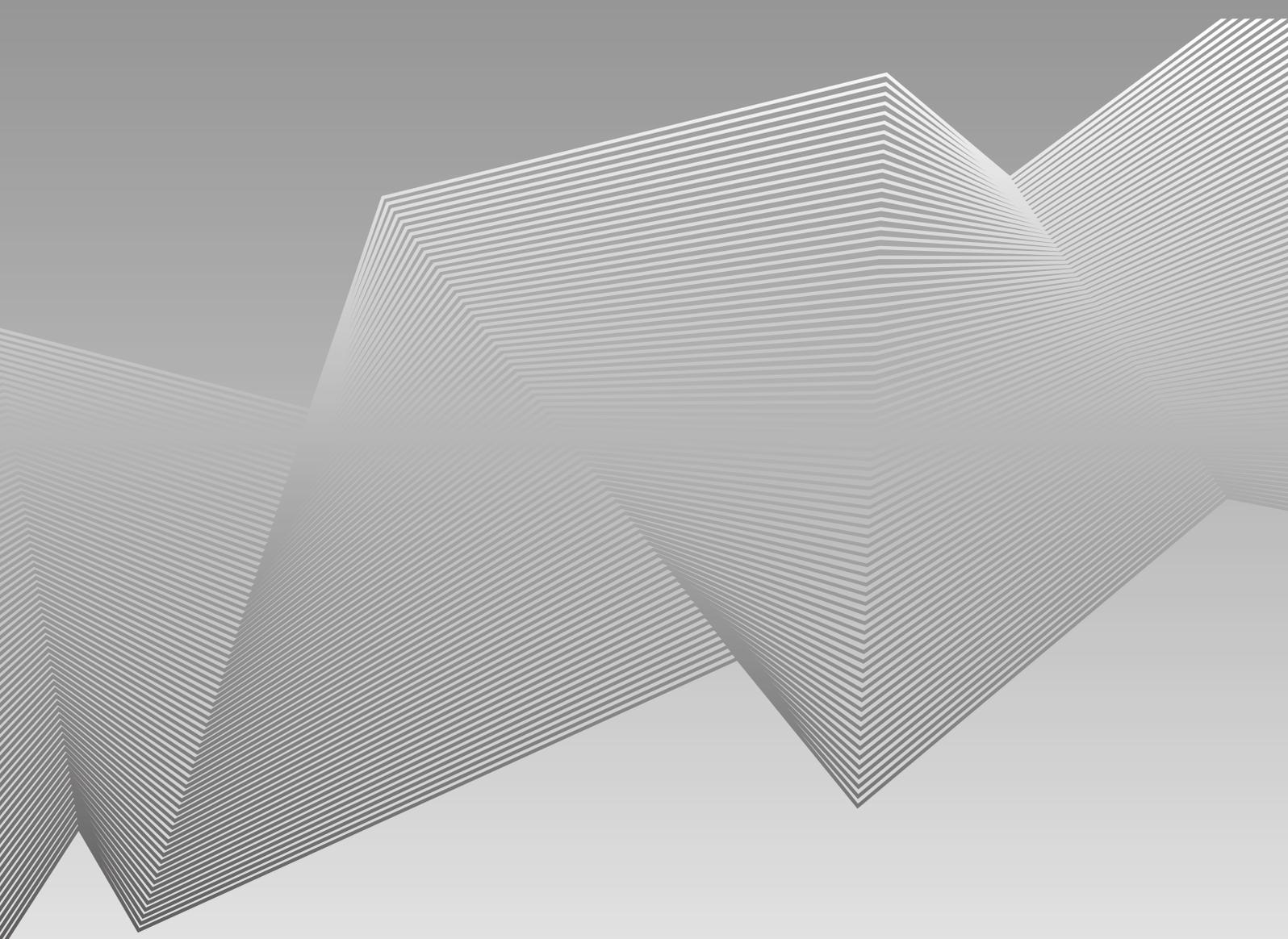


Sunshine Coast Hospital and Health Service

# ANNUAL REPORT

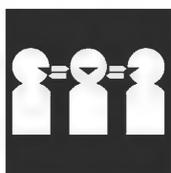
2020–2021



**Queensland**  
Government

Information about consultancies, overseas travel, and the Queensland language services policy is available at the Queensland Government Open Data website ([qld.gov.au/data](http://qld.gov.au/data)). There were no overseas travel expenses for Sunshine Coast Health during the reporting period.

An electronic copy of this report is available at [https://www.health.qld.gov.au/sunshinecoast/about\\_us/publications-and-reports/annual-reports](https://www.health.qld.gov.au/sunshinecoast/about_us/publications-and-reports/annual-reports). Hard copies of the annual report are available by phoning Communications and Corporate Affairs on 07 5202 0000. Alternatively, you can request a copy by emailing [sc-communications@health.qld.gov.au](mailto:sc-communications@health.qld.gov.au).



The Queensland Government is committed to providing accessible services to Queenslanders from all culturally and linguistically diverse backgrounds. If you have difficulty

in understanding the annual report, you can contact us on telephone (07) 5202 0000 and we will arrange an interpreter to effectively communicate the report to you.



