

Medical Aids Subsidy Scheme

# Application Guidelines for Patient Lifting Devices (Hoists) and Slings

Version 2.04 June 2020



## **MASS Application Guidelines for Patient Lifting Devices (Hoists) and Slings - Version 2.04 June 2020**

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An electronic version of this document is available at [health.qld.gov.au/mass](https://health.qld.gov.au/mass)

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# Aim of MASS

The aim of MASS is to provide endorsed aids and equipment (assistive technology) to eligible Queensland residents with a permanent and stabilised condition or disability. Assistive technology is selected to assist people to live in their home environment and avoid premature or inappropriate residential care or hospitalisation. To meet this aim, the assistive technology subsidised by MASS must be required for use within the home environment. MASS acknowledges that assistive technology may be used for some community access, although the MASS subsidy is not provided for this purpose as it is outside the scope of the scheme

MASS will subsidise one transfer device only – a patient transfer platform OR a standing hoist OR a mobile floor hoist OR a ceiling hoist OR a multilift hoist.

MASS will not subsidise a Patient Lifting Device for the purpose of lifting from the floor following falls. Falls prevention strategies should be identified and implemented and may include provision of a Patient Lifting Device to assist with safety during transfers and minimise risk of falls. For safety, medical advice or assistance should be sought prior to lifting following a fall in case significant injury has been sustained.

If a suitable device is held in MASS stock, MASS will allocate this item and arrange delivery to the requested address.

## Patient Lifting Devices (Hoists) and Slings

Patient Lifting Devices (Hoists) and Slings subsidised	Maximum MASS subsidy	May be subsidised when
Patient Transfer Platform	\$2000	<p>As an alternative to a hoist, MASS may subsidise a Patient Transfer Platform where the applicant meets the following criteria:</p> <ul style="list-style-type: none"> <li>Applicant is unable to effectively reposition their feet to complete a pivot or similar transfer.</li> <li>Applicant can adequately stand with the support provided by the device.</li> </ul> <p>N.b. MASS may not approve subsidy funding if applicant's function may change in the near future i.e. decline in ability to weight bear effectively.</p>
Standing hoist	\$3200	<ul style="list-style-type: none"> <li>Applicant is unable to stand without mechanical assistance.</li> <li>Applicant demonstrates reliable ability to assist with the standing action being facilitated by the hoist.</li> </ul> <p>N.b. MASS may not approve subsidy funding if applicant's function may change in the near future i.e. decline in ability to weightbear effectively.</p>

Patient Lifting Devices (Hoists) and Slings subsidised	Maximum MASS subsidy	May be subsidised when
Mobile floor hoist	\$2000	<ul style="list-style-type: none"> <li>Applicant is unable to effectively complete standing or nonstanding transfer using transfer assistance or devices such as a slide board.</li> <li>Carer is unable to effectively assist the applicant to transfer using grab rails, slide boards, or similar transfer devices.</li> </ul>
Mobile floor hoist, non-basic	\$2800	<p>Meets criteria for mobile floor hoist and 1 or more of the following:</p> <ul style="list-style-type: none"> <li>User weight exceeds 150kg.</li> <li>Increased lift height, leg spread, or boom length is required.</li> </ul>

A range of basic hoists should be trialled/considered and proven to be unsuitable. It is not adequate to trial a very small hoist and then request the next hoist in the same range.

Electric leg spread will not usually be considered as a reason for approval of the non-basic hoist subsidy. A MASS clinical Advisor should be consulted prior to proceeding with a request for non-basic subsidy funding for electric leg spread.

