

## Peter Scott

---

**From:** Peter Scott  
**Sent:** Monday, 9 May 2016 12:59 PM  
**To:** Walter Whippy  
**Cc:** lyle.cato@ap.jll.com; Service; Kim Phillips; HSQ-PFM  
**Subject:** RE: May 2016 Air-conditioning Maintenance

Walter,

Thank you for your email.

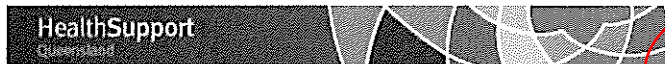
We will advise staff accordingly.

Kind regards,

Peter

Peter Scott

Project Director | Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Walter Whippy [<mailto:wwhippy@vaegroup.com.au>]  
**Sent:** Monday, 9 May 2016 12:18 PM  
**To:** Peter Scott  
**Cc:** [lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com); Service  
**Subject:** May 2016 Air-conditioning Maintenance

Afternoon Peter,

As discussed over the phone earlier please be aware that myself and Jamie Rattray will be attending Levels 4 and 5 at 41 O'Connell Terrace to carry out the air-conditioning maintenance. This will take place from 4am to 8am on Thursday 12<sup>th</sup> May and Friday 13<sup>th</sup> May.

Thanks,

Kind Regards

Walter Whippy | Service Technician

E [wwhippy@vaegroup.com.au](mailto:wwhippy@vaegroup.com.au) | M +61

[www.vaegroup.com.au](http://www.vaegroup.com.au) | P 1300 VAE VAE  
Address 29 Sudbury Street Darra, QLD 4076  
PO BOX 605 Mt Ommaney, QLD 4074

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RTI Release

## Peter Scott

---

**From:** Ascot Air - Service <service@ascotair.com.au>  
**Sent:** Tuesday, 12 July 2016 11:06 AM  
**To:** Peter Scott  
**Subject:** RE: RE: Site contact details for Health support QLD- DLP services

Hi Peter,

Thankyou for your time this morning to discuss the DLP servicing to 3 x units (1- level 4 and 2- level 5).

I have contacted Lyal and he has said that as the units are your property he is not required to give us access. We can get access into the building at anytime. I have just spoken to Simon Page (on behalf of Bob Harwood who is currently away on holidays) and have scheduled a date for the services to be done on Tuesday the 26<sup>th</sup> July.

Kind regards

**Kaye Cunningham**  
Service Coordinator

**AscotAIR**

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MAINTENANCE



T (07) 3868 2233 E service@ascotair.com.au ascotair.com.au  
7/55 Links Avenue Eagle Farm QLD 4009

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**From:** Peter Scott [mailto:Peter.Scott@health.qld.gov.au]  
**Sent:** Friday, 8 July 2016 10:51 AM  
**To:** Garry Binks <Garry.Binks@premis.com.au>  
**Cc:** Mark Harrison <mharrison@ascotair.com.au>; Ascot Air - Service <service@ascotair.com.au>  
**Subject:** RE: RE: Site contact details for Health support QLD- DLP services

Thanks Garry,

That's fine.

Cheers,

Peter

Peter Scott

Project Director | Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)

**From:** Garry Binks [mailto:Garry.Binks@premis.com.au]  
**Sent:** Friday, 8 July 2016 10:42 AM  
**To:** Peter Scott  
**Cc:** 'Mark Harrison'; Ascot Air - Service  
**Subject:** RE: RE: Site contact details for Health support QLD- DLP services

Peter,

I have sent Ascot Air your details for access for DLP servicing next week.

Please let me know if this causes any issues.

Regards

**Garry Binks**  
Project Manger



M [redacted]  
P 07 3720 6700  
F 07 3871 2076  
W [www.premis.com.au](http://www.premis.com.au)

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RTI Release

**From:** Mark Harrison [mailto:mharrison@ascotair.com.au]  
**Sent:** Thursday, 7 July 2016 8:33 AM  
**To:** Ascot Air - Service  
**Cc:** Garry Binks  
**Subject:** RE: RE: Site contact details for Health support QLD- DLP services

Hi Garry

Could you please supply contact details for HSQ project.  
We would like to book in the DLP servicing this next week

Many Thanks

**Mark Harrison**  
Project Manager



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T (07) 3868 2233 M [redacted] E [mharrison@ascotair.com.au](mailto:mharrison@ascotair.com.au) [ascotair.com.au](http://ascotair.com.au)  
8/55 Links Avenue Eagle Farm QLD 4009

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**From:** Ascot Air - Service  
**Sent:** Wednesday, July 06, 2016 2:30 PM  
**To:** Mark Harrison <mharrison@ascotair.com.au>  
**Subject:** RE: Site contact details for Health support QLD- DLP services

I have found the contact details for SAP. Thankyou.

**Kaye Cunningham**  
Service Coordinator



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INSTALLATION  
MAINTENANCE



T (07) 3868 2233 E [service@ascotair.com.au](mailto:service@ascotair.com.au) [ascotair.com.au](http://ascotair.com.au)  
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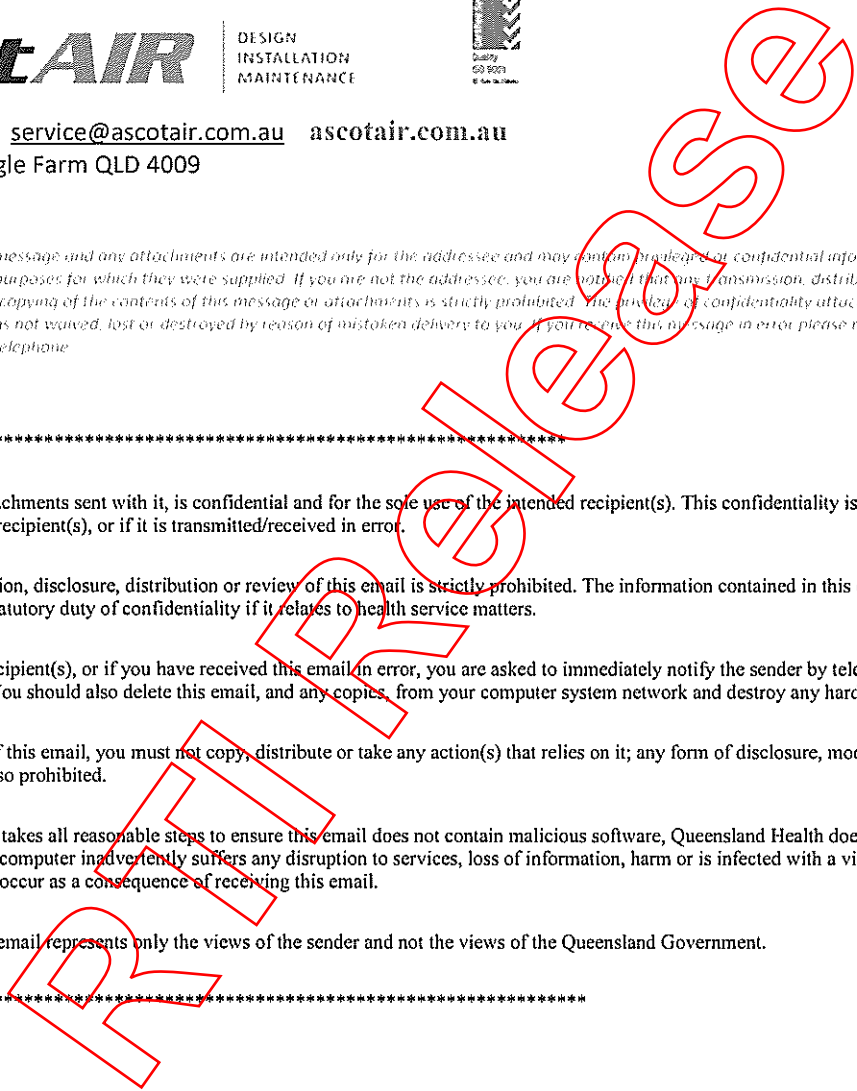
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\*\*\*\*\*



## Peter Scott

---

**From:** Peter Scott  
**Sent:** Thursday, 14 July 2016 10:37 AM  
**To:** Finbar McLaughlin; 'lyle.cato@ap.jll.com'; Jamie Rattray (jrattray@vaegroup.com.au)  
**Subject:** 41 O'Connell Air Con  
**Attachments:** Level 4 Air Con July 16.xlsx; Level 5 Air Con July 16.xlsx

Dear all,

Graphs attached seem to suggest that base system changes last week seem to have improved the outputs, except in the following areas:

- Sensor 4.09 seems to heat up from around 7.00am from 23 degrees up to 27 approx
- Sensor 4.10 seems to cool down sharply around 4.00am from 23 degrees to 17 approx
- Sensor 5.09 seems to be still spiking in the mornings

Finbar,

Did the NDY readings record the same in relation to 4.10?

Hope this helps, and see you all tomorrow.

Cheers,

Peter

Peter Scott

Project Director | Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)

**HealthSupport**  
Queensland

## Peter Scott

**From:** Peter Scott  
**Sent:** Thursday, 14 July 2016 11:00 AM  
**To:** Finbar McLaughlin; Cato, Lyle  
**Cc:** Jamie Rattray (jrattray@vaegroup.com.au)  
**Subject:** RE: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Finbar,

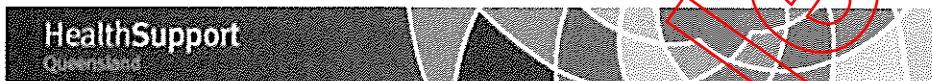
The data seems to align with that from the base system.

