

# Health Service Directive

Directive # QH-HSD-002:2012  
Effective Date: 01 July 2012  
Review Date: 01 July 2014  
Supersedes: Nil

## Ambulance Services Purchasing

### Purpose

To support the application of the Queensland Health Authorised Transport (QHAT) Memorandum of Understanding with the Queensland Ambulance Service (QAS).

### Scope

This Health Service Directive applies to all Hospital and Health Services.

### Principles

- Compliant – service arrangements shall comply with government policy requirements.
- Consistency – the purchase of Ambulance Services shall be undertaken consistently across the state.
- Cohesive – the government is a single enterprise and whole of government policy must guide whole of government, cross agency and individual agency investment decision making.

### Outcomes

- Road ambulance transport services not provided by Hospital and Health Services shall be purchased from the QAS. This includes both Paramedic Level and Patient Transport Service level services, where the patient requires clinical care.

### Mandatory requirements

- Hospital and Health Services shall follow the QHAT Memorandum of Understanding with the QAS when purchasing ambulance services, not provided by Hospital and Health Services.
- The sending/referring Hospital and Health Service shall be responsible for payment of QAS invoices for ambulance services authorised by the Hospital and Health Service.



## Related or governing legislation, policy and agreements

- Queensland Health Authorised Transport Memorandum of Understanding
- *Hospital and Health Boards Act 2011*
- *Ambulance Service Act 1991*
- Transport Operations (*Road Use Management Act 1995*)

## Supporting documents

Nil

## Business area contact

Retrieval Services and Counter Disaster Unit, Chief Health Officer Branch

## Review

This Directive will be reviewed prior to 1 July 2014.

**Date of last review:** N/A

**Supersedes:** New Health Service Directive

## Approval and Implementation

### Directive Custodian

Chief Health Officer

### Approval by Chief Executive

Dr Tony O'Connell  
Director-General, Department of Health

### Approval date:

8 June 2012

**Issued under section 47 of the *Hospital and Health Boards Act 2011***

## Definitions of terms used in this directive

Term	Definition / Explanation / Details	Source
Ambulance service	A service relating to the work of rendering emergency treatment and patient care to, and the transport of, sick and injured persons	<i>Ambulance Service Act 1991</i>
Ambulance transport	Transports where clinical care, intervention, treatment, observation are required during the transport	QHAT MOU