

08/07/2021	12:19:25	301115	Dep	QH TOOWOOMBA HOSPITAL (A&E)					DOH RTI 2997
08/07/2021	12:22:05	301108	Available	TOOWOOMBA CECIL PLAINS RD & JONDARYAN EVANSLEA RD [INTERSECTION]					3CHRPHI 3BROALL
08/07/2021	12:22:05	301108	Disposition	INTERSECTION					3BROALL
08/07/2021	12:24:01		UserAction						10SIMMCI
08/07/2021	12:33:25	8588	Flight Following						
08/07/2021	12:35:32	8500	Dest	199 Ipswich Rd [PAH (A&E 7557/2626)]					8LEORIC
08/07/2021	12:35:32	8500	Transport Time						8LEORIC
08/07/2021	12:40:32	8588	Dest	Bowen Bridge Rd & Herston Rd [RBH (EMERGENCY TRAUMA CENTRE)]					8LEORIC
08/07/2021	12:40:32	8588	Transport Time						8LEORIC
08/07/2021	12:43:00	302266	Dep	QH TOOWOOMBA HOSPITAL (A&E)					3CHRPHI
08/07/2021	12:43:50	306921	Dep	QH TOOWOOMBA HOSPITAL (A&E)					3CHRPHI
08/07/2021	12:45:18		Read Comment						3KIMSHE
08/07/2021	12:46:32		UserAction						10SIMMCI
08/07/2021	12:51:23		Read Comment						3CHRPHI
08/07/2021	12:53:28	301134	Available	TOOWOOMBA CECIL PLAINS RD & JONDARYAN EVANSLEA RD [INTERSECTION]					3BROALL
08/07/2021	12:53:28	301134	Disposition	INTERSECTION					3BROALL
08/07/2021	12:53:37	301115	Transport Time						GWNPOL
08/07/2021	12:53:38	301115	Status Update Received	PECHEY ST\TOOWOOMBA BASE HOSPITAL ACCS					GWNPOL
08/07/2021	12:53:38	301115	Dest	154 Pechey St [QH TOOWOOMBA HOSPITAL (A&E)]					GWNPOL
08/07/2021	12:54:26	306907	Available	TOOWOOMBA CECIL PLAINS RD & JONDARYAN EVANSLEA RD [INTERSECTION]					3BROALL
08/07/2021	12:54:26	306907	Disposition	INTERSECTION					3BROALL
08/07/2021	12:54:48	8533	Dep	QCH (A & E)					8LEORIC
08/07/2021	12:55:43	8533	Reset Flight Timer						8LEORIC
08/07/2021	12:56:19		UserAction						3CHRPHI
08/07/2021	12:58:58		[ICEMS]						ICEMS

Edit Log

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
08/07/2021	09:56:38	Call_Back_Phone		Irrelevant	(Response Viewer)	Response_Master_Incident	PA413	4MATWIL1
08/07/2021	09:56:40	City			Updated City	Response_Master_Incident	PA413	4MATWIL1
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08/07/2021	09:56:49	Address	(Blank)	27°31'38 & 151°34'36	New Entry	Response_Master_Incident	PA413	4MATWIL1
08/07/2021	09:56:54	Jurisdiction		3 Toowoomba City	(Response Viewer)	Response_Master_Incident	PA413	4MATWIL1
08/07/2021	09:56:54	Division		3 Oakey	(Response Viewer)	Response_Master_Incident	PA413	4MATWIL1
08/07/2021	09:56:54	Battalion		3 Oakey	(Response Viewer)	Response_Master_Incident	PA413	4MATWIL1
08/07/2021	09:56:54	Response_Area		3 Oakey	(Response Viewer)	Response_Master_Incident	PA413	4MATWIL1
08/07/2021	09:56:54	ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	PA413	4MATWIL1
08/07/2021	09:56:54	Primary_TAC_Channel		TLK GROUP 119 OAKEY	(Response Viewer)	Response_Master_Incident	PA413	4MATWIL1
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08/07/2021	09:56:54	Latitude	0	62472840	Updated City	Response_Master_Incident	PA413	4MATWIL1
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08/07/2021	09:56:54	Longitude	0	28422349	Selected/Returned from GeoLocator			

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08/07/2021	09:57:46	Response_Plan		Acute	(Response Viewer)	Response_Master_Incident	PA413		4MATWIL1
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08/07/2021	10:01:37	Address	3781-3963 TOOWOOMBA CECIL PLAINS RD	TOOWOOMBA CECIL PLAINS RD&JOHNDARYAN*	Address Change	Response_Master_Incident	PA413		4MATWIL1
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08/07/2021	10:01:45	Latitude	62472840	62467661	(Response Viewer)	Response_Master_Incident	PA413		4MATWIL1
08/07/2021	10:01:45	Longitude	28422349	28476828	(Response Viewer)	Response_Master_Incident	PA413		4MATWIL1
08/07/2021	10:01:45	Street_Id	NULL	51646	(Response Viewer)	Response_Master_Incident	PA413		4MATWIL1
08/07/2021	10:01:45	IntersectionStreetID	NULL	160848	(Response Viewer)	Response_Master_Incident	PA413		4MATWIL1
08/07/2021	10:01:45	Address	TOOWOOMBA CECIL PLAINS RD&JOHNDARYAN*	PLAINS RD & JONDARYAN EVANSLEA RD	Change Verified	Response_Master_Incident	PA413		4MATWIL1
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08/07/2021	10:09:18	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA546		10SIMMCI
08/07/2021	10:10:35	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA308		3KIMSHE
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08/07/2021	10:12:44	City		MOUNT TYSON	(Response Viewer)	Response_Master_Incident	PA406		4ERIBOL
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08/07/2021	10:14:51	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA528		5JOSEAG
08/07/2021	10:15:40	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA528		5JOSEAG
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08/07/2021	10:15:49	ProQATerminationStateCode		C	(Response Viewer)	Incident	PA413		4MATWIL1

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08/07/2021	10:17:31	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA528		5JOSEAG
08/07/2021	10:19:10	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA502		5MATJUT
08/07/2021	10:20:03	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA528		5JOSEAG
08/07/2021	10:24:45	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563		8LEORIC
08/07/2021	10:28:54	City	MOUNT TYSON	MOUNT TYSON.0	(Response Viewer)	Response_Master_Incident	QA563		8LEORIC
08/07/2021	10:29:51	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA546		10SIMMCI
08/07/2021	10:29:59	City		MOUNT TYSON	(Response Viewer)	Response_Master_Incident	QA546		10SIMMCI
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08/07/2021	10:33:24	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA308		3KIMSHE
08/07/2021	10:34:25	Read Comment	False	True	(Recall Window)	Response_Master_Incident	QA567		8ANNVEN
08/07/2021	10:34:28	Read Comment	False	True	(Recall Window)	Response_Master_Incident	QA567		8ANNVEN
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08/07/2021	10:36:17	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA504		5PATLAF1
08/07/2021	10:36:51	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563		8LEORIC
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08/07/2021	10:41:58	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA413		4MATWIL1
08/07/2021	10:42:16	City	MOUNT TYSON		(Response Viewer)	Response_Master_Incident	PA413		4MATWIL1
08/07/2021	10:42:18	Address	TOOWOOMBA CECIL PLAINS RD & JONDARYAN EVANSLEA RD	TOOWOOMBA CECIL PLAINS RD & JONDARYAN EVANSLEA RD	Address Change	Response_Master_Incident	PA413		4MATWIL1
08/07/2021	10:42:32	City		MOUNT TYSON	(Response Viewer)	Response_Master_Incident	PA413		4MATWIL1
08/07/2021	10:42:32	Latitude	0	62467661	(Response Viewer)	Response_Master_Incident	PA413		4MATWIL1
08/07/2021	10:42:32	Longitude	0	28476828	(Response Viewer)	Response_Master_Incident	PA413		4MATWIL1
08/07/2021	10:42:32	IntersectionStreetID	NULL	160848	(Response Viewer)	Response_Master_Incident	PA413		4MATWIL1
08/07/2021	10:42:32	Address	TOOWOOMBA CECIL PLAINS RD & JONDARYAN EVANSLEA RD	TOOWOOMBA CECIL PLAINS RD & JONDARYAN EVANSLEA RD	Change Verified	Response_Master_Incident	PA413		4MATWIL1
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08/07/2021	10:55:45	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563		8LEORIC
08/07/2021	11:02:52	Time_ArrivedAtScene	Jul 08 2021 11:02:00	Jul 08 2021 10:36:00	NIL RADIO CALL	Response_Vehicles_Assigned	PA310		3CHRPPI
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08/07/2021	11:17:18	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA528		5JOSEAG
08/07/2021	11:20:12	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA546		10SIMMCI
08/07/2021	11:28:30	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA546		10SIMMCI
08/07/2021	11:47:31	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA568		8TIMCUR
08/07/2021	11:57:22	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA310		3CHRPPI
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08/07/2021	12:03:40	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA568		8TIMCUR
08/07/2021	12:08:10	Map_Info	(Blank)	B180B5		Response_Transports	KEDCADQASCXA088		ROGDAL
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08/07/2021	12:19:26	Map_Info	(Blank)	TWB67D17		Response_Transports	KEDCADQASCXA283		CHRPPI
08/07/2021	12:43:01	Map_Info	(Blank)	TWB67D17		Response_Transports	KEDCADQASCXA283		CHRPPI
08/07/2021	12:43:51	Map_Info	(Blank)	TWB67D17		Response_Transports	KEDCADQASCXA283		CHRPPI
08/07/2021	12:45:18	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA308		3KIMSHE
08/07/2021	12:51:23	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA310		3CHRPPI
08/07/2021	12:55:30	Map_Info	(Blank)	B159Q17		Response_Transports	POLCADQASCXA088		LEORIC

Significant Incident Review

Version 1.0 July 2020

Far Northern Region, Cairns and Hinterland District

Authority:

- By authority of Rita Kelly, A/Assistant Commissioner, Far Northern Region.

Executive Summary:

- On the 12 July 2021, at 22:12 hours, the Far Northern Region, Cairns and Hinterland District, responded to an incident (14540514) at **Irrelevant** Redlynch Qld 4870. Case priority 1B, for a patient with breathing problems.
- It took 5 minutes 27 seconds to assign a response to this case. The total response time was 24 minutes 2 seconds.
- Several factors contributing to demand pressures have been reviewed, including Cairns Hospital ramping, unfilled shifts and waiting queues.
- A Mental Health LARU Unit was recommended to respond as the closest acute unit. A single officer on Emergency Availability was dispatched first, in an acute stretchered unit. When other acute units are recommended, they are a preferred response, unless the case is a 1A or significantly delayed.
- The patient went into a Cardiac Arrest on-scene and was transported to Cairns Hospital with Return of Spontaneous Circulation. The patient passed away in ICU several days later with a diagnosis of extensive brain injury.

Terms of Reference:

- This review will investigate all aspects of ambulance response to incident.
- The review will examine ambulance operations prior to, during and following the response.
- This review will include all requirements outlined in the Operational Incident Review Process.

LASN Clinical Incident Summary Report:

- A clinical review was completed and there are no clinical concerns identified with the case once QAS arrived on scene.
- Single officer CPR was commenced for a witnessed arrest (PEA with no defibrillation). The officer was on scene for 17 minutes with a very unwell patient, prior to back up arriving and performed exceptionally well. Management of the patient aligned with QAS policy and the case was very well documented.

State OpCen ProQA:

- The call taking has been audited by the Southport Operations Centre. The correct call taking process was followed, with correct coding as a Code 1B priority response.

Incident Review/Investigation:

Scope

- Far Northern Region reviewed all aspects of the ambulance response to incident 14540514.
- This included reviewing clinical performance and operational decision making to ensure the appropriate response and management of the case was achieved.

Queensland Ambulance Service: Operational Incident Reporting

- Far Northern Region will identify any operational or clinical performance issues with the incident and ensure appropriate actions are taken to return performance to required standards.

Background:

- On the 12 July 2021, at 22:12 hours, Southport Operations Centre (Op-Cen) received a call to attend a **Irrelevant** male with difficulty in breathing.
- It took 5 minutes 27 seconds to assign an appropriate response to this case.

Timeline:

Phone Pickup	22:12:51
1st Key Stroke	22:12:51
In Waiting Queue	22:14:48
Call Taking Complete	22:42:26
1st Unit Assigned	22:20:15
1st Unit Enroute	22:23:15
1st Unit at Scene	22:38:50

Review:

- On the 12 July 2021, Cairns Hospital reported sustained pressures with 246 presentations, 88 admissions and 86 discharges. Flex areas were utilised to improve bed availability. The digital health system had issues with accessing medical imaging.
- At 8pm, the hospital was reporting 94% occupancy with all additional flex areas opened and fully occupied (12 beds). Cairns Hospital advised that additional flex could not be staffed.
- QAS had a high number of emergent sick calls during the day and commenced the night shift with four unfilled shifts. This was mitigated by placing two additional staff on Emergency Availability and the CCP POD working in a stretcher unit with an intern CCP.
- For the 12 July 2021, Cairns Hospital off stretcher percentage less than 30 minutes was 54.43%, 24 hours were lost by QAS due to POST and the average off stretcher time was 40.75 minutes.
- At the time of the call, there were five patients on the ramp or being processed through triage. And five cases in the pending queue. The majority of these had waited less than an hour, reflecting increased call volumes and workload peaks in the period leading up to this case presenting.
- At the time of dispatch, the Operations Centre Supervisor and Senior Operations Supervisor were discussing the above factors and reviewing resource options. Whilst an immediate response from the hospital was not identified, multiple units were tasked from the hospital as back up.
- Flight Critical Care Paramedic A7546 was available in the local area, however, was not recommended as a response option. Review indicates that a LARU unit was recommended as a closer acute response. The first response was an acute stretchered unit on Emergency Availability, with backup to proceed from the hospital as units offloaded.
- The IDR notes that there was an issue with GPS however this was thought to be due to low power and was unable to be replicated and did not impact the response time.
- Clinical cares post arrival is commendable.
- Timeline of the response:
 - 22:14:48 case in waiting queue.
 - 22:20:15 B7138 assigned, EA unit.
 - 22:38:50 First unit arrives on scene.
 - 22:45:36 A7119 assigned.

Queensland Ambulance Service: Operational Incident Reporting

- 22:52:17 A7546 assigned.
- 22:52:42 First back up unit A7119 arrives on scene.

Outcomes:

- Patient successfully resuscitated and transported to Cairns Hospital.

Post OIRR actions:

- Peer support was activated to provide support to QAS officers.
- The outcome of a follow up with FSG regarding the response matrix is that the LARU unit was recommended and the Flight CCP was not recommended:
 - Recommended results were correct as per the Response Plan Matrix;
 - For 1B resource, the utility looks first for an acute resource and secondly for an acute stretcher resource;
 - Unit 7596, whilst MH LARU met the acute resource criteria and EA units selected met the stretched unit criteria;
 - Flight POD was not recommended;
 - CH District sought feedback as to why LARU who were unable to respond lights and sirens was recommended over a CCP POD unit; and
 - FSG advised that there is not currently any discussion about rule changes specifically for LARU vehicles, however, CH District query would be forwarded for consideration.
- Operations Centre reviewed dispatch decisions and report findings:
 - Decision was to utilise EA vehicle as recommended with back up, which meets the dispatch plan matrix of being both acute units and stretched.
 - MH LARU is not usually a consideration for code 1 responses, unless clearly no other recommendation.
 - EMD could have initiated a common call.
 - OCS / SOS were engaged in discussing prioritisation of queue, specialised RFDS transfer (neocot), unit availability when this case presented.
- Senior Operations Supervisor followed up on patient:
 - The patient was admitted to ICU and passed away peacefully on 15 July 2021, shortly after being taken off the ventilator. Diagnosis was extensive brain injury.
- Managers and supervisors continue to engage with Cairns Hospital regarding prompt transitioning of patients at times of high demand.
 - EMO met with relevant QH representatives on 26 July 2021 and discussed TIN arrangements and QAS facilitated offloads.

Review Recommendations:

- The review be noted.

Appendix of relevant documents/files:

- Briefing notes identifying response information.

Queensland Ambulance Service: Operational Incident Reporting

- Briefing notes identifying operational issues.
- Briefing notes identifying pertinent incident information.
- A clear timeline of events from receipt of Triple Zero (000) call for the OIRR.
- Incident Detail Report (IDR).
- Electronic Ambulance Report Form (eARF).
- Local level clinical review (Eclipse).
- Relevant audio (wav) files.
- Details of active incidents from 1 hour prior to the SIR and while SIR was active.
- Workforce planning reports.

LASN Endorsement

(Document must be signed by LASN Manager, converted to PDF, sent to **Irrelevant** [@ambulance.qld.gov.au](mailto:irrelevant@ambulance.qld.gov.au))

Name	Position	Signature	Date
Michelle Baxter	Assistant Commissioner	Irrelevant	02.09.21

DOH DISCLOSURE LOG

Incident Detail Report

Data Source: QACIR
 Incident Status: **Closed**
 Incident number: 14540514
 ProQA number: 17411083
 Console name: PA613
 Incident Date: 12/07/2021 22:12:51
 Last Updated:

Incident Information

Incident Type:	ACUTE	Alarm Level:	
Priority:	1B	Problem:	BREATH PROB DIFF SPEAK PMHX
Determinant:	06D02O	Agency:	QAS
Base Response#:	054000	Jurisdiction:	7 Cairns and Coastal
Confirmation#:	00750026	Division:	7 Cairns
Taken By:	Irrelevant	Battalion:	7 Cairns
Response Area:	7 Cairns	Response Plan:	Acute
Disposition:	Cancel On Scene	Command Ch:	
Cancel Reason:		Primary TAC:	VHF Ch 21/UHF Ch13 MT YARRABAH
Incident Status:	Closed	Secondary TAC:	
Certification:	ACUTE	Delay Reason (if any):	
Longitude:	34301920	Latitude:	73096972
Patient Name:	Irrelevant	Patient DOB:	Irrelevant

Incident Location

Location Name:		County:	CAIRNS
Address:	Irrelevant	Location Type:	Irrelevant
Apartment:		Cross Street:	Irrelevant
Building:		Map Reference:	
City, State, Zip:	REDLYNCH QLD 4870		

Call Receipt

Caller Name:	Irrelevant	Original CLI Phone	Irrelevant
Method Received:		Call Back Phone:	Irrelevant
Caller Type:		Caller Location:	

Time Stamps

Description	Date	Time	User	Elapsed Times Description	Time
Phone Pickup	12/07/2021	22:12:51			
1st Key Stroke	12/07/2021	22:12:51			
In Waiting Queue	12/07/2021	22:14:48		Received to In Queue	00:01:57
Call Taking Complete	12/07/2021	22:42:26	Irrelevant	Call Taking	00:29:35
1st Unit Assigned	12/07/2021	22:20:15		In Queue to 1st Assign	00:05:27
1st Unit Enroute	12/07/2021	22:23:15		Call Received to 1st Assign	00:07:24
1st Unit Arrived	12/07/2021	22:38:50		Assigned to 1st Enroute	00:03:00
Closed	13/07/2021	01:02:53	Irrelevant	Enroute to 1st Arrived	00:15:35.7
				Incident Duration	02:50:02

Resources Assigned

Unit	Assigned	Disposition	Enroute	Staged	Arrived	Delay At Patient Avail	Complete	Odm. Enroute	Odm. Arrived	Cancel Reason
7138	22:20:15	Cancel On Scene	22:23:15		22:38:50		01:02:53			
7119	22:45:36	A Case Completed	22:45:47		22:55:42	00:20:21	00:25:58			
A7546	22:52:17	Treated Other	22 53:14		23:02:20		23:45:46			
A7132	22:54:55	Treated Other	22 54:59		23:04:10		23:38:41			

Personnel Assigned

Unit	Name
7119	Irrelevant
7132	Irrelevant
7138	Irrelevant
7546	Irrelevant

Pre-Scheduled Information

No Pre-Scheduled Information

Transports

Unit	Location/Address	Patient	Mode	Protocol	Mileage Start/End/Total	Depart	Arrived	Complete
7119	CBH (EMERGENCY DEPARTMENT) 165 Esplanade		Hot	Pre Hosp - patient condition	0.0//	23:35:37	23:48:50	00:25:58

Comments

Date	Time	User	Type	Comments
12/07/2021	22:14:48	6GRERIL	Response	[ProQA Dispatch] Dispatch Level: 06D02 (DIFFICULTY SPEAKING BETWEEN BREATHS) Response Text: 1B Irrelevant Male, Conscious, Breathing. Problem Description: Irrelevant M DIB - ?ANXIETY ATTACK [ProQA: Key Questions] 1. This is a coronavirus (COVID-19) outbreak. 2. The locally designated Triage Level is 0 (surveillance only). 3. The most prominent complaint is difficulty breathing. 4. He has difficulty speaking between breaths. 5. He did not have flu-like symptoms prior to this. 6. He is completely alert (responding appropriately). 7. He has difficulty speaking between breaths.
12/07/2021	22:15:29	6GRERIL	Response	[ProQA Reconfigure] Reconfigure Level: 06D02 (DIFFICULTY SPEAKING BETWEEN BREATHS) Suffix: O (Other lung problems) Response Text: 1B [ProQA: Key Questions] 8. He is not changing colour. 9. He is clammy. 10.
12/07/2021	22:15:29	6GRERIL	Response	

12/07/2021	22:15:42	6GRERIL	Response	He has other lung problems: SMOKER [ProQA: Key Questions] 11. He does not have an AAP or reliever medications.
12/07/2021	22:15:48	7CLAKIN	Response	[Notification] [QAS]-Delay in dispatch due to workload Review priority - EMD requested CDS to review
12/07/2021	22:15 53	7SARSHA	Response	SOS Irrelevant AWARE THIS CASE PENDING
12/07/2021	22:17 53	6GRERIL	Response	PT SWEATING PROFUSELY
12/07/2021	22:18:36	6GRERIL	Response	Irrelevant
12/07/2021	22:18 58	6GRERIL	Response	CALLER HAS NEVER SEEN PT IN THIS CONDITION BEFORE
12/07/2021	22:19 05	6GRERIL	Response	EIDS Tool Utilised CALLER ANSWERED NO TO ALL QUESTIONS
12/07/2021	22:20:16	PS	Response	[Page] Dispatch page sent to Unit:7138, Sent From: KEDCADQASPIS01
12/07/2021	22:20:31	PS	Response	[Page] Dispatch page to Unit:7138 complete to PIN Irrelevant Message sent successfully.
12/07/2021	22:20 57	7LYNBAS	Response	7138 ADVISED # FB
12/07/2021	22:31:11	6GRERIL	Response	PT GETTING VERY PALE - EYES NOT BLINKING - SHAKEY - ?STROKE
12/07/2021	22:32 51	7CLAKIN	Response	7138 GPQ MALFUNCTION
12/07/2021	22:32 56	7CLAKIN	Response	7138 GPS MALFUNCTION
12/07/2021	22:45:36	PS	Response	[Page] Dispatch page sent to Unit:7119, Sent From: KEDCADQASPIS01
12/07/2021	22:45:48	PS	Response	[Page] Dispatch page to Unit:7119 complete to PIN Irrelevant Message sent successfully.
12/07/2021	22:45 59	7CLAKIN	Response	7138 CREW CODE 1 PULSE 45 CYCASNOSED SATS 30 BUT NOT A GOOD TRACE
12/07/2021	22:48:20	7CLAKIN	Response	7138 PULSE 30 PT IN ARREST
12/07/2021	22:48:47	7CLAKIN	Response	7119 CURRENTLY ON JAMES STN
12/07/2021	22:50:19	7SARSHA	Response	SOS ROGERS AWARE THIS PT IN ARREST
12/07/2021	22:51:38	7CLAKIN	Response	7138 CPR in progress PULSE OF 30 PEA
12/07/2021	22:52:17	PS	Response	[Page] Dispatch page sent to Unit:7546, Sent From: KEDCADQASPIS01
12/07/2021	22:52:45	7SARSHA	Response	7546 RESP FROM THE HANGAR
12/07/2021	22:53:10	7SARSHA	Response	CORRECTION 7546 WILL BE RESPONDING FROM SMI
12/07/2021	22:53:35	7CLAKIN	Response	7546 ETA 4-5MINS
12/07/2021	22:53:47	7SARSHA	Response	KIRSTEN RSQ ADVISED OF FLIGHT PARA USE
12/07/2021	22:54 55	PS	Response	[Page] Dispatch page sent to Unit:7132, Sent From: KEDCADQASPIS01
12/07/2021	22:55 07	PS	Response	[Page] Dispatch page to Unit:7132 complete to PIN Irrelevant Message sent successfully.
12/07/2021	22:56 08	7CLAKIN	Response	7132 OFFICER TC FROM 7116, AND OFFICER PF 27818 ON THIS CASE
12/07/2021	22:57:29	7CLAKIN	Response	7132 OFFICER KD 25978 NOT ON THIS CASE - HE IS WITH RAMPED PT AT CBH
12/07/2021	23:00 58	7CLAKIN	Response	7546 PASSING LARSON RD
12/07/2021	23:13 56	7CLAKIN	Response	INITAL RECOMMEND 7596 FP AND COVID TRUCK AND 7138 FB OFFICER. NOT INITIALLY DIS TO UTILISE THE NEXT AVAIL UNIT AT CBH TO OFFLOAD. ONCE NIL UNITS AVAIL TO OFFLOAD AT CBH. 7138 DIS AS PR MARY - #FB
12/07/2021	23:18:24	7CLAKIN	Response	7119 ROSC WILL BE TX SHORTLY IN 7119
12/07/2021	23:19 56	7CLAKIN	Response	7119 HR 110 SPO2 80 % ON 15 LTS LMA INSITU
12/07/2021	23:23 05	7SARSHA	Response	SOS Irrelevant AWARE OF SITREP AND WILL PASS ONTO ED STAFF FOR CREW
12/07/2021	23:35:12	7JAMROL	Response	7119 TX HOT
12/07/2021	23:35:33	7JAMROL	Response	Irrelevant was removed from the incident 12/07/2021 23:35:33.
12/07/2021	23:35:33	7JAMROL	Response	was added to the incident 12/07/2021 23:35:33.
12/07/2021	23:35:42	7JAMROL	Response	Divert Status Warning for CBH (EMERGENCY DEPARTMENT), Stage 3 Escalation
12/07/2021	23:35:48	7JAMROL	Response	Divert Status Warning Overridden.
12/07/2021	23:36 03	7JAMROL	Response	7119 7138 REMAINING AT SCENE AS IT IS NOT TURNING ON
12/07/2021	23:36 57	7JAMROL	Response	7546 DELAY ON SCENE VEH BLOCKING DRIVEWAY
12/07/2021	23:38 01	7JAMROL	Response	7132 FOLLOWING 7119 TO HOSP
12/07/2021	23:38:36	7JAMROL	Response	[Page]Response Times Sent To Units: 7132. From: PA705
12/07/2021	23:38:49	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully.
12/07/2021	23:38 50	PS	Response	[Page] Page processing complete to PIN Message sent successfully.
12/07/2021	23:39 02	PS	Response	[Page] Page processing complete to PIN Message sent successfully.
12/07/2021	23:47:17	7JAMROL	Response	7546 ADV THAT THEY HAVE MOVED 7138
12/07/2021	23:49 01	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully.
13/07/2021	00:26:13	PS	Response	[Page] Page processing complete to PIN Message sent successfully.
13/07/2021	01:02:46	7SARSHA	Response	SOS Irrelevant ADVISED THIS UNIT IS NOW GOING TO BE TOWED
13/07/2021	01:02 53	7SARSHA	Response	VEHICLE BROKE DOWN ON SCENE
13/07/2021	04:33:21	7SARSHA	Response	CASE OPENED TO GET DETAILS FOR BRIEF
13/07/2021	13:52 05	7KIRBIN	Response	REOPENED FOR CASE REVIEW OCM
15/07/2021	08:18:20	9RHOCON	Response	[Private] This case has been opened by FSG for investigation

Priority Changes

No Priority Changes

Call Activities

Date	Time	Radio	Activity	Location	Comments	User
12/07/2021	22:12:52		AML Data Received		Center of caller area HELI: -16 54.160200, 145 41.905800 ESCAD: #-16.90267/145.69843	SDSIAML
12/07/2021	22:14:48		Incident in Waiting Queue			
12/07/2021	22:14:48		ANI/ALI Statistics		INT Insert:Jul 12 2021 22:12:48 / INT SendNP:Jul 12 2021 22:12:48 / WS RecvNP:Jul 12 2021 22:12:48 / WS Process:Jul 12 2021 22:14:48	6GRERIL
12/07/2021	22:14:48		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired	
12/07/2021	22:14:49		Read Comment		Comment for Incident 083 was Marked as Read.	6GRERIL
12/07/2021	22:14:49		ProQA	Irrelevant	ProQA determinant sent	6GRERIL
12/07/2021	22:14:58		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired	

