

Statewide services

Department of Health Policy

QH-POL-488:2021

1. Statement

This policy sets out the departmental requirements to support governance and commissioning of statewide services in Queensland. Statewide services can be broadly described as clinical and clinical support services that have a high degree of specialisation and complexity and are delivered by one or two Hospital and Health Services (HHSs) across the state. Together, the requirements respond to the 2016 *Barrett Adolescent Centre Commission of Inquiry Report* (BACCOI) (Recommendation One) and subsequent recommendations made by Department of Health (Department) executive committees.

2. Purpose

The following are required to support governance and commissioning of statewide services in Queensland:

1. Departmental governance arrangements to ensure a consistent, scheduled, system approach to assessing, reviewing and monitoring statewide services;
2. Assessment criteria, used by the Department as a baseline to designate a service as 'statewide';
3. Processes for new or changed services, annual reporting and risk management of services.

3. Scope

This policy applies to all employees, contractors and consultants within the Department of Health divisions and business units. It is recommended that this policy be used by the Hospital and Health Services.

4. Principles

To promote improved health outcomes for Queenslanders, decisions to commission a new service, materially change an existing service or transition a service from 'statewide' status, are made with due consideration for:

- **Equity and efficiency:** Meeting the health needs of the population including the needs of vulnerable populations, balanced with the efficient use of resources. *This includes a commitment to achieving health equity for, and the delivery of responsive, capable and culturally competent health care to, Aboriginal people and Torres Strait Islander peoples in Queensland.*
- **Quality and safety:** Ensuring alignment with clinical and workforce capability and contemporary, evidence-based models of care.
- **Sustainability:** Considering economies of scale and resource implications, informed by a collaborative development of a *service* and *system* needs assessment.

- **Consistency and transparency:** Considering the views of all stakeholders, uniformly applying decision-making methodologies and communicating the rationale for decisions in a timely manner.

5. Requirements

The Statewide Services Policy will be managed in accordance with the corresponding Statewide Service Implementation Standard.

6. Legislation

- *The Hospital and Health Boards Act, 2011*
- *The Human Rights Act, 2019.*

7. Supporting documents

7.1 Authorising standard

- Statewide services Implementation Standard

7.2 Procedures, guidelines and protocols

- Statewide services: Process for submissions for new/ changed services
- Statewide services: Process for annual reporting for services
- Statewide services: Process for risk management of services

Version Control

Version	Date	Comments
1.0	29 September 2021	New policy