Cheers,

Peter

Peter Scott

Project Director | Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob. [REDACTED]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



**From:** Finbar McLaughlin [<mailto:F.McLaughlin@ndy.com>]  
**Sent:** Thursday, 14 July 2016 10:24 AM  
**To:** Cato, Lyle; Peter Scott  
**Subject:** RE: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

All,

Please find our recorded data (note I have include the raw data, and disregard the data after 11.10 on Tuesday and before 4pm on the Thursday before and the over the end of last week and the beginning of this week. It appears from our calibrated data recording that the temperatures generally were outside of design conditions last week yet they appear to be in the correct zone this week. We will need to align those to the ones you just sent me, and understand what works if any have taken place during the recording of these temperatures.

Regards,



**Norman  
Disney &  
Young**

**Finbar McLaughlin** MEng(hons) MSc  
Interiors Section Manager  
NORMAN DISNEY & YOUNG Level 14, 120 Edward Street, Brisbane, QLD 4000, Australia  
T +61 7 3120 6800 | D +61 7 3120 6837 | M +61 [REDACTED] | F +61 7 3120 3900  
E [f.mclaughlin@ndy.com](mailto:f.mclaughlin@ndy.com) | [www.ndy.com](http://www.ndy.com)

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**From:** Cato, Lyle [mailto:Lyle.Cato@ap.jll.com]  
**Sent:** Thursday, 14 July 2016 7:50 AM  
**To:** Peter Scott  
**Cc:** Finbar McLaughlin  
**Subject:** FW: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Hi Peter, Finbar,

Please see attached as requested.

Kind Regards,

**Lyle Cato**  
Engineering Facilities Manager  
Property & Asset Management - Queensland  
t: +61 7 3231 1311 | m:   
[lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com)  
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2015 Winner

**From:** Troy Haynes [mailto:thaynes@vaegroup.com.au]  
**Sent:** Wednesday, July 13, 2016 3:45 PM  
**To:** Cato, Lyle <Lyle.Cato@ap.jll.com>  
**Cc:** Jamie Rattray <jrattray@vaegroup.com.au>; Joel Hakim <jhakim@vaegroup.com.au>; Gary Clark <gclark@vaegroup.com.au>  
**Subject:** 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Good afternoon Lyle,

I have received a phone call from Jamie this afternoon requesting that the trends attached be sent through.

Please see the 2 x files in .csv format for your review.

Regards,

**Troy Haynes | Bureau Manager**  
Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile   
Web [www.vaegroup.com.au](http://www.vaegroup.com.au)  
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RTI Release

## Peter Scott

---

**From:** Peter Scott  
**Sent:** Thursday, 21 July 2016 4:11 PM  
**To:** thaynes@vaegroup.com.au  
**Cc:** 'lyle.cato@ap.jll.com'  
**Subject:** FW: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends  
**Attachments:** 41OCT\_Trends Lvl\_4.csv; 41OCT\_Trends Lvl\_5.csv

Troy,

I have just left a message on your mobile.

As you will be aware, we are looking for current data from all of the sensors in our tenancy on Levels 4 and 5, 41 O'Connell Terrace.

There have been changes over the last few days in different areas, and I hope we can isolate the issues quickly.

I would be grateful if you provide the data from each sensor for the month to date, similarly to the data provided last week. (pls refer attached)

Thank you,

Peter

Peter Scott

Project Director | Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob. [REDACTED]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)

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Queensland



---

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Hi Peter, Finbar,

Please see attached as requested.

Kind Regards,

**Lyle Cato**  
Engineering Facilities Manager  
Property & Asset Management - Queensland  
t: +61 7 3231 1311 | m: [REDACTED]  
[lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com)



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Regards,

**Troy Haynes | Bureau Manager**

Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile

Web [www.vaegroup.com.au](http://www.vaegroup.com.au)

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## Peter Scott

---

**From:** Peter Scott  
**Sent:** Thursday, 21 July 2016 4:15 PM  
**To:** gclark@vaegroup.com.au  
**Cc:** 'lyle.cato@ap.jll.com'  
**Subject:** FW: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends  
**Attachments:** 41OCT\_Trends Lvl\_4.csv; 41OCT\_Trends Lvl\_5.csv

Gary,

I have forwarded for info.

Cheers,

Peter

Peter Scott

Project Director | Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
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**To:** 'thaynes@vaegroup.com.au'  
**Cc:** 'lyle.cato@ap.jll.com'  
**Subject:** FW: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Troy,

I have just left a message on your mobile

As you will be aware, we are looking for current data from all of the sensors in our tenancy on Levels 4 and 5, 41 O'Connell Terrace.

There have been changes over the last few days in different areas, and I hope we can isolate the issues quickly.

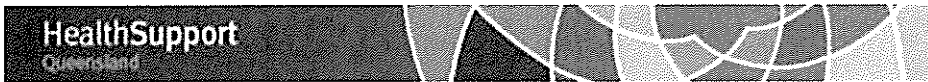
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Thank you,

Peter

Peter Scott

Project Director | Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
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Hi Peter, Finbar,

Please see attached as requested.

Kind Regards,

**Lyle Cato**  
Engineering Facilities Manager  
Property & Asset Management - Queensland  
t: +61 7 3231 1311 | m: [redacted]  
lyle.cato@ap.jll.com  
[www.jll.com.au](http://www.jll.com.au)



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Web [www.vaegroup.com.au](http://www.vaegroup.com.au)  
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RTI Release

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**To:** Peter Scott  
**Cc:** 'lyle.cato@ap.jll.com'  
**Subject:** RE: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Hello Peter,

I'm in a training session until after 5pm today, sorry I missed your call.

Can I ask when did you need the data by. Would tomorrow morning about 10 am be too late?

Regards,

**Troy Haynes | Bureau Manager**

Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile

Web [www.vaegroup.com.au](http://www.vaegroup.com.au)

Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074



**From:** Peter Scott [mailto:Peter.Scott@health.qld.gov.au]  
**Sent:** Thursday, 21 July 2016 4:11 PM  
**To:** Troy Haynes <thaynes@vaegroup.com.au>  
**Cc:** 'lyle.cato@ap.jll.com' <lyle.cato@ap.jll.com>  
**Subject:** FW: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Troy,

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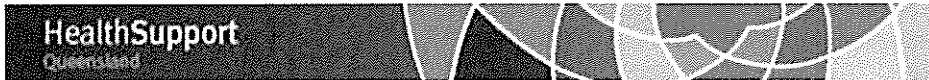
Thank you,

Peter

Peter Scott

Project Director | Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006

t. 07 3096 2135 Mob. [redacted]  
e. Peter.Scott@health.qld.gov.au | www.health.qld.gov.au



**From:** Cato, Lyle [mailto:Lyle.Cato@ap.jll.com]  
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**Cc:** Finbar McLaughlin  
**Subject:** FW: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Hi Peter, Finbar,

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Kind Regards,

**Lyle Cato**  
Engineering Facilities Manager  
Property & Asset Management - Queensland  
t: +61 7 3231 1311 | m: [redacted]  
lyle.cato@ap.jll.com  
[www.jll.com.au](http://www.jll.com.au)



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2015 Winner

**From:** Troy Haynes [mailto:thaynes@vaegroup.com.au]  
**Sent:** Wednesday, July 13, 2016 3:45 PM  
**To:** Cato, Lyle <Lyle.Cato@ap.jll.com>  
**Cc:** Jamie Rattray <jrattray@vaegroup.com.au>; Joel Hakim <jhakim@vaegroup.com.au>; Gary Clark <gclark@vaegroup.com.au>  
**Subject:** 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Good afternoon Lyle,

I have received a phone call from Jamie this afternoon requesting that the trends attached be sent through.

Please see the 2 x files in .csv format for your review.

Regards,

**Troy Haynes | Bureau Manager**  
Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile [redacted]  
Web [www.vaegroup.com.au](http://www.vaegroup.com.au)  
Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074



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\*\*\*\*\*

## Peter Scott

---

**From:** Peter Scott  
**Sent:** Thursday, 21 July 2016 4:17 PM  
**To:** Troy Haynes  
**Cc:** gclark@vaegroup.com.au; 'lyle.cato@ap.jll.com'  
**Subject:** RE: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Troy,

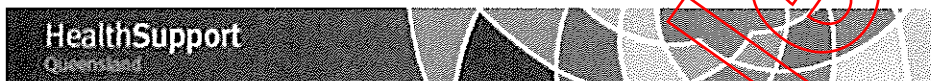
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Thank you,

Peter

Peter Scott

Project Director | Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



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**Sent:** Thursday, 21 July 2016 4:15 PM  
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Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile   
Web [www.vaegroup.com.au](http://www.vaegroup.com.au)  
Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074



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**From:** Peter Scott [mailto:Peter.Scott@health.qld.gov.au]  
**Sent:** Thursday, 21 July 2016 4:11 PM

**To:** Troy Haynes <[thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au)>  
**Cc:** 'Lyle.cato@ap.jll.com' <[Lyle.cato@ap.jll.com](mailto:Lyle.cato@ap.jll.com)>  
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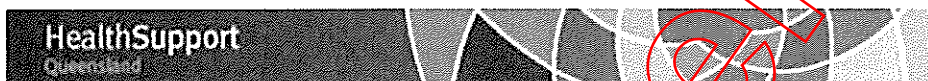
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Peter Scott

Project Director | Health Support Queensland  
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t. 07 3096 2135 Mob. [REDACTED]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Cato, Lyle [<mailto:Lyle.Cato@ap.jll.com>]  
**Sent:** Thursday, 14 July 2016 7:50 AM  
**To:** Peter Scott  
**Cc:** Finbar McLaughlin  
**Subject:** FW: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Hi Peter, Finbar,

Please see attached as requested.