12/07/2021	22:14:59		Incident in Waiting Queue Timer Clear			
12/07/2021	22:15:00		Read Incident		Incident 083 was Marked as Read.	7SARSHA
12/07/2021	22:15:05		UserAction		User clicked Initial Assign	7CLAKIN
12/07/2021	22:15:07		Initial Assignment		The following unit(s) is (are) recommended for assignment: 7596 (00:08:33),936333 (00:11:35)	7CLAKIN
12/07/2021	22:15:11		VisiCAD Recommendation		7138: 00:15:41, 7464: 00:16:25, 7403: 00:21:07, 936322: 00:30:25, 7172: 00:39:55, ProQA determinant sent	7CLAKIN
12/07/2021	22:15:29		ProQA	Irrelevant	Comment for Incident 083 was Marked as Read.	6GRERIL
12/07/2021	22:15:36		Read Comment		Pending Incident Time Warning timer expired	6EMMWAG
12/07/2021	22:15:48		Pending Incident Time Warning			
12/07/2021	22:15:48		Incident Late			
12/07/2021	22:15:49		UserAction		User clicked Exit/Save	7CLAKIN
12/07/2021	22:17:25		Read Comment		Comment for Incident 083 was Marked as Read.	7CLAKIN
12/07/2021	22:17:34		UserAction		User clicked Exit/Save	7CLAKIN
12/07/2021	22:19:38		Read Comment		Comment for Incident 083 was Marked as Read.	7CLAKIN
12/07/2021	22:19:50		UserAction		User clicked Initial Assign	7CLAKIN
12/07/2021	22:19:52		Initial Assignment		The following unit(s) is (are) recommended for assignment: 7596 (00:08:33),936333 (00:11:35)	7CLAKIN
12/07/2021	22:20:03		UserAction		User clicked Exit/Save	6EMMWAG
12/07/2021	22:20:07		VisiCAD Recommendation		7138: 00:15:41, 7464: 00:20:49, 7403: 00:21:07, 936322: 00:30:25, 7172: 00:39:55, User Accepted 7464	7CLAKIN
12/07/2021	22:20:10		UserAction		The following unit(s) is (are) recommended for assignment: 7138 (00:15:41)	7CLAKIN
12/07/2021	22:20:10		Initial Assignment		The following unit(s) is (are) cleared from assignment: 7596	7CLAKIN
12/07/2021	22:20:13		Initial Assignment		The following unit(s) is (are) cleared from assignment: 936333	7CLAKIN
12/07/2021	22:20:15	7138	Dispatched	Irrelevant	Response Number (054000)	7CLAKIN
12/07/2021	22:20:16		Incident Timer Clear		Incident Timer Cleared	7CLAKIN
12/07/2021	22:20:31		UserAction		User clicked Exit/Save	7CLAKIN
12/07/2021	22:20:33		Read Comment		Comment for Incident 083 was Marked as Read.	7LYNBAS
12/07/2021	22:20:59		UserAction		User clicked Exit/Save	7LYNBAS
12/07/2021	22:21:15		Incident Late		Active incident marked as late	
12/07/2021	22:23:12		Read Comment		Comment for Incident 083 was Marked as Read.	7CLAKIN
12/07/2021	22:23:15	7138	Resp	Irrelevant	Responding From = ESPLANADE	7CLAKIN
12/07/2021	22:23:42		UserAction		User clicked Exit/Save	7CLAKIN
12/07/2021	22:25:13	7138	Calculate Vehicle ETA	ESPLANADE	ETA to Scene Address Irrelevant	6GRERIL
12/07/2021	22:37:04	7138	Calculate Vehicle ETA	KAMERUNGA RD MARTIN ST	ETA to Scene Address Irrelevant	6GRERIL
12/07/2021	22:38:50	7138	At Scene	Irrelevant	REDLYNCH is 00:10:42	7CLAKIN
12/07/2021	22:42:26		UserAction		REDLYNCH is 00:03:08	6GRERIL
12/07/2021	22:45:04		Read Comment		User clicked Exit/Save	7CLAKIN
12/07/2021	22:45:25		UserAction		Comment for Incident 083 was Marked as Read.	
12/07/2021	22:45:33		VisiCAD Recommendation		User clicked Add Resource	7CLAKIN
12/07/2021	22:45:35		UserAction		7119: 00:08:33, 936333: 00:11:35, 7403: 00:21:07, 936322: 00:30:25, 7172: 00:37:55, User Accepted 7119	7CLAKIN
12/07/2021	22:45:35		Add Resources		The following unit(s) is (are) recommended for assignment: 7119 (00:08:33)	7CLAKIN
12/07/2021	22:45:36	7119	Dispatched	Irrelevant	Response Number (054050)	7CLAKIN
12/07/2021	22:45:47	7119	Resp		Responding From = 165 Esplanade [CBH (EMERGENCY DEPARTMENT)].	7CLAKIN
12/07/2021	22:46:08		UserAction		User clicked Exit/Save	7CLAKIN
12/07/2021	22:47:50		Read Comment		Comment for Incident 083 was Marked as Read.	7SARSHA
12/07/2021	22:47:51		UserAction		User clicked Exit/Save	7SARSHA
12/07/2021	22:48:36		Read Comment		Comment for Incident 083 was Marked as Read.	7SARSHA
12/07/2021	22:49:41		Read Comment		Comment for Incident 083 was Marked as Read.	7SARSHA
12/07/2021	22:51:43		Read Comment		Comment for Incident 083 was Marked as Read.	7CLAKIN
12/07/2021	22:52:12		UserAction		User clicked Add Resource	7CLAKIN
12/07/2021	22:52:17	7546	Dispatched	Irrelevant	Response Number: 054062;	7SARSHA
12/07/2021	22:52:21		UserAction		User clicked Exit/Save	7CLAKIN
12/07/2021	22:53:09		Read Comment		Comment for Incident 083 was Marked as Read.	7CLAKIN
12/07/2021	22:53:14	7546	Resp	Irrelevant	Responding From = 7 CAIRNS_AIRPORT FCCP	7CLAKIN
12/07/2021	22:53:34		Read Comment		Comment for Incident 083 was Marked as Read.	8KIRJEF
12/07/2021	22:53:44		UserAction		User clicked Exit/Save	7CLAKIN
12/07/2021	22:54:29		Read Comment		Comment for Incident 083 was Marked as Read.	7CLAKIN
12/07/2021	22:54:55	7132	Dispatched	Irrelevant	Response Number: 054071;	7CLAKIN
12/07/2021	22:55:42	7119	At Scene		Comment for Incident 083 was Marked as Read.	7CLAKIN
12/07/2021	22:56:23		Read Comment		User clicked Exit/Save	7SARSHA
12/07/2021	22:56:30		UserAction		Responding From = 165 Esplanade [CBH (EMERGENCY DEPARTMENT)].	7CLAKIN
12/07/2021	22:57:32	7132	Resp	Irrelevant	Comment for Incident 083 was Marked as	7CLAKIN
12/07/2021	22:57:50		Read Comment			

12/07/2021	22:58:07		UserAction			Read.		
12/07/2021	22:58:30		UserAction			User clicked Add Resource		7CLAKIN
12/07/2021	23:02:20	7546	At Scene		Irrelevant	User clicked Exit/Save		7CLAKIN
12/07/2021	23:04:10	7132	At Scene					7CLAKIN
12/07/2021	23:04:47		Read Comment			Comment for Incident 083 was Marked as Read.		7CLAKIN
12/07/2021	23:05:30		UserAction			User clicked Exit/Save		7SARSHA
12/07/2021	23:13:58		UserAction			User clicked Exit/Save		7CLAKIN
12/07/2021	23:16:38		Read Comment			Comment for Incident 083 was Marked as Read.		6GRERIL
12/07/2021	23:17:39		UserAction			User clicked Exit/Save		6GRERIL
12/07/2021	23:19:49		Read Comment			Comment for Incident 083 was Marked as Read.		7SARSHA
12/07/2021	23:20:01		Read Comment			Comment for Incident 083 was Marked as Read.		7CLAKIN
12/07/2021	23:20:41		UserAction			User clicked Exit/Save		7CLAKIN
12/07/2021	23:23:08		UserAction			User clicked Exit/Save		7SARSHA
12/07/2021	23:35:37	7119	Dep		CBH (EMERGENCY DEPARTMENT)			7JAMROL
12/07/2021	23:35:48	7119	Override Fac Divert		CBH (EMERGENCY DEPARTMENT)	Stage 3 Escala ion FROM 12/07/2021 20:55:40 TO		7JAMROL
12/07/2021	23:38:41	7132	Available		Irrelevant			7JAMROL
12/07/2021	23:38:41	7132	Disposition			Treated Other Unit Transport		7JAMROL
12/07/2021	23:45:46	7546	Available					7JAMROL
12/07/2021	23:45:46	7546	Disposition			Treated Other Unit Transport		7JAMROL
12/07/2021	23:46:04		Read Comment			Comment for Incident 083 was Marked as Read.		7SARSHA
12/07/2021	23:47:18		UserAction			User clicked Exit/Save		7JAMROL
12/07/2021	23:48:50	7119	Dest		165 Esplanade [CBH (EMERGENCY DEPARTMENT)]			7JAMROL
12/07/2021	23:48:50	7119	Transport Time			Depart Scene Time: 23:35:37, Arrive Destination Time: 23:48:50		7JAMROL
12/07/2021	23:51:45		Read Comment			Comment for Incident 083 was Marked as Read.		7JAMROL
12/07/2021	23:51:54		UserAction			User clicked Exit/Save		7JAMROL
13/07/2021	00:05:29		UserAction			User clicked Exit/Save		12BENTOD
13/07/2021	00:18:50		Incident Late			Ac iver incident marked as late		
13/07/2021	00:20:21	7119	Partially Av		165 Esplanade [CBH (EMERGENCY DEPARTMENT)]			7CLAKIN
13/07/2021	00:23:12		UserAction			User clicked Exit/Save		8KIRJEF
13/07/2021	00:25:58	7119	Available		165 Esplanade [CBH (EMERGENCY DEPARTMENT)]			7CLAKIN
13/07/2021	00:25:58	7119	Disposition		Irrelevant	A Case Completed		7CLAKIN
13/07/2021	00:40:51		UserAction			User clicked Exit/Save		7SARSHA
13/07/2021	00:58:15		Read Comment			Comment for Incident 083 was Marked as Read.		7SARSHA
13/07/2021	01:00:37		UserAction			User clicked Exit/Save		7SARSHA
13/07/2021	01:02:53	7138	Available		Irrelevant			7SARSHA
13/07/2021	01:02:53	7138	Disposition			Cancel On Scene		7SARSHA
13/07/2021	01:02:53	7138	Response Closed			Response Disposition: Cancel On Scene		7SARSHA
13/07/2021	01:03:09		Read Comment			Comment for Incident 083 was Marked as Read.		7SARSHA
13/07/2021	01:03:31		UserAction			User clicked Exit/Save		7SARSHA
13/07/2021	01:22:00		UserAction			User clicked Exit/Save		7SARSHA
13/07/2021	04:31:43		UserAction			User clicked Exit/Save		7SARSHA
13/07/2021	04:33:22		UserAction			User clicked Exit/Save		7SARSHA
13/07/2021	13:51:53		Read Comment			Comment for Incident 083 was Marked as Read.		7KIRBIN
13/07/2021	13:56:36		Read Comment			Comment for Incident 083 was Marked as Read.		7KIRBIN
13/07/2021	13:59:29		UserAction			User clicked Exit/Save		7KIRBIN
13/07/2021	14:04:11		UserAction			User clicked Exit/Save		7KIRBIN
13/07/2021	14:08:59		UserAction			User clicked Exit/Save		7KIRBIN
15/07/2021	08:53:03		Read Comment			Comment for Incident 083 was Marked as Read.		9RHOCN
15/07/2021	12:11:55		UserAction			User clicked Exit/Save		9RHOCN

Edit Log

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
12/07/2021	12:51	Call_Back_Phone		Irrelevant	(Response Viewer)	Response_Master_Incident	PA613	6GRERIL
12/07/2021	12:13:00	City		REDLYNCH	Updated City	Response_Master_Incident	PA613	6GRERIL
12/07/2021	12:13:00	City		REDLYNCH	(Response Viewer)	Response_Master_Incident	PA613	6GRERIL
12/07/2021	12:13:00	Address	(Blank)	Irrelevant	New Entry	Response_Master_Incident	PA613	6GRERIL
12/07/2021	12:13:03	Address	Irrelevant		Entry Selected/Returned from GeoLocator	Response_Master_Incident	PA613	6GRERIL
12/07/2021	12:13:03	Latitude	0	73096972	Entry Selected/Returned from GeoLocator	Response_Master_Incident	PA613	6GRERIL
12/07/2021	12:13:03	Longitude	0	34301920	Entry Selected/Returned from GeoLocator	Response_Master_Incident	PA613	6GRERIL
12/07/2021	12:13:04	Jurisdiction		7 Cairns	(Response and Coastal Viewer)	Response_Master_Incident	PA613	6GRERIL

12/07/202122:13:04Division		7 Cairns	(Response Viewer)	Response_Master_Incident	PA613	6GRERIL
12/07/202122:13:04Battalion		7 Cairns	(Response Viewer)	Response_Master_Incident	PA613	6GRERIL
12/07/202122:13:04Response_Area		7 Cairns	(Response Viewer)	Response_Master_Incident	PA613	6GRERIL
12/07/202122:13:04ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	PA613	6GRERIL
12/07/202122:13:04Primary_TAC_Channel		VHF Ch 21/UHF Ch13 MT YARRABAH	(Response Viewer)	Response_Master_Incident	PA613	6GRERIL
12/07/202122:13:15ProQaCaseNumber		17411083	(Response Viewer)	Incident	PA613	6GRERIL
12/07/202122:14:48Problem		DIFF SPEAK BETW BREATHS 6D02	(Response Viewer)	Response_Master_Incident	PA613	6GRERIL
12/07/202122:14:48Response_Plan		Acute	(Response Viewer)	Response_Master_Incident	PA613	6GRERIL
12/07/202122:14:48DispatchLevel		Normal	(Response Viewer)	Response_Master_Incident	PA613	6GRERIL
12/07/202122:14:48ResponsePlanType	0	1	(Response Viewer)	Response_Master_Incident	PA613	6GRERIL
12/07/202122:14:48Incident_Type		ACUTE	(Response Viewer)	Response_Master_Incident	PA613	6GRERIL
12/07/202122:14:49Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA613	6GRERIL
12/07/202122:14:49Priority_Number	0	2	Updated by ProQA	Response_Master_Incident	PA613	6GRERIL
12/07/202122:14:49Determinant		06D02	(Response Viewer)	Response_Master_Incident	PA613	6GRERIL
12/07/202122:14:49EMD_Used	0	1	(Response Viewer)	Response_Master_Incident	PA613	6GRERIL
12/07/202122:14:49CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	PA613	6GRERIL
12/07/202122:14:49Pickup_Map_Info	(Blank)	CNS26E18		Response_Transports	POLCADQASCXA216	GRERIL
12/07/202122:14:49Map_Info		CNS26E18		Response_Master_Incident	POLCADQASCXA216	GRERIL
12/07/202122:15:00Read Call	False	True	(Response Viewer)	Response_Master_Incident	PA701	7SARSHA
12/07/202122:15:29Problem		DIFF BREATH SPEAK PROB DIFF BETW SPEAK BREATHS PMHX 6D02	Updated by ProQA	Response_Master_Incident	PA613	6GRERIL
12/07/202122:15:29Determinant		06D02	06D02O	(Response Viewer)	Response_Master_Incident	PA613
12/07/202122:15:29CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	PA613	6GRERIL
12/07/202122:15:36Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA546	6EMMWAG
12/07/202122:17:10Field_Data		Irrelevant	Patient Name:	Response_User_Data_Fields	PA613	6GRERIL
12/07/202122:17:19Field_Data			Patient DOB:	Response_User_Data_Fields	PA613	6GRERIL
12/07/202122:17:25Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA706	7CLAKIN
12/07/202122:19:38Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA706	7CLAKIN
12/07/202122:20:33Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA703	7LYNBAS
12/07/202122:23:12Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA706	7CLAKIN
12/07/202122:42:21CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	PA613	6GRERIL
12/07/202122:42:21ProQATerminationStateCode		C	(Response Viewer)	Incident	PA613	6GRERIL
12/07/202122:45:04Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA706	7CLAKIN
12/07/202122:47:50Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7SARSHA
12/07/202122:48:36Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7SARSHA
12/07/202122:49:41Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7SARSHA
12/07/202122:51:43Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA706	7CLAKIN
12/07/202122:53:09Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA706	7CLAKIN
12/07/202122:53:34Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563	8KIRJEF
12/07/202122:54:29Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA706	7CLAKIN
12/07/202122:56:23Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7SARSHA
12/07/202122:57:50Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA706	7CLAKIN
12/07/202122:58:28Time_Enroute	Jul 12 2021 22:57:32	Jul 12 2021 22:54:59	EMD ERROR	Response_Vehicles_Assigned	PA706	7CLAKIN
12/07/202123:04:47Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA706	7CLAKIN
12/07/202123:16:38Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA613	6GRERIL

12/07/202123:19:49Read Comment	False	True	Viewer) (Response Viewer)	Response_Master_Incident	PA701	7SARSHA
12/07/202123:20:01Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA706	7CLAKIN
12/07/202123:35:49Map_Info	(Blank)	CNS38D3	(Response Viewer)	Response_Transports	POLCADQASCXA317	JAMROL
12/07/202123:46:04Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7SARSHA
12/07/202123:51:45Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA705	7JAMROL
13/07/202100:58:15Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7SARSHA
13/07/202101:03:09Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7SARSHA
13/07/202113:51:53Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7KIRBIN
13/07/202113:56:36Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7KIRBIN
15/07/202108:53:03Read Comment	False	True	(Response Viewer)	Response_Master_Incident	SA910	9RHOCON

RTI Release

DOH DISCLOSURE LOG

Significant Incident Review

Mackay District

Authority:

By authority of Tracey Eastwick, Acting Chief Superintendent, Mackay District Manager. This authority is provided under the State District Operations procedure OP04.0, version 1.0 (effective July 2020).

Executive Summary:

At 00:33 hours on Tuesday 13 July 2021, the Queensland Ambulance Service (QAS) received a triple zero telephone call from the **Irrelevant** for a medical emergency. Initially no details were provided by the **Irrelevant** regarding the medical emergency, only requesting QAS attend. An Emergency Medical Dispatcher (EMD) conducted a call back and ascertained a **Irrelevant** male was in cardiac arrest. Advanced Care Paramedics from Moranbah Ambulance Station responded to this triple zero call. QAS continued cardio-pulmonary resuscitation however later declared the patient deceased at 01:27 hours.

Terms of Reference:

This review will investigate all aspects of ambulance response to incident 14540751 (Appendix 1). The review, conducted by the Mackay District Operations Team, will examine ambulance operations prior to, during and following the response. This review will include all requirements outlined in the *Operational Incident Review Process*.

Mackay District Clinical Incident Summary Report:

A District Level Clinical Review was conducted by the Mackay District, Clinical Support Officer, **Irrelevant** **Irrelevant**. The review considered patient assessment, clinical decision making, treatment and carers provided and clinical documentation standards.

In conclusion the District Review found the Paramedics showed good clinical decision-making and good utilisation of the QAS Clinical Consult Line. The District Review of this case is captured in Appendix 3.

DOH DISCLOSURE LOG

Queensland Ambulance Service: Operational Incident Reporting

Incident Review/Investigation:

Scope:

The review of this incident was conducted by the Mackay District Operations Supervisor and considered the following:

- Incident Detail Report, Incident Number 14540751;
- Audio recordings of radio transmissions and telephone calls associated with the incident;
- All Digital Ambulance Report Forms associated with this incident;
- Geographical data of the incident location in proximity to the resources deployed in response;
- Response times of all QAS resources responding to the incident;
- Skill sets of Officers deployed to the incident;
- Clinical condition of patients involved; and
- Any workplace health and safety issues arising from the incident.

Background of Incident:

On Tuesday 13 July 2021, at 00:33 hours the QAS received a triple zero call to attend the Irrelevant Irrelevant for an unspecified medical emergency. Subsequently the EMD conducted a call back to the Irrelevant to ascertain further details. Due to the small amount of information available to the Operations Centre, this case was initially coded as a Code 2 Alpha response.

Moranbah Station is a two-officer station working an 8/6 roster. Officers are rostered on 0800 to 1800 hours with EA after hours. No Critical Care Paramedics are attached to the Moranbah or surrounding stations. At the time of this job being received, the Moranbah officers were on-call at their place of residence. Officers were called out at 00:37 hours and were en route to scene at 00:42 hours.

The Rockhampton Operations Centre continued attempts to get further information from the Irrelevant however faced several difficulties. The caller was unable to advise the EMD of what was occurring as the patient was located Irrelevant caller not being with the patient. The EMD requested the Clinical Deployment Supervisor (CDS) review this case due to unknown details. At 00:40 hours the CDS upgraded the QAS response to a Code 1 Bravo. This case was later reconfigured at 00:45 hours to a Code 1 Charlie – Life Status Questionable. A further call back to scene was conducted at 00:45 hours where it was eluded the patient was in cardiac arrest, however the caller was not with the patient. A further CDS review was conducted at 00:46 hours and subsequently this case was again reconfigured to a Code 1 Alpha. The third Officer from Moranbah Station who was also on-call was dispatched to this case at 00:46 hours.

DOH DISCLOSURE LOG

Queensland Ambulance Service: Operational Incident Reporting

The distance between the Moranbah Ambulance Station and the incident location is approximately 35.6 kilometers with an approximate travel time of 34 minutes. The first crew arrived on scene at 01:05 hours with the second crew (single officer) arriving at 01:24 hours. Upon arrival at the mine site, QAS crew had to be escorted to the patient who was located at **Irrelevant**. This added a further 13 minute delay for QAS to reach the patient, which was at 01:18 hours.

Irrelevant

On QAS arrival at scene, the patient was in the care of the **Irrelevant** paramedic who had been providing effective CPR for approximately 56 minutes. During this time the **Irrelevant** paramedic managed to administer a total of 8mg Adrenaline and deliver 2x Direct Current Counter Shock (DCCS) prior to QAS arrival.

At 01:21 hours, the crew (Unit 2108) provided a situation report advising the patient was in cardiac arrest since approximately 00:30 hours with 8 minutes of downtime of no CPR being provided. Patient had received two (2) defibrillation shocks and administered 6mg (error) of Adrenaline. Patient current in asystole. QAS crew going to call the QAS Clinical Consult Line.

A further situation report was provided at 01:29 hours stating the patient was declared deceased at 01:27 hours. The Queensland Police Service (QPS) were attached to this incident at 01:31 hours.

DOH DISCLOSURE LOG

Queensland Ambulance Service: Operational Incident Reporting

First Unit On Scene Times			
Received	13/07/2021 00:36:52		
Dispatched	13/07/2021 00:37:52	Rec-Disp	00:01:15
On Case	13/07/2021 00:42:07	Disp-On Case	00:00:53
On Scene	13/07/2021 01:05:36	On Case-On Scene	00:20:29
Depart Scene		On Scene-Depart	
At Destination		Depart-At Dest	
Available	13/07/2021 03:31:09	At Dest-Clear	
Clear	13/07/2021 03:31:09		
Upgrade	13/07/2021 00:41:44	Response Time	00:23:52

Incident Information											
Incident Number	4540751	Incident Date	13/07/2021	Priority	LA	AMPDS	09E01				
Incident Address	Irrelevant	Incident Suburb	MORANBAH	Incident Postcode	4704						
Destination Location	Address										
AVL	<input checked="" type="radio"/> None	<input type="radio"/> Inbound	<input type="radio"/> Outbound	<input type="radio"/> Both	<input type="radio"/> All Units	<input type="radio"/> Play (Standard)	<input type="radio"/> Play (Slow)	<input type="radio"/> Play (Quick)			
AVL	eARF	Unit ID	Response Area	First Unit	Transport	Cancel	Dispatched	On Case	On Scene		
<input checked="" type="radio"/>	<input checked="" type="radio"/>	2108	Moranbah	Y	N	N	13/07/2021 00:45:07	13/07/2021 00:45:10	13/07/2021 01:05:36		
<input checked="" type="radio"/>	<input checked="" type="radio"/>	2108	Moranbah	N	N	Y	13/07/2021 00:37:32	-	-		
<input checked="" type="radio"/>	<input checked="" type="radio"/>	2299	Moranbah	N	N	N	13/07/2021 00:46:21	13/07/2021 00:50:43	13/07/2021 01:24:04		
<input checked="" type="radio"/>	<input checked="" type="radio"/>	2386	Moranbah	N	N	Y	13/07/2021 00:37:32	13/07/2021 00:42:07	-		
									Return	CAD Image	Refresh

Officer(s) Involved:

Primary Response Officers:		
Officer Name	Classification	Station
Irrelevant	ACPII/ Acting Officer in Charge	Moranbah Station
	ACPII	Moranbah Station
	ACPII	Moranbah Station

Patient Conditions:

Patient 1: (DARF: 503550440)	Irrelevant male, not conscious not breathing. CPR provided by Irrelevant paramedic/rescue team. CPR initially not administered by bystanders for approximately 8-10 minutes until Irrelevant paramedic/rescue team arrived. Patient declared deceased at 01:28 hours by QAS.
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DOH DISCLOSURE LOG

Queensland Ambulance Service: Operational Incident Reporting

Timeline:

Time:	Activity:
00:33	Triple Zero (000) Telephone call received.
00:37	Units 2108 and 2386 assigned to case.
00:38	EMD call back to scene to obtain further case details.
00:40	CDS completes review of incident, upgrades response to Code 1.
00:42	Unit 2108 (both officers onboard) responding to case.
00:45	EMD completes call back to scene – patient in cardiac arrest.
00:45	Case reconfigured to Code 1C – Life Status Questionable.
00:46	Unit 2299 (single officer) assigned to case.
00:47	Case reconfigured to Code 1A – Nil breathing.
00:49	Unit 2108 advised approximately 20 minutes from scene
00:50	Unit 2299 responding to case.
00:51	CDS notified RSQ of case and potential for retrieval from Moranbah Hospital if ROSC achieved.
00:56	CDS called back to scene – QAS directed to boom gates and will be directed to patient. Informant advised patient is with Irrelevant Paramedics, AED and Oxygen applied to patient, no CPR instructions required to be given.
01:05	Unit 2108 arrived on scene.
01:06	Note from CDS – Patient located Irrelevant – unsure if traumatic or medical cause.
01:16	Sit Rep from Unit 2108 – on scene, seems to be medical arrest.
01:21	Sit Rep from Unit 2108 – Arrest has been going on since 00:30 with approx. 8 minutes of down time before that with no CPR. Patient has had 2 shocks with 6mg adrenaline. Patient in asystole rhythm. Last shock at 00:47 hours. Crew calling QAS Clinical Consult Line.
01:24	Unit 2299 arrived on scene.
01:29	Sit Rep from Unit 2108 – Stand down RSQ – Patient declared deceased at 01:27 hours.
01:31	QPS attendance requested.
02:00	Unit 2299 Clearing from scene, returning to Moranbah.
02:05	QPS responding to incident.
02:42	Unit 2108 still on scene waiting for QPS.
03:31	Unit 2108 clear from scene, returning to Moranbah.

Response Times:

The time stamps for incidents as follows:

Time Stamps:	Time:
Phone Pick Up:	00:33:59
Waiting in Queue:	00:36:52

Queensland Ambulance Service: Operational Incident Reporting

Assigned:	00:37:32
1 st Unit Enroute:	00:42:07
1 st Unit Arrived:	01:05:36
Time of call to first unit on scene:	00:03:33

The breakdown of the timed intervals for this incident are as follows:

Interval:	Time:
Activation Interval:	3 minutes 33 seconds
Turnout Interval:	4 minutes 35 seconds
Travel Interval:	23 minutes 29 seconds
Scene Interval:	2 hours 25 minutes
Response Time:	31 minutes and 37 seconds.

Active Cases Prior to and after Incident:

Incident	Incident Time	Priority	MPDS	MPDS Description	Address	Suburb
14539827	18:22:32	1C	17A03	Irrelevant		Moranbah
14540751	00:33:59	1A	09E01		Moranbah	
14541415	07:13:15	2A	MATA3		Moranbah	
14542303	10:54:42	1B	MATA2		Moranbah	

Review Recommendations:

Outcomes/ Concerns of SIR:

After review of this case, several issues were identified as outlined below:

1. Lack of information provided to Triple Zero:

In the initial triple zero telephone call, no details of the problem or clinical condition of the patient was given to QAS. This resulted in the case initially being coded as a Code 2 response. It took approximately 14 minutes to ascertain the patient was in cardiac arrest.

2. Delays in reaching patient:

Upon arrival at the **Irrelevant** the first QAS Crew were required to be escorted to the patient who was located at **Irrelevant**. This added an additional 13-minute delay for QAS to reach the patient.

Queensland Ambulance Service: Operational Incident Reporting

3. Delay in QPS attending scene:

There was a significant delay for the Moranbah QPS to attend and take over the scene. The patient was declared deceased at 01:27 hours and QPS requested at 01:31 hours. QPS did not respond to this incident until 02:05 hours, arriving on scene at approximately 03:31 hours.

Immediately after the completion of this incident, all crews who attended the scene participated in a hot debrief hot debrief on scene. The clinical and operational components of this debrief was conducted by the Acting Officer in Charge (OIC) of Moranbah Station. During this debrief the Acting OIC confirmed no Officers sustained any injury arising from this incident. Confirmation was also provided by the Acting OIC that all Officers wore appropriate Personal Protective Equipment (i.e. Safety Glasses, Gloves etc).

Recommendations/Intended Actions:

Upon review of this incident, the following recommendations/intended actions are made:

1. Follow-up with all QAS Officers who attended scene by Peer Support/Priority One.
2. Follow-up clinical/operational debrief with Officers involved, with the inclusion of the Clinical Education Unit.
3. Utilisation of this incident in discussions with junior staff regarding crew resource management and multi-causality incidents.
4. The Acting Officer in Charge of Moranbah Station conduct a post incident review of the incident with the mine site paramedic and rescue team to identify any learning outcomes from this incident and to build/strengthen QAS relationships with mine site paramedics.

Appendix of relevant documents/files:

The following documents are attached to this Significant Incident Review:

Appendix 1 - Incident Detail Report – Incident Number 14540751

Appendix 2 - DARF – 503550440

Appendix 3 - File Note of District Clinical Review.

