

[REDACTED]

From: David Hartley
Sent: Thursday, 14 July 2022 4:28 PM
To: [REDACTED]
Subject: FW: Incident notification

From: David Hartley
Sent: Friday, 10 June 2022 2:19 AM
To: [REDACTED]@unitedworkers.org.au>; [REDACTED]@unitedworkers.org.au>
Cc: [REDACTED]@ambulance.qld.gov.au>; [REDACTED]@ambulance.qld.gov.au>
Subject: Incident notification

Good morning [REDACTED]

[REDACTED] and [REDACTED] were transporting a patient to hospital early this morning when the patient's behaviour escalated. The patient lunged at [REDACTED] (no contact made) and the crew exited the vehicle.

The patient climbed through to the front cabin and started the ambulance and drove off. The crew were wearing their portable radios and activated the duress button and QPS promptly attended and picked them up. AVL showed the stolen ambulance track to the hospital.

QPS drove [REDACTED] and [REDACTED] to Prince Charles where the ambulance was found at the main entrance. QPS detained the patient. The crew was cared for by the [REDACTED].

I spoke to the crew [REDACTED]. [REDACTED] stayed with them while they gave details to the QPS. I've let them know they should terminate shift if they would like to. [REDACTED]

Kind regards
[REDACTED]

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From: David Hartley
Sent: Thursday, 14 July 2022 4:28 PM
To: [REDACTED]
Subject: FW: Incident Notification - Metro North Region - [REDACTED] - [REDACTED] - QAS vehicle stolen by patient - First and Final

From: David Hartley [REDACTED] @ambulance.qld.gov.au>

Sent: Friday, 10 June 2022 1:35 AM

To: [REDACTED] Stephen Zsombok

[REDACTED] @ambulance.qld.gov.au>; [REDACTED]

[REDACTED] @ambulance.qld.gov.au>; John Hammond

[REDACTED] Dee Taylor-Dutton

[REDACTED] @ambulance.qld.gov.au>; Stephen Rashford

[REDACTED] @ambulance.qld.gov.au>; [REDACTED]

Subject: Re: Incident Notification - Metro North Region - [REDACTED] - [REDACTED] - QAS vehicle stolen by patient - First and Final

I have spoken with the crew.

En route to the hospital the patient's behaviour escalated and [REDACTED] lunged at [REDACTED]. Both officers exited the vehicle before the patient climbed through to the drivers seat before driving away. The patient then drove a short distance to the hospital.

The crew utilised their portable radio to activate duress and QPS attended.

[REDACTED]

They are currently at the hospital with the OS and QPS.

They are likely to terminate their shift after the incident is complete.

Vehicle is undamaged and is secured.

[REDACTED]

Regards

[REDACTED]

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From: [REDACTED] [REDACTED] @ambulance.qld.gov.au>

Sent: Friday, June 10, 2022 1:19:13 AM

To: Stephen Zsombok [REDACTED] @ambulance.qld.gov.au>; [REDACTED]

Dee Taylor-Dutton [REDACTED] @ambulance.qld.gov.au>; John Hammond

[REDACTED] @ambulance.qld.gov.au>; Stephen Rashford [REDACTED] @ambulance.qld.gov.au>; [REDACTED]

Subject: Incident Notification - Metro North Region - [REDACTED] - [REDACTED] - QAS vehicle stolen by patient - First and Final

Good morning,

Preliminary Notification

Incident: [REDACTED]

TOC: 2042 hrs

1st unit on scene: 0015 hrs 3 hrs 33 mins

Resources: 1 x ACP crew, 1 x Supervisor

Address: [REDACTED] North Brisbane District

Description:

- Initially called to a code 2A [REDACTED]
- Crew departed scene for The Prince Charles Hospital at 0029 hrs
- Patient behaviour escalated while enroute
- Crew stopped vehicle and activated LR at 0045 hrs
- Patient entered drivers seat and decamped with vehicle
- QAS unit driven by patient to The Prince Charles Hospital
- [REDACTED]
- [REDACTED]

Further updates to follow

Regards,



Operations

State Operations Coordination Centre (SOCC) | Strategic Operations

Queensland Ambulance Service

Department of Health | Queensland Government

497 Bilsen Road, Geebung, QLD 4034

T: 07 [REDACTED]

