

# Medical Aids Subsidy Scheme (MASS) Palliative Care Programs

## Home Oxygen



### Who can get help?

- Are sick (or crook)
- Live in Queensland
- Have a Medicare Card



### Do I need to pay?

No, products are free\*  
\*You may need to pay for cylinder refills if they run out before the renewal date



### How do I get help?

Talk with your care team



### How long can I get

6 months



### What help can I get?

Oxygen to have at home to help short of breath

#### Oxygen devices



Oxygen concentrator and oxygen cylinder

#### Oxygen tubing



Connects to the concentrator or cylinder

#### Nasal prongs



Goes in your nose



### No smoking or vaping near home oxygen

You CANNOT get home oxygen if you smoke or vape



#### Find out more

Speak to your care team, scan the QR code or visit [health.qld.gov.au/mass](http://health.qld.gov.au/mass)  
Call MASS on 07 3136 3636 or 1300 443 570

Care Team: \_\_\_\_\_

Phone: \_\_\_\_\_

## Consumer Information

### Can I get home oxygen if someone else smokes or vapes in my home?

Yes, you can get home oxygen

People cannot not smoke or vape near you - it is unsafe to have oxygen near anything that can cause a fire

### What do I do if my oxygen cylinders run out before the cylinder renewal date?

Call 07 3136 3510. You may need to pay for the cylinder refills

### Can I get portable oxygen?

Oxygen is provided for use at home

Oxygen cylinders may be provided for limited use only

### Can I get help with my electricity bill?

You may be able to get assistance if you have an oxygen concentrator provided by MASS  
You will need to complete the Electricity Life Support Concession application form

### Contact your supplier using the phone number on the equipment

- If you need more tubing for your oxygen
- There is an emergency with your oxygen or a problem after hours

### Contact your care team

- If your oxygen cylinders run out of oxygen
- If you require oxygen for longer than 6 months
- If you have any questions about your oxygen.

### Notes

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**Featured artwork:** Connected to Country and Family by Leah Cummins. Winner, Advance Care Yarning Art Competition, PallConsult First Nations Palliative Care Project, Queensland Health.  
MASS PCEP Home Oxygen - Consumer Information  
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# Power Failure Emergency Plan for Home Oxygen Concentrators

**⚠️ Oxygen concentrators require electricity to work properly. ⚠️**

Emergency plans are required if you have an oxygen concentrator:

- Keep emergency plan with your concentrator, so you can find it easily
- Your care team can help with your emergency plan



**DO NOT smoke or vape near home oxygen**  
**DO NOT use matches, candles or naked flames near home oxygen**

**Keep the below items for emergency use:**

- A torch with spare batteries
- A battery powered radio to hear updates

**My flow rate advised by my care team is \_\_\_\_\_ litres per minute**

## In an emergency

1. Use backup oxygen cylinder
2. Use backup power (e.g. generator)
3. Call electricity supplier to check when power will be back
4. Limit physical activities
5. If worried, call an ambulance or your care team

## Contacts

Ambulance ☎ 0 0 0

Electricity supplier ☎ \_\_\_\_\_

Care team ☎ \_\_\_\_\_



**My plan:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_