



Group 1 Text Mild Change
 Group 2 Text Substantial Change
 Group 3 Text Significant Change (Recommend Review)
Data Unavailable Data Unavailable
 * Denotes colouring not applied as data sample too small or N/A

District	HOSPITAL	Attendances						% Attendance Variation						% Seen Within Time						Average Waiting Times						Off Stretcher Times ¹									
		Triage Categories						Triage Categories						Triage Categories						Triage Categories						Triage Categories									
	Benchmark	1*	2*	3*	4*	5*	Total*	1*	2	3	4	5	Total*	1	2	3	4	5	Total	1*	2*	3*	4*	5*	Total	1*	2*	3*	4*	5*	Total	< 15 mins	Hrs over	< 30 mins	Hrs over
	Queensland	954	10,437	40,236	40,126	7,005	98,758	29%	14%	9%	5%	0%	7%	100%	80%	75%	70%	70%	62%	0	10	45	61	50	47	52%	4,588	82%	2,601	95%	195				
Cairns	Cairns Base Hospital	92	556	1,537	1,489	239	3,913	338%	18%	4%	5%	22%	9%	100%	77%	61%	70%	90%	69%	0	9	36	46	40	35	66%	276	81%	195						
Central Queensland	Gladstone Hospital	5	80	533	1,165	339	2,122	67%	-8%	21%	10%	5%	11%	100%	60%	76%	76%	95%	79%	0	11	24	42	33	35	97%	1	100%	0						
	Rockhampton Base Hospital	16	347	1,795	1,548	112	3,818	-38%	5%	13%	10%	-26%	9%	100%	92%	59%	58%	92%	63%	0	7	35	63	57	44	87%	33	95%	15						
Children's Health Services	Royal Children's Hospital	24	356	812	1,299	230	2,721	140%	13%	-11%	9%	28%	4%	100%	98%	59%	72%	97%	74%	0	5	32	44	43	35	83%	7	99%	2						
	Ipswich Hospital	32	341	1,433	1,725	476	4,007	52%	48%	12%	-15%	6%	0%	100%	79%	46%	51%	78%	55%	0	8	47	78	76	59	52%	255	81%	159						
Darling Downs - West Moreton	Toowoomba Hospital	19	201	1,313	1,905	91	3,529	-5%	12%	13%	2%	-47%	3%	100%	73%	47%	38%	75%	45%	0	10	52	101	58	73	75%	33	95%	10						
	Gold Coast Hospital	71	980	3,040	1,491	150	5,732	45%	18%	8%	-15%	-31%	1%	100%	43%	29%	44%	73%	37%	0	18	94	99	102	79	37%	455	73%	239						
Gold Coast	Robina Campus	2	383	1,955	1,385	110	3,835	-71%	12%	-3%	-7%	16%	-3%	100%	71%	47%	53%	72%	52%	0	11	55	76	87	58	38%	154	80%	73						
	Mackay Base Hospital	26	239	1,283	1,806	247	3,601	13%	2%	17%	14%	63%	17%	100%	79%	70%	71%	92%	73%	0	8	28	44	38	35	82%	20	97%	6						
Mackay	Mater Adult Public Hospital	3	184	1,048	1,378	131	2,744	-63%	-2%	13%	-1%	-22%	2%	100%	88%	35%	36%	58%	40%	0	7	62	98	88	76	34%	211	76%	121						
	Mater Children's Public Hospital	12	232	997	2,273	59	3,573	-25%	10%	11%	5%	-43%	5%	100%	84%	53%	58%	93%	59%	0	9	37	61	48	50	57%	29	95%	4						
Metro North	Caboolture Hospital	12	451	1,803	1,607	236	4,109	-37%	13%	13%	12%	-11%	10%	100%	86%	48%	52%	93%	56%	0	8	50	77	30	54	43%	280	74%	174						
	Redcliffe Hospital	26	634	2,044	1,681	172	4,557	13%	2%	6%	11%	-19%	6%	100%	65%	59%	65%	92%	63%	0	11	39	67	42	45	43%	241	76%	125						
	Royal Brisbane and Women's Hospital	140	905	2,601	1,773	808	6,227	4%	9%	5%	8%	33%	9%	100%	75%	56%	76%	91%	70%	0	11	40	43	36	35	28%	550	68%	287						
Metro South	The Prince Charles Hospital	38	524	1,944	1,327	200	4,033	-3%	13%	24%	18%	-11%	18%	100%	63%	60%	74%	85%	67%	0	11	34	47	59	35	38%	293	79%	154						
	Logan Hospital	68	643	2,862	1,576	283	5,432	62%	21%	9%	-14%	-18%	1%	100%	73%	44%	56%	82%	53%	0	10	54	67	58	51	37%	432	73%	260						
	Princess Alexandra Hospital	226	781	1,792	943	264	4,006	37%	16%	9%	-3%	15%	8%	100%	67%	33%	40%	63%	47%	0	15	86	98	85	69	36%	501	73%	338						
	Queen Elizabeth II Jubilee Hospital	18	311	1,257	1,388	132	3,106	125%	-9%	5%	19%	-41%	6%	100%	86%	79%	82%	91%	82%	0	8	22	34	43	26	28%	281	63%	193						
Mt Isa	Redland Hospital	6	296	2,049	1,303	457	4,111	-25%	68%	20%	-6%	19%	12%	100%	93%	57%	54%	91%	62%	0	7	42	65	55	48	39%	191	79%	94						
	Mount Isa Hospital	8	95	705	1,100	528	2,436	-11%	14%	27%	-11%	-24%	-6%	100%	99%	91%	85%	91%	89%	2	4	13	28	37	25	96%	2	99%	1						
Sunshine Coast	Caloundra Hospital	4	166	751	887	122	1,930	-56%	12%	-7%	19%	49%	7%	100%	89%	61%	65%	93%	67%	0	7	34	51	38	39	76%	29	95%	15						
	Gympie Hospital	8	134	685	1,078	262	2,167	0%	33%	20%	9%	23%	15%	100%	88%	85%	79%	92%	83%	0	7	18	36	41	29	82%	7	98%	2						
	Nambour Hospital	24	535	1,366	1,098	161	3,184	14%	31%	0%	9%	58%	10%	100%	85%	52%	55%	82%	60%	0	8	47	73	65	49	52%	167	85%	77						
Townsville	Townsville Hospital	49	562	2,007	2,523	148	5,289	69%	28%	9%	12%	-21%	11%	100%	88%	55%	46%	63%	55%	0	5	44	77	76	54	80%	49	97%	16						
	Bundaberg Hospital	13	254	1,567	1,467	167	3,468	8%	0%	7%	21%	13%	12%	100%	90%	71%	72%	93%	74%	0	6	28	46	43	35	72%	43	94%	16						
Wide Bay	Hervey Bay Hospital	11	157	643	1,690	507	3,008	83%	14%	-10%	22%	9%	11%	100%	92%	83%	78%	89%	82%	0	6	19	39	51	34	74%	46	91%	24						
	Maryborough Hospital	1	90	414	1,221	374	2,100	-83%	-17%	26%	20%	-15%	11%	100%	93%	85%	80%	90%	83%	0	5	19	37	41	32	91%	4	98%	1						