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ISSN 2202-5200 (print) ISSN 2202-977X (online)

## Acknowledgement to Traditional Owners

Sunshine Coast Hospital and Health Service acknowledges and pays respects to the Traditional Custodians, the Gubbi Gubbi (Kabi Kabi) and Jinibara people, their Elders past, present and emerging on whose lands and waters we provide health services. Achieving sustainable health for Aboriginal and Torres Strait Islander people in the Sunshine Coast and Gympie regions is a core responsibility and high priority for our health services, and is a guiding principle of our overarching strategy, Making Tracks toward closing the gap in health outcomes for Indigenous Queenslanders by 2033.

## Recognition of Australian South Sea Islanders

Sunshine Coast Hospital and Health Service formally recognises the Australian South Sea Islanders as a distinct culture group with our geographical boundaries. Sunshine Coast Health is committed to fulfilling the Queensland Government Recognition Statement for Australian South Sea Islander Community to ensure that present and future generations of South Sea Islanders have equality of opportunity to participate in, and contribute to, the economic, social, political and cultural life of the State.

7 September 2021

The Honourable Yvette D'Ath MP  
Minister for Health and Ambulance Services  
GPO Box 48  
Brisbane QLD 4001

Dear Minister

I am pleased to submit for presentation to the Parliament the Annual Report 2020–2021 and financial statements for Sunshine Coast Hospital and Health Service.

I certify that this Annual Report complies with:

- the prescribed requirements of the *Financial Accountability Act 2009* and the *Financial and Performance Management Standard 2019*; and
- the detailed requirements set out in the Annual Report Requirements for Queensland Government agencies.

A checklist outlining the annual reporting requirements can be found on page 34 of this annual report.

Yours sincerely



Sabrina Walsh  
Chair  
Sunshine Coast Hospital and Health Board

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# Statement on Queensland Government objectives for the community

In 2020-2021, Sunshine Coast Hospital and Health Service (Sunshine Coast Health) continued to fulfil its obligations to the community by providing an effective public health service.

Sunshine Coast Health Service's Strategic Plan 2020-2024 supports the Queensland Government's objectives for the community—Unite and Recover: Queensland's Economic Recover Plan, specifically:

- safeguarding our health
- building Queensland
- backing our frontline services
- protecting the environment.

Sunshine Coast Health's priorities also closely align with Queensland Health's commitment to:

- Protect the health of all Queenslanders through effectively planned and timely responses to system-wide threats
- Effective partnerships with Primary care and Queensland Ambulance Service to drive co-designed models of care
- Support and advance our workforce
- Advance Health Equity for First Nations people
- Health reform that plans for a sustainable future
- Interconnected system governance that delivers the building blocks to support Hospital and Health Services.

This drives our commitment to co-design models of care, supporting and advancing our workforce, health equity for Aboriginal and Torres Strait Islander people, and health reforms that support a sustainable future.

Sunshine Coast Health's priorities are:

- Provide a network of health services that are responsive to the needs of our population/region
- Strengthen and grow strategic and operational partnerships
- Inspire a workplace where staff thrive and know they are valued
- Leading and embedding an education and research culture
- Leveraging digital technology advances in healthcare
- Aboriginal and Torres Strait Islander Health—making it everyone's business.

These priorities support our delivery of the directions outlined in My health, Queensland's future: Advancing health 2026:

- promoting wellbeing
- delivering healthcare
- connecting healthcare
- pursuing innovation.

# Message from the Board Chair and Chief Executive

The 2020-2021 financial year was a challenging but successful period for Sunshine Coast Health. We continued to provide a greater range of health services to the local community and with increasing demand for our services, delivered record volumes of safe, quality care to our patients. This could not have been realised without the dedication, professional skills and passion of our staff.

There is no doubt COVID-19 continued to provide a challenging environment for healthcare last year. The staff at Sunshine Coast Health have worked exceptionally hard to meet this challenge.

Throughout 2020-2021, we've placed a significant focus on the health and wellbeing of our staff including the development of a dedicated Employee Support and Wellbeing Response Plan, a diversity and inclusion strategy and action plan and an Aboriginal and Torres Strait Islander Workforce Strategy.

Sunshine Coast Health continued to progress works under the \$86 million Nambour General Hospital redevelopment and, as well, reached technical completion of Sunshine Coast University Hospital Stage 3.

Our commitment to environmental sustainability was further embedded this year with our membership to the Global Green and Healthy Hospitals network and the launch of our first environmental sustainability strategy.

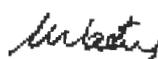
Partnerships continue to be a priority for Sunshine Coast Health with our focus on co-design and collaboration with organisations including the Central Queensland, Wide Bay and Sunshine Coast PHN, North Coast Aboriginal Corporation for Community Health and Vitality Village.

In March 2021, the first Sunshine Coast Health Institute (SCHl) Health Symposium was held. This was a wonderful collaboration between SCHl partners (Sunshine Coast Health, University of the Sunshine Coast, TAFE Queensland and Griffith University) and members of the Sunshine Coast Health Panel. More than 500 people attended the two-day virtual event.

On behalf of the Board and Executive Leadership Team, we wish to thank our staff for their exceptional contributions in providing care for our community over the past year.



Sabrina Walsh  
**Board Chair**



Dr Mark Waters  
**Interim Health Service Chief Executive**