

Ben Armstrong

From: Ben Armstrong
Sent: Monday, 9 May 2022 10:20
To: Kat Acampora
Subject: RE: Courier Mail - Consultants inquiry

Open data link

[Department of Health Annual Report Data - Consultancies - Datasets | Open Data Portal | Queensland Government](#)

Ben Armstrong

M: ([REDACTED])

From: Damon Guppy ([REDACTED]@health.qld.gov.au)
Sent: Monday, 9 May 2022 09:48
To: Ben Armstrong <[REDACTED]@health.qld.gov.au>; Kat Acampora ([REDACTED]@health.qld.gov.au); Brad Gardner <[REDACTED]@health.qld.gov.au>
Cc: news <news@health.qld.gov.au>
Subject: FW: Courier Mail - Consultants inquiry

Hey guys,

Thoughts on this for Dom?

Cheers,
Damon

Hi Dom,

Below is our response.

However, we are unable to provide a breakdown as specific as this. To do so accurately would take several weeks as it is a manual process that requires accessing and cross-checking a range of systems and information, including payroll documents, for individuals. We have neither the staff nor the time to undertake such a task.

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This is not comparable with the breakdown you requested.

Please attribute the following to a Queensland Health spokesperson:

Like most major public and private organisations, we regularly engage external services, whether it be to manage workloads, effect change, or solve specific problems.

The value that consultants bring to a department as critical as Queensland Health cannot be understated.

They have the expertise, experience and resources to develop solutions to problems ranging from structural issues to system failures.

They also bring a fresh perspective unconstrained by groupthink and the independence needed to provide candid, fearless advice to improve an organisation.

There are currently xx external consultants working on level 13 of our Charlotte St premises.

Consultants who require access to the Queensland Health system may work on-site and be provided department-issued equipment including a laptop.

Other consultants may work from their own offices if connectivity is not an issue.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>

Sent: Sunday, 8 May 2022 1:50 PM

To: news <news@health.qld.gov.au>

Subject: Courier Mail - Consultants inquiry

Hey guys,

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1. How many external consultants are currently engaged by Queensland Health? Can you please provide a breakdown of the projects/work these consultants are engaged on, which consultants they are and how much each company is being paid.
2. Are there currently external consultants working out of Level 13 of the Health Department's building? If so, where are they from, how many people are currently working there and what projects/work are they working on?
3. How often do external consultants work inside government buildings? Do they use their own equipment?

My deadline is COB tomorrow.

Thank you,

DOMANII CAMERON

State Political Reporter

Courier Mail Sunday Mail

Cnr Mayne Road & Campbell Street Bowen Hills QLD 4006

T 0474 812 496 or 07 3666 6826

E domanii.cameron@news.com.au W www.couriermail.com.au

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Ben Armstrong

From: Damon Guppy
Sent: Monday, 9 May 2022 10:32
To: Ben Armstrong; Kat Acampora; Brad Gardner
Cc: news
Subject: RE: Courier Mail - Consultants inquiry

Updated version, tweaked. Changes highlighted.

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Background:

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Ben Armstrong

From: Damon Guppy
Sent: Monday, 9 May 2022 11:48
To: Ben Armstrong
Cc: news
Subject: FW: Courier Mail - Consultants inquiry

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Queensland Health engages with approximately xx consultants, using appropriate procurement processes.

There are currently a handful of consultants from three external firms working on the *Unleashing the Potential* reform agenda on-site at our Charlotte St premises.

In general, external consultants who require access to the Queensland Health system may work on-site and be provided department-issued equipment including a laptop.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Sunday, 8 May 2022 1:50 PM
To: news <news@health.qld.gov.au>
Subject: Courier Mail - Consultants inquiry

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Ben Armstrong

From: Ben Armstrong
Sent: Monday, 9 May 2022 11:58
To: Damon Guppy
Cc: news
Subject: RE: Courier Mail - Consultants inquiry

Thanks Damo, I just changed to the intro email part slightly to mention CiC for the contracts.

Hi Dom,

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External consultants, especially those who have worked with Queensland Health previously, are also adept at commencing roles rapidly and capably, which is invaluable when launching urgent projects like the *Unleashing the Potential* reform agenda.

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M: [REDACTED]

From: Damon Guppy <[REDACTED]@health.qld.gov.au>

Sent: Monday, 9 May 2022 11:48

To: Ben Armstrong <[REDACTED]@health.qld.gov.au>

Cc: news <news@health.qld.gov.au>

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From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Sunday, 8 May 2022 1:50 PM
To: news <news@health.qld.gov.au>
Subject: Courier Mail - Consultants inquiry

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Ben Armstrong

From: news
Sent: Monday, 9 May 2022 12:17
To: Kat Acampora; Ben Armstrong
Cc: news
Subject: FW: Courier Mail - Consultants inquiry

Just looping you in so everyone is aware.

Cheers,

Brad

**Media and Issues Team**

Strategic Communication Branch | Queensland
 Health

P [REDACTED]
E news@health.qld.gov.au
W health.qld.gov.au
A [33 Charlotte St, Brisbane](http://33.Charlotte.St.Brisbane)

From: Jasmina Joldić [REDACTED]@health.qld.gov.au
Sent: Monday, 9 May 2022 12:16 PM
To: news <news@health.qld.gov.au>; COO Correspondence <[REDACTED]@health.qld.gov.au>
Cc: David Rosengren [REDACTED]@health.qld.gov.au; Elizabeth Whiting [REDACTED]@health.qld.gov.au; news <news@health.qld.gov.au>
Subject: Re: Courier Mail - Consultants inquiry

thanks Damon, I dont agree with the inclusion of Unleashing Potential and calling that one out. I certainly dont agree with the notion that consultants are independent as it brings into question whether public servants aren't. We could provide the example of work that consultants have done during COVID etc

Jasmina Joldić
 [REDACTED]

From: news <news@health.qld.gov.au>
Sent: Monday, May 9, 2022 12:11
To: COO Correspondence <[REDACTED]@health.qld.gov.au>
Cc: Jasmina Joldić [REDACTED]@health.qld.gov.au; David Rosengren <[REDACTED]@health.qld.gov.au>; Elizabeth Whiting [REDACTED]@health.qld.gov.au; news <news@health.qld.gov.au>
Subject: FW: Courier Mail - Consultants inquiry

Hi all,

Below is a response for COO's review and approval before 2.30pm.

Happy to make changes. Once we have an approved version, we'll send it to the DG for review.

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 Damon
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From: Cameron, Domanii <domanii.cameron@news.com.au>

Sent: Sunday, 8 May 2022 1:50 PM

To: news <news@health.qld.gov.au>

Subject: Courier Mail - Consultants inquiry

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From: news
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Cc: news
Subject: FW: Courier Mail - Consultants inquiry

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Strategic Communication Branch | Queensland
 Health

P [3708 5376](tel:37085376)
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A [33 Charlotte St, Brisbane](#)

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Cc: Elizabeth Whiting <[REDACTED]@health.qld.gov.au>; news <news@health.qld.gov.au>
Subject: Re: Courier Mail - Consultants inquiry

Noting Jasmina's comments, I will await any relevant updates before endorsing
 Tx
 DR

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From: Jasmina Joldic <[REDACTED]@health.qld.gov.au>
Sent: Monday, May 9, 2022 12:15 pm
To: news <news@health.qld.gov.au>; COO Correspondence <[REDACTED]@health.qld.gov.au>
Cc: David Rosengren <[REDACTED]@health.qld.gov.au>; Elizabeth Whiting <[REDACTED]@health.qld.gov.au>; news <news@health.qld.gov.au>
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Ben Armstrong

From: Trish Nielsen
Sent: Monday, 9 May 2022 17:26
To: news
Cc: Matthew Rigby; Kat Acampora; Ben Armstrong
Subject: FW: ** FOR REVIEW - DEADLINE COB MONDAY 090522 ** Courier Mail - Consultants inquiry

Hi

Now approved by the A/DG.

Thanks
Trish

From: Shaun Drummond <[REDACTED]@health.qld.gov.au>
Sent: Monday, 9 May 2022 5:19 PM
To: Trish Nielsen <[REDACTED]@health.qld.gov.au>
Subject: Re: ** FOR REVIEW - DEADLINE COB MONDAY 090522 ** Courier Mail - Consultants inquiry

Hi

Approved

Regards
Shaun

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From: Trish Nielsen <[REDACTED]@health.qld.gov.au>
Sent: Monday, May 9, 2022 2:11:15 PM
To: Shaun Drummond <[REDACTED]@health.qld.gov.au>
Subject: ** FOR REVIEW - DEADLINE COB MONDAY 090522 ** Courier Mail - Consultants inquiry

Hi Shaun

Would you please review and approve if you're happy with it.

Thanks
Trish

From: Matthew Rigby <[REDACTED]@health.qld.gov.au>
Sent: Monday, 9 May 2022 2:07 PM
To: Trish Nielsen <[REDACTED]@health.qld.gov.au>
Cc: news <news@health.qld.gov.au>; Kat Acampora <[REDACTED]@health.qld.gov.au>; Damon Guppy <[REDACTED]@health.qld.gov.au>; Ben Armstrong <[REDACTED]@health.qld.gov.au>
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Hi Trish, can you please run this past Shaun.

Thanks Matt



Matt Rigby
Executive Director
 Office of the Director-General
 Queensland Health

M [REDACTED]
 E [REDACTED]@health.qld.gov.au
 W health.qld.gov.au
 A Level 14, 33 Charlotte Street, Brisbane QLD 4000

From: news <news@health.qld.gov.au>
Sent: Monday, 9 May 2022 2:04 PM
To: Matthew Rigby <[REDACTED]@health.qld.gov.au>
Cc: news <news@health.qld.gov.au>; Ben Armstrong <[REDACTED]@health.qld.gov.au>; Kat Acampora <[REDACTED]@health.qld.gov.au>
Subject: FW: Courier Mail - Consultants inquiry

Hi Matt,

Below is our draft response to Dom for you and the DG to review. COO and Jasmina have had input.

Dom's deadline is COB today.

Cheers,
 Damon

Hi Dom,

Below is our response.

However, we are unable to provide a breakdown as specific as this. To do so accurately would take several weeks as it is a manual process that requires accessing and cross-checking a range of systems and information, and potentially reviewing individual contracts for commercial-in-confidence considerations. We have neither the staff nor the time to undertake such a task.

Please note that the breakdown provided in the answer to Question on Notice number 215 includes the expenditure on not only consultants, but also contractors and professional services.

This is not comparable with the breakdown (on consultants) you requested.

Please attribute the following to a Queensland Health spokesperson:

Like most major public and private organisations, we regularly engage external services, whether it be to manage workloads, effect change, or solve specific problems.

The value that consultants bring to a department as critical as Queensland Health cannot be understated.

Government departments routinely work with consultants, drawing on their expertise, international experience, and resources to develop solutions to complex challenges.

They also bring a fresh perspective to help us to deliver sustainable healthcare.

External consultants, especially those who have worked with Queensland Health previously, are also adept at commencing roles rapidly and capably.

Background:

There are currently a handful of consultants from three external firms working on system-wide issues on-site at our Charlotte St premises.

In general, external consultants who require access to the Queensland Health system may work on-site and be provided department-issued equipment including a laptop.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>

Sent: Sunday, 8 May 2022 1:50 PM

To: news <news@health.qld.gov.au>

Subject: Courier Mail - Consultants inquiry

Hey guys,

I have some questions below about external consultants.

1. How many external consultants are currently engaged by Queensland Health? Can you please provide a breakdown of the projects/work these consultants are engaged on, which consultants they are and how much each company is being paid.
2. Are there currently external consultants working out of Level 13 of the Health Department's building? If so, where are they from, how many people are currently working there and what projects/work are they working on?
3. How often do external consultants work inside government buildings? Do they use their own equipment?

My deadline is COB tomorrow.

Thank you,

DOMANII CAMERON

State Political Reporter

Courier Mail Sunday Mail

Cnr Mayne Road & Campbell Street Bowen Hills QLD 4006

T 0474 812 496 or 07 3666 6826

E domanii.cameron@news.com.au W www.couriermail.com.au

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Ben Armstrong

From: Kat Acampora
Sent: Tuesday, 10 May 2022 16:15
To: Ben Armstrong; Damon Guppy
Cc: Brad Gardner; Breanna Travers; news
Subject: BEN, FOR YOUR REVIEW: Courier Mail - Consultants inquiry

Good work Damo, all makes sense.