E: [REDACTED] @ambulance.qld.gov.au | www.ambulance.qld.gov.au

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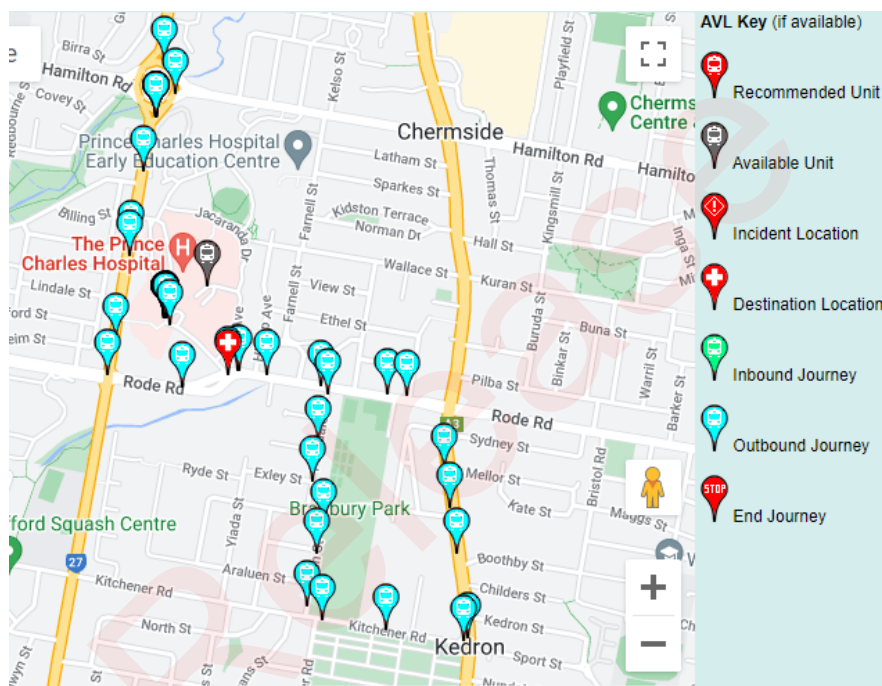
Patients first • Health and safety • Ideas into action • Unleash potential • Be courageous • Empower people

From: [REDACTED]
Sent: Monday, 20 June 2022 11:51 AM
To: [REDACTED]
Subject: FW: IN - [REDACTED] Patient aggressive toward crew and stole QAS ambulance
Attachments: IN [REDACTED].pdf

From: [REDACTED]
Sent: Friday, 10 June 2022 5:00 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: IN - [REDACTED] Patient aggressive toward crew and stole QAS ambulance

Incident Notification – Dot Point Report	
Incident date	<ul style="list-style-type: none"> 10/6/22
Incident number	<ul style="list-style-type: none"> [REDACTED]
Incident address	<ul style="list-style-type: none"> [REDACTED]
Officers	<ul style="list-style-type: none"> [REDACTED]
Scope	<ul style="list-style-type: none"> Patient aggressive toward QAS crew and stole QAS ambulance
Background	<ul style="list-style-type: none"> Patient became aggressive toward QAS Officers during transport. Officers forced to retreat from vehicle for safety reasons. Patient stole QAS unit [REDACTED]
Response details	
1st key stroke	2040
In waiting queue	2042
Assigned	2340
Enroute	2340
At scene	0015
Departed scene	0029
At hospital	0114
Partially Available	OOS
Review	<ul style="list-style-type: none"> QAS called to assist [REDACTED] Officers advised patient was initially compliant and answering questions appropriately Patient advised crew that [REDACTED] Crew states that the patient suddenly became erratic, aggressive, and behaving abnormally during transport Patient being transported in the airway seat with seatbelt and Officer [REDACTED] in the treating Officer seat QAS vehicle pulled over on the corner of Webster Rd & Hamilton Rd roundabout with beacons on Crew states patient lunged at Officer [REDACTED] multiple times yelling at him to get out of the vehicle Officer [REDACTED] climbed through the front of the ambulance and then outside for safety Patient chased after Officer [REDACTED] outside of the ambulance

- Patient then became aggressive toward Officer [REDACTED] shaping up to him outside of the vehicle
- LR activated and QPS tasked for assistance
- Patient then got into the driver side of the vehicle and started revving the engine and got out again screaming
- Both officers retreated on foot for safety
- Patient then got back in the ambulance and drove off with the beacons on
- Patient drove down the main roads and local streets before driving to PCH main hospital entry and absconded from the vehicle
- Patient found by QPS and taken into ED
- QAS officers transported to PCH by QPS



