

# Queensland Health Non-admitted Patient Data Collection **Manual**

**Statistical Services Branch**

**2016-2017**

## Queensland Health Non-admitted Patient Data Collection Manual

Published by the State of Queensland (Queensland Health), July 2016



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An electronic version of this document is available at <http://qheps.health.qld.gov.au/hsu/datacollections.htm>

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# Document Information

**Version:** v1.0

**Published by:** Statistical Collections and Integration  
Statistical Services Branch  
Strategy, Policy and Planning Division  
Department of Health  
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**Date:** July 2016

**Available From:** <http://qheps.health.qld.gov.au/SSB/datacollections.htm>

## Release History:

Date	Version	Pages	Details
Jun 2016	0.1		First draft QHNAPDC manual for the data collection with the Statistical Services Branch.
Jun 2016	0.2		First Review
Jun 2016	1.0		As provided to Healthcare Purchasing, Funding & Performance Management Branch on 24 June 2016

# 1. Introduction to the QHNAPDC

The Queensland Health Non-admitted Patient Data Collection (QHNAPDC) is a collection of patient-level non-admitted outpatient activity provided by various 'reporting entities'<sup>1</sup> of the different levels of Queensland's public hospital system on a monthly basis.

## 1.1 The establishment of QHNAPDC

The QHNAPDC was established to collect the non-admitted outpatient activity at the patient-level primarily to comply with State and Commonwealth Government reporting requirements, in particular those of the Independent Hospital Pricing Authority (IHPA)<sup>2</sup>.

Up until the establishment of QHNAPDC, the collection and reporting of validated non-admitted patient activity has only been at the summary-level through the Monthly Activity Collection (MAC) managed by the Statistical Services Branch, Department of Health.

The requirement to provide non-admitted patient activity data is detailed in the [Three Year Data Plan](#), which is the collaboration of the IHPA, the National Health Performance Authority (NHPA) and the Administrator of the National Health Funding Pool.

Data items for collection are prescribed in IHPA's [Non-admitted Patient National Best Endeavours Data Set Specification \(NBEDS\) 2016-17](#) previously known as the Non-admitted Patient Data Set Specification. In addition to the data items prescribed in the NBEDS, there are also additional data items prescribed by the State. These requirements are detailed in the [QHNAPDC file format](#).

Non-admitted patient activity is reported to the Healthcare Improvement Unit's NAP repository in two ways:

- Directly from enterprise systems interfaced with SATR; or by
- Submission of data in the accepted [QHNAPDC file format](#) through the [QHNAPDC Submission](#) process.

The QHNAPDC processing system managed by SSB takes a snapshot of the HIU NAP repository on a monthly basis.

This manual provides detailed information on the QHNAPDC. It is intended as a reference for those who collect and report patient-level activity.

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<sup>1</sup> The term 'reporting entity' used in this manual refers to one of the three hierarchical levels for reporting non-admitted patient activity data ie the hospital, the HHS or the State. The term 'reporting entities' used in this manual refers collectively to the three hierarchical levels for monthly activity reporting ie the hospital, the HHS and the State.

<sup>2</sup> IHPA is an independent government agency established by the Commonwealth as part of the *National Health Reform Act 2011*. IHPA was established to contribute to significant reforms to improve Australian public hospitals. A major component of these reforms is the implementation of national Activity Based Funding (ABF) for Australian public hospitals.

## 1.2 Use of QHNAPDC data

For the reporting year of 2016-17, non-admitted patient-level data from QHNAPDC will be used by the Department of Health to report to the IHPA. This data has been previously reported to the IHPA in preceding years by the Department of Health however QHNAPDC will provide validation of this data to ensure a high standard of data quality in reporting to the [ABF Data Request Specification](#).

In future years, QHNAPDC data will be used for funding purposes, but for 2016-17 it is anticipated that non-admitted patient activity reported to the MAC will be used for funding purposes.

As with other data collections, QHNAPDC data will be utilised for many purposes in addition to the IHPA reporting, including costing, financial and resource management, health planning, research, and informing service level agreements between HHSs and the Department of Health and their subsequent monitoring.

## 2. Data collected

### 2.1 Non-admitted patient activity data

The type of activity and the statistical unit of activity required to be collected by the type of reporting entity is as follows:

Type of Activity	Statistical Unit of Activity	Type of Reporting Entity
Non-admitted patient (outpatient)	<a href="#">Service Event</a>	public acute hospitals <hr/> Hospital and Health Services (HHSs) <hr/> Jurisdictional Health Authority (State)
Non-admitted patient (outpatient) (Non-ABF Primary and Community Health Services Clinics)	<a href="#">Primary and Community Health (PCH) Service Events</a>	Hospital and Health Services (HHSs)

#### 2.1.1 Non-admitted patient activity (outpatient service events)

##### Scope statement

Non-admitted patient service events that are 'in scope' for reporting to the QHNAPDC for outpatients must:

- meet the definition of a [non-admitted patient service event](#) (*an interaction between one or more healthcare provider(s) with one non-admitted patient, which must*

*contain therapeutic/clinical content and result in a dated entry in the patient's medical record)*

- be provided as part of a non-admitted service which is a speciality unit or organisational arrangement under which a hospital or HHS provide, or the State manages non-admitted services
- be included in the [General list of in-scope public hospital services](#)<sup>3</sup> (both Category A and Category B non-admitted services) determined by IHPA under the *National Health Reform Agreement (2011)*

**Excluded** from this scope are:

- services provided by Primary and Community Health Services clinics for which funding corresponds with cost centres designated as 'Non-ABF Service Categories' in the general ledger 'Funding Split Hierarchy'. See [Non-admitted patient activity \(outpatient Primary and Community Health \(PCHSEs\) - non ABF PCH Service Types](#) for scope.
- services provided to patients during the time of their admitted patient episode or emergency service attendance.