Ben - For your review please, I made some minor tweaks (Damo, yellow highlights for your awareness) – and thoughts on projects vs initiatives? (was portfolios).

Damo, I'll progress through approvals.

Cheers,
 Kat

From: Damon Guppy <[REDACTED]@health.qld.gov.au>
Sent: Tuesday, 10 May 2022 4:08 PM
To: Kat Acampora <[REDACTED]@health.qld.gov.au>; Brad Gardner <[REDACTED]@health.qld.gov.au>; Breanna Travers <[REDACTED]@health.qld.gov.au>
Subject: FW: Courier Mail - Consultants inquiry

Hey guys. Just spoke with Liz Whiting. Thoughts on the following response?

Background:

Currently, there are approximately 12 external consultants working on level 13 of 33 Charlotte St, Brisbane. Some are part-time.

They represent three firms – PwC, Ernst & Young, and the Skotte Group.

They have been engaged to work on a range of health reform **projects/initiatives** including:

- governance
- sustainability of health services
- models of care
- data linkages between hospitals and the primary health care system
- the future health workforce; and funding models.

Some of these consultants are working across a number of these portfolios.

All employees and contractors are required to have an access card and photo identification to enter the building for security purposes. This includes consultants based onsite.

Some consultants have access to a carpark, just like stakeholders, contractors and other visitors have access to car parks when they attend the premises.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Tuesday, 10 May 2022 2:26 PM

To: news <news@health.qld.gov.au>

Subject: Re: Courier Mail - Consultants inquiry

Thanks guys.

I understand some info might take too long to compile however surely Qld Health knows which consultants are currently working on things and what these projects are? And given the department has a budget for consultants, why can't costs be broken down?

In relation to a "small number" of consultants from three external firms working on system-wide issues at the Charlotte Street premises - how many people is this? What constitutes small? Who are the three external firms and what projects/works have they been engaged on? Have these consultants been given carparks and passes?

Can you please provide a response by 6pm today.

Thank you,
Dom

On Tue, 10 May 2022 at 13:05, news <news@health.qld.gov.au> wrote:

Hi Dom,

Below is our response.

We are unable to provide a breakdown as specific as this. To do so accurately would take several weeks as it is a manual process that requires accessing and cross-checking a range of systems and information, and potentially reviewing individual contracts for commercial-in-confidence considerations. We have neither the staff nor the time to undertake such a task.

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Please attribute the following to a Queensland Health spokesperson:

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Government departments routinely work with consultants, drawing on their expertise, international experience, and resources to develop solutions to complex challenges.

They also bring a fresh perspective to help us to deliver sustainable healthcare.

External consultants, especially those who have worked with Queensland Health previously, are also adept at commencing roles rapidly and capably.

Background:

There are currently a small number from three external firms working on system-wide issues on-site at our Charlotte St premises.

In general, external consultants who require access to the Queensland Health system may work on-site and be provided department-issued equipment including a laptop.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>

Sent: Sunday, 8 May 2022 1:50 PM

To: news <news@health.qld.gov.au>

Subject: Courier Mail - Consultants inquiry

Hey guys,

I have some questions below about external consultants.

1. How many external consultants are currently engaged by Queensland Health? Can you please provide a breakdown of the projects/work these consultants are engaged on, which consultants they are and how much each company is being paid.
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My deadline is COB tomorrow.




Thank you,

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State Political Reporter

Courier Mail Sunday Mail

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Ben Armstrong

From: Ben Armstrong
Sent: Tuesday, 10 May 2022 16:18
To: Kat Acampora; Damon Guppy
Cc: Brad Gardner; Breanna Travers; news
Subject: RE: BEN, FOR YOUR REVIEW: Courier Mail - Consultants inquiry

Endorsed, thanks.

Background:

Currently, there are 12 external consultants working on level 13 of 33 Charlotte St, Brisbane. Some are part-time.

They represent three firms – PwC, Ernst & Young, and the Skotte Group.

They have been engaged to work on a range of health reform projects and initiatives including:

- governance
- sustainability of health services
- models of care
- data linkages between hospitals and the primary health care system
- the future health workforce
- funding models.

Some of these consultants are working across a number of these portfolios.

All employees and contractors are required to have an access card and photo identification to enter the building for security purposes. This includes consultants based on-site.

Some consultants have access to a carpark, just like stakeholders, contractors and other visitors have access to carparks when they attend the premises.

ENDS

Ben Armstrong

M: [REDACTED]

From: Kat Acampora [REDACTED]@health.qld.gov.au>
Sent: Tuesday, 10 May 2022 16:15
To: Ben Armstrong [REDACTED]@health.qld.gov.au>; Damon Guppy [REDACTED]@health.qld.gov.au>
Cc: Brad Gardner [REDACTED]@health.qld.gov.au>; Breanna Travers [REDACTED]@health.qld.gov.au>; news
 <news@health.qld.gov.au>
Subject: BEN, FOR YOUR REVIEW: Courier Mail - Consultants inquiry

Good work Damo, all makes sense.

Ben - For your review please, I made some minor tweaks (Damo, yellow highlights for your awareness) – and thoughts on projects vs initiatives? (was portfolios).

Damo, I'll progress through approvals.

Cheers,
Kat

From: Damon Guppy <[REDACTED]@health.qld.gov.au>
Sent: Tuesday, 10 May 2022 4:08 PM
To: Kat Acampora <[REDACTED]@health.qld.gov.au>; Brad Gardner <[REDACTED]@health.qld.gov.au>; Breanna Travers <[REDACTED]@health.qld.gov.au>
Subject: FW: Courier Mail - Consultants inquiry

Hey guys. Just spoke with Liz Whiting. Thoughts on the following response?

Background:

Currently, there are approximately 12 external consultants working on level 13 of 33 Charlotte St, Brisbane. Some are part-time.

They represent three firms – PwC, Ernst & Young, and the Skotte Group.

They have been engaged to work on a range of health reform projects/initiatives including:

- governance
- sustainability of health services
- models of care
- data linkages between hospitals and the primary health care system
- the future health workforce; and funding models.

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ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Tuesday, 10 May 2022 2:26 PM
To: news <news@health.qld.gov.au>
Subject: Re: Courier Mail - Consultants inquiry

Thanks guys.

I understand some info might take too long to compile however surely Qld Health knows which consultants are currently working on things and what these projects are? And given the department has a budget for consultants, why can't costs be broken down?

In relation to a "small number" of consultants from three external firms working on system-wide issues at the Charlotte Street premises - how many people is this? What constitutes small? Who are the three external firms and what projects/works have they been engaged on? Have these consultants been given carparks and passes?

Can you please provide a response by 6pm today.

Thank you,
Dom

On Tue, 10 May 2022 at 13:05, news <news@health.qld.gov.au> wrote:

Hi Dom,

Below is our response.

We are unable to provide a breakdown as specific as this. To do so accurately would take several weeks as it is a manual process that requires accessing and cross-checking a range of systems and information, and potentially reviewing individual contracts for commercial-in-confidence considerations. We have neither the staff nor the time to undertake such a task.

Please note that the breakdown provided in the answer to Question on Notice number 215 includes the expenditure for not only consultants, but also contractors and professional services. This is not comparable with the breakdown (on consultants) you requested.

Please attribute the following to a Queensland Health spokesperson:

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Government departments routinely work with consultants, drawing on their expertise, international experience, and resources to develop solutions to complex challenges.

They also bring a fresh perspective to help us to deliver sustainable healthcare.

External consultants, especially those who have worked with Queensland Health previously, are also adept at commencing roles rapidly and capably.

Background:

There are currently a small number from three external firms working on system-wide issues on-site at our Charlotte St premises.

In general, external consultants who require access to the Queensland Health system may work on-site and be provided department-issued equipment including a laptop.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>

Sent: Sunday, 8 May 2022 1:50 PM

To: news <news@health.qld.gov.au>

Subject: Courier Mail - Consultants inquiry

Hey guys,

I have some questions below about external consultants.

1. How many external consultants are currently engaged by Queensland Health? Can you please provide a breakdown of the projects/work these consultants are engaged on, which consultants they are and how much each company is being paid.
2. Are there currently external consultants working out of Level 13 of the Health Department's building? If so, where are they from, how many people are currently working there and what projects/work are they working on?
3. How often do external consultants work inside government buildings? Do they use their own equipment?

My deadline is COB tomorrow.

Thank you,

DOMANII CAMERON

State Political Reporter

Courier Mail Sunday Mail

Cnr Mayne Road & Campbell Street Bowen Hills QLD 4006

T 0474 812 496 or 07 3666 6826

E domanii.cameron@news.com.au W www.couriermail.com.au

Ben Armstrong

From: news
Sent: Tuesday, 10 May 2022 16:27
To: Jesper Antonsen
Cc: Kyle Fogarty; news; Jane Martin; Ben Armstrong; Elizabeth Whiting
Subject: URGENT REVIEW PLEASE | Media response: Courier Mail - Consultants inquiry

Hi Jesper,

Jasmina has asked for your review of the below media response prior to progressing to Jasmina for sign off. Can you please confirm the below is accurate? (Thank you Liz for the information!)
 Feel free to give me a call if you have any questions or concerns!

FYI, following your confirmation, I will progress to Jasmina for sign off, then to DG's office for awareness, prior to our usual MO awareness process.

Kyle – looping you in for awareness.

Background – not for attribution:

Currently, there are 12 external consultants working on level 13 of 33 Charlotte St, Brisbane. Some are part-time.

They represent three firms – PwC, Ernst & Young, and the Skotte Group.

They have been engaged to work on a range of health reform projects and initiatives including:

- governance
- sustainability of health services
- models of care
- data linkages between hospitals and the primary health care system
- the future health workforce
- funding models.

Some of these consultants are working across a number of these portfolios.

All employees and contractors are required to have an access card and photo identification to enter the building for security purposes. This includes consultants based on-site.

Some consultants have access to a carpark, just like stakeholders, contractors and other visitors have access to carparks when they attend the premises.

ENDS

Cheers,



Kat Acampora
 Manager – Media and Issues
 Communications Lead – COVID-19
 Strategic Communications
 Branch | Queensland Health

P [REDACTED] | [REDACTED]
 E [REDACTED]@health.qld.gov.au
 W health.qld.gov.au
 A [L3, 33 Charlotte Street, Brisbane](https://www.health.qld.gov.au/locations/brisbane)



Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and future.

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Tuesday, 10 May 2022 2:26 PM
To: news <news@health.qld.gov.au>
Subject: Re: Courier Mail - Consultants inquiry

Thanks guys.

I understand some info might take too long to compile however surely Qld Health knows which consultants are currently working on things and what these projects are? And given the department has a budget for consultants, why can't costs be broken down?

In relation to a "small number" of consultants from three external firms working on system-wide issues at the Charlotte Street premises - how many people is this? What constitutes small? Who are the three external firms and what projects/works have they been engaged on? Have these consultants been given carparks and passes?

Can you please provide a response by 6pm today.

Thank you,
Dom

On Tue, 10 May 2022 at 13:05, news <news@health.qld.gov.au> wrote:

Hi Dom,

Below is our response.

We are unable to provide a breakdown as specific as this. To do so accurately would take several weeks as it is a manual process that requires accessing and cross-checking a range of systems and information, and potentially reviewing individual contracts for commercial-in-confidence considerations. We have neither the staff nor the time to undertake such a task.

Please note that the breakdown provided in the answer to Question on Notice number 215 includes the expenditure for not only consultants, but also contractors and professional services. This is not comparable with the breakdown (on consultants) you requested.

Please attribute the following to a Queensland Health spokesperson:

Like most major public and private organisations, we regularly engage external services, whether it be to manage workloads, effect change, or solve specific problems.

The value that consultants bring to a department as critical as Queensland Health cannot be understated.

Government departments routinely work with consultants, drawing on their expertise, international experience, and resources to develop solutions to complex challenges.

They also bring a fresh perspective to help us to deliver sustainable healthcare.

External consultants, especially those who have worked with Queensland Health previously, are also adept at commencing roles rapidly and capably.

Background:

There are currently a small number from three external firms working on system-wide issues on-site at our Charlotte St premises.

In general, external consultants who require access to the Queensland Health system may work on-site and be provided department-issued equipment including a laptop.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>

Sent: Sunday, 8 May 2022 1:50 PM

To: news <news@health.qld.gov.au>

Subject: Courier Mail - Consultants inquiry

Hey guys,

I have some questions below about external consultants.