Outcomes

- [REDACTED]
- All drugs/ equipment/ stock/ personal items accounted for in unit [REDACTED]
- Nil obvious damage to vehicle
- Patient drove the ambulance to PCH main entry and was soon found by QPS and [REDACTED]
- [REDACTED]
- [REDACTED]

Supervisor actions

- On call SOS/ DD/AC/ SOCC room manager/ops notified
- Support for crew & debrief
- P1 activation
- Attached and attended case
- Confirmed nil missing items from ambulance and nil damage
- Liaised with QPS

Further actions required

- OIC to provide welfare check and assist Officers with the process of providing [REDACTED] statements to QPS
- SHE report

Attachments

- IDR
- Outgoing AVL data from corner of Webster and Hamilton Rd

OIC follow up and actions

(if stated in further actions required this should be completed and sent to DO)

Officers description of the event/issue	
What was done well?	
Are the areas for improvement identified? (document if applicable)	
Strategies and commitment to meet the required standards (if applicable)	

RTI Release

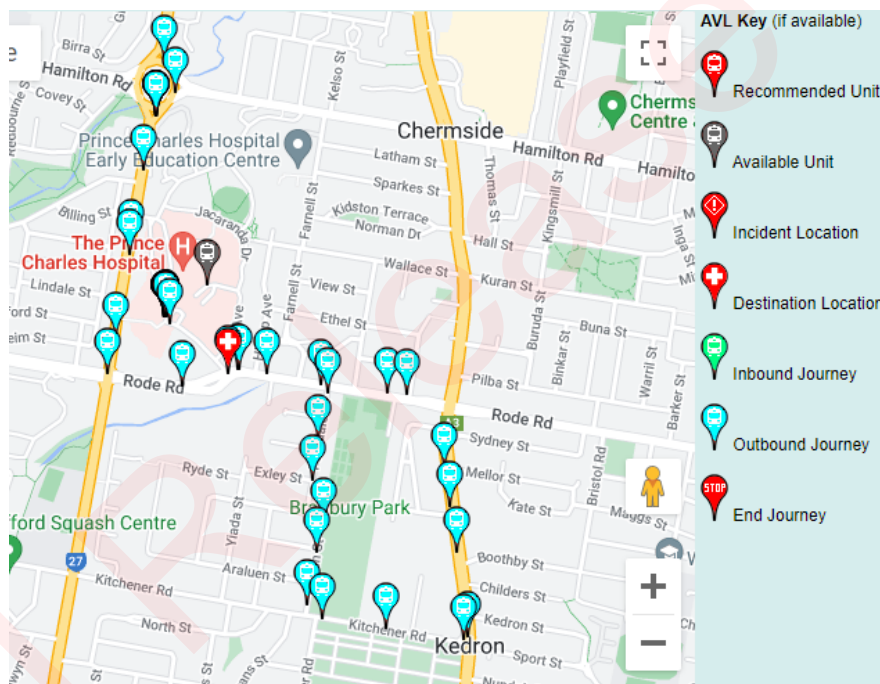
From: [REDACTED]
Sent: Friday, 10 June 2022 2:27 PM
To: [REDACTED]
Cc: QAS Narangba OIC; QAS PSDU
Subject: OIC Follow up - IN [REDACTED] Patient aggressive toward crew and stole QAS ambulance

Good Afternoon All.

Please see below OIC Follow up for IN – [REDACTED]

Incident Notification – Dot Point Report	
Incident date	<ul style="list-style-type: none"> 10/6/22
Incident number	<ul style="list-style-type: none"> [REDACTED]
Incident address	<ul style="list-style-type: none"> [REDACTED]
Officers	<ul style="list-style-type: none"> [REDACTED]
Scope	<ul style="list-style-type: none"> Patient aggressive toward QAS crew and stole QAS ambulance
Background	<ul style="list-style-type: none"> Patient became aggressive toward QAS Officers during transport. Officers forced to retreat from vehicle for safety reasons. Patient stole QAS unit [REDACTED]
Response details	
1 st key stroke	<ul style="list-style-type: none"> 2040
In waiting queue	<ul style="list-style-type: none"> 2042
Assigned	<ul style="list-style-type: none"> 2340
Enroute	<ul style="list-style-type: none"> 2340
At scene	<ul style="list-style-type: none"> 0015
Departed scene	<ul style="list-style-type: none"> 0029
At hospital	<ul style="list-style-type: none"> 0114
Partially Available	<ul style="list-style-type: none"> OOS
Review	<ul style="list-style-type: none"> QAS called to assist [REDACTED] Officers advised patient was initially compliant and answering questions appropriately Patient advised crew that [REDACTED] Crew states that the patient suddenly became erratic, aggressive, and behaving abnormally during transport Patient being transported in the airway seat with seatbelt and Officer [REDACTED] in the treating Officer seat QAS vehicle pulled over on the corner of Webster Rd & Hamilton Rd roundabout with beacons on Crew states patient lunged at Officer [REDACTED] multiple times yelling at him to get out of the vehicle Officer [REDACTED] climbed through the front of the ambulance and then outside for safety Patient chased after Officer [REDACTED] outside of the ambulance

