

Clinical Excellence Showcase 2024

DAY ONE – TUESDAY 14 MAY 2024

Brisbane Convention and Exhibition Centre (BCEC), South Bank

8.30 am **Registration**
Coffee cart available

Plenary 1 – Plaza Auditorium

9.00 am **Welcome to Country**

9.10 am **Official Opening – Michael Walsh, Director-General, Queensland Health**

9.25 am **Jana Pittman – Just Another Hurdle**

10.15 am **Q&A session with Jana**

10.30 am **Morning tea**

Concurrent Session 1 – 10.50 am – 12.15 pm

Small Change – Big Difference – Part 1 –
Improving care at the coalface

Plaza Auditorium

For the greater good – Part 1 – Improving care for
priority populations

Rooms P7-8

Caroline Witter and Carly Cooper

A novel approach from critical care to home in Regional FNQ, care provision in the right place, at the right time, a neonatal palliation experience

Cairns and Hinterland HHS

Darsha Beetson

MOB ED

Children's Health Queensland

Mandy Ng and Nai An Lai

HERCULES - Heparin

Metro South HHS

Simone Thomason and Janet Manning

Bridging the communication divide for patients with blood cancers

Central West HHS

Matthew Scott and David Bell

Implementation of a Volunteer Lived-Experience Trauma Peer Support Worker into the Gold Coast Trauma Service

Gold Coast HHS

Steve Wallin

Working together to improve outcomes: Better access to Medical Imaging in First Nations Communities in Torres and Cape Hospital and Health Service.

Torres and Cape HHS

Bhavesh Patel and Melissa Cullen

American College of Surgeons (ACS) National Safety and Quality Improvement Program (NSQIP)

Children's Health Queensland

Peter Hopkins and Katrina Ghidella

Establishment of new Cardia and Pulmonary Rehabilitation Programs within the Institute for Urban Indigenous Health (IUIH) Network for First Nations people

Metro North and Institute for Urban Indigenous Health

Lunch – 12.15 pm – 12.55 pm			
Concurrent Session 2			
12.55 pm – 2.20 pm			
Future Focussed – Part 1 – <i>Virtual, data-driven or technologically advanced improvements</i>		Better care pathways – Part 1 – <i>Patient flow, improved access and community initiatives</i>	
Plaza Auditorium		Rooms P7-8	
	<p>Clair Sullivan</p> <p>Banana in the tail pipe: problems and solutions with patient flow in QLD hospitals</p> <p>Metro North HHS</p>		<p>Scott Nash and Kym Murphy</p> <p>The Queensland Ambulance Service (QAS) Falls Co-Response Program</p> <p>Queensland Ambulance Service, Metro North and Metro South</p>
	<p>Andrew Staib</p> <p>Emergency Medicine Foundation Patient Flow Study</p> <p>Metro South HHS</p>		<p>Andrea Hetherington</p> <p>Paeds with a Wheeze: Improving Patient Flow through Nurse Led Stretching of Inhaled Salbutamol</p> <p>Metro North HHS</p>
	<p>Karen Whitting</p> <p>Engaging General Practice to support the care of our community – a dashboard to understand our GP profile</p> <p>Gold Coast HHS</p>		<p>Nina Jordan, Janell Lobb, Stewart Reid</p> <p>Reducing Fail to Attend Rates in Cunnamulla and surrounding communities</p> <p>South West and Darling Downs HHS</p>
	<p>Susara Saliba</p> <p>A study to understand preparedness for unexpected or unplanned maternity care in remote areas, following education delivered by Virtual Reality software</p> <p>North West HHS</p>		<p>Kellie Preston</p> <p>Innovation and Transformation of a Regional Allied Health Ecosystem - Allied Health Integrated Model of Care Framework</p> <p>Central Queensland HHS</p>
Afternoon tea			
2.20 – 2.40 pm			
Concurrent Session 3			
2.40 – 4.05 pm			
For the people – <i>Wellbeing, environmental impact, climate change and sustainability improvements</i>		Better care pathways – Part 2 – <i>Patient flow, improved access and community initiatives</i>	
Plaza Auditorium		Rooms P7-8	
	<p>Erin McBride, Natasha Chong and Morgan Dempsey</p> <p>Culturally safe pregnancy options: build confidence and courage in discussing pregnancy options to improve access and client safety within rural and remote Queensland</p> <p>Cairns and Hinterland HHS</p>		<p>Kylie Bebel and Meagan Gough</p> <p>Hands Rapid Access Service: Reduced length of stay in Emergency and fracture clinic diversion</p> <p>Metro North HHS</p>
	<p>Katherine Delany</p> <p>Metro South Allied Health Deadly Career Pathway</p>		<p>Maree Wearne</p> <p>Nurse led multidisciplinary team secondary/tertiary prevention model of care for chronic conditions</p>