1. How many external consultants are currently engaged by Queensland Health? Can you please provide a breakdown of the projects/work these consultants are engaged on, which consultants they are and how much each company is being paid.
2. Are there currently external consultants working out of Level 13 of the Health Department's building? If so, where are they from, how many people are currently working there and what projects/work are they working on?
3. How often do external consultants work inside government buildings? Do they use their own equipment?

My deadline is COB tomorrow.

Thank you,

DOMANII CAMERON

State Political Reporter

Courier Mail Sunday Mail

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Ben Armstrong

From: news
Sent: Tuesday, 10 May 2022 16:44
To: Jasmina Joldic
Cc: Kyle Fogarty; Jane Martin; Ben Armstrong; Elizabeth Whiting; Jesper Antonsen
Subject: URGENT REVIEW PLEASE | Media response: Courier Mail - Consultants inquiry

Hi Jasmina,

Jesper has provided input into the below. Can you please review and approve the below media response?
 Feel free to give me a call if you have any questions or concerns!

FYI, following your approval, I will progress to DG's office for awareness, prior to our usual MO awareness process.

Background – not for attribution:

Engaging consultants allows us to couple our current on-the-ground experiences with learning from people who have a deep knowledge of health systems in other jurisdictions and countries. This includes strong expertise in the modernisation of health care systems, virtual care models, and data insights for health service design.

Currently, there are 12 external consultants working on level 13 of 33 Charlotte St, Brisbane. Some are part-time.

They represent three firms – PwC, Ernst & Young, and the Skotte Group.

They have been engaged to work on a range of health reform projects and initiatives including:

- governance
- sustainability of health services
- models of care, including investigating new technology
- data linkages between hospitals and the primary health care system
- the future health workforce
- funding models.

Some of these consultants are working across a number of these portfolios.

All employees and contractors are required to have an access card and photo identification to enter the building for security purposes. This includes consultants based on-site.

No consultants have a car park.

ENDS

Cheers,



**Queensland
Government**

Kat Acampora
 Manager – Media and Issues
 Communications Lead – COVID-19
 Strategic Communications
 Branch | Queensland Health

P ([REDACTED])
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From: Cameron, Domanii <domanii.cameron@news.com.au>

Sent: Tuesday, 10 May 2022 2:26 PM

To: news <news@health.qld.gov.au>

Subject: Re: Courier Mail - Consultants inquiry

Thanks guys.

I understand some info might take too long to compile however surely Qld Health knows which consultants are currently working on things and what these projects are? And given the department has a budget for consultants, why can't costs be broken down?

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Can you please provide a response by 6pm today.

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Background:

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ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>

Sent: Sunday, 8 May 2022 1:50 PM

To: news <news@health.qld.gov.au>

Subject: Courier Mail - Consultants inquiry

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My deadline is COB tomorrow.

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DOMANII CAMERON

State Political Reporter

Courier Mail Sunday Mail

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Ben Armstrong

From: Jesper Antonsen
Sent: Tuesday, 10 May 2022 16:46
To: news; Jasmina Joldic
Cc: Kyle Fogarty; Jane Martin; Ben Armstrong; Elizabeth Whiting
Subject: Re: URGENT REVIEW PLEASE | Media response: Courier Mail - Consultants inquiry

This is fine

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From: news <news@health.qld.gov.au>
Sent: Tuesday, May 10, 2022 4:43:30 PM
To: Jasmina Joldic <[REDACTED]@health.qld.gov.au>
Cc: Kyle Fogarty <[REDACTED]@health.qld.gov.au>; Jane Martin <[REDACTED]@health.qld.gov.au>; Ben Armstrong <[REDACTED]@health.qld.gov.au>; Elizabeth Whiting <[REDACTED]@health.qld.gov.au>; Jesper Antonsen <[REDACTED]@health.qld.gov.au>
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- governance
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- funding models.

Some of these consultants are working across a number of these portfolios.

All employees and contractors are required to have an access card and photo identification to enter the building for security purposes. This includes consultants based on-site.

No consultants have a car park.

ENDS

Cheers,



Kat Acampora
 Manager – Media and Issues
 Communications Lead – COVID-19
 Strategic Communications
 Branch | Queensland Health

P [REDACTED]
 E [REDACTED]@health.qld.gov.au
 W health.qld.gov.au
 A [L3, 33 Charlotte Street, Brisbane](#)



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From: Cameron, Domanii <domanii.cameron@news.com.au>
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Thank you,
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Courier Mail Sunday Mail

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Ben Armstrong

From: Damon Guppy
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WELLBEING

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Ben Armstrong

From: Ben Armstrong
Sent: Wednesday, 11 May 2022 9:31
To: Damon Guppy; Kat Acampora
Subject: RE: URGENT REVIEW PLEASE | Media response: Courier Mail - Consultants inquiry

Thanks Kat and Damo, slight tweak to back ground. Thanks.

//

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E domanii.cameron@news.com.au W www.couriermail.com.au

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Ben Armstrong

From: Damon Guppy
Sent: Wednesday, 11 May 2022 14:45
To: Kat Acampora; Ben Armstrong; Brad Gardner; Breanna Travers
Subject: FW: URGENT REVIEW PLEASE | Media response: Courier Mail - Consultants inquiry

I'm sending this to all in the interests of time. Liz isn't answering her phone so I'll pop up and see her about the figures highlighted.

Please attribute the following to a Queensland Health spokesperson:

We're embarking on this reform program from a clinical and governance perspective to ensure our health system is sustainable, innovative and world-class.

Our strategy from the outset has been to use external consultants to launch the program quickly and then transition to using solely Queensland Health staff.

Background – not for attribution

Queensland Health has engaged PWC and EY consulting firms to help provide this critical support. A third firm with a single contractor has been engaged, but not for consultancy work.

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There are also xx staff from Queensland Health, Hospital and Health Service and Queensland Ambulance Service.

All employees and contractors are required to have an access card and photo identification to enter the building for security purposes. This includes consultants based on-site.

No consultants have a car park.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Sunday, 8 May 2022 1:50 PM
To: news <news@health.qld.gov.au>
Subject: Courier Mail - Consultants inquiry

Hey guys,

I have some questions below about external consultants.

1. How many external consultants are currently engaged by Queensland Health? Can you please provide a breakdown of the projects/work these consultants are engaged on, which consultants they are and how much each company is being paid.

- 2. Are there currently external consultants working out of Level 13 of the Health Department's building? If so, where are they from, how many people are currently working there and what projects/work are they working on?
- 3. How often do external consultants work inside government buildings? Do they use their own equipment?




My deadline is COB tomorrow.

Thank you,

DOMANII CAMERON
State Political Reporter



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DOMANII CAMERON
State Political Reporter

Ben Armstrong

From: news
Sent: Thursday, 12 May 2022 10:49
To: Jasmina Joldic
Cc: Elizabeth Whiting; Ben Armstrong; Jane Martin; news
Subject: FW: Courier Mail - Consultants inquiry

Hi Jasmina,

Below is a draft response to Domanii's follow-up enquiry about the health reform work.

We've tried to find a balance between providing the journalist with some examples of the work being done while not revealing anything that's yet to be released.

We do have concerns Domanii will run with the angle that we have hired external consultants for a "secret" project/review, as her source(s) claims. I think providing some examples, along with a phone call to her from me, will help convince her this isn't the case.

Let me know what you think. We're hoping to get a draft to the Minister's office before noon.

Kind regards,
Damon

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Subject: Re: Courier Mail - Consultants inquiry

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Hey Dom,

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Cheers,
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ENDS

Kind regards,



Media and Issues Team

Strategic Communication Branch | Queensland Health

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A [33 Charlotte St, Brisbane](https://www.health.qld.gov.au/locations/33-charlotte-st)

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In relation to a "small number" of consultants from three external firms working on system-wide issues at the Charlotte Street premises - how many people is this? What constitutes small? Who are the three external firms and what projects/works have they been engaged on? Have these consultants been given carparks and passes?

Can you please provide a response by 6pm today.

Thank you,

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External consultants, especially those who have worked with Queensland Health previously, are also adept at commencing roles rapidly and capably.

Background:

There are currently a small number from three external firms working on system-wide issues on-site at our Charlotte St premises.

In general, external consultants who require access to the Queensland Health system may work on-site and be provided department-issued equipment including a laptop.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>

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To: news <news@health.qld.gov.au>

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Courier Mail Sunday Mail

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Ben Armstrong

From: Jasmina Joldic
Sent: Thursday, 12 May 2022 12:13
To: news
Cc: Elizabeth Whiting; Ben Armstrong; Jane Martin
Subject: RE: Courier Mail - Consultants inquiry

Suggested amendments as per below

From: news <news@health.qld.gov.au>
Sent: Thursday, 12 May 2022 10:49 AM
To: Jasmina Joldic <[REDACTED]@health.qld.gov.au>
Cc: Elizabeth Whiting <[REDACTED]@health.qld.gov.au>; Ben Armstrong <[REDACTED]@health.qld.gov.au>; Jane Martin <[REDACTED]@health.qld.gov.au>; news <news@health.qld.gov.au>
Subject: FW: Courier Mail - Consultants inquiry

Hi Jasmina,

Below is a draft response to Domanii's follow-up enquiry about the health reform work.

We've tried to find a balance between providing the journalist with some examples of the work being done while not revealing anything that's yet to be released.

We do have concerns Domanii will run with the angle that we have hired external consultants for a "secret" project/review, as her source(s) claims. I think providing some examples, along with a phone call to her from me, will help convince her this isn't the case.

Let me know what you think. We're hoping to get a draft to the Minister's office before noon.

Kind regards,
Damon

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The reform team is also investigating different models of care, workforce development processes, and funding models that could be adopted to help us deliver better healthcare.

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Sent: Wednesday, 11 May 2022 6:29 PM

To: news <news@health.qld.gov.au>
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Hey,

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Thanks,
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Is the story running in tomorrow's paper?

Cheers,
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W health.qld.gov.au
A [33 Charlotte St, Brisbane](https://www.health.qld.gov.au/locations/33-charlotte-st)

From: Cameron, Domanii <domanii.cameron@news.com.au>
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Brad Gardner

From: Brad Gardner
Sent: Thursday, 12 May 2022 10:17 AM
To: Damon Guppy
Cc: news
Subject: Re: Courier Mail - Consultants inquiry

Thanks Damo. Just sent to Kat for sign-off. Looks good to me. I'm not across all of the context from the discussions you and Kat had yesterday with others, but she quickly filled me in.

Cheers,

Brad

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From: Damon Guppy [redacted]@health.qld.gov.au>
Sent: Thursday, May 12, 2022 9:39:39 AM
To: Brad Gardner [redacted]@health.qld.gov.au>
Cc: news [redacted]@health.qld.gov.au>
Subject: FW: Courier Mail - Consultants inquiry

Hey mate. Below is another response to Dom to show some of the work the reform team is doing. Are you happy for me to progress this to Kat?

Please attribute the following to a Queensland Health spokesperson:

System reform in any sector, let alone one as critical as health, is complex and requires a lot of work.

The work being undertaken is underpinned by the recommendations in the [Unleashing the Potential](#) report.

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Brad Gardner

From: Brad Gardner
Sent: Thursday, 12 May 2022 11:44 AM
To: Damon Guppy
Cc: news; Kat Acampora
Subject: RE: Courier Mail - Consultants inquiry

Hi mate, if Kat hasn't already confirmed with you – this is good to go.

Cheers,

Brad

From: Damon Guppy [redacted]@health.qld.gov.au>
Sent: Thursday, 12 May 2022 9:40 AM
To: Brad Gardner [redacted]@health.qld.gov.au>
Cc: news <news@health.qld.gov.au>
Subject: FW: Courier Mail - Consultants inquiry

Hey mate. Below is another response to Dom to show some of the work the reform team is doing. Are you happy for me to progress this to Kat?

Please attribute the following to a Queensland Health spokesperson:

System reform in any sector, let alone one as critical as health, is complex and requires a lot of work.

The work being undertaken is underpinned by the recommendations in the *Unleashing the Potential* report.

For example, staff and consultants are establishing a framework with which to govern reform.

They are engaging with Queensland Health's clinical workforce to harvest ideas and better understand the issues and obstacles they face.

The reform team is also investigating different models of care, workforce development processes, and funding models that could be adopted to help us deliver better healthcare.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Wednesday, 11 May 2022 6:29 PM
To: news <news@health.qld.gov.au>
Subject: Re: Courier Mail - Consultants inquiry

Hey,

No it's not. I need a bit more clarity before I write it.