- Patient then became aggressive toward Officer [REDACTED] shaping up to him outside of the vehicle
- LR activated and QPS tasked for assistance
- Patient then got into the driver side of the vehicle and started revving the engine and got out again screaming
- Both officers retreated on foot for safety
- Patient then got back in the ambulance and drove off with the beacons on
- Patient drove down the main roads and local streets before driving to PCH main hospital entry and absconded from the vehicle
- Patient found by QPS and taken into ED
- QAS officers transported to PCH by QPS



Outcomes

- [REDACTED]
- All drugs/ equipment/ stock/ personal items accounted for in unit [REDACTED]
- Nil obvious damage to vehicle
- Patient drove the ambulance to PCH main entry and was soon found by QPS and taken into ED- [REDACTED] completed by crew
- [REDACTED]
- [REDACTED]

Supervisor actions

- On call SOS/ DD/AC/ SOCC room manager/ops notified
- Support for crew & debrief
- P1 activation
- Attached and attended case
- Confirmed nil missing items from ambulance and nil damage
- Liaised with QPS

Further actions required	<ul style="list-style-type: none"> OIC to provide welfare check and assist Officers with the process of providing [REDACTED] statements to QPS SHE report
Attachments	<ul style="list-style-type: none"> IDR Outgoing AVL data from corner of Webster and Hamilton Rd
OIC follow up and actions (if stated in further actions required this should be completed and sent to DO)	
Officers description of the event/issue	<ul style="list-style-type: none"> Officer attend [REDACTED] YOF with [REDACTED] On arrival no concerns as the patient was calm and compliant towards QAS and agreed to go with them to TPCH. Officer [REDACTED] was patient care & Officer [REDACTED] was driving. Officer [REDACTED] advised that he placed the calm patient in the airway seat with a seat belt on. Both of them were having a positive conversation during Tx, however on reaching the Webster Road Chermerside roundabout he noticed a sudden behaviour change in the patient [REDACTED] Officer [REDACTED] & Officer [REDACTED] attempted to deescalate the situation, however the patient's behaviour increased where she has undone her seat belt and advanced towards Officer [REDACTED]. Officer [REDACTED] has stopped the unit and has pressed the MDT LR before getting out and heading to the back door where Officer [REDACTED] was attempting to get out. Officer [REDACTED] advised he left the unit running as this happened very quickly and his main concern was getting Officer [REDACTED] out of the unit. Officer [REDACTED] advised he couldn't open the rear door and on the patient advancing towards the patient care seat he has and moved along the stretcher and through to the front compartment before exiting through the passenger door. Patient has then gotten out and was yelling before jumping into the unit and attempting to drive off, however wasn't able to do so. Patient had then continue to yell at the Officers before jumping back into the unit and at this time was able to get the unit moving. The patient drove off down the road and after a short period of time QPS arrived and the Officers directed them on the direction of the unit. Second QPS unit arrived and collected the Officers and took them to TPCH where the unit was relocated and the patient standing outside the unit. Both Officers advised [REDACTED] that the patient did not show any signs of aggression in the first part of their interaction.
What was done well?	<ul style="list-style-type: none"> Good communication between both Officers to deal with the sudden aggressive of the patient. Both Officers exited the unit while LR was activated. Both Officers kept their distance for safe reason, however could still see the patient and ensure the patient safety. SHE Report completed in details and OIC Chermerside to complete both.
Are the areas for improvement identified? (document if applicable)	

Strategies and
commitment to meet the
required standards
(if applicable)

Thank you.