## Reporting mandates

### Independent Hospital Pricing Authority (IHPA)

The Department of Health must provide non-admitted patient service event activity to IHPA at both the patient-level as well as the aggregate-level as per the [Three Year Data Plan 2016-17 to 2018-19](#). Data at the patient-level will be collected by the QHNAPDC and reported to the IHPA however the source of data for mandated Commonwealth and State government reporting requirements and Activity Based Funding (ABF) remains the aggregate-level Monthly Activity Collection (MAC) for 2016-17.

The Department of Health provides aggregate-level data from the MAC as specified in the following two data set specifications:

- [Non-admitted patient care hospital aggregate NMDS 2016-17](#) (NAPC HA NMDS).
- [Non-admitted patient care Local Hospital Network aggregate NBEDS 2016-17](#)<sup>4</sup> (NAPC LHNA NBEDS).

These two data set specifications work in partnership to collect data on the public hospital system by collecting the same non-admitted activity data items but at different levels of the system. The NAPC HA NMDS collects data at the hospital level and since its introduction on the 1 July 2014, the NAPC LHNA NBEDS collects data at the HHS and Jurisdictional Health Authority (State) levels.

It is expected that patient-level activity will be reported to QHNAPDC delivered at the HHS and State levels even though this information is reported under the aggregate NAPC LHNA NBEDS at the HHS and State levels.

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<sup>3</sup> Whilst the 'General list' does not include Tier 2 clinic classes of 'General Practice and Primary Care' (20.06), 'Aged Care Assessment' (40.02), 'Family Planning' (40.27), 'General Counselling' (40.33), and 'Primary Health Care' (40.08) as in-scope public hospital services, these clinic types must be reported.

<sup>4</sup> Local Hospital Networks (LHNs) are known as Hospital and Health Services (HHSs) in Queensland.

Patient-level data from the QHNAPDC will be provided to the IHPA as specified in the [Non-admitted patient NBEDS 2016-17](#).

It should be noted that the [Three Year Data Plan 2016-17 to 2018-19](#) advises that the collection of summary-level non-admitted patient activity (the MAC) will cease from 1 July 2018 with QHNAPDC being the source for future national reporting.

### **Clinic classifications and counting rules**

The [Tier 2 Non-Admitted Services Definitions Manual 2016-17](#) (hereafter referred to as the 'Tier 2 Manual' or 'Tier 2') defines the clinic classifications (classes) required for reporting non-admitted services to the IHPA.

IHPA has also published the following two documents and recommends that these along with the Tier 2 Manual and the data set specifications above should be used collectively.

- [Tier 2 Non-admitted services compendium 2016-17](#) (hereafter referred to as the 'Tier 2 Compendium') – this document provides details on the counting and classification rules associated with the Tier 2 non-admitted services classification as well as business rules and scenarios to assist users to consistently classify activity, and
- [Tier 2 Non-admitted services national index 2016-17](#) (hereafter referred to as the 'Tier 2 Index') - this index assists users of the Tier 2 classification to allocate local clinics to a Tier 2 class in a consistent manner.

**Note:** IHPA publications must be referenced in conjunction with the Department of Health's Healthcare Purchasing and ABF Model resources and this manual, as in some cases local reporting rules and requirements take precedence over these national guidelines. Please contact the Healthcare Purchasing and Funding Branch, Healthcare Purchasing & System Performance Division for further assistance.

## Counting Rules Diagram

Scenario	Patient	Clinician/s	Count	Session/ Service Event Type
<b>Scenario 1</b> One to one E.g. Addiction Medicine	 One	 One clinician	 One	1:1 Session
<b>Scenario 2</b> One to two E.g. Cardiology	 One	 Two clinicians	 One	1:1 Session
<b>Scenario 3</b> One to three or more clinicians - same specialty E.g. Pre-admission	 One	 Three or more clinicians – same specialty	 One	1:1 Session
<b>Scenario 4</b> One to three or more clinicians – different specialties E.g. Rehabilitation	 One	 Three or more clinicians – different specialty	 One Provided by:	1:1 Session Multiple Health Care Providers
<b>Scenario 5</b> Many patients to one clinician E.g. Diabetes	 Many	 One clinician	 One <hr/>  Six	Group Session <hr/> Patients within the group session
<b>Scenario 6</b> Many patients to two clinicians E.g. Cardiology Rehabilitation	 Many	 Two clinicians	 One <hr/>  Six	Group Session <hr/> Patients within the group session
<b>Scenario 7</b> Many patients to three or more clinicians - same specialty E.g. Maternal Fetal Health	 Many	 Three or more clinicians – same specialty	 One <hr/>  Six	Group Session <hr/> Patients within the group session
<b>Scenario 8</b> Many patients to three or more clinicians – different specialties E.g. Oncology	 Many	 Three or more clinicians – different specialty	 One <hr/>  Six Provided by:	Group Session <hr/> Patients within the group session Multiple Health Care Providers

## 2.1.2 Non-admitted patient activity (outpatient 'Primary and Community Health (PCH) service events' (PCHSEs) - non-ABF PCH Service Types

Primary and Community Health (PCH) activity is required to be reported at the HHS level for each of the Primary and Community Health service types.

