DOH RTI 3907

Incident Outcomes

- Patient in ICU, good prognosis.
- Peer support to contact QAS Officers.
- Senior Operations Supervisor and clinical support officer have debriefed case with officer's post incident.
- Patient family contacted – nil concerns.
- OCM has addressed flight paramedic issue and placing at appropriate station in CAD.
- Medical Director has reviewed clinical concerns.

Review Recommendations:

- The review be noted.
- Review conducted by Medical Director and no further follow-up required.

Appendix of relevant documents/files:

- Briefing notes identifying response information.
- Consultation with State OpCen Assistant Commissioner (for "State ProQA Special Review" if relevant).
- Briefing notes identifying pertinent incident information.
- A clear timeline of events from receipt of Triple Zero (000) call for the OIRR.
- Incident Detail Report (IDR).
- Electronic Ambulance Report Form (eARF).
- Local level clinical review (Eclipse).
- Relevant audio (wav) files.
- Details of active incidents from 1 hour prior to the SIR and while SIR was active.
- Workforce planning reports.

Regional Endorsement

(Document must be signed by LASN Manager, converted to PDF, sent to Irrelevant @ambulance.qld.gov.au)

Name	Position	Signature	Date
Rita Kelly	Acting Assistant Commissioner	Irrelevant	21.04.2022

RTI Release

DOH DISCLOSURE LOG

DOH RTI 3907

Incident Detail Report

Data Source: **QACIR**
Incident Status: **Closed**
Incident number: **15674530**
ProQA number: **18625459**
Console name: **QA536**
Incident Date: **29/03/2022 19:19:16**
Last Updated:

Incident Information

Incident Type:	ACUTE	**Alarm Level:**	
Priority:	1B	**Problem:**	OD/POISON UNCONCIOUS INTENTION
Determinant:	23D02I	**Agency:**	QAS
Base Response#:	143291	**Jurisdiction:**	7 Cairns and Coastal
Confirmation#:	00344736	**Division:**	7 Smithfield
Taken By:	Irrelevant	**Battalion:**	7 Smithfield
Response Area:	7 Smithfield	**Response Plan:**	Acute
Disposition:	A Case Completed	**Command Ch:**	
Cancel Reason:		**Primary TAC:**	VHF Ch 21 SADDLE MOUNTAIN
Incident Status:	Closed	**Secondary TAC:**	
Certification:	ACUTE	**Delay Reason (if any):**	
Longitude:	34279082	**Latitude:**	73195331
Patient Name:	Irrelevant	**Patient DOB:**	Irrelevant

Incident Location

Location Name:	Irrelevant	**County:**	CAIRNS
Address:		**Location Type:**	
Apartment:		**Cross Street:**	Irrelevant
Building:		**Map Reference:**	
City, State, Zip:	YORKEYS KNOB QLD 4878		

Call Receipt

Caller Name:	Irrelevant	**Original CLI Phone**	Irrelevant
Method Received:		**Call Back Phone:**	
Caller Type:		**Caller Location:**	

Time Stamps

Description	Date	Time	User
Phone Pickup	29/03/2022	19:19:16	
1st Key Stroke	29/03/2022	19:19:16	
In Waiting Queue	29/03/2022	19:21:02	
Call Taking Complete	29/03/2022	19:23:42	Irrelevant
1st Unit Assigned	29/03/2022	19:40:00	
1st Unit Enroute	29/03/2022	19:41:15	
1st Unit Arrived	29/03/2022	19:55:06	
Closed	29/03/2022	21:38:26	Irrelevant

Elapsed Times

Description	Time
Received to In Queue	00:01:46
Call Taking	00:04:26
In Queue to 1st Assign	00:18:58
Call Received to 1st Assign	00:20:44
Assigned to 1st Enroute	00:01:15
Enroute to 1st Arrived	00:13:51.6
Incident Duration	02:19:10

Resources Assigned

Unit	Assigned	Disposition	Enroute	Staged	Arrived	At Patient	Delay Avail	Complete	Odm. Enroute	Odm. Arrived	Cancel Reason
7596	19:40:00	Cancel Prior to Dispatch						19:40:10			Assigned In Error
A7565	19:40:22	Treated Other Unit Transport	19:41:15		19:55:06			20:48:46			
7122	19:51:57	A Case Completed	19:52:07		20:12:54		21:32:21	21:38:26			

Personnel Assigned

Unit	Name
7122	Irrelevant
7565	
7596	

Pre-Scheduled Information

No Pre-Scheduled Information

Transports

Unit	Location/Address	Patient	Mode	Protocol	Mileage Start/End/Total	Depart	Arrived	Complete
7122	CBH (EMERGENCY DEPARTMENT) 165 Esplanade		Hot	Pre Hosp - patient condition	0.0//	20:47:03	21:00:59	21:38:26

Comments

Date	Time	User	Type	Comments
29/03/2022	19:21:01	5GEOBAL	Response	[ProQA Dispatch] Dispatch Level: 23C01 (Not alert) Suffix: I (Intentional) Response Text: 1C Irrelevant Male, Conscious, Breathing. Problem Description: OVERDOSE ON Irrelevant
29/03/2022	19:21:01	5GEOBAL	Response	[ProQA: Key Questions] 1. This was intentional. 2. He is not violent. 3. He does not have a weapon. 4. He is not changing colour. 5. He is not completely alert (not responding appropriately). 6. It's not known if he is breathing normally. 7. He has taken an Irrelevant He took it 30 mins. to 2hrs ago.
29/03/2022	19:21:06	5GEOBAL	Response	[Notification] [QAS]-[Private] Review priority - EMD requested CDS to review
29/03/2022	19:21:26	5GEOBAL	Response	EIDS Tool Utilised CALLER ANSWERED NO TO ALL QUESTIONS
29/03/2022	19:22:50	5GEOBAL	Response	NOT VIOLENT NIL WEAPON - PARTNER ON SCENE
29/03/2022	19:23:42	5GEOBAL	Response	[ProQA: Key Questions] 1. This was intentional. 2. He is not violent. 3. He does not have a weapon. 4. He is not changing colour. 5. He is not completely alert (not responding appropriately). 6. It's not known if he is breathing normally. 7. He has taken an Irrelevant 8. He took it 30 mins. to 2hrs ago.
29/03/2022	19:23:42	5GEOBAL	Response	[ProQA] : Irrelevant Male, Conscious, Breathing.
29/03/2022	19:23:53	7ANGWAT	Response	Delay in dispatch due to workload

RTI Release
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29/03/2022	19:31:11	1TAYENS	Response	Duplicate call appended to incident at 19:31:11 DOH RTI 3907
29/03/2022	19:31:53	1TAYENS	Response	[ProQA Reconfigure] Reconfigure Level: 23D02 (Unconscious) Suffix: I (Intentional) Response Text: 1B Irrelevant Male, Not Conscious, Breathing. Problem Description: OVERDOSE ON Irrelevant
29/03/2022	19:31:53	1TAYENS	Response	[ProQA: Key Questions] 1. This was intentional. 2. He has taken an Irrelevant
29/03/2022	19:32:23	1TAYENS	Response	[Notification] [QAS]-CASE UPGRADED TO 1B - PT NOW UNCONSCIOUS
29/03/2022	19:37:05	1TAYENS	Response	[ProQA: Key Questions] 1. This was intentional. 2. He has taken an Irrelevant
29/03/2022	19:37:05	1TAYENS	Response	[ProQA] : Irrelevant Male, Not Conscious, Breathing.
29/03/2022	19:40:00	PS	Response	[Page] Dispatch page sent to Unit:7596, Sent From: POLCADQASPIS01
29/03/2022	19:40:07	7SARSHA	Response	RSQ SEAN ADVISED OF FLIGHT PARA USE
29/03/2022	19:40:09	PS	Response	[Page] Dispatch page to Unit:7596 complete to PIN Irrelevant Message sent successfully to Whispir
29/03/2022	19:40:16	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully to Whispir
29/03/2022	19:40:22	PS	Response	[Page] Dispatch page sent to Unit:7565, Sent From: POLCADQASPIS01
29/03/2022	19:40:29	PS	Response	[Page] Dispatch page to Unit:7565 complete to PIN Message sent successfully to Whispir
29/03/2022	19:40:30	PS	Response	[Page] Dispatch page to Unit:7565 complete to PIN Message sent successfully to Whispir
29/03/2022	19:41:45	4GEROBR	Response	DO YOU HAVE A CCP GOING
29/03/2022	19:49:46	7ANGWAT	Response	7122 JUST OFFLOADED @ CBH AND ADVISED OF PENDING BACKUP
29/03/2022	19:51:24	7ANGWAT	Response	[Notification] [QAS]-CCP IS PRIMARY RESPONSE AT THE MOMENT, WITH BACKUP FROM HOSP SOON
29/03/2022	19:51:57	PS	Response	[Page] Dispatch page sent to Unit:7122, Sent From: POLCADQASPIS01
29/03/2022	19:52:06	PS	Response	[Page] Dispatch page to Unit:7122 complete to PIN Irrelevant Message sent successfully to Whispir
29/03/2022	20:47:07	7ANGWAT	Response	Divert Status Warning for CBH (EMERGENCY DEPARTMENT), Stage 3 Escalation
29/03/2022	20:47:13	7ANGWAT	Response	Divert Status Warning Overridden.
29/03/2022	20:47:21	7ANGWAT	Response	Irrelevant was removed from the incident 29/03/2022 20:47:21.
29/03/2022	20:47:21	7ANGWAT	Response	was added to the incident 29/03/2022 20:47:21.
29/03/2022	20:47:46	7ANGWAT	Response	Irrelevant was removed from the incident 29/03/2022 20:47:46.
29/03/2022	20:47:46	7ANGWAT	Response	was added to the incident 29/03/2022 20:47:46.
29/03/2022	20:48:39	7ANGWAT	Response	[Page]Response Times Sent To Units: 7565, From: PA708
29/03/2022	20:48:44	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully to Whispir
29/03/2022	20:48:45	PS	Response	[Page] Page processing complete to PIN Message sent successfully to Whispir
29/03/2022	20:48:49	PS	Response	[Page] Page processing complete to PIN Message sent successfully to Whispir
29/03/2022	20:48:49	PS	Response	[Page] Page processing complete to PIN Message sent successfully to Whispir
29/03/2022	20:48:53	PS	Response	[Page] Page processing complete to PIN Message sent successfully to Whispir
29/03/2022	20:48:54	PS	Response	[Page] Page processing complete to PIN Message sent successfully to Whispir
29/03/2022	21:23:39	7ANGWAT	Response	Tubb, Byron 19428 was removed from the incident 29/03/2022 21:23:39.
29/03/2022	21:23:43	7ANGWAT	Response	Lister, Daina(Uni) 903760 was added to the incident 29/03/2022 21:23:43.
29/03/2022	21:38:32	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully to Whispir
29/03/2022	22:51:42	7SARSHA	Response	CASE OPENED FOR PEER SUPPORT ACTIVATION
30/03/2022	09:05:50	7MICMAN	Response	OPENED AS PER OCM - FOR UNIT ACTIVITY LOG
13/04/2022	17:05:48	7JAAPAP	Response	CASE REVIEWED FOR SIR- AAddress has been changed/updated KEATING APPROVED

