Aboriginal and Torres Strait Islander Hospital Liaison Officers
Servicing the Sunshine Coast and Gympie regions

Our aim
To improve the Aboriginal and Torres Strait Islander patients journey through their hospital stay. By liaising with our community members and their family, we empower them to participate fully in their health care management, to achieve better health outcomes.
What we do

• Visit all Aboriginal and Torres Strait Islander patients in hospital
• Liaise between the patient and hospital staff
• Refer patients to other support services e.g. Aboriginal and Torres Strait Islander Community Health, Cultural Healing and NCACCH
• Help with Patient Travel Subsidy Scheme
• Explain hospital services and procedures to patients
• Provide culturally appropriate information to hospital staff.

Hospital Liaison Officers

Sunshine Coast University Hospital
Ph: 5202 0022

Caloundra Health Service and Maleny Soldiers Memorial Hospital
Ph: 5436 8894

Nambour General Hospital
Ph: 5370 3101

Gympie Hospital
Ph: 5489 8452

The Sunshine Coast Hospital and Health Service acknowledges the Traditional custodians, the Gubbi Gubbi people of the Sunshine Coast area, and also pays respect to the elders, past, present and future, on whose land we provide health services.

This patient information supports a number of the National Safety and Quality Health Service Standards (NSQHS) including:

Standard 2
Partnering with Consumers

Standard 11
Service Delivery

Standard 12
Provision of Care