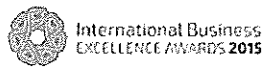
Kind Regards,

**Lyle Cato**  
Engineering Facilities Manager  
Property & Asset Management - Queensland  
t: +61 7 3231 1311 | m: [REDACTED]  
[lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com)  
[www.jll.com.au](http://www.jll.com.au)



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**Sent:** Wednesday, July 13, 2016 3:45 PM  
**To:** Cato, Lyle <[Lyle.Cato@ap.jll.com](mailto:Lyle.Cato@ap.jll.com)>  
**Cc:** Jamie Rattray <[jrattray@vaegroup.com.au](mailto:jrattray@vaegroup.com.au)>; Joel Hakim <[jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au)>; Gary Clark <[gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au)>  
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RTI Release

## Peter Scott

---

**From:** Troy Haynes <thaynes@vaegroup.com.au>  
**Sent:** Friday, 22 July 2016 9:52 AM  
**To:** Peter Scott  
**Cc:** Gary Clark; 'lyle.cato@ap.jll.com'; Joel Hakim  
**Subject:** RE: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends  
**Attachments:** 41 OConnell - Level 5.csv; 41 OConnell - Level 4.csv

Peter,

Please see trend data attached.

Regards,

**Troy Haynes | Bureau Manager**

Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile

Web [www.vaegroup.com.au](http://www.vaegroup.com.au)

Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074



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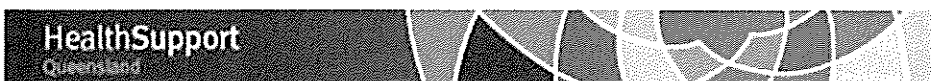
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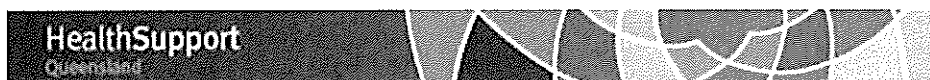
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**Sent:** Thursday, 14 July 2016 7:50 AM  
**To:** Peter Scott  
**Cc:** Finbar McLaughlin  
**Subject:** FW: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Hi Peter, Finbar,

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Kind Regards,

**Lyle Cato**  
Engineering Facilities Manager  
Property & Asset Management - Queensland  
t: +61 7 3231 1311 | m:   
[lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com)  
[www.jll.com.au](http://www.jll.com.au)



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Australian  
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Awards

2014 Winner  
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\*\*\*\*\*

RTI REQUEST

## Peter Scott

---

**From:** Peter Scott  
**Sent:** Friday, 22 July 2016 11:19 AM  
**To:** Troy Haynes  
**Cc:** Gary Clark; 'lyle.cato@ap.jll.com'; Joel Hakim; Finbar McLaughlin  
**Subject:** RE: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends  
**Attachments:** Level 4 Air Con July 22 MTD.xlsx; Level 5 Air Con July 22 MTD.xlsx

Thanks Troy,

Graphs attached. Seems the issues still exist with 4.09, 4.10 and 5.09.

I am also getting feedback (not good) about the amount of cold air coming out of vents running of 4.07 and 5.07.

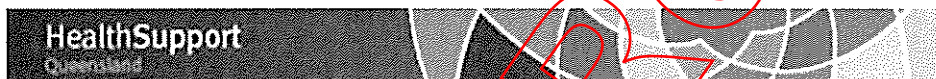
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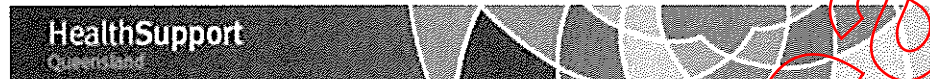
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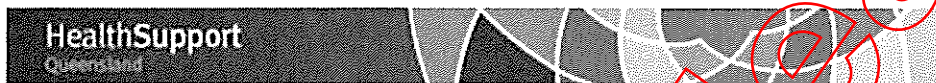
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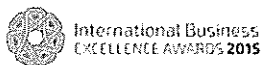
**Lyle Cato**  
Engineering Facilities Manager  
Property & Asset Management - Queensland  
t: +61 7 3231 1311 | m: [redacted]  
[lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com)  
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\*\*\*\*\*

RTI Release

**Peter Scott**

---

**From:** Peter Scott  
**Sent:** Wednesday, 27 July 2016 3:14 PM  
**To:** Troy Haynes  
**Cc:** 'lyle.cato@ap.jll.com'  
**Subject:** Sensor readings

Troy,

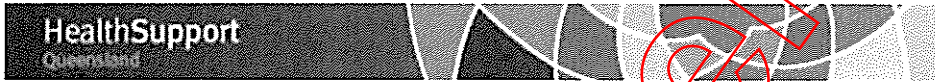
Would you mind sending through the sensor readings for the month to date on Friday morning, similarly to last week, please?

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



RTI Release

**Peter Scott**

---

**From:** Troy Haynes <thaynes@vaegroup.com.au>  
**Sent:** Thursday, 28 July 2016 9:23 AM  
**To:** Peter Scott  
**Cc:** 'lyle.cato@ap.jll.com'  
**Subject:** RE: Sensor readings

Good Morning Peter,

I am out of the office until 2pm on Friday.

Is the afternoon too late to send through the sensor readings data?

Regards,

**Troy Haynes | Bureau Manager**  
Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile   
Web [www.vaegroup.com.au](http://www.vaegroup.com.au)  
Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074



**From:** Peter Scott [<mailto:Peter.Scott@health.qld.gov.au>]  
**Sent:** Wednesday, 27 July 2016 3:14 PM  
**To:** Troy Haynes <[thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au)>  
**Cc:** 'lyle.cato@ap.jll.com' <[lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com)>  
**Subject:** Sensor readings

Troy,

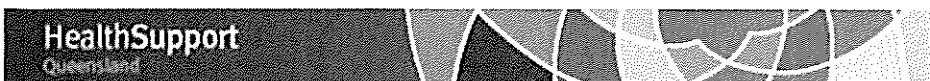
Would you mind sending through the sensor readings for the month to date on Friday morning, similarly to last week, please?

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



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RTI Release

## Peter Scott

---

**From:** Peter Scott  
**Sent:** Thursday, 28 July 2016 11:29 AM  
**To:** Troy Haynes  
**Cc:** 'lyle.cato@ap.jll.com'  
**Subject:** RE: Sensor readings

Hi Troy,

Friday afternoon will be fine.

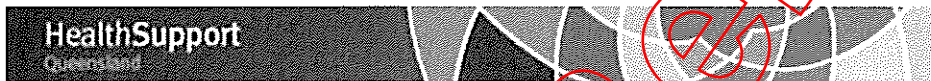
Thanks for your help.

Cheers,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob. [REDACTED]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Troy Haynes [<mailto:thaynes@vaegroup.com.au>]  
**Sent:** Thursday, 28 July 2016 9:23 AM  
**To:** Peter Scott  
**Cc:** 'lyle.cato@ap.jll.com'  
**Subject:** RE: Sensor readings

Good Morning Peter,

I am out of the office until 2pm on Friday.

Is the afternoon too late to send through the sensor readings data?

Regards,

**Troy Haynes | Bureau Manager**  
Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile [REDACTED]  
Web [www.vaegroup.com.au](http://www.vaegroup.com.au)  
Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074



**From:** Peter Scott [mailto:Peter.Scott@health.qld.gov.au]  
**Sent:** Wednesday, 27 July 2016 3:14 PM  
**To:** Troy Haynes <thaynes@vaegroup.com.au>  
**Cc:** 'lyle.cato@ap.jll.com' <lyle.cato@ap.jll.com>  
**Subject:** Sensor readings

Troy,

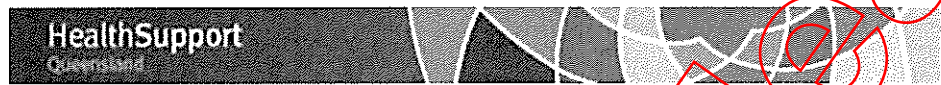
Would you mind sending through the sensor readings for the month to date on Friday morning, similarly to last week, please?

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob. [redacted]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



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Unless stated otherwise, this email represents only the views of the sender and not the views of the Queensland Government.

\*\*\*\*\*

## Peter Scott

---

**From:** Troy Haynes <thaynes@vaegroup.com.au>  
**Sent:** Friday, 29 July 2016 2:30 PM  
**To:** Peter Scott  
**Cc:** 'lyle.cato@ap.jll.com'; Gary Clark; Jamie Rattray  
**Subject:** RE: Sensor readings  
**Attachments:** Level 5\_Temperature Sensors.csv; Level 4\_Temperature Sensors.csv

Peter,

Sensor Data attached.

