19:29	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2
23/07/202304:21:28	TimeCallViewed	23/07/2023	NULL	Reset Timestamp	Response_Master_Incident	PA606	6SARLIN2
23/07/202304:26:50	Read Call	False	True	(Response Viewer)	Response_Master_Incident	QA540	19LUKCAR
23/07/202304:33:53	Field_Data	0202 MHL	0419 MHL	Call Back	Response_User_Data_Fields	QA540	19LUKCAR
23/07/202304:49:42	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA605	6JADWIL
23/07/202304:54:24	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA540	19LUKCAR
23/07/202305:01:42	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2
23/07/202305:01:44	Current_UnitRespPriorityDesc	601527:1C	HOT1C	Field Response	Response_Vehicles_Assigned	POLCADQASMDI01	
23/07/202305:03:10	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2
23/07/202305:03:19	Field_Data		Irrelevant	Patient Name:	Response_User_Data_Fields	PA606	6SARLIN2
23/07/202305:03:32	City			(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2
23/07/202305:03:33	Address		Irrelevant	Address Change	Response_Master_Incident	PA606	6SARLIN2
23/07/202305:03:37	City		COOMERA	(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2
23/07/202305:03:37	Latitude	0	62163909	(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2
23/07/202305:03:37	Longitude	0	26675040	(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2

23/07/202305:03:37Address	Irrelevant		Change Verified	Response_Master_Incident	PA606	6SARLIN2
23/07/202305:03:38Pickup_Map_Info	(Blank)	B327D14		Response_Transports	KEDCADQASCXA326SARLIN2	6SARLIN2
23/07/202305:03:38Map_Info	B327D14	B327D14		Response_Master_Incident	KEDCADQASCXA326SARLIN2	6SARLIN2
23/07/202305:03:57Field_Data	Irrelevant		Patient Name:	Response_User_Data_Fields	PA606	6SARLIN2
23/07/202305:04:13Field_Data	Irrelevant		Patient Name:	Response_User_Data_Fields	PA606	6SARLIN2
23/07/202305:04:35Field_Data	Irrelevant		Patient Name:	Response_User_Data_Fields	PA606	6SARLIN2
23/07/202305:04:43Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2
23/07/202305:06:15Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2
23/07/202305:06:41Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA605	6JADWIL
23/07/202305:24:49Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA605	6JADWIL
23/07/202305:31:34Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA602	6SANWHI
23/07/202305:33:42Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA540	19LUKCAR
23/07/202305:35:39Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA605	6JADWIL
23/07/202305:38:58Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA605	6JADWIL
23/07/202305:39:41Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2
23/07/202305:40:02Address	Irrelevant		Address Change	Response_Master_Incident	PA606	6SARLIN2
23/07/202305:40:23Address	Irrelevant		(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2
23/07/202305:40:23Latitude	62163909	62162134	(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2
23/07/202305:40:23Longitude	26675040	26672138	(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2
23/07/202305:40:23Street_Id	844867	844871	(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2
23/07/202305:40:23Cross_Street	Irrelevant		(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2
23/07/202305:40:23Address	Irrelevant		Change Verified	Response_Master_Incident	PA606	6SARLIN2
23/07/202305:40:25Pickup_Map_Info	(Blank)	B327E14		Response_Transports	KEDCADQASCXA326SARLIN2	6SARLIN2
23/07/202305:40:25Map_Info	B327D14	B327E14		Response_Master_Incident	KEDCADQASCXA326SARLIN2	6SARLIN2
23/07/202305:40:29Apartment	2	3	(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2
23/07/202305:40:36Apartment	3	2	(Response Viewer)	Response_Master_Incident	PA606	6SARLIN2
23/07/202305:41:13Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA540	19LUKCAR
23/07/202305:43:47Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA602	6SANWHI
23/07/202305:47:36Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA605	6JADWIL
23/07/202305:47:37Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA605	6JADWIL
23/07/202305:48:22Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA602	6SANWHI
23/07/202305:51:35Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA605	6JADWIL
23/07/202305:59:06Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA502	5SHOSEL
23/07/202306:03:37Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA540	19LUKCAR
23/07/202306:27:20Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA602	6KAYWAK
23/07/202306:46:30Read Comment	False	True	(Response Viewer)	Response_Master_Incident	NB922438	11JAKMAN
23/07/202307:32:50Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA602	6KAYWAK
23/07/202309:10:49Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA602	6KAYWAK
07/09/202308:39:07Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA634	6YVOMCH
07/09/202308:59:34Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA634	6YVOMCH