

From: Jeannette Young
To: CHO_ESQ
Subject: FW: Follow Up Regarding Reopening of Queensland Border to the ACT
Date: Monday, 7 December 2020 2:20:46 PM
Attachments: [image001.gif](#)
[image001.gif](#)
[image002.jpg](#)
[image003.jpg](#)
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[image006.png](#)
[image007.png](#)
[image008.png](#)
[image009.png](#)

Queensland Government

**Dr Jeannette Young PSM**

MBBS (Sydney), MBA (Macq), DUni (Griffith),
 DUni (QUT), FRACMA, FFPH, FCHSM(Hon)

Chief Health Officer and

Deputy Director-General Prevention Division

Chief Medical Officer | Queensland Health

P (07) **s.73**

E CHO_CHO@health.qld.gov.au

W health.qld.gov.au

A [Floor 7, 33 Charlotte Street, Brisbane QLD 4000](#)

campaign image



Queensland Health acknowledges the Traditional Custodians of the land across Queensland, and pays respect to First Nations Elders past, present and future.

From: Danielle Cohen <[REDACTED]@ministerial.qld.gov.au>
Sent: Thursday, 15 October 2020 7:43 PM
To: Jeannette Young [REDACTED]@health.qld.gov.au>
Cc: CHO COVID <CHO-COVID@health.qld.gov.au>
Subject: Fwd: Follow Up Regarding Reopening of Queensland Border to the ACT

Hi Jeannette

Passing this on to you as requested. For your consideration and action as required.

Thanks
 Danielle

Sent from my iPhone

Begin forwarded message:

From: Stephen Byron **s.47(3)** [\[REDACTED\]@canberraairport.com.au](mailto:[REDACTED]@canberraairport.com.au)
Date: 15 October 2020 at 7:20:08 pm AEST
To: Danielle Cohen [REDACTED] [\[REDACTED\]@ministerial.qld.gov.au](mailto:[REDACTED]@ministerial.qld.gov.au), Tim Linley [REDACTED] [\[REDACTED\]@ministerial.qld.gov.au](mailto:[REDACTED]@ministerial.qld.gov.au), Greg Fowler [REDACTED] [\[REDACTED\]@ministerial.qld.gov.au](mailto:[REDACTED]@ministerial.qld.gov.au), Denise Spinks [REDACTED] [\[REDACTED\]@ministerial.qld.gov.au](mailto:[REDACTED]@ministerial.qld.gov.au)
Cc: BARR [REDACTED] [\[REDACTED\]@act.gov.au](mailto:[REDACTED]@act.gov.au), Robert Graham [REDACTED] [\[REDACTED\]@police.qld.gov.au](mailto:[REDACTED]@police.qld.gov.au)
Subject: Fwd: Follow Up Regarding Reopening of Queensland Border to the ACT

Dear Danielle

I would be grateful if you could pass the information below and this now onto your Chief Health officer for her consideration as part of her end of month review of border restrictions and hotspots.

You will see that in all of the areas around the ACT, there remain no cases over the last four weeks. This had been the situation for the last two periods of reporting to you on the end of month situation.

I would be grateful if you could consider a reopening of the air border with QLD to include the areas around Canberra....perhaps up to 100 km or specific Council area a or in the alternative, deem only the Greater Metropolitan

area of Sydney as a Hotspot.

This would mean pax would need to declare that they had not visited Greater Sydney in the last 14 days.

I would be most grateful on behalf of aviation employees, additional travelling passengers and the airlines if this could be implemented from 1 November and importantly that it not wait for the border to reopen to the whole of NSW even if that might occur perhaps in the period as early as 7-10 November.

As always happy to discuss and address any concerns or implementation details.

