Using your private health insurance in a public hospital is your choice

As an inpatient within our Sunshine Coast Hospital and Health Service (SCHHS) facilities you can elect to use your private health insurance for your inpatient hospital stay.

By using your private health insurance you assist us to:

• purchase new equipment
• improve and maintain our facilities
• improve and expand patient services
• increase the number of hospital beds
• increase resources.

You will receive the best possible care by our staff within our hospital and you may also be entitled to receive the following benefits:

• **Guarantee of no out-of-pocket expenses.**
  All patients are required to pay for scripted discharge medications. Any individual concessions will apply.

• **Discounted excess or co-payment**
  This is applicable to your hospital admission at this facility in accordance with your current private health insurance policy.

  If your excess exceeds the value of the accommodation for your stay, the remaining excess may still be applicable if you admit to another facility within the excess period.

Our Patient Option Liaison Officers provide patients and their families with an informed choice about being treated as a private patient and are able to liaise with your health fund to determine your eligibility.
SCHHS encourages easy billing processes. If you are Medicare eligible, privately insured for your admission and have elected to be a private patient, any associated accounts will be prepared by the hospital staff and, in most cases, submitted directly to your private health provider and Medicare on your behalf.

• NIB and HBF Patients - NIB and HBF may send accounts and cheques directly to the patient. If received please return these in the prepaid envelopes provided or contact us for further assistance.

• If your combined hospital stay in any facility exceeds 35 consecutive days and you are not covered under an acute care certificate you may be charged a long stay fee. This fee applies to all patients irrespective of private health insurance utilisation.

We are here to assist you and are happy to explain the process and associated benefits of using your private health insurance. We can answer any questions you may have in completing your Patient Election Form and a National Private Patient Hospital Claim Form.

Nambour General Hospital
PO Box 2604
Nambour West QLD 4560
Phone: 5470 5940

Gympie Hospital
Locked Mail Bag 15
Gympie QLD 4570
Phone: 5489 8404

Caloundra Health Service
2A West Terrace
Caloundra QLD 4551
Phone: 5436 8691

Maleny Soldiers Memorial Hospital
Bean Street, Maleny QLD 4552
Phone: 5420 5000

© State of Queensland (Department of Health) 2015
http://creativecommons.org/licences/by/3.0/au/deed.en