### Definition

A PCHSE is defined as an interaction between a client and one or more healthcare provider(s) containing therapeutic/clinical content, resulting in a dated entry in the patient's medical record, file or other client service record and occurring in a community setting, or under the auspices of a community health service.

### Scope statement

Non-admitted patient PCHSEs that are 'in scope' for reporting for outpatients attending Primary and Community Health service types are those that:

- meet the definition of a PCHSE
- are provided as a non-admitted service which aligns to a Service Type identified in the [Primary and Community Health \(PCH\) Service Catalogue](#).
- are activity that is operated and managed by the HHS and corresponds with cost centres designated as 'Non-ABF Service Categories' in the general ledger 'Funding Split Hierarchy'. This may include Primary and Community Health activity for services that are outsourced.

**Excluded** from this scope are:

- services that are the policy and funding responsibility of another state government department or the commonwealth are not in scope for this collection, as activity would be reported elsewhere. Similarly, mental health and oral health service activity is reported via service specific information systems such as CIMHA and ISOH.
- services provided to patients in the admitted or emergency department settings
- activity which corresponds to the ABF in scope services, as these should be reported against the Tier 2 clinic classification.

### Reporting mandate

Reporting of PCHSEs is mandatory and used for local and state reporting purposes.

## Service type classifications and counting rules

PCHSEs are classified according to the following service types:

### *Primary and Community Health Service Catalogue for Reporting*

Service Type	Definition	Service
<b>Care Co-ordination</b>	Community services that involve coordination of other services to achieve the optimal outcomes for a non-admitted client (where the PCHSE definition is met).	Community Hospital Interface Program (CHIP) or similar community based co-ordination services if not for an ABF service. If CHIP is used for hospital avoidance this should be reported in the valid Tier 2 clinic code 40.58 Hospital Avoidance Programs.
		Liaison services including indigenous liaison officers
<b>Child &amp; Youth</b>	Community services provided principally for an infant, child or a young person under 18 years of age. Whilst the service may be provided to a parent or guardian the focus is on supporting the health or development of the child or young person. Includes child protection services. Excludes oral health and community mental health services because activity for these services is collected in other systems (e.g. CIMHA).	Community Clinic Services
		Child/Infant development assessment and treatment
		Hearing Screening
		Child Protection Services
		Parenting support programs
<b>Chronic Disease</b>	Community services provided to identify and manage an illness or medical condition that lasts over a long period (e.g. more than 12 months) and sometimes causes a long-term change in the body.	Type 2 diabetes services, pulmonary services, cardiac services, renal services
<b>Communicable Diseases</b>	Community based surveillance and treatment of communicable and	Includes immunisations relevant for this service as well as activity pertaining to general communicable

## Primary and Community Health Service Catalogue for Reporting

Service Type	Definition	Service
	infectious diseases, including immunisations. Excludes sexually transmitted diseases (see Sexual Health) and Staff vaccinations.	or infectious disease prevention, detection and response.
<b>Community Palliative Care</b>	Community palliative care services provided in the community or a patient's home. Includes care services purchased through non-government providers and equipment hire.	Includes heart failure.
<b>Community Rehabilitation</b>	Community based rehabilitation services for children and/or adults provided in a community setting (i.e. patients home or community centre), usually, but not always, following a hospital event. Includes care services purchased through non-government providers and equipment hire.	<p>Cardiac Rehabilitation</p> <hr/> <p>Pulmonary Rehabilitation</p> <hr/> <p>Acquired Brain Injury Rehabilitation</p> <hr/> <p>Spinal Injury Rehabilitation</p>
<b>Maternal Health</b>	Community based pre-natal and post-natal services provided to women/parents.	Antenatal and Postnatal Care (including postnatal contact/visits delivered under specific initiatives and government commitments). Excludes parenting support programs (see Child and Youth community health service type).
<b>Offender Health Services</b>	Health services provided to offenders/prisoners under the supervision of Queensland Corrective Services.	All community health services provided to offenders/prisoners fall into this category. Activity recorded could pertain to a range of service types across the community health service catalogue but the client/patient is an offender/prisoner.
<b>Primary Health</b>	GP type services provided	Refugee Health

## Primary and Community Health Service Catalogue for Reporting

Service Type	Definition	Service
<b>Care</b>	in the community, including services to Medicare ineligible clients. (Includes services provided to indigenous persons/communities).	Primary Care Clinics (out of scope Tier 2 clinics)
<b>Sexual Health</b>	Services provided in the community to provide testing, support, education and advice for sexual health including transmission of sexually transmitted diseases and management and referral for sexual assault.	Sexual Assault Services Complex STIs Post Exposure Prophylaxis for HIV Testing, referral and counselling for sexual health
<b>Women's and Men's Health</b>	Community health services targeted to women or men for specific gender related health issues.	Family Planning  Advice concerning breast health, gynaecological care, female genital mutilation and gynaecological oncology. Specific services may include early pregnancy clinic, fertility and reproductive endocrinology, urogynaecology sexual health and menopausal health. Excludes diagnostic screening.  Advice concerning vasectomy, male infertility, penile and testicular problems, sexual function and dysfunction, sexual health and the prostate. Excludes diagnostic screening.