Priority Changes

Date	Time	Changed from Priority	Reason	User
29/03/2022	19:29:47	1C	Patient Condition	OBrien, Gerard (CDS)

Call Activities

Date	Time	Radio	Activity	Location	Comments	User
29/03/2022	19:19:17		AML Data Received		Center of caller area HELI: -16 48.184200, 145 43.183200 ESCAD: #-16.80307/145.71972	SDSIAML
29/03/2022	19:21:02		Incident in Waiting Queue			
29/03/2022	19:21:02		ANI/ALI Statistics		INT Insert:Mar 29 2022 19:19:13 / INT SendNP:Mar 29 2022 19:19:12 / WS RecvNP:Mar 29 2022 19:19:14 / WS Process:Mar 29 2022 19:21:02	5GEOBAL
29/03/2022	19:21:02		Read Comment		Comment for Incident 459 was Marked as Read.	5GEOBAL
29/03/2022	19:21:02		Incident in Waiting Queue			
29/03/2022	19:21:02		ProQA	Irrelevant	ProQA determinant sent	5GEOBAL
29/03/2022	19:21:03		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired	
29/03/2022	19:21:09		Read Incident		Incident 459 was Marked as Read.	7ANGWAT
29/03/2022	19:21:09		Read Comment		Comment for Incident 459 was Marked as Read.	7ANGWAT
29/03/2022	19:21:12		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired	
29/03/2022	19:21:13		Incident in Waiting Queue Timer Clear			
29/03/2022	19:21:22		UserAction		User clicked Exit/Save	7ANGWAT
29/03/2022	19:21:35		Read Comment		Comment for Incident 459 was Marked as Read.	7ANGWAT
29/03/2022	19:21:40		UserAction		User clicked Exit/Save	7ANGWAT
29/03/2022	19:22:32		Pending Incident Time Warning		Pending Incident Time Warning timer expired	
29/03/2022	19:22:32		Incident Late			
29/03/2022	19:23:39		Read Comment		Comment for Incident 459 was Marked as Read.	5GEOBAL
29/03/2022	19:23:42		UserAction		User clicked Exit/Save	5GEOBAL

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29/03/2022	19:23:49		Read Comment		Comment for Incident 459 was Marked as Read.	7ANGWAT
29/03/2022	19:23:54		UserAction		User clicked Initial Assign	7ANGWAT
29/03/2022	19:23:56		Initial Assignment		The following unit(s) is (are) recommended for assignment: 7596 (00:15:54),7168 (00:22:51)	7ANGWAT
29/03/2022	19:24:02		UserAction		User clicked Exit/Save	7ANGWAT
29/03/2022	19:29:00		Read Comment		Comment for Incident 459 was Marked as Read.	4GEROBR
29/03/2022	19:29:47		Incident Priority Change		Incident priority changed from 1C to 1B due to Patient Condition	4GEROBR
29/03/2022	19:29:47		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired	
29/03/2022	19:29:48		Incident Late			
29/03/2022	19:29:48		Pending Incident Time Warning		Pending Incident Time Warning timer expired	
29/03/2022	19:29:58		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired	
29/03/2022	19:30:10		Priority Upgrade/Downgrade Prompt		Change From 1C to 1B? - User clicked OK	4GEROBR
29/03/2022	19:30:38		AML Data Received	Irrelevant	AML data appended from duplicate call (Incident #15674564): Center of caller area HELI: -16 48.183000, 145 43.195800 ESCAD: #-16.80305/145.71993	SDSIAML
29/03/2022	19:31:11		Duplicate Call Warning		Duplicate Call Warning - New call appended to incident	1TAYENS
29/03/2022	19:31:13		Read Comment		Comment for Incident 459 was Marked as Read.	1TAYENS
29/03/2022	19:31:15		Notification		Out of Region message displayed for: 32-36 Buckley St	1TAYENS
29/03/2022	19:31:16		Notification		Out of Region message acknowledged for: 32-36 Buckley St	1TAYENS
29/03/2022	19:31:53		ProQA	Irrelevant	ProQA determinant sent	1TAYENS
29/03/2022	19:32:00		UserAction		User clicked Initial Assign	7ANGWAT
29/03/2022	19:32:01		Initial Assignment		The following unit(s) is (are) recommended for assignment: 7596 (00:13:54),7168 (00:22:51)	7ANGWAT
29/03/2022	19:32:09		VisiCAD Recommendation		7149: 00:42:59, 7172: 00:44:14, 7102: 00:44:20, 7400: 00:47:29, 7283: 00:48:20,	7ANGWAT
29/03/2022	19:32:17		UserAction		User clicked Exit/Save	7ANGWAT
29/03/2022	19:32:36		Read Comment		Comment for Incident 459 was Marked as Read.	1TAYENS
29/03/2022	19:37:13		UserAction		User clicked Exit/Save	1TAYENS
29/03/2022	19:38:22		Read Comment		Comment for Incident 459 was Marked as Read.	7ANGWAT
29/03/2022	19:39:48		UserAction		User clicked Initial Assign	7ANGWAT
29/03/2022	19:39:50		Initial Assignment		The following unit(s) is (are) recommended for assignment: 7596 (00:13:54),7168 (00:22:51)	7ANGWAT
29/03/2022	19:39:52		Initial Assignment		The following unit(s) is (are) cleared from assignment: 7596	7ANGWAT
29/03/2022	19:39:52		Initial Assignment		The following unit(s) is (are) cleared from assignment: 7168	7ANGWAT
29/03/2022	19:39:57		VisiCAD Recommendation		7596: 00:13:54, 7168: 00:22:51, 7149: 00:42:59, 7172: 00:44:14, 7102: 00:44:17,	7ANGWAT
29/03/2022	19:39:59		UserAction		User Accepted 7596	
29/03/2022	19:39:59		Initial Assignment		The following unit(s) is (are) recommended for assignment: 7596 (00:13:54)	7ANGWAT
29/03/2022	19:40:00	7596	Dispatched	Irrelevant	Response Number (143289)	7ANGWAT
29/03/2022	19:40:00		Incident Timer Clear		Incident Timer Cleared	
29/03/2022	19:40:10		UserAction		User clicked Exit/Save	7SARSHA
29/03/2022	19:40:10	7596	Disposition	Irrelevant	Cancel Prior to Dispatch	7ANGWAT
29/03/2022	19:40:10	7596	Available		Unit Cleared From Incident 15674530	7ANGWAT
29/03/2022	19:40:11	7596	Reassign Vehicle	7 CAIRNS LARU	ReAssign Reason: Assigned In Error	7ANGWAT
29/03/2022	19:40:11	7596	Reassign Response	7 CAIRNS LARU	ReAssign Reason: Assigned In Error	7ANGWAT
29/03/2022	19:40:11	7596	Reassign Response	7 CAIRNS LARU	Clearing Primary Vehicle Flag	7ANGWAT
29/03/2022	19:40:14		Read Comment		Comment for Incident 459 was Marked as Read.	7SARSHA
29/03/2022	19:40:21		Read Comment		Comment for Incident 459 was Marked as Read.	4GEROBR
29/03/2022	19:40:22		Read Comment		Comment for Incident 459 was Marked as Read.	4GEROBR
29/03/2022	19:40:22	7565	Dispatched	Irrelevant	Response Number: 143291;	7ANGWAT
29/03/2022	19:40:24		UserAction		User clicked Exit/Save	7SARSHA
29/03/2022	19:41:15	7565	Resp		Responding From = ROYAL FLYING DOCTOR ST\BUSH PILOTS AVE	7ANGWAT
29/03/2022	19:41:20		Read Comment		Comment for Incident 459 was Marked as Read.	4GEROBR
29/03/2022	19:41:37		UserAction		User clicked Exit/Save	7ANGWAT
29/03/2022	19:41:58		UserAction		User clicked Exit/Save	4GEROBR
29/03/2022	19:43:23		Read Comment		Comment for Incident 459 was Marked as Read.	4GEROBR
29/03/2022	19:50:55		Read Comment		Comment for Incident 459 was Marked as Read.	7ANGWAT
29/03/2022	19:51:25		UserAction		User clicked Exit/Save	7ANGWAT
29/03/2022	19:51:44		Read Comment		Comment for Incident 459 was Marked as Read.	7ANGWAT
29/03/2022	19:51:50		UserAction		User clicked Add Resource	7ANGWAT
29/03/2022	19:51:55		VisiCAD Recommendation		7122: 00:14:13, 7168: 00:22:51, 7102: 00:42:17, 7149: 00:42:59, 7172: 00:44:14,	7ANGWAT
29/03/2022	19:51:56		UserAction		User Accepted 7122	
29/03/2022	19:51:56		Add Resources		The following unit(s) is (are) recommended for assignment: 7122 (00:14:13)	7ANGWAT
29/03/2022	19:51:57	7122	Dispatched	Irrelevant	Response Number (143343)	7ANGWAT
29/03/2022	19:52:07	7122	Resp		Responding From = 165 Esplanade [CBH (EMERGENCY DEPARTMENT)]	7ANGWAT
29/03/2022	19:52:27		UserAction		User clicked Exit/Save	7ANGWAT