Section A:- Displays attendance numbers based on monthly data extract supplied to corporate office.
Section B:- Compares the attendance rates with those 12 months prior.
Section C:- Shows the number of Attendances that are Seen within time as a percentage of the total attendances and compares the percentage seen times against the National Benchmarks.
 (ATS1- within 2 mins, ATS2-within 10 mins, ATS3-within 30 mins, ATS4-within 60 mins, ATS5-within 120 mins)
 Colour coding for Triage 1- Group 1: <=98% Group 2:<=95% Group 3:<=90%; Triage 2- Group 1: <=78% Group 2:<=75% Group 3:<=70%;
 Triage 3- Group 1: <=73% Group 2:<=70% Group 3:<=65%; Triage 4 & 5- Group 1: <=67% Group 2:<=62% Group 3:<=60%.
Section D:- Shows the Average waiting times in minutes (Arrival to Treatment, excluding 'DNW')
Section E:- (QAS Data - eARF Hospitals Cube) Percentage of patients [QAS Code 1 & 2 Patients only] that are off the stretcher < 15 mins & > 30 mins. Total hours over when Off Stretcher > 15 mins & > 30 mins;



Group 1 Text Mild Change
 Group 2 Text Substantial Change
 Group 3 Text Significant Change (Recommend Review)