The counting rules for PCHSEs are as follows:

- 'client' is defined as the principal individual to whom therapeutic/clinical content is directed by a healthcare provider(s). Where carers and/or family members are also present during the interaction, only one PCHSE per client may be counted.

- one PCHSE is recorded for each interaction with a client, regardless of the number of healthcare providers present. Note: The reporting of multiple health care provider type information is not required for PCHSE activity.
- services delivered via telehealth or telephone are included if they meet the definition of a PCHSE. Telehealth PCHSEs are reported by both the provider and receiver.
- one PCHSE is recorded for each client who attends a group session, regardless of the number of healthcare providers present. There is no requirement to separate these session types nor report the number of group sessions. For example, if five clients attended a group session, this would be reported as five PCHSEs.

### 2.1.3 Other services and programs within scope

Data for services provided by Queensland Health which are not outpatient or PCH service events, can be within the scope of QHNAPDC for state reporting purposes only and not be reported for IHPA or other Commonwealth reporting purposes.

This includes services such as Other Outreach Services as well as BreastScreen Queensland and Oral Health.

SCIU will be working to obtain extracts from other corporate repositories of in-scope activity in the future where possible.

### 2.1.4 Clinic Mapping Table

[Mapping Table of MAC clinic types/ Tier 2 clinic classes /Corporate Clinic Codes \(CCC\) \(link\)](#)

### 2.1.5 Reporting activity of non-hospital facilities

The activity of facilities which are not 'declared' hospitals is to be reported as part of the monthly HHS submission. Facilities which are not 'declared' hospitals can include primary health care centres, community health facilities, and previously declared hospital facilities.

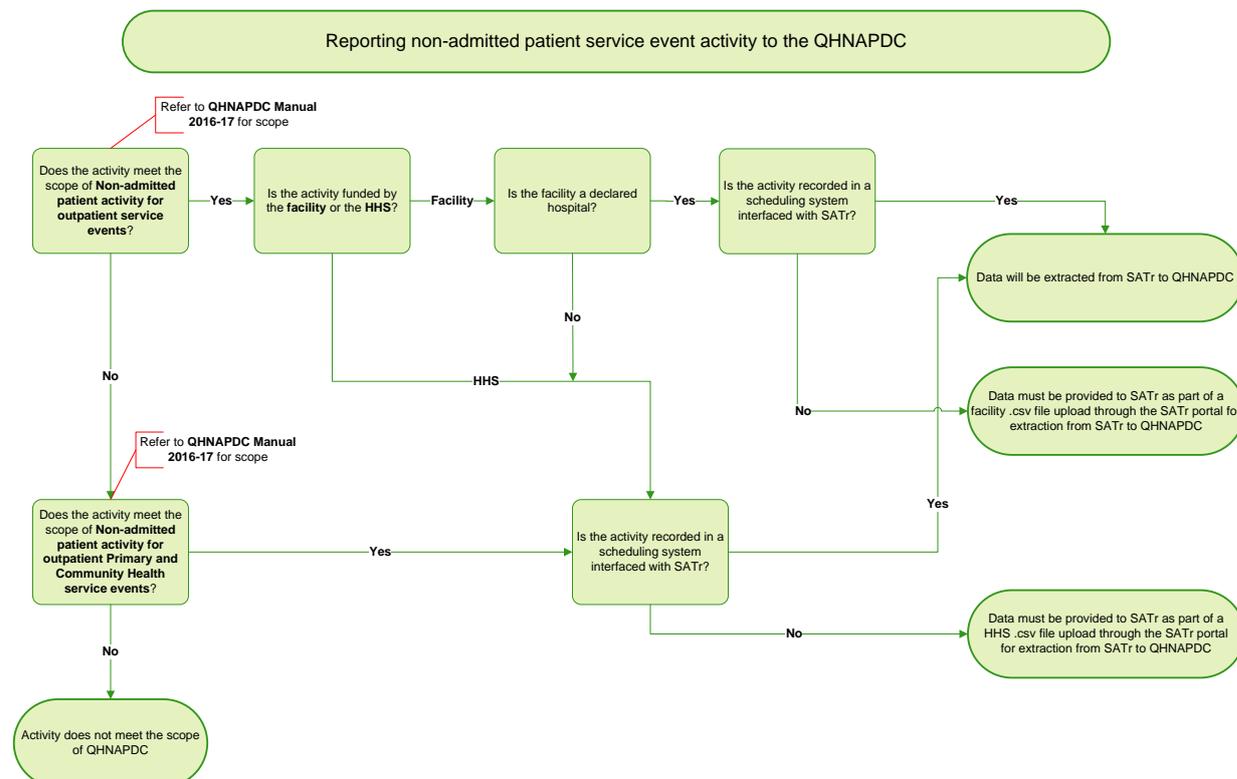
It is expected that patient-level activity delivered at the HHS and State levels will be reported to QHNAPDC.

From the reported patient-level activity, aggregated summary counts will be reported to the NAPC LHNA NBEDS.

Refer to the [Reporting Decision Tree](#).

## 2.1.6 Reporting pathways to QHNAPDC

### Reporting Decision Tree



## 2.2 Data elements

The [data elements](#) included in the QHNAPDC file format have utilised Queensland Health data standards from the [Queensland Health Data Dictionary](#) that align to the Australian Institute of Health and Welfare's [METeOR](#).