Kind regards and take care

Stephen

Begin forwarded message:

From: s.47(3)(b) <[REDACTED]@canberraairport.com.au>
Date: 15 October 2020 at 8:49:35 am AEDT
To: Stephen Byron <[REDACTED]@canberraairport.com.au>
Cc: [REDACTED] <[REDACTED]@canberraairport.com.au>
Subject: RE: Follow Up Regarding Reopening of Queensland Border to the ACT

Hi Stephen,

Please see below:

Locally acquired Covid-19 cases and tests in the last four weeks – up to 8pm 13 October 2020.

Local Government Area	Cases	Cases with unknown source	Total tests	Test rate (per 1000)
Queanbeyan-Palerang	0	0	1,122	18
Yass Valley	0	0	213	12
Snowy Valleys	0	0	275	19
Snowy Monaro Regional Council	0	0	456	22
Total	0	0	2,066	-

(Total tests are down by 2,309 from the previous 4 weeks)

Anything else, let me know.

Thanks,

[REDACTED]

[REDACTED]

| Canberra Airport

Level 4, 21 Terminal Avenue | Plaza Offices – West | Canberra Airport ACT 2609

T 02 [REDACTED]



Our office is located in the Plaza Offices – West above the terminal carpark. [Click here](#) for directions.

From: Stephen Byron <[REDACTED]@canberraairport.com.au>
Sent: Thursday, 15 October 2020 8:36 AM
To: [REDACTED] <[REDACTED]@canberraairport.com.au>
Cc: [REDACTED] <[REDACTED]@canberraairport.com.au>

Subject: FW: Follow Up Regarding Reopening of Queensland Border to the ACT

Can I get this table again of the area around CBR – there have been no cases.

Thanks heaps

Stephen Byron
Managing Director | Canberra Airport

Level 4, 21 Terminal Avenue | Plaza Offices – West | Canberra Airport ACT 2609

T +61 2 **s.47(3)**



Our office is located in the Plaza Offices – West above the terminal carpark. [Click here](#) for directions.

From: Stephen Byron

Sent: Wednesday, 16 September 2020 7:33 PM

To: Danielle Cohen **s.73** [@ministerial.qld.gov.au](mailto:s.73@ministerial.qld.gov.au)

Cc: Denise Spinks [@ministerial.qld.gov.au](mailto:denise.spinks@ministerial.qld.gov.au); Tim Linley [@ministerial.qld.gov.au](mailto:tim.linley@ministerial.qld.gov.au); greg.fowler@ministerial.qld.gov.au; act.gov.au

Subject: Follow Up Regarding Reopening of Queensland Border to the ACT

Dear Chief Health Officer and Deputy Premier Miles

A small follow up in the context of your Premier's comments this afternoon – firstly be assured that we are ready to implement any necessary process and to work with your officials to develop a robust process to mitigate and eliminate any risks associated with the opening of the "Air" Border to Queensland from the ACT.

In that context, I am happy to share any information about the measures that the SA Govt have put in place – particularly their requirement that every passenger flying from Canberra Airport (or flying through Sydney Airport as a Transit passenger ie not leaving the domestic terminal) complete a declaration that the passenger has not been in NSW or Victoria in the last 14 days. There is no requirement that an ACT drivers licence be shown but as we have suggested this could be a requirement – they did not adopt this as it allowed people living in the ACT who have not yet become permanent residents and changed their drivers licence over to travel so long as they complied with the 14 rule of not being in NSW.

I might add that the Qld Govt website for exemptions and entry is far simpler to use than the SA Govt website – accordingly it may be well suited to a different process which may be more formalised and stringent but at the same time result in an easier interface for travellers.

Secondly – the proposal is initially to open the Air Border for travellers from the ACT only – obviously it is a larger step to allow the surrounding area of NSW to also use Canberra Airport to fly to Qld. We do not propose that this be implemented unless your health advice supports such a move and further until we prove up the protocols for the ACT in the first phase. However, it may be useful to have regard to the level of Covid cases in NSW areas surrounding NSW. In that regard, I note that there has been no community transmission in Regional NSW for in two months as set out below.