District Endorsement

Role	Name	Position	Signature	Date
Reviewer	Tracey Eastwick	Acting Chief Superintendent District	Irrelevant	14-7-21

(Document must be signed by District Manager, converted to PDF and sent to Irrelevant@ambulance.qld.gov.au)

Incident Detail Report

Data Source: QACIR
 Incident Status: Closed
 Incident number: 14540751
 ProQA number: 17411326
 Console name: PA102
 Incident Date: 13/07/2021 00:33:59
 Last Updated:

Incident Information

Incident Type: ACUTE AND CCP IF AVAILABLE
Priority: 1A
Determinant: 09E01
Base Response#: 054268
Confirmation#: 00750236
Taken By: Irrelevant
Response Area: 2 Moranbah
Disposition: A Case Completed
Cancel Reason:
Incident Status: Closed
Certification: ACUTE
Longitude: 31965404
Patient Name:

Alarm Level:
Problem: NIL BREATHING
Agency: QAS
Jurisdiction: 2 North West
Division: 2 Moranbah
Battalion: 2 Moranbah
Response Plan: 1A
Command Ch:
Primary TAC: VHF Ch 75 MORANBAH
Secondary TAC:
Delay Reason (if any):
Latitude: 68002006
Patient DOB:

Incident Location

Location Name: Irrelevant
Address:
Apartment:
Building:
City, State, Zip: MORANBAH QLD 4744

County: Irrelevant
Location Type:
Cross Street:
Map Reference:

Call Receipt

Caller Name: Irrelevant
Method Received:
Caller Type:

Original CLI Phone: Irrelevant
Call Back Phone:
Caller Location:

Time Stamps

Description	Date	Time	User
Phone Pickup	13/07/2021	00:33:59	
1st Key Stroke	13/07/2021	00:33:59	
In Waiting Queue	13/07/2021	00:36:52	
Call Taking Complete	13/07/2021	01:10:31	Irrelevant
1st Unit Assigned	13/07/2021	00:37:32	
1st Unit Enroute	13/07/2021	00:42:07	
1st Unit Arrived	13/07/2021	01:05:36	
Closed	13/07/2021	03:31:09	Irrelevant

Elapsed Times

Description	Time
Received to In Queue	00:02:53
Call Taking	00:36:32
In Queue to 1st Assign	00:00:40
Call Received to 1st Assign	00:03:33
Assigned to 1st Enroute	00:04:35.3
Enroute to 1st Arrived	00:23:28.8
Incident Duration	02:57:10

Resources Assigned

Unit	Assigned	Disposition	Enroute	Staged	Arrived	At Patient	Delay Avail	Complete	Odm. Enroute	Odm. Arrived	Cancel Reason
2108	00:37:32	Vehicle Change						00:40:32			Vehicle Change
B2386	00:37:32	Vehicle Change	00:42:07					00:45:18			Vehicle Change
B2108	00:45:07	A Case Completed	00:45:10		01:05:36			03:31:09			
B2299	00:46:21	Assistance Only	00:50:43		01:24:04			02:00:54			

Personnel Assigned

Unit **Name**

2108
2299
2386

Irrelevant

DOH RTI 3907

Pre-Scheduled Information
No Pre-Scheduled Information

Transports
No Transports

Comments	Date	Time	User	Type
	13/07/2021	00:36:52	1VICFOL	Response
	13/07/2021	00:36:52	1VICFOL	Response
	13/07/2021	00:37:24	1VICFOL	Response
	13/07/2021	00:37:33	PS	Response
	13/07/2021	00:37:33	PS	Response
	13/07/2021	00:37:44	PS	Response
	13/07/2021	00:37:48	PS	Response
	13/07/2021	00:38:14	1VICFOL	Response
	13/07/2021	00:38:28	1VICFOL	Response
	13/07/2021	00:40:03	1VICFOL	Response
	13/07/2021	00:40:15	1VICFOL	Response
	13/07/2021	00:40:21	2REBBUS	Response
	13/07/2021	00:40:21	2REBBUS	Response
	13/07/2021	00:40:44	PS	Response
	13/07/2021	00:40:45	PS	Response
	13/07/2021	00:40:58	1VICFOL	Response
	13/07/2021	00:41:44	1VICFOL	Response
	13/07/2021	00:41:52	1VICFOL	Response
	13/07/2021	00:42:14	1VICFOL	Response
	13/07/2021	00:45:04	2REBBUS	Response
	13/07/2021	00:45:04	2REBBUS	Response
	13/07/2021	00:45:08	PS	Response
	13/07/2021	00:45:20	PS	Response
	13/07/2021	00:45:32	5REBCOU	Response
	13/07/2021	00:45:45	5REBCOU	Response
	13/07/2021	00:46:10	5REBCOU	Response
	13/07/2021	00:46:22	PS	Response
	13/07/2021	00:46:37	PS	Response
	13/07/2021	00:46:38	PS	Response
	13/07/2021	00:46:47	5REBCOU	Response
	13/07/2021	00:47:27	5REBCOU	Response
	13/07/2021	00:47:36	5REBCOU	Response
	13/07/2021	00:47:42	5REBCOU	Response
	13/07/2021	00:48:03	2REBBUS	Response
	13/07/2021	00:48:06	5REBCOU	Response
	13/07/2021	00:49:10	2REBBUS	Response

Comments

[ProQA Dispatch] Dispatch Level: 32B03 (Unknown status/Other codes not applicable) Response Text: 2A Age unknown, Gender unknown, Consciousness unknown, Breathing status unknown. Problem Description: MEDICAL EMERGENCY AT Irrelevant AND A REQUEST FOR QAS

[ProQA: Key Questions] 1. Other special circumstances: 2 WAY TO BRISBANE 2. It's not known if they appear to be completely awake (alert). 3. The caller was too far away to hear if the patient was talking/crying. 4. It's not known what they are doing now. 5. It's not known if they are moving at all. 6. The caller didn't mention anything suggesting LIFE STATUS QUESTIONABLE. 7. The caller knows where they are: Irrelevant . The caller will be able to direct the emergency crew to the patient.

QAS TO GO TO THE RIVERSIDE ACCESS TO THE MEDICAL CENTRE

[Page] Dispatch page sent to Unit:2108, Sent From: KEDCADQASPIS01

[Page] Dispatch page sent to Unit:2386, Sent From: KEDCADQASPIS01

[Page] Dispatch page to Unit:2108 complete to PIN Irrelevant Message sent successfully.

[Page] Dispatch page to Unit:2386 complete to PIN Irrelevant Message sent successfully.

ALL THE CALLER COULD TELL ME WAS MEDICAL EMERGENCY AT THE Irrelevant

ON HOLD WAITING TO GET FURTHER INFORMATION

PT IS LOCATED Irrelevant

NO FURTHER INFORMATION KNOWN AT THIS STAGE

Irrelevant was removed from the incident 13/07/2021 00:40:21.

Irrelevant was added to the incident 13/07/2021 00:40:21.

[Page] Page processing complete to PIN Irrelevant Message sent successfully.

[Page] Page processing complete to PIN Irrelevant Message sent successfully.

[Notification] [QAS]-Review priority - EMD requested CDS to review ALL DETAILS UNKNOWN AND PERSONS ON SITE UNABLE TO ADVISE THE CALL CENTRE WHAT IS HAPPENING - UPGRADE - CODE 1

[ProQA Reconfigure] Reconfigure Level: 32D00 (Override) Response Text: 1B

[Notification] [QAS]-[ProQA Reconfigure] Reconfigure Level: 32D00 (Override) Response Text: 1B

[Notification] [QAS]-CASE RECONFIGURED - MEDICAL EMERGENCY AT Irrelevant CODE 1

Irrelevant was removed from the incident 13/07/2021 00:45:04.

Irrelevant as removed from the incident 13/07/2021 00:45:04.

[Page] Dispatch page sent to Unit:2108, Sent From: KEDCADQASPIS01

[Page] Dispatch page to Unit:2108 complete to PIN Irrelevant Message sent successfully.

CALL BACK - PT IS IN CARDIAC ARREST

[ProQA Reconfigure] Reconfigure Level: 32D01 (LIFE STATUS QUESTIONABLE) Response Text: 1C Age unknown, Gender unknown, Not Conscious, Not Breathing.

[ProQA: Key Questions] 2. They do not appear to be completely awake (alert).

[Notification] [QAS]-[Private] Review priority - EMD requested CDS to review PT IS CARDIAC ARREST - INF NOT WITH PT

[Page] Dispatch page sent to Unit:2299, Sent From: KEDCADQASPIS01

[Page] Dispatch page to Unit:2299 complete to PIN Irrelevant Message sent successfully.

[Page] Dispatch page to Unit:2299 complete to PIN Irrelevant Message sent successfully.

Irrelevant

[ProQA Reconfigure] Reconfigure Level: 09E01 (Not breathing at all) Response Text: 1A

[Notification] [QAS]-UG ADDITIONAL INFO

[ProQA: Key Questions] 9. The cardiac arrest was witnessed or just occurred. 10. It's not known if a defibrillator (AED) is available.

UPGRADED CODE 1

[Private] ATTEMPTED CALL BACK TO SCENE - LEFT VM

APPROX 20 MINS AWAY Irrelevant

13/07/2021	00:50:39	5REBCOU	Response	[Private] CALL BACK TO INF- REQ EMD TO CALL BACK IN 1 MINUTE TO GET ANOTHER CONTACT NUMBER'	PT- INF ADV
13/07/2021	00:51:12	5REBCOU	Response	Duplicate call appended to incident at 00:51:12	
13/07/2021	00:51:59	6EMMWAG	Response	[Private] RSQ AWARE OF CASE - POTENTIAL SECONDARY RETRIEVAL FROM MORANBAH HOSP IF ROSC ACHIEVED	
13/07/2021	00:53:19	5REBCOU	Response	[Private] Irrelevant ON SCENE COORDINATOR	
13/07/2021	00:56:04	5REBCOU	Response	CALL BACK TO 3RD PARTY - QAS TO MEET AT BOOM GATES AND WILL BE DIRECTED TO PT- INF ADV PT IS WITH PARAMEDICS AND HAVE AED AND ALSO O2- NO CPR INSTRUCTIONS REQ - INF REQ TO GO TO COORDINATE	
13/07/2021	01:06:30	2REBBUS	Response	PT IS LOCATED Irrelevant - UNSURE IF TRAUMATIC OR MEDICAL - WILL SIT REP ASAP	
13/07/2021	01:16:37	2REBBUS	Response	2108 ON SCENE SEEMS TO BE A MEDICAL ARREST	
13/07/2021	01:21:38	2REBBUS	Response	2108 ARREST HAS BEEN GOING ON SINCE 1230 WITH APPROX 8 MINS OF DOWN TIME BEFORE THAT WITH NO CPR - HE HAS HAD 2 SHOCKS WITH 6MG ADRENOLIN - HE IS IN IN ASYSTOLI - THE LAST SHOCK WAS AT 1247 JUST GOING TO CALL THE CLINICAL LINE	
13/07/2021	01:29:01	2REBBUS	Response	2108 STAND DOWN RSQ - CALLED IT SIGNAL 4 AT 0127	
13/07/2021	01:31:30	2REBBUS	Response	>POL-Q> QPS CONFIRMED DECEASED PT AT Irrelevant	
13/07/2021	01:31:30	ICEMS	Response	POL-Q Request for Attendance sent for Incident Q21-A031759	
13/07/2021	01:32:12	RB	Response	[Page]Response Times Sent To Units: 2969, Sent From: PA266, CAN YO PLEASE SEND THROUGH PT DETAILS - AGE AND DOB IF YOU HAVE THEM PLEASE :)	
13/07/2021	01:32:12	RB	Response	[Page]Response Times Sent To Units: 11772, Sent From: PA266, CAN YO PLEASE SEND THRUOHT PT DETAILS - AGE AND DOB IF YOU HAVE THEM PLEASE :)	
13/07/2021	01:36:31	ICEMS	Response	The 'Request Attendance' has not been actioned by POL-Q. Please contact agency.	
13/07/2021	01:37:43	2REBBUS	Response	Irrelevant	
13/07/2021	01:38:24	2REBBUS	Response	[ProQA] : Irrelevant Male, Not Conscious, Not Breathing.	
13/07/2021	01:39:59	ICEMS	Response	[AMB-Q] Sent error 55 - Message received after Operational Acceptance time	
13/07/2021	02:00:51	2BLAMOW	Response	2299 CLEARING - CREW WAITING FOR QPS	
13/07/2021	02:01:06	PS	Response	[Page] Page processing complete to PIN Irrelevant	Message sent successfully.
13/07/2021	02:01:07	PS	Response	[Page] Page processing complete to PIN Irrelevant	Message sent successfully.
13/07/2021	02:05:04	ICEMS	Response	POL-Q EnRoute	
13/07/2021	02:42:25	2REBBUS	Response	2108 STILL ON SCENE - JUST WAITING FOPR QPS	
13/07/2021	03:31:21	PS	Response	[Page] Page processing complete to PIN Irrelevant	Message sent successfully.
13/07/2021	03:31:22	PS	Response	[Page] Page processing complete to PIN Irrelevant	Message sent successfully.

Priority Changes

Date	Time	Changed from Priority	Reason	User
13/07/2021	00:41:44	2A	Patient Condition	Foley, Vicki
13/07/2021	00:45:46	1B	Patient Condition	Coupe, Rebecca
13/07/2021	00:47:27	1C	Patient Condition	Coupe, Rebecca

Call Activities

Date	Time	Radio	Activity	Location	Comments	User
13/07/2021	00:34:00		No AML Data Received		No AML data received with this call	SDSIAML
13/07/2021	00:36:52		Incident in Waiting Queue			
13/07/2021	00:36:52		Warning		Waiting Pending Incident Time Warning timer expired	
13/07/2021	00:36:53		ANI/ALI Statistics		INT Insert:Jul 13 2021 00:33:58 / INT SendNP:Jul 13 2021 00:33:57 1VICFOL / WS RecvNP:Jul 13 2021 00:33:58 / WS Process:Jul 13 2021 00:36:53	
13/07/2021	00:36:53		Read Comment		Comment for Incident 326 was Marked as Read.	1VICFOL
13/07/2021	00:36:53		ProQA	Irrelevant	ProQA determinant sent	1VICFOL
13/07/2021	00:37:02		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired	
13/07/2021	00:37:03		Incident in Waiting Queue Timer Clear			
13/07/2021	00:37:06		Read Incident		Incident 326 was Marked as Read.	2REBBUS
13/07/2021	00:37:16		UserAction		User clicked Initial Assign	2REBBUS
13/07/2021	00:37:17		Initial Assignment		The following unit(s) is (are) recommended for assignment: 2108 (00:06:12)	2REBBUS
13/07/2021	00:37:20		VisiCAD Recommendation		2299: 00:07:00, 2386: 00:07:01, 2326: 01:07:40, 2474: 01:08:19, 2167: 01:08:24,	2REBBUS

			DOH RTI 3907		
13/07/2021	00:37:31		UserAction	User Accepted	
13/07/2021	00:37:31		Initial Assignmen	The following unit(s) is (are) recommended for assignment: 2386	2REBBUS
13/07/2021	00:37:32	2108	Dispatched	(00:07:01)	
13/07/2021	00:37:32	2386	Dispatched	Response Number (054268)	2REBBUS
13/07/2021	00:38:32		Incident Lat	Response Number (054269)	2REBBUS
13/07/2021	00:40:32	2108	Disposition	Active incident marked as late	
13/07/2021	00:40:32	2108	Available	Vehicle Change	2REBBUS
13/07/2021	00:40:32	2108	Reassign Vehicle	Unit Cleared From Incident 14540751	2REBBUS
13/07/2021	00:40:32	2108	Reassign Response	ReAssign Reason: Vehicle Change	2REBBUS
13/07/2021	00:41:44		Reassign Response	ReAssign Reason: Vehicle Change	2REBBUS
13/07/2021	00:41:44		Incident Priority Chang	Clearing Primary Vehicle Flag	2REBBUS
13/07/2021	00:41:44	2386	Change Unit Priorit	Incident priority changed from 2A to 1B due to Patient Condition	1VICFOL
13/07/2021	00:41:45		ProQA	Change Unit Priority from 2A to 1B	1VICFOL
13/07/2021	00:41:52		Notify Commen	ProQA determinant sent	1VICFOL
13/07/2021	00:42:07	2386	Resp	(Response Viewer)	
13/07/2021	00:44:58		Read Commen	Responding From = Elliott St & Mills Av [QH MORANBAH	2REBBUS
13/07/2021	00:45:07	2108	Dispatched	HOSPITAL].	
13/07/2021	00:45:10	2108	Resp	Comment for Incident 326 was Marked as Read.	5REBCOU
13/07/2021	00:45:18	2386	Disposition	Response Number (054282)	2REBBUS
13/07/2021	00:45:18	2386	Available	Responding From = 2(056) MORANBAH.	2REBBUS
13/07/2021	00:45:18	2386	Reassign Vehicle	Vehicle Change	2REBBUS
13/07/2021	00:45:18	2386	Reassign Response	Unit Cleared From Incident 14540751	2REBBUS
13/07/2021	00:45:18	2386	Reassign Response	ReAssign Reason: Vehicle Change	2REBBUS
13/07/2021	00:45:46		Incident Priority Chang	ReAssign Reason: Vehicle Change	2REBBUS
13/07/2021	00:45:46	2108	Change Unit Priorit	Clearing Primary Vehicle Flag	2REBBUS
13/07/2021	00:45:46		ProQA	Incident priority changed from 1B to 1C due to Patient Condition	5REBCOU
13/07/2021	00:45:54		Read Commen	Change Unit Priority from 1B to 1C	5REBCOU
13/07/2021	00:46:11		UserActio	ProQA determinant sent	5REBCOU
13/07/2021	00:46:21	2299	Dispatched	Comment for Incident 326 was Marked as Read.	2COLGRA
13/07/2021	00:47:13		Read Commen	User clicked Exit/Save	2REBBUS
13/07/2021	00:47:21		Incident Lat	Response Number (054287)	2REBBUS
13/07/2021	00:47:27		Incident Priority Chang	Comment for Incident 326 was Marked as Read.	2BLAMOW
13/07/2021	00:47:27	2108	Change Unit Priorit	Active incident marked as late	
13/07/2021	00:47:27	2299	Change Unit Priorit	Incident priority changed from 1C to 1A due to Patient Condition	5REBCOU
13/07/2021	00:47:28		ProQA	Change Unit Priority from 1C to 1A	5REBCOU
13/07/2021	00:47:37		Read Commen	Change Unit Priority from 1C to 1A	5REBCOU
13/07/2021	00:47:37		Read Commen	ProQA determinant sent	5REBCOU
13/07/2021	00:49:23		UserActio	Comment for Incident 326 was Marked as Read.	6EMMWAG
13/07/2021	00:50:36		Resp	Comment for Incident 326 was Marked as Read.	8KIRJEF
13/07/2021	00:50:43	2299		User clicked Exit/Save	2REBBUS
13/07/2021	00:51:12		Duplicate Call Warnin	Responding From = LESLIE DR\FRASER ST.	2REBBUS
13/07/2021	00:51:17		UserActio	Duplicate Call Warning - New call appended to incident	5REBCOU
13/07/2021	00:55:25		Read Commen	User clicked Exit/Save	2BLAMOW
13/07/2021	00:56:16		UserActio	Comment for Incident 326 was Marked as Read.	2REBBUS
13/07/2021	00:56:56		Read Commen	User clicked Exit/Save	5REBCOU
13/07/2021	01:00:20		UserActio	Comment for Incident 326 was Marked as Read.	1VICFOL
13/07/2021	01:05:36	2108	At Scene	User clicked Exit/Save	2REBBUS

Irrelevant

Irrelevant

DOH RTI 3907

13/07/2021	01:06:43		UserAction		User clicked Exit/Save	2REBBUS
13/07/2021	01:09:16		Read Comment		Comment for Incident 326 was Marked as Read.	2REBBUS
13/07/2021	01:10:31		UserAction		User clicked Exit/Save	1VICFOL
13/07/2021	01:10:42		UserAction		User clicked Exit/Save	2REBBUS
13/07/2021	01:17:04		UserAction		User clicked Exit/Save	6EMMWAG
13/07/2021	01:24:04	2299	At Scene		User clicked Exit/Save	2REBBUS
13/07/2021	01:26:25		Read Comment		Comment for Incident 326 was Marked as Read.	6EMMWAG
13/07/2021	01:29:11		Read Comment		Comment for Incident 326 was Marked as Read.	2REBBUS
13/07/2021	01:29:15		UserAction		User clicked Exit/Save	5REBCOU
13/07/2021	01:29:24		UserAction		User clicked Exit/Save	2KARDUN
13/07/2021	01:29:59		UserAction		User clicked Exit/Save	2BLAMOW
13/07/2021	01:31:30		[ICEMS]		[ICEMS] Sent Incident Attendance to POL-Q : Incident Q21-A031759	ICEMS
13/07/2021	01:31:39		UserAction		User clicked Exit/Save	2REBBUS
13/07/2021	01:36:31		[ICEMS]		The 'Request Attendance' has not been actioned by POL-Q. Please contact agency.	ICEMS
13/07/2021	01:37:47		Read Comment		Comment for Incident 326 was Marked as Read.	2REBBUS
13/07/2021	01:39:59		[ICEMS]		[ICEMS] Sent Error to AMB-Q: 55-Message received after Operational Acceptance time	ICEMS
13/07/2021	01:40:05		[ICEMS]		[ICEMS] Received Resource Status Query from POL-Q for Incident Q21-A031759	ICEMS
13/07/2021	01:40:12		[ICEMS]		[ICEMS] Received Resource Status Update from POL-Q for Incident Q21-A031759, Resource Status: WillAttend	ICEMS
13/07/2021	01:41:17		UserAction		User clicked Exit/Save	6EMMWAG
13/07/2021	01:41:54		UserAction		User clicked Exit/Save	2COLGRA
13/07/2021	01:43:46		UserAction		User clicked Exit/Save	2REBBUS
13/07/2021	01:55:02		[ICEMS]		[ICEMS] Error message 'The 'Request Attendance' has not been actioned by POL-Q. Please contact agency.' has been marked as read	BM
13/07/2021	02:00:54	2299	Available			2BLAMOW
13/07/2021	02:00:54	2299	Disposition		Assistance Only	2BLAMOW
13/07/2021	02:00:55		[ICEMS]		[ICEMS] Sent Resource Status Update to POL-Q for Incident Q21-A031759, Status: OnScene	ICEMS
13/07/2021	02:04:25		Read Comment		Comment for Incident 326 was Marked as Read.	1VICFOL
13/07/2021	02:05:04		[ICEMS]		[ICEMS] Received Resource Status Update from POL-Q for Incident Q21-A031759, Resource Status: EnRoute	ICEMS
13/07/2021	02:05:27		Read Comment		Comment for Incident 326 was Marked as Read.	1VICFOL
13/07/2021	02:07:22		UserAction		User clicked Exit/Save	1VICFOL
13/07/2021	02:49:08		Read Comment		Comment for Incident 326 was Marked as Read.	2REBBUS
13/07/2021	02:49:41		UserAction		User clicked Exit/Save	2REBBUS
13/07/2021	03:12:06		UserAction		User clicked Exit/Save	2COLGRA
13/07/2021	03:31:09	2108	Available		User clicked Exit/Save	2REBBUS
13/07/2021	03:31:09	2108	Disposition		A Case Completed	2REBBUS
13/07/2021	03:31:09	2108	Response Closed		Response Disposition: A Case Completed	2REBBUS
13/07/2021	03:31:09		[ICEMS]		[ICEMS] Sent Incident Status Update to POL-Q for Incident Q21-A031759, Status: Closed	ICEMS
13/07/2021	05:07:44		UserAction		User clicked Exit/Save	8KIRJEF

Irrelevant

Edit Log

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
13/07/2021	00:33:59	Call_Back_Phone		Irrelevant	(Response Viewer)	Response_Master_Incident	PA102	1VICFOL
13/07/2021	00:34:12	City	BRISBANE AIRPORT	MORANBAH	Updated City	Response_Master_Incident	PA102	1VICFOL
13/07/2021	00:34:12	City	BRISBANE AIRPORT	MORANBAH	(Response Viewer)	Response_Master_Incident	PA102	1VICFOL
13/07/2021	00:34:24	Address	(Blank)	Irrelevant	New Entry	Response_Master_Incident	PA102	1VICFOL
13/07/2021	00:34:34	Jurisdiction		2 North West	(Response Viewer)	Response_Master_Incident	PA102	1VICFOL

13/07/2021	00:34:34	Division		2 Moranbah	(Response Viewer)	Response_Master_Incident	PA102	DOH RTI 3907	1VICFOL
13/07/2021	00:34:34	Battalion		2 Moranbah	(Response Viewer)	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:34:34	Response_Area		2 Moranbah	(Response Viewer)	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:34:34	ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:34:34	Primary_TAC_Channel		VHF Ch 75 MORANBAH	(Response Viewer)	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:34:34	Address	GOON*	Irrelevant	Premise Verified	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:34:34	Latitude	0	68002006	Premise Verified	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:34:34	Longitude	0	31965404	Premise Verified	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:34:55	ProQaCaseNumber		17411326	(Response Viewer)	Incident	PA102		1VICFOL
13/07/2021	00:36:52	Problem		UNK STAT UNKN PROB	(Response Viewer)	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:36:52	Response_Plan		Acute-Str	(Response Viewer)	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:36:52	DispatchLevel		Normal	(Response Viewer)	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:36:52	ResponsePlanType	0	1	(Response Viewer)	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:36:52	Incident_Type		ACUTE-STR	(Response Viewer)	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:36:53	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:36:53	Priority_Number	0	4	Updated by ProQA	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:36:53	Determinant		32B03	(Response Viewer)	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:36:53	EMD_Used	0	1	(Response Viewer)	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:36:53	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:36:53	Pickup_Map_Info	(Blank)	MORA1J4		Response_Transports	KEDCADQASCXA301		1VICFOL
13/07/2021	00:36:53	Map_Info		MORA1J4		Response_Master_Incident	KEDCADQASCXA301		1VICFOL
13/07/2021	00:37:06	Read Call	False	True	(Response Viewer)	Response_Master_Incident	PA266		2REBBUS
13/07/2021	00:41:44	Priority_Description	2A	1B	Patient Condition	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:41:44	Priority_Number	4	2	Patient Condition	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:41:44	Current_UnitRespPriorityDesc	2386: 2A	1B	Patient Condition	Response_Vehicles_Assigned	PA102		1VICFOL
13/07/2021	00:41:45	Response_Plan	Acute-Str	Acute	Updated by ProQA	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:41:45	Incident_Type	ACUTE-STR	ACUTE	Updated by ProQA	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:41:45	Problem	UNK STAT UNKN PROB	UNKNOWN PROB OVERRIDE	Updated by ProQA	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:41:45	Determinant	32B03	32D00	(Response Viewer)	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:41:45	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:41:54	ProQATerminationStateCode		C	(Response Viewer)	Incident	PA102		1VICFOL
13/07/2021	00:41:55	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	PA102		1VICFOL
13/07/2021	00:44:58	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA527		5REBCOU
13/07/2021	00:45:45	Priority_Description	1B	1C	Patient Condition	Response_Master_Incident	QA527		5REBCOU
13/07/2021	00:45:45	Priority_Number	2	3	Patient Condition	Response_Master_Incident	QA527		5REBCOU
13/07/2021	00:45:45	ProQATerminationStateCode	C		(Response Viewer)	Incident	QA527		5REBCOU
13/07/2021	00:45:46	Current_UnitRespPriorityDesc	2108: 1B	1C	Patient Condition	Response_Vehicles_Assigned	QA527		5REBCOU
13/07/2021	00:45:46	Problem	UNKNOWN PROB OVERRIDE	LIFE STATUS QUESTIONABLE	Updated by ProQA	Response_Master_Incident	QA527		5REBCOU
13/07/2021	00:45:46	Determinant	32D00	32D01	(Response Viewer)	Response_Master_Incident	QA527		5REBCOU
13/07/2021	00:45:46	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	QA527		5REBCOU
13/07/2021	00:45:54	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA262		2COLGRA
13/07/2021	00:47:13	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA268		2BLAMOW
13/07/2021	00:47:27	Priority_Description	1C	1A	Patient Condition	Response_Master_Incident	QA527		5REBCOU
13/07/2021	00:47:27	Priority_Number	3	1	Patient Condition	Response_Master_Incident	QA527		5REBCOU
13/07/2021	00:47:27	Current_UnitRespPriorityDesc	2108: 1C	1A	Patient Condition	Response_Vehicles_Assigned	QA527		5REBCOU
13/07/2021	00:47:27	Current_UnitRespPriorityDesc	2299: 1C	1A	Patient Condition	Response_Vehicles_Assigned	QA527		5REBCOU
13/07/2021	00:47:27	Response_Plan	Acute	1A	Updated by ProQA	Response_Master_Incident	QA527		5REBCOU
13/07/2021	00:47:27	Incident_Type	ACUTE	ACUTE AND CCP IF AVAILABLE	Updated by ProQA	Response_Master_Incident	QA527		5REBCOU
13/07/2021	00:47:27	Problem	LIFE STATUS QUESTIONABLE	NIL BREATHING	Updated by ProQA	Response_Master_Incident	QA527		5REBCOU
13/07/2021	00:47:27	Determinant	32D01	09E01	(Response Viewer)	Response_Master_Incident	QA527		5REBCOU
13/07/2021	00:47:27	ProQATerminationStateCode	C		(Response Viewer)	Incident	QA527		5REBCOU
13/07/2021	00:47:28	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	QA527		5REBCOU
13/07/2021	00:47:37	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA546		6EMMWAG
13/07/2021	00:49:23	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563		8KIRJEF
13/07/2021	00:50:41	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	QA527		5REBCOU

13/07/2021	00:55:25	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA266	DOH RTI 2021-0007	2REBBUS
13/07/2021	00:56:06	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	QA527		5REBCOU
13/07/2021	00:56:56	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA102		1VICFOL
13/07/2021	01:09:16	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA266		2REBBUS
13/07/2021	01:26:25	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA546		6EMMWAG
13/07/2021	01:29:11	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA266		2REBBUS
13/07/2021	01:37:47	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA266		2REBBUS
13/07/2021	01:38:24	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	PA266		2REBBUS
13/07/2021	02:04:25	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA102		1VICFOL
13/07/2021	02:05:27	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA102		1VICFOL
13/07/2021	02:49:08	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA266		2REBBUS

RTI Release

Significant Incident Review Template (July 2021)

Central Queensland Local Ambulance Service Network

Authority:

By authority of CQ LASN Assistant Commissioner Robbie Medlin and as per OP04.0 the State LASN Operations Procedure: Operational Incident Review Process and endorsed by the Commissioner to provide an incident report following a significant event.

