Palliative care delivered directly to the home – a **telehealth** clinic

Amy Holmes
Nurse Manager- Telehealth Services
Telehealth is changing

- Specialist services delivered into the patients own home via Telehealth and supported face to face by a specialist nurse
- Eliminated need for patient travel
- Eliminated need for patient to have own computer / internet
Baseline Data

In the year Prior to the Palliative Telehealth in home model:

- 47 Patients were seen in their own home (F2F)
- 1156 were seen in an outpatient hospital setting
- 82% of patients said they would like to die at home
- 32% were able to die at home
Current Data

14 months since Telehealth launch:
First in home service via Telehealth in Queensland

• 204 patients have been seen in their own home (as of 1/2/16)
• Increased Out patient activity capacity by 22%
• Consultants are able to see up to 8 patients per day
• Health Round Table Innovation Award
Cost:

• $750 IPAD

• No Change in Palliative Care staffing (no increase in FTE)
• Centralised Clinical Nurse
Adaptability:

• Palliative Care clinics
• Stroke clinics
• Paediatric Clinics

• Residential aged care residents
• Indigenous Clients