

# Inform My Care

## Facility Information and Indicators

### Facility information and indicators to be published on the Inform My Care website

December 2020 v2.1

#### Purpose

This document describes the facility information and indicators planned to be published on the Inform My Care website at launch in April 2021.

#### Background

The *Health Transparency Act 2019* (the Act) was passed by the Queensland Parliament on 28 November 2019, received Royal Assent on 5 December 2019, and commenced on 1 March 2020. The Act provides a standalone legislative framework to collect and publish quality and safety information from public and private health facilities and residential care information from public and private residential aged care facilities (RACFs) in Queensland.

Queensland Health is progressing the development of a robust, scalable and data driven web system that will collect, transform and report a wide range of data on a public facing website called *Inform My Care*.

Inform My Care is scheduled to launch in April 2021.

#### General Facility Information

As part of onboarding the new Inform My Care website, facilities will be asked to confirm or supply general facility information. The information will be displayed on the public facing website and can be updated each quarter, if required.

General Facility Information to be reported on Inform My Care
Facility name
Facility address
Facility phone number
Facility website address (e.g. www.hospitalname.com.au)
Is the facility public or private
Car Parking website addresses (if applicable)
Patient Experience reports

## Hospital Service Offerings Information

As part of the onboarding the new Inform My Care website, hospitals will be asked to indicate which clinical services are offered as listed below. During onboarding, descriptions of the services offered will be provided to assist selection. This information will be required to be entered into the system for each hospital at launch. The information will be displayed on the public facing website and can be updated each quarter, if required.

### Clinical Service Offerings

#### List of Maternity Service Offerings available (Yes/No):

- Access to mental health services (during pregnancy; after birth)
- Access to physiotherapy
- Antenatal classes and information sessions
- Parental services and emotional support services
- Specialist postnatal mental health support
- Baby Friendly Health Initiative (BFHI)
- Birth centre
- Birth suite
- Family friendly
- Home visiting service (after birth)
- Information about catchment areas and how to get referred to a service
- Information about how long women stay in hospital after birth
- Lactation advice and support (including lactation consultants, breastfeeding clinics)
- Mother/baby skin to skin contact immediately after birth, where possible
- Partners accommodated overnight
- Women's journey information
- Private rooms
- Role of partner/ support people
- Warm water immersion during labor
- Water birth

#### List of Maternity Models of Care available: (Yes/No):

- Combined care
- General Practitioner Obstetrician Care
- Midwifery group practice caseload care
- Private midwifery care
- Private obstetrician (specialist) care
- Public hospital high risk maternity care
- Public hospital maternity care
- Shared care
- Team midwifery care
- Remote area maternity care

## Clinical Service Offerings

### List of clinical services (Yes/No):

- Aboriginal and Torres Strait Islander health services
- Aged care services
- Blood and blood vessel disorder services
- Bone, Joint, muscle and soft tissue disease services
- Brain and nerve services
- Breathing and lung services
- Cancer services
- Children services
- Dental Services
- Digestive and endocrine system (gut, pancreas, liver, gallbladder and bile duct) services
- Emergency care services
- Fertility and family planning services
- General medicine services
- General surgery services
- Head and neck services
- Heart services
- Kidney services
- Medical investigation services
- Mental health and addiction services
- Palliative care services
- Plastic and reconstructive services
- Sexual health and HIV services
- Skin disease and disorder services
- Support services
- Urinary tract disorder services
- Women and baby services

## Indicators

The following indicators will be reported on in the Inform My Care website. All data will be pre-populated unless otherwise stated. Facilities will have 15 business days to review, provide comment and approve prior to publication. Indicator definitions will be provided in future correspondence.