Executive Summary:

Central Queensland (CQ) LASN responded to incident 14546262 that occurred at a pineapple farm in the vicinity of Lake Mary Pines, 243 Ingrey Road Bungundarra, at 09:20hrs Wednesday 14 July 2021. The incident was reported to Rockhampton Operations Centre (OpCen) via co-worker of the pineapple farm stating that a harvester had hit a high voltage power line. The informant stated that 7 persons were injured; one of which was unconscious and not breathing.

First QAS personnel in attendance reported a major incident, a 22-year-old male was in cardiac arrest and the remaining 6 other patients were displaying mild to moderate effects following the electrocution.

Rescue 300 with a Flight Critical Care Paramedic (FCCP) and Medical Officer attended the case, landed at Yeppoon Hospital and was transported towards the incident, meeting the patient en route.

Three (3) symptomatic patients with mild to moderate effects were transported to the Rockhampton hospital whilst the remaining (3) asymptomatic patients were transported to Yeppoon Hospital.

Terms of Reference:

This review will investigate all aspects of ambulance response to incident 14546262.

The review will examine ambulance operations prior to, during and following the response.

This review will include all requirements outlined in the *Operational Incident Review Process*.

LASN Clinical Incident Summary Report:

A CQ LASN clinical review is being performed on this case.

DOH DISCLOSURE LOG

Queensland Ambulance Service: Operational Incident Reporting

State OpCen ProQA:

Initial request for service was received by the Rockhampton OpCen. The initial advised that 7 people had been electrocuted, one of them unconscious and not breathing.

Yeppoon QAS was immediately sent with further assistance from Yeppoon on call, Emu Park Rockhampton Flight CCP and medical officer from a Gladstone tasking and Senior Operations and Operations Supervisors.

Due to the increased workload along the Capricorn Coast, a dual and single stretcher unit from Rockhampton was deployed to the coast for coverage.

Incident Review/Investigation:

Scope

- This report documents the significant incident review into case 14546262. The review will examine ambulance operations prior to, during and following the response.

Background

- Wednesday 14 July 2021, 09:21hrs, the Rockhampton OpCen received a call from **Irrelevant** **Irrelevant** to attend Lake Mary Pines Pineapple Farm, Bungundarra following an electrocution in involving 7 workers of the farm. **Irrelevant** stated that the harvester had come in contact with an overhead high voltage power line and those workers in the vicinity of the conveyer sustained electric shocks.
- The dispatch and ongoing management of the case was referred to the Rockhampton OpCen. QAS operational resources were dispatched from Yeppoon, Emu Park and Rockhampton Stations. Eastern OS, located at Rockhampton Hospital and SOS on call, located at residence responded to the incident. FCCP and medical officer from Rescue 300, currently located in the Gladstone area, responded to the incident, landing at Yeppoon Hospital.
- The incident was dispatched as a Code 1A response.
- On-arrival at the incident the responding officers provided initial sitrep of *"male patient unconscious with CPR in progress. The other patients don't appear to display serious injuries."*
- QAS assessed, triaged and instigated treatment to all patients. treated all 4 male patients prior to transferring to Rockhampton Hospital.
- CPR was ceased on a 22-year-old male following 1:40hrs of resuscitation efforts.

Queensland Ambulance Service: Operational Incident Reporting

- 3 patients with minor concerns transported to Yeppoon Hospital.
 - **Irrelevant** – nausea and vomiting post anxiety attack
 - **Irrelevant** – mild burn to hand
 - **Irrelevant** – denies electrocution but anxious
- 3 patients were transported to Rockhampton Hospital with moderate symptomology post electrocution.
 - **Irrelevant** – Chest tightness and dizziness
 - **Irrelevant** – chest tightness with peaked T waves
 - **Irrelevant** – bilateral calf and chest tightness
- 1 patient resuscitated at scene and transported to Yeppoon Hospital, meeting FCCP and medical officer inbound.
- Queensland Police, Queensland Fire Service and Ergon Energy were in attendance and remained on scene.
- QAS services completed at 13:00hrs following debrief.

Timeline

- 1st Key Stroke: 09:21hrs
- In waiting queue: 09:23hrs
- First unit dispatched - 09:23hrs
- Enroute: 09:24hrs
- First unit on scene: 09:47hrs
- 7 adult males transported to Rockhampton and Yeppoon Hospital via helicopter and road.

Review

- First unit on scene (Alpha unit) 24 minutes, 23km to scene
- Eastern area OS/SOS attended case
- Rescue 300 with FCCP and Medical Officer attending case meeting unit travelling towards hospital
- Workload for the CQ District, eastern area from 08:00 -10:00hrs on 5 March 2021 consisted of 1 active case.

DOI DISCLOSURE LOG

- Code 1B – 29D09 – Allenstown – Rockhampton Unit attending
- Code 1C – 26A01 – Berserker – Rockhampton Unit attending

Queensland Ambulance Service: Operational Incident Reporting

- Code 2A – 17A03G – Yeppoon – Yeppoon Unit attending
- Code 1B – 36D03S – Gracemere – Gracemere Unit attending
- Code 1A – 15D01E – Bungundarra – Yeppoon, Emu Park and Rockhampton attending
- Code 1C – 10C01 – Berserker – Rockhampton Unit attending

Outcomes

- The most serious of the patients received resuscitation for approximately 90 minutes with clinical aspects of this case being reviewed by District CEU.
- The remaining 6 patients were transported to either Yeppoon or Rockhampton Hospitals in a stable condition.

Post OIRR actions

- All officers attending the scene were provided a debrief following the case by SOS ^{Irrelevant} and OS ^{Irrelevant}

Review Recommendations:

Nil

Appendix of relevant documents/files:

- Briefing notes identifying response information;
- Consultation with Rockhampton OpCen Manager;
- Daily OpCen report & Nightshift Sick Report;
- Incident Detail Report (IDR);
- Local level clinical review (Eclipse)
- iROAM screen captures;
- Electronic Ambulance Report Form (eARF) for both patients;
- Notification of the Priority One Counsellor;
- Details of active incidents from 1 hour prior to the SIR and while SIR was active; and
- Workforce planning rosters for the Western area

Regional Endorsement

(Document must be signed by District Manager, converted to PDF and sent to ^{Irrelevant} [@ambulance.qld.gov.au](mailto:irrelevant@ambulance.qld.gov.au))

DOH DISCLOSURE LOG

Queensland Ambulance Service: Operational Incident Reporting

Name	Position	Signature	Date
Robbie Medlin	Assistant Commissioner	Irrelevant	
Darren Pirie	A/District Director		19/7/21
Bradley Miers	SOS/OS	Via email	

RTI Release

DOH DISCLOSURE LOG

Incident Detail Report

Data Source: **QACIR**
 Incident Status: **Closed**
 Incident number: **14546262**
 ProQA number: **17417672**
 Console name: **PA264**
 Incident Date: **14/07/2021 09:21:39**
 Last Updated:

Incident Information

Incident Type: ACUTE AND CCP IF AVAILABLE
Priority: 1A
Determinant: 15D01E
Base Response#: 060370
Confirmation#: 00755827
Taken By: Irrelevant
Response Area: 2 Yeppoon
Disposition: A Case Completed
Cancel Reason:
Incident Status: Closed
Certification: ACUTE
Longitude: 29398593
Patient Name: Irrelevant

Alarm Level:
Problem: ELECTROCUTION MULTI VICTIMS
Agency: QAS
Jurisdiction: 2 South East
Division: 2 Yeppoon
Battalion: 2 Yeppoon
Response Plan: 1A
Command Ch:
Primary TAC: VHF Ch 27 MEIKLEVILLE HILL
Secondary TAC:
Delay Reason (if any):
Latitude: 66964959
Patient DOB:

Incident Location

Location Name: LAKEMARY PINES
Address: 243 INGREY RD
Apartment:
Building:
City, State, Zip: BUNGUNDARRA QLD 4703

County: LIVINGSTONE
Location Type:
Cross Street: PADDYS SWAMP RD/UNNAMED BUNGUNDARRA RD
Map Reference: YEPP3A13

Call Receipt

Caller Name: Irrelevant
Method Received:
Caller Type:

Original CLI Phone: Irrelevant
Call Back Phone:
Caller Location:

Time Stamps

Description	Date	Time	User
Phone Pickup	14/07/2021	09:21:39	
1st Key Stroke	14/07/2021	09:21:39	
In Waiting Queue	14/07/2021	09:23:27	
Call Taking Complete	14/07/2021	09:52:16	Irrelevant
1st Unit Assigned	14/07/2021	09:23:51	
1st Unit Enroute	14/07/2021	09:24:47	
1st Unit Arrived	14/07/2021	09:47:51	
Closed	14/07/2021	13:17:52	Irrelevant

Elapsed Times

Description	Time
Received to In Queue	00:01:48
Call Taking	00:30:37
In Queue to 1st Assign	00:00:24
Call Received to 1st Assign	00:02:12
Assigned to 1st Enroute	00:00:56.6
Enroute to 1st Arrived	00:23:03.9
Incident Duration	03:56:13

Resources Assigned

Unit	Assigned	Disposition	Enroute	Staged	Arrived	At Patient	Delay Avail	Complete	Odm. Enroute	Odm. Arrived	Cancel Reason
B2498	09:23:51	A Case Completed	09:26:55		09:47:51			12:03:24			
B2321	09:24:11	Assistance Only	09:27:24		09:56:15			11:08:31			Assistance Only
B936318	09:24:44	A Case Completed	09:24:47		10:00:25			12:02:45			
A2505	09:25:18	Treated Other Unit	09:26:51		10:02:35			11:02:11			Assistance Only
		Transport									
B2121	09:26:32	Assistance Only	09:26:44		10:01:01			10:56:07			Assistance Only

B2504	09:27:16	Treated Other Unit 09:27:17 Transport	10:10:04	10:59:40	Assistance Only DOH RTI 3907
B2115	09:39:37	Vehicle Change 09:41:15		09:47:47	Vehicle Change
R8300	09:44:42	A Case Completed 09:44:45	10:07:38	12:41:38	
B2234	09:47:21	A Case Completed 09:47:25	10:05:29	13:17:52	
B2115	10:53:45		1 5	11:40:26	

Personnel Assigne

- Unit
- 2115
- 2121
- 2234
- 2321
- 2498
- 2504
- 2505
- 8300
- 936318

Irrelevant

Pre-Scheduled Info
No Pre-Scheduled I

Transports

Unit	Location/Address	Patient	Mode	Protocol	Mileage Start/End/Total	Depart	Arrived	Complete
2498	CAPRICORN COAST HOSP (ED) 8 Hoskyn Dr		Hot	Pre Hosp - patient condition	0.0/0.0/0.0	10:47:18	12:02:34	12:03:24
936318	CAPRICORN COAST HOSP (ED) 8 Hoskyn Dr		Cold	Pre Hosp - patient condition	0.0/0.0/0.0	10:59:11	11:22:20	12:02:45
2234	RH (A&E) 2 Canning St		Cold	Pre Hosp - patient condition	0.0/0.0/0.0	11:07:12	11:56:43	13:17:52

Comments

Date	Time	User	Type	Comments
14/07/2021	09:23:26	2BROSTA	Response	[ProQA Dispatch] Dispatch Level: 15D01 (Multiple victims) Suffix: E (Electrocution) Response Text: 1A Elec Age unknown, Gender unknown, Consciousness unknown, Breathing status unknown. Multiple patients involved: 7. Problem Description: HARVESTER HAS HIT THE POWER LINE
14/07/2021	09:23:26	2BROSTA	Response	[ProQA: Key Questions] 1. The patients were electrocuted.
14/07/2021	09:23:53	PS	Response	[Page] Dispatch page sent to Unit:2498, Sent From: KEDCADQASPIS01
14/07/2021	09:24:05	PS	Response	[Page] Dispatch page to Unit:2498 complete to PIN Irrelevant Message sent successfully.
14/07/2021	09:24:05	PS	Response	[Page] Dispatch page to Unit:2498 complete to PIN Irrelevant Message sent successfully.
14/07/2021	09:24:12	PS	Response	[Page] Dispatch page sent to Unit:2321, Sent From: KEDCADQASPIS01
14/07/2021	09:24:24	PS	Response	[Page] Dispatch page to Unit:2321 complete to PIN Irrelevant Message sent successfully.
14/07/2021	09:24:42	2KIMHAM	Response	>FIRE-Q,POL-Q> (Urgent) HARVESTER HAS HIT A POWERLINE - 7 PT'S
14/07/2021	09:24:43	ICEMS	Response	FIRE-Q Urgent Request for Attendance sent for Incident Q21-A031937
14/07/2021	09:24:45	ICEMS	Response	POL-Q Urgent Request for Attendance sent for Incident Q21-A031937
14/07/2021	09:24:49	PS	Response	[Page] Dispatch page sent to Unit:936318, Sent From: KEDCADQASPIS01
14/07/2021	09:24:55	2KIRSCO1	Response	936318 fv 2505
14/07/2021	09:25:02	PS	Response	[Page] Dispatch page to Unit:936318 complete to PIN Irrelevant Message sent successfully.
14/07/2021	09:25:13	ICEMS	Response	>FIRE-Q> FIRE-Q has been attached to the incident
14/07/2021	09:25:20	PS	Response	[Page] Dispatch page sent to Unit:2505, Sent From: KEDCADQASPIS01
14/07/2021	09:25:27	2KIMHAM	Response	CALLING ERGON NOW
14/07/2021	09:25:38	PS	Response	[Page] Dispatch page to Unit:2505 complete to PIN Irrelevant Message sent successfully.
14/07/2021	09:25:42	PS	Response	[Page] Dispatch page to Unit:2505 complete to PIN Irrelevant Message sent successfully.
14/07/2021	09:25:43	2BROSTA	Response	PT 1 - 22YOM - UNCONSCIOUS - NOT BREATHING
14/07/2021	09:26:33	PS	Response	[Page] Dispatch page sent to Unit:2121, Sent From: KEDCADQASPIS01
14/07/2021	09:26:51	ICEMS	Response	>POL-Q> POL-Q has been attached to the incident
14/07/2021	09:27:05	2BROSTA	Response	[ProQA: Key Questions] 2. The power has not been turned off; a hazard is still present. 3. They are not disconnected from the power. 4. They are by the power source. 5. There is nothing reportedly still burning. 6.

14/07/2021	09:27:14	2BROSTA	Response
14/07/2021	09:27:17	PS	Response
14/07/2021	09:27:20	2KAHBAR	Response
14/07/2021	09:27:28	PS	Response
14/07/2021	09:27:30	PS	Response
14/07/2021	09:28:07	ICEMS	Response
14/07/2021	09:29:07	ICEMS	Response
14/07/2021	09:29:28	2KIMHAM	Response
14/07/2021	09:29:43	5BENWIL	Response
14/07/2021	09:29:55	2BROSTA	Response
14/07/2021	09:29:55	2KIMHAM	Response
14/07/2021	09:31:30	ICEMS	Response
14/07/2021	09:31:43	2KIRSCO1	Response
14/07/2021	09:31:46	8DARPAR	Response
14/07/2021	09:31:51	ICEMS	Response
14/07/2021	09:32:37	2LORFAU	Response
14/07/2021	09:32:56	8DARPAR	Response
14/07/2021	09:33:01	5BENWIL	Response
14/07/2021	09:33:34	2KIMHAM	Response
14/07/2021	09:33:37	2KIRSCO1	Response
14/07/2021	09:33:41	ICEMS	Response
14/07/2021	09:33:58	2BROSTA	Response
14/07/2021	09:34:28	2KIMHAM	Response
14/07/2021	09:34:51	8DALMAN	Response
14/07/2021	09:35:06	ICEMS	Response
14/07/2021	09:35:23	2BROSTA	Response
14/07/2021	09:36:10	8DARPAR	Response
14/07/2021	09:37:25	2BROSTA	Response
14/07/2021	09:37:30	8DALMAN	Response
14/07/2021	09:37:41	ICEMS	Response
14/07/2021	09:38:21	2KIRSCO1	Response
14/07/2021	09:39:38	PS	Response
14/07/2021	09:39:43	ICEMS	Response
14/07/2021	09:39:49	PS	Response
14/07/2021	09:39:55	PS	Response
14/07/2021	09:40:34	2KIMHAM	Response
14/07/2021	09:41:53	2KIRSCO1	Response
14/07/2021	09:41:57	2KIRSCO1	Response
14/07/2021	09:43:43	2KIRSCO1	Response
14/07/2021	09:44:12	2BROSTA	Response
14/07/2021	09:44:38	2KIMHAM	Response
14/07/2021	09:44:42	PS	Response
14/07/2021	09:44:54	PS	Response
14/07/2021	09:45:14	2BROSTA	Response
14/07/2021	09:46:13	8DALMAN	Response
14/07/2021	09:46:14	PS	Response
14/07/2021	09:46:18	PS	Response
14/07/2021	09:46:18	8DALMAN	Response
14/07/2021	09:46:18	PS	Response
14/07/2021	09:46:21	PS	Response
14/07/2021	09:46:24	PS	Response

They did not fall off anything. 7. They are not completely alert (not responding appropriately). 8. They are not breathing normally.

[Notification] [QAS]-PROQA URGENT MESSAGE: Age-range update: 8 or older

[Page] Dispatch page sent to Unit:2504, Sent From: KEDCADQASPIS01

SPOKE WITH SOS AND OIC ADVISED ON ROUTE

[Page] Dispatch page to Unit:2504 complete to PIN **Irrelevant** Message sent successfully.

[Page] Dispatch page to Unit:2504 complete to PIN **Irrelevant** Message sent successfully.

FIRE-Q EnRoute

POL-Q EnRoute

>FIRE-Q,POL-Q> (Urgent) 1 PT IS UNCON AND NOT BREATHING - QAS PERFORMING CPR

CDS reviewing CONTACTING RSQ

CPR in progress

SPOKE TO **Irrelevant**FROM ERGON -**Irrelevant**WILL THE EVALUATORS - ERGON NOTIFIED

The 'Incident Update' has not been actioned by POL-Q. Please contact agency.

2498 will meet 2115 who is transporting near Yeppoon shops- single officer CCP will get out and jump in with 2498

SZC CONF CALL TO CIRTUAL CDS

<FIRE-Q< HI QAS QPS - ANY FURTHER INFORMATION ? CREWS ARE EN ROUTE LIGHTS AND SIRENS

RSQ ADVISED OF CASE

CASE REVIEWD SZCC - TO TASK R300

[Private] RSQ LOOKING FOR RESOURCES NOW

>FIRE-Q> (Urgent) NO FURTHER INFO - QAS ENROUTE - CPR BEING GIVEN OVER PHONE ON 1 PT - ERGON HAVE BEEN NOTIFIED

Irrelevant was added to the incident 14/07/2021 09:33:37.

[AMB-Q] Sent error 55 - Message received after Operational Acceptance time

7 PTS - 7X ELECTROCUTED VIA HARVESTER - 1 UNCONSCIOUS PT - CPT CURRENTLY IN PROGRESS

>FIRE-Q,POL-Q> (Urgent) POWERLINE IS STILL UP BUT HARVESTER IS TOUCHING THE POWERLINE STILL

[Private] SZCC AUTH TASKING R412 FROM MACKAY

<FIRE-Q< HI QAS - IS THERE ANYONE STILL IN THE VEHICLE

POWERLINE STILL UP - HARVERSTER STILL TOUCHING THE LINE

SPOKEN TO R300 - APROACHING GLADSTONE - MAY NEED FUEL - WILL CALL BACK

1X PT STILL IN HARVESTER

[Private] R412 ASSESSING NOW REGARDING NEED FOR REFUEL

<FIRE-Q< QFES 10 MINS ETA - QAS AND QPS ETA??

>FIRE-Q> APPROX 15 MINS AWAY

[Page] Dispatch page sent to Unit:2115, Sent From: KEDCADQASPIS01

<POL-Q< QPS JUST PASSING ST BRENDANS AND OTHER UNIT BEHIND QFES APPROX 3 MINS

[Page] Dispatch page to Unit:2115 complete to PIN **Irrelevant** Message sent successfully.

[Page] Dispatch page to Unit:2115 complete to PIN **Irrelevant** Message sent successfully.

UPDATED ERGON WITH INFORMATION ABOUT THE POWERLINE SITUATION - SPOKE TO **Irrelevant** - SHE IS CALLING THE FAULTS TEAM AND ADVISED OF THE URGENCY OF THE SITUATION

2498 2115 to go to Yeppoon Station to check out double STR unit 2234 - 2115 copy

2505 going Neils Rd way

2321 having issues locating

[Notification] [QAS]-WHTIE CRUISER IS AT THE GATE

IrrelevantFROM ERGON STATED THE EMERGENCY TEAM IS ON THE WAY FROM YEPPOON - ERGON UNSURE IF POWER IS LIVE OR OF AN ETA

[Page] Dispatch page sent to Unit:8300, Sent From: KEDCADQASPIS01

[Page] Dispatch page to Unit:8300 complete to PIN **Irrelevant** Message sent successfully.

[Notification] [QAS]-243 INGREGY RD

8300 WILL RESPOND DIRECT TO SCENE - HAVE GOOD LINE OF SIGHT UNDER CLOUD COVER - APPROX ETA 1045

[Page] Page processing complete to PIN **Irrelevant** Message sent successfully.

[Page] Page processing complete to PIN **Irrelevant** Message sent successfully.

[Notification] [QAS]-[Page] Page processing complete to PIN **Irrelevant** Message sent successfully.

[Page] Page processing complete to PIN **Irrelevant** Message sent successfully.

[Page] Page processing complete to PIN **Irrelevant** Message sent successfully.

[Page] Page processing complete to PIN **Irrelevant** Message sent successfully.

14/07/2021	09:46:25	PS	Response	[Page] Page processing complete to PIN	Message sent successfully.
14/07/2021	09:46:27	PS	Response	[Page] Page processing complete to PIN	Message sent successfully.
14/07/2021	09:46:28	PS	Response	[Page] Page processing complete to PIN	Message sent successfully.
14/07/2021	09:46:31	PS	Response	[Page] Page processing complete to PIN	Message sent successfully.
14/07/2021	09:46:32	PS	Response	[Page] Page processing complete to PIN	Message sent successfully.
14/07/2021	09:46:35	PS	Response	[Page] Page processing complete to PIN	Message sent successfully.
14/07/2021	09:46:37	PS	Response	[Page] Page processing complete to PIN	Message sent successfully.
14/07/2021	09:46:38	2KIMHAM	Response	CALLING ERGON TO ADVISE OF THE	Message sent successfully.
14/07/2021	09:46:44	PS	Response	[Page] Page processing complete to PIN	Message sent successfully.
14/07/2021	09:46:44	PS	Response	[Page] Page processing complete to PIN	Message sent successfully.
14/07/2021	09:46:46	PS	Response	[Page] Page processing complete to PIN	Message sent successfully.
14/07/2021	09:46:49	PS	Response	[Page] Page processing complete to PIN	Message sent successfully.
14/07/2021	09:46:50	PS	Response	[Page] Page processing complete to PIN	Message sent successfully.
14/07/2021	09:46:53	PS	Response	[Page] Page processing complete to PIN	Message sent successfully.
14/07/2021	09:46:54	PS	Response	[Page] Page processing complete to PIN	Message sent successfully.
14/07/2021	09:46:56	PS	Response	[Page] Page processing complete to PIN	Message sent successfully.
14/07/2021	09:46:58	PS	Response	[Page] Page processing complete to PIN	Message sent successfully.
14/07/2021	09:47:00	PS	Response	[Page] Page processing complete to PIN	Message sent successfully.
14/07/2021	09:47:01	2KIRSCO1	Response	2321 having issues locating- just gone p	
14/07/2021	09:47:05	PS	Response	[Page] Page processing complete to PIN	Message sent successfully.
14/07/2021	09:47:22	PS	Response	[Page] Dispatch page sent to Unit:2234,	SPIS01
14/07/2021	09:47:37	PS	Response	[Page] Dispatch page to Unit:2234 complete to PIN	Message sent successfully.
14/07/2021	09:47:54	ICEMS	Response	FIRE-Q OnScene	
14/07/2021	09:48:00	PS	Response	[Page] Page processing complete to PIN	Message sent successfully.
14/07/2021	09:48:00	2KIRSCO1	Response	2498 located scene- going up driveway to property now	
14/07/2021	09:48:05	2KIRSCO1	Response	2498 QFRS on scene	
14/07/2021	09:48:28	2KIMHAM	Response	SPOKE TO FROM ERGON - HE HAS UPDATED THE ADDRESS AND NOTIFYING THERE	
14/07/2021	09:48:29	2KIRSCO1	Response	EMERGENCY CREW NOW	
14/07/2021	09:48:52	ICEMS	Response	POL-Q OnScene	was added to the incident 14/07/2021 09:48:29.
14/07/2021	09:49:48	2KIRSCO1	Response	2498 1 male pt CPR inprogress- doesnt appear to be any other further pts with any serious injuries- will advise further with updates	
14/07/2021	09:50:55	2KIRSCO1	Response	2321 GPS is taking me wrong way- going to follow GPS-2321 just realised she's on Paddy Swamp Rd	
14/07/2021	09:52:11	2KIRSCO1	Response	2504 stand down Emu Park	
14/07/2021	09:52:51	2KIRSCO1	Response	2121 right behind 2321	
14/07/2021	09:54:12	8DALMAN	Response	[Notification] [QAS]-[Private] R412 WITH WEATHER AND REFUEL IN ROCKHAMPTON WOULD HAVE ETA 1200 NOON - SIT REP GIVEN TO SZCC - R412 STOOD DOWN	
14/07/2021	09:56:02	2KIRSCO1	Response	2505 about 5 kms from scene	
14/07/2021	10:02:35	2KAHBAR	Response	2121 JUST SORTING THROUGH PTS NOW - ADVISED 1X RED, 1X YELLOW, 1X GREEN AND 1X WHITE - WILL GIVE BETTER SITREP SOON	
14/07/2021	10:06:36	2KIRSCO1	Response	Irrelevant	was added to the incident 14/07/2021 10:06:36.
14/07/2021	10:07:13	2KAHBAR	Response	AOCM SN - RSQ300 UNABLE TO LAND AT SCENE DUE TO WEATHER - LANDING AT YPN HOSP - REQUIRE NON-POWERLIFT STR TO TRANSPORT EQUIPMENT AND FLIGHT CREW TO SCENE	
14/07/2021	10:07:46	2KIRSCO1	Response	2121 all 7 pts accounted for- 1 pt CPR in progress- 1 pt yellow currently being assessed by 936318 4 green pts- currently being assessed by 936318 & 2234-2 greenpts ? electrocution- rest of SR broken- unable to have anyone else clear at this stage	
14/07/2021	10:08:13	2LORFAU	Response	2505 1 M 22YO CARDIAC ARREST HAS HAD 3 SHOCKS IN VF NOW IN PEA RATE OF 100 ADVANCED AIRWAY 2 MLG ADRENALIN RESUSS STILL IN PROGRESS - SOS TO GO BACK AND ASSESS OTHER PTS	
14/07/2021	10:09:05	2KIRSCO1	Response	2504 arriving in area	
14/07/2021	10:10:07	2KIRSCO1	Response	2504 approaching scene now	
14/07/2021	10:10:25	2LORFAU	Response	2505 ROSC ON 22YO M WILL TX TO YDH HOT	
14/07/2021	10:12:33	2BROSTA	Response	AOCM - SN - ADVISED CDS	
14/07/2021	10:12:41	2LORFAU	Response	YDH RANG ASKING ABOUT HELO AT HOSPITAL- ADVISED OF CASE AND THAT 22YO M WILL BE GOING VIA HELO	
14/07/2021	10:19:34	2LORFAU	Response	SMS UPDATE SENT	
14/07/2021	10:27:04	2LORFAU	Response	8300 IS PREPING FOR RSI AND VENTILATION FOR QUICK HAND OVER - CCP	Irrelevant REQUEST
14/07/2021	10:29:02	2LORFAU	Response	FURTHER UPDATE	
				[Page] Units: 2505, Sent From: PA262, R300 PREPING FOR RSI AND VENTILATION REQUEST ETA TO HELO	

Timestamp	Time	Officer	Response	Details
14/07/2021	10:38:23	2LORFAU	Response	ATTEMPTED TO NOTIFY WH&S UNABLE TO GET THROUGH
14/07/2021	10:41:43	2LORFAU	Response	WH&S ADVISED OF CASE
14/07/2021	10:50:12	2LORFAU	Response	2504 2498 TX PT HOT TO HELO- 2 OTHER PTS- 1 YELLOW 59YO M CHESTPAINS OTHER ALSO YELLOW 38YO M CHESTPAINS WILL BE TX IN 2234 TO RH, OFFICER A. JONES WILL JUMP INTO 2234 WITH OFFICER COLLINS TO TX THOSE 2- 936318 WILL HAVE 4 WALKING PTS WILL TX TO YDH FOR THOSE 27YO M 28YO M 42YOM 48YO M
14/07/2021	10:50:51	2KIMHAM	Response	2498 DISPATCH 2115 TO MEET US ALONG NEILS RD ON THE WAY TO HOSP - WE NEED THEIR RED KIT
14/07/2021	10:51:00	2LORFAU	Response	Irrelevant was removed from the incident 14/07/2021 10:51:00.
14/07/2021	10:51:00	2LORFAU	Response	was added to the incident 14/07/2021 10:51:00.
14/07/2021	10:51:09	2LORFAU	Response	2321 WILL BE DRIVEN BACK TO QAS STN BY QFES OFFICER
14/07/2021	10:52:07	2KAHBAR	Response	CALLED 2115 - SHE IS HANDING CURRENT PT OFF AND WILL MEET
14/07/2021	10:52:27	2KIMHAM	Response	2498 GET THEM TO KEEP HEADING TOWARDS BUNGUNDARRA RD FROM NEILS
14/07/2021	10:52:39	2KAHBAR	Response	Irrelevant was removed from the incident 14/07/2021 10:52:39.
14/07/2021	10:52:39	2KAHBAR	Response	was added to the incident 14/07/2021 10:52:39.
14/07/2021	10:53:06	2KIMHAM	Response	936318 3PT'S TO YDH
14/07/2021	10:53:26	2KIMHAM	Response	2505 TX 3 TPO RH
14/07/2021	10:53:45	PS	Response	[Page] Dispatch page sent to Unit:2115, Sent From: KEDCADQASPIS01
14/07/2021	10:55:41	2KIMHAM	Response	2115 IS THIS THE PT COMING TO THE HELO - CCP ON BOARD WITH EQUIPEMENT AND MEETING CREW
14/07/2021	10:55:50	2KIMHAM	Response	2121 CLEAR OF SCENE S/O
14/07/2021	10:56:13	2KIMHAM	Response	Irrelevant was added to the incident 14/07/2021 10:56:13.
14/07/2021	10:56:23	PS	Response	[Page] Page processing complete to PIN 0419228217: 41190273 Message sent successfully.
14/07/2021	10:57:02	2KIMHAM	Response	Irrelevant was removed from the incident 14/07/2021 10:57:02.
14/07/2021	10:57:02	2KIMHAM	Response	was added to the incident 14/07/2021 10:57:02.
14/07/2021	10:58:01	2KIMHAM	Response	2504 CLEAR - 2234 WILL DEPART SOON - 3 PT'S ON BOARD - TX TO RH
14/07/2021	10:58:58	2KIMHAM	Response	936318 39YOM - 28YOM - 20YOF - TX TO YDH
14/07/2021	10:59:53	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully.
14/07/2021	11:02:05	2KIMHAM	Response	2505 NOW DEPARTING FOLLOWING 2234 TO RH
14/07/2021	11:02:22	PS	Response	[Page] Page processing complete to PIN (Irrelevant Message sent successfully.
14/07/2021	11:02:25	PS	Response	[Page] Page processing complete to PIN (Irrelevant Message sent successfully.
14/07/2021	11:02:38	2KIMHAM	Response	[Page] Page processing complete to PIN (Irrelevant Message sent successfully.
14/07/2021	11:02:38	2KIMHAM	Response	2234 /RH1
14/07/2021	11:09:03	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully.
14/07/2021	11:09:54	2KIMHAM	Response	2498 MET UP WITH 2115
14/07/2021	11:10:09	2KIMHAM	Response	2115 Unit 2115 current position updated to NEILS RD & BARMARYEE RD.
14/07/2021	11:14:24	2KIMHAM	Response	8300 Unit 8300 current position updated to 8 HOSKYN DR(CAPRICORN COAST HOSP (ED)).
14/07/2021	11:18:44	8DALMAN	Response	[Notification] [QAS]-SITREP VIA COORDINATOR - PT DECEASED - 1:40 MINS CPR, NIL ROSC OBTAINED. QH ROCKHAMPTON ADVISED RE HELIPAD & RESUS TEAM PREP
14/07/2021	11:21:53	2KIMHAM	Response	Green, Andrew 26354 was removed from the incident 14/07/2021 11:21:53.
14/07/2021	11:22:49	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully.
14/07/2021	11:22:52	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully.
14/07/2021	11:28:19	2KIMHAM	Response	2498 POST ASSESSMENT FROM DR AND CCP - PT DECLARED SIG4 - PROCEEDING TO YDH TO DROP OFF FLIGHT CREW - THEN RESTOCK AND DEBRIEF
14/07/2021	11:35:14	2KIRSCO1	Response	2115 at YDH
14/07/2021	11:40:33	ICEMS	Response	FIRE-Q has updated their incident status to Closed
14/07/2021	11:40:40	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully.
14/07/2021	11:40:48	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully.
14/07/2021	11:44:24	2LORFAU	Response	FINAL SMS SENT AND WH&S UPDATED
14/07/2021	11:51:45	2KIRSCO1	Response	936318 delayed triage
14/07/2021	11:56:57	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully.
14/07/2021	11:56:59	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully.
14/07/2021	12:02:54	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully.
14/07/2021	12:02:59	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully.
14/07/2021	12:03:36	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully.
14/07/2021	12:27:12	K(S	Response	[Page]Response Times Sent To Units: 804, Sent From: PA263, You have been at hospital for 30 minutes. Your Unit will be made Partially Available, unless advised of delays via radio.
14/07/2021	12:31:47	K(S	Response	[Page]Response Times Sent To Units: 804, Sent From: PA263, Please update your current status via radio
14/07/2021	13:18:16	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully.