Regards

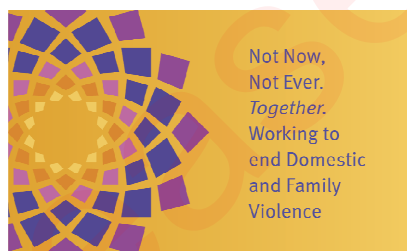


Senior Station Officer - Chermside Station
Metro North Region - North Brisbane District
Queensland Ambulance Service | Department of Health
520 Hamilton Road Chermside Q 4032

T: (07) [REDACTED] | M: [REDACTED]
E: [REDACTED] [@ambulance.qld.gov.au](mailto:[REDACTED]@ambulance.qld.gov.au) | www.ambulance.qld.gov.au



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Notification of Incident Reported

DOH RTI 3628/22

INCIDENT NUMBER: [REDACTED]

PERSONAL DETAILS

Business Unit Chermside QAS Station

Surname [REDACTED]

Payroll No. [REDACTED]

First Name [REDACTED]

Other (ie. contractor)

Residential Address

Contact No. [REDACTED]

Email [REDACTED]@ambulance.qld.gov.au

Gender Male

Date of Birth [REDACTED]

Preferred Language English

EMPLOYMENT DETAILS

Occupation Paramedic - Advanced Care

Employment Type [REDACTED]

Employment Status Government Employee

Work Location Chermside

Type of Shifts Worked Shift Work

Normal Shift Hours 12

Hours Worked Prior to Injury 6

Hours Worked Post Injury 4

Workers Experience in the Job

Year/s 4 Month/s 0

Comments

INCIDENT DETAILS

Incident Date 10/06/2022

Incident Time 00:30

Brief Description of Incident Attempted Assault

Where incident occurred Travel - emergency scene to hospital

Physical Address Where Incident Occurred Corner of Webster Road and Hamilton Road

Suburb Chermside Post Code 4032

What were you doing at the time? Driving the ambulance to hospital

Detailed Description of Incident:

Attending [REDACTED] case. Pt had a rapid change in behaviour becoming aggressive, violent and uncontrollable in the back of the ambulance seated in the 'airway' seat. The ambulance was quickly stopped in the middle of the road for paramedic safety. The patient tried to physically assault the treating officer multiple times in the back of the ambulance before he could exit through the front of the cab. On exiting the ambulance the patient threatened me by 'squaring off' and raising her hands as though she would assault me and verbally threaten. [REDACTED] Paramedics left scene quickly for safety.

Body Location of Injury

Body Location of Injury [REDACTED]

Mechanism of Injury Exposure to Traumatic Incident/s

Nature of Injury [REDACTED]

Date Reported 10/06/2022

Time Reported 03:32

INCIDENT NUMBER: 15553283

Do you wish to lodge a WorkCover Claim?

DOH RTI 3628/22

WITNESS DETAILS

First Name

Telephone No.

Statement

Surname

Email

@ambulance.qld.gov.au

PERSON COMPLETING THIS FORM (if different from the injured / exposed person)

Surname

First Name

Contact No.

Email

Position Title

SUPERVISOR DETAILS (of the injured / exposed person)

Surname

First Name

Contact No.

Email

@ambulance.qld.gov.au

Position Title Officer in Charge

DETAILS OF TREATMENT

Was Treatment Given? No

Treatment Type

Treatment Date

Treatment Time

Treatment Location

Provider

Doctor

Specialist

ATTACHMENTS

From: David Hartley
Sent: Thursday, 14 July 2022 4:28 PM
To: Renee Dore
Subject: FW: Incident Notification - Metro North Region - [REDACTED] - Threatening suicide - QAS vehicle stolen by patient - Final Notification

From: [REDACTED]
Sent: Friday, 10 June 2022 2:03 AM
To: Stephen Zsombok [REDACTED] @ambulance.qld.gov.au>; Dee Taylor-Dutton [REDACTED] @ambulance.qld.gov.au>; Stephen Rashford [REDACTED] @ambulance.qld.gov.au>; [REDACTED] John Hammond [REDACTED] @ambulance.qld.gov.au>; [REDACTED]
 [REDACTED]
 [REDACTED] David Hartley [REDACTED] @ambulance.qld.gov.au>; [REDACTED]
 [REDACTED]

Subject: Incident Notification - Metro North Region - [REDACTED] - Threatening suicide - QAS vehicle stolen by patient - Final Notification