RTI Release
DOH DISCLOSURE LOG

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29/03/2022	19:55:06	7565	At Scene	Irrelevant		7ANGWAT
29/03/2022	19:57:09		UserAction		User clicked Exit/Save	4GEROBR
29/03/2022	20:12:54	7122	At Scene			7ANGWAT
29/03/2022	20:47:03	7122	Dep	CBH (EMERGENCY DEPARTMENT)		7ANGWAT
29/03/2022	20:47:13	7122	Override Fac Divert	CBH (EMERGENCY DEPARTMENT)	Stage 3 Escalation FROM 29/03/2022 14:15:00 TO	7ANGWAT
29/03/2022	20:48:46	7565	Available	Irrelevant		7ANGWAT
29/03/2022	20:48:46	7565	Disposition		Treated Other Unit Transport	7ANGWAT
29/03/2022	21:00:59	7122	Dest	165 Esplanade [CBH (EMERGENCY DEPARTMENT)]		7SARSHA
29/03/2022	21:00:59	7122	Transport Time		Depart Scene Time: 20:47:03, Arrive Destination Time: 21:00:59	7SARSHA
29/03/2022	21:30:59		Incident Late		Active incident marked as late	
29/03/2022	21:32:21	7122	Partially Av	165 Esplanade [CBH (EMERGENCY DEPARTMENT)]		7ANGWAT
29/03/2022	21:38:26	7122	Available	165 Esplanade [CBH (EMERGENCY DEPARTMENT)]		7ANGWAT
29/03/2022	21:38:26	7122	Disposition	Irrelevant	A Case Completed	7ANGWAT
29/03/2022	21:38:26	7122	Response Closed		Response Disposition: A Case Completed	7ANGWAT
29/03/2022	22:50:35		Read Comment		Comment for Incident 459 was Marked as Read.	7SARSHA
29/03/2022	22:52:23		Read Comment		Comment for Incident 459 was Marked as Read.	7SARSHA
29/03/2022	23:09:17		UserAction		User clicked Exit/Save	7SARSHA
30/03/2022	00:03:42		UserAction		User clicked Exit/Save	7SARSHA
30/03/2022	09:08:38		UserAction		User clicked Exit/Save	7MICMAN
13/04/2022	17:05:22		Read Comment		Comment for Incident 459 was Marked as Read.	7JAAPAP
13/04/2022	17:06:51		UserAction		User clicked Exit/Save	7JAAPAP

Edit Log

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
29/03/2022	19:19:16	Call_Back_Phone		Irrelevant	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:19:20	City	NEWPORT	YORKEYS KNOB	Updated City	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:19:20	City	NEWPORT	YORKEYS KNOB	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:19:31	Address	(Blank)	Irrelevant	New Entry	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:19:33	Jurisdiction		7 Cairns and Coastal	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:19:33	Division		7 Smithfield	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:19:33	Battalion		7 Smithfield	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:19:33	Response_Area		7 Smithfield	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:19:33	ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:19:33	Primary_TAC_Channel		VHF Ch 21 SADDLE MOUNTAIN	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:19:33	Address	Irrelevant		Entry Selected/Returned from GeoLocator	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:19:33	Latitude	0	73195331	Entry Selected/Returned from GeoLocator	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:19:33	Longitude	0	34279082	Entry Selected/Returned from GeoLocator	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:19:43	Apartment		U2	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:19:45	ProQaCaseNumber		18625459	(Response Viewer)	Incident	QA536	5GEOBAL
29/03/2022	19:21:01	Problem		OD/POISON NOT ALERT INTEN	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:21:01	Response_Plan		Acute	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:21:01	DispatchLevel		Normal	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:21:01	ResponsePlanType	0	1	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:21:01	Incident_Type		ACUTE	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:21:02	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:21:02	Priority_Number	0	3	Updated by ProQA	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:21:02	Determinant		23C01I	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:21:02	EMD_Used	0	1	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:21:03	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022	19:21:03	Pickup_Map_Info	(Blank)	CNS15Q15		Response_Transports	KEDCADQASCXA145	GEOBAL
29/03/2022	19:21:03	Map_Info		CNS15Q15		Response_Master_Incident	KEDCADQASCXA145	GEOBAL
29/03/2022	19:21:09	Read Call	False	True	(Response	Response_Master_Incident	PA708	7ANGWAT

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			Viewer)			
29/03/2022 19:21:09 Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA708	7ANGWAT
29/03/2022 19:21:35 Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA708	7ANGWAT
29/03/2022 19:21:36 Field_Data		Irrelevant	Patient Name:	Response_User_Data_Fields	QA536	5GEOBAL
29/03/2022 19:22:01 Field_Data			Patient DOB:	Response_User_Data_Fields	QA536	5GEOBAL
29/03/2022 19:23:39 Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022 19:23:42 CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	QA536	5GEOBAL
29/03/2022 19:23:42 ProQATerminationStateCode		C	(Response Viewer)	Incident	QA536	5GEOBAL
29/03/2022 19:23:49 Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA708	7ANGWAT
29/03/2022 19:29:00 Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA411	4GEROBR
29/03/2022 19:29:47 Priority_Description	1C	1B	Patient Condition	Response_Master_Incident	PA411	4GEROBR
29/03/2022 19:29:47 Priority_Number	3	2	Patient Condition	Response_Master_Incident	PA411	4GEROBR
29/03/2022 19:30:10 Priority_Description	1C	1B	Priority Change Accepted	Response_Master_Incident	PA411	4GEROBR
29/03/2022 19:31:13 Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA101	1TAYENS
29/03/2022 19:31:53 Problem	OD/POISON NOT ALERT INTEN	OD/POISON UNCONCIOUS INTENTION	Updated by ProQA	Response_Master_Incident	PA101	1TAYENS
29/03/2022 19:31:53 Determinant	23C01I	23D02I	(Response Viewer)	Response_Master_Incident	PA101	1TAYENS
29/03/2022 19:31:53 CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	PA101	1TAYENS
29/03/2022 19:31:53 ProQATerminationStateCode	C		(Response Viewer)	Incident	PA101	1TAYENS
29/03/2022 19:32:36 Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA101	1TAYENS
29/03/2022 19:37:05 CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	PA101	1TAYENS
29/03/2022 19:38:22 Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA708	7ANGWAT
29/03/2022 19:40:14 Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7SARSHA
29/03/2022 19:40:21 Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA411	4GEROBR
29/03/2022 19:40:22 Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA411	4GEROBR
29/03/2022 19:41:20 Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA411	4GEROBR
29/03/2022 19:43:23 Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA411	4GEROBR
29/03/2022 19:50:55 Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA708	7ANGWAT
29/03/2022 19:51:44 Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA708	7ANGWAT
29/03/2022 20:47:13 Map_Info	(Blank)	CNS38D3		Response_Transports	KEDCADQASCXA297	ANGWAT
29/03/2022 21:32:20 CAT - Change Unit Priority	1B	HOT1B	CAT Extension - Priorty for Partially Available Units	Response_Vehicles_Assigned	BNECADQASCAT01	CS
29/03/2022 21:32:20 CAT - Change Unit Priority	1B	HOT1B	CAT Extension - Priorty for Partially Available Units	Response_Vehicles_Assigned	BNECADQASCAT01	CS
29/03/2022 22:50:35 Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7SARSHA
29/03/2022 22:50:48 Field_Data	Irrelevant		Patient Name:	Response_User_Data_Fields	PA701	7SARSHA
29/03/2022 22:52:23 Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7SARSHA
13/04/2022 17:05:22 Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7JAAPAP

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DOH RTI 3907
Department of Health

Queensland Ambulance Service

Significant Incident

Version 1.0 July 2020

Far Northern Region
Cairns and Hinterland District

Authority:

- By authority of Brina Keating, Acting Assistant Commissioner, Far Northern Region.

Executive Summary:

- On 11 April 2022, at 15:52:20 hrs, the Cairns Operations Centre received a call that initially dropped out. A call back was attempted, and the case coded as a 1C with AMPDS 32D01 (Unknown problem life status questionable). The incident number is 15735287.
- At 15:53:59 hrs, Brisbane Operations Centre received a call for the same incident. The details given were a Irrelevant male, barely conscious after a tree had fallen on him. The case was coded as a 1A with AMPDS 09E02.
- The Cairns QGAir Rescue 510 Helicopter was the first response on scene. They found the patient to be in cardiac arrest. Resuscitation attempts were made, however, the patient was declared deceased at the scene.

Terms of Reference:

- This review will investigate all aspects of ambulance response to incident 15735287.
- The review will examine ambulance operations prior to, during and following the response.
- This review will include all requirements outlined in the *Operational Incident Review Process*.

Clinical Incident Summary Report:

- The incident was clinically audited through ECLIPSE and was noted as being managed appropriately.
- The paramedics and Lifelight Doctor performed resuscitation for fifteen minutes.
- Recognition of Life Extinct was declared at 1720 hrs.

State OpCen ProQA:

- A special review has been undertaken by State Opcen.
- It was noted the incorrect AMPDS code was used. It was coded as a 09E02 (uncertain breathing), when it should have been a 30D01 (traumatic arrest). Both receive the coding of 1A, so this did not affect any despatch or response time.

Incident Review/Investigation:

Scope

- Cairns and Hinterland District reviewed all aspects of the ambulance response to incident 15735287.
- This included reviewing clinical performance and operational decision making to ensure the appropriate response and management of the case was achieved.
- Cairns and Hinterland District will identify any operational or clinical performance issues with the incident and ensure appropriate actions are taken to return performance to required standards.