Priority Changes
No Priority Changes

Call Activities

Date	Time	Radio	Activity	Location	Comments	User
14/07/2021	09:21:39		No AML Position		No AML position received with this call	SDSIAML
14/07/2021	09:23:27		Incident in Waiting Queue			
14/07/2021	09:23:27		ANI/ALI Statistics		INT Insert:Jul 14 2021 09:21:37 / INT SendNP:Jul 14 2021 09:21:36	2BROSTA
					/ WS RecvNP:Jul 14 2021 09:21:36 / WS Process:Jul 14 2021	
					09:23:27	
14/07/2021	09:23:27		Read Comment		Comment for Incident 672 was Marked as Read.	2BROSTA
14/07/2021	09:23:27		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired	
14/07/2021	09:23:27		ProQA	236 Ingrey Rd	ProQA determinant sent	2BROSTA
14/07/2021	09:23:37		Read Incident		Incident 672 was Marked as Read.	2KIRSCO1
14/07/2021	09:23:37		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired	
14/07/2021	09:23:37		Incident in Waiting Queue Timer Clear			
14/07/2021	09:23:44		UserAction		User clicked Initial Assign	2KIRSCO1
14/07/2021	09:23:47		Initial Assignment		The following unit(s) is (are) recommended for assignment: 2498 (00:22:04),2505 (00:46:26)	2KIRSCO1
14/07/2021	09:23:51		Initial Assignment		The following unit(s) is (are) cleared from assignment: 2505	2KIRSCO1
14/07/2021	09:23:51	2498	Dispatched	236 Ingrey Rd [LAKEMARY PINES]	Response Number (060370)	2KIRSCO1
14/07/2021	09:23:56		Read Comment		Comment for Incident 672 was Marked as Read.	2KIMHAM
14/07/2021	09:24:11	2321	Dispatched	236 Ingrey Rd	Response Number: 060371;	2KIRSCO1
14/07/2021	09:24:30		Read Comment		Comment for Incident 672 was Marked as Read.	2LORFAU
14/07/2021	09:24:43		[ICEMS]		[ICEMS] Sent Urgent Incident Attendance to FIRE-Q : Incident Q21-A031937	ICEMS
14/07/2021	09:24:44	936318	Dispatched	236 Ingrey Rd	Response Number: 060375;	2KIRSCO1
14/07/2021	09:24:45		[ICEMS]		[ICEMS] Sent Urgent Incident Attendance to POL-Q : Incident Q21-A031937	ICEMS
14/07/2021	09:24:47	936318	Resp	236 Ingrey Rd [LAKEMARY PINES]	Responding From = 2 Canning St [RH (A&E)].	2KIRSCO1
14/07/2021	09:24:48		[ICEMS]		[ICEMS] Sent Resource Status Update to FIRE-Q for Incident Q21-A031937, Status: WillAttend	ICEMS
14/07/2021	09:24:49		[ICEMS]		[ICEMS] Sent Resource Status Update to POL-Q for Incident Q21-A031937, Status: EnRoute	ICEMS
14/07/2021	09:24:49		[ICEMS]		[ICEMS] Sent Resource Status Update to FIRE-Q for Incident Q21-A031937, Status: EnRoute	ICEMS
14/07/2021	09:24:51		Incident Late		Active incident marked as late	
14/07/2021	09:24:52		Read Comment		Comment for Incident 672 was Marked as Read.	5BENWIL
14/07/2021	09:25:13		[ICEMS]		[ICEMS] Received Incident Request Acknowledgment from FIRE-Q : Incident Q21-A031937	ICEMS
14/07/2021	09:25:13		[ICEMS]		[ICEMS] Received Resource Status Update from FIRE-Q for Incident Q21-A031937, Resource Status: WillAttend	ICEMS
14/07/2021	09:25:18	2505	Dispatched	236 Ingrey Rd	Response Number: 060381;	2KIRSCO1
14/07/2021	09:25:19		Incident Late		Active incident marked as late	
14/07/2021	09:26:02		Read Comment		Comment for Incident 672 was Marked as Read.	5BENWIL
14/07/2021	09:26:32	2121	Dispatched	236 Ingrey Rd	Response Number: 060387;	2KIRSCO1
14/07/2021	09:26:33		Incident Late		Active incident marked as late	
14/07/2021	09:26:36	2498	Calculate Vehicle ETA	2(006) YEPPPOON	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:22:04	5BENWIL
14/07/2021	09:26:36	2321	Calculate Vehicle ETA	6 PEEL ST [2RES GRIBBLE M AND C]	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:24:45	5BENWIL
14/07/2021	09:26:36	936318	Calculate Vehicle ETA	2 Canning St [RH (A&E)]	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:45:14	5BENWIL
14/07/2021	09:26:36	2505	Calculate Vehicle ETA	13 GARDENVALE CT [2RES MIERS BRAD]	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:41:25	5BENWIL
14/07/2021	09:26:36	2121	Calculate Vehicle ETA	HARTLEY ST\CONNOR ST	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:36:16	5BENWIL
14/07/2021	09:26:44	2121	Resp	236 Ingrey Rd [LAKEMARY PINES]	Responding From = HARTLEY ST\CONNOR ST.	2KIRSCO1
14/07/2021	09:26:46		Incident Late		Active incident marked as late	
14/07/2021	09:26:51		[ICEMS]		[ICEMS] Received Incident Request Acknowledgment from POL-Q : Incident Q21-A031937	ICEMS
14/07/2021	09:26:51	2505	Resp	236 Ingrey Rd [LAKEMARY PINES]	Responding From = 13 GARDENVALE CT [2RES MIERS BRAD].	2KAHBAR
14/07/2021	09:26:52		Incident Late		Active incident marked as late	

14/07/2021	09:26:55	2498	Resp	236 Ingrey Rd [LAKEMARY PINES]	Responding From = 2(006) YEPPOON.	DOH RTI 2897
14/07/2021	09:26:55		Incident Late		Active incident marked as late	2KIRSC01
14/07/2021	09:26:58		[ICEMS]		[ICEMS] Received Resource Status Query from POL-Q for Incident ICEMS Q21-A031937	
14/07/2021	09:27:05		[ICEMS]		[ICEMS] Received Resource Status Update from POL-Q for Incident ICEMS Q21-A031937, Resource Status: WillAttend	
14/07/2021	09:27:12		[ICEMS]		[ICEMS] Received Resource Status Query from POL-Q for Incident ICEMS Q21-A031937	
14/07/2021	09:27:14		ProQA Notify Comment		PROQA URGENT MESSAGE: Age-range update: 8 or older	2BROSTA
14/07/2021	09:27:16	2504	Dispatched	236 Ingrey Rd	Response Number: 060389;	2KIRSC01
14/07/2021	09:27:17		Incident Late		Active incident marked as late	
14/07/2021	09:27:17	2504	Resp	236 Ingrey Rd [LAKEMARY PINES]	Responding From = 2 CANNING ST [RH (A&E)].	2KIRSC01
14/07/2021	09:27:19		Incident Late		Active incident marked as late	
14/07/2021	09:27:24	2321	Resp	236 Ingrey Rd [LAKEMARY PINES]	Responding From = 6 PEEL ST [2RES GRIBBLE M AND C].	2KIRSC01
14/07/2021	09:28:06	2498	Calculate Vehicle ETA	2(006) YEPPOON	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:20:58	5BENWIL
14/07/2021	09:28:06	2321	Calculate Vehicle ETA	6 PEEL ST [2RES GRIBBLE M AND C]	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:24:39	5BENWIL
14/07/2021	09:28:06	936318	Calculate Vehicle ETA	2 Canning St [RH (A&E)]	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:45:14	5BENWIL
14/07/2021	09:28:07	2505	Calculate Vehicle ETA	13 GARDENVALE CT [2RES MIERS BRAD]	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:41:19	5BENWIL
14/07/2021	09:28:07	2121	Calculate Vehicle ETA	HARTLEY ST\CONNOR ST	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:36:10	5BENWIL
14/07/2021	09:28:07	2504	Calculate Vehicle ETA	2 CANNING ST [RH (A&E)]	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:45:14	5BENWIL
14/07/2021	09:28:07		[ICEMS]		[ICEMS] Received Resource Status Update from FIRE-Q for Incident Q21-A031937, Resource Status: EnRoute	ICEMS
14/07/2021	09:28:28		Read Comment		Comment for Incident 672 was Marked as Read.	8DARPAR
14/07/2021	09:29:07		[ICEMS]		[ICEMS] Received Resource Status Update from POL-Q for Incident ICEMS Q21-A031937, Resource Status: EnRoute	
14/07/2021	09:29:27	2498	Calculate Vehicle ETA	2(006) YEPPOON	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:20:58	2BROSTA
14/07/2021	09:29:27	2321	Calculate Vehicle ETA	6 PEEL ST [2RES GRIBBLE M AND C]	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:24:39	2BROSTA
14/07/2021	09:29:28	936318	Calculate Vehicle ETA	2 Canning St [RH (A&E)]	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:45:14	2BROSTA
14/07/2021	09:29:28	2505	Calculate Vehicle ETA	13 GARDENVALE CT [2RES MIERS BRAD]	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:41:19	2BROSTA
14/07/2021	09:29:28	2121	Calculate Vehicle ETA	HARTLEY ST\CONNOR ST	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:36:10	2BROSTA
14/07/2021	09:29:28	2504	Calculate Vehicle ETA	2 CANNING ST [RH (A&E)]	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:45:14	2BROSTA
14/07/2021	09:29:28		[ICEMS]		[ICEMS] Sent Urgent Incident Update Message to FIRE-Q : Incident ICEMS Q21-A031937	
14/07/2021	09:29:29		[ICEMS]		[ICEMS] Sent Urgent Incident Update Message to POL-Q : Incident ICEMS Q21-A031937	
14/07/2021	09:29:56		[ICEMS]		[ICEMS] Incident Update Read by FIRE-Q for Incident Q21-A031937	ICEMS
14/07/2021	09:31:05		Read Comment		Comment for Incident 672 was Marked as Read.	2LORFAU
14/07/2021	09:31:30		[ICEMS]		The 'Incident Update' has not been actioned by POL-Q. Please contact agency.	ICEMS
14/07/2021	09:31:45		Read Comment		Comment for Incident 672 was Marked as Read.	2KIRSC01
14/07/2021	09:31:48		Read Comment		Comment for Incident 672 was Marked as Read.	8DALMAN
14/07/2021	09:31:51		[ICEMS]		[ICEMS] Received Incident Update from FIRE-Q for Incident Q21-A031937	ICEMS
14/07/2021	09:32:04	2498	Calculate Vehicle ETA	TANBY RD\ROCKHAMPTON RD	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:20:26	2LORFAU
14/07/2021	09:32:04	2321	Calculate Vehicle ETA	6 PEEL ST [2RES GRIBBLE M AND C]	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:24:39	2LORFAU
14/07/2021	09:32:04	936318	Calculate Vehicle ETA	2 Canning St [RH (A&E)]	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:45:14	2LORFAU
14/07/2021	09:32:05	2505	Calculate Vehicle ETA	13 GARDENVALE CT [2RES MIERS BRAD]	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:41:19	2LORFAU
14/07/2021	09:32:05	2121	Calculate Vehicle ETA	EMU PARK RD\MANNNS RD	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:33:14	2LORFAU
14/07/2021	09:32:05	2504	Calculate Vehicle ETA	2 CANNING ST [RH (A&E)]	ETA to Scene Address 236 Ingrey Rd, BUNGUNDARRA is 00:45:14	2LORFAU
14/07/2021	09:32:13		[ICEMS]		[ICEMS] Sent Incident Update Ack Message to FIRE-Q : Incident Q21-A031937	ICEMS
14/07/2021	09:32:14		[ICEMS]		[ICEMS] Error message 'The 'Incident Update' has not been actioned by POL-Q. Please contact agency.' has been marked as read	K(S
14/07/2021	09:33:34		[ICEMS]		[ICEMS] Sent Urgent Incident Update Message to FIRE-Q : Incident ICEMS	

					DOH RTI 3907	
14/07/2021	09:33:38		[ICEMS]		Q21-A031937 [ICEMS] Incident Update Read by FIRE-Q for Incident Q21-A031937	ICEMS
14/07/2021	09:33:41		[ICEMS]		[ICEMS] Sent Error to AMB-Q: 55-Message received after Operational Acceptance time	ICEMS
14/07/2021	09:34:26		UserAction		User clicked Exit/Save	2KAHBAR
14/07/2021	09:34:29		[ICEMS]		[ICEMS] Sent Urgent Incident Update Message to FIRE-Q : Incident Q21-A031937	ICEMS
14/07/2021	09:34:29		[ICEMS]		[ICEMS] Sent Urgent Incident Update Message to POL-Q : Incident Q21-A031937	ICEMS
14/07/2021	09:34:41		[ICEMS]		[ICEMS] Incident Update Read by FIRE-Q for Incident Q21-A031937	ICEMS
14/07/2021	09:35:06		[ICEMS]		[ICEMS] Received Incident Update from FIRE-Q for Incident Q21-A031937	ICEMS
14/07/2021	09:35:09		[ICEMS]		[ICEMS] Sent Incident Update Ack Message to FIRE-Q : Incident Q21-A031937	ICEMS
14/07/2021	09:35:22		Read Comment		Comment for Incident 672 was Marked as Read.	2KAHBAR
14/07/2021	09:35:24		Read Comment		Comment for Incident 672 was Marked as Read.	2KAHBAR
14/07/2021	09:36:14		Read Comment		Comment for Incident 672 was Marked as Read.	2KIRSCO1
14/07/2021	09:36:29		[ICEMS]		[ICEMS] Incident Update Read by POL-Q for Incident Q21-A031937	ICEMS
14/07/2021	09:36:42		UserAction		User clicked Exit/Save	5BENWIL
14/07/2021	09:37:41		[ICEMS]		[ICEMS] Received Incident Update from FIRE-Q for Incident Q21-A031937	ICEMS
14/07/2021	09:37:42		UserAction		User clicked Exit/Save	2KIRSCO1
14/07/2021	09:37:45		Read Comment		Comment for Incident 672 was Marked as Read.	2KIRSCO1
14/07/2021	09:37:45		[ICEMS]		[ICEMS] Sent Incident Update Ack Message to FIRE-Q : Incident Q21-A031937	ICEMS
14/07/2021	09:38:22		[ICEMS]		[ICEMS] Sent Incident Update Message to FIRE-Q : Incident Q21-A031937	ICEMS
14/07/2021	09:38:57		[ICEMS]		[ICEMS] Incident Update Read by FIRE-Q for Incident Q21-A031937	ICEMS
14/07/2021	09:39:37	2115	Dispatched	236 Ingrey Rd	Response Number: 060446;	2KIRSCO1
14/07/2021	09:39:40		Read Comment		Comment for Incident 672 was Marked as Read.	2KIRSCO1
14/07/2021	09:39:43		[ICEMS]		[ICEMS] Received Incident Update from POL-Q for Incident Q21-A031937	ICEMS
14/07/2021	09:39:49		Read Comment		Comment for Incident 672 was Marked as Read.	5BENWIL
14/07/2021	09:40:03		UserAction		User clicked Exit/Save	5BENWIL
14/07/2021	09:40:13		Read Comment		Comment for Incident 672 was Marked as Read.	5BENWIL
14/07/2021	09:40:13		[ICEMS]		[ICEMS] Sent Incident Update Ack Message to POL-Q : Incident Q21-A031937	ICEMS
14/07/2021	09:40:37		Incident Late		Active incident marked as late	
14/07/2021	09:40:48		UserAction		User clicked Exit/Save	5BENWIL
14/07/2021	09:40:58		Read Comment		Comment for Incident 672 was Marked as Read.	2LORFAU
14/07/2021	09:41:15	2115	Resp	236 Ingrey Rd [LAKEMARY PINES]	Responding From = 8 Hoskyn Dr [CAPRICORN COAST HOSP (ED)].	2KIRSCO1
14/07/2021	09:42:01		Read Comment		Comment for Incident 672 was Marked as Read.	8DARPAR
14/07/2021	09:42:54		UserAction		User clicked Exit/Save	8DALMAN
14/07/2021	09:44:33		Read Comment		Comment for Incident 672 was Marked as Read.	8DALMAN
14/07/2021	09:44:36		UserAction		User clicked Add Resource	8DALMAN
14/07/2021	09:44:40		VisiCAD Recommendation		8300: *00:10:35, 8422: *01:44:13, 8412: *01:44:13, 8566: *01:51:09, 8511: *02:38:05,	8DALMAN
14/07/2021	09:44:41		UserAction		User Accepted 8300	
14/07/2021	09:44:41		Add Resources		The following unit(s) is (are) recommended for assignment: 8300 (*00:10:35)	8DALMAN
14/07/2021	09:44:42	8300	Dispatched	236 Ingrey Rd [LAKEMARY PINES]	Response Number (060471)	8DALMAN
14/07/2021	09:44:45	8300	Resp	236 Ingrey Rd [LAKEMARY PINES]	Responding From = 2(002) ROCKHAMPTON AIR RTY	8DALMAN
14/07/2021	09:45:35		UserAction		User clicked Exit/Save	5BENWIL
14/07/2021	09:45:54		[ICEMS]		[ICEMS] Operational Acknowledgment sent to AMB-Q for Incident Q21-A031937	ICEMS

14/07/2021	09:46:01		Read Comment		Comment for Incident 672 was Marked as Read.	8KARSTR
14/07/2021	09:46:15		Read Comment		Comment for Incident 672 was Marked as Read.	8DALMAN
14/07/2021	09:46:18		Notify Comment		(Response Viewer)	
14/07/2021	09:46:26		Read Comment		Comment for Incident 672 was Marked as Read.	8DALMAN
14/07/2021	09:47:21	2234	Dispatched	243 INGREY RD	Response Number: 060482;	2KIRSCO1
14/07/2021	09:47:25	2234	Resp	243 INGREY RD [LAKEMARY PINES]	Responding From = YEPPOON RD\TANBY RD.	2KIRSCO1
14/07/2021	09:47:46		Read Comment		Comment for Incident 672 was Marked as Read.	2LORFAU
14/07/2021	09:47:47	2115	Disposition	LAKEMARY PINES	Vehicle Change	2KIRSCO1
14/07/2021	09:47:47	2115	Available	243 INGREY RD [LAKEMARY PINES]	Unit Cleared From Incident 14546262	2KIRSCO1
14/07/2021	09:47:47	2115	Reassign Vehicle	8 Hoskyn Dr [CAPRICORN COAST HOSP	ReAssign Reason: Vehicle Change	2KIRSCO1
			(ED)]			
14/07/2021	09:47:47	2115	Reassign Response	8 Hoskyn Dr [CAPRICORN COAST HOSP	ReAssign Reason: Vehicle Change	2KIRSCO1
			(ED)]			
14/07/2021	09:47:51	2498	At Scene	243 INGREY RD [LAKEMARY PINES]		2KIRSCO1
14/07/2021	09:47:52		[ICEMS]		[ICEMS] Sent Resource Status Update to FIRE-Q for Incident Q21-	ICEMS
					A031937, Status: OnScene	
14/07/2021	09:47:52		[ICEMS]		[ICEMS] Sent Resource Status Update to POL-Q for Incident Q21-	ICEMS
					A031937, Status: OnScene	
14/07/2021	09:47:54		[ICEMS]		[ICEMS] Received Resource Status Update from FIRE-Q for	ICEMS
					Incident Q21-A031937, Resource Status: OnScene	
14/07/2021	09:48:30		UserAction		User clicked Exit/Save	2KIMHAM
14/07/2021	09:48:35		Read Comment		Comment for Incident 672 was Marked as Read.	2KIMHAM
14/07/2021	09:48:52		[ICEMS]		[ICEMS] Received Resource Status Update from POL-Q for Incident	ICEMS
					Q21-A031937, Resource Status: OnScene	
14/07/2021	09:49:04		UserAction		User clicked Exit/Save	8DALMAN
14/07/2021	09:49:24		Read Comment		Comment for Incident 672 was Marked as Read.	8DALMAN
14/07/2021	09:49:48		UserAction		User clicked Exit/Save	2KIMHAM
14/07/2021	09:50:04		UserAction		User clicked Exit/Save	2KAHBAR
14/07/2021	09:50:29		Read Comment		Comment for Incident 672 was Marked as Read.	2KIMHAM
14/07/2021	09:51:14		Read Comment		Comment for Incident 672 was Marked as Read.	8DALMAN
14/07/2021	09:51:18		UserAction		User clicked Exit/Save	2KIMHAM
14/07/2021	09:52:12		Read Comment		Comment for Incident 672 was Marked as Read.	8DALMAN
14/07/2021	09:52:16		UserAction		User clicked Exit/Save	2BROSTA
14/07/2021	09:55:35		Read Comment		Comment for Incident 672 was Marked as Read.	8DALMAN
14/07/2021	09:55:41		UserAction		User clicked Exit/Save	5NICRUS1
14/07/2021	09:55:49		UserAction		User clicked Exit/Save	2KIRSCO1
14/07/2021	09:56:15	2321	At Scene	243 INGREY RD [LAKEMARY PINES]		2KIRSCO1
14/07/2021	09:59:42		Read Comment		Comment for Incident 672 was Marked as Read.	5NICRUS1
14/07/2021	10:00:03		UserAction		User clicked Exit/Save	5NICRUS1
14/07/2021	10:00:25	936318	At Scene	243 INGREY RD [LAKEMARY PINES]		2KIRSCO1
14/07/2021	10:01:01	2121	At Scene	243 INGREY RD [LAKEMARY PINES]		2KAHBAR
14/07/2021	10:02:35	2505	At Scene	243 INGREY RD [LAKEMARY PINES]		2KIRSCO1
14/07/2021	10:02:53		Read Comment		Comment for Incident 672 was Marked as Read.	2BROSTA
14/07/2021	10:03:12		UserAction		User clicked Exit/Save	2BROSTA
14/07/2021	10:05:29	2234	At Scene	243 INGREY RD [LAKEMARY PINES]		2KIRSCO1
14/07/2021	10:07:38	8300	At Scene	243 INGREY RD		8KARSTR
14/07/2021	10:08:35		UserAction		User clicked Exit/Save	2KAHBAR
14/07/2021	10:09:51		Read Comment		Comment for Incident 672 was Marked as Read.	2KIMHAM
14/07/2021	10:10:04	2504	At Scene	243 INGREY RD [LAKEMARY PINES]		2KIRSCO1
14/07/2021	10:10:32		Read Comment		Comment for Incident 672 was Marked as Read.	2LORFAU
14/07/2021	10:10:33		UserAction		User clicked Exit/Save	2KIMHAM
14/07/2021	10:11:51		UserAction		User clicked Exit/Save	5NICRUS1
14/07/2021	10:12:06		UserAction		User clicked Exit/Save	2KIRSCO1
14/07/2021	10:12:44		UserAction		User clicked Exit/Save	2BROSTA
14/07/2021	10:12:59		UserAction		User clicked Exit/Save	8DARPAR
14/07/2021	10:16:05		Read Comment		Comment for Incident 672 was Marked as Read.	8DALMAN
14/07/2021	10:25:20		Read Comment		Comment for Incident 672 was Marked as Read.	2LORFAU
14/07/2021	10:28:47		Read Comment		Comment for Incident 672 was Marked as Read.	2KIRSCO1
14/07/2021	10:32:33		Read Comment		Comment for Incident 672 was Marked as Read.	8DALMAN