### 2.2.1 Purchaser and Provider Identifiers

#### Purchaser identifier

The provision of the purchaser identifier for a service event has been a requirement of the QHNAPDC since its inception. Up until the 30<sup>th</sup> June 2016, the data element *Non-admitted patient service event-purchaser identifier* supported this requirement. From 1 July 2016, the new data element [Non-admitted patient service event – purchaser establishment identifier](#) has been created which is more relevant to non-admitted patient services with the definition of 'The identifier of the establishment purchasing a non-admitted patient service event.'

Purchasers include the following types of establishment:

- Hospital and Health Services
- Interstate health authorities/departments
- Hospitals
- Hospices

- Primary health centres
- Community services
- Surgery Connect
- Other establishments nominated by Hospital and Health Services as purchasers of non-admitted patient service events.

As stated in the 'Guide for use' contained in the data element 'the service event is delivered under a contracting arrangement. The providing establishment should record the identifier of the purchasing establishment.'

### **Provider identifier**

A new data element of [Non-admitted patient service event-provider establishment identifier](#) has been added to the QHNAPDC effective 1 July 2016 at the request of the Healthcare Purchasing and Funding Branch. The definition of this data element is 'The identifier of the establishment providing a non-admitted patient service event.'

Providers include the following types of establishment:

- Hospitals
- Hospices
- Primary health centres
- Community services
- Other establishments nominated by Hospital and Health Services as purchasers of non-admitted patient service events.

As stated in the 'Guide for use' contained in the data element 'The service event is delivered under a contracting arrangement. The purchasing establishment should record the identifier of the providing establishment.'

#### **Note for HBCIS users**

Where the purchaser and/ or provider is the same as the facility identifier of the record, there is no requirement to enter these codes into these fields. Where a value is not provided in these fields, the facility identifier will be used.

### **[Examples of Recording Purchasers and Providers](#)**

## Request for the addition of new purchaser/ provider identifiers

When a new purchaser or provider is identified, a new identifier must be requested from the Statistical Standards and Strategies Unit (SSSU), Statistical Services Branch. SSSU will update the Corporate Reference Data Set with the details of the new purchaser/ provider and provide the requester with the identifier (5 character number), or advise them if the purchaser/provider has already been requested. The requester should then request their systems administrator to update the purchaser/ provider reference file with this identifier to enable processing through QHNAPDC.

New identifiers are requested by completing the '[Request to CRDS for new or amended Purchasers and Providers Identifier](#)' template and then emailing to [crds@health.qld.gov.au](mailto:crds@health.qld.gov.au)

### Note for HBCIS users

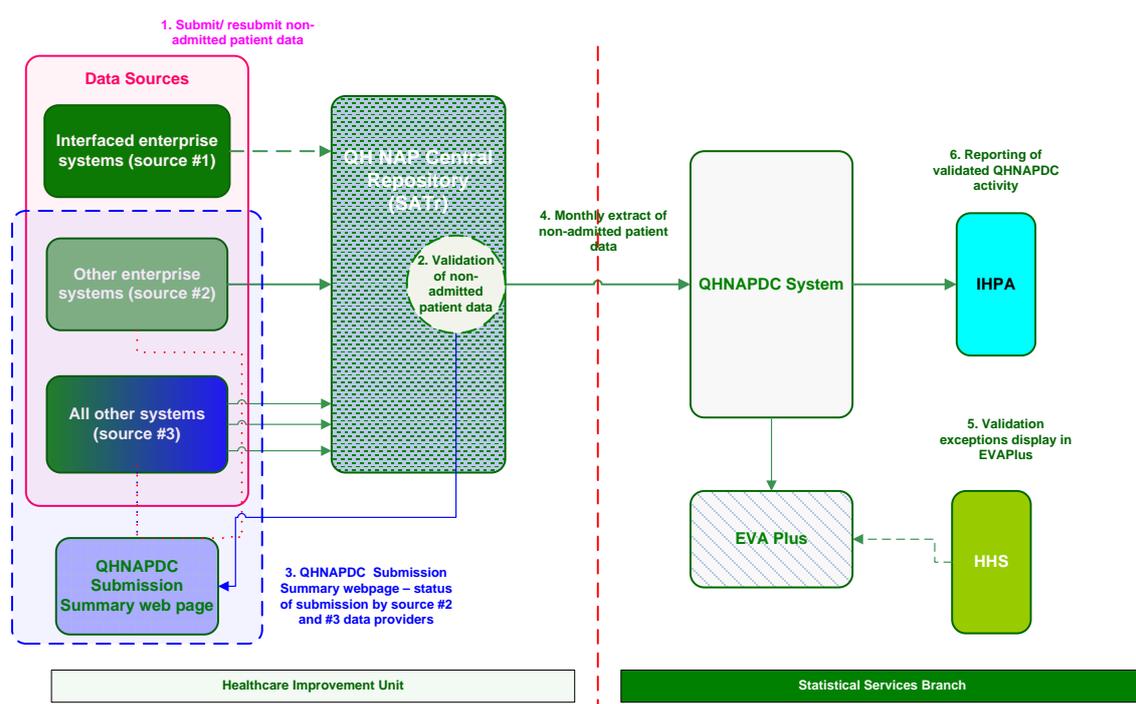
Once the identifier is provided by SSSU, the HBCIS administrator should update the relevant reference file locally so that the field within the service event/s can be populated with this number.