Thanks,
 Dom

On Wed, 11 May 2022 at 18:18, news <news@health.qld.gov.au> wrote:

Hey Dom,

Is the story running in tomorrow's paper?

Cheers,
Kat

From: Cameron, Domanii <domanii.cameron@news.com.au>

Sent: Wednesday, May 11, 2022 6:09:04 PM

To: news <news@health.qld.gov.au>

Subject: Re: Courier Mail - Consultants inquiry

Thanks Kat.

What are the other aspects? Are you able to provide further clarity tomorrow?

On Wed, 11 May 2022 at 18:05, news <news@health.qld.gov.au> wrote:

Hey Dom,

I believe there are a few aspects to it, but a large part of the reform work is tied to the unleashing the potential report (info is here: [Unleashing the Potential report charts roadmap for health reform - Ministerial Media Statements](#)).

Cheers,

Kat

From: Cameron, Domanii <domanii.cameron@news.com.au>

Sent: Wednesday, 11 May 2022 5:49 PM

To: news <news@health.qld.gov.au>

Subject: Re: Courier Mail - Consultants inquiry

Thank you for this.

Is there any more info you can provide on what the reform is? When did it start and when is it expected to finish?

On Wed, 11 May 2022 at 16:07, news <news@health.qld.gov.au> wrote:

Hi Domanii,

Below is our response.

Please attribute the following to a Queensland Health spokesperson:

We're embarking on this reform program from a clinical and governance perspective to ensure our health system is sustainable, innovative and world-class.

Our strategy from the outset has been to use external consultants to launch the program quickly and then transition to using solely Queensland Health staff.

Background – not for attribution

Queensland Health has engaged PWC and EY consulting firms to help provide this critical support. A third firm with a single contractor has been engaged, but not for consultancy work.

As part of each firm's contract with Queensland Health, it would allocate sufficient staff to manage its workload at any given time.

The system reform branch is a multidisciplinary, blended team of staff from the department, hospital and health services, Queensland Ambulance Service and external consultants, working together to achieve our goals.

There are currently 12 consultants working on level 13 of 33 Charlotte St, Brisbane. Some are part-time.

There are also 22 staff from Queensland Health, Hospital and Health Service and Queensland Ambulance Service.

All employees and contractors are required to have an access card and photo identification to enter the building for security purposes. This includes consultants based on-site.

No consultants have a car park.

ENDS

Kind regards,



**Queensland
Government**

Media and Issues Team

Strategic Communication Branch | Queensland
Health

P [3708 5376](tel:37085376)
E news@health.qld.gov.au
W health.qld.gov.au
A [33 Charlotte St, Brisbane](#)

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Tuesday, 10 May 2022 2:26 PM
To: news <news@health.qld.gov.au>
Subject: Re: Courier Mail - Consultants inquiry

Thanks guys.

I understand some info might take too long to compile however surely Qld Health knows which consultants are currently working on things and what these projects are? And given the department has a budget for consultants, why can't costs be broken down?

In relation to a "small number" of consultants from three external firms working on system-wide issues at the Charlotte Street premises - how many people is this? What constitutes small? Who are the three external firms and what projects/works have they been engaged on? Have these consultants been given carparks and passes?

Can you please provide a response by 6pm today.

Thank you,

Dom

On Tue, 10 May 2022 at 13:05, news <news@health.qld.gov.au> wrote:

Hi Dom,

Below is our response.

We are unable to provide a breakdown as specific as this. To do so accurately would take several weeks as it is a manual process that requires accessing and cross-checking a range of systems and information, and potentially reviewing individual contracts for commercial-in-confidence considerations. We have neither the staff nor the time to undertake such a task.

Please note that the breakdown provided in the answer to Question on Notice number 215 includes the expenditure for not only consultants, but also contractors and professional services. This is not comparable with the breakdown (on consultants) you requested.

Please attribute the following to a Queensland Health spokesperson:

Like most major public and private organisations, we regularly engage external services, whether it be to manage workloads, effect change, or solve specific problems.

The value that consultants bring to a department as critical as Queensland Health cannot be understated.

Government departments routinely work with consultants, drawing on their expertise, international experience, and resources to develop solutions to complex challenges.

They also bring a fresh perspective to help us to deliver sustainable healthcare.

External consultants, especially those who have worked with Queensland Health previously, are also adept at commencing roles rapidly and capably.

Background:

There are currently a small number from three external firms working on system-wide issues on-site at our Charlotte St premises.

In general, external consultants who require access to the Queensland Health system may work on-site and be provided department-issued equipment including a laptop.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>

Sent: Sunday, 8 May 2022 1:50 PM

To: news <news@health.qld.gov.au>

Subject: Courier Mail - Consultants inquiry

Hey guys,

I have some questions below about external consultants.

1. How many external consultants are currently engaged by Queensland Health? Can you please provide a breakdown of the projects/work these consultants are engaged on, which consultants they are and how much each company is being paid.
2. Are there currently external consultants working out of Level 13 of the Health Department's building? If so, where are they from, how many people are currently working there and what projects/work are they working on?
3. How often do external consultants work inside government buildings? Do they use their own equipment?

My deadline is COB tomorrow.

Thank you,

DOMANII CAMERON

State Political Reporter

Courier Mail Sunday Mail

Cnr Mayne Road & Campbell Street Bowen Hills QLD 4006
 T 0474 812 496 or 07 3666 6826
 E domanii.cameron@news.com.au W www.couriermail.com.au

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Breanna Travers

From: Damon Guppy
Sent: Wednesday, 11 May 2022 2:45 PM
To: Kat Acampora; Ben Armstrong; Brad Gardner; Breanna Travers
Subject: FW: URGENT REVIEW PLEASE | Media response: Courier Mail - Consultants inquiry

Follow Up Flag: Follow up
Flag Status: Completed

I'm sending this to all in the interests of time. Liz isn't answering her phone so I'll pop up and see her about the figures highlighted.

Please attribute the following to a Queensland Health spokesperson:

We're embarking on this reform program from a clinical and governance perspective to ensure our health system is sustainable, innovative and world-class.

Our strategy from the outset has been to use external consultants to launch the program quickly and then transition to using solely Queensland Health staff.

Background – not for attribution

Queensland Health has engaged PWC and EY consulting firms to help provide this critical support. A third firm with a single contractor has been engaged, but not for consultancy work.

As part of each firm's contract with Queensland Health, it would allocate sufficient staff to manage its workload at any given time.

The system reform branch is a multidisciplinary, blended team of staff from the department, hospital and health services, Queensland Ambulance Service and external consultants, working together to achieve our goals.

There are currently 12 consultants working on level 13 of 33 Charlotte St, Brisbane. Some are part-time.

There are also xx staff from Queensland Health, Hospital and Health Service and Queensland Ambulance Service.

All employees and contractors are required to have an access card and photo identification to enter the building for security purposes. This includes consultants based on-site.

No consultants have a car park.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Sunday, 8 May 2022 1:50 PM
To: news <news@health.qld.gov.au>
Subject: Courier Mail - Consultants inquiry

Hey guys,

I have some questions below about external consultants.

1. How many external consultants are currently engaged by Queensland Health? Can you please provide a breakdown of the projects/work these consultants are engaged on, which consultants they are and how much each company is being paid.
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3. How often do external consultants work inside government buildings? Do they use their own equipment?

My deadline is COB tomorrow.

Thank you,

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State Political Reporter

Courier Mail Sunday Mail

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E domanii.cameron@news.com.au W www.couriermail.com.au

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done

Damon Guppy

From: Damon Guppy
Sent: Tuesday, 10 May 2022 2:31 PM
To: Russell Percival
Subject: CM enquiry - consultants
Attachments: Courier Mail - Consultants inquiry; Re: Courier Mail - Consultants inquiry

Hi Russell,

Good to catch up just now!

The journalist has just replied to our response (see attached). I'll let you know how we deal with this one.

Also attached is the response that went to her just after 1pm today.

I spoke with Domanii before sending it so as to get an idea of what information she had.

Her source had told her that almost the entire 13th floor at 33 Charlotte St was taken up with consultants (I informed her this was inaccurate).

The source also said the consultants were from three firms – PwC, BDO and Deloitte (I informed her this was inaccurate).

Domanii was going back to her source but did mention she might write a story about Queensland Health not providing details on our expenditure on consultancies.

Chat soon,
Damon



Queensland
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Media and Issues Team

Strategic Communication Branch | Queensland
Health

P [3708 5376](tel:37085376)
E news@health.qld.gov.au
W health.qld.gov.au
A [33 Charlotte St, Brisbane](https://www.health.qld.gov.au/locations/33-charlotte-st)

Damon Guppy

From: Damon Guppy
Sent: Tuesday, 10 May 2022 2:57 PM
To: Russell Percival
Subject: FW: Courier Mail - Consultants inquiry

Hi Russell,

Do you and Jasmina have five minutes for me to come up and have a quick chat about this?

Cheers,
Damon

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Tuesday, 10 May 2022 2:26 PM
To: news <news@health.qld.gov.au>
Subject: Re: Courier Mail - Consultants inquiry

Thanks guys.

I understand some info might take too long to compile however surely Qld Health knows which consultants are currently working on things and what these projects are? And given the department has a budget for consultants, why can't costs be broken down?

In relation to a "small number" of consultants from three external firms working on system-wide issues at the Charlotte Street premises - how many people is this? What constitutes small? Who are the three external firms and what projects/works have they been engaged on? Have these consultants been given carparks and passes?

Can you please provide a response by 6pm today.

Thank you,
Dom

On Tue, 10 May 2022 at 13:05, news <news@health.qld.gov.au> wrote:

Hi Dom,

Below is our response.

We are unable to provide a breakdown as specific as this. To do so accurately would take several weeks as it is a manual process that requires accessing and cross-checking a range of systems and information, and potentially reviewing individual contracts for commercial-in-confidence considerations. We have neither the staff nor the time to undertake such a task.

Please note that the breakdown provided in the answer to Question on Notice number 215 includes the expenditure for not only consultants, but also contractors and professional services. This is not comparable with the breakdown (on consultants) you requested.

Please attribute the following to a Queensland Health spokesperson:

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Government departments routinely work with consultants, drawing on their expertise, international experience, and resources to develop solutions to complex challenges.

They also bring a fresh perspective to help us to deliver sustainable healthcare.

External consultants, especially those who have worked with Queensland Health previously, are also adept at commencing roles rapidly and capably.

Background:

There are currently a small number from three external firms working on system-wide issues on-site at our Charlotte St premises.

In general, external consultants who require access to the Queensland Health system may work on-site and be provided department-issued equipment including a laptop.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>

Sent: Sunday, 8 May 2022 1:50 PM

To: news <news@health.qld.gov.au>

Subject: Courier Mail - Consultants inquiry

Hey guys,

I have some questions below about external consultants.

1. How many external consultants are currently engaged by Queensland Health? Can you please provide a breakdown of the projects/work these consultants are engaged on, which consultants they are and how much each company is being paid.
2. Are there currently external consultants working out of Level 13 of the Health Department's building? If so, where are they from, how many people are currently working there and what projects/work are they working on?
3. How often do external consultants work inside government buildings? Do they use their own equipment?

My deadline is COB tomorrow.

Thank you,

DOMANII CAMERON

State Political Reporter

Courier Mail Sunday Mail

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Damon Guppy

From: Damon Guppy
Sent: Wednesday, 11 May 2022 8:12 AM
To: Kat Acampora
Subject: FW: URGENT REVIEW PLEASE | Media response: Courier Mail - Consultants inquiry

This is virtually a new response, rather than a follow, but what are your thoughts on something like this?

It shows that these consultants are working with our staff – they haven't swooped in and taken over.

Liz mentioned the long-term vision, which seems to be where the consultants' value comes in.

Please attribute the following to a Queensland Health spokesperson:

The work being performed by Queensland Health staff and consultants aims to address short-term challenges facing the public health system, including alleviating the pressure on hospitals.

Equally important, it will also shape how healthcare is delivered in the long-term, ensuring it is sustainable, innovative, and world-class.

This project explores new concepts and solutions, some of which have been tested and applied by health jurisdictions in other states and countries.

It requires the input of internal experts who have a knowledge of Queensland Health's current and previous operations.

Engaging external consultants allows us to couple our current on-the-ground experiences with learning from people who have a deep knowledge of health systems in other jurisdictions and countries.

This includes strong expertise in the modernisation of health care systems, virtual care models, and data insights for health service design.

Background – not for attribution

Currently, there are 12 external consultants working on level 13 of 33 Charlotte St, Brisbane. Some are part-time.