Ceiling Hoist (motor only)	\$2800	<ul style="list-style-type: none"> <li>Applicant must meet criteria for mobile floor hoist or standing hoist as above.</li> <li>MASS will not provide back up mobile floor hoists.</li> <li>Installation requirements have been met as per the <i>MASS 27 Ceiling Hoist Checklist</i>.</li> </ul>
Standard spreader bar – hoist attachment – mobile floor and ceiling hoist.	\$180	A standard spreader bar, the most basic hoist attachment, is to be considered/trialled first.
Pivot frame or alternate lifting attachment – mobile floor and ceiling hoist	\$500	A pivot frame, 4-point yoke or alternative lifting attachment may be subsidised if a standard spreader bar is unsuitable. Clinical justification must be provided.
Multilift Hoist	\$4000	<p>Meets criteria for mobile floor hoist and standing hoist and one or more of the following:</p> <ul style="list-style-type: none"> <li>Applicant requires support during standing and full lift for different transfer purposes.</li> <li>Applicant is able to complete stand transfer with assistance of standing hoist but will experience predicted decline in function (e.g. degenerative neurological condition).</li> <li>Applicant's ability to transfer fluctuates between needing full lift or assistance during standing.</li> </ul> <p>N.b. the function of the full lift component of the multilift hoist must be considered for current and likely future needs.</p>

Patient Lifting Devices (Hoists) and Slings subsidised	Maximum MASS subsidy	May be subsidised when
<b>Sling</b>	Cost of 1 sling	<ul style="list-style-type: none"> <li>• Sling is required for a MASS subsidised hoist where ownership and maintenance of the hoist is MASS' ongoing responsibility.</li> <li>• Sling must be the same brand as the hoist if it is: <ul style="list-style-type: none"> <li>– A sling for a standing hoist, or</li> <li>– To be used with a pivot frame, or</li> <li>– A different type of sling attachment other than a standard spreader bar</li> </ul> </li> <li>• Slings may be used with different brand hoists with the written endorsement of the hoist manufacturer.</li> <li>• In exceptional circumstances MASS may subsidise loop slings for use with different brand hoists fitted with a standard spreader bar. If the hoist manufacturer has not provided written endorsement to use the different brand sling, the <i>MASS 25 Hoist and Sling Compatibility Checklist</i> must be completed and submitted with the application.</li> </ul>
<b>Second sling</b>	\$300	<ul style="list-style-type: none"> <li>• Provide a second sling to all clients eligible for a hoist.</li> <li>• A different sling to the primary sling can be requested for a specific transfer.</li> </ul>

For all patient transfer platforms, patient lifting devices, and slings, items on the Standing Offer Arrangement (SOA) are to be considered first. Refer to [health.qld.gov.au/mass/prescribe/living/products-suppliers](http://health.qld.gov.au/mass/prescribe/living/products-suppliers). Non-SOA items can be considered where they have been demonstrated to better meet the applicant's clinical and functional needs. This equipment must meet MASS' purchasing requirements e.g. Australian Standards requirements where relevant.

## Remote Trial Subsidy (Up to \$200 per successful application)

The remote trial subsidy shall be available to suppliers who attend the trial appointment in remote areas with the applicant and therapist.

**The Remote Trial Subsidy shall be available for the following post codes:**

- |        |             |             |             |
|--------|-------------|-------------|-------------|
| • 4428 | • 4472      | • 4721-4733 | • 4809      |
| • 4454 | • 4474      | • 4735      | • 4816      |
| • 4455 | • 4475      | • 4736      | • 4820-4825 |
| • 4465 | • 4477-4482 | • 4778      | • 4828-4830 |
| • 4467 | • 4486      | • 4801      | • 4871-4876 |
| • 4468 | • 4488-4493 | • 4802      | • 4890-4892 |
| • 4470 | • 4707      | • 4805      | • 4895      |

# Permanent Loan, Repairs, Maintenance and Ownership

Patient Lifting Devices and slings are most often provided on permanent loan, with repairs and maintenance funded by MASS. For further details, refer to the following sections of the MASS General Guidelines:

- Permanent Loans
- Permanent Loans – Repairs and Maintenance
- Changes to Ownership of an Aids: This section includes information and the implications where equipment is either transferred from MASS to the applicant, or MASS takes over the ownership of equipment (e.g. similar equipment provided by interstate agencies).

## How to apply

Consult with an eligible prescriber to assist with assessment and selection of appropriate assistive technology. The prescriber will complete the MASS-eApply online application or the *MASS 20 Daily Living Aids and Mobility Equipment* application form and any extra documentation required; then submit the completed application to MASS - please refer to the list of application forms and documents required below.