Please see the following update for **Locally acquired Covid-19 cases and tests in the last four weeks – up to 8pm 15 September 2020.**

Local Government Area	Cases	Cases with unknown source	Total tests	Test rate (per 1000)
Queanbeyan-Palerang	0	0	2,042	33
Yass Valley	0	0	548	32
Snowy Valleys	0	0	808	56
Snowy Monaro Regional Council	0	0	977	47
Total	0	0	4375	-

<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/stats-local.aspx>

I further note from our previous records the following which confirms there have been no cases in surrounding NSW for over two months:

Locally acquired COVID-19 cases and tests in the last four weeks – up to 8pm 13 August 2020

Local Government Area	Cases	Cases with unknown source	Total tests	Test rate (per 1000)
Queanbeyan-Palerang	0	0	2,230	36
Yass Valley	0	0	555	32
Snowy Valleys	0	0	745	51
Snowy Monaro Regional Council	0	0	1,181	57
Total	0	0	4,711	-

As always these are decisions for your Government having regard to the health advice and we strongly support and respect them.

Our role is to work collaboratively and constructively with you to make the protocols which you establish work and ensure full compliance. I reaffirm our operational readiness.

Kind regards

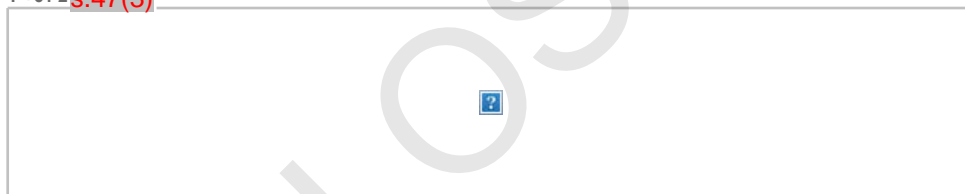
Stephen

Stephen Byron

Managing Director | Canberra Airport

Level 4, 21 Terminal Avenue | Plaza Offices – West | Canberra Airport ACT 2609

T +61 2 **s.47(3)**



Our office is located in the Plaza Offices – West above the terminal carpark. [Click here](#) for directions.

From: Stephen Byron

Sent: Tuesday, 15 September 2020 3:26 PM

To: 'Danielle Cohen' **s.73** @ministerial.qld.gov.au

Cc: 'Denise Spinks' @ministerial.qld.gov.au; 'Tim Linley' @ministerial.qld.gov.au; 'Greg Fowler' @ministerial.qld.gov.au; 'barr@act.gov.au' @act.gov.au

Subject: RE: Request for Discussion Around Borders and ACT Residents Only

Dear Chief Health Officer and Deputy Premier Miles

Firstly, let me express my heartfelt concern at the unbelievable pressure upon both of you and also your Premier in relation to border closures. This Covid pandemic is workload, pressure and uncertainty enough without the additional pressures – genuinely I feel for you and commend you for your composure in recent days.

Decency and kindness and care and respect are critical to us all getting through this together. You will see our email footer below.

I understand that at the end of each month the issue of entry to Queensland is reviewed and revisited and I wanted to ask that when this is next considered, consideration be given to the following:

- 1 Treatment of the ACT and Canberra separate and distinct to NSW and especially to Sydney.
- 2 If the health advice supports a conclusion that the ACT is not a Covid 19 Hotspot then, the possible opening of the Qld Border to ACT Residents only.

- 3 The possibility of reopening the Qld Border to air travel only in the first instance – this ensures a very high level of control both in terms of volume and process of scrutiny of persons entering Queensland. It is a conservative and subject to the health advice appropriate first step.
- 4 The evidence arising from South Australia's reopening of its Border to the ACT (air border only) and the processes that ensure the integrity of this controlled and limited opening.

In terms of timing, this is of course a matter for you and your decisions around the health advice. However, should you make a decision at the end of this month to open the Qld Border, the commencement date could be immediate (as has been the case today with Sth Aust) or perhaps for an appropriate start date between 1-10 October? The Airlines and the Airports do not need a significant ramp up time but the sooner an announcement is possible and certainty is able to be shared with the community, the better for the return of passengers and thus jobs to this sector. However, we respect your processes and decision making.