They represent three firms – PwC, Ernst & Young, and the Skotte Group.

They have been engaged to work on a range of health reform projects and initiatives including:

- governance
- sustainability of health services
- models of care, including investigating new technology
- data linkages between hospitals and the primary health care system
- the future health workforce
- funding models.

Some of these consultants are working across a number of these portfolios.

All employees and contractors are required to have an access card and photo identification to enter the building for security purposes. This includes consultants based on-site.

No consultants have a car park.

ENDS

From: Jesper Antonsen <[REDACTED]@health.qld.gov.au>
Sent: Tuesday, 10 May 2022 4:46 PM
To: news <news@health.qld.gov.au>; Jasmina Joldic <[REDACTED]@health.qld.gov.au>
Cc: Kyle Fogarty <[REDACTED]@health.qld.gov.au>; Jane Martin <[REDACTED]@health.qld.gov.au>; Ben Armstrong <[REDACTED]@health.qld.gov.au>; Elizabeth Whiting <[REDACTED]@health.qld.gov.au>
Subject: Re: URGENT REVIEW PLEASE | Media response: Courier Mail - Consultants inquiry

This is fine

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From: news <news@health.qld.gov.au>
Sent: Tuesday, May 10, 2022 4:43:30 PM
To: Jasmina Joldic <[REDACTED]@health.qld.gov.au>
Cc: Kyle Fogarty <[REDACTED]@health.qld.gov.au>; Jane Martin <[REDACTED]@health.qld.gov.au>; Ben Armstrong <[REDACTED]@health.qld.gov.au>; Elizabeth Whiting <[REDACTED]@health.qld.gov.au>; Jesper Antonsen <[REDACTED]@health.qld.gov.au>
Subject: URGENT REVIEW PLEASE | Media response: Courier Mail - Consultants inquiry

Hi Jasmina,

Jesper has provided input into the below. Can you please review and approve the below media response? Feel free to give me a call if you have any questions or concerns!

FYI, following your approval, I will progress to DG's office for awareness, prior to our usual MO awareness process.

Background – not for attribution:

Engaging consultants allows us to couple our current on-the-ground experiences with learning from people who have a deep knowledge of health systems in other jurisdictions and countries. This includes strong expertise in the modernisation of health care systems, virtual care models, and data insights for health service design.

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All employees and contractors are required to have an access card and photo identification to enter the building for security purposes. This includes consultants based on-site.

No consultants have a car park.

ENDS

Cheers,



Kat Acampora

Manager – Media and Issues
 Communications Lead – COVID-19
 Strategic Communications
 Branch | Queensland Health

P [REDACTED]
 E [REDACTED]@health.qld.gov.au
 W health.qld.gov.au
 A L3, 33 Charlotte Street, Brisbane

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Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and future.

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Tuesday, 10 May 2022 2:26 PM
To: news <news@health.qld.gov.au>
Subject: Re: Courier Mail - Consultants inquiry

Thanks guys.

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Can you please provide a response by 6pm today.

Thank you,
 Dom

On Tue, 10 May 2022 at 13:05, news <news@health.qld.gov.au> wrote:

Hi Dom,

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ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>

Sent: Sunday, 8 May 2022 1:50 PM

To: news <news@health.qld.gov.au>

Subject: Courier Mail - Consultants inquiry

Hey guys,

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State Political Reporter

Courier Mail Sunday Mail

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Damon Guppy

From: Damon Guppy
Sent: Monday, 9 May 2022 5:31 PM
To: Trish Nielsen
Subject: Re: ** FOR REVIEW - DEADLINE COB MONDAY 090522 ** Courier Mail - Consultants inquiry

Thank you, Trish.

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From: Trish Nielsen <[REDACTED]@health.qld.gov.au>
Sent: Monday, May 9, 2022 5:25 pm
To: news <news@health.qld.gov.au>
Cc: Matthew Rigby <[REDACTED]@health.qld.gov.au>; Kat Acampora <[REDACTED]@health.qld.gov.au>; Ben Armstrong <[REDACTED]@health.qld.gov.au>
Subject: FW: ** FOR REVIEW - DEADLINE COB MONDAY 090522 ** Courier Mail - Consultants inquiry

Hi

Now approved by the A/DG.

Thanks
Trish

From: Shaun Drummond <[REDACTED]@health.qld.gov.au>
Sent: Monday, 9 May 2022 5:19 PM
To: Trish Nielsen <[REDACTED]@health.qld.gov.au>
Subject: Re: ** FOR REVIEW - DEADLINE COB MONDAY 090522 ** Courier Mail - Consultants inquiry

Hi

Approved

Regards
Shaun

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From: Trish Nielsen <[REDACTED]@health.qld.gov.au>
Sent: Monday, May 9, 2022 2:11:15 PM
To: Shaun Drummond <[REDACTED]@health.qld.gov.au>
Subject: ** FOR REVIEW - DEADLINE COB MONDAY 090522 ** Courier Mail - Consultants inquiry

Hi Shaun

Would you please review and approve if you're happy with it.

Thanks

Trish

From: Matthew Rigby <[REDACTED]@health.qld.gov.au>
Sent: Monday, 9 May 2022 2:07 PM
To: Trish Nielsen <[REDACTED]@health.qld.gov.au>
Cc: news <news@health.qld.gov.au>; Kat Acampora <[REDACTED]@health.qld.gov.au>; Damon Guppy <[REDACTED]@health.qld.gov.au>; Ben Armstrong <[REDACTED]@health.qld.gov.au>
Subject: FW: Courier Mail - Consultants inquiry

Hi Trish, can you please run this past Shaun.

Thanks Matt



Matt Rigby
 Executive Director
 Office of the Director-General
 Queensland Health

M [REDACTED]
E [REDACTED]@health.qld.gov.au
W [REDACTED]@health.qld.gov.au
A Level 14, 33 Charlotte Street, Brisbane QLD 4000

From: news <news@health.qld.gov.au>
Sent: Monday, 9 May 2022 2:04 PM
To: Matthew Rigby <[REDACTED]@health.qld.gov.au>
Cc: news <news@health.qld.gov.au>; Ben Armstrong <[REDACTED]@health.qld.gov.au>; Kat Acampora <[REDACTED]@health.qld.gov.au>
Subject: FW: Courier Mail - Consultants inquiry

Hi Matt,

Below is our draft response to Dom for you and the DG to review. COO and Jasmina have had input.

Dom's deadline is COB today.

Cheers,
 Damon

Hi Dom,

Below is our response.

However, we are unable to provide a breakdown as specific as this. To do so accurately would take several weeks as it is a manual process that requires accessing and cross-checking a range of systems and information, and potentially reviewing individual contracts for commercial-in-confidence considerations. We have neither the staff nor the time to undertake such a task.

Please note that the breakdown provided in the answer to Question on Notice number 215 includes the expenditure on not only consultants, but also contractors and professional services.

This is not comparable with the breakdown (on consultants) you requested.

Please attribute the following to a Queensland Health spokesperson:

Like most major public and private organisations, we regularly engage external services, whether it be to manage workloads, effect change, or solve specific problems.

The value that consultants bring to a department as critical as Queensland Health cannot be understated.

Government departments routinely work with consultants, drawing on their expertise, international experience, and resources to develop solutions to complex challenges.

They also bring a fresh perspective to help us to deliver sustainable healthcare.

External consultants, especially those who have worked with Queensland Health previously, are also adept at commencing roles rapidly and capably.

Background:

There are currently a handful of consultants from three external firms working on system-wide issues on-site at our Charlotte St premises.

In general, external consultants who require access to the Queensland Health system may work on-site and be provided department-issued equipment including a laptop.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>

Sent: Sunday, 8 May 2022 1:50 PM

To: news <news@health.qld.gov.au>

Subject: Courier Mail - Consultants inquiry

Hey guys,

I have some questions below about external consultants.

1. How many external consultants are currently engaged by Queensland Health? Can you please provide a breakdown of the projects/work these consultants are engaged on, which consultants they are and how much each company is being paid.
2. Are there currently external consultants working out of Level 13 of the Health Department's building? If so, where are they from, how many people are currently working there and what projects/work are they working on?
3. How often do external consultants work inside government buildings? Do they use their own equipment?

My deadline is COB tomorrow.

Thank you,

DOMANII CAMERON




State Political Reporter

Courier Mail Sunday Mail

Cnr Mayne Road & Campbell Street Bowen Hills QLD 4006

T 0474 812 496 or 07 3666 6826

E domanii.cameron@news.com.au W www.couriermail.com.au

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Damon Guppy

From: Elizabeth Whiting
Sent: Monday, 9 May 2022 11:09 AM
To: Damon Guppy
Subject: RE: Courier Mail - Consultants inquiry

Do you want to ring me now. I'm on [REDACTED]

liz

**Dr Elizabeth Whiting****Program Lead**

Reform Office | Strategy, Policy and Reform
 Division | Queensland Health

Geriatrician and General Physician

The Prince Charles Hospital
 Metro North HHS

P [REDACTED]
E [REDACTED]@health.qld.gov.au
W health.qld.gov.au
A Level 13, 33 Charlotte Street, Brisbane, Qld, 4000

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From: Damon Guppy [REDACTED]@health.qld.gov.au>
Sent: Monday, 9 May 2022 10:56 AM
To: Elizabeth Whiting [REDACTED]@health.qld.gov.au>
Subject: FW: Courier Mail - Consultants inquiry

Hi Liz,

Hope you're well. I understand you're the best person to speak with regarding the question highlighted below.

Are you free for a quick chat this morning?

Kind regards,
 Damon

**Media and Issues Team**

Strategic Communication Branch | Queensland
 Health

P 3708 5376
E news@health.qld.gov.au
W health.qld.gov.au
A 33 Charlotte St, Brisbane

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Sunday, 8 May 2022 1:50 PM
To: news <news@health.qld.gov.au>
Subject: Courier Mail - Consultants inquiry

Hey guys,

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3. How often do external consultants work inside government buildings? Do they use their own equipment?


My deadline is COB tomorrow.

Thank you,

DOMANII CAMERON
 State Political Reporter

Courier Mail Sunday Mail

Cnr Mayne Road & Campbell Street Bowen Hills QLD 4006
 T 0474 812 496 or 07 3666 6826
 E domanii.cameron@news.com.au W www.couriermail.com.au

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Damon Guppy

From: Russell Percival
Sent: Tuesday, 10 May 2022 4:04 PM
To: Damon Guppy
Subject: RE: Courier Mail - Consultants inquiry

Hi Damon

Jasmina asked if you could please send her your proposed response this afternoon. She will review it first thing tomorrow morning.

Thanks
 Russell

From: Damon Guppy <[REDACTED]@health.qld.gov.au>
Sent: Tuesday, 10 May 2022 3:13 PM
To: Russell Percival <[REDACTED]@health.qld.gov.au>
Subject: RE: Courier Mail - Consultants inquiry

Thanks Russell.

In the meantime, we'll work up a proposed response.

From: Russell Percival <[REDACTED]@health.qld.gov.au>
Sent: Tuesday, 10 May 2022 3:10 PM
To: Damon Guppy <[REDACTED]@health.qld.gov.au>
Subject: RE: Courier Mail - Consultants inquiry

Hi Damon

Jasmina is currently at Government House and will be for the remainder of today. She is currently not contactable by mobile phone due to the formality of the proceedings there.

I've sent Jasmina a text message and asked if there is a convenient time to call her this afternoon. I will let you know when I hear back from her.

I've also forwarded your previous email to her and referenced it in my text message.

Cheers
 Russell

**Russell Percival**

Director
 Office of the Associate Director-General
 Strategy, Policy and Reform Division
 Queensland Health

[REDACTED]@health.qld.gov.au
 W [\[REDACTED\]@health.qld.gov.au](mailto:[REDACTED]@health.qld.gov.au)
 A [Level 14, 33 Charlotte Street, Brisbane QLD 4000](mailto:[REDACTED]@health.qld.gov.au)

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From: Damon Guppy <[REDACTED]@health.qld.gov.au>
Sent: Tuesday, 10 May 2022 2:57 PM
To: Russell Percival <[REDACTED]@health.qld.gov.au>
Subject: FW: Courier Mail - Consultants inquiry

Hi Russell,

Do you and Jasmina have five minutes for me to come up and have a quick chat about this?

Cheers,
 Damon

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Tuesday, 10 May 2022 2:26 PM
To: news <news@health.qld.gov.au>
Subject: Re: Courier Mail - Consultants inquiry

Thanks guys.

