Referral to the Nurse Navigator Service

SCHHS patients of all ages across the life spectrum are eligible. Must meet the two criteria above the green line and at least one below the green line.

- Chronicity: Multiple conditions expected to last at least 6 months.
- Complexity: Has, or potentially will have, frequent presentations or admissions to any SCHHS facility or outpatient clinic.
- Fragility: Difficulty understanding and navigating the health care system which is impacted by complex psychosocial needs, geographical isolation, low health literacy.
- Intensity: Has complex medication and/or medical aid requirements or requires ADL support.