Good morning,

First and final Update

- The QAS unit was stolen by the patient at the corner of Webster and Hamilton Roads and driven to the main entrance of The Prince Charles Hospital
- QPS detained the patient a short distance from the vehicle [REDACTED]
- The crew were transported from the incident location to The Prince Charles Hospital by QPS
- Metro North OS attended The Prince Charles Hospital to support the crew
- Appropriate documentation to be completed
- Crew currently providing statements to QPS
- Priority One advised
- OS inspected the vehicle and reported nil damage and all QAS assets and drugs have been accounted for
- SOCC advised Strat Ops AC and Metro North AC of incident by phone in real time

Regards,



[REDACTED]
 Operations
 State Operations Coordination Centre (SOCC) | Strategic Operations
 Queensland Ambulance Service
 Department of Health | Queensland Government
 497 Bilsen Road, Geebung, QLD 4034
 T: 07 [REDACTED]
 E: [REDACTED] @ambulance.qld.gov.au | www.ambulance.qld.gov.au
 This email and any attached file has been classified as [SENSITIVE]



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Preliminary Notification

Incident: [REDACTED]

TOC: 2042 hrs

1st unit on scene: 0015 hrs 3 hrs 33 mins

Resources: 1 x ACP crew, 1 x Supervisor

Address: [REDACTED] North Brisbane District

Description:

- Initially called to a code 2A to a [REDACTED] year old female [REDACTED]
- Crew departed scene for The Prince Charles Hospital at 0029 hrs
- Patient behaviour escalated while enroute
- Crew stopped vehicle and activated LR at 0045 hrs
- Patient entered drivers seat and decamped with vehicle
- QAS unit driven by patient to The Prince Charles Hospital
- [REDACTED]
- [REDACTED]

Further updates to follow

Regards,



Operations

State Operations Coordination Centre (SOCC) | Strategic Operations

Queensland Ambulance Service

Department of Health | Queensland Government

497 Bilsen Road, Geebung, QLD 4034

T: 07 [REDACTED]

E: [REDACTED] [\[REDACTED\]@ambulance.qld.gov.au](mailto:[REDACTED]@ambulance.qld.gov.au) | www.ambulance.qld.gov.au

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RTI Release

Renee Dore

From: [REDACTED]@police.qld.gov.au>
Sent: Wednesday, 22 June 2022 7:53 AM
To: Jessica Brind
Cc: [REDACTED]
Subject: RE: Follow up on incident

CAUTION: This email originated from outside of Queensland Ambulance Service. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi [REDACTED]

Please let me know if you need anything else.

Thanks
[REDACTED]



[REDACTED]
Performance, Engagement & Governance
North Brisbane District
Ph: (07) [REDACTED]
Mobile: [REDACTED]
[REDACTED]@police.qld.gov.au

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Prevention Month 2022

Visit www.qld.gov.au/dfvpmmonth | #endDFV | #notnownoteverttogether | #DFVPM22

From: [REDACTED]@ambulance.qld.gov.au>
Sent: Monday, 20 June 2022 15:53
To: [REDACTED]@police.qld.gov.au>
Subject: Follow up on incident

CAUTION: This email originated from outside of Queensland Police Service. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi [REDACTED]

Great to speak to you – I am just wanting to follow up on an incident from the 10th of June 2022 where a patient has stolen an ambulance from around the Webster Rd/Hamilton Rd intersection – incident occurred around 0045. Are you able to tell me [REDACTED] ?

Thanks again

[REDACTED]



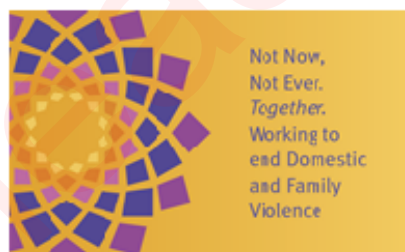
Acting Director North Brisbane District

Metro North Region | Queensland Ambulance Service | Department of Health
Level 2, 219 Boundary Street | Spring Hill | GPO Box 625 Brisbane Q 4001

T: [REDACTED] | M: [REDACTED]
E: [REDACTED] [@ambulance.qld.gov.au](mailto:[REDACTED]@ambulance.qld.gov.au) | www.ambulance.qld.gov.au



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Metro North Region

Queensland Ambulance Service

Authority:

By authority of Assistant Commissioner Tony Armstrong, Metro North Region, Queensland Ambulance Service (QAS).