We confirm the arrangements in our previous correspondence regarding enforcing the restriction on allowing ACT residents only and not permitting NSW residents and note that we can implement any other processes that might be required. We also note that any flight from Canberra would be met by Queensland Government officials (including Qld Police) and all arriving passengers would be properly and thoroughly checked for the appropriate evidence and paperwork.

In support of our submission to you, we note that:

- 1 The ACT does not have any community transmission of the virus – and never has – despite having had open borders with NSW for the whole of the Covid period.
- 2 The ACT has not had a Covid case now for more than 64 days – that last case was from a Victorian **ROAD** traveller which affected four people within the ACT. This cluster was actively and successfully managed.
- 3 Regular flights between Canberra and Melbourne, up to four per day, prior to the closure of the Victorian border did not result in the Covid virus being brought to Canberra by air travellers.
- 4 The proposal is that for flights between Canberra and Brisbane and to the Gold Coast, only ACT residents (and Qld Australian residents), would be permitted to fly. This would be checked on departure and arrival. It is likely that the number of flights would initially be 7-9 per week – this could be limited and only scale up with your approval.

Kind regards and we look forward to working with you. My direct number is **s.47(3)** and I would welcome engagement with any of your staff at the appropriate time.

Stephen

Stephen Byron
Managing Director | Canberra Airport

Level 4, 21 Terminal Avenue | Plaza Offices – West | Canberra Airport ACT 2609

T 02

M



Our office is located in the Plaza Offices – West above the terminal carpark. [Click here](#) for directions.

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From: [Jeannette Young](#)
To: [CHO ESQ](#)
Subject: FW: Letter from Hon. Steven Miles - 20/14961
Date: Monday, 7 December 2020 2:21:04 PM
Attachments: [image001.png](#)
[DP to LOO 201017.pdf](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)
[image007.png](#)
[image008.png](#)
[image009.png](#)
Importance: High

Queensland Government



Dr Jeannette Young PSM

MBBS (Sydney), MBA (Macq), DUni (Griffith),
 DUni (QUT), FRACMA, FFPH, FCHSM(Hon)
 Chief Health Officer and
 Deputy Director-General Prevention Division
 Chief Medical Officer | Queensland Health

P (07) **s.73**
E CHO_CHO@health.qld.gov.au
W health.qld.gov.au
A Floor 7, 33 Charlotte Street, Brisbane QLD 4000

campaign image



Queensland Health acknowledges the Traditional Custodians of the land across Queensland, and pays respect to First Nations Elders past, present and future.

From: Danielle Cohen [REDACTED]@ministerial.qld.gov.au>
Sent: Sunday, 18 October 2020 8:00 PM
To: Jeannette Young [REDACTED]@health.qld.gov.au>; John Wakefield
[REDACTED]@health.qld.gov.au>; Jasmina Joldic [REDACTED]@health.qld.gov.au>
Subject: FW: Letter from Hon. Steven Miles - 20/14961
Importance: High

Dear Dr Young

Attached is the correspondence the Deputy Premier sent to the Leader of the Opposition on Saturday morning about rescheduling the daily COVID briefing for the Opposition to 10am effective from Monday 19 October. We have not received a response one way or other from the Opposition office. Can you please be available at 10am tomorrow on the usual teleconference details?

Thank you

Danielle

From: Health <health@ministerial.qld.gov.au>
Sent: Saturday, 17 October 2020 8:13 AM

To: reception@opposition.qld.gov.au
Cc: Danielle Cohen s.73@ministerial.qld.gov.au>
Subject: Letter from Hon. Steven Miles - 20/14961

Dear Ms Frecklington,

Please find attached letter from the Hon. Steven Miles MP, for your attention.

