

How to respond to a first request

Person makes a first request



Medical practitioner decides to accept or refuse the request



- Medical practitioners who receive a first request **must** follow the steps below to comply with the Act.
- Medical practitioners do not need to have completed the mandatory training to accept a first request. The medical practitioner must complete the mandatory training before starting the first assessment.
- The medical practitioner must refuse the first request if ineligible to act as a coordinating practitioner.



ACCEPT



1

Within two business days:

Inform the person of the decision.



2

At the time of informing the person of their decision, give the person:

Approved voluntary assisted dying first request information.



3

Record in the person's medical record:

- the person made a first request
- the medical practitioner's decision to accept
- the date on which the person was given the approved information.

The medical practitioner is now the person's coordinating practitioner.



REFUSE



Refusal due to conscientious objection:

Immediately inform the person of the refusal and reason for refusing the first request.



Refusal due to any other reason –for example, unavailable, unable, ineligible:

Inform the person of the refusal and reason **within two business days** of the request being made.



At the time of informing the person of their decision to refuse the first request:

- inform the person that another registered health practitioner, provider or service may be able to assist with the person's request, and
- give the person:
 - information about a registered health practitioner, provider or service who is likely to be able to assist the person with the person's request, or
 - the Queensland Voluntary Assisted Dying Support Service (QVAD-Support) contact details.



Record in the person's medical record:

- the person made a first request
- the medical practitioner's decision to refuse
- the medical practitioner's reason for the refusal
- the steps taken at the time of informing the person of their decision to refuse the first request.