Cancer care
statewide health service strategy 2014

Approximately one in two Australians will develop cancer.
Cancer is a major cause of illness in Australia—placing a significant burden on individuals, families, society and the healthcare system.
Advances in the prevention, detection, diagnosis and treatment of cancer are allowing many more people to survive and live longer with the disease. As the number of survivors grows, the impact on the healthcare system will increase. By 2020 cancer is expected to be the largest burden of disease worldwide.
The Cancer care statewide health service strategy 2014 provides a 10 year vision on the delivery of quality cancer care services across Queensland. The strategy provides patient focussed service directions so people receive equitable access to the highest standard of cancer care.

A quality cancer service:
- is supportive and responsive to all people affected by cancer
- provides safe, timely, integrated, multidisciplinary assessment and care close to home, and as safe and practical as possible
- incorporates cancer treatment models spanning the whole-of-care
- supports integration to offer the best treatment in the most appropriate place
- forms partnerships across remote, regional, urban and tertiary centres
- advocates a culture of education, training and research with peer support across all disciplines
- has access to high-quality data that supports continuous quality improvement.

The strategy is structured around four service directions that address identified health service needs and issues. Each service direction is underpinned by a series of key objectives and clear actions. It is expected that key stakeholders will be responsible for cancer care and will work collaboratively to achieve the full potential of this strategy.

<table>
<thead>
<tr>
<th>Service direction 1 (consistency)</th>
<th>Service direction 2 (relationships)</th>
<th>Service direction 3 (access)</th>
<th>Service direction 4 (systems)</th>
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<tbody>
<tr>
<td>Promote consistency of care.</td>
<td>Provide services through a network of integrated, coordinated, efficient service partners.</td>
<td>Continuously improve capability to support accurate and timely cancer diagnosis.</td>
<td>Support improvement through information systems, research and education.</td>
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<td><strong>Objectives</strong></td>
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<td>Improve cancer care delivery to patients.</td>
<td>Improve system governance arrangements.</td>
<td>Improve the uptake of effective screening programs.</td>
<td>Improve the ability of the Hospital and Health Service to monitor access, waiting times, education, teaching and research activities.</td>
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<td>Improve cancer care decision making.</td>
<td>Conduct local health service planning to integrate and co-ordinate cancer care services.</td>
<td>Improve access to highly specialised services.</td>
<td>Strengthen quality and safety systems.</td>
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<tr>
<td>Continue to promote consistency of care.</td>
<td>Enhance service networks.</td>
<td>Improve timely access to multidisciplinary teams.</td>
<td>Increase the use of statewide cancer information systems.</td>
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<td>Promote the adoption of the Clinical cancer care framework.</td>
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<td>Reduce patient waiting times.</td>
<td>Improve the identification of workforce requirements.</td>
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<td>Continue the implementation of a cancer care coordination model.</td>
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<td>Reduce variations in cancer outcomes.</td>
<td>Optimise the use of existing human resources.</td>
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<td>Improve cancer support programs for all people affected by cancer.</td>
<td>Improve clinical trial participation.</td>
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<td>Improve access to high-quality end-of-life care.</td>
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Clinical Cancer Care Framework

Endorsed Version 1.0 June 2014

- **Patient**
- **Clinician**

**Process Referral**
- Receive and process referral
- Clinical assessment of referral
- Confirmed diagnosis of cancer direct refer to MDT

**Referral Assessment**
- Specialist assessment and diagnostic work up (as recommended by available tumour stream protocol)

**Specialist Review**
- Review to establish:
  - Staging of cancer
  - Recommend a care plan
  - Location for treatment based on Clinical Services Capability Framework, Medical and Social Outcomes, other relevant factors
  - Advanced Care Planning

**Diagnostics**
- Review to establish:
  - Staging of cancer
  - Recommend a care plan
  - Location for treatment based on Clinical Services Capability Framework, Medical and Social Outcomes, other relevant factors
  - Advanced Care Planning

**MDT Review**
- Specialties involved determined by care plan/response assessment
- Treatment as recommended in care plan and agreed by patient
- Monitor and assess response to treatment
- Curative or Palliative Treatment

**Review & Transfer**
- Follow up plan determined may include:
  - Shared care follow up ongoing monitoring
  - Rehabilitation
  - Specialist Palliative Care
  - Other

**Treatment Interventions**
- Follow up plan determined may include:
  - Shared care follow up ongoing monitoring
  - Rehabilitation
  - Specialist Palliative Care
  - Other

**Response Assessment**

**Follow Up**

**Care Coordination including Primary & Supportive Care**
- Work up including Diagnostics
- Stage Cancer & Establish Care Plan
- Treatment Outcomes
- Supportive & Palliative Care
- Treatment Interventions