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Background

- On 11 April 2022, at 15:52:20 hrs, the Cairns Operations Centre received a call that initially was for an unknown problem as the call dropped out. The Incident number is 15735287.
- The case was coded as a 1C, MPDS determinant 32D01 – Unknown problem, Life status questionable.
- A second call was made and received by Brisbane Operations Centre at 15:53:59 hrs. The call was for a Irrelevant male, who had a tree fall on him. The patient was reportedly barely conscious with breathing status uncertain. The case was upgraded to a 1A coding, with the AMPDS determinant 09E02.
- The address of the incident was given as Irrelevant Mount Garnet.
- The caller advised that she was not with the patient and the phone reception was reported as being bad.
- The closest ambulance unit was 7302 and was despatched with two ACP's on board. They had been returning from a previous case and were retrieving the second vehicle and were at Tarzali at the time of the despatch.
- 7302 officer (ACP Irrelevant) is from Millaa Millaa and the second officer (Cadet Irrelevant) was from Ravenshoe. The Ravenshoe officer was dropped off at his vehicle (7185) and both officers travelled lights and sirens to Ravenshoe Ambulance Station. Here the officers joined back together, and they also retrieved the spare key for the 4WD vehicle (7448) which had been left on the scene at Innot Hot Springs by the other Ravenshoe officer (ACP Irrelevant), who had assisted the Mt. Garnet officer (ACP Irrelevant and they were transporting their patient to Atherton District Hospital in the Mount Garnet vehicle.
- The ACP crew were assigned to the case at 15:55:00 hrs.
- ACP Irrelevant and Cadet Irrelevant changed into the 4WD at Innot Hot Springs and continued onto the case.
- During the day, the QGAir Cairns Rescue 510 (R510) Helicopter had been offline due to an unscheduled mechanical issue.
- At 14:06:26 hrs, R510 pilot Irrelevant contacted RSQ EMD Irrelevant and advised the helicopter was back online. The conversation included the EMD looking to see if any cases were pending for the helicopter, and at the time there was nothing pending.
- At 14:57:43 hrs, the Cairns OCS Irrelevant contacted RSQ EMD and enquired if R510 was back online. The answer was given that it was not yet back online until further notice.
- At 15:55:50 hrs, Cairns OCS called RSQ requesting the helicopter for this incident at Mount Garnet.
- At 15:56:43 hrs, the RSQ EMD contacted the NZCC regarding the case and advised him of the case, however, stated that *"we don't have a helicopter anyway"*. The NZCC believed the QGAir Cairns R510 Helicopter was offline and noted that the QGAir Townsville R521 helicopter was on a case already and had landed at Palm Island.
- At 16:00:58 hrs, the Cairns OCS contacted the RSQ EMD (Irrelevant) to see if there were any properties nearby with a landing strip for possible RFDS activation.
- At 16:03:14 hrs, RSQ EMD Irrelevant called Cairns OCS to advise there is a landing strip, however, cannot be used at night and the RFDS plane was out on another case.
- At 16:05:39 hrs, NZCC was going to advise the RFDS of the case.
- At 16:09:46 hrs, the call taker has noted on the Incident Detail Report that CPR has been in progress and the patient has been resuscitated twice.
- At 16:12:52 hrs, R510 Pilot Irrelevant contacted RSQ EMD (Irrelevant Pilot Irrelevant) advised that the Cairns Flight Paramedic Irrelevant had read on iRoam the case in Mount Garnet and had read that the helicopter was offline. RSQ EMD appeared to have not remembered or be able to recall the previous conversation regarding the helicopter being online. R510 Pilot reminded him that he had made a call earlier to advise that the helicopter was online.

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- At 16:14:49 hrs, RSQ EMD called R510 and spoke to Pilot Irrelevant advising he had put them back online and tasking them to the case in Mount Garnet.
- 16:16:08 hrs, RSQ EMD contacted Cairns OCS and advised that the helicopter was back online and had accepted the tasking to Mount Garnet.
- At 16:19:48 hrs, it is noted on the Incident Detail Report that the patient's wife on scene is a nurse.
- At 17:00:22 hrs, Rescue 510 arrived on scene and was the first medical response on scene.
- The Ambulance Report Form (ARF) notes that the patient is Irrelevant and his date of birth is Irrelevant Irrelevant
- The ARF notes that the patient was lopping a tree and it fell striking the back of the patient's head. The patient was then trapped by the tree across his chest.
- The family members in attendance had cut the tree away and found the patient to be in cardiac arrest. CPR was performed immediately.
- On arrival of the medical team by helicopter, it was noted that effective bystander CPR was being performed. The patient had evidence of injuries to his head and left side of his chest. Resuscitation continued and included intubation and bilateral thoracostomies.
- At 17:00:30 hrs, the second ambulance (7448) arrived on scene and assisted with the resuscitation.
- At 1720 hrs, resuscitation was ceased and the patient was declared deceased.
- The attending crew were:
  - Irrelevant
  -

Timeline

Description	Date	Time
Phone Pickup	11/04/2022	15:51:53
1st Key Stroke	11/04/2022	15:51:53
In Waiting Queue	11/04/2022	15:53:39
Call Taking Complete	11/04/2022	16:20:10
1st Unit Assigned	11/04/2022	15:55:00
1st Unit Enroute	11/04/2022	15:55:53
1st Unit Arrived	11/04/2022	17:00:22
Closed	11/04/2022	18:37:59

Review

- Queensland Ambulance Service arrived on scene at 17:00:22 hrs and found a Irrelevant male patient who had been struck by a tree. The patient was in cardiac arrest.
- The closest road ambulance despatched gave an estimated response time of 80 mins at the time of their despatch.
- The QGAir Rescue Helicopter had reported to RSQ EMD that they were on line at 14:06:26 hrs.
- It appears this information was forgotten by the RSQ EMD.
- The QGAir Rescue Helicopter was requested for this case, however, the RSQ EMD advised the helicopter was not operational.
- The QGAir Rescue Helicopter crew noticed that they had been documented as being non operational and re-called RSQ EMD on learning of the case via iROAM.
- The QGAir Rescue Helicopter was tasked to the case 22 minutes after the initial call.

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- The first unit to arrive on scene was the QGAir Cairns Rescue 510 Helicopter and the response time from time of the Triple 000 call to time of helicopter arrival was 1 hour and 6 minutes.
- Cardiac arrest protocols were followed. Discontinuation of resuscitation and life extinct was declared after 15 minutes of resuscitation attempts at 1720 hrs.

Outcomes

- Life extinct declared at 1720 hrs.

Post OIRR actions

- Peer support notified.

Review Recommendations:

- Operations Centre Manager, Retrieval Services Queensland and QGAir Rescue Management met to discuss better communication strategies regarding accurate documentation and reporting of availability of the helicopter.

Appendix of relevant documents/files:

- Briefing notes identifying response information;
- Briefing notes identifying operational issues;
- Consultation with State OpCen Assistant Commissioner (for "State ProQA Special Review" if relevant);
- Briefing notes identifying pertinent incident information;
- A clear timeline of events from receipt of Triple Zero (000) call for the OIRR;
- Incident Detail Report (IDR);
- Electronic Ambulance Report Form (eARF);
- Local level clinical review (Eclipse);
- State level clinical audits (should be requested from the Medical Directors Office for complex clinical incidents or incidents with deviations from clinical policy and procedure);
- Relevant audio (wav) files;
- AVL tracking of unit positions at time of incident;
- Details of active incidents from 1 hour prior to the SIR and while SIR was active;
- Workforce planning reports; and
- Any reports or documents received from the Queensland Police Service (QPrime Number)

Regional Endorsement

(Document must be signed by LASN Manager, converted to PDF, sent to Irrelevant @ambulance.qld.gov.au)

Name	Position	Signature	Date
Rita Kelly	Acting Assistant Commissioner	Irrelevant	26.04.2022

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Incident Detail Report

Data Source: **QACIR**
Incident Status: **Closed**
Incident number: **15735287**
ProQA number: **18690263**
Console name: **QA532**
Incident Date: **11/04/2022 15:51:53**
Last Updated:

Incident Information

Incident Type:	ACUTE AND CCP IF AVAILABLE	**Alarm Level:**	
Priority:	1A	**Problem:**	NIL BREATHING
Determinant:	09E01	**Agency:**	QAS
Base Response#:	050014	**Jurisdiction:**	7 Tablelands and Cape York
Confirmation#:	00396719	**Division:**	7 Mount Garnet
Taken By:	Irrelevant	**Battalion:**	7 Mount Garnet
Response Area:	7 Mount Garnet	**Response Plan:**	1A
Disposition:	A Case Completed	**Command Ch:**	
Cancel Reason:		**Primary TAC:**	VHF Ch 29 RAVENSHOE
Incident Status:	Closed	**Secondary TAC:**	
Certification:	ACUTE	**Delay Reason (if any):**	
Longitude:	34865264	**Latitude:**	72421119
Patient Name:	Irrelevant	**Patient DOB:**	

Incident Location

Location Name:		**County:**	TABLELANDS
Address:	Irrelevant	**Location Type:**	
Apartment:		**Cross Street:**	Irrelevant
Building:		**Map Reference:**	
City, State, Zip:	MOUNT GARNET QLD 4872		

Call Receipt

Caller Name:	Irrelevant	**Original CLI Phone**	Irrelevant
Method Received:		**Call Back Phone:**	
Caller Type:		**Caller Location:**	

Time Stamps

Description	Date	Time	User
Phone Pickup	11/04/2022	15:51:53	
1st Key Stroke	11/04/2022	15:51:53	
In Waiting Queue	11/04/2022	15:53:39	
Call Taking Complete	11/04/2022	16:20:10	Irrelevant
1st Unit Assigned	11/04/2022	15:55:00	
1st Unit Enroute	11/04/2022	15:55:53	
1st Unit Arrived	11/04/2022	17:00:22	
Closed	11/04/2022	18:37:59	(Irrelevant

Elapsed Times

Description	Time
Received to In Queue	00:01:46
Call Taking	00:28:17
In Queue to 1st Assign	00:01:21
Call Received to 1st Assign	00:03:07
Assigned to 1st Enroute	00:00:53
Enroute to 1st Arrived	01:04:29
Incident Duration	02:46:06

Resources Assigned

Unit	Assigned	Disposition	Enroute	Staged	Arrived	At Patient	Delay Avail	Complete	Odm. Enroute	Odm. Arrived	Cancel Reason
B7302	15:55:00	Vehicle Change	15:55:53					16:23:02			Vehicle Change
R8510	16:15:30	A Case Completed	17:00:19		17:00:22			17:54:24			
C7185	16:21:42	Vehicle Change	16:22:29					16:37:15			Vehicle Change
B7448	16:36:16	A Case Completed	16:36:37		17:00:30			18:37:59			

