FREQUENTLY ASKED QUESTIONS (FAQs) – TABLE OF CONTENTS

Note: all applicants are encouraged to contact each individual internship hospital should they have site specific questions about any information contained herein.

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### CORE TERMS

**What core and elective terms does your facility offer PGY1?**

Queensland Health terms has five terms for 2020 – four terms of 10 weeks and one term of 12 weeks, unless otherwise specified.

<table>
<thead>
<tr>
<th>Core Terms:</th>
<th>Elective Terms:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicine (including Palliative Care)</td>
<td>Rehabilitation</td>
</tr>
<tr>
<td>Surgery</td>
<td>External rotations to Rural hospitals</td>
</tr>
<tr>
<td><strong>Also available as:</strong></td>
<td>Psychiatry</td>
</tr>
<tr>
<td>Orthopaedics</td>
<td>Anaesthetics</td>
</tr>
<tr>
<td>Emergency</td>
<td>Paediatrics General – Emergency and Surgery</td>
</tr>
<tr>
<td>Obstetrics and Gynaecology</td>
<td></td>
</tr>
</tbody>
</table>

Additional Information:
A second term in Medicine, Surgery or Emergency may also be offered as a non-compulsory term.

### TERMS FOR PGY2

**What terms does your facility offer PGY2?**

Queensland Health terms has five terms for 2020 – four terms of 10 weeks and one term of 12 weeks, unless otherwise specified.

- Medicine including subspecialties
- Surgery including subspecialties
- Orthopaedics
- Anaesthetics
- Intensive Care Unit
- Obstetrics & Gynaecology
- Paediatrics
- Psychiatry
- Emergency Department
- Radiology
- Rehabilitation
- Geriatrics
- Rural Relieving

PGY2 are required to undertake a period of night duty and rural relieving.
## Accredited Training Positions

**What accredited training positions does your facility offer?**

Queensland Health terms has five terms for 2020 – four terms of 10 weeks and one term of 12 weeks, unless otherwise specified.

<table>
<thead>
<tr>
<th>Registrars/Principal House Officers</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Anaesthetic</td>
</tr>
<tr>
<td>• Emergency Medicine</td>
</tr>
<tr>
<td>• Intensive Care</td>
</tr>
<tr>
<td>• General Medicine (core and advanced training) various medical sub-specialties</td>
</tr>
<tr>
<td>• Obstetrics and Gynaecology</td>
</tr>
<tr>
<td>• Orthopaedics</td>
</tr>
<tr>
<td>• Paediatrics</td>
</tr>
<tr>
<td>• Psychiatry</td>
</tr>
<tr>
<td>• Radiology</td>
</tr>
<tr>
<td>• General Surgery</td>
</tr>
<tr>
<td>• Ear Nose and Throat</td>
</tr>
<tr>
<td>• Urology</td>
</tr>
<tr>
<td>• Rehabilitation</td>
</tr>
<tr>
<td>• Palliative Care</td>
</tr>
</tbody>
</table>

## Rotations

**Will there be opportunities to do term rotations at another facility? If yes, which facility/facilities will the rotation(s) be to?**

Yes – PGY1s – Rural hospital rotations to St. George, Roma and Charleville.

## Rural/Country Relieving

**Is rural/country relieving part of PGY1?**

No - only PGY2 and above

## Remote Call

**Does your facility require remote call? If yes, what are the conditions?**

Yes. Departments have an after-hours roster which includes remote call. Rostering details available from Department Coordinators.
### WARD CALL

Does your facility require ward call? If yes, what are the conditions?

Yes. Each department has an after-hours roster which includes evening Ward Call. Interns are well supported by the Clinical Team Coordinator (Senior Nurse) and can access rostering details by contacting Department Coordinators. Interns do not do night Ward Call.

### EDUCATIONAL SESSIONS

Does your facility provide educational sessions? If yes, what type of educational sessions and how often would they occur?

- 10 day Intern hospital-wide orientation program including essential skills revision immediately before commencing duty.
- 1 Intern-specific hospital-wide education session per week at GCUH & Robina Hospital
- Department-based educational sessions.
- Interns and House Officers are encouraged to attend any additional education sessions deemed relevant to training, including procedural skills and simulation training.

### SUPPORT FOR INTERNS

What type of support does your facility provide for Interns?

- Director of Clinical Training
- Medical Education Unit
- Administrative Support Staff in Medical Support Services Unit
- Personal and professional support for all junior medical staff
- Mentoring Support and Career Advisors

### WORKLOAD AND OVERTIME

What is the average workload per week for each core and elective term? Is overtime required? If yes, will this be paid?

- Workload and overtime varies according to the unit in which you are working.
- You will be required to work a 38 hour week and the overtime will depend on the hours worked in the unit to which you are allocated.
- You will be paid shift penalties and overtime accordingly.
- Fatigue mentoring/management system.

### NIGHT DUTY

Does your facility require night duty? If yes, what are the conditions?

Interns are not required to participate in hospital wide night duty. However, during their Emergency Department rotation, they are rostered on night shift under full supervision.
**LEAVE**

Am I able to take leave any time during the year or will I have to be part of a leave roster?