Executive Summary:

On the 09th of June 2022 at 8:40pm the Queensland Ambulance Service received a Triple Zero Call (000) request for assistance at [REDACTED] to attend a [REDACTED]-year-old female patient [REDACTED]

QAS paramedics arrived on scene at 00:15am, 3 hrs and 35 mins after the initial request for service. The Brisbane Operations Centre was experiencing a high demand for service across the period.

On arrival, the responding officers reported that the patient was compliant and answering questions normally. At 00:29am, the patient was loaded and transport to hospital commenced. The attending paramedics later identified to the supervisor that the patient became erratic during transport, lunging at the patient care officer, resulting in the officers retreating from the vehicle for their safety.

At 00:43am, the paramedics requested Queensland Police Service (QPS) to attend the corner of Hamilton and Webster Road code 1. Following this transmission, the crew have activated the duress on their portable radio and provided additional information over the radio advising that the patient was now in control of their vehicle. At 00:49am, the Metro North Operations Supervisor (OS) was attached to the incident.

The patient has continued to remain in control of the vehicle and travel to the Prince Charles Hospital (PCH). On arrival at the hospital the patient has decamped from the vehicle prior to being returned to the Emergency Department at PCH by QPS.

The officers involved in the incident were not physically injured and all drugs and equipment in the vehicle were accounted for. There were no reports of damage to the vehicle following the incident.

Queensland Ambulance Service: Operational Incident Reporting

Terms of Reference:

This review will investigate all aspects of ambulance response to incident [REDACTED]. The review will examine ambulance operations prior to, during and following the response. This review will include all requirements outlined in the *Operational Incident Review Process*.

Incident Review/Investigation:

Scope

Metro North has reviewed the operational response and management of the incident and will identify any operational concerns with the incident.

Background

On the 09th of June 2022 at 8:40pm, the Brisbane Operations Centre received a request for service for a [REDACTED]-year-old female who was [REDACTED].

Timeline

- 8:40pm: Phone pick up
- 8:40pm: 1st key stroke
- 8:42pm: In queue 25D03 (not alert)
- 8:45pm: Incident downgraded by CDS from 1B to 2A (patient condition)
- 9:27pm: MHLC call back conducted
- 10:53pm: MHLC conducts 2nd call back
- 11:35pm: 2nd triple zero call received from caller
- 11:40pm: Case assigned to B501482
- 11:45pm: B501482 diverted to 1B at [REDACTED]
- 11:56pm: Case reassigned to B501242
- 00:15am: B501242 crew arrived on scene
- 00:17am: B501242 crew at patient
- 00:29am: B501242 departed scene for Prince Charles Hospital
- 00:43am: Sitrep from B501242 requesting QPS code 1
- 00:44am: Crew stopped at the roundabout of Webster and Hamilton Rd (AVL data)
- 00:44am: ICEMS request to QPS "QPS req L&S at round-about Webster and Hamilton"
- 00:45am: [REDACTED] Portable [REDACTED] duress activation
- 00:46am: QPS attached to the incident via ICEMS
- 00:47am: [REDACTED] sitrep requesting supervisor to be attached to the incident
- 00:47am: Vehicle mobile towards Prince Charles Hospital (AVL data)
- 00:48am: QPS were marked as responding to the incident
- 00:49am: [REDACTED] sitrep requesting QPS and Supervisor code 1 with both paramedics located on the corner of Webster Rd and Hamilton at the roundabout
- 00:49am: [REDACTED] confirm that they have taken up with QPS
- 00:50am: [REDACTED] sitrep crew advising they are they are with QPS now and one QPS vehicle is following the ambulance
- 01:00am: Vehicle located at Prince Charles Hospital (AVL)
- 01:08am: B507352 confirmed crew are safe and patient has been taken into the hospital with QPS

At 00:47am an OS was attached to the incident. The OS has provided appropriate briefings to senior officers including the State Operations Coordination Centre (SOCC) Room Manager, District Director and Assistant Commissioner. Additionally, the OS has ensured support was provided to the crew [REDACTED]

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Queensland Ambulance Service: Operational Incident Reporting



Queensland Ambulance Service: Operational Incident Reporting



Regional Endorsement

Name	Position	Signature	Date
Tony Armstrong	Assistant Commissioner	Electronically endorsed	19/07/2022
	Acting Director	Electronically endorsed	19/07/2022