Personnel Assigned

Unit	Name
7302	Irrelevant
8510	

Pre-Scheduled Information

No Pre-Scheduled Information

Transports

No Transports

Comments

Date	Time	User	Type	Comments
11/04/2022	15:52:20	7MELPAT	Response	[Appended, 15:55:39] EMD attempted Call-Back - LEFT MESSAGE - CALLED DROPPED OUT
11/04/2022	15:53:08	7MELPAT	Response	[Appended, 15:55:39] [ProQA Dispatch] Dispatch Level: 32D01 (LIFE STATUS QUESTIONABLE) Response Text: 1C Age unknown, Gender unknown, Consciousness unknown, Breathing status unknown. Problem Description: UNKNOWN
11/04/2022	15:53:08	7MELPAT	Response	[Appended, 15:55:39] [ProQA: Key Questions] 1. No special circumstances. 2. It's not known if they appear to be completely awake (alert). 3. They were not ever heard talking/crying (the caller was close enough to hear). 4. It's not known what they are doing now. 5. It's not known if they are moving at all.
11/04/2022	15:53:11	7MELPAT	Response	[Appended, 15:55:39] [ProQA: Key Questions] 1. No special circumstances. 2. It's not known if they appear to be completely awake (alert). 3. They were not ever heard talking/crying (the caller was close enough to hear). 4. It's not known what they are doing now. 5. It's not known if they are moving at all. 6. The caller doesn't know where they are.
11/04/2022	15:53:11	7MELPAT	Response	[Appended, 15:55:39] [ProQA] : Age unknown, Gender unknown, Consciousness unknown, Breathing status unknown.
11/04/2022	15:53:39	5WARBOU	Response	[ProQA Dispatch] Dispatch Level: 09E02 (UNCERTAIN BREATHING) Response Text: 1A Irrelevant Male, Not Conscious, Breathing status UNCERTAIN. Problem Description: BARLEY CONCIOUS - TREE FELL ON HIM
11/04/2022	15:54:05	7MELPAT	Response	[Appended, 15:55:39] NO DETAILS CALL DROPPED OUT
11/04/2022	15:54:08	7MELPAT	Response	[Appended, 15:55:39] [ProQA: Key Questions] 1. No special circumstances. 2. It's not known if they appear to be completely awake (alert). 3. They were not

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				ever heard talking/crying (the caller was close enough to hear). 4. It's not known what they are doing now. 5. It's not known if they are moving at all. 6. The caller doesn't know where they are.
11/04/2022	15:54:08	7MELPAT	Response	[Appended, 15:55:39] [ProQA] : Age unknown, Gender unknown, Consciousness unknown, Breathing status unknown.
11/04/2022	15:54:23	5WARBOU	Response	CALLER NOT WITH PT - CURRENTLY LOCATED 5 INS AWAY FROM PT
11/04/2022	15:54:25	5WARBOU	Response	BAD RECEPTION
11/04/2022	15:55:01	PS	Response	[Page] Dispatch page sent to Unit:7302, Sent From: POLCADQASPIS01
11/04/2022	15:55:09	PS	Response	[Page] Dispatch page to Unit:7302 complete to PIN Irrelevant Message sent successfully to Whispir
11/04/2022	15:55:12	7ELGREE	Response	7302 DO WE NEED 4WD
11/04/2022	15:55:29	5WARBOU	Response	COME THROUGH GATES FOLLOW ROAD AND ESCORT WILL MEET THEM
11/04/2022	15:55:39	7MELPAT	Response	Duplicate call appended to incident at 15:55:39
11/04/2022	15:55:41	7ELGREE	Response	7302 RESP FROM TARZALI - WILL HEAD THROUGH TOP TALL TIMBERS IN SEPERATE AND CREW UP FROM THERE
11/04/2022	15:56:14	7ELGREE	Response	7302 WE WILL BE APPROX 80 MINS
11/04/2022	15:56:31	5WARBOU	Response	[Private] Irrelevant
11/04/2022	15:57:10	5WARBOU	Response	PT HAS LACERATION PERTAINING TO HEAD
11/04/2022	15:57:11	7ELGREE	Response	7431 ADVISES - WOODLEIGH STN
11/04/2022	15:57:12	7LYNBAS	Response	RSQ
11/04/2022	15:57:25	8LACWEA	Response	CONF OCS WITH NZMC
11/04/2022	15:58:10	8LACWEA	Response	NZMC DISC ASSETS - R510 OFFLINE USM - R521 ON ANOTHER TASK AT PALM ISLAND
11/04/2022	15:58:18	7LYNBAS	Response	CAIRNS HELO OFFLINE - TVL HELO ON A JOB ALREADY -
11/04/2022	15:58:27	5WARBOU	Response	TREE FELL ON PT - CRUSHED - TREE REMOVED FORM PT\
11/04/2022	15:58:43	5CHLWOL	Response	[Private] OPENED TO ASSIST CALL TAKER WITH CALLING ON SCENE - LIMITED RECEPTION - SECOND INF HAS MADE HIS WAY TO INITIAL CALLER TO UPDATE CALLER
11/04/2022	15:58:56	7LYNBAS	Response	SOS ADVISED
11/04/2022	15:59:45	5WARBOU	Response	SIGN AT RONT OF PROPERTY CALLED Irrelevant
11/04/2022	15:59:50	5WARBOU	Response	[Notification] [QAS]-SIGN AT RONT OF PROPERTY CALLED Irrelevant Irrelevant
11/04/2022	16:02:13	7LYNBAS	Response	CALLED RSQ FIXED WING ON SUGGESTION OF SOS TO ENQUIRE IF THEY COULD LAND AT ANY STATION NEARBY - RSQ WILL CALL BACK
11/04/2022	16:04:59	7LYNBAS	Response	TIM CALLED BACK - NO NIGHT OPS - WILL DISCUSS WITH COORDINATOR AND DAY CREW
11/04/2022	16:06:25	8MELJAC	Response	[Notification] [QAS]-NZCC WILL CONTACT CAIRNS RFDS - UPDATE TO FOLLOW
11/04/2022	16:06:27	SC	Response	[Page]Response Times Sent To Units: 13236, Sent From: PA703,
11/04/2022	16:06:34	PS	Response	[Page] Dispatch page to Unit:7302 complete to PIN Irrelevant Message sent successfully to Whispir
11/04/2022	16:09:30	5WARBOU	Response	CPR HAS BEEN IN PROGRESS - REPORTED AS BEEN RESCUCITATED TWICE
11/04/2022	16:09:46	5WARBOU	Response	[Notification] [QAS]-CPR HAS BEEN IN PROGRESS - REPORTED AS BEEN RESCUCITATED TWICE
11/04/2022	16:10:45	7LYNBAS	Response	SOS UPDATED
11/04/2022	16:11:49	5WARBOU	Response	[Notification] [QAS]-15.5KM FROM MAIN ROAD WHERE MOUT GARNET HOTEL IS LOCATED
11/04/2022	16:13:11	7LYNBAS	Response	LANDING AREA FOR HELO PLEASE?
11/04/2022	16:13:44	5WARBOU	Response	[Notification] [QAS]-CALLER REPORTS WILL HAVE SUITABLE LOCATION FOR HELO LANDING ON PROPERTY
11/04/2022	16:14:35	7LYNBAS	Response	7431 ADVISED DIRT ROAD AND CORRAGATED - STICK TO LEFT AT Y INETERSECTION
11/04/2022	16:15:04	5WARBOU	Response	CPR IN PROGRESS
11/04/2022	16:15:16	7LYNBAS	Response	7431 ADVISED SAFER TO GET INTO 4 X 4
11/04/2022	16:15:17	5WARBOU	Response	[ProQA Reconfigure] Reconfigure Level: 09D01 (INEFFECTIVE BREATHING) Response Text: 1A Irrelevant Male, Not Conscious, Breathing. Problem Description: BARLEY CONCIOUS - TREE FELL ON HIM - NOT TRAPPED
11/04/2022	16:15:17	5WARBOU	Response	[ProQA: Key Questions] 1. The cardiac arrest was witnessed or just occurred. 2. A defibrillator (AED) is not available.
11/04/2022	16:15:26	5WARBOU	Response	[ProQA Reconfigure] Reconfigure Level: 09E01 (Not breathing at all) Response Text: 1A Irrelevant Male, Not Conscious, Not Breathing. Problem Description: BARLEY CONCIOUS - TREE FELL ON HIM - NOT TRAPPED
11/04/2022	16:15:26	5WARBOU	Response	[ProQA: Key Questions] 1. The cardiac arrest was witnessed or just occurred. 2. A defibrillator (AED) is not available.
11/04/2022	16:15:29	PS	Response	[Page] Dispatch page sent to Unit:8510, Sent From: POLCADQASPIS01
11/04/2022	16:15:39	PS	Response	[Page] Dispatch page to Unit:8510 complete to PIN Irrelevant Message sent successfully to Whispir
11/04/2022	16:16:01	7LYNBAS	Response	[Notification] [QAS]-BRISBANE ADVISED NO 4 X 4 REQUIRED
11/04/2022	16:16:04	8LACWEA	Response	[Notification] [QAS]-R510 ONLINE AND ACCEPTED
11/04/2022	16:17:55	5WARBOU	Response	[Private] PHONE DISCONNECTED DUE TO POOR RECEPTION - EMD DID ADVISE CALLER THAT IF PHONE DISCONNECTS TO ASCERTAIN RECEPTION AT PREVIOUS LOCATION
11/04/2022	16:18:01	5WARBOU	Response	[Notification] [QAS]-[Private] PHONE DISCONNECTED DUE TO POOR RECEPTION - EMD DID ADVISE CALLER THAT IF PHONE DISCONNECTS TO ASCERTAIN RECEPTION AT PREVIOUS LOCATION
11/04/2022	16:18:29	5WARBOU	Response	[ProQA: Key Questions] 1. The cardiac arrest was witnessed or just occurred. 2. A defibrillator (AED) is not available.
11/04/2022	16:18:29	5WARBOU	Response	[ProQA] : 63-year-old, Male, Not Conscious, Not Breathing.
11/04/2022	16:19:48	5WARBOU	Response	[Notification] [QAS]-WIFE OF PT IS A NURSE
11/04/2022	16:21:18	5JODBRA	Response	Duplicate call appended to incident at 16:21:18
11/04/2022	16:21:43	PS	Response	[Page] Dispatch page sent to Unit:7185, Sent From: POLCADQASPIS01
11/04/2022	16:21:53	PS	Response	[Page] Dispatch page to Unit:7185 complete to PIN Irrelevant Message sent successfully to Whispir
11/04/2022	16:22:18	5SARCUN	Response	Irrelevant was removed from the incident 11/04/2022 16:22:18.
11/04/2022	16:22:18	5SARCUN	Response	was added to the incident 11/04/2022 16:22:18.
11/04/2022	16:22:18	5SARCUN	Response	Irrelevant was removed from the incident 11/04/2022 16:22:18.
11/04/2022	16:22:18	5SARCUN	Response	was added to the incident 11/04/2022 16:22:18.
11/04/2022	16:22:21	5JODBRA	Response	CPR in progress
11/04/2022	16:22:31	7LYNBAS	Response	F/PARA CALLED AT APPROX 1612 ADVISED HE HAD BOOKING WATCHING IROAM AND HELO WAS ONLINE - OCS ADVISED RSQ STATED HELO OFFLINE AND COULD THEY CALL AND ADVISE RSQ THEY WERE ONLINE - OFFICER ADVISED RSQ HAD BEEN ADVISED 1.5 HOURS PRIOR
11/04/2022	16:22:33	5SARCUN	Response	OFFICERS FROM UNIT 7302 CHANGED INTO 4X4 7185 AND STILL PROCEEDING
11/04/2022	16:23:09	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent

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				successfully to Whispir
11/04/2022	16:27:02	5JODBRA	Response	[Notification] [QAS]-CB FROM PETER ON SCENE - STATING CPR IS IN PROGRESS - NURSE IS ON SCENE PERFORMING CPR DECLINED EMD OFFER FOR INSTRUCTIONS - EMD STAYING ON LINE FOR UPDATES AND ADV THAT IF ASSISTANCE IS NEEDED FOR CPR EMD CAN PROVIDE INSTRUCTIONS
11/04/2022	16:27:11	7MELPAT	Response	EMD attempted Call-Back MSG LEFT
11/04/2022	16:30:41	5JODBRA	Response	[ProQA: Key Questions] 1. The cardiac arrest was witnessed or just occurred. 2. A defibrillator (AED) is not available.
11/04/2022	16:30:41	5JODBRA	Response	[ProQA] : Irrelevant Male, Not Conscious, Not Breathing.
11/04/2022	16:36:16	PS	Response	[Page] Dispatch page sent to Unit:7448, Sent From: POLCADQASPIS01
11/04/2022	16:36:27	PS	Response	[Page] Dispatch page to Unit:7448 complete to PIN Irrelevant Message sent successfully to Whispir
11/04/2022	16:36:31	5SARCUN	Response	Irrelevant was removed from the incident 11/04/2022 16:36:31.
11/04/2022	16:36:31	5SARCUN	Response	was added to the incident 11/04/2022 16:36:31.
11/04/2022	16:36:31	5SARCUN	Response	Irrelevant was removed from the incident 11/04/2022 16:36:31.
11/04/2022	16:36:31	5SARCUN	Response	was added to the incident 11/04/2022 16:36:31.
11/04/2022	16:36:57	5SARCUN	Response	CHANGE FROM 7185 TO 7448 AND STILL PROCEEDING TO SCENE
11/04/2022	16:37:23	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully to Whispir
11/04/2022	16:54:10	7LYNBAS	Response	CALLED RSQ - 8510 NOT TRACKING - WILL PROVIDE ETA WHEN AVAILABLE
11/04/2022	17:01:00	5SARCUN	Response	7448 ARRIVED ON SCENE AND HELO IS ALSO ON SCENE
11/04/2022	17:17:34	5SARCUN	Response	7448 SITREP UNREADABLE
11/04/2022	17:18:35	5SARCUN	Response	7448 FLIGHT CREW ON THE GROUND PLS HAVE QPS AS LIKLEY TO CALL SHORTLEY
11/04/2022	17:19:40	7LYNBAS	Response	>POL-Q> HELO AND QAS ON SCENE PERFORMING CPR - ABOUT TO CALL TIME OF DEATH - PLEASE HAVE QPS RESPOND ROAD SPEED
11/04/2022	17:19:40	ICEMS	Response	POL-Q Request for Attendance sent for Incident Q22-A016178
11/04/2022	17:22:53	ICEMS	Response	>POL-Q> POL-Q has been attached to the incident
11/04/2022	17:30:52	7LYNBAS	Response	SOS UPDATED
11/04/2022	17:33:04	ICEMS	Response	<POL-Q< HI QAS, MT GARNET NOT ON DUTY. THEY HAVE BEN CALLED OUT AND WILL ATTEND.
11/04/2022	17:36:05	5SARCUN	Response	7448 R510 DEPARTING SHORTLEY - REMAINING ON SCENE
11/04/2022	17:37:10	8LACWEA	Response	[Private] RSQ SE PAGE SENT
11/04/2022	17:38:54	5SARCUN	Response	7448 LOOKING FOR ETA FROM QPS
11/04/2022	17:39:17	5SARCUN	Response	>POL-Q> HI QPS - DO YOU HAVE AN ETA TO SCENE ON THIS JOB PLEASE.
11/04/2022	17:44:01	7LYNBAS	Response	PSO EMAIL SENT
11/04/2022	17:44:18	ICEMS	Response	The 'Incident Update' has not been actioned by POL-Q. Please contact agency.
11/04/2022	17:48:38	ICEMS	Response	POL-Q EnRoute
11/04/2022	17:49:05	ICEMS	Response	<POL-Q< LEAVING MT GARNET STATION NOW
11/04/2022	17:54:34	PS	Response	[Page] Page processing complete to PIN Irrelevant Message sent successfully to Whispir
11/04/2022	18:06:17	ICEMS	Response	POL-Q OnScene
11/04/2022	18:13:44	5SARCUN	Response	LATE SITREP 7488 QPS NOW ON SCENE SHOULD BE CLEARING SHORTLEY
11/04/2022	18:35:25	5SARCUN	Response	7448 HAVE HANDED OVER.. MESSAGE THEN CUT OFF
11/04/2022	18:37:47	5SARCUN	Response	7448 HANDOVER TO QPS AND CLEAR FROM SCENE AND NOW ON RETURN - DO NEED TO DO A CLEAN UP AND SWITCH UNITS
11/04/2022	18:38:07	PS	Response	[Page] Page processing complete to PIN 0458957710: 45680451 Message sent successfully to Whispir
12/04/2022	14:19:45	7JAAPAP	Response	REOPENED AS PER SOS Irrelevant TO CHECK DETAILS ON THE CASE
12/04/2022	14:20:20	7JAAPAP	Response	REOPENED AS PER SOS TO CHECK DETAILS ON THE CASE [Shared]
13/04/2022	01:26:06	7LYNBAS	Response	OPENED FOR SIR INFORMATION
15/04/2022	00:01:13	7KARBEA	Response	REOPENED FOR CASE DETAILS REQ BY OCM

Priority Changes

No Priority Changes

Call Activities

Date	Time	Radio	Activity	Location	Comments	User
11/04/2022	15:49:57		AML Data Received	Irrelevant	AML data appended from duplicate call (Incident #15735285): Center of caller area HELI: -17 34.111200, 145 8.262600 ESCAD: #-17.56852/145.13771	SDSIAML
11/04/2022	15:51:53		AML Data Received		Center of caller area HELI: -17 34.104000, 145 8.261400 ESCAD: #-17.5684/145.13769	SDSIAML
11/04/2022	15:53:39		Incident in Waiting Queue			
11/04/2022	15:53:39		ANI/ALI Statistics		INT Insert:Apr 11 2022 15:51:50 / INT SendNP:Apr 11 2022 15:51:49 / WS RecvNP:Apr 11 2022 15:51:50 / WS Process:Apr 11 2022 15:53:39	5WARBOU
11/04/2022	15:53:39		Read Comment		Comment for Incident 263 was Marked as Read.	5WARBOU
11/04/2022	15:53:39		ProQA	Irrelevant	ProQA determinant sent	5WARBOU
11/04/2022	15:53:39		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired	
11/04/2022	15:53:45		Read Incident		Incident 263 was Marked as Read.	7ELGREE
11/04/2022	15:53:49		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired	
11/04/2022	15:53:50		Incident in Waiting Queue Timer Clear			
11/04/2022	15:54:01		UserAction		User clicked Initial Assign	7ELGREE
11/04/2022	15:54:04		Initial Assignment		The following unit(s) is (are) recommended for assignment: 7448 (00:20:11),7400 (01:33:06)	7ELGREE
11/04/2022	15:54:16		UserAction		User clicked Exit/Save	7LYNBAS
11/04/2022	15:54:39		Read Comment		Comment for Incident 263 was Marked as Read.	5SARCUN
11/04/2022	15:54:39		Pending Incident Time Warning		Pending Incident Time Warning timer expired	
11/04/2022	15:54:39		Incident Late			
11/04/2022	15:54:45		UserAction		User clicked Initial Assign	7ELGREE
11/04/2022	15:54:49		Initial Assignment		The following unit(s) is (are) recommended for assignment: 7302 (00:58:55),7400 (01:33:06)	7ELGREE
11/04/2022	15:54:58		Initial Assignment		The following unit(s) is (are) cleared from	7ELGREE