I understand some info might take too long to compile however surely Qld Health knows which consultants are currently working on things and what these projects are? And given the department has a budget for consultants, why can't costs be broken down?

In relation to a "small number" of consultants from three external firms working on system-wide issues at the Charlotte Street premises - how many people is this? What constitutes small? Who are the three external firms and what projects/works have they been engaged on? Have these consultants been given carparks and passes?

Can you please provide a response by 6pm today.

Thank you,
 Dom

On Tue, 10 May 2022 at 13:05, news <news@health.qld.gov.au> wrote:

Hi Dom,

Below is our response.

We are unable to provide a breakdown as specific as this. To do so accurately would take several weeks as it is a manual process that requires accessing and cross-checking a range of systems and information, and potentially reviewing individual contracts for commercial-in-confidence considerations. We have neither the staff nor the time to undertake such a task.

Please note that the breakdown provided in the answer to Question on Notice number 215 includes the expenditure for not only consultants, but also contractors and professional services. This is not comparable with the breakdown (on consultants) you requested.

Please attribute the following to a Queensland Health spokesperson:

Like most major public and private organisations, we regularly engage external services, whether it be to manage workloads, effect change, or solve specific problems.

The value that consultants bring to a department as critical as Queensland Health cannot be understated.

Government departments routinely work with consultants, drawing on their expertise, international experience, and resources to develop solutions to complex challenges.

They also bring a fresh perspective to help us to deliver sustainable healthcare.

External consultants, especially those who have worked with Queensland Health previously, are also adept at commencing roles rapidly and capably.

Background:

There are currently a small number from three external firms working on system-wide issues on-site at our Charlotte St premises.

In general, external consultants who require access to the Queensland Health system may work on-site and be provided department-issued equipment including a laptop.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Sunday, 8 May 2022 1:50 PM

To: news <news@health.qld.gov.au>
 Subject: Courier Mail - Consultants inquiry

Hey guys,

I have some questions below about external consultants.

1. How many external consultants are currently engaged by Queensland Health? Can you please provide a breakdown of the projects/work these consultants are engaged on, which consultants they are and how much each company is being paid.
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3. How often do external consultants work inside government buildings? Do they use their own equipment?

My deadline is COB tomorrow.

Thank you,

DOMANII CAMERON

State Political Reporter

Courier Mail Sunday Mail

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Damon Guppy

From: Damon Guppy
Sent: Wednesday, 11 May 2022 8:53 AM
To: Kat Acampora
Subject: RE: URGENT REVIEW PLEASE | Media response: Courier Mail - Consultants inquiry

Heya. Ignore the last email. Here's the updated one.

Please attribute the following to a Queensland Health spokesperson:

The work being performed by Queensland Health staff and consultants aims to address short-term challenges facing the public health system, including alleviating the pressure on our hospitals.

Equally important, it will also shape how healthcare is delivered in the long-term, ensuring it is sustainable, innovative, and world-class.

This project explores new concepts and solutions, some of which have been tested and applied by health jurisdictions in other states and countries facing similar challenges.

It requires the input of internal experts who have a knowledge of Queensland Health's current and previous operations.

Engaging external consultants allows us to couple our current on-the-ground experiences with learning from people who have a deep knowledge of health systems in other jurisdictions and countries.

This includes strong expertise in the modernisation of health care systems, virtual care models, and data insights for health service design.

The experience and knowledge of external consultants was invaluable during our rollout of the COVID-19 vaccine, helping us deliver one of the most critical projects in Queensland Health's history.

Background – not for attribution

Queensland Health has engaged three consulting firms to work on our health reform agenda – PwC, Ernst & Young, and the Skotte Group.

Each firm manages the number of staff required to perform the workload required at any given time.

Most days, fewer than 10 external consultants work on level 13 of 33 Charlotte St, Brisbane.

Some are part-time.

They have been engaged to work on a range of health reform initiatives that will collectively ensure Queensland's health system is modern, sustainable, well-resourced, and appropriately skilled.

All employees and contractors are required to have an access card and photo identification to enter the building for security purposes. This includes consultants based on-site.

No consultants have a car park.

ENDS

From: Jesper Antonsen <[REDACTED]@health.qld.gov.au>
Sent: Tuesday, 10 May 2022 4:46 PM
To: news <news@health.qld.gov.au>; Jasmina Joldic <[REDACTED]@health.qld.gov.au>
Cc: Kyle Fogarty <[REDACTED]@health.qld.gov.au>; Jane Martin <[REDACTED]@health.qld.gov.au>; Ben Armstrong <[REDACTED]@health.qld.gov.au>; Elizabeth Whiting <[REDACTED]@health.qld.gov.au>
Subject: Re: URGENT REVIEW PLEASE | Media response: Courier Mail - Consultants inquiry

This is fine

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From: news <news@health.qld.gov.au>
Sent: Tuesday, May 10, 2022 4:43:30 PM
To: Jasmina Joldic <[REDACTED]@health.qld.gov.au>
Cc: Kyle Fogarty <[REDACTED]@health.qld.gov.au>; Jane Martin <[REDACTED]@health.qld.gov.au>; Ben Armstrong <[REDACTED]@health.qld.gov.au>; Elizabeth Whiting <[REDACTED]@health.qld.gov.au>; Jesper Antonsen <[REDACTED]@health.qld.gov.au>
Subject: URGENT REVIEW PLEASE | Media response: Courier Mail - Consultants inquiry

Hi Jasmina,

Jesper has provided input into the below. Can you please review and approve the below media response? Feel free to give me a call if you have any questions or concerns!

FYI, following your approval, I will progress to DG's office for awareness, prior to our usual MO awareness process.

Background – not for attribution:

Engaging consultants allows us to couple our current on-the-ground experiences with learning from people who have a deep knowledge of health systems in other jurisdictions and countries. This includes strong expertise in the modernisation of health care systems, virtual care models, and data insights for health service design.

Currently, there are 12 external consultants working on level 13 of 33 Charlotte St, Brisbane. Some are part-time.

They represent three firms – PwC, Ernst & Young, and the Skotte Group.

They have been engaged to work on a range of health reform projects and initiatives including:

- governance
- sustainability of health services
- models of care, including investigating new technology
- data linkages between hospitals and the primary health care system
- the future health workforce
- funding models.

Some of these consultants are working across a number of these portfolios.

All employees and contractors are required to have an access card and photo identification to enter the building for security purposes. This includes consultants based on-site.

No consultants have a car park.

ENDS

Cheers,



Kat Acampora

Manager – Media and Issues
 Communications Lead – COVID-19
 Strategic Communications
 Branch | Queensland Health

E [\[REDACTED\]@health.qld.gov.au](mailto:kat.acampora@health.qld.gov.au)
 W health.qld.gov.au
 A [13, 33 Charlotte Street, Brisbane](https://www.health.qld.gov.au/locations/13-33-Charlotte-Street)

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Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and future.

From: Cameron, Domanil <domanil.cameron@news.com.au>
Sent: Tuesday, 10 May 2022 2:26 PM
To: news <news@health.qld.gov.au>
Subject: Re: Courier Mail - Consultants inquiry

Thanks guys.

I understand some info might take too long to compile however surely Qld Health knows which consultants are currently working on things and what these projects are? And given the department has a budget for consultants, why can't costs be broken down?

In relation to a "small number" of consultants from three external firms working on system-wide issues at the Charlotte Street premises - how many people is this? What constitutes small? Who are the three external firms and what projects/works have they been engaged on? Have these consultants been given carparks and passes?

Can you please provide a response by 6pm today.

Thank you,
 Dom

On Tue, 10 May 2022 at 13:05, news <news@health.qld.gov.au> wrote:

Hi Dom,

Below is our response.

We are unable to provide a breakdown as specific as this. To do so accurately would take several weeks as it is a manual process that requires accessing and cross-checking a range of systems and information, and potentially reviewing individual contracts for commercial-in-confidence considerations. We have neither the staff nor the time to undertake such a task.

Please note that the breakdown provided in the answer to Question on Notice number 215 includes the expenditure for not only consultants, but also contractors and professional services. This is not comparable with the breakdown (on consultants) you requested.

Please attribute the following to a Queensland Health spokesperson:

Like most major public and private organisations, we regularly engage external services, whether it be to manage workloads, effect change, or solve specific problems.

The value that consultants bring to a department as critical as Queensland Health cannot be understated.

Government departments routinely work with consultants, drawing on their expertise, international experience, and resources to develop solutions to complex challenges.

They also bring a fresh perspective to help us to deliver sustainable healthcare.

External consultants, especially those who have worked with Queensland Health previously, are also adept at commencing roles rapidly and capably.

Background:

There are currently a small number from three external firms working on system-wide issues on-site at our Charlotte St premises.

In general, external consultants who require access to the Queensland Health system may work on-site and be provided department-issued equipment including a laptop.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>

Sent: Sunday, 8 May 2022 1:50 PM

To: news <news@health.qld.gov.au>

Subject: Courier Mail - Consultants inquiry

Hey guys,

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1. How many external consultants are currently engaged by Queensland Health? Can you please provide a breakdown of the projects/work these consultants are engaged on, which consultants they are and how much each company is being paid.
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3. How often do external consultants work inside government buildings? Do they use their own equipment?

My deadline is COB tomorrow.

Thank you,

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State Political Reporter

Courier Mail Sunday Mail

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news

From: news
Sent: Tuesday, 10 May 2022 4:34 PM
To: news
Subject: DRAFT DG Wrap - 10 May 2022
Attachments: RE: Courier Mail enquiry; Courier Mail - Consultants inquiry; RE: Media query: [REDACTED]
[REDACTED]

Follow Up Flag: Follow up
Flag Status: Completed

Categories: Breanna

DRAFT DG below
Feedback welcome
d

Good evening Shaun,

Hot issues

The below are significant and/or new media enquiries or issues finalised today:

- COURIER MAIL enquired on the number of Queensland Health external consultants currently working, number of staff, costings and usual practice for external workers. Response attached.

Other topics
[REDACTED]

Please let me know if you have any questions.

Kind regards,

RTI Release

news

From: news
Sent: Tuesday, 10 May 2022 1:05 PM
To: Cameron, Domanii
Cc: news
Subject: Courier Mail - Consultants inquiry

Hi Dom,

Below is our response.

We are unable to provide a breakdown as specific as this. To do so accurately would take several weeks as it is a manual process that requires accessing and cross-checking a range of systems and information, and potentially reviewing individual contracts for commercial-in-confidence considerations. We have neither the staff nor the time to undertake such a task.

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ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Sunday, 8 May 2022 1:50 PM
To: news <news@health.qld.gov.au>
Subject: Courier Mail - Consultants inquiry

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DOMANII CAMERON
State Political Reporter

Courier Mail Sunday Mail

Cnr Mayne Road & Campbell Street Bowen Hills QLD 4006

T 0474 812 496 or 07 3666 6826

E domanii.cameron@news.com.au W www.couriermail.com.au

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news

From: news
Sent: Tuesday, 10 May 2022 5:05 PM
To: news
Cc: Connor Wallace; Breanna Travers
Subject: UPDATED DRAFT DG Wrap - 10 May 2022
Attachments: Courier Mail - Consultants inquiry; RE: Media query: [REDACTED] RE: [REDACTED]

Hey,

See below approved DG wrap to send to Shaun.

Thanks,
B

//

Good evening Shaun,

Hot issues

The below are significant and/or new media enquiries or issues finalised today:

- **Courier Mail:** Journalist enquired on the number of external consultants currently working on floor 13 of 33 Charlotte Street. They also asked for the amount of money we spend on consultancy and whether or not hiring external firms is normal practice for Queensland Government departments. This enquiry stems from the recent QoN where a breakdown of Deloitte contracts was provided for current financial period. Response attached.

Other topics

Please let me know if you have any questions.

Kind regards,

RTI Release

news

From: news
Sent: Tuesday, 10 May 2022 5:12 PM
To: news
Cc: Connor Wallace; Breanna Travers
Subject: UPDATED DRAFT DG Wrap - 10 May 2022
Attachments: Courier Mail - Consultants inquiry; RE: Media query: [REDACTED]
[REDACTED]

Hey,

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Thanks,
B

//

Good evening Shaun,

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Other topics
[REDACTED]

Please let me know if you have any questions.