Timestamp	Time	Event	Location	Description	Officer
14/07/2021	10:32:40	UserAction		User clicked Exit/Save	2KIRSCO1
14/07/2021	10:40:10	Read Comment		Comment for Incident 672 was Marked as Read.	5NICRUS1
14/07/2021	10:47:18	2498 Dep	CAPRICORN COAST HOSP (ED)		2LORFAU
14/07/2021	10:47:20	Read Comment		Comment for Incident 672 was Marked as Read.	2BROSTA
14/07/2021	10:47:50	UserAction		User clicked Exit/Save	2BROSTA
14/07/2021	10:48:33	UserAction		User clicked Exit/Save	5NICRUS1
14/07/2021	10:50:19	2498 Change Transport Destination	8 Hoskyn Dr		2LORFAU
14/07/2021	10:50:19	2498 Change Transport Priority	PADDYS SWAMP RD\EVANS RD	Transport Priority Changed from: Cold to Hot.	2LORFAU
14/07/2021	10:53:18	Read Comment		Comment for Incident 672 was Marked as Read.	2BROSTA
14/07/2021	10:53:45	2115 Dispatched	243 INGREY RD	Response Number: 060816;	2KIMHAM
14/07/2021	10:53:47	2115 Resp	243 INGREY RD [LAKEMARY PINES]	Responding From = 8 Hoskyn Dr [CAPRICORN COAST HOSP (ED)].	2KIMHAM
14/07/2021	10:53:49	Read Comment		Comment for Incident 672 was Marked as Read.	2KIMHAM
14/07/2021	10:53:51	UserAction		User clicked Exit/Save	2KAHBAR
14/07/2021	10:53:55	UserAction		User clicked Exit/Save	2BROSTA
14/07/2021	10:56:03	2121 Available	243 INGREY RD [LAKEMARY PINES]	Unit Cleared From Incident 14546262	2KIMHAM
14/07/2021	10:56:07	2121 Cancel Vehicle Assig		Unit Cleared From Incident 14546262	2KIMHAM
14/07/2021	10:59:11	936318 Dep	CAPRICORN COAST HOSP (ED)		2KIMHAM
14/07/2021	10:59:40	2504 Disposition	LAKEMARY PINES	Treated Other Unit Transport	2KIMHAM
14/07/2021	10:59:40	2504 Available	243 INGREY RD [LAKEMARY PINES]	Unit Cleared From Incident 14546262	2KIMHAM
14/07/2021	10:59:40	2504 Reassign Vehicle	243 INGREY RD [LAKEMARY PINES]	ReAssign Reason: Assistance Only	2KIMHAM
14/07/2021	10:59:40	2504 Reassign Response	243 INGREY RD [LAKEMARY PINES]	ReAssign Reason: Assistance Only	2KIMHAM
14/07/2021	11:02:11	2505 Disposition	LAKEMARY PINES	Treated Other Unit Transport	2KIMHAM
14/07/2021	11:02:11	2505 Available	243 INGREY RD [LAKEMARY PINES]	Unit Cleared From Incident 14546262	2KIMHAM
14/07/2021	11:02:11	2505 Reassign Vehicle	243 INGREY RD [LAKEMARY PINES]	ReAssign Reason: Assistance Only	2KIMHAM
14/07/2021	11:02:11	2505 Reassign Response	243 INGREY RD [LAKEMARY PINES]	ReAssign Reason: Assistance Only	2KIMHAM
14/07/2021	11:04:54	UserAction		User clicked Exit/Save	2KIMHAM
14/07/2021	11:07:12	2234 Dep	RH (A&E)		2LORFAU
14/07/2021	11:08:31	2321 Disposition	LAKEMARY PINES	Assistance Only	2KIMHAM
14/07/2021	11:08:31	2321 Available	243 INGREY RD [LAKEMARY PINES]	Unit Cleared From Incident 14546262	2KIMHAM
14/07/2021	11:08:31	2321 Reassign Vehicle	243 INGREY RD [LAKEMARY PINES]	ReAssign Reason: Assistance Only	2KIMHAM
14/07/2021	11:08:31	2321 Reassign Response	243 INGREY RD [LAKEMARY PINES]	ReAssign Reason: Assistance Only	2KIMHAM
14/07/2021	11:09:14	Read Comment		Comment for Incident 672 was Marked as Read.	2KIMHAM
14/07/2021	11:09:55	2115 At Scene	243 INGREY RD [LAKEMARY PINES]		2KIMHAM
14/07/2021	11:12:15	Read Comment		Comment for Incident 672 was Marked as Read.	8DALMAN
14/07/2021	11:14:19	UserAction		User clicked Exit/Save	2LORFAU
14/07/2021	11:17:05	UserAction		User clicked Exit/Save	2KIMHAM
14/07/2021	11:17:07	Read Comment		Comment for Incident 672 was Marked as Read.	8DALMAN
14/07/2021	11:18:58	UserAction		User clicked Exit/Save	2KIMHAM
14/07/2021	11:19:56	Read Comment		Comment for Incident 672 was Marked as Read.	5NICRUS1
14/07/2021	11:21:55	Read Comment		Comment for Incident 672 was Marked as Read.	2KIMHAM
14/07/2021	11:22:20	936318 Dest	8 Hoskyn Dr [CAPRICORN COAST HOSP (ED)]		2KIMHAM
14/07/2021	11:22:20	936318 Transport Time	8 Hoskyn Dr [CAPRICORN COAST HOSP (ED)]	Depart Scene Time: 14/07/2021 10:59:11, Arrive Destination Time: 14/07/2021 11:22:20	2KIMHAM
14/07/2021	11:22:36	UserAction		User clicked Exit/Save	2BROSTA
14/07/2021	11:29:13	UserAction		User clicked Exit/Save	2KIMHAM
14/07/2021	11:34:23	UserAction		User clicked Exit/Save	5NICRUS1
14/07/2021	11:37:01	UserAction		User clicked Exit/Save	8DALMAN
14/07/2021	11:40:26	2115 Available	243 INGREY RD [LAKEMARY PINES]		2KIRSCO1
14/07/2021	11:40:26	2115 Disposition	LAKEMARY PINES	A Case Completed	2KIRSCO1
14/07/2021	11:40:33	[ICEMS]		[ICEMS] Received Incident Status Update from FIRE-Q for Incident Q21-A031937, Incident Status: Closed	ICEMS
14/07/2021	11:43:52	Read Comment		Comment for Incident 672 was Marked as Read.	8KARSTR
14/07/2021	11:45:28	UserAction		User clicked Exit/Save	8KARSTR
14/07/2021	11:52:21	Incident Late		Active incident marked as late	
14/07/2021	11:52:32	936318 Reset System Timer		Days Warn before expiration Passwords	2KIRSCO1
14/07/2021	11:56:43	2234 Dest	2 Canning St [RH (A&E)]		2KIRSCO1
14/07/2021	11:56:43	2234 Transport Time	2 Canning St [RH (A&E)]	Depart Scene Time: 14/07/2021 11:07:12, Arrive Destination Time:	2KIRSCO1

Date	Time	Field	Value	Reason	Workstation	User
14/07/2021	12:00:59	Read Comment				
14/07/2021	12:02:34	Dest	2498	8 Hoskyn Dr [CAPRICORN COAST HOSP (ED)]	Comment for Incident 672 was Marked as Read.	2LORFAU
14/07/2021	12:02:34	Transport Time	2498	8 Hoskyn Dr [CAPRICORN COAST HOSP (ED)]	Depart Scene Time: 14/07/2021 10:47:18, Arrive Destination Time: 14/07/2021 12:02:34	2KIRSCO1
14/07/2021	12:02:45	Available	936318	8 Hoskyn Dr [CAPRICORN COAST HOSP (ED)]		2KIRSCO1
14/07/2021	12:02:45	Disposition	936318	LAKEMARY PINES	A Case Completed	2KIRSCO1
14/07/2021	12:03:24	Available	2498	8 Hoskyn Dr [CAPRICORN COAST HOSP (ED)]		2KIRSCO1
14/07/2021	12:03:24	Disposition	2498	LAKEMARY PINES	A Case Completed	2KIRSCO1
14/07/2021	12:26:44	Incident Late			Active incident marked as late	
14/07/2021	12:27:17	Reset System Timer	2234		Days Warn before expiration	2KIRSCO1
14/07/2021	12:36:30	Partially Av	2234	ALBERT ST\CANNING ST		2KIRSCO1
14/07/2021	12:40:29	Read Comment			Comment for Incident 672 was Marked as Read.	8KARSTR
14/07/2021	12:41:38	Available	8300	243 INGREY RD [LAKEMARY PINES]		8KARSTR
14/07/2021	12:41:38	Disposition	8300	LAKEMARY PINES	A Case Completed	8KARSTR
14/07/2021	12:41:42	UserAction			User clicked Exit/Save	2KIRSCO1
14/07/2021	13:17:52	Available	2234	2 Canning St [RH (A&E)]		2KIRSCO1
14/07/2021	13:17:52	Disposition	2234	LAKEMARY PINES	A Case Completed	2KIRSCO1
14/07/2021	13:17:52	Response Closed	2234	LAKEMARY PINES	Response Disposition: A Case Completed	2KIRSCO1
14/07/2021	13:17:52	[ICEMS]			[ICEMS] Sent Incident Status Update to POL-Q for Incident Q21-A031937, Status: Closed	ICEMS
14/07/2021	13:23:29	UserAction			User clicked Exit/Save	2LORFAU
14/07/2021	14:40:34	UserAction			User clicked Exit/Save	8KARSTR

Edit Log

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
14/07/2021	09:21:39	Call_Back_Phone		Irrelevant	(Response Viewer)	Response_Master_Incident	PA264	2BROSTA
14/07/2021	09:21:44	City		YEPPON	Updated City	Response_Master_Incident	PA264	2BROSTA
14/07/2021	09:21:44	City		YEPPON	(Response Viewer)	Response_Master_Incident	PA264	2BROSTA
14/07/2021	09:22:00	Address	(Blank)	236 INGR*	New Entry	Response_Master_Incident	PA264	2BROSTA
14/07/2021	09:22:02	Jurisdiction		2 South East	(Response Viewer)	Response_Master_Incident	PA264	2BROSTA
14/07/2021	09:22:02	Division		2 Yeppoon	(Response Viewer)	Response_Master_Incident	PA264	2BROSTA
14/07/2021	09:22:02	Battalion		2 Yeppoon	(Response Viewer)	Response_Master_Incident	PA264	2BROSTA
14/07/2021	09:22:02	Response_Area		2 Yeppoon	(Response Viewer)	Response_Master_Incident	PA264	2BROSTA
14/07/2021	09:22:02	ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	PA264	2BROSTA
14/07/2021	09:22:02	Primary_TAC_Channel		VHF Ch 27 MEIKLEVILLE HILL	(Response Viewer)	Response_Master_Incident	PA264	2BROSTA
14/07/2021	09:22:02	Address	236 INGR*	236 INGREY RD	Entry Selected/Returned from GeoLocator	Response_Master_Incident	PA264	2BROSTA
14/07/2021	09:22:02	City	YEPPON	BUNGUNDARRA	Updated City	Response_Master_Incident	PA264	2BROSTA
14/07/2021	09:22:02	Latitude	0	66965158	Entry Selected/Returned from GeoLocator	Response_Master_Incident	PA264	2BROSTA
14/07/2021	09:22:02	Longitude	0	29397746	Entry Selected/Returned from GeoLocator	Response_Master_Incident	PA264	2BROSTA
14/07/2021	09:22:29	Location_Name	TODDS RD	LAKEMARY PINES	(Response Viewer)	Response_Master_Incident	PA264	2BROSTA
14/07/2021	09:22:30	ProQaCaseNumber		17417672	(Response Viewer)	Incident	PA264	2BROSTA
14/07/2021	09:23:26	Problem		ELECTROCUTION MULTI VICTIMS	(Response Viewer)	Response_Master_Incident	PA264	2BROSTA
14/07/2021	09:23:26	Response_Plan		1A	(Response Viewer)	Response_Master_Incident	PA264	2BROSTA
14/07/2021	09:23:26	DispatchLevel		Normal	(Response Viewer)	Response_Master_Incident	PA264	2BROSTA
14/07/2021	09:23:26	ResponsePlanType	0	1	(Response Viewer)	Response_Master_Incident	PA264	2BROSTA
14/07/2021	09:23:26	Incident_Type		ACUTE AND CCP IF AVAILABLE	(Response Viewer)	Response_Master_Incident	PA264	2BROSTA

14/07/2021	09:23:27	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA264	DOH RTI 2897	2BROSTA
14/07/2021	09:23:27	Priority_Number	0	1	Updated by ProQA	Response_Master_Incident	PA264		2BROSTA
14/07/2021	09:23:27	Determinant		15D01E	(Response Viewer)	Response_Master_Incident	PA264		2BROSTA
14/07/2021	09:23:27	EMD_Used	0	1	(Response Viewer)	Response_Master_Incident	PA264		2BROSTA
14/07/2021	09:23:27	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	PA264		2BROSTA
14/07/2021	09:23:27	Pickup_Map_Info	(Blank)	9051		Response_Transports	KEDCADQASCXA232		2BROSTA
14/07/2021	09:23:27	Map_Info		9051		Response_Master_Incident	KEDCADQASCXA232		2BROSTA
14/07/2021	09:23:37	Read Call	False	True	(Response Viewer)	Response_Master_Incident	PA263		2KIRSCO1
14/07/2021	09:23:56	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA261		2KIMHAM
14/07/2021	09:24:30	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA262		2LORFAU
14/07/2021	09:24:52	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA566		5BENWIL
14/07/2021	09:26:02	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA566		5BENWIL
14/07/2021	09:28:28	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA566		8DARPAR
14/07/2021	09:31:05	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA262		2LORFAU
14/07/2021	09:31:45	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA263		2KIRSCO1
14/07/2021	09:31:48	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563		8DALMAN
14/07/2021	09:35:22	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA268		2KAHBAR
14/07/2021	09:35:24	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA268		2KAHBAR
14/07/2021	09:36:14	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA263		2KIRSCO1
14/07/2021	09:37:45	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA263		2KIRSCO1
14/07/2021	09:39:40	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA263		2KIRSCO1
14/07/2021	09:39:49	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA566		5BENWIL
14/07/2021	09:40:13	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA566		5BENWIL
14/07/2021	09:40:58	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA262		2LORFAU
14/07/2021	09:42:01	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA566		8DARPAR
14/07/2021	09:44:33	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563		8DALMAN
14/07/2021	09:45:45	Address	236 INGREY RD	243 INGREY*	Address Change	Response_Master_Incident	PA264		2BROSTA
14/07/2021	09:45:51	Address	236 Ingrey Rd	243 ing*	Address Change	Response_Master_Incident	PA263		2KIRSCO1
14/07/2021	09:45:51	Address	236 INGREY RD	243 INGREY RD	(Response Viewer)	Response_Master_Incident	PA264		2BROSTA
14/07/2021	09:45:51	Latitude	66965158	66964959	(Response Viewer)	Response_Master_Incident	PA264		2BROSTA
14/07/2021	09:45:51	Longitude	29397746	29398593	(Response Viewer)	Response_Master_Incident	PA264		2BROSTA
14/07/2021	09:45:51	Address	243 INGREY*	243 INGREY RD	Change Verified	Response_Master_Incident	PA264		2BROSTA
14/07/2021	09:45:54	Pickup_Map_Info	(Blank)	9051		Response_Transports	KEDCADQASCXA232		2BROSTA
14/07/2021	09:45:54	Map_Info		9051		Response_Master_Incident	KEDCADQASCXA232		2BROSTA
14/07/2021	09:45:59	Latitude	0	66964959	(Response Viewer)	Response_Master_Incident	PA263		2KIRSCO1
14/07/2021	09:45:59	Longitude	0	29398593	(Response Viewer)	Response_Master_Incident	PA263		2KIRSCO1
14/07/2021	09:45:59	Address	243 ing*	243 INGREY RD	Change Verified	Response_Master_Incident	PA263		2KIRSCO1
14/07/2021	09:46:01	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA568		8KARSTR
14/07/2021	09:46:01	Pickup_Map_Info	(Blank)	9051		Response_Transports	POLCADQASCXA292		2KIRSCO1
14/07/2021	09:46:01	Map_Info		9051		Response_Master_Incident	POLCADQASCXA292		2KIRSCO1
14/07/2021	09:46:15	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563		8DALMAN
14/07/2021	09:46:26	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563		8DALMAN
14/07/2021	09:47:46	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA262		2LORFAU
14/07/2021	09:48:35	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA261		2KIMHAM
14/07/2021	09:49:24	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563		8DALMAN
14/07/2021	09:50:29	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA261		2KIMHAM
14/07/2021	09:51:14	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563		8DALMAN
14/07/2021	09:52:04	Field_Data		Irrelevant	Patient Name:	Response_User_Data_Fields	PA264		2BROSTA
14/07/2021	09:52:12	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563		8DALMAN
14/07/2021	09:52:14	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	PA264		2BROSTA
14/07/2021	09:52:14	ProQATerminationStateCode		C	(Response Viewer)	Incident	PA264		2BROSTA
14/07/2021	09:55:35	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563		8DALMAN
14/07/2021	09:59:42	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA566		5NICRUS1
14/07/2021	10:02:53	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA264		2BROSTA
14/07/2021	10:09:51	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA261		2KIMHAM
14/07/2021	10:10:32	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA262		2LORFAU
14/07/2021	10:16:05	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563		8DALMAN
14/07/2021	10:25:20	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA262		2LORFAU
14/07/2021	10:28:47	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA263		2KIRSCO1

14/07/2021	10:32:33	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563	8DALMAN
14/07/2021	10:40:10	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA546	5NICRUS1
14/07/2021	10:47:19	Map_Info	(Blank)	YEPP3A13		Response_Transports	KEDCADQASCXA202	LORFAU
14/07/2021	10:47:20	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA264	2BROSTA
14/07/2021	10:50:26	Address	8 Hoskyn Dr	8 Hoskyn Dr		IncidentTransport	PA262	2LORFAU
14/07/2021	10:50:26	LocationName	CAPRICORN COAST HOSP	CAPRICORN COAST HOSP	(Depart Scene)	IncidentTransport	PA262	2LORFAU
14/07/2021	10:50:26	Transport_Priority	Cold	Hot	Patient Condition	IncidentTransport	PA262	2LORFAU
14/07/2021	10:50:26	Map_Info	9051	YEPP3A13	Polygon Lookup		PA262	2LORFAU
14/07/2021	10:53:18	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA264	2BROSTA
14/07/2021	10:53:49	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA261	2KIMHAM
14/07/2021	10:59:11	Map_Info	(Blank)	YEPP3A13		Response_Transports	POLCADQASCXA132	KIMHAM
14/07/2021	11:07:13	Map_Info	(Blank)	ROCK8N1		Response_Transports	KEDCADQASCXA202	LORFAU
14/07/2021	11:09:14	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA261	2KIMHAM
14/07/2021	11:12:15	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563	8DALMAN
14/07/2021	11:17:07	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563	8DALMAN
14/07/2021	11:19:56	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA546	5NICRUS1
14/07/2021	11:21:55	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA261	2KIMHAM
14/07/2021	11:43:52	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA568	8KARSTR
14/07/2021	12:00:59	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA262	2LORFAU
14/07/2021	12:40:29	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA568	8KARSTR

DOH RTI 8897

RTI Release

Significant Incident Review Version 1.0 July 2020

Darling Downs and South West Region

Authority:

By authority of Acting Assistant Commissioner Tony Armstrong - Darling Downs and South West Region.

Executive Summary:

On the Thursday 22nd July 2021 at 0719 hours Queensland Ambulance Service (QAS) received a call from a member of the public that an ambulance was required on the Gore Highway at Nine Mile Road at Millmerran Downs, approximately 20kms west of Millmerran. A truck had collided with a vehicle and there were a number of persons involved. The Incident Detail Report (IDR) number is 14580702.

Terms of Reference:

This review will investigate all aspects of ambulance response to incident 14580702
The review will examine ambulance operations prior to, during and following the response.
This review will include all requirements outlined in the *Operational Incident Review Process*.

Regional Clinical Incident Summary Report:

Case 14580702

EARF

- Nil clinical concerns noted

Incident Review/Investigation:

- Scope: This review has considered the available resources in the area at the time of the incident and other alternatives at the time.
- Background: Toowoomba Operations Centre initially received a call from an informant at a private residence located close to the incident who heard the sound of a road traffic crash and then someone calling out for an ambulance. She was unable to provide much other detail but would go to the site then call back.
- The Toowoomba Operations Centre then received further information from the Queensland Police Service advising the incident was a traffic crash involving a truck and a car with a number of persons entrapped.
- A number of occupants were reported as still inside the car with the vehicle now on fire.

Queensland Ambulance Service: Operational Incident Reporting

Timeline:

- 07:19 – Call taking complete
 - 07:20 – Millmerran Bravo 301191 dispatched
 - 07:21 – QPS and QFES attached via ICEMS
 - 07:24 – Further information from Police to advise probable entrapment and up to 4 persons involved
 - 07:26 – Pittsworth Bravo 301135 and 304351 dispatched
 - 07:27 – Toowoomba Scene Commander – Operations Supervisor Irrelevant dispatched
 - 07:33 – Drayton Bravo 301117 dispatched
 - 07:35 – Lifeflight Rescue 577 from Toowoomba accepted tasking
 - 0737 – QG Rescue 500 from Archerfield accepted tasking
 - 0737 – Millmerran 301191 on scene – confirmed head on Road Traffic Crash – 1 entrapment, 2 x deceased, 2 x children encapsulated. Truck driver (second vehicle) has minor injuries
 - 07:46 – QFES on scene
 - 07:48 – QPS on scene
 - 08:10 – Pittsworth units 301135 and 304351 on scene
 - 08:25 – Drayton 301117 on scene
 - 08:30 – Scene Commander OS Irrelevant on scene
 - 08:33 – Sit Rep: Irrelevant GCS14 with facial injuries, Irrelevant GCS 4 with head and abdominal injuries, male driver Irrelevant lower leg and chest injuries, female passenger deceased and Irrelevant passenger deceased. Truck driver GCS 15 with wrist injury. No further back up required at this stage.
 - 08:34 – Lifeflight R8577 landed at scene
 - 08:52 – QG R8500 landed at scene
 - 09:09 – OS Irrelevant Sit Rep Irrelevant M now GCS 5 with head injuries with QG R500, Irrelevant M GCS 4 with head and abdominal injuries with Lifeflight R577, Irrelevant M driver with lower limb, pelvis and abdominal injuries will transport to Toowoomba Hospital. Truck driver with wrist injury for transport to Toowoomba Hospital as well.
 - 09:22 – Pittsworth 301135 transporting Irrelevant M with lower leg and abdominal injury post entrapment and truck driver with wrist injury to Toowoomba Hospital – CODE 1
 - 09:58 – QPS advised that family had driven from Orange NSW – a declared hotspot
 - 10:00 - RSQ and SOCC and QAS personnel advised of COVID update
 - 10:23 – R8577 departed scene for Queensland Children's Hospital
 - 10:25 – R8500 departed scene for Queensland Children's Hospital
 - 10:26 – All remaining QAS ground units cleared from scene
 - 10:33 – Pittsworth 301135 arrived at Toowoomba Hospital
 - 11:02 – Lifeflight R8577 arrived at Queensland Children's Hospital
 - 11:20 – QG R8500 arrived at Queensland Children's Hospital
- Review:
 - Two officers from Millmerran station were dispatched as the nearest ambulance crew.
 - All timeframes are consistent with distance travelled and with regard to the information provided at the time of initial call.
 - The Toowoomba OPCEN attempted to isolate the incident on an interpretational channel however GWN coverage issues did not allow. No serious communication issues were encountered however
 - Outcomes:
 - Two persons were found to be deceased on arrival. An adult female person and a Irrelevant child.
 - Two critically injured children aged Irrelevant were flown for further treatment to Queensland Children's Hospital.
 - Two adult male persons were transported under lights and siren by road to Toowoomba Hospital

Queensland Ambulance Service: Operational Incident Reporting

-
- Post OIRR actions:
 - A full Operational Debrief was conducted for crews attending the incident at Millmerran station shortly afterward

Review Recommendations:

- Nil.

Appendix of all documents and files used in compilation of the review:

- Appendix A Incident Detail Report:14414102

Regional Endorsement

Role	Name	Position	Signature	Date
Acting Assistant Commissioner	Tony Armstrong	Acting Assistant Commissioner	Irrelevant	23/07/21

DOH DISCLOSURE LOG

Incident Detail Report

DOH RTI 3907

Data Source: QACIR
 Incident Status: Closed
 Incident number: 14580702
 ProQA number: 17453333
 Console name: PA302
 Incident Date: 22/07/2021 07:18:25
 Last Updated:

Incident Information

Incident Type:	ACUTE	Alarm Level:	
Priority:	1C	Problem:	RTC UNK STATUS UNK NUM PTS
Determinant:	29B05U	Agency:	QAS
Base Response#:	098236	Jurisdiction:	3 Toowoomba Country
Confirmation#:	00785673	Division:	3 Millmerran
Taken By:	Irrelevant	Battalion:	3 Millmerran
Response Area:	3 Millmerran	Response Plan:	Acute
Disposition:	A Case Completed	Command Ch:	
Cancel Reason:		Primary TAC:	TLK GROUP 120 MILLERMAN
Incident Status:	Closed	Secondary TAC:	
Certification:	ACUTE	Delay Reason (if any):	
Longitude:	28908524	Latitude:	62022983
Patient Name:	UNK	Patient DOB:	UNK

Incident Location

Location Name:		County:	TOOWOOMBA
Address:	Gore Hwy & Nine Mile Rd	Location Type:	
Apartment:		Cross Street:	
Building:		Map Reference:	TWB67D17
City, State, Zip:	MILLMERRAN DOWNS QLD 4357		

Call Receipt

Caller Name:	Irrelevant	Original CLI Phone:	Irrelevant
Method Received:		Call Back Phone:	
Caller Type:		Caller Location:	

Time Stamps

Description	Date	Time	User	Elapsed Times Description	Time
Phone Pickup	22/07/2021	07:18:25			
1st Key Stroke	22/07/2021	07:18:25		Received to In Queue	00:01:29
In Waiting Queue	22/07/2021	07:19:54		Call Taking	00:03:18
Call Taking Complete	22/07/2021	07:21:43	Irrelevant	In Queue to 1st Assign	00:00:42
1st Unit Assigned	22/07/2021	07:20:36		Call Received to 1st Assign	00:02:11
1st Unit Enroute	22/07/2021	07:24:09		Assigned to 1st Enroute	00:03:33.1
1st Unit Arrived	22/07/2021	07:37:00		Enroute to 1st Arrived	00:12:51
Closed	22/07/2021	13:02:09	Irrelevant	Incident Duration	05:43:44

Resources Assigned

Unit	Assigned	Disposition	Enroute	Staged	Arrived	At Patient	Delay	Avail	Complete	Odm. Enroute	Odm. Arrived	Cancel Reason
301191	07:20:36	Assistance Only	07:24:09		07:37:00				10:25:37			
B301135	07:26:03	A Case Completed	07:30:41		08:10:26				11:23:17			
B304351	07:26:03	A Case Completed	07:33:09		08:37:49				10:26:11			
B307920	07:27:11	A Case Completed	07:32:34		08:30:58				10:26:42			
B301117	07:33:07	A Case Completed	07:33:35		08:25:29				10:28:11			
R8577	07:37:32	A Case Completed	08:02:06		08:33:54		11:20:46	13:02:09				
R8500	07:37:39	A Case Completed	07:57:15		08:51:57		11:52:39	12:07:26				

Personnel Assigned

Unit	Name
301117	Irrelevant
301135	
301191	
304351	
307920	
8500	
8577	

Pre-Scheduled Information

No Pre-Scheduled Information

Transports

Unit	Location/Address	Patient	Mode	Protocol	Mileage Start/End/Total	Depart	Arrived	Complete
301135	QH TOOWOOMBA HOSPITAL (A&E) 154 Pechey St		Hot	Pre Hosp - patient condition	0.0/0.0/0.0	09:22:00	10:33:21	11:23:17
301135	QH TOOWOOMBA HOSPITAL (A&E) 154 Pechey St		Hot	Pre Hosp - patient condition	0.0/0.0/0.0	09:22:00	10:33:21	11:23:17
8577	QCH (A & E) 501 Stanley St		Cold	Pre Hosp - patient condition	0.0//	10:23:07	11:02:58	13:02:09
8500	QCH (A & E) 501 Stanley St		Cold	Pre Hosp - patient condition	0.0//	10:25:46	11:20:53	12:07:26

