

Better connecting Queensland's GPs and public hospitals



Factsheet 3 – Signing into the Health Provider Portal (HPP)

Have you created a HPP account?

Prior to signing into the HPP you would have previously created a HPP account. If not, please refer to Factsheet 2 – Creating a HPP account.

You are about to sign into the HPP

<p>Step 1</p>	<p>Launch the HPP</p> <p>Open a web browser and enter the URL https://hpp.health.qld.gov.au/ to launch the HPP.</p>	
<p>Step 2</p>	<p>Sign in to the HPP</p> <p>Click Login with QGov</p>	
<p>Step 3</p>	<p>Login to QGov</p> <p>Login with QGov Account:</p> <ol style="list-style-type: none"> 1 Enter your HPP email 2 Enter your Password 3 Click Log In 	

Step 4

Share your personal identity with the HPP

From the [QGov Share your details](#) page -
Select either

- 1 Always share ... or
- 2 Share these personal details with the HPP this time only. Then
- 3 Click [Continue](#).

If you do not receive the QGov Share your details page go to Step 5.



If you selected 'Always share...' you won't need to share your details every time you sign into the HPP. However, if you select 'Don't share...' then you won't be able to sign into the HPP to view patient records.

Step 5

Accept the HPP Terms and Conditions

- 1 Check [acknowledgement of terms and conditions](#), then
- 2 Click [Accept](#) to proceed.

Additional Information

For additional support information, please refer to **Factsheet 6**.

Contact

For technical support please call 1300 478 439, available 24 hours a day.