### Indicators to be reported on in Inform My Care

#### Compliance

##### Accreditation Status

##### Compliance with legislated midwife/nurse-to-patient ratios (in scope public hospital medical, surgical and mental health wards only)

- Number compliant shifts to legislated nursing ratios
- Total number shifts (in scope)
- Percentage shifts compliant to legislated nursing ratios

#### Access, Process and Patient Outcome Information - Hospital

##### Hospital Acquired Complications list

1. Pressure injury
2. Falls resulting in fracture or intracranial injury
3. Healthcare associated infection
4. Respiratory complications
5. Venous thromboembolism
6. Renal failure
7. Gastrointestinal bleeding
8. Medication complications
9. Delirium
10. Persistent incontinence
11. Malnutrition
12. Cardiac complications
13. Third and fourth degree perineal lacerations during delivery
14. Neonatal birth trauma

Hospital Acquired Complications, Version 2, Australian Commission on Safety and Quality in Health Care.

- Number of HACs
- Number of episodes of care
- Rate per 1000 episodes of care

##### Staphylococcus aureus bacteraemia

- Number of healthcare associated Staphylococcus aureus bacteraemia infections
- Patient bed days
- Rate of healthcare associated Staphylococcus aureus bacteraemia in acute care hospitals per 10,000 patient bed days

(Private acute care hospitals to provide number of Staphylococcus aureus bacteraemia infections)

## Indicators to be reported on in Inform My Care

### Access, Process and Patient Outcome Information – Clinical Specialty

#### Maternity indicators:

1. Smoking after the first 20 weeks for all women giving birth
2. Smoking in the first 20 weeks of pregnancy for all women giving birth
3. Induction of labour for selected women (risk adjusted)
4. Caesarean Section for selected women (risk adjusted)
5. Non-instrumental vaginal birth for selected women
6. Instrumental vaginal birth for selected women (risk adjusted)
7. Episiotomy for selected women (non-instrumental vaginal) (risk adjusted)
8. Episiotomy for selected women (instrumental vaginal) (risk adjusted)
9. Vaginal birth after Caesarean
10. 3rd and 4th degree perineal tears for all vaginal first births (risk adjusted)
11. 3rd and 4th degree perineal tears for all vaginal births (risk adjusted)

*Based on selected National Core Maternity Indicators*

#### Specialist Outpatient wait time information by urgency category (public hospitals only)

- ~~Specialist Outpatient Wait Time – Category 1 (30 days)~~
- ~~Specialist Outpatient Wait Time – Category 2 (90 days)~~
- ~~Specialist Outpatient Wait Time – Category 3 (365 days)~~

**Inform My Care Advisory Committee has endorsed the removal of surgical procedure outpatient data from published launch data.**

#### Elective Surgery Information (selected procedures included in Table 1 below)

- Number of procedures
- Average Length of Stay for procedures
- Wait time for selected procedures by urgency category (public hospitals only)
  - Elective Surgery Wait Time - Category 1 (30 days)
  - Elective Surgery Wait Time - Category 2 (90 days)
  - Elective Surgery Wait Time - Category 3 (365 days)

#### Public Residential Aged Care Facilities

- Actual average Daily Resident Care Hours
- Percentage Compliance overall with the minimum staffing requirements
- Percentage Compliance with minimum daily resident care hours of 3.65
- Percentage Compliance with minimum nurse and support worker skill mix ratios

(The average number of hours of care nurses and support workers, who are directly involved in providing care to residents, provide daily to a resident at the facility.)

#### Private Residential Aged Care Facilities:

- Actual average Daily Resident Care Hours

(The average number of hours of care nurses and support workers, who are directly involved in

## Indicators to be reported on in Inform My Care

providing care to residents, provide daily to a resident at the facility.)

(Private Residential Aged Care Facilities to supply)

**Table 1: Elective Surgical Procedures**

Procedure Name
Cataract extraction (with or without intra-ocular lens insertion)
Cholecystectomy (open/laparoscopic)
Coronary artery bypass grafting
Cystoscopy
Haemorrhoidectomy
Hysterectomy (abdominal/vaginal/laparoscopic)
Inguinal herniotomy/herniorrhaphy
Myringoplasty/tympanoplasty
Prostatectomy (transurethral or open)
Septoplasty
Tonsillectomy (with or without adenoidectomy)
Total hip replacement
Total knee replacement
Varicose veins treatment
Myringotomy (without insertion of grommets)
Pressure equalising tubes (grommets) - insertion of
Abdominal or thoracic aortic aneurysm - repair/replacement
Acromioplasty/arthroscopy shoulder/sub acromial decompression
Adenoidectomy
Amputation of limb
Anal fissure - repair of
Anterior cruciate ligament reconstruction
Arthrodesis
Arthroplasty - revision of
Arthroscopy
Axillary node dissection
Bartholin's abscess drainage
Bartholin's cyst - removal of
Bladder neck incision
Blepharoplasty
Branchial apparatus remnant - removal of
Breast lump - excision and/or biopsy