Comments				Comments
Date	Time	User	Type	
22/07/2021	07:19:54	5STEMAR	Response	[ProQA Dispatch] Dispatch Level: 29B05 (Unknown status/Other codes not applicable) Suffix: U (Unknown number of patients) Response Text: 1C QPS QASPAGE Age unknown, Gender unknown, Consciousness unknown, Breathing status unknown, Unknown number of patients involved. Problem Description: HEARD RTC, CAN HEAR PEOPLE CALLING OUT FOR AN AMBULANCE
22/07/2021	07:19:54	5STEMAR	Response	[ProQA: Key Questions] 1. The incident involves multiple vehicles. 2. A multiple-unit response is not required. 3. It's not known if chemicals or other hazards are involved. 4. It's not known if anyone is trapped. 5. It's not known if anyone was thrown from the vehicle. 6. It's not known if everyone is completely awake (alert). 7. The type and nature of their injuries are not known. 8. It's not known if there is SERIOUS bleeding.
22/07/2021	07:20:36	PS	Response	[Page] Dispatch page sent to Unit:301191, Sent From: KEDCADQASPIS01
22/07/2021	07:20:50	PS	Response	[Page] Dispatch page to Unit:301191 complete to PIN Irrelevant
22/07/2021	07:20:53	5STEMAR	Response	Message sent successfully. INF IS IN HER HOUSE, WILL GO DOWN TO CRASH SITE AND WILL CALL BACK ON MOBILE TO PROVIDE FURTHER INFO
22/07/2021	07:21:27	ICEMS	Response	FIRE-Q Request for Attendance sent for Incident Q21-A033151
22/07/2021	07:21:29	ICEMS	Response	POL-Q Request for Attendance sent for Incident Q21-A033151
22/07/2021	07:22:35	ICEMS	Response	>FIRE-Q> FIRE-Q has been attached to the incident
22/07/2021	07:23:19	3MARKIN	Response	[Private] ATTEMPTED TO CALL DDS SOS NIL ANSWER
22/07/2021	07:23:34	3MARKIN	Response	[Private] HOLDING DISP OF 2ND UNIT PENDING MORE INFO
22/07/2021	07:23:59	ICEMS	Response	[Appended, 07:25:40] [POL-Q] Exact Lat/Lon=D27.97567/D151.09561
22/07/2021	07:23:59	ICEMS	Response	[Appended, 07:25:40] [POL-Q] Contact at scene: 0427763243 SHONA
22/07/2021	07:23:59	ICEMS	Response	[Appended, 07:25:40] [POL-Q] Type : 205 - Traffic Crash - Injury Status : None Specified Details : INF THERE IS A 2 VEH TA TRUCK HAS HIT A VEH AND THERE IS SOMEONE STUCK IN THE VEH INF STATES THE VEH IS ON FIRE
22/07/2021	07:23:59	ICEMS	Response	[Appended, 07:25:40] [POL-Q] Initial Incident Address information: 10125-10125 GORE HWY CAPTAINS MOUNTAIN (aka), TOOWOOMBA, QLD 4357
22/07/2021	07:24:06	ICEMS	Response	[Appended, 07:25:40] <POL-Q>FIRE-Q has been attached to the incident
22/07/2021	07:25:01	ICEMS	Response	[Appended, 07:25:40] <POL-Q> INF STATES THERE IS 4 PEOPLE IN THE VEH, NIL PERSONS ABLE TO GET OUT, DRIVER IS RESPONDING BUT NIL OTHERS ARE RESPONDING
22/07/2021	07:25:15	ICEMS	Response	FIRE-Q EnRoute
22/07/2021	07:25:40	5STEMAR	Response	Duplicate call appended to incident at 07:25:40
22/07/2021	07:26:03	PS	Response	[Page] Dispatch page sent to Unit:301135, Sent From: KEDCADQASPIS01
22/07/2021	07:26:04	PS	Response	[Page] Dispatch page sent to Unit:304351, Sent From: KEDCADQASPIS01
22/07/2021	07:26:15	PS	Response	[Page] Dispatch page to Unit:301135 complete to PIN Irrelevant
22/07/2021	07:26:19	PS	Response	Message sent successfully.
22/07/2021	07:26:19	PS	Response	[Page] Dispatch page to Unit:304351 complete to PIN
22/07/2021	07:26:20	PS	Response	Message sent successfully.
22/07/2021	07:26:20	PS	Response	[Page] Dispatch page to Unit:304351 complete to PIN
22/07/2021	07:27:11	PS	Response	Message sent successfully.
22/07/2021	07:27:28	ICEMS	Response	[Page] Dispatch page sent to Unit:307920, Sent From: KEDCADQASPIS01
22/07/2021	07:28:21	3MARKIN	Response	>POL-Q> POL-Q has been attached to the incident
22/07/2021	07:29:12	3FIOARM	Response	DDS SOS ADVISED OF CASE - OS PROCEEDING
22/07/2021	07:29:24	8ROGDAL	Response	[Private] BOTH OFFICERS ADVISED BY PHONE, OFFICER CLARK TO PICK UP OFFICER CROSS ENROUTE
22/07/2021	07:30:14	ICEMS	Response	CONFERENCED WITH SZCC
22/07/2021	07:30:55	ICEMS	Response	<POL-Q> INF STATES THE VEH IS HEAVY ENGULFED, INF STATES THE FEMALE IN THE PASSANGER SEAT IS NO LONGER ALIVE
22/07/2021	07:33:06	PS	Response	FIRE-Q EnRoute
22/07/2021	07:33:18	PS	Response	[Page] Dispatch page sent to Unit:301117, Sent From: KEDCADQASPIS01
22/07/2021	07:33:19	PS	Response	[Page] Dispatch page to Unit:301117 complete to PIN Irrelevant
22/07/2021	07:33:19	PS	Response	Message sent successfully.
22/07/2021	07:33:19	PS	Response	[Page] Dispatch page to Unit:301117 complete to PIN
22/07/2021	07:33:23	3FIOARM	Response	Message sent successfully.
22/07/2021	07:35:16	8ROGDAL	Response	[Private] BOTH OFFICERS NOW TRAVELLING IN SEPARATE VEHICLES
22/07/2021	07:35:28	ICEMS	Response	SZCC APPROVED TASKING - 577 ACCEPTED TASKING
22/07/2021	07:35:28	ICEMS	Response	POL-Q EnRoute
22/07/2021	07:35:28	ICEMS	Response	POL-Q EnRoute
22/07/2021	07:37:11	3DAVHAR	Response	CONFIRMED TRUCK V CAR
22/07/2021	07:37:21	8ROGDAL	Response	R500 ACCEPTED TASKING
22/07/2021	07:37:32	PS	Response	[Page] Dispatch page sent to Unit:8577, Sent From: KEDCADQASPIS01
22/07/2021	07:37:38	PS	Response	[Page] Dispatch page sent to Unit:8500, Sent From: KEDCADQASPIS01
22/07/2021	07:37:44	PS	Response	[Page] Dispatch page to Unit:8577 complete to PIN Irrelevant
22/07/2021	07:37:55	PS	Response	Message sent successfully.
22/07/2021	07:37:58	PS	Response	[Page] Dispatch page to Unit:8500 complete to PIN
22/07/2021	07:37:58	PS	Response	Message sent successfully.
22/07/2021	07:37:58	PS	Response	[Page] Dispatch page to Unit:8500 complete to PIN
22/07/2021	07:38:01	PS	Response	Message sent successfully.
22/07/2021	07:38:01	PS	Response	[Page] Dispatch page to Unit:8500 complete to PIN
22/07/2021	07:38:12	PS	Response	Message sent successfully.
22/07/2021	07:42:34	8LOUMIT	Response	[Page] Dispatch page to Unit:8500 complete to PIN
22/07/2021	07:43:15	3DAVHAR	Response	Message sent successfully to Whispir
22/07/2021	07:43:28	3DAVHAR	Response	[Notification] [QAS]-R588 FCCP REQUIRED FOR THIS TASKING
22/07/2021	07:43:42	3DAVHAR	Response	HEAD ON CAR V TRUCK
22/07/2021	07:43:48	3DAVHAR	Response	1 MALE DRIVER OF CAR ENTRAPPED GCS15 LOWER LEG INJURY
22/07/2021	07:44:28	3DAVHAR	Response	CHILD SIG 4 AND ADULT F SIG 4
22/07/2021	07:44:28	3DAVHAR	Response	F PASSENGER SIG 4 ? Irrelevant CHILD SIG 4
22/07/2021	07:45:00	3DAVHAR	Response	2 X CHILDREN ? Irrelevant ENCAPSULATED ALOC FOR BOTH
22/07/2021	07:46:00	3DAVHAR	Response	MALE TRUCK DRIVER GCS15 ? R WRIST INJURY
22/07/2021	07:46:22	ICEMS	Response	FIRE-Q OnScene
22/07/2021	07:46:23	ICEMS	Response	FIRE-Q OnScene
22/07/2021	07:46:43	3DAVHAR	Response	ALL UNITS TO SWITCH TO CHANNEL 901
22/07/2021	07:46:55	3DAVHAR	Response	[Page] Unit: 301191, Sent From: PA303, DH, ALL UNITS TO SWITCH TO CHANNEL 901
22/07/2021	07:47:04	3CHRPHI	Response	307920 ON ITNER OP 901 SUCCESSFUL
22/07/2021	07:48:12	3CHRPHI	Response	301135 RADIO CHECK ON 901 SUCCESSFUL
22/07/2021	07:48:16	ICEMS	Response	POL-Q OnScene
22/07/2021	07:48:16	ICEMS	Response	POL-Q OnScene
22/07/2021	07:48:54	3CHRPHI	Response	301135 STATED GWN MAY NOT BE SUITABLE FOR THAT AREA OF

Timestamp	Time	Agency	Type	Message
22/07/2021	07:50:41	3CHRP	Response	MILLMERRAN - WILL REASSESS IF REQUIRED
22/07/2021	07:51:08	3CHRP	Response	301117 VIA INTEROP 901 SUSSESSFUL
22/07/2021	07:55:25	3DAVHAR	Response	301135 REPORT EXTREMELY THICK FOG JUST NEAR PAMPAS
22/07/2021	07:57:13	8LOUMIT	Response	[Notification] [QAS]-LAT -27.976167 LONG 151.094091
22/07/2021	07:57:23	8LOUMIT	Response	[Notification] [QAS]-R500 ETA SCENE 0840
22/07/2021	07:58:30	3DAVHAR	Response	Flight Following for 8500: [LAT]27°34'07.98"S [LON]152°59'57.92"E [ALT][HGD][SPD] [ETA]0840 [FUEL][SOB]5
22/07/2021	07:59:45	3CHRP	Response	301191 STATED NOT ABLE TO GO ACROSS TO 901
22/07/2021	08:06:32	3DAVHAR	Response	[Private] 307920 WILL ASSIST 304351 AND 301191 TO GO ON INTER OP 901
22/07/2021	08:10:24	3CHRP	Response	301135 CANNOT GO TO 901 BUT IN CAPT MOUNTAIN NOW
22/07/2021	08:13:09	3CHRP	Response	301135 VEH RADIO 901
22/07/2021	08:14:25	8AMAMIL	Response	301135 OUT OF VEH 6 YO ABDO INJURY AND LEG INJURIES GCS 4 - OTHER
22/07/2021	08:14:43	8AMAMIL	Response	PT GCS15 NIL INJURIES AGE UNKNOWN - STILL WORKING ON TRUCK DRIVER
22/07/2021	08:15:00	3CHRP	Response	[Notification] [QAS]-R577 ETA SCENE 0825
22/07/2021	08:15:17	3CHRP	Response	Flight Following for 8577: [LAT]27°32'36.94"S [LON]151°54'37.25"E [ALT][HGD][SPD] [ETA]0825 [FUEL]2.3HOURS [SOB]4
22/07/2021	08:25:03	3CHRP	Response	301135 REQ ETA OF HELO
22/07/2021	08:30:11	8LOUMIT	Response	[Private] ADVISED HELO ETA'S AS PER BELOW
22/07/2021	08:33:17	3MARKIN	Response	301135 MALE PT 30YOM STILL IN VEH - HIP & LEG INJ - WORKING ON EXTRACTION NOW
22/07/2021	08:34:03	8LOUMIT	Response	Flight Following for 8500: [LAT]27°34'07.98"S [LON]152°59'57.92"E [ALT][HGD][SPD] [ETA]0840 [FUEL][SOB]
22/07/2021	08:52:33	8LOUMIT	Response	307920 GCS 14 FACIAL INJ - GCS 4 HEAD AND ABDO INJ - MALE
22/07/2021	09:09:25	3MARKIN	Response	DRIVER LOWER LEG AND CHEST INJ - FEMALE PASSENGER SIG 4 AND ?7YO SIG 4. TRUCK DRIVER GCS 15 ?# WRIST
22/07/2021	09:21:21	3MARKIN	Response	R577 LANDED AT SCENE
22/07/2021	09:28:35	3DAVHAR	Response	[Notification] [QAS]-R500 ON THE GROUND AT SCENE
22/07/2021	09:28:58	3DAVHAR	Response	307920 M GCS 5 WITH ?HEAD INJ WITH 8500 ?TX TO QCH. M HEAD
22/07/2021	09:29:34	3DAVHAR	Response	AND ABDO INJ GCS 4 WITH 8577 ?TX TO QCH. M DRIVER WITH LOWER
22/07/2021	09:29:34	3DAVHAR	Response	LIMB PELVIS AND ABDO INJ WILL TX TO TBH. TRUCK DRIVER WITH #WRIST
22/07/2021	09:29:49	3CHRP	Response	FOR TX TO TBH.
22/07/2021	09:31:41	3CHRP	Response	307920 301135 WITH BE TX DRIVER AND WILL TX TRUCK DRIVER WITH
22/07/2021	09:37:14	3CHRP	Response	# WRIST TO TBH > TX CODE 1
22/07/2021	09:58:44	3MARKIN	Response	301135 PT STILL STABLE - HAVE PULLED OVER FOR A MOMENT AS HAVE LOST IV ACCESS - WILL ADV WHEN AT TBH TO CONFIRM CHILDREN TX DEST FOR PARENT REASSURANCE
22/07/2021	10:00:05	3MARKIN	Response	Unit 304351 has been placed in Unit Unattended.
22/07/2021	10:01:52	8LOUMIT	Response	301135 BACK ON THE ROAD - STEADY CODE 1 INTO TBH - APPROX 45MIN
22/07/2021	10:01:52	8LOUMIT	Response	ETA
22/07/2021	10:24:19	8LOUMIT	Response	307920 LOADED INTO 8577 DOING FINAL CHECKS - ABOUT TO BE LOADED IN 8500 - FAMILY HAS JUST ARRIVED FROM ORANGE NSW - DECLARED HOTSPOT ACCORDING TO QPS. NORMAL PPE UTILISED BUT NIL MASKS WORN
22/07/2021	10:24:35	3MARKIN	Response	SOCC ADVISED OF COVID UPDATE
22/07/2021	10:25:57	PS	Response	RSQ AWARE OF LAST SITRP
22/07/2021	10:25:59	PS	Response	Flight Following for 8577: [LAT]27°58'37.26"S [LON]151°05'29.31"E [ALT][HGD][SPD] [ETA]1055 [FUEL]2HRS [SOB]5 [CMT]QCH ADVISED NIL REQUIREMENTS
22/07/2021	10:26:12	3CHRP	Response	307920 PACKING EVERYTHING UP NOW - BOTH HELOS HAVE TAKEN OFF AND BOTH GOING TO QCH - ALL QAS GROUND UNITS CLEAR AND PROCEEDING TO MILLMERRAN STATION OUT OF SERVICE
22/07/2021	10:26:25	PS	Response	[Page] Page processing complete to PIN Message sent successfully.
22/07/2021	10:26:27	PS	Response	[Page] Page processing complete to PIN Message sent successfully.
22/07/2021	10:26:27	PS	Response	[Page] Page processing complete to PIN Message sent successfully.
22/07/2021	10:27:44	8LOUMIT	Response	Unit 304351 has been removed from Unit Unattended.
22/07/2021	10:27:44	8LOUMIT	Response	[Page] Page processing complete to PIN Message sent successfully.
22/07/2021	10:28:26	PS	Response	[Page] Page processing complete to PIN Message sent successfully.
22/07/2021	10:30:32	3CHRP	Response	Flight Following for 8500: [LAT]27°58'37.26"S [LON]151°05'29.31"E [ALT][HGD][SPD] [ETA]1110 [FUEL][SOB]7 [CMT]QCH ADVISED
22/07/2021	10:54:35	8LOUMIT	Response	[Page] Page processing complete to PIN 0434949707: 41249975 Message sent successfully.
22/07/2021	10:58:26	8LOUMIT	Response	[Private] 301135 LEFT SCOOP STR ON SCENE
22/07/2021	11:03:12	8LOUMIT	Response	Flight Following for 8577: [LAT]27°58'37.26"S [LON]151°05'29.31"E [ALT][HGD][SPD] [ETA][FUEL][SOB]1055
22/07/2021	11:03:23	PS	Response	Flight Following for 8500: [LAT]27°58'37.26"S [LON]151°05'29.31"E [ALT][HGD][SPD] [ETA]1110 [FUEL][SOB]
22/07/2021	11:21:06	PS	Response	8577 LANDED AS PER TRAC PLUS PRO
22/07/2021	11:21:08	PS	Response	[Page] Page processing complete to PIN Message sent successfully.
22/07/2021	11:21:10	PS	Response	[Page] Page processing complete to PIN Message sent successfully.
22/07/2021	11:23:32	PS	Response	[Page] Page processing complete to PIN Message sent successfully.
22/07/2021	12:07:55	3MARKIN	Response	PSO PAGE SENT
22/07/2021	12:07:56	PS	Response	[Page] Page processing complete to PIN Message sent successfully.
22/07/2021	12:08:26	PS	Response	[Page] Page processing complete to PIN Message sent successfully.
22/07/2021	12:08:33	PS	Response	[Page] Page processing complete to PIN Message sent successfully.
22/07/2021	12:55:44	ICEMS	Response	FIRE-Q has updated their incident status to Closed
22/07/2021	12:55:44	ICEMS	Response	FIRE-Q has updated their incident status to Closed

Call Activities

Date	Time	Radio	Activity	Location	Comments	User
22/07/2021	07:18:25		No AML Data Received		No AML data received with this call	SDSIAML
22/07/2021	07:19:54		Incident in Waiting Queue			
22/07/2021	07:19:54		ANI/ALI Statistics		INT Insert:Jul 22 2021 07:18:24 / INT SendNP:Jul 22 2021 07:18:23 / WS RecvNP:Jul 22 2021 07:18:23 / WS Process:Jul 22 2021 07:19:54	5STEMAR
22/07/2021	07:19:54		Read Comment		Comment for Incident 333 was Marked as Read.	5STEMAR
22/07/2021	07:19:54		ProQA	Gore Hwy & Nine Mile Rd	ProQA determinant sent	5STEMAR
22/07/2021	07:19:55		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired	
22/07/2021	07:20:04		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired	
22/07/2021	07:20:05		Incident in Waiting Queue Timer Clear			
22/07/2021	07:20:06		Read Incident		Incident 333 was Marked as Read.	3CHRPPI
22/07/2021	07:20:25		Initial Assignment		The following unit(s) is (are) recommended for assignment: 301191 (00:18:20)	3DAVHAR
22/07/2021	07:20:36	301191	Dispatched	Gore Hwy & Nine Mile Rd	Response Number (098236)	3DAVHAR
22/07/2021	07:20:39		Read Comment		Comment for Incident 333 was Marked as Read.	3DAVHAR
22/07/2021	07:21:27		[ICEMS]		[ICEMS] Sent Incident Attendance to FIRE-Q : Incident Q21-A033151	ICEMS
22/07/2021	07:21:29		[ICEMS]		[ICEMS] Sent Incident Attendance to POL-Q : Incident Q21-A033151	ICEMS
22/07/2021	07:21:36		Incident Late		Active incident marked as late	
22/07/2021	07:21:43		UserAction		User clicked Exit/Save	5STEMAR
22/07/2021	07:22:17		UserAction		User clicked Exit/Save	3CHRPPI
22/07/2021	07:22:35		[ICEMS]		[ICEMS] Received Incident Request Acknowledgment from FIRE-Q : Incident Q21-A033151	ICEMS
22/07/2021	07:22:36		[ICEMS]		[ICEMS] Received Resource Status Update from FIRE-Q for Incident Q21-A033151, Resource Status: WillAttend	ICEMS
22/07/2021	07:24:09	301191	Resp	Gore Hwy & Nine Mile Rd	Responding From = 3(613) MILLMERRAN.	3DAVHAR
22/07/2021	07:24:09		[ICEMS]		[ICEMS] Sent Resource Status Update to FIRE-Q for Incident Q21-A033151, Status: EnRoute	ICEMS
22/07/2021	07:24:09		[ICEMS]		[ICEMS] Sent Resource Status Update to POL-Q for Incident Q21-A033151, Status: EnRoute	ICEMS
22/07/2021	07:24:46		UserAction		User clicked Exit/Save	3DAVHAR
22/07/2021	07:25:15		[ICEMS]		[ICEMS] Received Resource Status Update from FIRE-Q for Incident Q21-A033151, Resource Status: EnRoute	ICEMS
22/07/2021	07:25:37		[ICEMS]		[ICEMS]FIRE-Q has performed a merge on the following incidents: Q21-A033151,Q21-P049904	ICEMS
22/07/2021	07:25:38		[ICEMS]		[ICEMS]FIRE-Q has performed a merge on the following incidents: Q21-A033151,Q21-P049904	ICEMS
22/07/2021	07:25:40		Duplicate Call Warning		Duplicate Call Warning - New call appended to incident	5STEMAR
22/07/2021	07:25:41		Read Comment		Comment for Incident 333 was Marked as Read.	5STEMAR
22/07/2021	07:25:42		[ICEMS]		[ICEMS] Incident 14580715 has been merged with 14580702	ICEMS
22/07/2021	07:25:42		[ICEMS]		[ICEMS] Incident 14580715 has been merged with 14580702	ICEMS
22/07/2021	07:25:42		[ICEMS]		[ICEMS] Incident 14580715 has been merged with 14580702	ICEMS
22/07/2021	07:25:42		[ICEMS]		[ICEMS] Incident 14580715 has been merged with 14580702	ICEMS
22/07/2021	07:25:42		[ICEMS]		[ICEMS] Incident 14580715 has been merged with 14580702	ICEMS
22/07/2021	07:25:43		[ICEMS]		[ICEMS] Incident 14580715 has been merged with 14580702	ICEMS
22/07/2021	07:26:03	301135	Dispatched	Gore Hwy & Nine Mile Rd	Response Number: 098251;	3DAVHAR
22/07/2021	07:26:03	304351	Dispatched	Gore Hwy & Nine Mile Rd	Response Number: 098252;	3DAVHAR
22/07/2021	07:26:03		[ICEMS]		[ICEMS] Sent Resource Status Update to POL-Q for Incident Q21-P049904, Status: EnRoute	ICEMS
22/07/2021	07:26:03		[ICEMS]		[ICEMS] Sent Resource Status Update to FIRE-Q for Incident Q21-P049904, Status: EnRoute	ICEMS
22/07/2021	07:26:06		Read Comment		Comment for Incident 333 was Marked as Read.	3FIOARM
22/07/2021	07:26:11		UserAction		User clicked Exit/Save	5STEMAR
22/07/2021	07:26:27		[ICEMS]		[ICEMS] Received Resource Status Update from POL-Q for Incident Q21-P049904, Resource Status: WillAttend	ICEMS
22/07/2021	07:27:03		Incident Late		Active incident marked as late	
22/07/2021	07:27:11	307920	Dispatched	Gore Hwy & Nine Mile Rd	Response Number: 098254;	3MARKIN
22/07/2021	07:27:11	307920	Update Sector	Gore Hwy & Nine Mile Rd	From Sector 2TCl to 3TCO	3MARKIN
22/07/2021	07:27:11		Incident Late		Active incident marked as late	
22/07/2021	07:27:28		[ICEMS]		[ICEMS] Received Incident Request Acknowledgment from POL-Q : Incident Q21-A033151	ICEMS
22/07/2021	07:27:35		[ICEMS]		[ICEMS] Received Resource Status Query from POL-Q for Incident Q21-A033151	ICEMS
22/07/2021	07:27:41		[ICEMS]		[ICEMS] Received Resource Status Update from POL-Q for Incident Q21-A033151, Resource Status: WillAttend	ICEMS
22/07/2021	07:27:48		[ICEMS]		[ICEMS]POL-Q has performed a merge on the following incidents: Q21-P049904,Q21-A033151	ICEMS
22/07/2021	07:27:48		[ICEMS]		[ICEMS]POL-Q has performed a merge on the following incidents: Q21-P049904,Q21-A033151	ICEMS
22/07/2021	07:28:04		Read Comment		Comment for Incident 333 was Marked as Read.	10DAVCLA
22/07/2021	07:29:14		Read Comment		Comment for Incident 333 was Marked as Read.	8ROGDAL
22/07/2021	07:29:45		UserAction		User clicked Exit/Save	5STEMAR
22/07/2021	07:29:54		UserAction		User clicked Exit/Save	3FIOARM
22/07/2021	07:30:14		[ICEMS]		[ICEMS] Received Incident Update from POL-Q for	ICEMS

						DOH RTI 3907
22/07/2021	07:30:25		Read Comment			Incident Q21-P049904
22/07/2021	07:30:27		[ICEMS]			Comment for Incident 333 was Marked as Read. 5STEMAR
22/07/2021	07:30:41	301135	Resp	Gore Hwy & Nine Mile Rd		[ICEMS] Sent Incident Update Ack Message to POL-Q :ICEMS
22/07/2021	07:30:55		[ICEMS]			Incident Q21-A033151,Q21-P049904
22/07/2021	07:31:04		Read Comment			Responding From = QUARRY ST/HUME ST 3DAVHAR
22/07/2021	07:32:34	307920	Resp	Gore Hwy & Nine Mile Rd		[ICEMS] Received Resource Status Update from FIRE- ICEMS
22/07/2021	07:32:35		Incident Late			Q for Incident Q21-P049904, Resource Status:
22/07/2021	07:33:07	301117	Dispatched	Gore Hwy & Nine Mile Rd		EnRoute
22/07/2021	07:33:07	301117	Update Sector	Gore Hwy & Nine Mile Rd		Comment for Incident 333 was Marked as Read. 3DAVHAR
22/07/2021	07:33:07		Incident Late			Responding From = HERRIES ST/PHILLIP ST. 3JACLAN
22/07/2021	07:33:09	304351	Resp	Gore Hwy & Nine Mile Rd		Active incident marked as late
22/07/2021	07:33:35	301117	Resp	Gore Hwy & Nine Mile Rd		Response Number: 098268; 3JACLAN
22/07/2021	07:34:07		Read Comment			From Sector 2TCI to 3TCO 3JACLAN
22/07/2021	07:34:13		UserAction			Active incident marked as late
22/07/2021	07:34:27		UserAction			Responding From = 3(749) PITTSWORTH 3DAVHAR
22/07/2021	07:35:24		Read Comment			Responding From = 3(407) DRAYTON. 3JACLAN
22/07/2021	07:35:27		[ICEMS]			Comment for Incident 333 was Marked as Read. 3DAVHAR
22/07/2021	07:35:28		[ICEMS]			[ICEMS] Received Resource Status Update from POL- ICEMS
22/07/2021	07:36:58		Read Comment			Q for Incident Q21-A033151, Resource Status:
22/07/2021	07:37:00	301191	At Scene	Gore Hwy & Nine Mile Rd		EnRoute
22/07/2021	07:37:01		[ICEMS]			Comment for Incident 333 was Marked as Read. 3CHRPHI
22/07/2021	07:37:01		[ICEMS]			[ICEMS] Sent Resource Status Update to FIRE-Q for 3DAVHAR
22/07/2021	07:37:01		[ICEMS]			Incident Q21-A033151, Status: OnScene ICEMS
22/07/2021	07:37:01		[ICEMS]			[ICEMS] Sent Resource Status Update to POL-Q for ICEMS
22/07/2021	07:37:01		[ICEMS]			Incident Q21-A033151, Status: OnScene ICEMS
22/07/2021	07:37:01		[ICEMS]			[ICEMS] Sent Resource Status Update to POL-Q for ICEMS
22/07/2021	07:37:15		UserAction			Incident Q21-P049904, Status: OnScene ICEMS
22/07/2021	07:37:32	8577	Dispatched	Gore Hwy & Nine Mile Rd		[ICEMS] Sent Resource Status Update to FIRE-Q for ICEMS
22/07/2021	07:37:32	8577	Update Sector	Gore Hwy & Nine Mile Rd		Incident Q21-P049904, Status: OnScene ICEMS
22/07/2021	07:37:32	8500	Dispatched	Gore Hwy & Nine Mile Rd		[ICEMS] Sent Resource Status Update to POL-Q for ICEMS
22/07/2021	07:37:39	8500	Dispatched	Gore Hwy & Nine Mile Rd		Incident Q21-P049904, Status: OnScene ICEMS
22/07/2021	07:37:39	8500	Update Sector	Gore Hwy & Nine Mile Rd		[ICEMS] Sent Resource Status Update to FIRE-Q for ICEMS
22/07/2021	07:38:32		Incident Late			Incident Q21-P049904, Status: OnScene ICEMS
22/07/2021	07:39:19		UserAction			User clicked Exit/Save 3DAVHAR
22/07/2021	07:39:54		UserAction			Response Number: 098285; 8ROGDAL
22/07/2021	07:40:17		Read Comment			From Sector 2TCI to 3TCO 8ROGDAL
22/07/2021	07:40:32		UserAction			Response Number: 098288; 8ROGDAL
22/07/2021	07:41:20		UserAction			From Sector 5BS to 3TCO 8ROGDAL
22/07/2021	07:43:02		Read Comment			Active incident marked as late
22/07/2021	07:43:28		Read Comment			User clicked Exit/Save 3FIOARM
22/07/2021	07:44:09		Read Comment			User clicked Exit/Save 5STEMAR
22/07/2021	07:44:42		UserAction			User clicked Exit/Save 3DAVHAR
22/07/2021	07:46:22		[ICEMS]			Comment for Incident 333 was Marked as Read. 5STEMAR
22/07/2021	07:46:23		[ICEMS]			Comment for Incident 333 was Marked as Read. 5STEMAR
22/07/2021	07:47:05		Read Comment			Comment for Incident 333 was Marked as Read. 3DAVHAR
22/07/2021	07:47:20		UserAction			User clicked Exit/Save 3DAVHAR
22/07/2021	07:48:16		[ICEMS]			[ICEMS] Received Resource Status Update from POL- ICEMS
22/07/2021	07:48:16		[ICEMS]			Q for Incident Q21-P049904, Resource Status:
22/07/2021	07:52:10		Read Comment			OnScene
22/07/2021	07:55:42		UserAction			[ICEMS] Received Resource Status Update from FIRE- ICEMS
22/07/2021	07:57:15	8500	Resp	Gore Hwy & Nine Mile Rd		Q for Incident Q21-P049904, Resource Status:
22/07/2021	07:57:23	8500	Reset Flight Timer			OnScene
22/07/2021	07:57:56		Read Comment			[ICEMS] Received Resource Status Update from POL- ICEMS
22/07/2021	07:58:33		UserAction			Q for Incident Q21-A033151, Resource Status:
22/07/2021	08:01:32		Read Comment			OnScene
22/07/2021	08:02:06	8577	Resp	Gore Hwy & Nine Mile Rd		Comment for Incident 333 was Marked as Read. 8LOUMIT
22/07/2021	08:03:19		UserAction			User clicked Exit/Save 3DAVHAR
22/07/2021	08:08:26		UserAction			Responding From = 3 TOOWOOMBA AIRPORT RTY 8LOUMIT
22/07/2021	08:09:19		Read Comment			User clicked Exit/Save 3DAVHAR
22/07/2021	08:10:26	301135	At Scene	Gore Hwy & Nine Mile Rd		User clicked Exit/Save 5STEMAR
22/07/2021	08:10:42		UserAction			User clicked Exit/Save 5STEMAR
22/07/2021	08:10:49		Read Comment			Comment for Incident 333 was Marked as Read. 7TAYDOV
22/07/2021	08:10:58		UserAction			User clicked Exit/Save 3CHRPHI
22/07/2021	08:13:23		UserAction			User clicked Exit/Save 5STEMAR
22/07/2021	08:13:42		UserAction			User clicked Exit/Save 5STEMAR
22/07/2021	08:13:48		Read Comment			Comment for Incident 333 was Marked as Read. 3MARKIN
22/07/2021	08:14:29		UserAction			User clicked Exit/Save 8AMAMIL
22/07/2021	08:14:43	8577	Reset Flight Timer			[LAT]27°34'07.98"S[LON]152°59'57.92"E[ALT][HDG] 8LOUMIT
22/07/2021	08:14:55		Read Comment			[SPD][ETA]0840[FUEL][SOB]5
22/07/2021	08:15:14		UserAction			Comment for Incident 333 was Marked as Read. 3DAVHAR
22/07/2021	08:15:29		Read Comment			User clicked Exit/Save 3DAVHAR
22/07/2021	08:19:38		Update IsConfidential	Gore Hwy & Nine Mile Rd		Comment for Incident 333 was Marked as Read. 5STEMAR
22/07/2021	08:19:46		UserAction			Responding From = 5(34) ARCHERFIELD AIRPORT 8LOUMIT
22/07/2021	08:22:17		UserAction			RTY
						[LAT]27°32'36.94"S[LON]151°54'37.25"E[ALT][HDG] 8LOUMIT
						[SPD][ETA]0825[FUEL]2.3HOURS[SOB]4
						Comment for Incident 333 was Marked as Read. 5STEMAR
						User clicked Exit/Save 5STEMAR
						Comment for Incident 333 was Marked as Read. 8LOUMIT
						Updated IsConfidential to True for Response_Comment 10DAVCLA
						record 73
						User clicked Exit/Save 10DAVCLA
						User clicked Exit/Save 3DAVHAR

