

Practice Alert – Chronic Conditions Management Pilot – Draft consultations reminder

Dear colleagues,

Participating pharmacists are reminded of the requirement to review and complete all draft consultation records within the Clinical Information System within **24 hours of the consultation**. Ensuring records are finalised in a timely manner promotes complete and accurate clinical documentation and contributes to the Pilot's quality, safety, monitoring, and evaluation requirements.

A process should be in place to review and finalise all outstanding draft consultations at the conclusion of each day. Please refer to the [Chronic Conditions Management Pilot Handbook](#) for further guidance.

Over the coming weeks, the Pilot Coordination Team will be reaching out to pharmacists who have outstanding draft consultation records.

Should you require assistance with finalising records or experience any system-related issues, please contact the MedAdvisor Support Team at support@medadvisor.com.au or 1300 125 343.