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					assignment: 7400	
11/04/2022	15:55:00	7302	Dispatched	Irrelevant	Response Number (050014)	7ELGREE
11/04/2022	15:55:01		Incident Timer Clear		Incident Timer Cleared	
11/04/2022	15:55:09		UserAction		User clicked Exit/Save	7MELPAT
11/04/2022	15:55:39		Duplicate Call Warning		Duplicate Call Warning - New call appended to incident	7MELPAT
11/04/2022	15:55:41		Read Comment		Comment for Incident 263 was Marked as Read.	7MELPAT
11/04/2022	15:55:42		Read Comment		Comment for Incident 263 was Marked as Read.	7MELPAT
11/04/2022	15:55:46		UserAction		User clicked Exit/Save	7MELPAT
11/04/2022	15:55:49		UserAction		User clicked Exit/Save	5SARCUN
11/04/2022	15:55:53	7302	Resp	Irrelevant	Responding From = MALANDA MILLAA MILLAA RD\HITCHCONOLE RD	7ELGREE
11/04/2022	15:56:27		UserAction		User clicked Add Resource	7ELGREE
11/04/2022	15:56:36		Read Comment		Comment for Incident 263 was Marked as Read.	5SARCUN
11/04/2022	15:56:36		VisiCAD Recommendation		7120: 01:03:34, 7140: 01:03:47, 936333: 01:04:34, 7121: 01:08:13, 7369: 01:24:18,	7ELGREE
11/04/2022	15:57:09		Loc. Data Button Clicked		User has clicked the Loc. Data button for Incident 263 (15735287)	5SARCUN
11/04/2022	15:57:46		UserAction		User clicked Exit/Save	7ELGREE
11/04/2022	15:58:19		UserAction		User clicked Exit/Save	5SARCUN
11/04/2022	15:58:49		UserAction		User clicked Exit/Save	5CHLWOL
11/04/2022	15:59:50		Notify Comment		(Response Viewer)	
11/04/2022	16:01:14		Read Comment		Comment for Incident 263 was Marked as Read.	5WARBOU
11/04/2022	16:04:27		Read Comment		Comment for Incident 263 was Marked as Read.	8MELJAC
11/04/2022	16:06:12		UserAction		User clicked Exit/Save	8LACWEA
11/04/2022	16:07:49	7302	Calculate Vehicle ETA	SLUICE CREEK RD\PROPOSED RD	ETA to Scene Address MOUNT GARNET is 00:48:29 Irrelevant	5WARBOU
11/04/2022	16:08:24		Read Comment		Comment for Incident 263 was Marked as Read.	8LACWEA
11/04/2022	16:09:38		Read Comment		Comment for Incident 263 was Marked as Read.	5WARBOU
11/04/2022	16:09:46		Notify Comment		(Response Viewer)	
11/04/2022	16:10:25		Read Comment		Comment for Incident 263 was Marked as Read.	5SARCUN
11/04/2022	16:11:12		UserAction		User clicked Exit/Save	5SARCUN
11/04/2022	16:11:20		UserAction		User clicked Exit/Save	8LACWEA
11/04/2022	16:12:28		Read Comment		Comment for Incident 263 was Marked as Read.	5SARCUN
11/04/2022	16:12:30	7302	Calculate Vehicle ETA	KENNEDY HWY\STRANG RD	ETA to Scene Address MOUNT GARNET is 00:44:38 Irrelevant	5WARBOU
11/04/2022	16:15:18		Read Comment		Comment for Incident 263 was Marked as Read.	8LACWEA
11/04/2022	16:15:18		ProQA	Irrelevant	ProQA determinant sent	5WARBOU
11/04/2022	16:15:27		ProQA		ProQA determinant sent	5WARBOU
11/04/2022	16:15:30	8510	Dispatched		Response Number: 050111;	8LACWEA
11/04/2022	16:15:30	8510	Update Sector		From Sector 7C to 7CY	8LACWEA
11/04/2022	16:15:40		Read Comment		Comment for Incident 263 was Marked as Read.	7COUDAV
11/04/2022	16:15:54		UserAction		User clicked Exit/Save	7COUDAV
11/04/2022	16:16:30		Incident Late		Active incident marked as late	
11/04/2022	16:16:35		UserAction		User clicked Exit/Save	8MELJAC
11/04/2022	16:18:01		Notify Comment		(Response Viewer)	
11/04/2022	16:18:53		UserAction		User clicked Exit/Save	8LACWEA
11/04/2022	16:20:10		UserAction		User clicked Exit/Save	5WARBOU
11/04/2022	16:21:01		AML Data Received	Irrelevant	AML data appended from duplicate call (Incident #15735423): Center of caller area HELI: -17 34.105800, 145 8.256000 ESCAD: #-17.56843/145.1376	SDSIAML
11/04/2022	16:21:18		Duplicate Call Warning		Duplicate Call Warning - New call appended to incident	5JODBRA
11/04/2022	16:21:19		Read Comment		Comment for Incident 263 was Marked as Read.	5JODBRA
11/04/2022	16:21:22		Notification		Out of Region message displayed for: 546 Brownville Rd	5JODBRA
11/04/2022	16:21:23		Notification		Out of Region message acknowledged for: 546 Brownville Rd	5JODBRA
11/04/2022	16:21:42	7185	Dispatched	Irrelevant	Response Number (050143)	5SARCUN
11/04/2022	16:22:22		UserAction		User clicked Exit/Save	5SARCUN
11/04/2022	16:22:29	7185	Resp		Responding From = KENNEDY HWY\UNNAMED RAVENSHOE RD	5SARCUN
11/04/2022	16:22:37		Read Comment		Comment for Incident 263 was Marked as Read.	8LACWEA
11/04/2022	16:23:00	7302	Calculate Vehicle ETA	MILLSTREAM RESERVE RD\KURADILLA ST	ETA to Scene Address 546 Brownville Rd, MOUNT GARNET is 00:40:21	5JODBRA
11/04/2022	16:23:00	8510	Calculate Vehicle ETA	7 CAIRNS_AIRPORT RTY	ETA to Scene Address 546 Brownville Rd, MOUNT GARNET is 01:59:42	5JODBRA
11/04/2022	16:23:00	7185	Calculate Vehicle ETA	KENNEDY HWY\UNNAMED RAVENSHOE RD	ETA to Scene Address 546 Brownville Rd, MOUNT GARNET is 00:37:54	5JODBRA
11/04/2022	16:23:02	7302	ReAssign Vehicle	Irrelevant	ReAssign Reason: Vehicle Change	5SARCUN
11/04/2022	16:23:02		ReAssign Response		Clearing Primary Vehicle Flag	5SARCUN
11/04/2022	16:23:13		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired	
11/04/2022	16:23:19		UserAction		User clicked Exit/Save	8LACWEA
11/04/2022	16:23:55		Read Comment		Comment for Incident 263 was Marked as Read.	5CHLWOL
11/04/2022	16:24:27		UserAction		User clicked Exit/Save	5CHLWOL
11/04/2022	16:27:41		UserAction		User clicked Exit/Save	7MELPAT
11/04/2022	16:27:41		Read Comment		Comment for Incident 263 was Marked as Read.	5SARCUN
11/04/2022	16:28:35		UserAction		User clicked Exit/Save	PSDUPRO
11/04/2022	16:30:15		UserAction		User clicked Exit/Save	5SARCUN

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11/04/2022	16:30:43		UserAction	User clicked Exit/Save	5JODBRA
11/04/2022	16:33:31		Read Comment	Comment for Incident 263 was Marked as Read.	5SARCUN
11/04/2022	16:35:22		UserAction	User clicked Exit/Save	5SARCUN
11/04/2022	16:36:16	7448	Dispatched	Response Number (050208)	5SARCUN
11/04/2022	16:36:32		UserAction	User clicked Exit/Save	8LACWEA
11/04/2022	16:36:37	7448	Resp	Responding From = KENNEDY HWY\PETERSEN RD	5SARCUN
11/04/2022	16:37:15	7185	ReAssign Vehicle	ReAssign Reason: Vehicle Change	5SARCUN
11/04/2022	16:37:15		ReAssign Response	Clearing Primary Vehicle Flag	5SARCUN
11/04/2022	16:37:26		Remove Waiting Pending Incident Warning	Removing Waiting Pending Incident Time Warning timer expired	
11/04/2022	16:39:17		Read Comment	Comment for Incident 263 was Marked as Read.	5SARCUN
11/04/2022	16:39:28		UserAction	User clicked Exit/Save	5SARCUN
11/04/2022	16:40:43		UserAction	User clicked Exit/Save	5SARCUN
11/04/2022	16:43:29		UserAction	User clicked Exit/Save	8LACWEA
11/04/2022	16:44:29		UserAction	User clicked Exit/Save	5SARCUN
11/04/2022	16:54:49		Read Comment	Comment for Incident 263 was Marked as Read.	PSDUPRO
11/04/2022	16:57:22		UserAction	User clicked Exit/Save	7LYNBAS
11/04/2022	17:00:19	8510	Resp	Responding From = 7 CAIRNS_AIRPORT RTY	7LYNBAS
11/04/2022	17:00:22	8510	At Scene		7LYNBAS
11/04/2022	17:00:30	7448	At Scene		5SARCUN
11/04/2022	17:01:04		UserAction	User clicked Exit/Save	5SARCUN
11/04/2022	17:03:58		Read Comment	Comment for Incident 263 was Marked as Read.	5SARCUN
11/04/2022	17:04:02		UserAction	User clicked Exit/Save	5SARCUN
11/04/2022	17:06:20		UserAction	User clicked Exit/Save	PSDUPRO
11/04/2022	17:11:20		UserAction	User clicked Exit/Save	8LACWEA
11/04/2022	17:12:10		UserAction	User clicked Exit/Save	8AMAMIL
11/04/2022	17:13:13		UserAction	User clicked Exit/Save	8LACWEA
11/04/2022	17:18:29		Read Comment	Comment for Incident 263 was Marked as Read.	7LYNBAS
11/04/2022	17:19:40		[ICEMS]	[ICEMS] Sent Incident Attendance to POL-Q : Incident Q22-A016178	ICEMS
11/04/2022	17:19:49		UserAction	User clicked Exit/Save	7LYNBAS
11/04/2022	17:22:53		[ICEMS]	[ICEMS] Received Incident Request Acknowledgment from POL-Q : Incident Q22-A016178	ICEMS
11/04/2022	17:22:59		[ICEMS]	[ICEMS] Received Resource Status Query from POL-Q for Incident Q22-A016178	ICEMS
11/04/2022	17:23:06		[ICEMS]	[ICEMS] Received Resource Status Update from POL-Q for Incident Q22-A016178, Resource Status: WillAttend	ICEMS
11/04/2022	17:23:12		[ICEMS]	[ICEMS] Received Resource Status Query from POL-Q for Incident Q22-A016178	ICEMS
11/04/2022	17:30:35		Read Comment	Comment for Incident 263 was Marked as Read.	5SARCUN
11/04/2022	17:30:41		UserAction	User clicked Exit/Save	5SARCUN
11/04/2022	17:30:54		UserAction	User clicked Exit/Save	7LYNBAS
11/04/2022	17:32:53		Read Comment	Comment for Incident 263 was Marked as Read.	8LACWEA
11/04/2022	17:33:04		[ICEMS]	[ICEMS] Received Incident Update from POL-Q for Incident Q22-A016178	ICEMS
11/04/2022	17:33:20		UserAction	User clicked Exit/Save	8LACWEA
11/04/2022	17:34:31		Read Comment	Comment for Incident 263 was Marked as Read.	8TIMCUR
11/04/2022	17:34:57		UserAction	User clicked Exit/Save	8TIMCUR
11/04/2022	17:36:06		Read Comment	Comment for Incident 263 was Marked as Read.	7LYNBAS
11/04/2022	17:36:55		UserAction	User clicked Exit/Save	8LACWEA
11/04/2022	17:37:17		UserAction	User clicked Exit/Save	8LACWEA
11/04/2022	17:38:58		Read Comment	Comment for Incident 263 was Marked as Read.	5SARCUN
11/04/2022	17:39:17		[ICEMS]	[ICEMS] Sent Incident Update Message to POL-Q : Incident Q22-A016178	ICEMS
11/04/2022	17:39:21		[ICEMS]	[ICEMS] Sent Resource Status Query to POL-Q for Incident Q22-A016178	ICEMS
11/04/2022	17:39:31		[ICEMS]	[ICEMS] Received Resource Status Update from POL-Q for Incident Q22-A016178, Resource Status: WillAttend	ICEMS
11/04/2022	17:39:32		UserAction	User clicked Exit/Save	5SARCUN
11/04/2022	17:41:59		Read Comment	Comment for Incident 263 was Marked as Read.	7LYNBAS
11/04/2022	17:44:18		[ICEMS]	The 'Incident Update' has not been actioned by POL-Q. Please contact agency.	ICEMS
11/04/2022	17:46:47		UserAction	User clicked Exit/Save	7LYNBAS
11/04/2022	17:48:38		[ICEMS]	[ICEMS] Received Resource Status Update from POL-Q for Incident Q22-A016178, Resource Status: EnRoute	ICEMS
11/04/2022	17:49:05		[ICEMS]	[ICEMS] Received Incident Update from POL-Q for Incident Q22-A016178	ICEMS
11/04/2022	17:54:24	8510	Available		8LACWEA
11/04/2022	17:54:24	8510	Disposition	A Case Completed	8LACWEA
11/04/2022	17:54:24		[ICEMS]	[ICEMS] Sent Resource Status Update to POL-Q for Incident Q22-A016178, Status: OnScene	ICEMS
11/04/2022	17:54:37		Read Comment	Comment for Incident 263 was Marked as Read.	8LACWEA
11/04/2022	17:54:51		UserAction	User clicked Exit/Save	8LACWEA
11/04/2022	18:06:17		[ICEMS]	[ICEMS] Received Resource Status Update from POL-Q for Incident Q22-A016178, Resource Status: OnScene	ICEMS
11/04/2022	18:13:29		Read Comment	Comment for Incident 263 was Marked as Read.	5SARCUN
11/04/2022	18:13:46		UserAction	User clicked Exit/Save	5SARCUN

