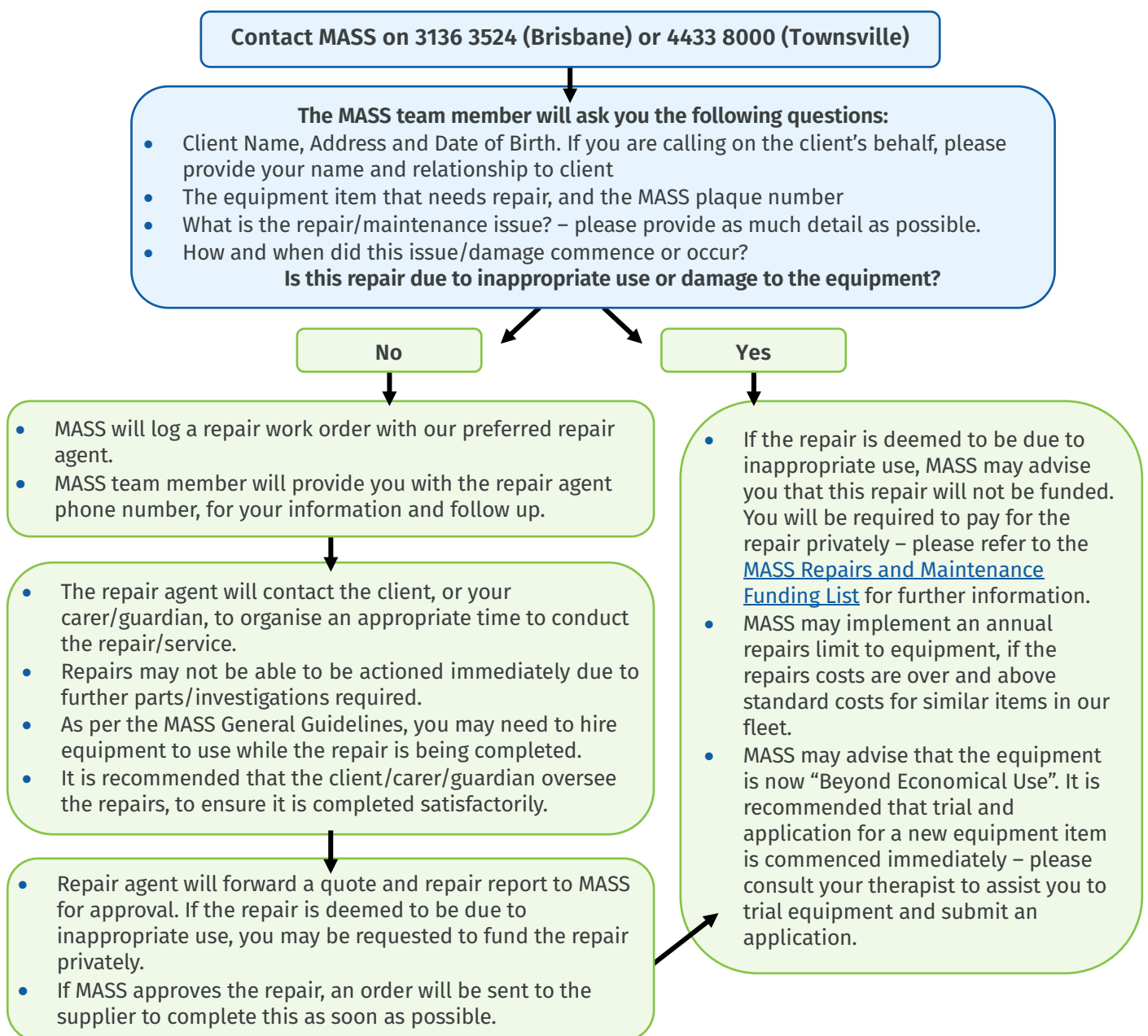


Equipment Repairs and Maintenance Information Sheet

Flowchart for MASS Plaqued Equipment

Medical Aids Subsidy Scheme (MASS) will pay for repairs and maintenance arising from reasonable 'wear and tear' to aids on permanent loan. It is MASS's expectation that clients perform general maintenance daily/weekly on their equipment. Please refer to your user manual or MASS resources for further advice and instructions. If you require adjustments to the equipment or modifications, please consult your therapist.

For other general repairs, please follow the below process.





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