## Procedure Name

Breast prosthesis - removal of
Breast reconstruction
Breast reduction
Bunion (hallux valgus) - removal of
Carotid endarterectomy
Carpal tunnel release
Cerebral haematoma - evacuation of
Cervical discectomy and fusion
Chalazion - excision of
Chiari malformation decompression
Circumcision
Cleft lip and palate - repair of
Colectomy/anterior resection/large bowel resection
Common peroneal nerve release
Cone biopsy
Congenital cardiac defect/s – procedure for
Congenital pulmonary lesion - removal of
Corneal graft
Cranioplasty
Craniotomy
Curettage and evacuation of uterus
Cystectomy
Dacryocystorhinostomy
Dermoid cyst - removal of
Dialysis access surgery
Diathermy of wart/s
Discectomy
Dupuytren's contracture release
Ectropion - correction of
Endometrial ablation
Epididymal cyst - removal of
Ethmoidectomy
Examination of eye under anaesthesia
Exostosis - excision of
Female sterilisation
Femoro-popliteal bypass graft

**Procedure Name**

Fracture non-union - treatment of
Functional endoscopic sinus surgery
Fundoplication
Ganglion - excision of
Hammer/claw/mallet toe - correction of
Heart valve replacement
Herniorrhaphy
Hydrocele - repair of
Hypospadias - repair of
Hysteroscopy, dilatation and curettage
Insertion of ventricular peritoneal shunt
Laminectomy
Laparoscopy
Large loop excision of the transformation zone cervix (LLETZ)
Laryngectomy
Lingual or maxillary frenulum surgery
Lithotripsy
Lobectomy/wedge resection/pneumonectomy
Lymphangioma - surgery for
Mastectomy
Mastoidectomy
Meatoplasty
Meniscectomy
Microlaryngoscopy
Muscle biopsy/temporal artery biopsy
Muscle or tendon length - change of
Myomectomy
Nasal cautery
Nasal polypectomy
Nasendoscopy
Neonatal surgery
Nephrectomy
Nerve decompression
Nerve decompression of spinal cord
Orchidectomy
Orchidopexy



**Procedure Name**

Osteotomy
Parathyroidectomy
Parotidectomy/submandibular gland - excision of
Pectus surgery
Pedicle screw fusion
Pharyngoplasty
Pharynx - excision of
Pilonidal sinus surgery
Pleurodesis
Posterior fossa decompression
Probing of naso-lacrimal duct
Procedure for strabismus (squint repair)
Prostate biopsy
Pterygium - excision of
Ptosis - repair of
Pyeloplasty/correction of ureteropelvic junction
Pyogenic granuloma - removal of
Radical neck dissection
Repair of obstructing hiatus hernia
Replacement of aortic aneurysm with bifurcation graft
Removal of intracranial lesion
Rhinoplasty
Rotator cuff - repair of
Salpingo-oophorectomy/oophorectomy/ovarian cystectomy
Scar revision
Shoulder joint replacement
Shoulder reconstruction
Skin lesion - excision of
Stapedectomy
Stone/s urinary tract - removal of
Stress incontinence surgery
Sub-mucosal resection
Tendon release
Tenotomy of hip
Thyroglossal remnant - removal of
Thyroidectomy/hemi-thyroidectomy

**Procedure Name**

Toenail surgery

Trabeculectomy

Trigger finger/thumb release

Turbinectomy

Untethering of spinal cord

Ureteric - reimplantation

Ureteric stent - insertion of

Urethra - dilatation of

Vaginal repair - anterior/posterior

Vitrectomy (including buckling/cryotherapy)

*Australian Institute of Health and Welfare, Elective Surgery Waiting List Episode, intended procedure*