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District	HOSPITAL	% Did Not Waits Triage Categories						% of Admissions / Transfers Triage Categories						Access Block (*including admissions to OBS/DEM)				Admitted Triage Categories						Average Length of Stay Non-Admitted Triage Categories					
		1*	2	3	4	5	Total	1*	2*	3*	4*	5*	Total	6	8	8*	12	1*	2*	3*	4*	5*	Total	1*	2*	3*	4*	5*	Total
	Benchmark																												
	Queensland	0%	0%	4%	9%	13%	6%	76%	56%	34%	11%	4%	25%	44%	65%	61%	82%	06:10	07:46	08:45	08:40	05:43	08:24	05:36	04:47	03:55	02:44	01:49	03:15
Cairns	Cairns Base Hospital	0%	0%	2%	8%	14%	5%	74%	54%	36%	16%	5%	30%	31%	45%	43%	62%	07:25	11:34	12:10	12:41	13:22	11:52	03:30	04:18	03:32	02:45	01:43	03:08
Central Queensland	Gladstone Hospital	0%	0%	1%	3%	6%	3%	60%	45%	29%	8%	3%	14%	93%	98%	95%	100%	01:37	04:08	03:52	04:08	02:48	03:56	02:16	02:38	02:14	01:51	01:06	01:49
	Rockhampton Base Hospital	0%	0%	4%	8%	13%	6%	100%	57%	30%	8%	1%	23%	43%	61%	54%	81%	07:08	08:29	09:22	09:59	06:23	09:12	00:00	04:27	03:10	02:17	01:36	02:45
Children's Health Services	Royal Children's Hospital	0%	0%	1%	2%	6%	2%	96%	65%	34%	11%	14%	26%	73%	85%	82%	96%	04:29	04:50	05:53	05:16	01:46	05:11	04:12	03:36	02:41	02:08	02:05	02:22
Darling Downs - West Moreton	Ipswich Hospital	0%	0%	3%	13%	14%	8%	81%	70%	42%	13%	3%	27%	57%	82%	82%	97%	04:25	05:01	05:55	06:45	05:39	05:51	03:34	03:23	03:40	03:14	02:17	03:14
	Toowoomba Hospital	0%	0%	2%	19%	35%	12%	100%	64%	43%	9%	5%	25%	40%	58%	58%	79%	06:20	08:24	08:36	09:53	05:25	08:44	00:00	04:51	03:09	02:57	01:43	03:02
Gold Coast	Gold Coast Hospital	0%	0%	14%	26%	28%	15%	85%	51%	26%	8%	3%	25%	32%	52%	50%	77%	04:44	08:15	10:36	09:38	03:24	09:27	07:01	05:30	05:53	03:59	03:06	05:12
	Robina Campus	0%	0%	7%	13%	21%	9%	50%	46%	33%	9%	4%	25%	34%	53%	49%	75%	03:19	07:52	10:51	11:11	09:26	10:20	03:58	05:10	04:13	03:07	02:40	03:46
Mackay	Mackay Base Hospital	0%	0%	2%	6%	4%	4%	88%	59%	31%	6%	2%	19%	66%	81%	79%	92%	04:19	06:24	06:05	05:30	05:58	06:00	04:39	05:22	02:51	01:56	01:15	02:17
Mater	Mater Adult Public Hospital	0%	1%	3%	12%	27%	9%	67%	58%	43%	14%	3%	28%	38%	58%	50%	77%	06:59	09:27	10:53	11:01	15:09	10:43	01:21	03:29	04:06	03:42	02:17	03:45
	Mater Children's Public Hospital	0%	0%	0%	4%	3%	2%	100%	68%	46%	11%	2%	24%	65%	84%	76%	97%	05:03	06:10	06:34	06:34	02:22	06:28	00:00	03:00	03:08	02:26	01:40	02:34