Kind regards,

RTI Release

news

From: news
Sent: Tuesday, 10 May 2022 5:44 PM
To: Shaun Drummond
Cc: Ben Armstrong; Jane Martin; Jasmina Joldic; Kat Acampora; Kyle Fogarty; Matthew Rigby; SDLO; news
Subject: DG wrap - Tuesday 10 May
Attachments: Courier Mail - Consultants inquiry; RE: Media query: [REDACTED]
[REDACTED]

Good evening Shaun,

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Other topics

Please let me know if you have any questions.

Kind regards, Connor



Media and Issues Team

Strategic Communication Branch | Queensland Health

- P [3708 5376](tel:37085376)
- E news@health.qld.gov.au
- W health.qld.gov.au
- A [33 Charlotte St, Brisbane](https://www.health.qld.gov.au/locations/33-charlotte-st)

RTI Release

news

From: news
Sent: Tuesday, 10 May 2022 1:05 PM
To: Cameron, Domanii
Cc: news
Subject: Courier Mail - Consultants inquiry

Hi Dom,

Below is our response.

We are unable to provide a breakdown as specific as this. To do so accurately would take several weeks as it is a manual process that requires accessing and cross-checking a range of systems and information, and potentially reviewing individual contracts for commercial-in-confidence considerations. We have neither the staff nor the time to undertake such a task.

Please note that the breakdown provided in the answer to Question on Notice number 215 includes the expenditure for not only consultants, but also contractors and professional services. This is not comparable with the breakdown (on consultants) you requested.

Please attribute the following to a Queensland Health spokesperson:

Like most major public and private organisations, we regularly engage external services, whether it be to manage workloads, effect change, or solve specific problems.

The value that consultants bring to a department as critical as Queensland Health cannot be understated.

Government departments routinely work with consultants, drawing on their expertise, international experience, and resources to develop solutions to complex challenges.

They also bring a fresh perspective to help us to deliver sustainable healthcare.

External consultants, especially those who have worked with Queensland Health previously, are also adept at commencing roles rapidly and capably.

Background:

There are currently a small number from three external firms working on system-wide issues on-site at our Charlotte St premises.

In general, external consultants who require access to the Queensland Health system may work on-site and be provided department-issued equipment including a laptop.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Sunday, 8 May 2022 1:50 PM
To: news <news@health.qld.gov.au>
Subject: Courier Mail - Consultants inquiry

Hey guys,

I have some questions below about external consultants.

1. How many external consultants are currently engaged by Queensland Health? Can you please provide a breakdown of the projects/work these consultants are engaged on, which consultants they are and how much each company is being paid.
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3. How often do external consultants work inside government buildings? Do they use their own equipment?

My deadline is COB tomorrow.

Thank you,

DOMANII CAMERON
State Political Reporter

Courier Mail Sunday Mail

Cnr Mayne Road & Campbell Street Bowen Hills QLD 4006

T 0474 812 496 or 07 3666 6826

E domanii.cameron@news.com.au W www.couriermail.com.au

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News Corp Australia

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news

From: news
Sent: Wednesday, 11 May 2022 6:14 PM
To: news
Cc: news; Connor Wallace
Subject: FW: DRAFT DG Daily Wrap - 11 May 2022
Attachments: RE: Courier Mail - Consultants inquiry; RE: [REDACTED]

Hi Con,

DG wrap has been drafted.

Cheers

Brad

Good evening Shaun,

Hot issues

The below are significant and/or new media enquiries or issues finalised today:

- **Courier Mail:** Enquired about the number of external consultants currently working for Queensland Health and the projects they are attached to. Specifically, the journalist sought information on the number of consultants working on Level 13 of Charlotte St. This is a follow-up to a previous enquiry from the journalist on the same topic. The response is attached.

Other topics



Please let me know if you have any questions.

Kind regards,

RTI Release

news

From: news
Sent: Wednesday, 11 May 2022 4:08 PM
To: Cameron, Domanii
Cc: news
Subject: RE: Courier Mail - Consultants inquiry

Hi Domanii,

Below is our response.

Please attribute the following to a Queensland Health spokesperson:

We're embarking on this reform program from a clinical and governance perspective to ensure our health system is sustainable, innovative and world-class.

Our strategy from the outset has been to use external consultants to launch the program quickly and then transition to using solely Queensland Health staff.

Background – not for attribution

Queensland Health has engaged PWC and EY consulting firms to help provide this critical support. A third firm with a single contractor has been engaged, but not for consultancy work.

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The system reform branch is a multidisciplinary, blended team of staff from the department, hospital and health services, Queensland Ambulance Service and external consultants, working together to achieve our goals.

There are currently 12 consultants working on level 13 of 33 Charlotte St, Brisbane. Some are part-time.

There are also 22 staff from Queensland Health, Hospital and Health Service and Queensland Ambulance Service.

All employees and contractors are required to have an access card and photo identification to enter the building for security purposes. This includes consultants based on-site.

No consultants have a car park.

ENDS

Kind regards,



Media and Issues Team

Strategic Communication Branch | Queensland
Health

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E news@health.qld.gov.au
W health.qld.gov.au
A [33 Charlotte St, Brisbane](https://www.health.qld.gov.au/locations/33-charlotte-st)

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Tuesday, 10 May 2022 2:26 PM
To: news <news@health.qld.gov.au>
Subject: Re: Courier Mail - Consultants inquiry

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In relation to a "small number" of consultants from three external firms working on system-wide issues at the Charlotte Street premises - how many people is this? What constitutes small? Who are the three external firms and what projects/works have they been engaged on? Have these consultants been given carparks and passes?

Can you please provide a response by 6pm today.

Thank you,
Dom

On Tue, 10 May 2022 at 13:05, news <news@health.qld.gov.au> wrote:

Hi Dom,

Below is our response.

We are unable to provide a breakdown as specific as this. To do so accurately would take several weeks as it is a manual process that requires accessing and cross-checking a range of systems and information, and potentially reviewing individual contracts for commercial-in-confidence considerations. We have neither the staff nor the time to undertake such a task.

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State Political Reporter

Courier Mail Sunday Mail

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news

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Strategic Communication Branch | Queensland
Health

P 3708 5376
E news@health.qld.gov.au
W health.qld.gov.au
A 33 Charlotte St, Brisbane

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Tuesday, 10 May 2022 2:26 PM
To: news <news@health.qld.gov.au>
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ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>

Sent: Sunday, 8 May 2022 1:50 PM

To: news <news@health.qld.gov.au>

Subject: Courier Mail - Consultants inquiry

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My deadline is COB tomorrow.

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State Political Reporter

Courier Mail Sunday Mail

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news

From: news
Sent: Thursday, 12 May 2022 5:46 PM
To: Shaun Drummond
Cc: Ben Armstrong; Jane Martin; Jasmina Joldic; Kat Acampora; Kyle Fogarty; Matthew Rigby; SDLO; news
Subject: DG Daily Wrap 12 May 2022
Attachments: RE: Courier Mail - Consultants inquiry

Good evening Shaun,

Hot issues

The below are significant and/or new media enquiries or issues finalised today:

- **Courier Mail:** Followed up a previous enquiry about Queensland Health's use of external consultants, specifically about the type of reform work they are attached to. The journalist was informed the consultants were working on matters associated with the Unleashing the Potential initiative and governance advice. The response is attached.

Other topics

Please let me know if you have any questions.

Kind regards, Connor

**Media and Issues Team**

Strategic Communication Branch | Queensland
Health

P 3708 5376
E news@health.qld.gov.au
W health.qld.gov.au
A 33 Charlotte St, Brisbane

news

From: news
Sent: Thursday, 12 May 2022 3:30 PM
To: Cameron, Domanii
Cc: news
Subject: RE: Courier Mail - Consultants inquiry

Hi Dom,

Sorry for the delay.

Please attribute the following to a Queensland Health spokesperson:

System reform in any sector, let alone one as critical as health, is complex and requires significant engagement.

The work being undertaken is underpinned by the recommendations in the *Unleashing the Potential* report and governance advice.

This includes establishing the framework which governs and implements our reform.

The reform team is also engaging with Queensland Health's workforce to elicit ideas and opportunities, and better understand the issues and obstacles they face.

They are also investigating different models of care, workforce development processes, and funding opportunities that could be adopted to help us deliver better healthcare.

ENDS

Kind regards,



**Queensland
Government**

Media and Issues Team

Strategic Communication Branch | Queensland
Health

P [3708 5376](tel:37085376)
E news@health.qld.gov.au
W health.qld.gov.au
A [33 Charlotte St, Brisbane](#)

From: news <news@health.qld.gov.au>
Sent: Wednesday, 11 May 2022 6:43 PM
To: Cameron, Domanii <domanii.cameron@news.com.au>
Cc: news <news@health.qld.gov.au>
Subject: Re: Courier Mail - Consultants inquiry

No worries, we'll touch base with you tomorrow.

Cheers,
Kat

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Wednesday, May 11, 2022 6:29:15 PM
To: news <news@health.qld.gov.au>
Subject: Re: Courier Mail - Consultants inquiry

Hey,

No it's not. I need a bit more clarity before I write it.

Thanks,
Dom

On Wed, 11 May 2022 at 18:18, news <news@health.qld.gov.au> wrote:

Hey Dom,

Is the story running in tomorrow's paper?

Cheers,
Kat

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Wednesday, May 11, 2022 6:09:04 PM
To: news <news@health.qld.gov.au>
Subject: Re: Courier Mail - Consultants inquiry

Thanks Kat.

What are the other aspects? Are you able to provide further clarity tomorrow?

On Wed, 11 May 2022 at 18:05, news <news@health.qld.gov.au> wrote:

Hey Dom,

I believe there are a few aspects to it, but a large part of the reform work is tied to the unleashing the potential report (info is here: [Unleashing the Potential report charts roadmap for health reform - Ministerial Media Statements](#)).

Cheers,

Kat

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Wednesday, 11 May 2022 5:49 PM
To: news <news@health.qld.gov.au>
Subject: Re: Courier Mail - Consultants inquiry

Thank you for this.

Is there any more info you can provide on what the reform is? When did it start and when is it expected to finish?

On Wed, 11 May 2022 at 16:07, news <news@health.qld.gov.au> wrote:

Hi Domanii,

Below is our response.

Please attribute the following to a Queensland Health spokesperson:

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My deadline is COB tomorrow.

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Courier Mail Sunday Mail

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news

From: news
Sent: Sunday, 8 May 2022 2:11 PM
To: Kyle Fogarty
Cc: Breanna Travers; Ben Armstrong; Jane Martin; news
Subject: HEADS UP: today's media enquires (Sunday 8 may)

Hi Kyle,

Please see below enquiry which landed this afternoon.

Courier Mail - consultants

Deadline: COB tomorrow (Monday 9 March)

Context: journo wants to know about contracts and the specific numbers and details however Brisbane Times has an enquiry with us currently that we have sought advice on and been told this information is far too taxing (resource wise) to get and BT even gave us a week rather than a day. So I doubt the answer will be different for Domanii. I am unsure how much we will be able to supply for her other questions, but will keep you posted.

Feel free to call if you need anything clarified further.

Thanks,
Breanna

Get Outlook for iOS

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Sunday, May 8, 2022 1:50:24 PM
To: news <news@health.qld.gov.au>
Subject: Courier Mail - Consultants inquiry

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news

From: news
Sent: Sunday, 8 May 2022 2:20 PM
To: Cameron, Domanii
Subject: Re: Courier Mail - Consultants inquiry

Hey Dom,

Thanks for your email. Just wanted to let you know we received it and will reach out tomorrow.

Cheers,
 Breanna

[Get Outlook for iOS](#)

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Sunday, May 8, 2022 1:50:24 PM
To: news <news@health.qld.gov.au>
Subject: Courier Mail - Consultants inquiry

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RTI Release

news

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Sunday, 8 May 2022 2:23 PM
To: news
Subject: Re: Courier Mail - Consultants inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Categories: Damon, Breanna

Thanks Breanna

On Sun, 8 May 2022 at 14:20, news <news@health.qld.gov.au> wrote:

Hey Dom,

Thanks for your email. Just wanted to let you know we received it and will reach out tomorrow.

Cheers,
 Breanna

[Get Outlook for iOS](#)

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Sunday, May 8, 2022 1:50:24 PM
To: news <news@health.qld.gov.au>
Subject: Courier Mail - Consultants inquiry

Hey guys,

I have some questions below about external consultants.

1. How many external consultants are currently engaged by Queensland Health? Can you please provide a breakdown of the projects/work these consultants are engaged on, which consultants they are and how much each company is being paid.
2. Are there currently external consultants working out of Level 13 of the Health Department's building? If so, where are they from, how many people are currently working there and what projects/work are they working on?
3. How often do external consultants work inside government buildings? Do they use their own equipment?