Kind regards,

Office of the Hon. Steven Miles MP

Deputy Premier, Minister for Health and Minister for Ambulance Services

P: 
1 William Street Brisbane QLD 4000 | GPO Box 48 Brisbane 4001

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Hon Steven Miles MP
Deputy Premier
Minister for Health and
Minister for Ambulance Services

1 William Street Brisbane Qld 4000
GPO Box 48 Brisbane
Queensland 4001 Australia
Telephone +61 7 3035 6100
Facsimile +61 7 3220 6231

C-ECTF-20/14961

17 October 2020

Ms Deb Frecklington MP
Leader of the Opposition
Shadow Minister for Trade
PO Box 15057
CITY EAST QLD 4002

Email: reception@opposition.qld.gov.au

Dear Ms Frecklington

I refer to my letters to you dated 7 October 2020, regarding daily briefings and contact arrangements with Dr Jeannette Young, Chief Health Officer.

I understand regular briefings have been occurring daily by telephone at 6.30am in accordance with your stated preference as to timing. However, as you are aware, at 6.30am Dr Young has not yet received the daily epidemiology reports or had the opportunity to brief the Government on emerging issues.

In order for Dr Young to be able to properly brief you on daily issues I propose that regular briefings now occur daily at 10am commencing Monday 19 October 2020.

The teleconference details will remain as previously provided:

Dial in number: s.73

Conference code: #

Dr Young will continue to be the teleconference host for these meetings.

Any requests for changes or matters to be raised outside these daily briefings are to be directed through my office.

Yours sincerely

STEVEN MILES MP
Deputy Premier
Minister for Health
Minister for Ambulance Services

From: [Jeannette Young](#)
To: [CHO ESQ](#)
Subject: FW: MR tomorrow
Date: Monday, 7 December 2020 2:20:27 PM
Attachments: [image002.png](#)
[image005.png](#)
[image006.png](#)
[image007.png](#)
[image008.png](#)
[image009.png](#)
[image010.png](#)
[image001.png](#)
[image003.png](#)

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**Dr Jeannette Young PSM**

MBBS (Sydney), MBA (Macq), DUni (Griffith),
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 Chief Medical Officer | Queensland Health

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A [Floor 7, 33 Charlotte Street, Brisbane QLD 4000](#)

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From: Danielle Cohen <[REDACTED]@ministerial.qld.gov.au>
Sent: Thursday, 15 October 2020 4:24 PM
To: Shane Doherty [REDACTED]@ministerial.qld.gov.au; Jeannette Young [REDACTED]@health.qld.gov.au; katharine.wright [REDACTED]@ministerial.qld.gov.au
Subject: RE: MR tomorrow

My understanding is that we are bringing forward Stage 5 of the Roadmap, from 1 November to tomorrow – this entails dancing at weddings (and school formals) up to 40 people at a time and private gatherings of up to 40 people in homes and public spaces state-wide.

Other dancing is slated for Stage 6 (1 December).

There are still quite a few school formals to be held in the next three weeks. Other end-of-year school events will start happening after that – later in November and early December.

From: Shane Doherty [REDACTED]@ministerial.qld.gov.au>
Sent: Thursday, 15 October 2020 4:10 PM
To: Jeannette Young [REDACTED]@health.qld.gov.au>; Danielle Cohen [REDACTED]@ministerial.qld.gov.au>; Katharine Wright [REDACTED]@ministerial.qld.gov.au>
Subject: RE: MR tomorrow

I'm betting the formals are all gone. I was thinking end of year primary school discos are the most likely functions left.


As always .. as you advise.