SSSU will provide the updates to the reference file to the HBCIS team at the SIM to perform the update to the corporate reference field which will be released within the next HBCIS release.

## 2.3 Data lodgement

### 2.3.1 Data flow

The diagram below represents the flow of data from source systems to SATr (interfaced and other) and then the extraction by the QHNAPDC processing system within Statistical Services Branch for validation and reporting.



## 2.3.2 Data sources

The sources from which SATr receives non-admitted patient data are:

Source Type	Source Name	Data files required
#1	Enterprise systems currently interfaced to SATR	Extracts are received from these systems through established processes eg HBCIS EIS extract. Data from this source will be available for inclusion in the QHNAPDC monthly extract.  <b>Please note: information provided in section 2.3.4 does not apply to this data source.</b>
#2	Other enterprise systems	One (1) data file for one enterprise system each month
#3	All other systems used to record NAP activity	One (1) data file per system per HHS each month or One (1) data file per system per facility each month

## 2.3.3 Date of Extract

Data must be submitted to SATr by 5pm on the 14<sup>th</sup> of each month for the reference period. Data submitted after 5pm will not be included in the extract for that reference period. After this time, HIU prepares the data for extraction by QHNAPDC on the 15<sup>th</sup> of each month.

## 2.3.4 Data Submission for Sources #2 and #3

The file submission details described in this section apply only to **source #2** and **source #3** data sources, where these sources will be submitting a file through the [QHNAPDC Submission](#).

Standards apply to each data file for the [file name](#) and [file format](#).

The file name and format is verified during the submission process and only files provided within the prescribed format can be accepted.

### File name

The file name contains four identifying fields used to determine the details of the data file. The file name **MUST** be capitalised and in the format relevant to either source #2 or source #3:

NAPxxxxxMMMYYYYSOURCE.csv

### Source #2 – Other Enterprise systems

#### Source #2 file names

Identifying field	Value/s	Example
NAP	"NAP"	NAP
xxxxx	"ENTPS"	ENTPS
MMMYYYY	"JUL2016", "AUG2016", "SEP2016", "OCT2016", 'NOV2016', "DEC2016", 'JAN2017', 'FEB2017', "MAR2017", "APR2017", "MAY2017" or "JUN2017"	DEC2016
SOURCE	The system from which the data supplied has been sourced, as referenced in the QHNAPDC file format data element H(3).	System Name

**Example:** the file name of the file submitted for December 2016 month will be:

NAPENTPSDEC2016SYSTEM.csv

### Source #3 – All other systems used to record NAP activity

#### Source #3 file names

Identifying field	Values	Example
NAP	"NAP"	NAP
xxxxx	"HH" & 3 character HHS identifier: 112 - Cairns and Hinterland 113 – Townsville 114 – Mackay 115 - North West 116 - Central Queensland 117 - Central West 118 - Wide Bay 119 - Sunshine Coast 120 - Metro North 121 - Children's Health Queensland 122 - Metro South 123 - Gold Coast 124 - West Moreton 125 - Darling Downs 126 - South West 127 – Torres and Cape <a href="#">Healthcare statutory body-hospital and health service</a>	HH120

	<a href="#">code</a> or Five character <a href="#">Facility Identifier</a> .	00172
MMMYYYY	“JUL2016”, “AUG2016”, “SEP2016”, “OCT2016”, ‘NOV2016’, “DEC2016”, ‘JAN2017’, ‘FEB2017’, “MAR2017”, “APR2017”, “MAY2017” or “JUN2017”	MAR2016
SOURCE	The system from which the data supplied has been sourced, as referenced in the QHNAPDC data element H(3) in file format.	ARIA

**Example:** the file name of the file submitted by Cairns and Hinterland HHS (112) for ARIA data for all facilities in the HHS for the July 2016 month:

NAPHH120JUL2016ARIA.csv

**Example:** the file name of the file submitted by Mackay Base Hospital (00172) for PI5 data for the facility for the December 2016 month:

NAP00172DEC2016PI5.csv

**Example:** the file name of the file submitted by Bundaberg Hospital (00062) for all manually recorded NAP activity for the facility for the September 2016 month:

NAP00062SEP2016MANUAL.csv

## File format

### Rules

File format rule	Example
The submission file must be in Comma Separated Values (csv) file format.	NAP00172DEC2016PI5.csv
All data elements must be separated by a comma character and no additional spaces.	facility identifier,patient identifier,second given name,family name,sex of patient,etc
All alphanumeric data elements must be enclosed by double quote characters.	00104,“T123456”,“John”,“Andrew”,“Smith”,1,etc
All double quote characters contained within an alphanumeric data element must be removed.	First given name (data element 3) recorded as Smi”th. This must be provided as “Smith”.
If a conditional, desirable or optional data element does not have a value, the data element should be left blank	00172,“123456”,,,“Smith”,1,etc

in the submission file.	
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## File format detail

### Header row

The first row of a data file must be the header row. As per the QHNAPDC File Format, the header row includes 4 data elements that identify the date range, source system and number of records contained within the file.

### Detailed rows

Each detailed row includes 40 data elements that identify the patient, service, service event and service event funding details.