## Trial and follow up requirements

All equipment should be adequately trialled in the home environment, or it must be demonstrated how the equipment will be compatible with the home in Part C of the application. A post-delivery follow-up visit is to be provided by the prescriber (or is referred onto another health professional) to ensure that:

- All items are delivered as quoted.
- The applicant and carer are familiar with operation and effective use of the equipment, and aware of maintenance and repair process.

N.b. a safety switch or residential current device must be installed for items connected to mains power for operating/charging.

## Eligible prescribers

Applicants wishing to apply must consult an:

- Occupational Therapist (OT); or
- Physiotherapist (PT); or

- Rehabilitation Engineer.

In rural and remote areas, a Registered Nurse may complete the application in consultation with one of the allied health professionals listed above.

## MASS-eApply Online Application

MASS-eApply is the preferred method of application for all Patient Transfer Platform, Patient Lifting Device, and Sling requests to MASS.

Online applications are designed to work across multiple platforms: computer/laptop, iPad, Android tablet or smartphone and across all MASS service areas.

As part of the eApply process, applicant's eligibility will be confirmed electronically.

Further Information: [health.qld.gov.au/mass/mass-online-applications](https://health.qld.gov.au/mass/mass-online-applications)

To register: [forms.health.qld.gov.au/#/vault](https://forms.health.qld.gov.au/#/vault)

To login: [forms.health.qld.gov.au/#/login](https://forms.health.qld.gov.au/#/login)

For enquiries and technical assistance contact: [MASS-eApply@health.qld.gov.au](mailto:MASS-eApply@health.qld.gov.au)

## Application forms and documents required for non MASS-eApply applications

Equipment Category	Application Requirements
Patient Transfer Platform	Include each of the following: <ul style="list-style-type: none"> <li>• MASS 20 Daily Living Aids and Mobility Equipment, Part A Applicant Details.</li> <li>• MASS 20 Daily Living Aids and Mobility Equipment, Part B Prescriber assessment, Part C Equipment Application.</li> <li>• Signed MASS 84 Proxy Access to Centrelink Information Form or Photocopy of both sides of the applicant's concession card.</li> <li>• Quote for hoist and sling.</li> <li>• If required, MASS 25 Hoist and Sling Compatibility Checklist – refer to slings section above.</li> </ul>
Standing Hoist	
Mobile floor hoist	
Mobile floor hoist non-basic	
Hoist attachment – mobile floor and ceiling hoist	
Multilift-hoist	
Ceiling hoist	For all ceiling hoist requests, provide above documentation with the addition of: Signed MASS 27 Ceiling Hoist Checklist.



Equipment Category	Application Requirements
<p><b>Replacement slings and sling only applications (including requests for second sling)</b></p>	<p>If a sling needs immediate replacement (e.g. worn straps, stitching coming apart) and is to be replaced with the same brand/size/model, contact MASS repairs, phone 3136 3545 or 3136 3636, or for north Queensland clients 07 4433 8000. For sling only applications, or to replace with a different size/model of sling, or where replacement is not required immediately:</p> <ul style="list-style-type: none"> <li>• Complete the Daily Living Aids and Mobility Equipment Letter Template completing the 'additional or change' section or 'replacement with like item' section as appropriate.</li> <li>• Signed MASS 84 Proxy access to Centrelink information form or photocopy of both sides of the applicant's concession card.</li> <li>• Quote for the item.</li> </ul> <p>N.b. if applying for other equipment in the one application, a MASS 20 Daily Living Aids and Mobility Equipment application form can be used.</p>
<p><b>Replacement with same brand, model and size equipment (i.e. like for like) that is beyond economical repair but remains suitable</b></p>	<p>Complete the Daily Living Aids and Mobility Equipment Letter Template.</p> <ul style="list-style-type: none"> <li>• Signed MASS 84 Proxy access to Centrelink information form. or photocopy of both sides of the applicant's concession card</li> <li>• Quote for the item.</li> </ul> <p>At MASS' discretion, equipment deemed beyond economic repair, may be replaced without requiring documentation. This is considered on a case by case basis. To discuss, contact MASS Repairs, phone 3136 3545 or 3136 3636, or for north Queensland clients 07 4433 8000.</p> <p>N.b. if applying for other equipment in the one application, a MASS 20 Daily Living Aids and Mobility Equipment application form can be used.</p>