Regards,

**Troy Haynes | Bureau Manager**

Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile

Web [www.vaegroup.com.au](http://www.vaegroup.com.au)

Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074



**From:** Peter Scott [<mailto:Peter.Scott@health.qld.gov.au>]

**Sent:** Thursday, 28 July 2016 11:29 AM

**To:** Troy Haynes <thaynes@vaegroup.com.au>

**Cc:** 'lyle.cato@ap.jll.com' <[lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com)>

**Subject:** RE: Sensor readings

Hi Troy,

Friday afternoon will be fine.

Thanks for your help.

Cheers,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



**From:** Troy Haynes [mailto:[thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au)]  
**Sent:** Thursday, 28 July 2016 9:23 AM  
**To:** Peter Scott  
**Cc:** 'lyle.cato@ap.jll.com'  
**Subject:** RE: Sensor readings

Good Morning Peter,

I am out of the office until 2pm on Friday.

Is the afternoon too late to send through the sensor readings data?

Regards,

**Troy Haynes | Bureau Manager**  
Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile   
Web [www.vaegroup.com.au](http://www.vaegroup.com.au)  
Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074



**From:** Peter Scott [mailto:[Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au)]  
**Sent:** Wednesday, 27 July 2016 3:14 PM  
**To:** Troy Haynes <[thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au)>  
**Cc:** 'lyle.cato@ap.jll.com' <[lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com)>  
**Subject:** Sensor readings

Troy,

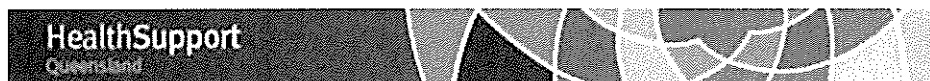
Would you mind sending through the sensor readings for the month to date on Friday morning, similarly to last week, please?

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



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RTI Release

## Peter Scott

---

**From:** Peter Scott  
**Sent:** Friday, 29 July 2016 4:35 PM  
**To:** Troy Haynes  
**Cc:** 'lyle.cato@ap.jll.com'; Gary Clark; Jamie Rattray; Finbar McLaughlin  
**Subject:** RE: Sensor readings  
**Attachments:** Level 4 Air Con July 29 MTD.xlsx; Level 5 Air Con July 29 MTD.xlsx

Thanks Troy,

Graphs attached. We seem to be making progress.

Great to see.

Cheers,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Troy Haynes [mailto:[thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au)]  
**Sent:** Friday, 29 July 2016 2:30 PM  
**To:** Peter Scott  
**Cc:** 'lyle.cato@ap.jll.com'; Gary Clark; Jamie Rattray  
**Subject:** RE: Sensor readings

Peter,

Sensor Data attached.

Regards,

**Troy Haynes | Bureau Manager**  
Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile   
Web [www.vaegroup.com.au](http://www.vaegroup.com.au)  
Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074



**From:** Peter Scott [mailto:[Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au)]  
**Sent:** Thursday, 28 July 2016 11:29 AM

**To:** Troy Haynes <[thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au)>  
**Cc:** 'lyle.cato@ap.jll.com' <[lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com)>  
**Subject:** RE: Sensor readings

Hi Troy,

Friday afternoon will be fine.

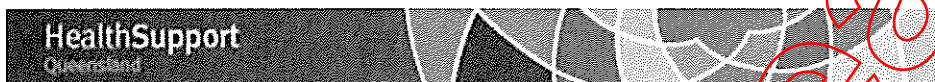
Thanks for your help.

Cheers,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob. [REDACTED]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Troy Haynes [<mailto:thaynes@vaegroup.com.au>]  
**Sent:** Thursday, 28 July 2016 9:23 AM  
**To:** Peter Scott  
**Cc:** 'lyle.cato@ap.jll.com'  
**Subject:** RE: Sensor readings

Good Morning Peter,

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Is the afternoon too late to send through the sensor readings data?

Regards,

**Troy Haynes | Bureau Manager**  
Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile [REDACTED]  
Web [www.vaegroup.com.au](http://www.vaegroup.com.au)  
Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074



---

**From:** Peter Scott [<mailto:Peter.Scott@health.qld.gov.au>]  
**Sent:** Wednesday, 27 July 2016 3:14 PM  
**To:** Troy Haynes <[thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au)>  
**Cc:** 'lyle.cato@ap.jll.com' <[lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com)>  
**Subject:** Sensor readings

Troy,



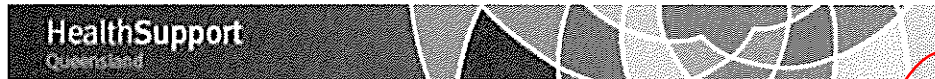
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Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob. [redacted]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



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\*\*\*\*\*

RTTR@S@

## Peter Scott

---

**From:** Peter Scott  
**Sent:** Monday, 1 August 2016 2:56 PM  
**To:** Gary Clark  
**Cc:** Finbar McLaughlin; 'lyle.cato@ap.jll.com'  
**Subject:** FW: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

**Importance:** High

Gary,

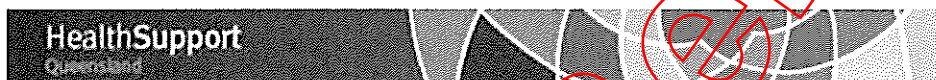
FYI.

Cheers,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Finbar McLaughlin [mailto:F.McLaughlin@ndy.com]  
**Sent:** Monday, 1 August 2016 2:54 PM  
**To:** Cato, Lyle; Jamie Rattray (jrattray@vaegroup.com.au)  
**Cc:** Peter Scott  
**Subject:** RE: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends  
**Importance:** High

Team,

We had Ascot undertake some reading this morning and they found that the BMS is pushing the units to run on low flow. We found that all the units tested were programmed to run like this and that we had to force them to manually run on high and when doing so the measured air flows as being as designed.

Can you please ensure the BMS is programmed for all the units to be operating on high from the base building side and if it is please advise why we are not realising this and had to drive it manually to high this morning.

Regards,



**Finbar McLaughlin** MEng (hons), MSc  
Interiors Group Manager

**NORMAN DISNEY & YOUNG** Level 14, 120 Edward Street, Brisbane, QLD 4000, Australia  
T +61 7 3120 6800 | D +61 7 3120 6800 | M +61 [redacted] | F +61 7 3210 3900  
E [f.mclaughlin@ndy.com](mailto:f.mclaughlin@ndy.com) | [www.ndy.com](http://www.ndy.com)

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MAKING SPACES WORK

---

**From:** Peter Scott [<mailto:Peter.Scott@health.qld.gov.au>]  
**Sent:** Thursday, 14 July 2016 11:00 AM  
**To:** Finbar McLaughlin; Cato, Lyle  
**Cc:** Jamie Rattray ([jrattray@vaegroup.com.au](mailto:jrattray@vaegroup.com.au))  
**Subject:** RE: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Finbar,

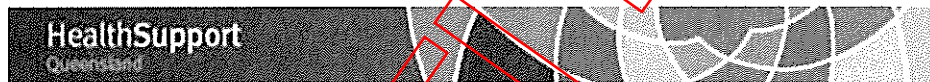
The data seems to align with that from the base system.

Cheers,

Peter

Peter Scott

Project Director | Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob. [redacted]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Finbar McLaughlin [<mailto:F.McLaughlin@ndy.com>]  
**Sent:** Thursday, 14 July 2016 10:24 AM  
**To:** Cato, Lyle; Peter Scott  
**Subject:** RE: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

All,

Please find our recorded data (note I have include the raw data, and disregard the data after 11.10 on Tuesday and before 4pm on the Thursday before and the over the end of last week and the beginning of this week. It appears from our calibrated data recording that the temperatures generally were outside of design conditions last week yet they appear to be in the correct zone this week. We will need to align those to the ones you just sent me, and understand what works if any have taken place during the recording of these temperatures.

Regards,



**Finbar McLaughlin** MEng(hons) MSc  
 Interiors Section Manager  
**NORMAN DISNEY & YOUNG** Level 14, 120 Edward Street, Brisbane, QLD 4000, Australia  
 T +61 7 3120 6800 | D +61 7 3120 6837 | M +61 [redacted] | F +61 7 3120 3900  
 E [f.mclaughlin@ndy.com](mailto:f.mclaughlin@ndy.com) | [www.ndy.com](http://www.ndy.com)

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**From:** Cato, Lyle [<mailto:Lyle.Cato@ap.jll.com>]  
**Sent:** Thursday, 14 July 2016 7:50 AM  
**To:** Peter Scott  
**Cc:** Finbar McLaughlin  
**Subject:** FW: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Hi Peter, Finbar,

Please see attached as requested.