Metro North	Caboolture Hospital	0%	0%	4%	13%	8%	7%	58%	45%	27%	8%	2%	20%	36%	57%	56%	83%	07:36	07:14	08:50	08:32	02:35	08:21	04:57	04:55	04:06	02:53	01:13	03:27
	Redcliffe Hospital	0%	0%	1%	6%	12%	3%	81%	54%	28%	8%	2%	24%	50%	72%	71%	89%	05:31	06:11	07:31	08:32	08:05	07:10	03:06	04:13	03:57	03:00	01:49	03:28
	Royal Brisbane and Women's Hospital	0%	1%	4%	7%	12%	5%	62%	46%	35%	16%	3%	28%	42%	55%	55%	74%	06:03	07:28	09:29	08:32	05:40	08:36	05:21	04:39	04:57	03:45	01:57	04:02
	The Prince Charles Hospital	0%	0%	3%	17%	38%	9%	89%	68%	39%	11%	2%	32%	52%	75%	74%	95%	03:34	05:40	06:46	07:24	03:28	06:27	03:05	04:17	04:06	03:37	02:46	03:51
Metro South	Logan Hospital	0%	1%	7%	11%	19%	8%	51%	38%	21%	10%	4%	19%	27%	47%	47%	71%	10:44	10:14	10:50	09:22	07:11	10:26	05:36	06:00	04:28	03:21	02:20	04:10
	Princess Alexandra Hospital	0%	0%	6%	12%	22%	7%	70%	53%	39%	18%	7%	36%	27%	44%	43%	71%	07:15	10:17	11:06	11:49	05:35	10:28	07:22	06:22	06:30	04:48	03:46	05:47
	Queen Elizabeth II Jubilee Hospital	0%	0%	2%	6%	11%	4%	94%	61%	39%	11%	2%	28%	41%	63%	66%	90%	05:14	07:04	07:16	07:32	02:56	07:13	00:35	03:40	03:28	02:41	01:39	02:57
	Redland Hospital	0%	0%	2%	5%	4%	3%	83%	50%	24%	7%	3%	18%	40%	63%	61%	85%	06:51	07:21	08:23	08:36	05:50	08:09	07:36	04:42	03:35	02:33	01:54	03:03
Mt Isa	Mount Isa Hospital	0%	0%	1%	4%	9%	4%	100%	61%	23%	8%	3%	14%	78%	90%	90%	96%	02:49	05:13	05:21	04:18	03:48	04:55	00:00	02:12	02:08	01:37	01:20	01:42
Sunshine Coast	Caloundra Hospital	0%	1%	2%	9%	14%	6%	100%	69%	48%	13%	0%	31%	49%	65%	63%	81%	06:32	07:19	08:14	08:53	00:00	08:11	00:00	02:51	02:09	01:54	01:17	01:58
	Gympie Hospital	0%	0%	1%	5%	13%	5%	63%	60%	39%	8%	2%	20%	88%	94%	93%	99%	03:46	03:59	04:17	04:05	03:00	04:10	02:15	01:56	01:43	01:29	01:15	01:32
	Nambour Hospital	0%	0%	2%	9%	21%	5%	100%	73%	52%	28%	9%	45%	42%	66%	66%	87%	05:54	06:58	07:47	07:52	07:08	07:33	00:00	04:40	03:42	03:08	01:53	03:24
Townsville	Townsville Hospital	0%	0%	2%	14%	28%	9%	94%	62%	38%	13%	7%	28%	34%	51%	47%	73%	06:15	09:42	10:47	12:24	13:33	10:45	05:04	05:06	03:44	03:11	02:05	03:28
Wide Bay	Bundaberg Hospital	0%	0%	3%	5%	9%	4%	92%	76%	37%	16%	10%	29%	45%	62%	59%	80%	05:31	09:13	09:17	08:01	05:23	08:53	00:43	03:17	02:51	02:19	01:44	02:32
	Hervey Bay Hospital	0%	0%	0%	3%	9%	3%	100%	51%	35%	14%	3%	19%	45%	63%	59%	85%	04:16	08:28	08:25	08:35	06:15	08:21	00:00	05:13	03:20	02:11	01:39	02:23
	Maryborough Hospital	0%	0%	1%	4%	6%	3%	100%	38%	23%	7%	2%	11%	72%	84%	79%	92%	01:05	05:44	06:08	06:20	02:48	06:01	00:00	05:01	02:44	01:47	01:14	01:57