You will be allocated Annual Leave in a 5 week block in accordance with your preferences and in line with the term dates.

You will be supplied with a preference form to indicate your leave preferences. Every effort is made to accommodate holiday requests. Annual leave is allocated as part of the non-compulsory term. Leave cannot be taken in any core term.

**LEAVE IN ADVANCE**

Do I need to negotiate my leave in advance?

Who do I need to negotiate leave with and when do I need to do this by?

Yes. A preference form will be distributed to all interns upon appointment. The Intern Roster incorporates leave options.

**HECS/HELP**

Does your facility qualify for the HECS/HELP Reimbursement Scheme?

**Important Information**

The HECS Reimbursement Scheme will cease on 30 June 2015. No further payments will be made for periods of service or training after this date, however you may be eligible for final payments up to 30 June 2015.

**Claiming Final Payments**

You can still apply to receive a payment if you have finished the initial 12 month period or a subsequent six month period of service or training in an eligible location on or before 30 June 2015.

You will need to apply using the relevant application form and submit your completed application (including all required supporting documentation as per the Scheme Guidelines) to the Department of Human Services (DHS) by 31 July 2015.

If you commenced a subsequent six month qualifying period of service or training in an eligible location prior to 2 June 2015 but will not have completed it by 30 June 2015, then you can also apply for a pro-rata subsequent payment. This payment will be available for eligible participants in the Scheme who have already been deemed eligible for a previous payment and meet the eligibility criteria.

You will need to apply using the pro-rata payment form (currently in development) and submit your completed application (including all required supporting documentation as per the Scheme Guidelines) to DHS by 31 July 2015.

**More information**

For more information about the cessation and final payment arrangements, please refer to these Frequently Asked Questions or call DHS on 1800 010 550 (call charges may apply).

*Please note, the Gold Coast University Hospital does not qualify for the HECS Help Reimbursement Scheme.*
### RELOCATION

**Does your facility provide financial assistance with relocation?**

All reasonable costs as per GCH Policy for junior doctor relocations.

### ACCOMMODATION

**Does your facility provide accommodation or financial assistance with accommodation?**

No

### PART-TIME OR JOB-SHARE

**Is part time or job share an option your facility can accommodate?**

Yes. Will be considered on a case-by-case basis. Job sharing arrangements to be confirmed by the Director Clinical Training.

### LATE START

**Is Late Start an option your facility can accommodate?**

No.

### SWAPPING OR TRANSFERS

**Does your hospital consider swapping or transfer requests?**

Yes, Swapping/transfers will be considered under exceptional circumstances and approved as per Intern Recruitment Policy.

**If yes, what are the terms and conditions associated with a swap or transfer?**

Yes, Swapping/transfers will be considered under exceptional circumstances and approved as per Intern Recruitment Policy.

### INTERN: CONSULTANT RATIO

**What is your average intern: consultant ratio?**

Ratio per intern – Ratio will vary depending on the unit; between 2.8 to 3.8 Consultants.
FACILITY BENEFITS

What other services (e.g.: library, gym, swimming pool, close to shopping centers and public transport etc) does your facility offer?

- Library with access to computers 24/7
- Beach and numerous theme parks
- Bus services
- Free Shuttle bus between GCUH and Robina campuses
- 10 Minute walk from Robina Hospital to Robina Town Shopping Centre
- Bus service and train station adjacent to Robina hospital.
  Light rail direct to GCUH

CAR PARKING

What parking arrangements can your facility offer?

GCUH: Multiple level car park. Cost to QH staff is $10.00 per day. Robina Hospital: $5.00 per day. Salary Sacrifice arrangements available.

LIFESTYLE OFFER

What sort of lifestyle can your location offer?

- Best beaches in the world / surfing
- Great restaurants
- Proximity to schools and universities
- Hinterland with rain forest nearby, bushwalking, outdoor activities etc
- Numerous entertainment facilities including theme parks

OTHER DETAILS

Is there any additional information you would like to provide that we haven’t covered previously?

- Gold Coast Health provides care in hospital and community settings across the expansive Gold Coast region.

- The Gold Coast University Hospital (GCUH) is a 750 bed hospital and is one of Queensland’s largest clinical teaching and research facilities. GCUH provides specialised health services that meet the needs of patients as well as the learning requirements of our future clinicians. Robina is a 364 bed facility in the heart of Robina CBD and is the sixth largest hospital in Queensland.
<table>
<thead>
<tr>
<th>Neil Smith</th>
<th>Maggie Armitage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manager Medical Support Services Unit</td>
<td>Senior Medical Support Officer – Medical Support Services Unit</td>
</tr>
<tr>
<td>Phone: +61 7 5687 3874</td>
<td>Phone: +61 7 5687 3883</td>
</tr>
<tr>
<td>Fax: +61 7 5687 3797</td>
<td>Fax: +61 7 5687 3797</td>
</tr>
<tr>
<td><a href="mailto:Neil.Smith2@health.qld.gov.au">Neil.Smith2@health.qld.gov.au</a></td>
<td><a href="mailto:Maggie.Armitage@health.qld.gov.au">Maggie.Armitage@health.qld.gov.au</a></td>
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