Kind Regards,

**Lyle Cato**  
 Engineering Facilities Manager  
 Property & Asset Management - Queensland  
 t: +61 7 3231 1311 | m: [redacted]  
[lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com)  
[www.jll.com.au](http://www.jll.com.au)

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Australian Service Excellence Awards

2014 Winner  
2015 Winner

**From:** Troy Haynes [<mailto:thaynes@vaegroup.com.au>]  
**Sent:** Wednesday, July 13, 2016 3:45 PM  
**To:** Cato, Lyle <[Lyle.Cato@ap.jll.com](mailto:Lyle.Cato@ap.jll.com)>  
**Cc:** Jamie Rattray <[jrattray@vaegroup.com.au](mailto:jrattray@vaegroup.com.au)>; Joel Hakim <[jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au)>; Gary Clark <[gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au)>  
**Subject:** 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Good afternoon Lyle,

I have received a phone call from Jamie this afternoon requesting that the trends attached be sent through.

Please see the 2 x files in .csv format for your review.

Regards,

**Troy Haynes | Bureau Manager**

Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile

Web [www.vaegroup.com.au](http://www.vaegroup.com.au)

Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074



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\*\*\*\*\*

## Peter Scott

---

**From:** Peter Scott  
**Sent:** Monday, 1 August 2016 3:04 PM  
**To:** Finbar McLaughlin; Cato, Lyle; Jamie Rattray (jrattray@vaegroup.com.au); Gary Clark  
**Subject:** RE: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Dear all,

I gather from the below that changes have been made? Is this correct, as it still seems to be very cold generally, and I am getting more and more feedback from staff about the cold (overcoats and blankets are prevalent)

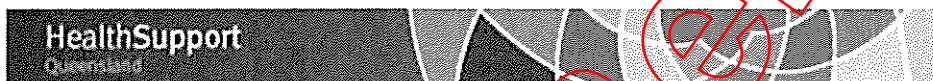
Please let me know when you can.

Cheers,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Finbar McLaughlin [mailto:F.McLaughlin@ndy.com]  
**Sent:** Monday, 1 August 2016 2:54 PM  
**To:** Cato, Lyle; Jamie Rattray (jrattray@vaegroup.com.au)  
**Cc:** Peter Scott  
**Subject:** RE: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends  
**Importance:** High

Team,

We had Ascot undertake some reading this morning and they found that the BMS is pushing the units to run on low flow. We found that all the units tested were programmed to run like this and that we had to force them to manually run on high and when doing so the measured air flows as being as designed.

Can you please ensure the BMS is programmed for all the units to be operating on high from the base building side and if it is please advise why we are not realising this and had to drive it manually to high this morning.

Regards,



**Finbar McLaughlin** MEng (hons), MSc  
 Interiors Group Manager  
**NORMAN DISNEY & YOUNG** Level 14, 120 Edward Street, Brisbane, QLD 4000, Australia  
 T +61 7 3120 6800 | D +61 7 3120 6800 | M +61 [redacted] | F +61 7 3210 3900  
 E [f.mclaughlin@ndy.com](mailto:f.mclaughlin@ndy.com) | [www.ndy.com](http://www.ndy.com)

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NORMAN DISNEY & YOUNG  
 MAKING SPACES WORK

**From:** Peter Scott [<mailto:Peter.Scott@health.qld.gov.au>]  
**Sent:** Thursday, 14 July 2016 11:00 AM  
**To:** Finbar McLaughlin; Cato, Lyle  
**Cc:** Jamie Rattray ([jrattray@vaegroup.com.au](mailto:jrattray@vaegroup.com.au))  
**Subject:** RE: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Finbar,

The data seems to align with that from the base system.

Cheers,

Peter

Peter Scott

Project Director | Health Support Queensland  
 Department of Health | Queensland Government  
 Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
 t. 07 3096 2135 Mob. [redacted]  
 e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



**From:** Finbar McLaughlin [<mailto:F.McLaughlin@ndy.com>]  
**Sent:** Thursday, 14 July 2016 10:24 AM  
**To:** Cato, Lyle; Peter Scott  
**Subject:** RE: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

All,

Please find our recorded data (note I have include the raw data, and disregard the data after 11.10 on Tuesday and before 4pm on the Thursday before and the over the end of last week and the beginning of this week. It appears from our calibrated data recording that the temperatures generally were outside of design conditions last week yet they appear to be in the correct zone this week. We will need to align those to the ones you just sent me, and understand what works if any have taken place during the recording of these temperatures.

Regards,



**Finbar McLaughlin** MEng(hons) MSc  
 Interiors Section Manager  
**NORMAN DISNEY & YOUNG** Level 14, 120 Edward Street, Brisbane, QLD 4000, Australia  
 T +61 7 3120 6800 | D +61 7 3120 6837 | M +61 [redacted] | F +61 7 3120 3900  
 E f.mclaughlin@ndy.com | www.ndy.com

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**From:** Cato, Lyle [mailto:Lyle.Cato@ap.jll.com]  
**Sent:** Thursday, 14 July 2016 7:50 AM  
**To:** Peter Scott  
**Cc:** Finbar McLaughlin  
**Subject:** FW: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Hi Peter, Finbar,

Please see attached as requested.

Kind Regards,

**Lyle Cato**  
 Engineering Facilities Manager  
 Property & Asset Management - Queensland  
 t: +61 7 3231 1311 | m: [redacted]  
[lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com)  
[www.jll.com.au](http://www.jll.com.au)

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**From:** Troy Haynes [mailto:thaynes@vaegroup.com.au]  
**Sent:** Wednesday, July 13, 2016 3:45 PM  
**To:** Cato, Lyle <Lyle.Cato@ap.jll.com>  
**Cc:** Jamie Rattray <jrattray@vaegroup.com.au>; Joel Hakim <jhakim@vaegroup.com.au>; Gary Clark <gclark@vaegroup.com.au>  
**Subject:** 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Good afternoon Lyle,

I have received a phone call from Jamie this afternoon requesting that the trends attached be sent through.

Please see the 2 x files in .csv format for your review.

Regards,



**Troy Haynes | Bureau Manager**

Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile

Web [www.vaegroup.com.au](http://www.vaegroup.com.au)

Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074



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\*\*\*\*\*

**Peter Scott**

**From:** Peter Scott  
**Sent:** Monday, 1 August 2016 3:26 PM  
**To:** Finbar McLaughlin; Cato, Lyle; Jamie Rattray (jrattray@vaegroup.com.au); Gary Clark  
**Subject:** RE: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Thanks Finbar,

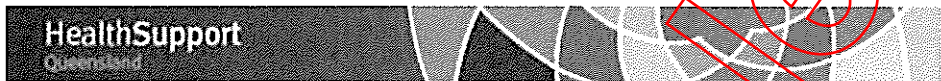
I'd be grateful if someone can let me know when changes are made.

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob. [redacted]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



**From:** Finbar McLaughlin [mailto:F.McLaughlin@ndy.com]  
**Sent:** Monday, 1 August 2016 3:24 PM  
**To:** Peter Scott; Cato, Lyle; Jamie Rattray (jrattray@vaegroup.com.au); Gary Clark  
**Subject:** RE: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Peter,

The low air flow is causing dumping of cold air onto people and the air is not mixing properly. We require the BMS to be updated to ensure the units run at the higher flow rate such that mixing is induced stopping the cold draughts you are experiencing. Hopefully VAE can come back shortly.

Regards,



**Norman Disney & Young**

**Finbar McLaughlin** MEng (hons), MSc  
Interiors Group Manager  
NORMAN DISNEY & YOUNG Level 14, 120 Edward Street, Brisbane, QLD 4000, Australia  
T +61 7 3120 6800 | D +61 7 3120 6800 | M +61 [redacted] | F +61 7 3210 3900  
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**Norman Disney & Young**  
MAKING SPACES WORK

**From:** Peter Scott [mailto:Peter.Scott@health.qld.gov.au]  
**Sent:** Monday, 1 August 2016 3:04 PM  
**To:** Finbar McLaughlin; Cato, Lyle; Jamie Rattray (jrattray@vaegroup.com.au); Gary Clark  
**Subject:** RE: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Dear all,

I gather from the below that changes have been made? Is this correct, as it still seems to be very cold generally, and I am getting more and more feedback from staff about the cold (overcoats and blankets are prevalent)

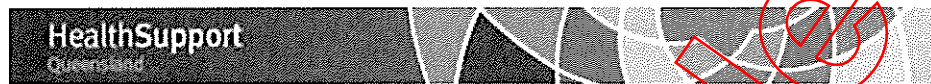
Please let me know when you can.

Cheers,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob. [redacted]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



**From:** Finbar McLaughlin [mailto:F.McLaughlin@ndy.com]  
**Sent:** Monday, 1 August 2016 2:54 PM  
**To:** Cato, Lyle; Jamie Rattray (jrattray@vaegroup.com.au)  
**Cc:** Peter Scott  
**Subject:** RE: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends  
**Importance:** High

Team,

We had Ascot undertake some reading this morning and they found that the BMS is pushing the units to run on low flow. We found that all the units tested were programmed to run like this and that we had to force them to manually run on high and when doing so the measured air flows as being as designed.

Can you please ensure the BMS is programmed for all the units to be operating on high from the base building side and if it is please advise why we are not realising this and had to drive it manually to high this morning.