Shane Doherty

Deputy Chief of Staff – Communications and Engagement

Office of the Hon. Anastacia Palaszczuk MP

Premier of Queensland and Minister for Trade

P 07 **s.73** M 
1 William Street, Brisbane QLD 4000
PO Box 15185 City East QLD 4002

From: Jeannette Young  [@health.qld.gov.au](mailto:jeannette.young@health.qld.gov.au)>
Sent: Thursday, 15 October 2020 3:43 PM
To: Shane Doherty  [@ministerial.qld.gov.au](mailto:shane.doherty@ministerial.qld.gov.au)>; Danielle Cohen  [@ministerial.qld.gov.au](mailto:danielle.cohen@ministerial.qld.gov.au)>; Katharine Wright < [@ministerial.qld.gov.au](mailto:katharine.wright@ministerial.qld.gov.au)>
Subject: RE: MR tomorrow

To confirm re school dances is it only Year 12? Should we be clear if that is the case?

Queensland Government



Dr Jeannette Young PSM





MBBS (Sydney), MBA (Macq), DUni (Griffith),
DUni (QUT), FRACMA, FFPH, FCHSM(Hon)
Chief Health Officer and
Deputy Director-General Prevention Division
Chief Medical Officer | Queensland Health

P (07) 
E [CHO_CHO@health.qld.gov.au](mailto:cho_cho@health.qld.gov.au)
W health.qld.gov.au
A Floor 7, 33 Charlotte Street, Brisbane QLD 4000

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From: Shane Doherty  [@ministerial.qld.gov.au](mailto:shane.doherty@ministerial.qld.gov.au)>
Sent: Thursday, 15 October 2020 3:37 PM
To: Danielle Cohen  [@ministerial.qld.gov.au](mailto:danielle.cohen@ministerial.qld.gov.au)>; katharine.wright  [@ministerial.qld.gov.au](mailto:katharine.wright@ministerial.qld.gov.au)>
Cc: Jeannette Young  [@health.qld.gov.au](mailto:jeannette.young@health.qld.gov.au)>
Subject: MR tomorrow

Hello,

Premier has approved this release.

Plan is an 8.30 brief with Premier and a 9.30 media conference on green (without Premier).

Shane Doherty

Deputy Chief of Staff – Communications and Engagement

Office of the Hon. Anastacia Palaszczuk MP

Premier of Queensland and Minister for Trade

P 07 **s.73**

M

1 William Street, Brisbane QLD 4000

PO Box 15185 City East QLD 4002

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From: [Jeannette Young](#)
To: [CHO ESQ](#)
Subject: FW: **s.47(3)(b)** - Quarantining - [REDACTED]
Date: Monday, 7 December 2020 2:21:49 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
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[image006.png](#)

Queensland Government

**Dr Jeannette Young PSM**

MBBS (Sydney), MBA (Macq), DUni (Griffith),
 DUni (QUT), FRACMA, FFPH, FCHSM(Hon)
 Chief Health Officer and
 Deputy Director-General Prevention Division
 Chief Medical Officer | Queensland Health

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W health.qld.gov.au
A [Floor 7, 33 Charlotte Street, Brisbane QLD 4000](#)

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Queensland Health acknowledges the Traditional Custodians of the land across Queensland, and pays respect to First Nations Elders past, present and future.

From: Jeannette Young
Sent: Tuesday, 10 November 2020 3:48 PM
To: Danielle Cohen <[REDACTED]@ministerial.qld.gov.au>
Cc: Jasmina Joldic [REDACTED]@health.qld.gov.au>
Subject: RE: **s.47(3)(b)** - Quarantining - [REDACTED]

Dear Danielle

[REDACTED]

The policy position is now in place in case of similar circumstances.

Thankyou
 Jeannette

Queensland Government

**Dr Jeannette Young PSM**

MBBS (Sydney), MBA (Macq), DUni (Griffith),
 DUni (QUT), FRACMA, FFPH, FCHSM(Hon)
 Chief Health Officer and
 Deputy Director-General Prevention Division
 Chief Medical Officer | Queensland Health

P (07) [REDACTED]
E CHO_CHO@health.qld.gov.au
W health.qld.gov.au
A [Floor 7, 33 Charlotte Street, Brisbane QLD 4000](#)

campaign image



Queensland Health acknowledges the Traditional Custodians of the land across Queensland, and pays respect to First Nations Elders past, present and future.