Section F:- Compares the percentage of DNW's against the State for each Triage Category.

Section G:- Shows the number of Admission / Transfers / Died in ED for each ATS as a percentage of total attendances.

Section H:- Shows the percentage of Inpatient Admissions / Transfers / Died in ED admitted within 6, 8 and 12 hrs after arrival.

(excluding Admissions to DEM & the Observation Ward: Departure Status 8 & 9); (8* Including Admissions to DEM & the Observation Ward: Departure Status 8 & 9).

Colour coding for 8hrs column based on QLD Health benchmark. Colouring for % column:- Group 1:- between 61-63.7% Group 2:- between 58.1% - 60.9% Group 3:- <= 58%.

Section I:- Shows the average length of stay for Admitted presentations for each Triage Category (Departure Status of 1,3,6,8,9; excludes Did Not Waits & Dead on Arrival) Colour coding for > 06:00 hrs.

Section J:- Shows the average length of stay for Non-Admitted presentations for each Triage Category (Departure Status of 2,5; excludes Did Not Waits) Colour coding for > 06:00 hrs.

EMERGENCY DEPARTMENTS - MONTHLY PERFORMANCE REPORT

November 2010

Emergency Department Presentations by Triage and Departure Status for November 2010

Facility	Triage 1					Triage 2						Triage 3							
	Admitted	Died In ED	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred
Bundaberg Hospital	8	1		1	3	168				57	3	26	518		48	1	922	25	53
Caboolture Hospital	4		4	1	3	164		1		241	6	39	409		68		1,208	32	86
Cairns Base Hospital	65	2	22	2	1	277			1	247	8	23	541		35		916	29	16
Caloundra Hospital	2				2	71		1		50		44	236		15		371	4	125
Gladstone Hospital	2	1	2			34				44		2	141		3		369	6	14
Gold Coast Hospital	53	4	11		3	489		4	2	453	22	10	757		437	1	1,776	48	21
Gympie Hospital	3	1	3		1	59				49	5	21	227		7		409	4	38
Hervey Bay Hospital	9	1			1	71			2	73	4	7	216		2		400	13	12
Ipswich Hospital	21	1	5	1	4	223				98	4	16	586		36		764	28	19
Logan Hospital	31		31	2	4	217	1	8		375	16	26	557		196		2,008	60	41
Mackay Base Hospital	21	1	3		1	140				96	1	2	393		20	1	856	9	4
Maryborough Hospital					1	10				53	3	24	34		3		313	3	61
Mater Adult Public Hospital	2		1			101		2	1	68	7	5	405		30		552	16	45
Mater Children's Public Hospital	9	1			2	128				74		30	410				532	2	53
Mount Isa Hospital	6				2	58				36	1		162		10		514	16	3
Nambour Hospital	19	2			3	364		1		140	3	27	695	2	28		600	20	21
Princess Alexandra Hospital	153	2	64	4	3	401		3	1	347	17	12	674		109	1	963	28	17
Queen Elizabeth II Jubilee Hospital	14	1	1		2	181		1		116	5	8	465		27		722	20	23
Redcliffe Hospital	18	1	5		2	290				282	9	53	521		24		1,361	77	61
Redland Hospital	3		1		2	116				149		31	396		48		1,493	15	97
Robina Campus			1		1	136			2	201	6	38	549		139		1,151	21	95
Rockhampton Base Hospital	12	2			2	176		1	1	135	12	22	509		76		1,145	29	36
Royal Brisbane and Women's Hospital	79	6	51	2	2	405		6	1	455	27	11	885		92		1,536	69	19
Royal Children's Hospital	22		1		1	227		1		124		4	276		5		529	1	1
The Prince Charles Hospital	32	2	2	2		347				161	6	10	726		56		1,110	22	30
Toowoomba Hospital	19					125				65	7	4	551		30		705	13	14
Townsville Hospital	44	2	2	1		343				189	23	7	755		50		1,130	61	11
Queensland	651	31	210	16	46	5,321	1	29	11	4,378	195	502	12,594	2	1,594	4	24,355	671	1,016