22/07/2021	08:25:29	301117	Status Update Received	GORE HWY/MILLMERRAN WOODS DR	Status update At Scene received from Radio 301117	GWNPOL
22/07/2021	08:25:29	301117	At Scene	Gore Hwy & Nine Mile Rd		GWNPOL
22/07/2021	08:26:57		Read Comment		Comment for Incident 333 was Marked as Read.	5STEMAR
22/07/2021	08:27:13		UserAction		User clicked Exit/Save	5STEMAR
22/07/2021	08:27:24	8500	Flight Following		Flight Following Needed	
22/07/2021	08:29:04		UserAction		User clicked Exit/Save	5STEMAR
22/07/2021	08:30:11	8500	Reset Flight Timer		[LAT]27°34'07.98"S[LON]152°59'57.92"E[ALT][HDG][SPD][ETA]0840[FUEL][SOB]	8LOUMIT
22/07/2021	08:30:58	307920	At Scene	Gore Hwy & Nine Mile Rd		3CHRPPI
22/07/2021	08:33:15		Read Comment		Comment for Incident 333 was Marked as Read.	5STEMAR
22/07/2021	08:33:21		Read Comment		Comment for Incident 333 was Marked as Read.	3MARKIN
22/07/2021	08:33:38		UserAction		User clicked Exit/Save	5STEMAR
22/07/2021	08:33:54	8577	At Scene	Gore Hwy & Nine Mile Rd		8LOUMIT
22/07/2021	08:36:52		UserAction		User clicked Exit/Save	7TAYDOV
22/07/2021	08:36:54		UserAction		User clicked Exit/Save	3MARKIN
22/07/2021	08:37:49	304351	At Scene	Gore Hwy & Nine Mile Rd		3DAVHAR
22/07/2021	08:42:41		UserAction		User clicked Exit/Save	8AMAMIL
22/07/2021	08:44:06		UserAction		User clicked Exit/Save	8LOUMIT
22/07/2021	08:51:57	8500	At Scene	Gore Hwy & Nine Mile Rd		8LOUMIT
22/07/2021	08:57:09		Read Comment		Comment for Incident 333 was Marked as Read.	3JACLAN
22/07/2021	08:59:07		UserAction		User clicked Exit/Save	3JACLAN
22/07/2021	09:02:32		UserAction		User clicked Exit/Save	3MARKIN
22/07/2021	09:09:08		UserAction		User clicked Exit/Save	7TAYDOV
22/07/2021	09:09:23		UserAction		User clicked Exit/Save	5STEMAR
22/07/2021	09:17:58		Read Comment		Comment for Incident 333 was Marked as Read.	5STEMAR
22/07/2021	09:18:38		UserAction		User clicked Exit/Save	5STEMAR
22/07/2021	09:21:07		UserAction		User clicked Exit/Save	5STEMAR
22/07/2021	09:22:00	301135	Dep	QH TOOWOOMBA HOSPITAL (A&E)		3CHRPPI
22/07/2021	09:22:08	301135	Change Transport Destination	154 Pechey St		3CHRPPI
22/07/2021	09:22:08	301135	Change Transport Priority	Gore Hwy & Nine Mile Rd	Transport Priority Changed from: Cold to Hot.	3CHRPPI
22/07/2021	09:23:10		UserAction		User clicked Exit/Save	3MARKIN
22/07/2021	09:27:57		Read Comment		Comment for Incident 333 was Marked as Read.	3MARKIN
22/07/2021	09:29:04		Read Comment		Comment for Incident 333 was Marked as Read.	5STEMAR
22/07/2021	09:29:25		UserAction		User clicked Exit/Save	5STEMAR
22/07/2021	09:29:35		UserAction		User clicked Exit/Save	3MARKIN
22/07/2021	09:31:41	304351	Out Of Service	Gore Hwy & Nine Mile Rd	Unit Unattended	3CHRPPI
22/07/2021	09:35:56		Read Comment		Comment for Incident 333 was Marked as Read.	3MARKIN
22/07/2021	09:39:01		UserAction		User clicked Exit/Save	3MARKIN
22/07/2021	09:39:32		Read Comment		Comment for Incident 333 was Marked as Read.	3MARKIN
22/07/2021	09:43:43		UserAction		User clicked Exit/Save	3MARKIN
22/07/2021	09:45:38		UserAction		User clicked Exit/Save	3MARKIN
22/07/2021	09:56:18	301191	Calculate Vehicle ETA	GORE HWY/NINE MILE RD	ETA to Scene Address Gore Hwy & Nine Mile Rd, MILLMERRAN DOWNS is 00:00:10	8LOUMIT
22/07/2021	09:56:18	301135	Calculate Vehicle ETA	GORE HWY/DIECKMANN RD	ETA to Scene Address 154 Pechey St, SOUTH TOOWOOMBA is 00:40:11	8LOUMIT
22/07/2021	09:56:18	304351	Calculate Vehicle ETA	Gore Hwy & Nine Mile Rd	ETA to Scene Address Gore Hwy & Nine Mile Rd, MILLMERRAN DOWNS is 00:00:00	8LOUMIT
22/07/2021	09:56:19	307920	Calculate Vehicle ETA	Gore Hwy & Nine Mile Rd	ETA to Scene Address Gore Hwy & Nine Mile Rd, MILLMERRAN DOWNS is 00:00:11	8LOUMIT
22/07/2021	09:56:19	301117	Calculate Vehicle ETA	Gore Hwy & Nine Mile Rd	ETA to Scene Address Gore Hwy & Nine Mile Rd, MILLMERRAN DOWNS is 00:00:04	8LOUMIT
22/07/2021	09:56:19	8577	Calculate Vehicle ETA	Gore Hwy & Nine Mile Rd	ETA to Scene Address Gore Hwy & Nine Mile Rd, MILLMERRAN DOWNS is *00:00:00	8LOUMIT
22/07/2021	09:56:19	8500	Calculate Vehicle ETA	Gore Hwy & Nine Mile Rd	ETA to Scene Address Gore Hwy & Nine Mile Rd, MILLMERRAN DOWNS is *00:00:00	8LOUMIT
22/07/2021	09:59:24		Read Comment		Comment for Incident 333 was Marked as Read.	10DAVCLA
22/07/2021	10:04:55		UserAction		User clicked Exit/Save	3MARKIN
22/07/2021	10:15:41		Read Comment		Comment for Incident 333 was Marked as Read.	3CHRPPI
22/07/2021	10:18:58		UserAction		User clicked Exit/Save	3JACLAN
22/07/2021	10:20:05		UserAction		User clicked Exit/Save	3DAVHAR
22/07/2021	10:22:13		UserAction		User clicked Exit/Save	3MARKIN
22/07/2021	10:23:07	8577	Dep	QCH (A & E)		8LOUMIT
22/07/2021	10:24:19	8577	Reset Flight Timer		[LAT]27°58'37.26"S[LON]151°05'29.31"E[ALT][HDG][SPD][ETA]1055[FUEL]2HRS[SOB]5[CMT]QCH ADVISED NIL REQUIRMENTS	8LOUMIT
22/07/2021	10:25:37	301191	Available	Gore Hwy & Nine Mile Rd		3CHRPPI
22/07/2021	10:25:37	301191	Disposition	Gore Hwy & Nine Mile Rd	Assistance Only	3CHRPPI
22/07/2021	10:25:46	8500	Dep	QCH (A & E)		8LOUMIT
22/07/2021	10:26:11	304351	Available	Gore Hwy & Nine Mile Rd		3CHRPPI
22/07/2021	10:26:11	304351	Disposition	Gore Hwy & Nine Mile Rd	A Case Completed	3CHRPPI
22/07/2021	10:26:42	307920	Available	Gore Hwy & Nine Mile Rd		3CHRPPI
22/07/2021	10:26:42	307920	Disposition	Gore Hwy & Nine Mile Rd	A Case Completed	3CHRPPI
22/07/2021	10:27:44	8500	Reset Flight Timer		[LAT]27°58'37.26"S[LON]151°05'29.31"E[ALT][HDG][SPD][ETA]1110[FUEL][SOB]7[CMT]QCH ADVISED	8LOUMIT
22/07/2021	10:27:50		UserAction		User clicked Exit/Save	8LOUMIT
22/07/2021	10:28:11	301117	Available	Gore Hwy & Nine Mile Rd		3CHRPPI
22/07/2021	10:28:11	301117	Disposition	Gore Hwy & Nine Mile Rd	A Case Completed	3CHRPPI
22/07/2021	10:28:13		[ICEMS]		[ICEMS] Sent Resource Status Update to FIRE-Q for Incident Q21-A033151, Status: LeftScene	ICEMS
22/07/2021	10:28:13		[ICEMS]		[ICEMS] Sent Resource Status Update to POL-Q for Incident Q21-A033151, Status: LeftScene	ICEMS
22/07/2021	10:28:13		[ICEMS]		[ICEMS] Sent Resource Status Update to POL-Q for Incident Q21-P049904, Status: LeftScene	ICEMS
22/07/2021	10:28:13		[ICEMS]		[ICEMS] Sent Resource Status Update to FIRE-Q for Incident Q21-P049904, Status: LeftScene	ICEMS
22/07/2021	10:29:17		Read Comment		Comment for Incident 333 was Marked as Read.	3MARKIN
22/07/2021	10:30:59		UserAction		User clicked Exit/Save	3CHRPPI
22/07/2021	10:33:21	301135	Dest	154 Pechey St [QH TOOWOOMBA HOSPITAL (A&E)]		3CHRPPI
22/07/2021	10:33:21	301135	Transport Time	154 Pechey St [QH	Depart Scene Time: 22/07/2021 09:22:00, Arrive	3CHRPPI

22/07/2021	10:33:21	301135	Transport Time	TOOWOOMBA HOSPITAL (A&E)] 154 Pechey St [QH TOOWOOMBA HOSPITAL (A&E)]	Destination Time: 22/07/2021 10:33:21 Depart Scene Time: 22/07/2021 09:22:00, Arrive Destination Time: 22/07/2021 10:33:21	DOH RTI 3907 3CHRPHI
22/07/2021	10:39:03		UserAction		User clicked Exit/Save	10DAVCLA
22/07/2021	10:54:19	8577	Flight Following		Flight Following Needed	
22/07/2021	10:54:35	8577	Reset Flight Timer		[LAT]27°58'37.26"S[LO]151°05'29.31"E[ALT][HDG] [SPD][ETA][FUEL][SOB]1055	8LOUMIT
22/07/2021	10:57:44	8500	Flight Following		Flight Following Needed	
22/07/2021	10:58:26	8500	Reset Flight Timer		[LAT]27°58'37.26"S[LO]151°05'29.31"E[ALT][HDG] [SPD][ETA]1110[FUEL][SOB]	8LOUMIT
22/07/2021	11:02:58	8577	Dest	501 Stanley St [QCH (A & E)]		8LOUMIT
22/07/2021	11:02:58	8577	Transport Time		Depart Scene Time: 10:23:07, Arrive Destination Time: 11:02:58	8LOUMIT
22/07/2021	11:03:21		Incident Late		Active incident marked as late	
22/07/2021	11:06:54		UserAction		User clicked Exit/Save	3MARKIN
22/07/2021	11:20:46	8577	Partially Av	501 Stanley St [QCH (A & E)]		8LOUMIT
22/07/2021	11:20:53	8500	Dest	501 Stanley St [QCH (A & E)]		8LOUMIT
22/07/2021	11:20:53	8500	Transport Time		Depart Scene Time: 10:25:46, Arrive Destination Time: 11:20:53	8LOUMIT
22/07/2021	11:23:17	301135	Available	154 Pechey St [QH TOOWOOMBA HOSPITAL (A&E)]		3MARKIN
22/07/2021	11:23:17	301135	Disposition	Gore Hwy & Nine Mile Rd	A Case Completed	3MARKIN
22/07/2021	11:31:40		Read Comment		Comment for Incident 333 was Marked as Read.	3MARKIN
22/07/2021	11:50:53		Incident Late		Active incident marked as late	
22/07/2021	11:52:39	8500	Partially Av	501 Stanley St [QCH (A & E)]		8MELJAC
22/07/2021	11:53:42		UserAction		User clicked Exit/Save	3MARKIN
22/07/2021	11:53:50		Read Comment		Comment for Incident 333 was Marked as Read.	7TAYDOV
22/07/2021	11:55:05		UserAction		User clicked Exit/Save	7TAYDOV
22/07/2021	12:07:26	8500	Available	501 Stanley St [QCH (A & E)]		8LOUMIT
22/07/2021	12:07:26	8500	Disposition	Gore Hwy & Nine Mile Rd	A Case Completed	8LOUMIT
22/07/2021	12:23:07		Read Comment		Comment for Incident 333 was Marked as Read.	3MARKIN
22/07/2021	12:55:44		[ICEMS]		[ICEMS] Received Incident Status Update from FIRE-Q ICEMS for Incident Q21-A033151, Incident Status: Closed	
22/07/2021	12:55:44		[ICEMS]		[ICEMS] Received Incident Status Update from FIRE-Q ICEMS for Incident Q21-P049904, Incident Status: Closed	
22/07/2021	12:57:02		Read Comment		Comment for Incident 333 was Marked as Read.	3MARKIN
22/07/2021	13:02:09	8577	Available	501 Stanley St [QCH (A & E)]		8LOUMIT
22/07/2021	13:02:09	8577	Disposition	Gore Hwy & Nine Mile Rd	A Case Completed	8LOUMIT
22/07/2021	13:02:09	8577	Response Closed	Gore Hwy & Nine Mile Rd	Response Disposition: A Case Completed	8LOUMIT
22/07/2021	13:02:11		[ICEMS]		[ICEMS] Sent Incident Status Update to POL-Q for Incident Q21-A033151, Status: Closed	ICEMS
22/07/2021	13:02:12		[ICEMS]		[ICEMS] Sent Incident Status Update to POL-Q for Incident Q21-P049904, Status: Closed	ICEMS
22/07/2021	13:32:09		UserAction		User clicked Exit/Save	3MARKIN
22/07/2021	13:51:59		UserAction		User clicked Exit/Save	8ROGDAL

Edit Log

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
22/07/2021	07:18:25	Call_Back_Phone		Irrelevant	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021	07:18:30	City		MILLMERRAN DOWNS	Updated City	Response_Master_Incident	PA302	5STEMAR
22/07/2021	07:18:30	City		MILLMERRAN DOWNS	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021	07:18:47	Address	(Blank)	G*&NI*	New Entry	Response_Master_Incident	PA302	5STEMAR
22/07/2021	07:18:53	Jurisdiction		3 Toowoomba Country	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021	07:18:53	Division		3 Millmerran	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021	07:18:53	Battalion		3 Millmerran	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021	07:18:53	Response_Area		3 Millmerran	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021	07:18:53	ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021	07:18:53	Primary_TAC_Channel		TLK GROUP 120	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021	07:18:53	Address	G*&NI*	MILLERMAN GORE HWY & NINE MILE RD	Entry Selected/Returned from GeoLocator	Response_Master_Incident	PA302	5STEMAR
22/07/2021	07:18:53	Latitude	0	62022983	Entry Selected/Returned from GeoLocator	Response_Master_Incident	PA302	5STEMAR
22/07/2021	07:18:53	Longitude	0	28908524	Entry Selected/Returned from GeoLocator	Response_Master_Incident	PA302	5STEMAR
22/07/2021	07:19:04	Location_Name	MILLMERRAN DOWNS		(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021	07:19:05	ProQaCaseNumber		17453333	(Response Viewer)	Incident	PA302	5STEMAR
22/07/2021	07:19:54	Problem		RTC UNK STATUS UNK NUM PTS	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021	07:19:54	Response_Plan		Acute	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021	07:19:54	DispatchLevel		Normal	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021	07:19:54	ResponsePlanType	0	1	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021	07:19:54	Incident_Type		ACUTE	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR

22/07/2021 07:19:54	Read Comment	False	True	Viewer) (Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021 07:19:54	Priority_Number	0	3	Updated by ProQA	Response_Master_Incident	PA302	5STEMAR
22/07/2021 07:19:54	Determinant		29B05U	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021 07:19:54	EMD_Used	0	1	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021 07:19:54	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021 07:19:55	Pickup_Map_Info	(Blank)	DL48AD1		Response_Transports	KEDCADQASCXA055	STEMAR
22/07/2021 07:19:55	Map_Info		DL48AD1		Response_Master_Incident	KEDCADQASCXA055	STEMAR
22/07/2021 07:20:06	Read Call	False	True	(Response Viewer)	Response_Master_Incident	PA306	3CHRPPI
22/07/2021 07:20:06	Field_Data		UNK	Patient Name:	Response_User_Data_Fields	PA302	5STEMAR
22/07/2021 07:20:13	Field_Data		UNK	Patient DOB:	Response_User_Data_Fields	PA302	5STEMAR
22/07/2021 07:20:39	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA303	3DAVHAR
22/07/2021 07:21:43	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021 07:21:43	ProQATerminationStateCode		C	(Response Viewer)	Incident	PA302	5STEMAR
22/07/2021 07:25:41	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021 07:26:06	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA304	3FIOARM
22/07/2021 07:28:04	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA546	10DAVCLA
22/07/2021 07:29:14	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA566	8ROGDAL
22/07/2021 07:30:25	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021 07:31:04	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA303	3DAVHAR
22/07/2021 07:34:07	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA303	3DAVHAR
22/07/2021 07:35:24	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563	8LOUMIT
22/07/2021 07:36:58	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA306	3CHRPPI
22/07/2021 07:40:17	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA308	3MARKIN
22/07/2021 07:43:02	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA303	3DAVHAR
22/07/2021 07:43:28	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021 07:44:09	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA310	3JACLAN
22/07/2021 07:47:05	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA303	3DAVHAR
22/07/2021 07:52:10	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563	8LOUMIT
22/07/2021 07:57:56	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA303	3DAVHAR
22/07/2021 08:01:32	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021 08:09:19	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA301	7TAYDOV
22/07/2021 08:10:49	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021 08:13:48	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA308	3MARKIN
22/07/2021 08:14:55	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021 08:15:29	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563	8LOUMIT
22/07/2021 08:19:38	IsConfidential	False	True	Change Confidential Comment	IncidentComment	QA546	10DAVCLA
22/07/2021 08:26:57	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021 08:33:15	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021 08:33:21	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA308	3MARKIN
22/07/2021 08:57:09	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA310	3JACLAN
22/07/2021 09:17:58	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021 09:22:00	Map_Info	(Blank)	TWB67D17		Response_Transports	KEDCADQASCXA323	CHRPPI
22/07/2021 09:22:24	Address		154 Pechey St		IncidentTransport	PA306	3CHRPPI
22/07/2021 09:22:24	LocationName		QH	(Depart Scene)	IncidentTransport	PA306	3CHRPPI
			TOOWOOMBATOOWOOMBA HOSPITAL (A&E)				
22/07/2021 09:22:24	Transport_Priority	Cold	Hot	Patient Condition	IncidentTransport	PA306	3CHRPPI
22/07/2021 09:22:24	Address		154 Pechey St		IncidentTransport	PA306	3CHRPPI
22/07/2021 09:22:24	LocationName		QH	(Depart Scene)	IncidentTransport	PA306	3CHRPPI
			TOOWOOMBATOOWOOMBA HOSPITAL (A&E)				
22/07/2021 09:22:24	Transport_Priority	Cold	Hot	Patient Condition	IncidentTransport	PA306	3CHRPPI
22/07/2021 09:22:24	Map_Info	DL48AD1	TWB67D17	Polygon Lookup		PA306	3CHRPPI
22/07/2021 09:27:57	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA308	3MARKIN

22/07/2021 09:29:04	Read Comment	False	True	Viewer) (Response Viewer)	Response_Master_Incident	PA302	5STEMAR
22/07/2021 09:35:56	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA308	3MARKIN
22/07/2021 09:39:32	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA308	3MARKIN
22/07/2021 09:59:24	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA546	10DAVCLA
22/07/2021 10:15:41	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA306	3CHRPFI
22/07/2021 10:23:27	Map_Info	(Blank)	B159Q17		Response_Transports	POLCADQASCXA148	LOUMIT
22/07/2021 10:25:57	Map_Info	(Blank)	B159Q17		Response_Transports	POLCADQASCXA148	LOUMIT
22/07/2021 10:29:17	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA308	3MARKIN
22/07/2021 11:31:40	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA308	3MARKIN
22/07/2021 11:53:50	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA301	7TAYDOV
22/07/2021 12:23:07	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA308	3MARKIN
22/07/2021 12:57:02	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA308	3MARKIN

DOH DISCLOSURE LOG

Significant Incident Review Version 1.0 July 2020

Darling Downs & South West Region

Authority:

By authority of Acting Assistant Commissioner Tony Armstrong - Darling Downs and South West Region.

Executive Summary:

On the Saturday 24th July 2021 at 1428 hours the Queensland Ambulance Service (QAS) received a call from a **Irrelevant** male requesting an ambulance at **Irrelevant** Kingsthorpe Qld 4400. The caller advised he was complaining of pain to his chest and arm. He was dizzy and suffering some shortness of breath prior to arrival. Whilst the ambulance crew were on scene the patient suffered a cardiac arrest. The patient was subsequently declared deceased at Toowoomba Hospital. The Incident Detail Report (IDR) number is 14591387.

Terms of Reference:

This review will investigate all aspects of ambulance response to incident 14591387. The review will examine ambulance operations prior to, during and following the response. This review will include all requirements outlined in the *Operational Incident Review Process*.

Regional Clinical Incident Summary Report:

Bravo Unit 301120 was assigned to respond at 1432 hours, arriving on scene at 1447 hours and requested Critical Care Paramedic (CCP) backup. Flight CCP was dispatched at 1453 hours, arriving on scene at 1507 hours. At 1517 hours a further request for assistance was undertaken by the attending Paramedics due to the patient now is cardiac arrest and QAS Oakey Paramedics were dispatched at 1517 hours, responding at 1519 hours after crewing into the same vehicle. The Oakey crew arrived at 1528 hours. The patient was transported at 1607 hours, arriving at Toowoomba Hospital Emergency Department at 1623 hours.

The patient deteriorated at 1500 hours to a GCS 03 at which time he was apnoeic, but with cardiac output. ECG was a wide-complex sinus bradycardia. The patient went into cardiac arrest at 1514 hours. Defibrillation in AED mode occurred at 1515 hours with the patient going into a pulsatile ventricular tachycardia for a short time followed by Pulseless Electrical Activity at 1515 hours.

Documentation of the chain of events, vital signs and clinical management is not accurate/concise on the eARF. Clarity provided following review of the CORPULS summary and discussions with the attending Paramedics, as below:

- 1455 hours The eARF incorrectly records the patient to have no cardiac output. On clinical review, the ECG was a wide-complex sinus bradycardia with cardiac output;

- 1456 hours The eARF reflects the patient to be apnoeic with a ventricular rhythm. The patient had a respiratory rate of 4 at this time with cardiac output;
- 1500 hours IPPV at a rate of 18 implemented. CPR is incorrectly recorded. No CPR provided at this time as the patient still had cardiac output with perfusion with a sinus bradycardia and wide QRS complex;
- 1514 hours Cardiac arrest;
- 1515 hours DCCS in AED mode. ROSC with a pulsatile ventricular tachycardia obtained, but this quickly deteriorated into a PEA with a wide-complex sinus bradycardia;
- 1527 hours No DCCS. This has been incorrectly recorded on the eARF. Patient remained in a PEA throughout the rest of QAS care;
- 1542 hours 2.5mg Morphine and 2.5mg Midazolam administered as the CCP felt "tone" with ETT. Patient had a respiratory rate of 4 at this time, but without cardiac output. This treatment was said to have been effective;
- 1612 hours A further 2.5mg Morphine and 2.5mg Midazolam administered as the CCP felt "tone" with ETT. Patient had a respiratory rate of 4 at this time, but without cardiac output. This treatment was said to have been effective;
- 1555 hours Extricated from residence;
- 1607 hours Departed for Toowoomba Hospital;
- 1623 hours Arrived at Toowoomba Hospital Emergency Department;
- 1635 hours Patient declared deceased by a Toowoomba Hospital Emergency Department Doctor who was to complete the declaration of life extinct.

ECLIPSE audit review: 40909

eARF: 503580514

Documentation: Not at Standard. Documentation of the eARF is not concise or accurate in relation to the clinical management provided.

Drug Therapy Protocol: Combined Fentanyl and Midazolam is the preferred method for sedation to maintain an endotracheal tube, particularly where hemodynamic compromise exists.

Clinical Practice Guidelines: Death and Cardiac Arrest Form was completed by the attending Paramedics and posted to the QAS Research Unit by the OIC Fairview on 27 July 2021.

Clinical Practice Procedures: Compliant.

Final Outcome: Patient declared deceased at Toowoomba Hospital Emergency Department by attending Medical Officer.

Incident Review/Investigation:

- Scope: This review has considered the available resources in the area at the time of the incident and other alternatives at the time.
- Background: Southport Operations Centre received a call from a male person at Irrelevant Kingsthorpe requesting an ambulance.

- The caller advised he was experiencing pain to his chest and arm. He was also dizzy and suffering some shortness of breath.
- The case was categorised as a 2A response 36A02 determinant (Chest pain/discomfort < 35 with multiple flu like symptoms).
- A crew was despatched as recommended by the system from Fairview station as the closest response.
- After the crew assessed the patient on scene, they requested Critical Care Paramedic backup Code 1.
- A Flight Critical Care Paramedic was despatched from Lifeflight Base – Toowoomba Airport as back up upon request.
- After the patient went into cardiac arrest a further crew was requested code 1 and the Oakey crew were despatched.
- The patient was transported to Toowoomba Hospital Code 1 and declared deceased at that hospital.

Timeline:

14:28 Call received
 14:32 Bravo Unit 301120 assigned from Fairview (West Toowoomba)
 14:33 Patient complains hands becoming cramped with pins and needles in hands 14:34 Unit 301120 enroute
 14:47 Unit 301120 on scene
 14:53 Request for CCP code 1 backup
 14:56 RSQ advised Flight CCP 306925 assigned to case
 15:00 Pt GCs 3 now apnoeic and has ventricular rhythm
 15:07 Alpha 306925 arrived on scene
 15:16 Cardiac arrest CPR in progress – code 1 back up
 15:17 301120 request 2 officers for assistance
 15:17 Oakey Bravo units 301134, 301115 assigned
 15:23 Both officers proceeding in 301115
 15:28 301115 on scene
 16:07 Unit 301120 transporting
 16:23 Destination

OPCEN Quality Assurance (QA)

A QA Review conducted by Southport OPCEN Professional Development Officer identifies:

- Protocol 36: Pandemic / Epidemic / Outbreak (Surveillance or Triage) has been selected correctly
- Final Coding: 36A2S has been deemed to be correct – Chest pain/discomfort <35 with multiple flu-like symptoms
- 2A Response Priority has been deemed to be correct

The information above is due to the patient being 31 years old. For a Code 1 response, the system looks for a patient who is > or equal to 35 years old. Where a patient is younger than 35 certain Key Questions don't present i.e.:

- Have you ever had a heart attack or angina?
- Is the caller completely alert (responding appropriately)?
- Is your breathing normal for you?

The call has been processed in accordance with SOP, and QA Standards. Consideration could have been given for the following, neither have been deemed to have an impact on patient outcome:

- EMD to have remained on the line
- Notification for a CDS to review (this could also have been requested by the dispatcher)

Review:

- Two officers from Fairview station were dispatched as recommended by the system as the Oakey crew were on break from duty and on call.
- Though the Fairview crew were 2km further from the incident than Oakey they are closer in terms of response time due to Oakey officers being on call.
- It is agreed that the closest most appropriate crew were despatched.
- The timeframes are consistent with distance travelled and with regard to the information provided at the time of initial call.
- The closest Critical Care Paramedic was despatched as back up Code 1 on request from Toowoomba Airport.
- The closest backup crew was despatched on request from Oakey.
- The timeframes for backup responses are consistent with distance travelled.
- There was adequate resourcing available at the time of call.

Outcomes:

The Darling Downs District response to the incident was appropriate.

- The Oakey crew were on a "break from duty" and closer to the incident by 2km. Due to the information at the time and subsequent response code recommendation. The EMD considered it appropriate to dispatch Fairview in order to manage the Oakey fatigue appropriately. This action was considered appropriate based on the information at the time.
- The triple zero call was processed appropriately and in accordance with the relevant SOP.
- Whilst the case was recommended as a 2A response by PRQA, the caller's voice in conjunction with the information being provided should have warranted further review by a Clinical Dispatcher. However, it is appreciated an EMD may not have clinical knowledge to identify the clinical risk with this patient.
- The patient was transported to Toowoomba Hospital but declared deceased after arrival;
- Clinical discussion with a Clinical Support Officer to clarify events associated with the patient's presentation and the clinical management provided throughout, as well as in reviewing the use of Morphine/Midazolam instead of a combination of Fentanyl/Midazolam.

Post OIRR actions:

- Priority one notified for staff support

Review Recommendations:

- Feedback provided to the EMD to enhance greater clinical awareness.
- Addendum be completed for accurate and concise documentation of the clinical management provided. OIC Fairview will action this and advise once completed. CEU has offered assistance if required.

Queensland Ambulance Service: Operational Incident Reporting

Appendix of all documents and files used in compilation of the review:

- Appendix A Incident Detail Report: 14591387
- Appendix B IDR 14591387 Unit Snapshot
- Appendix C IDR 14591387 Caseload 1 hour after case
- Appendix D IDR 14591387 Caseload 1 hour prior to case
- Appendix E eARF 503580514
- Appendix F DAY TOOWOOMBA OPCEN BRIEF
- Appendix G Record of Events following Clinical Review

Regional Endorsement

(Document must be signed by Regional Manager, converted to PDF and sent to **Irrelevant** @ambulance.qld.gov.au)

Role	Name	Position	Signature	Date
Acting Assistant Commissioner	Glen Maule	Acting General Manager		

DOH DISCLOSURE LOG