Regards,



**Finbar McLaughlin** MEng (hons), MSc  
Interiors Group Manager  
**NORMAN DISNEY & YOUNG** Level 14, 120 Edward Street, Brisbane, QLD 4000, Australia  
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NORMAN DISNEY & YOUNG  
MAKING SPACES WORK

---

**From:** Peter Scott [<mailto:Peter.Scott@health.qld.gov.au>]  
**Sent:** Thursday, 14 July 2016 11:00 AM  
**To:** Finbar McLaughlin; Cato, Lyle  
**Cc:** Jamie Rattray ([jrattray@vaegroup.com.au](mailto:jrattray@vaegroup.com.au))  
**Subject:** RE: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Finbar,

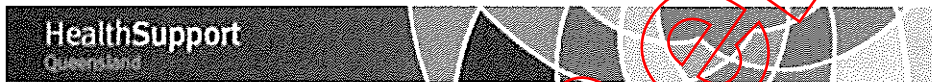
The data seems to align with that from the base system.

Cheers,

Peter

Peter Scott

Project Director | Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob. [REDACTED]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Finbar McLaughlin [<mailto:F.McLaughlin@ndy.com>]  
**Sent:** Thursday, 14 July 2016 10:24 AM  
**To:** Cato, Lyle; Peter Scott  
**Subject:** RE: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

All,

Please find our recorded data (note I have include the raw data, and disregard the data after 11.10 on Tuesday and before 4pm on the Thursday before and the over the end of last week and the beginning of this week. It appears from our calibrated data recording that the temperatures generally were outside of design conditions last week yet they appear to be in the correct zone this week. We will need to align those to the ones you just sent me, and understand what works if any have taken place during the recording of these temperatures.

Regards,



**Norman  
Disney &  
Young**

**Finbar McLaughlin** MEng(hons) MSc  
Interiors Section Manager  
NORMAN DISNEY & YOUNG Level 14, 120 Edward Street, Brisbane, QLD 4000, Australia  
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E [f.mclaughlin@ndy.com](mailto:f.mclaughlin@ndy.com) | [www.ndy.com](http://www.ndy.com)



**From:** Cato, Lyle [<mailto:Lyle.Cato@ap.jll.com>]  
**Sent:** Thursday, 14 July 2016 7:50 AM  
**To:** Peter Scott  
**Cc:** Finbar McLaughlin  
**Subject:** FW: 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Hi Peter, Finbar,

Please see attached as requested.

Kind Regards,

**Lyle Cato**  
Engineering Facilities Manager  
Property & Asset Management - Queensland  
t: +61 7 3231 1311 | m:   
[lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com)  
[www.jll.com.au](http://www.jll.com.au)



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Excellence  
Awards

2014 Winner  
2015 Winner

**From:** Troy Haynes [<mailto:thaynes@vaegroup.com.au>]  
**Sent:** Wednesday, July 13, 2016 3:45 PM  
**To:** Cato, Lyle <[Lyle.Cato@ap.jll.com](mailto:Lyle.Cato@ap.jll.com)>  
**Cc:** Jamie Rattray <[jrattray@vaegroup.com.au](mailto:jrattray@vaegroup.com.au)>; Joel Hakim <[jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au)>; Gary Clark <[gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au)>  
**Subject:** 41 O'Connell Tce - Level 4 & 5 | Temperature Trends

Good afternoon Lyle,

I have received a phone call from Jamie this afternoon requesting that the trends attached be sent through.

Please see the 2 x files in .csv format for your review.

Regards,

**Troy Haynes | Bureau Manager**  
Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile   
Web [www.vaegroup.com.au](http://www.vaegroup.com.au)  
Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074



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\*\*\*\*\*

RTFD

## Peter Scott

---

**From:** Peter Scott  
**Sent:** Wednesday, 3 August 2016 3:59 PM  
**To:** Troy Haynes  
**Subject:** Air Con

Troy,

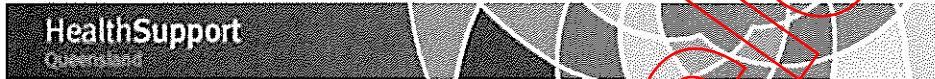
We are still having some issues so I would appreciate if you could send the August month to date data through around the end of the week, please?

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



RTI Release

## Peter Scott

---

**From:** Peter Scott  
**Sent:** Thursday, 4 August 2016 4:05 PM  
**To:** Gary Clark  
**Cc:** Sonda Banney; 'lyle.cato@ap.jll.com'  
**Subject:** FW: Temperature at 41 O' Connell

Gary,

Lyle can't make 11.00, and I am wondering if you can be here about 10.00am?

Could you please confirm with Sonda and myself?

Thank you,

Peter

Peter Scott  
Project Director, Finance & Business Services Health Support Queensland Department of Health | Queensland  
Government Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006 t. 07 3096 2135 Mob.  e.  
Peter.Scott@health.qld.gov.au | www.health.qld.gov.au

-----Original Message-----

**From:** Sonda Banney [mailto:sonda.banney@architectus.com.au]  
**Sent:** Thursday, 4 August 2016 3:53 PM  
**To:** Peter Scott; Cato, Lyle; Finbar McLaughlin  
**Cc:** John Iksens; Kim Phillips; tim.hulse@premis.com.au; GarryBinks@premis.com.au  
**Subject:** RE: Temperature at 41 O' Connell

Peter can Gary from VAE do 11 am? If not when is he available.

Kind regards,

Sonda Banney MDIA  
Head of Interior Design

architectusT

Architectus Brisbane  
Level 2 79 Adelaide Street, Brisbane Qld 4000 Australia T +61 7 3221 6077 sonda.banney@architectus.com.au  
www.architectus.com.au

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-----Original Message-----

From: Peter Scott [mailto:Peter.Scott@health.qld.gov.au]  
Sent: Thursday, 4 August 2016 3:50 PM  
To: Sonda Banney; Cato, Lyle; Finbar McLaughlin  
Cc: John Iksens; Kim Phillips; tim.hulse@premis.com.au; GarryBinks@premis.com.au  
Subject: RE: Temperature at 41 O' Connell

Dear all,

A couple of things, as follows:

- At this point, Gary Clark from VAE can't meet with us in the morning at 9.00am,
- Lyle and I believe that the best place to meet is Level 2, 41 O'Connell Terrace. If needed, there can be access to the system, the area being affected, etc.

As you may be aware, we have had a serious health issue with a staff member today, and rightly or wrongly, the air conditioning system has been blamed.

It is important to remember that, as the end client, HSQ's aim here is to work out the issue, and fix it quickly.

Thank you for your help.

Regards,

Peter

Peter Scott  
Project Director, Finance & Business Services Health Support Queensland Department of Health | Queensland  
Government Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006 t. 07 3096 2135 Mob.  e.  
Peter.Scott@health.qld.gov.au | www.health.qld.gov.au

-----Original Message-----

From: Sonda Banney [mailto:sonda.banney@architectus.com.au]  
Sent: Thursday, 4 August 2016 3:14 PM  
To: Cato, Lyle; Peter Scott; Finbar McLaughlin  
Cc: John Iksens; Kim Phillips; tim.hulse@premis.com.au; GarryBinks@premis.com.au  
Subject: RE: Temperature at 41 O' Connell

Hi Lyle

I would have thought it pretty important that VAE attend seeing as they are the base building AC designers. Can you please confirm if they will be there? Perhaps we should re-schedule if they aren't able to make that time.

Kind regards,

Sonda Banney MDIA  
Head of Interior Design

architectusT

Architectus Brisbane

Level 2 79 Adelaide Street, Brisbane Qld 4000 Australia T +61 7 3221 6077 [sonda.banney@architectus.com.au](mailto:sonda.banney@architectus.com.au)  
[www.architectus.com.au](http://www.architectus.com.au)

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-----Original Message-----

From: Cato, Lyle [<mailto:Lyle.Cato@ap.jll.com>]

Sent: Thursday, 4 August 2016 2:56 PM

To: Sonda Banney; Peter Scott; Finbar McLaughlin

Cc: John Iksens; Kim Phillips; [tim.hulse@premis.com.au](mailto:tim.hulse@premis.com.au); [GarryBinks@premis.com.au](mailto:GarryBinks@premis.com.au)

Subject: RE: Temperature at 41 O' Connell

Hi Sonda,

I have not had a response from VAE as yet however they have provided NDY with temperature readings for this area previously.

Kind Regards,

Lyle Cato

Engineering Facilities Manager

Property & Asset Management - Queensland

t: +61 7 3231 1311 | m:

[lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com)

[www.jll.com.au](http://www.jll.com.au)

-----Original Message-----

From: Sonda Banney [<mailto:sonda.banney@architectus.com.au>]

Sent: Thursday, August 4, 2016 2:42 PM

To: Peter Scott <[Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au)>; Finbar McLaughlin <[F.McLaughlin@ndy.com](mailto:F.McLaughlin@ndy.com)>

Cc: John Iksens <[J.Iksens@ndy.com](mailto:J.Iksens@ndy.com)>; Cato, Lyle <[Lyle.Cato@ap.jll.com](mailto:Lyle.Cato@ap.jll.com)>; Kim Phillips <[Kim.Phillips2@health.qld.gov.au](mailto:Kim.Phillips2@health.qld.gov.au)>; [tim.hulse@premis.com.au](mailto:tim.hulse@premis.com.au); [GarryBinks@premis.com.au](mailto:GarryBinks@premis.com.au)

Subject: RE: Temperature at 41 O' Connell

Hi Peter

Look forward to working this through with all parties tomorrow morning.

Can you confirm that VAE will be present and with access to all information required to facilitate an outcome?

