

# Clinical Excellence Showcase 2024

<b>DAY ONE – TUESDAY 14 MAY 2024</b>	
8:30 am	<b>Registration</b> Coffee cart available
<b>Plenary 1 – Plaza Auditorium</b>	
9:00 am	<b>Welcome to Country</b>
9:10 am	<b>Official Opening – Michael Walsh, Director-General, Queensland Health</b>
9:25 am	<b>Jana Pittman – Just Another Hurdle</b>
10:15 am	<b>Q&amp;A session with Jana</b>
10:30 am	<b>Morning tea</b>
<b>Concurrent Session 1 – 10:50 am – 12:15 pm</b>	
<b>Small Change – Big Difference – Part 1 – Improving care at the coalface</b>	<b>For the greater good – Part 1 – Improving care for priority populations</b>
<b>Plaza Auditorium</b>	<b>Rooms P7-8</b>
Caroline Witter and Carly Cooper A novel approach from critical care to home in Regional FNQ, care provision in the right place, at the right time, a neonatal palliation experience Cairns and Hinterland HHS	Darsha Beetson MOB ED Children's Health Queensland
Dr Mandy Ng and A/Prof Nai An Lai HERCULES - Heparin Metro South HHS	Simone Thomason and Janet Manning Bridging the communication divide for patients with blood cancers Central West HHS
Matthew Scott and David Bell Implementation of a Volunteer Lived- Experience Trauma Peer Support Worker into the Gold Coast Trauma Service Gold Coast HHS	Steve Wallin Working together to improve outcomes: Better access to Medical Imaging in First Nations Communities in Torres and Cape Hospital and Health Service. Torres and Cape HHS
Dr Bhavesh Patel and Melissa Cullen American College of Surgeons (ACS) National Safety and Quality Improvement Program (NSQIP) Children's Health Queensland	Professor Peter Hopkins and Katrina Ghidella Establishment of new Cardia and Pulmonary Rehabilitation Programs within the Institute for Urban Indigenous Health (UIH) Network for First Nations people Metro North and Institute for Urban Indigenous Health
<b>Lunch – 12:15 pm – 12:55 pm</b>	

<b>Concurrent Session 2</b> <b>12:55 pm – 2:20 pm</b>	
<b>Future Focussed – Part 1 – <i>Virtual, data-driven or technologically advanced improvements</i></b> <b>Plaza Auditorium</b>	<b>Better care pathways – Part 1 – <i>Patient flow, improved access and community initiatives</i></b> <b>Rooms P7-8</b>
Clair Sullivan Banana in the tail pipe: problems and solutions with patient flow in QLD hospitals Metro North HHS	Scott Nash and Kym Murphy The Queensland Ambulance Service (QAS) Falls Co-Response Program Queensland Ambulance Service, Metro North and Metro South
Andrew Staib Emergency Medicine Foundation patient workflow Metro South HHS	Andrea Hetherington Paeds with a Wheeze: Improving Patient Flow through Nurse Led Stretching of Inhaled Salbutamol Metro North HHS
Karen Whitting Engaging General Practice to support the care of our community – a dashboard to understand our GP profile Gold Coast HHS	Nina Jordan, Janell Lobb, Stewart Reid Reducing Fail to Attend Rates in Cunnamulla and surrounding communities South West and Darling Downs HHS
Susara Saliba A study to understand preparedness for unexpected or unplanned maternity care in remote areas, following education delivered by Virtual Reality software North West HHS	Kellie Preston Innovation and Transformation of a Regional Allied Health Ecosystem - Allied Health Integrated Model of Care Framework Central Queensland HHS
<b>Afternoon tea</b> <b>2.20 – 2.40 pm</b>	
<b>Concurrent Session 3</b> <b>2:40 – 4:05 pm</b>	
<b>For the people – <i>Wellbeing, environmental impact, climate change and sustainability improvements</i></b> <b>Plaza Auditorium</b>	<b>Better care pathways – Part 2 – <i>Patient flow, improved access and community initiatives</i></b> <b>Rooms P7-8</b>
Erin McBride, Natasha Chong and Morgan Dempsey Culturally safe pregnancy options: build confidence and courage in discussing pregnancy options to improve access and client safety within rural and remote Queensland Cairns and Hinterland HHS	Kylie Bebel and Meagan Gough Hands Rapid Access Service: Reduced length of stay in Emergency and fracture clinic diversion Metro North HHS
Katherine Delany Metro South Allied Health Deadly Career Pathway Metro South HHS	Maree Wearne Nurse led multidisciplinary team secondary/tertiary prevention model of care for chronic conditions Mackay HHS

