

Appendix 14 Waiting List & DNA poster

Waiting Lists and Missed Appointments

NOTIFICATION TO CLIENTS (& CARERS) OF OUTPATIENT ALLIED HEALTH SERVICES PROVIDED BY QUEENSLAND HEALTH:-

All Allied Health Outpatient services in hospitals and community health centres will have a written policy about managing waiting lists and patients who do not attend (DNA) booked appointments.

The policies will be written to Queensland Health Guidelines, and the aim is to improve equity of service and management of referral systems through the state.

PLEASE ASK YOUR THERAPIST IF YOU WISH TO SEE THE POLICY FOR YOUR SERVICE.

**Audiologists Dietitians Occupational Therapists Physiotherapists
Podiatrists Psychologists Social Workers Speech Pathologists**