Irrelevant

Irrelevant

Irrelevant

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11/04/2022	18:27:44		Read Comment	Comment for Incident 263 was Marked as Read.	7LYNBAS
11/04/2022	18:30:12		UserAction	User clicked Exit/Save	7LYNBAS
11/04/2022	18:30:34		UserAction	User clicked Exit/Save	7MELPAT
11/04/2022	18:36:46		Read Comment	Comment for Incident 263 was Marked as Read.	5SARCUN
11/04/2022	18:37:54		UserAction	User clicked Exit/Save	5SARCUN
11/04/2022	18:37:59	7448	Available		5SARCUN
11/04/2022	18:37:59	7448	Disposition	A Case Completed	5SARCUN
11/04/2022	18:37:59	7448	Response Closed	Response Disposition: A Case Completed	5SARCUN
11/04/2022	18:37:59		[ICEMS]	[ICEMS] Sent Incident Status Update to POL-Q for Incident Q22-A016178, Status: Closed	ICEMS
11/04/2022	20:22:20		Read Comment	Comment for Incident 263 was Marked as Read.	7KARBEA
11/04/2022	20:22:49		UserAction	User clicked Exit/Save	7KARBEA
12/04/2022	13:55:22		UserAction	User clicked Exit/Save	7JAAPAP
12/04/2022	14:18:02		Premise History Access	Premise History Viewed	7JAAPAP
12/04/2022	14:19:56		Premise History Access	Premise History Viewed	7JAAPAP
12/04/2022	14:20:21		UserAction	User clicked Exit/Save	7JAAPAP
13/04/2022	01:25:48		Read Comment	Comment for Incident 263 was Marked as Read.	7LYNBAS
13/04/2022	01:29:15		UserAction	User clicked Exit/Save	7LYNBAS
15/04/2022	00:00:52		Read Comment	Comment for Incident 263 was Marked as Read.	7KARBEA
15/04/2022	00:07:04		UserAction	User clicked Exit/Save	7KARBEA

Irrelevant

Edit Log

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
11/04/2022	15:51:53	Call_Back_Phone		Irrelevant	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:52:03	City		MOUNT GARNET	Updated City	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:52:03	City		MOUNT GARNET	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:52:10	Address	(Blank)	Irrelevant	New Entry	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:52:14	Jurisdiction		Tablelands and Cape York	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:52:14	Division		7 Mount Garnet	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:52:14	Battalion		7 Mount Garnet	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:52:14	Response_Area		7 Mount Garnet	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:52:14	ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:52:14	Primary_TAC_Channel		VHF Ch 29	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:52:14	Address	Irrelevant	RAVENSHOE RD	Entry Selected/Returned from GeoLocator	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:52:14	Latitude	0	72421119	Entry Selected/Returned from GeoLocator	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:52:14	Longitude	0	34865264	Entry Selected/Returned from GeoLocator	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:52:34	Caller_Name		GEANIE	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:52:36	ProQaCaseNumber		18690263	(Response Viewer)	Incident	QA532	5WARBOU
11/04/2022	15:53:39	Problem		UNCERTAIN BREATHING	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:53:39	Response_Plan		1A	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:53:39	DispatchLevel		Normal	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:53:39	ResponsePlanType	0	1	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:53:39	Incident_Type		ACUTE AND CCP IF AVAILABLE	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:53:39	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:53:39	Priority_Number	0	1	Updated by ProQA	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:53:39	Determinant		09E02	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:53:39	EMD_Used	0	1	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:53:39	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022	15:53:40	Pickup_Map_Info	(Blank)	7962		Response_Transports	KEDCADQASCXA305	WARBOU
11/04/2022	15:53:40	Map_Info		7962		Response_Master_Incident	KEDCADQASCXA305	WARBOU
11/04/2022	15:53:45	Read Call	False	True	(Response Viewer)	Response_Master_Incident	PA706	7ELGREE
11/04/2022	15:54:39	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA703	5SARCUN
11/04/2022	15:55:41	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA708	7MELPAT
11/04/2022	15:55:42	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA708	7MELPAT
11/04/2022	15:56:36	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA703	5SARCUN
11/04/2022	15:59:08	Cross_Street	PROPOSED	WYNDHAM	(Response	Response_Master_Incident	PA701	7LYNBAS

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DOH DISCLOSURE LOG

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	RD/WYNDHAM CREEK RD	CREEK RD	Viewer)			
11/04/2022 16:01:14	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022 16:04:27	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA567	8MELJAC
11/04/2022 16:08:24	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563	8LACWEA
11/04/2022 16:09:38	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022 16:10:25	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA703	5SARCUN
11/04/2022 16:11:15	Field_Data		Irrelevant	Patient Name:	Response_User_Data_Fields	QA532	5WARBOU
11/04/2022 16:12:28	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA703	5SARCUN
11/04/2022 16:15:17	Problem	UNCERTAIN BREATHING 09D01	INEFFECTIVE BREATHING	Updated by ProQA	Response_Master_Incident	QA532	5WARBOU
11/04/2022 16:15:17	Determinant	09E02	09D01	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022 16:15:18	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563	8LACWEA
11/04/2022 16:15:18	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022 16:15:26	Problem	INEFFECTIVE BREATHING 09D01	NIL BREATHING	Updated by ProQA	Response_Master_Incident	QA532	5WARBOU
11/04/2022 16:15:26	Determinant	09D01	09E01	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022 16:15:27	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022 16:15:40	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA705	7COUDAV
11/04/2022 16:18:29	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	QA532	5WARBOU
11/04/2022 16:18:29	ProQATerminationStateCode		C	(Response Viewer)	Incident	QA532	5WARBOU
11/04/2022 16:21:19	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA531	5JODBRA
11/04/2022 16:22:37	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563	8LACWEA
11/04/2022 16:23:55	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA533	5CHLWOL
11/04/2022 16:25:22	Caller_Name	Irrelevant		(Response Viewer)	Response_Master_Incident	QA531	5JODBRA
11/04/2022 16:27:41	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA703	5SARCUN
11/04/2022 16:30:41	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	QA531	5JODBRA
11/04/2022 16:33:31	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA703	5SARCUN
11/04/2022 16:39:17	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA703	5SARCUN
11/04/2022 16:54:49	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	NB900802	PSDUPRO
11/04/2022 17:03:58	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA703	5SARCUN
11/04/2022 17:18:29	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7LYNBAS
11/04/2022 17:30:35	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA703	5SARCUN
11/04/2022 17:32:53	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563	8LACWEA
11/04/2022 17:34:31	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA567	8TIMCUR
11/04/2022 17:36:06	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7LYNBAS
11/04/2022 17:38:58	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA703	5SARCUN
11/04/2022 17:41:59	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7LYNBAS
11/04/2022 17:54:37	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	QA563	8LACWEA
11/04/2022 18:13:29	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA703	5SARCUN
11/04/2022 18:27:44	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7LYNBAS
11/04/2022 18:36:46	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA703	5SARCUN
11/04/2022 20:22:20	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7KARBEA
13/04/2022 01:25:48	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7LYNBAS
15/04/2022 00:00:52	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	PA701	7KARBEA

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