My deadline is COB tomorrow.

Thank you,

DOMANII CAMERON
 State Political Reporter

Courier Mail Sunday Mail

Cnr Mayne Road & Campbell Street Bowen Hills QLD 4006
 T 0474 812 496 or 07 3666 6826
 E domanii.cameron@news.com.au W www.couriermail.com.au

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RTI Release

news

From: news
Sent: Monday, 9 May 2022 8:10 AM
To: Luan Sadikaj
Subject: FW: Courier Mail - Consultants inquiry

Hi Luan, new enquiry as flagged on call this morning. Happy to chat whenever is convenient. Thanks, Ben.

Ben Armstrong


From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Sunday, 8 May 2022 13:50
To: news <news@health.qld.gov.au>
Subject: Courier Mail - Consultants inquiry

Hey guys,

I have some questions below about external consultants.

1. How many external consultants are currently engaged by Queensland Health? Can you please provide a breakdown of the projects/work these consultants are engaged on, which consultants they are and how much each company is being paid.
2. Are there currently external consultants working out of Level 13 of the Health Department's building? If so, where are they from, how many people are currently working there and what projects/work are they working on?
3. How often do external consultants work inside government buildings? Do they use their own equipment?




My deadline is COB tomorrow.

Thank you,

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news

From: Damon Guppy
Sent: Monday, 9 May 2022 9:48 AM
To: Ben Armstrong; Kat Acampora; Brad Gardner
Cc: news
Subject: FW: Courier Mail - Consultants inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Categories: Damon

Hey guys,

Thoughts on this for Dom?

Cheers,
Damon

Hi Dom,

Below is our response.

However, we are unable to provide a breakdown as specific as this. To do so accurately would take several weeks as it is a manual process that requires accessing and cross-checking a range of systems and information, including payroll documents, for individuals. We have neither the staff nor the time to undertake such a task.

Please note that the breakdown provided in the answer to Question on Notice number 215 includes the expenditure on not only consultants, but also contractors and professional services.

This is not comparable with the breakdown you requested.

Please attribute the following to a Queensland Health spokesperson:

Like most major public and private organisations, we regularly engage external services, whether it be to manage workloads, effect change, or solve specific problems.

The value that consultants bring to a department as critical as Queensland Health cannot be understated.

They have the expertise, experience and resources to develop solutions to problems ranging from structural issues to system failures.

They also bring a fresh perspective unconstrained by groupthink and the independence needed to provide candid, fearless advice to improve an organisation.

There are currently xx external consultants working on level 13 of our Charlotte St premises.

Consultants who require access to the Queensland Health system may work on-site and be provided department-issued equipment including a laptop.

Other consultants may work from their own offices if connectivity is not an issue.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Sunday, 8 May 2022 1:50 PM
To: news <news@health.qld.gov.au>
Subject: Courier Mail - Consultants inquiry

Hey guys,

I have some questions below about external consultants.

1. How many external consultants are currently engaged by Queensland Health? Can you please provide a breakdown of the projects/work these consultants are engaged on, which consultants they are and how much each company is being paid.
2. Are there currently external consultants working out of Level 13 of the Health Department's building? If so, where are they from, how many people are currently working there and what projects/work are they working on?
3. How often do external consultants work inside government buildings? Do they use their own equipment?

My deadline is COB tomorrow.

Thank you,

DOMANII CAMERON
 State Political Reporter

Courier Mail Sunday Mail

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news

From: Damon Guppy
Sent: Monday, 9 May 2022 10:32 AM
To: Ben Armstrong; Kat Acampora; Brad Gardner
Cc: news
Subject: RE: Courier Mail - Consultants inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Categories: Damon

Updated version, tweaked. Changes highlighted.

Hi Dom,

Below is our response.

However, we are unable to provide a breakdown as specific as this. To do so accurately would take several weeks as it is a manual process that requires accessing and cross-checking a range of systems and information, including payroll documents, for individuals. We have neither the staff nor the time to undertake such a task.

Please note that the breakdown provided in the answer to Question on Notice number 215 includes the expenditure on not only consultants, but also contractors and professional services.

This is not comparable with the breakdown you requested.

Please attribute the following to a Queensland Health spokesperson:

Like most major public and private organisations, we regularly engage external services, whether it be to manage workloads, effect change, or solve specific problems.

The value that consultants bring to a department as critical as Queensland Health cannot be understated.

They have the expertise, experience and resources to develop solutions to problems ranging from structural issues to system inefficiencies.

They also bring a fresh perspective unconstrained by groupthink, and the independence needed to provide candid, fearless advice to improve our ability to deliver sustainable healthcare.

Background:

Queensland Health engages with approximately xx consultants, using appropriate procurement processes.

There are currently xx external consultants working on level 13 of our Charlotte St premises.

Consultants who require access to the Queensland Health system may work on-site and be provided department-issued equipment including a laptop.

Other consultants may work from their own offices if connectivity is not an issue.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>
Sent: Sunday, 8 May 2022 1:50 PM
To: news <news@health.qld.gov.au>
Subject: Courier Mail - Consultants inquiry

Hey guys,

I have some questions below about external consultants.

1. How many external consultants are currently engaged by Queensland Health? Can you please provide a breakdown of the projects/work these consultants are engaged on, which consultants they are and how much each company is being paid.
2. Are there currently external consultants working out of Level 13 of the Health Department's building? If so, where are they from, how many people are currently working there and what projects/work are they working on?
3. How often do external consultants work inside government buildings? Do they use their own equipment?

My deadline is COB tomorrow.

Thank you,

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 State Political Reporter

Courier Mail Sunday Mail

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news

From: Damon Guppy
Sent: Monday, 9 May 2022 11:39 AM
To: Kat Acampora
Cc: news
Subject: FW: Courier Mail - Consultants inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Categories: Damon

Hey Katto. As discussed, here's the draft response for the Dom response. I still need to get the number of consultants we deal with at any given time.

Will send through the version for Dennien soon.

Hi Dom,

Below is our response.

However, we are unable to provide a breakdown as specific as this. To do so accurately would take several weeks as it is a manual process that requires accessing and cross-checking a range of systems and information, including payroll documents, for individuals. We have neither the staff nor the time to undertake such a task.

Please note that the breakdown provided in the answer to Question on Notice number 215 includes the expenditure on not only consultants, but also contractors and professional services.

This is not comparable with the breakdown you requested.

Please attribute the following to a Queensland Health spokesperson:

Like most major public and private organisations, we regularly engage external services, whether it be to manage workloads, effect change, or solve specific problems.

The value that consultants bring to a department as critical as Queensland Health cannot be understated.

They have the expertise, experience and resources to develop solutions to problems ranging from structural issues to system inefficiencies.

They also bring a fresh perspective unconstrained by groupthink, and the independence needed to provide candid, fearless advice to improve our ability to deliver sustainable healthcare.

External consultants, especially those who have worked with Queensland Health previously, are also adept at commencing roles rapidly and capably, which is invaluable when launching urgent projects like the *Unleashing the Potential* reform agenda.

Background:

Queensland Health engages with approximately xx consultants, using appropriate procurement processes.

There are currently less than 10 consultants from three external firms – Ernst & Young, PwC, and the Skotte Group – working on the *Unleashing the Potential* reform agenda on-site at our Charlotte St premises.

In general, external consultants who require access to the Queensland Health system may work on-site and be provided department-issued equipment including a laptop.

Other consultants may work from their own offices if connectivity is not an issue.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>

Sent: Sunday, 8 May 2022 1:50 PM

To: news <news@health.qld.gov.au>

Subject: Courier Mail - Consultants inquiry

Hey guys,

I have some questions below about external consultants.

1. How many external consultants are currently engaged by Queensland Health? Can you please provide a breakdown of the projects/work these consultants are engaged on, which consultants they are and how much each company is being paid.
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3. How often do external consultants work inside government buildings? Do they use their own equipment?

My deadline is COB tomorrow.

Thank you,

DOMANII CAMERON
State Political Reporter

Courier Mail Sunday Mail

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E domanii.cameron@news.com.au W www.couriermail.com.au

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news

From: Kat Acampora
Sent: Monday, 9 May 2022 11:45 AM
To: Damon Guppy
Cc: news
Subject: RE: Courier Mail - Consultants inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Categories: Damon

Minor tweaks, but overall very good, thanks.
 Can you please send this version to Ben?

Cheers,
 Kat

From: Damon Guppy <[REDACTED]@health.qld.gov.au>
Sent: Monday, 9 May 2022 11:39 AM
To: Kat Acampora <[REDACTED]@health.qld.gov.au>
Cc: news <news@health.qld.gov.au>
Subject: FW: Courier Mail - Consultants inquiry

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Background:

Queensland Health engages with approximately xx consultants, using appropriate procurement processes.

There are currently a handful of consultants from three external firms — Ernst & Young, PwC, and the Skotte Group — working on the *Unleashing the Potential* reform agenda on-site at our Charlotte St premises.

In general, external consultants who require access to the Queensland Health system may work on-site and be provided department-issued equipment including a laptop.

Other consultants may work from their own offices if connectivity is not an issue.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>

Sent: Sunday, 8 May 2022 1:50 PM

To: news <news@health.qld.gov.au>

Subject: Courier Mail - Consultants inquiry

Hey guys,

I have some questions below about external consultants.

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Thank you,

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RTI Release

news

From: Damon Guppy
Sent: Monday, 9 May 2022 11:48 AM
To: Ben Armstrong
Cc: news
Subject: FW: Courier Mail - Consultants inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Categories: Damon

Hey Ben,

Thoughts on the below response to Dom? Liz gave me the details in background. I told her I'd send her a copy once we had an agreed version.

Cheers,
Damon

Hi Dom,

Below is our response.

However, we are unable to provide a breakdown as specific as this. To do so accurately would take several weeks as it is a manual process that requires accessing and cross-checking a range of systems and information, including payroll documents, for individuals. We have neither the staff nor the time to undertake such a task.

Please note that the breakdown provided in the answer to Question on Notice number 215 includes the expenditure on not only consultants, but also contractors and professional services.

This is not comparable with the breakdown you requested.

Please attribute the following to a Queensland Health spokesperson:

Like most major public and private organisations, we regularly engage external services, whether it be to manage workloads, effect change, or solve specific problems.

The value that consultants bring to a department as critical as Queensland Health cannot be understated.

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They also bring a fresh perspective unconstrained by groupthink, and the independence needed to provide candid, fearless advice to improve our ability to deliver sustainable healthcare.

External consultants, especially those who have worked with Queensland Health previously, are also adept at commencing roles rapidly and capably, which is invaluable when launching urgent projects like the *Unleashing the Potential* reform agenda.

Background:

Queensland Health engages with approximately xx consultants, using appropriate procurement processes.

There are currently a handful of consultants from three external firms working on the *Unleashing the Potential* reform agenda on-site at our Charlotte St premises.

In general, external consultants who require access to the Queensland Health system may work on-site and be provided department-issued equipment including a laptop.

ENDS

From: Cameron, Domanii <domanii.cameron@news.com.au>

Sent: Sunday, 8 May 2022 1:50 PM

To: news <news@health.qld.gov.au>

Subject: Courier Mail - Consultants inquiry

Hey guys,

I have some questions below about external consultants.

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DOMANII CAMERON

State Political Reporter

Courier Mail Sunday Mail

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news

From: Ben Armstrong
Sent: Monday, 9 May 2022 11:58 AM
To: Damon Guppy
Cc: news
Subject: RE: Courier Mail - Consultants inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Categories: Ben, Damon

Thanks Damo, I just changed to the intro email part slightly to mention CiC for the contracts.

Hi Dom,

Below is our response.

However, we are unable to provide a breakdown as specific as this. To do so accurately would take several weeks as it is a manual process that requires accessing and cross-checking a range of systems and information, and potentially reviewing individual contracts for commercial-in-confidence considerations. We have neither the staff nor the time to undertake such a task.

Please note that the breakdown provided in the answer to Question on Notice number 215 includes the expenditure on not only consultants, but also contractors and professional services.

This is not comparable with the breakdown (on consultants) you requested.

Please attribute the following to a Queensland Health spokesperson:

Like most major public and private organisations, we regularly engage external services, whether it be to manage workloads, effect change, or solve specific problems.

The value that consultants bring to a department as critical as Queensland Health cannot be understated.

They have the expertise, experience and resources to develop solutions to problems ranging from structural issues to system inefficiencies.

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