[File format link](#)

## QHNAPDC file lodgement template

To assist with data lodgement, the [QHNAPDC file lodgement template](#) is available for use. Use of this template will ensure that the file is within the correct format.

It is essential that the correct procedure is followed to submit this file which is available from the [QHNAPDC file lodgement template fact sheet](#).

## File submission

Once a data file has been created by a HHS, facility or enterprise system, as specified above, the submitted file undergoes basic validation and is uploaded to the Central Repository. Once validated, feedback is returned to the HHS, facility or enterprise system via the [QHNAPDC Submission](#) link.

Successfully submitted files will become part of the QHNAPDC monthly extract to SSB where further validation will occur on the fields of each detailed record as part of the QHNAPDC processing with validation exceptions published by EVA Plus.

## Pre-registration

For data files to be validated and therefore accepted, the name of the files that will be submitted to the Central Repository must be pre-registered. This applies to both **source #2** and **source #3**.

The advice of the names of these files to be supplied by each reporting entity should be discussed with and agreed to by SSB. Any submitted files that are not pre-registered will be flagged as an exception on the NAP Submission web page.

## Submission mechanism

Once a data file is created, it can be submitted to the Central Repository using File Transfer Protocol (FTP).

The receiving server address and account details are:

Server details: 10.17.12.109

User: ftpsatr

If more than one data file with the same file name is submitted, either due to a failed copy or resubmission after validation, only the last submitted data file will be used.

**Note:** FTP has been selected as it is supported by existing procedures in place for the submission and processing of files into SATR.

### Basic data validation

Once the data file has been received by SATr, the following validation is automatically performed on the submitted data file to ensure:

1. Valid file name (and file extension is “.csv”)
2. The file is in “csv” file format
3. The file name is valid for the month
4. The first row is the Header row
5. Data elements H(1) and H(2) are valid dates for the reporting period
6. The source system in data element H(3) matches the file name
7. The number of records in data element H(4) matches the number of records in the file
8. Essential data elements contain values
9. The supplied date fields are in DDMMYYYY format, and date time fields in DDMMYYYYhhmm format
10. No data element is longer than the allocated number of characters
11. Service date (data element 27) is within the extract period beginning date (data element H(1)) and the extract period ending date (data element H(2))

### Submission timeframes

The extract from SATr to the QHNAPDC contains data year-to-date ie each submission will include data from the beginning of the financial year to the end of the reporting month. This allows for changes in previous months of a financial year to be updated throughout the financial year.

For each reporting month there are two key data submission dates:

- **Submission Date:** data files **MUST** be uploaded and received by the 7<sup>th</sup> of each month.

The Submission Date is set seven (7) days after the last day of each month to allow for the complete collection and validation of data, and to prepare the necessary data files.

- **Resubmission Date:** final version of data files **MUST** be uploaded and received **by close of business on the 14<sup>th</sup> of each month.**

The Resubmission Date is set to the **14<sup>th</sup> of each month** (one (1) week after the Submission Date) for correction to any errors identified in the submitted data file (**by close of business on the 14<sup>th</sup> of each month**).

Note: as the validation process is automated, once a data file has been uploaded, the submitter can view the submission status and any errors within 1 hour by visiting the [QHNAPDC Submission link](#).

Data files may be uploaded multiple times before the Resubmission Date. Only the last uploaded file for the month will be used for reporting purposes. Any resubmitted data file **MUST** include the full data submission, with identified errors corrected.

For full details of QHNAPDC file submission, please refer to the [QHNAPDC File Submission User Guide](#).

## 2.4 Validation of records

Following a successful data load, the QHNAPDC system validates the information provided in the fields of each record against specific criteria. Records failing validation are then notified to data providers (facilities or HHSs) through the Electronic Validation Application (EVAPlus).

There are two types of validation message types – fatal and warning.

### **Fatal**

A record receives a 'fatal' validation message when one or more critical quality checks have failed validation. Where a fatal validation message exists, the data issue must be confirmed or resolved, otherwise the record will not become 'final' and not reported. If there is a reason that the data is recorded in the way that it has raised the fatal validation message is not an error, a detailed explanation of the reason as to why the data issue is correct should be supplied to SSB.

### **Warning**

A record receives a 'warning' validation message when one or more non-critical quality checks have been identified where data may be inconsistent or unusual. All warning validation messages must be investigated and confirmed.

Please refer to [QHNAPDC Validations 2016-17](#) and [EVA Plus Manual](#) for further information on validations.

## 2.5 Business rules and derivations

Please refer to the document [QHNAPDC Business Rules and Derivations 2016-17](#).

## Appendices

### Appendix A-Examples of Recording Purchasers and Providers

#### Example 1

A patient attends a Cardiology outpatient clinic at Mackay Base Hospital. This service event is provided and funded (purchased) by Mackay Base Hospital.

**Purchaser** Mackay Base Hospital

**Provider** Mackay Base Hospital

**Reporting Entity** Mackay Base Hospital

#### Example 2

A patient from Private Hospital A attends an Oncology outpatient clinic at Gladstone Hospital as Private Hospital A is unable to provide this service at this time. This service event is funded (purchased) by Private Hospital A and provided by Gladstone Hospital.