Source: Queensland Health Emergency Department Data Collection

EMERGENCY DEPARTMENTS - MONTHLY PERFORMANCE REPORT

November 2010

Emergency Department Presentations by Triage and Departure Status for November 2010

Facility	Triage 4					Triage 5							Total
	Admitted	Did Not Wait	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred	
Bundaberg Hospital	219	76	1,150	12	10	15		15		136		1	3,468
Caboolture Hospital	92	213	1,229	43	30	4		18		213		1	4,109
Cairns Base Hospital	232	114	1,119	20	4	12		34		191	2		3,913
Caloundra Hospital	91	83	683	3	27			17		105			1,930
Gladstone Hospital	90	36	1,031	4	4	7	2	21		307		2	2,122
Gold Coast Hospital	111	384	980	11	5	3		42		103	1	1	5,732
Gympie Hospital	73	59	927	8	11	5		33		221	2	1	2,167
Hervey Bay Hospital	214	48	1,402	9	17	15		44		444	3	1	3,008
Ipswich Hospital	212	228	1,175	105	5	13		66		379	18		4,007
Logan Hospital	141	180	1,223	18	14	10		54		215	4		5,432
Mackay Base Hospital	101	112	1,583	8	2	4		11		232			3,601
Maryborough Hospital	35	45	1,076	9	56	4		24		341	1	4	2,100
Mater Adult Public Hospital	184	166	992	27	9	4		36		89	2		2,744
Mater Children's Public Hospital	213	87	1,943	3	27	1		2		56			3,573
Mount Isa Hospital	89	45	949	16	1	15		47		458	8		2,436
Nambour Hospital	298	97	680	18	5	14		34		112	1		3,184
Princess Alexandra Hospital	160	114	645	15	9	17		59		186	1	1	4,006
Queen Elizabeth II Jubilee Hospital	144	89	1,131	9	15	3		14		115			3,106
Redcliffe Hospital	115	93	1,287	174	12	3		21		127	21		4,557
Redland Hospital	69	65	1,143		26	14		17		423	2	1	4,111
Robina Campus	105	175	1,075	7	23	3		23		83		1	3,835
Rockhampton Base Hospital	112	131	1,291	7	7	1		14		97			3,818
Royal Brisbane and Women's Hospital	280	129	1,311	49	4	23		93		678	14		6,227
Royal Children's Hospital	143	25	1,128	2	1	33		13		184			2,721
The Prince Charles Hospital	139	226	948	6	8	3		75	1	120	1		4,033
Toowoomba Hospital	161	356	1,377	7	4	5		32		54			3,529
Townsville Hospital	313	363	1,627	217	3	11		42		93	2		5,289
Queensland	4,136	3,739	31,105	807	339	242	2	901	1	5,762	83	14	98,758

Source: Queensland Health Emergency Department Data Collection