From: Danielle Cohen [s.73](#) [\[REDACTED\]@ministerial.qld.gov.au](mailto:[REDACTED]@ministerial.qld.gov.au)

Sent: Tuesday, 10 November 2020 10:29 AM

To: Jeannette Young [\[REDACTED\]@health.qld.gov.au](mailto:[REDACTED]@health.qld.gov.au)

Cc: Jasmina Joldic [\[REDACTED\]@health.qld.gov.au](mailto:[REDACTED]@health.qld.gov.au)

Subject: Fwd: [s.47\(3\)\(b\)](#) - Quarantining - [REDACTED]

Hi Jeannette

Thanks for discussing this case with me. [REDACTED]

Thank you

Danielle

Danielle Cohen

Chief of Staff

Office of the Hon Steven Miles

Deputy Premier

Minister for Health and Minister for Ambulance Services

P [07](#) [REDACTED] M [REDACTED]

Begin forwarded message:

From: "Northfield, Jesse (Sen K. Keneally)" [\[REDACTED\]@aph.gov.au](mailto:[REDACTED]@aph.gov.au)

Date: 9 November 2020 at 5:54:05 pm AEST

To: Danielle Cohen [\[REDACTED\]@ministerial.qld.gov.au](mailto:[REDACTED]@ministerial.qld.gov.au)

Subject: [REDACTED] - Quarantining - [REDACTED]

Hi Danielle,

As per my text, we have been working with a number of stranded Australians, one of which has come home from [REDACTED]

[REDACTED] and is now in quarantine in Brisbane.

s.47(3)(b)

Let me know if you need any more information.

Cheers Jesse

Jesse Northfield

Deputy Chief of Staff

Office of Senator the Hon Kristina Keneally

Mobile: s.73

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Please consider the environment before printing this email.

I am in the annexe foyer due to meet with the Minister. Do you know if she would like to be briefed prior to media.

Min just arrived from her previous engagement, we will be over soon

Thank you

On their way now

Thank you

Done

4 of 4

DE BRENNI – SPORT**SUNCORP TICKETING OUTTAGE**

Ticketek had a national outage of their system last night which impacted games at Suncorp and the Adalide Oval.

Suncorp staff and patrons did what they could to continue to socially distance while they were finding their seats.

I'm advised the stadium estimates all patrons were inside the venue 7 to 8 mins after kick off.

This isn't something that has occurred in 17 years of the Stadium's operation and I understand the stadium is awaiting a full report from Ticketek.

The Gabba is aware of last night's ticketing issue, however a repeat of the issue is unlikely given AFL events, including the AFL Grand Final, use a different ticketing agent.

As an added precaution Ticketmaster has contacted patrons ahead of tonight's game and reminded them to download their tickets before they arrive.

BACKGROUND

- Ticketek suffered a national outage of its system which affected patrons attending the NRL event and Suncorp Stadium and also the AFL final at Adelaide Oval.
- The system failure prevented patrons from downloading their tickets at the game, which meant they couldn't be scanned through.
- Staff did all they could to move people to their seats in a socially-distanced manner, however this was challenging given the inability to download tickets meant customers were unsure of their seat locations.
- The stadium has briefed QLD Health

Rosie GilbertS.73 



Deputy Premier Miles >

Sat, 17 Oct, 8:50 am



201017 DE BRENNI SUNC...

Mon, 19 Oct, 6:55 am

ABC sport commentator asked Craig to ask you about cricket and why they're being treated different to other sports. If you get a chance just highlight how it's harder because they're coming from overseas rather than moving around Australia in a bubble.

Thank you for the heads up. Do we know the outcome of whether cricket is coming?

No I think jasmina has a meeting booked this afternoon for you

Thank you



iMessage





Deputy Premier Miles >

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Thank you for the heads up. Do we know the outcome of whether cricket is coming?

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Thank you

You could also mention the decision on them coming in from overseas is for the federal government

A very good point

Delivered



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