From talking with NDY it does appear that the majority of the issues are down to base build problems but talk it over in the morning and hopefully sort out a way forward at the meeting.

Where should we meet you ? JLL's office or HSQ?

Kind regards,

Sonda Banney MDIA

Head of Interior Design

architectusT

Architectus Brisbane

Level 2 79 Adelaide Street, Brisbane Qld 4000 Australia T +61 7 3221 6077 [sonda.banney@architectus.com.au](mailto:sonda.banney@architectus.com.au)  
[www.architectus.com.au](http://www.architectus.com.au)

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-----Original Message-----

From: Peter Scott [mailto:[Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au)]  
Sent: Thursday, 4 August 2016 2:03 PM  
To: Finbar McLaughlin  
Cc: John Iksens; Sonda Banney; 'lyle.cato@ap.jll.com'; Kim Phillips  
Subject: FW: Temperature at 41 O' Connell

Finbar,

As you can see from below, we have just had a serious incident occur that appears to relate directly to the air conditioning on Level 4.

As an interim measure, Lyle is having the temperature increased at the moment.

I know we have had quite a bit of energy directed at resolving the air con issues, but the outcome below is completely unacceptable.

Can you please address this issue as a matter of urgency.

Please feel free to call me if I can do anything to assist.

Thank you,

Peter

Peter Scott  
Project Director, Finance & Business Services Health Support Queensland Department of Health | Queensland Government Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006 t. 07 3096 2135 Mob.  e.  
[Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)

-----Original Message-----

From: Patsy Purtill  
Sent: Thursday, 4 August 2016 1:37 PM  
To: Peter Scott; [hsq\\_pfm](mailto:hsq_pfm)  
Subject: Temperature at 41 O' Connell

Hi Kim and Peter

Please be advised that a member of my team , who is a chronic diabetic, has suffered a serious collapse and required ambulance attention due to the extreme cold and of the lack of temperature control on level 4.

Regards  
Patsy

Sent from my iPhone

\*\*\*\*\*

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RTFD

## Peter Scott

---

**From:** Gary Clark <gclark@vaegroup.com.au>  
**Sent:** Friday, 5 August 2016 7:11 AM  
**To:** Peter Scott  
**Cc:** Sonda Banney; 'lyle.cato@ap.jll.com'  
**Subject:** RE: Temperature at 41 O' Connell

Hi Peter

Sorry I am not going to be able to make it for this meeting !

Regards

Gary Clark | Customer Account Manager  
Email [gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au) | Mobile

[www.vaegroup.com.au](http://www.vaegroup.com.au) | P 1300 VAE VAE  
Address 29 Sudbury Street Darra, QLD 4076 PO BOX 605 Mt Ommaney, QLD 4074

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-----Original Message-----

From: Peter Scott [<mailto:Peter.Scott@health.qld.gov.au>]  
Sent: Thursday, August 4, 2016 4:05 PM  
To: Gary Clark <gclark@vaegroup.com.au>  
Cc: Sonda Banney <[sonda.banney@architectus.com.au](mailto:sonda.banney@architectus.com.au)>; 'lyle.cato@ap.jll.com' <[lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com)>  
Subject: FW: Temperature at 41 O' Connell

Gary,

Lyle can't make 11.00, and I am wondering if you can be here about 10.00am?

Could you please confirm with Sonda and myself?

Thank you,

Peter

Peter Scott

Project Director, Finance & Business Services Health Support Queensland Department of Health | Queensland Government Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006 t. 07 3096 2135 Mob. [redacted] e. Peter.Scott@health.qld.gov.au | www.health.qld.gov.au

-----Original Message-----

From: Sonda Banney [mailto:sonda.banney@architectus.com.au]  
Sent: Thursday, 4 August 2016 3:53 PM  
To: Peter Scott; Cato, Lyle; Finbar McLaughlin  
Cc: John Iksens; Kim Phillips; tim.hulse@premis.com.au; GarryBinks@premis.com.au  
Subject: RE: Temperature at 41 O' Connell

Peter can Gary from VAE do 11 am? If not when is he available.

Kind regards,

Sonda Banney MDIA  
Head of Interior Design

architectusT

Architectus Brisbane  
Level 2 79 Adelaide Street, Brisbane Qld 4000 Australia T +61 7 3221 6077 sonda.banney@architectus.com.au  
www.architectus.com.au

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-----Original Message-----

From: Peter Scott [mailto:Peter.Scott@health.qld.gov.au]  
Sent: Thursday, 4 August 2016 3:50 PM  
To: Sonda Banney; Cato, Lyle; Finbar McLaughlin  
Cc: John Iksens; Kim Phillips; tim.hulse@premis.com.au; GarryBinks@premis.com.au  
Subject: RE: Temperature at 41 O' Connell

Dear all,

A couple of things, as follows:

- At this point, Gary Clark from VAE can't meet with us in the morning at 9.00am,
- Lyle and I believe that the best place to meet is Level 2, 41 O'Connell Terrace. If needed, there can be access to the system, the area being affected, etc.

As you may be aware, we have had a serious health issue with a staff member today, and rightly or wrongly, the air conditioning system has been blamed.

It is important to remember that, as the end client, HSQ's aim here is to work out the issue, and fix it quickly.

Thank you for your help.

Regards,

Peter

Peter Scott

Project Director, Finance & Business Services Health Support Queensland Department of Health | Queensland Government Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006 t. 07 3096 2135 Mob. [redacted] e.

Peter.Scott@health.qld.gov.au | www.health.qld.gov.au

-----Original Message-----

From: Sonda Banney [mailto:sonda.banney@architectus.com.au]

Sent: Thursday, 4 August 2016 3:14 PM

To: Cato, Lyle; Peter Scott; Finbar McLaughlin

Cc: John Iksens; Kim Phillips; tim.hulse@premis.com.au; GarryBinks@premis.com.au

Subject: RE: Temperature at 41 O' Connell

Hi Lyle

I would have thought it pretty important that VAE attend seeing as they are the base building AC designers. Can you please confirm if they will be there? Perhaps we should re-schedule if they aren't able to make that time.

Kind regards,

Sonda Banney MDIA  
Head of Interior Design

architectusT

Architectus Brisbane

Level 2 79 Adelaide Street, Brisbane Qld 4000 Australia T +61 7 3221 6077 sonda.banney@architectus.com.au  
www.architectus.com.au

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-----Original Message-----

From: Cato, Lyle [mailto:Lyle.Cato@ap.jll.com]

Sent: Thursday, 4 August 2016 2:56 PM

To: Sonda Banney; Peter Scott; Finbar McLaughlin

Cc: John Iksens; Kim Phillips; tim.hulse@premis.com.au; GarryBinks@premis.com.au

Subject: RE: Temperature at 41 O' Connell

Hi Sonda,

I have not had a response from VAE as yet however they have provided NDY with temperature readings for this area previously.

Kind Regards,

Lyle Cato  
Engineering Facilities Manager  
Property & Asset Management - Queensland  
t: +61 7 3231 1311 | m:   
lyle.cato@ap.jll.com  
www.jll.com.au

-----Original Message-----

From: Sonda Banney [mailto:sonda.banney@architectus.com.au]  
Sent: Thursday, August 4, 2016 2:42 PM  
To: Peter Scott <Peter.Scott@health.qld.gov.au>; Finbar McLaughlin <F.McLaughlin@ndy.com>  
Cc: John Iksens <J.Iksens@ndy.com>; Cato, Lyle <Lyle.Cato@ap.jll.com>; Kim Phillips  
<Kim.Phillips2@health.qld.gov.au>; tim.hulse@premis.com.au; GarryBinks@premis.com.au  
Subject: RE: Temperature at 41 O' Connell

Hi Peter

Look forward to working this through with all parties tomorrow morning.  
Can you confirm that VAE will be present and with access to all information required to facilitate an outcome?

From talking with NDY it does appear that the majority of the issues are down to base build problems but talk it over in the morning and hopefully sort out a way forward at the meeting.

Where should we meet you ? JLL's office or HSQ?

Kind regards,

Sonda Banney MDIA  
Head of Interior Design

architectusT

Architectus Brisbane  
Level 2 79 Adelaide Street, Brisbane Qld 4000 Australia T +61 7 3221 6077 sonda.banney@architectus.com.au  
www.architectus.com.au

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-----Original Message-----

From: Peter Scott [mailto:Peter.Scott@health.qld.gov.au]  
Sent: Thursday, 4 August 2016 2:03 PM  
To: Finbar McLaughlin  
Cc: John Iksens; Sonda Banney; 'lyle.cato@ap.jll.com'; Kim Phillips  
Subject: FW: Temperature at 41 O' Connell

Finbar,

As you can see from below, we have just had a serious incident occur that appears to relate directly to the air conditioning on Level 4.



As an interim measure, Lyle is having the temperature increased at the moment.

I know we have had quite a bit of energy directed at resolving the air con issues, but the outcome below is completely unacceptable.

Can you please address this issue as a matter of urgency.

Please feel free to call me if I can do anything to assist.