<p>Dr Emma Hodge          Medical Education and Wellbeing Registrar for          the Regional Medical Pathway          Wide Bay HHS</p>	<p>Dr Toni Weller, Dr Christopher Stelmaschuk,          Bethany Roche          Residential Aged Care Nurse Practitioner Service          (RAC-NPS)          Townsville HHS</p>
<p>Sian James          Virtual Reality in Mental Health Education          Gold Coast HHS</p>	<p>Dr Patrick Glover          Rapid Discharge Theatre List          Gold Coast HHS</p>
<p><b>Plaza Auditorium – 4:05 pm</b>  <b>Day one closes with the Honourable Minister Shannon Fentiman MP address</b>  <b>Minister for Health, Mental Health and Ambulance Services and Minister for Women</b></p>	

**DAY TWO – WEDNESDAY 15 MAY 2024**

8:15 am	<b>Healthcare Improvement Community of Practice (HICOP)</b> Share a coffee and pastry to celebrate HICOPs milestone of 1000 members across Queensland and beyond. The HICOP community is a place for anyone interested in all things improvement, sharing successes, collaborating on ideas and providing a platform for curiosity about how we can improve our healthcare system.	
8:45 am	<b>Registration</b> <b>Coffee cart available</b>	
<b>Plenary 2 – Plaza Auditorium</b>		
9:00 am	Dr Helen Brown, Deputy Director-General, Clinical Excellence Queensland open Day 2	
9:20 am	Professor Dan Siskind - Multimorbidity in severe mental illness and strategies for intervention	
9:50 am	Panel session – Caring for patients who present with mental health and physical health multimorbidity	
<b>Morning tea</b> 10:40 – 11:10 am		
<b>Concurrent Session 4 – 11:10 am – 12:55 pm</b>		
<b>Small Change Big Difference – Part 2 –</b> <i>Improving care at the coalface</i> <b>Plaza Auditorium</b>		<b>Better care pathways – Part 3 –</b> <i>Patient flow, improved access and community initiatives</i> <b>Rooms P7-8</b>
	Lucy Lyons Dysphagia Screening in Mater Emergency Department: A multi-stage pilot project Mater	Manaan Kar Ray The role of balancing risk and recovery in reducing length of stay for mental health emergency Metro South HHS
	Doug Murtagh Enhance patient care processes, Allied Health clinician satisfaction and patient outcomes for subacute elderly patients with Darling Downs Darling Downs HHS	Chelsea Rooney and Ellen Joyce Allied Health Weekend Uplift Sunshine Coast HHS
	Brett Coghill High risk = high reward: Reducing theatre cancellations Metro South HHS	Claire Dungalison and Anastasia Johnson Mater Homefront: A collaborative program supporting homeless patients beyond the Emergency Department Mater
	Gillian Matthews and Mark Crocker SCHHS intravitreal injection clinic improvements Sunshine Coast HHS	Hannah Russell, Stuart McCaskill and Stacey Cross North West HHS Hybrid Elective Orthopaedic Model of Care Metro South and North West HHS
	Linda Bradbury and Kelly Hollis Enhancing Gout Management Through Nurse-led Telehealth Care: A Comprehensive Approach	Dr Brent Simkus and Dr Min Fong Ipswich Hospital Acute Medicine Service West Moreton HHS

Gold Coast HHS		
<b>Lunch – 12:55 – 1:40 pm</b>		
<b>Concurrent Session 5 – 1:40 – 3:10 pm</b>		
<b>Future Focussed – Part 2 – <i>Virtual, data-driven or technologically advanced improvements</i></b>	<b>For the greater good – Part 2 – <i>Improving care for priority populations</i></b>	
<b>Plaza Auditorium</b>	<b>Rooms P7-8</b>	
Dr Adam Brand CareNow. Seamless clinical workflows, enhancing care and saving time Gold Coast HHS		Dr Frederick Graham The impact of a hospital-based Special Care Unit on behavioural and psychological symptoms in older people living with dementia Metro South HHS
Emily Simpson-Page Multi Disciplinary Approach Implementing New Radiation Oncology AI Driven Treatment Software Metro South HHS		Rachael Bagnall and Nadja Ibrahim The Sistas Shawl Project Metro North HHS
Katie Day Midwifery Group Practice Mater		Andrew Puffett The Treatment Translation Project Metro South HHS
Maria Van Ansem Orthopaedic Prison Telehealth Project Metro South HHS		Dr Neala Milburn Neuro intensive rehabilitation services Sunshine Coast HHS
<b>Day two close – 3:10 pm</b>		