	Metro South HHS		Mackay HHS
	Emma Hodge Medical Education and Wellbeing Registrar for the Regional Medical Pathway Wide Bay HHS		Toni Weller, Christopher Stelmaschuk, Bethany Roche Residential Aged Care Nurse Practitioner Service (RAC-NPS) Townsville HHS
	Sian James Virtual Reality in Mental Health Education Gold Coast HHS		Patrick Glover Rapid Discharge Theatre List Gold Coast HHS
Plaza Auditorium – 4.05 pm Day one closes with the Honourable Minister Shannon Fentiman MP address Minister for Health, Mental Health and Ambulance Services and Minister for Women			

DAY TWO – WEDNESDAY 15 MAY 2024**Brisbane Convention and Exhibition Centre (BCEC), South Bank**

8.15 am	Healthcare Improvement Community of Practice (HICOP) Share a coffee and pastry to celebrate HICOPs milestone of 1000 members across Queensland and beyond. The HICOP community is a place for anyone interested in all things improvement, sharing successes, collaborating on ideas and providing a platform for curiosity about how we can improve our healthcare system.
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8.45 am	Registration Coffee cart available
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Plenary 2 – Plaza Auditorium

9.00 am	Dr Helen Brown, Deputy Director-General, Clinical Excellence Queensland open Day 2
9.20 am	Professor Dan Siskind - Multimorbidity in severe mental illness and strategies for intervention
9.50 am	Panel session – Caring for patients who present with mental health and physical health multimorbidity

Morning tea

10.40 – 11.10 am

Concurrent Session 4 – 11.10 am – 12.55 pm

Small Change Big Difference – Part 2 – <i>Improving care at the coalface</i> Plaza Auditorium		Better care pathways – Part 3 – <i>Patient flow, improved access and community initiatives</i> Rooms P7-8	
	Lucy Lyons and Tanya Hirst Dysphagia Screening in Mater Emergency Department: A multi-stage pilot project Mater		Manaan Kar Ray The role of balancing risk and recovery in reducing length of stay for mental health emergency Metro South HHS
	Doug Murtagh Enhance patient care processes, Allied Health clinician satisfaction and patient outcomes for subacute elderly patients with Darling Downs Darling Downs HHS		Chelsea Rooney and Ellen Joyce Allied Health Weekend Uplift Sunshine Coast HHS
	Brett Coghill High risk = high reward: Reducing theatre cancellations Metro South HHS		Claire Dunglison and Anastasia Johnson Mater Homefront: A collaborative program supporting homeless patients beyond the Emergency Department Mater
	Gillian Matthews and Mark Crocker SCHHS intravitreal injection clinic improvements Sunshine Coast HHS		Hannah Russell, Stuart McCaskill and Stacey Cross North West HHS Hybrid Elective Orthopaedic Model of Care Metro South and North West HHS
	Linda Bradbury and Kelly Hollis Enhancing Gout Management Through Nurse-led Telehealth Care: A Comprehensive		Brent Simkus and Min Fong Ipswich Hospital Acute Medicine Service West Moreton HHS

Approach Gold Coast HHS		
Lunch – 12.55 – 1.40 pm		
Concurrent Session 5 – 1.40 – 3.10 pm		
Future Focussed – Part 2 – <i>Virtual, data-driven or technologically advanced improvements</i>	For the greater good – Part 2 – <i>Improving care for priority populations</i>	
Plaza Auditorium	Rooms P7-8	
Adam Brand CareNow. Seamless clinical workflows, enhancing care and saving time Gold Coast HHS		Frederick Graham The impact of a hospital-based Special Care Unit on behavioural and psychological symptoms in older people living with dementia Metro South HHS
Emily Simpson-Page and Dominique Fogarty Multi Disciplinary Approach Implementing New Radiation Oncology AI Driven Treatment Software Metro South HHS		Rachael Bagnall and Nadja Ibrahim The Sistas Shawl Project Metro North HHS
Katie Day The Co-design of a Caseload Tracker app for on call Midwives Mater		Andrew Puffett The Treatment Translation Project Metro South HHS
Maria Van Ansem Orthopaedic Prison Telehealth Project Metro South HHS		Neala Milburn Neuro intensive rehabilitation services Sunshine Coast HHS
Day two close – 3.10 pm		