**Purchaser** Private Hospital A

**Provider** Gladstone Hospital

**Reporting Entity** Gladstone Hospital

<b>Example 3</b>	
A patient attends an Orthopaedic outpatient clinic at Chillagoe Primary Health Centre (a previously declared public hospital) which is funded by the Chillagoe Primary Health Centre. This service event is purchased and provided by Chillagoe Primary Health Centre.	
<b>Purchaser</b>	Chillagoe Primary Health Centre
<b>Provider</b>	Chillagoe Primary Health Centre
<b>Reporting Entity</b>	<b>Cairns and Hinterland HHS</b>
<b>Explanation</b>	Activity of previously declared hospitals and other non-hospital facilities is aggregated to the HHS level for reporting by SSB. Whilst it is acknowledged that activity of facilities which are not declared hospitals or non-hospital facilities should be reported at the HHS level, the provision of the purchaser/ provider identifier at the facility level enables activity that is purchased and/or provided by these facilities to be identified.

<b>Example 4</b>	
A patient attends a Diabetes outpatient clinic at Chermside Community Health Centre which is funded by Metro North HHS. This service event is provided by Chermside Community Health Centre and is purchased by the Metro North HHS.	
<b>Purchaser</b>	Metro North HHS
<b>Provider</b>	Chermside Community Health Centre
<b>Reporting Entity</b>	<b>Metro North HHS</b>
<b>Explanation</b>	Activity of previously declared hospitals and other non-hospital facilities is aggregated to the HHS level for reporting by SSB. Whilst it is acknowledged that activity of facilities which are not declared hospitals or non-hospital facilities should be reported at the HHS level, the provision of the purchaser/ provider identifier at the facility level enables activity that is purchased and/or provided by these facilities to be identified.

### Example 5

A patient attends a paediatric outpatient clinic at Bamaga Hospital. This service event is funded by Bamaga Hospital but is delivered by a doctor who is provided under contract by Lady Cilento Children's Hospital in Brisbane. The doctor flies to Bamaga Hospital each week to deliver this clinic.

Purchaser Bamaga Hospital

Provider Bamaga Hospital

**Reporting Entity Bamaga Hospital**

Explanation The patient is a patient of Bamaga Hospital and is attending the clinic at this hospital. The location from where the doctor providing the clinic has come from is not relevant. The financial arrangement to compensate the LCCH for this resource is outside of the recording of the activity.

### Example 6

A patient has a referral to attend a Cardiology outpatient clinic at Ipswich Hospital but due to resourcing issues they are unable to provide a Cardiology outpatient service at this hospital nor the other facilities in the Hospital and Health Service (HHS). To continue to provide this service to patients, West Moreton HHS has a contract with a private cardiology establishment of Dr B Heart Cardiology Services in Ipswich. The patient will attend the rooms of Dr B Heart in his private establishment being Heart Cardiology Services.

Purchaser West Moreton HHS

Provider Heart Cardiology Services

**Reporting Entity West Moreton HHS**

Explanation Whilst the service event is being paid for by West Moreton HHS, the patient has been removed from the Ipswich Hospital waiting list and is now a patient of the private providing establishment.

<b>Example 7</b>	
Metro South Hospital and Health Service contracts wound management outpatient service events to XYZ Nursing Services for delivery in patient homes. The responsibility for the care of these patients has been transferred to XYZ Nursing Services.	
Purchaser	Metro South HHS
Provider	XYZ Nursing Services
<b>Reporting Entity</b>	Metro South HHS
Explanation	The responsibility for the care of these patients is now with XYZ Nursing Service.

<b>Example 8</b>	
Metro South Hospital and Health Service contracts wound management outpatient service events to XYZ Nursing Services for delivery in patient homes. The responsibility for the care of these patients remains with each facility within Metro South HHS.	
Purchaser	Metro South HHS
Provider	Facility in the HHS which is responsible for the care of the patient.
<b>Reporting Entity</b>	Metro South HHS
Explanation	The responsibility for the care of these patients remains with the facilities of Metro South HHS. The resource is from an external establishment but the responsibility for the care of the patient remains with the facility.

**Example 9**

Townsville Hospital provides an oncology outpatient clinic at Ayr Hospital. The doctor providing the clinic is a Townsville doctor who is seeing patients who reside in Ayr but are patients of Townsville Hospital. The doctor brings the patient records from Townsville and uses a room at Ayr Hospital to conduct the clinic.

Purchaser Townsville Hospital

Provider Townsville Hospital

**Reporting Entity** Townsville Hospital

Explanation The patients are patients of Townsville Hospital. The only interaction with Ayr Hospital is the use of their consulting room and some assistance from their administration staff, therefore it is Townsville Hospital who is purchasing and providing this clinic.

**Note for HBCIS users**

Where the purchaser and/ or provider is the same as the facility identifier of the record, there is no requirement to enter these codes into these fields. Where a value is not provided in these fields, the facility identifier will be used.



## Abbreviations

<b>ABF</b>	<b>Activity Based Funding</b>
CCC	Corporate Clinic Code
CRDS	Corporate Reference Data System
DSS	Data Set Specification
HHS	Hospital and Health Service
HIU	Healthcare Improvement Unit
IHPA	Independent Hospital Pricing Authority
MAC	Monthly Activity Collection
METeOR	Metadata Online Registry
NAP	Non-admitted patient
NBEDS	National Best Endeavours Data Set
QHNAPDC	Queensland Health Non-admitted Patient Data Collection
SSB	Statistical Services Branch
SSSU	Statistical Standards and Strategies Unit