Thank you,

Peter

Peter Scott

Project Director, Finance & Business Services Health Support Queensland Department of Health | Queensland Government Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006 t. 07 3096 2135 Mob. [redacted] e. Peter.Scott@health.qld.gov.au | www.health.qld.gov.au

-----Original Message-----

From: Patsy Purtill  
Sent: Thursday, 4 August 2016 1:37 PM  
To: Peter Scott; hsq\_pfm  
Subject: Temperature at 41 O' Connell

Hi Kim and Peter

Please be advised that [redacted] due to the extreme cold and of the lack of temperature control on level 4.

Regards  
Patsy

Sent from my iPhone

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RTI Release

**Peter Scott**

---

**From:** Sonda Banney <sonda.banney@architectus.com.au>  
**Sent:** Tuesday, 9 August 2016 6:02 PM  
**To:** Peter Scott; tim.hulse@premis.com.au; lyle.cato@ap.jll.com;  
gclark@vaegroup.com.au; Finbar McLaughlin; Mark Hogan;  
jhakim@vaegroup.com.au  
**Subject:** AC issues at HSQ  
**Attachments:** mi160809b0010[1.0]\_Level 4 and 5 A-C Resolution.pdf; ATT00001.htm

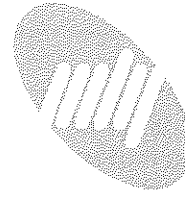
Dear all  
Please find attached minutes from today's meeting for action.

Suggest we continue to communicate progress on the items via this email chain.

Enjoy the holiday tomorrow

Sonda

RTI Release



## Minutes

Meeting: Level 4 and 5 A/C Resolution  
 Project: 41 O'Connell Terrace - Health Services Queensland Fitout\_0007527  
 Held At: location Date: 9 August 2016  
 Date/Time: 9-Aug-16 - 8:30am File No: B49648\001\A-106\mi160809b0010[1.0]  
 Next Meeting: TBC Pages: 2

	Name	Company
Present:	Peter Scott	HSQ
	Sonda Banney	Architectus
	Mark Hogan	Architectus
	Finbar McLaughlin	Norman Disney & Young
	Lyle Cato	JLL
	Tim Hulse	Premis Solutions
	Mark Harrison	Ascot Air
	Lyle Cato	JLL
	Gary Clarke	VAE
Distribution:	Petar Popovic	Norman Disney & Young
	Garry Binks	Premis Solutions

Item	Minute	Action	Date
1.0	<b>Fan Speed on FCUs</b> The Base building Fan coil units are having issues retaining a high speed fan selection and keep resetting to low speed, which is causing "dumping" issue when in cooling mode.	Note	
1.1	VAE reported that initially this may have been a firmware upgrade, and further noted that in discussions with Yanmar (the manufacturer), it may be a default setting when the unit switches between heating and cooling but this requires further investigation and reporting of findings back to the team. VAE to report on the control finding from the supplier and advise of long term solution	VAE	16/8/16
1.2	VAE to ensure all units have a manual override in place to ensure fans only operate at high speed.	VAE	9/8/16
2.0	<b>Space Temperature</b> The space temperature has been generally reported as too cold and a review space temperatures recorded have concluded that the ceiling mounted sensors are not calibrated for their current location.	Note	



Item	Minute	Action	Date
2.1	As cot air are to instruct VAE to perform a calibration on the ceiling mounted sensors to ensure that the BMCS is controlling around an occupied zone temperature of 22.5° C and not a ceiling temperature. As well as calibrating on the BMCS the sensors reference and their offset needs to be recorded in the O&M's manual for future reference.	ASCOT	16/8/16
3.0	<b>Occupied Space Temperature Perception</b> The location of the sensors on the ceiling has confused the issue of the best temperature set point in the occupied zone. Following the meeting the team walker both floors to ascertain the current temperature and the perception of this (ensure there were not additional complication to cloud the assessment like draughty diffusers of malfunctioning units). The result was that the team agreed 22.5° C was the correct and desired operating temperature.	Note	
4.0	<b>CEO's Office</b> During the site walk it was discovered that Unit 5.03 serving the CEO's office was malfunctioning and providing cooling to the space when the room was recording 18° C. ASCOT reported that at 6.30am this morning the unit was noted to be in an unusual "humidity" setting which has been driven by the BMCS.	Note	
4.1	VAE to alter the reported set point back to 22.5° C, and lock the unit of high air flow.	VAE	09/8/16
4.2	VAE to report on the function of the unit and to obtain advise from the manufacturer on how to avoid the BMCS causing this "settings malfunction" to occur in the future for this and any of the units on the site.	VAE	16/8/16
	10.00am Meeting Close		

**NORMAN DISNEY & YOUNG**

Finbar McLaughlin  
 Interiors Manager  
 f.mclaughlin@ndy.com

RTI RELEASED

**Peter Scott**

---

**From:** Peter Scott  
**Sent:** Friday, 12 August 2016 3:27 PM  
**To:** Troy Haynes  
**Cc:** 'lyle.cato@ap.jll.com'; Finbar McLaughlin  
**Subject:** Air Con

Troy,

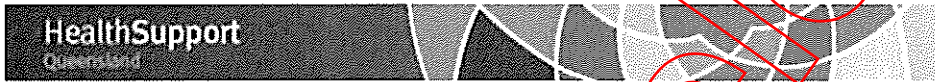
Could you forward the temperatures for Levels 4 & 5 for the month to date on Monday, please?

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



RTI Release

**Peter Scott**

---

**From:** Troy Haynes <thaynes@vaegroup.com.au>  
**Sent:** Monday, 15 August 2016 7:44 AM  
**To:** Peter Scott  
**Cc:** 'lyle.cato@ap.jll.com'; Finbar McLaughlin  
**Subject:** RE: Air Con  
**Attachments:** Level 4 Temperatures.csv; Level 5 Temperatures.csv

As Requested

Regards,

**Troy Haynes | Bureau Manager**

Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile

Web [www.vaegroup.com.au](http://www.vaegroup.com.au)

Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074



**From:** Peter Scott [<mailto:Peter.Scott@health.qld.gov.au>]  
**Sent:** Friday, 12 August 2016 3:27 PM  
**To:** Troy Haynes <thaynes@vaegroup.com.au>  
**Cc:** 'lyle.cato@ap.jll.com' <[lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com)>; Finbar McLaughlin <[F.McLaughlin@ndy.com](mailto:F.McLaughlin@ndy.com)>  
**Subject:** Air Con

Troy,

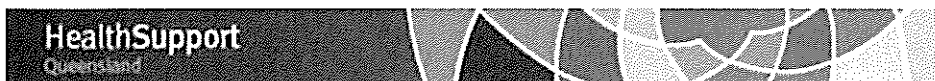
Could you forward the temperatures for Levels 4 & 5 for the month to date on Monday, please?

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



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RTI Release



## Peter Scott

---

**From:** Peter Scott  
**Sent:** Thursday, 18 August 2016 11:24 AM  
**To:** Finbar McLaughlin; Mark Harrison; Tim Hulse; Sonda Banney; Cato, Lyle; Gary Clark  
**Subject:** RE: Unit fan speeds

Dear all,

To my understanding from our meeting last week a number of issues were to be addressed under guidance from Finbar.

As the end client, HSQ is not aware at this point if all tasks have been completed, what the results were, and how we are going to monitor the situation from here on.

I ask for your confirmation through Finbar that the plan as distributed last week has been executed and the appropriate mechanism put in place to ensure the system performs as it should.

I am sure we all want to close this issue out as soon as possible, so I ask for your prompt assistance in resolving this issue.

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Mark Harrison [mailto:mharrison@ascotair.com.au]  
**Sent:** Tuesday, 16 August 2016 2:27 PM  
**To:** Tim Hulse; Sonda Banney; Cato, Lyle; Garry Binks  
**Cc:** Peter Scott; F.McLaughlin@ndy.com  
**Subject:** RE: Unit fan speeds

This has been passed onto VAE and I am awaiting a reply.  
I will let you know once I get a response

Many Thanks

**Mark Harrison**  
Senior Project Manager

**AscotAIR**

DESIGN  
INSTALLATION  
MAINTENANCE



T (07) 3868 2233 M [redacted] E [mharrison@ascotair.com.au](mailto:mharrison@ascotair.com.au) [ascotair.com.au](http://ascotair.com.au)  
7/55 Links Avenue Eagle Farm QLD 4009

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**From:** Tim Hulse [<mailto:tim.hulse@premis.com.au>]  
**Sent:** Tuesday, August 16, 2016 2:19 PM  
**To:** Sonda Banney <[sonda.banney@architectus.com.au](mailto:sonda.banney@architectus.com.au)>; Cato, Lyle <[Lyle.Cato@ap.jll.com](mailto:Lyle.Cato@ap.jll.com)>; Garry Binks <[Garry.Binks@premis.com.au](mailto:Garry.Binks@premis.com.au)>; Mark Harrison <[mharrison@ascotair.com.au](mailto:mharrison@ascotair.com.au)>  
**Cc:** [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au); [F.McLaughlin@ndy.com](mailto:F.McLaughlin@ndy.com)  
**Subject:** RE: Unit fan speeds

Thank you Sonda.

Mark, can you please provide an update status on the recalibration of the sensors that you were to instruct VAE to provide.

Thanks.

Regards

**Tim Hulse**  
Managing Director

**premis**  
solutions  
build • refurbish • fitout

M [redacted]  
P 07 3720 6707  
F 07 3871 2076  
W [www.premis.com.au](http://www.premis.com.au)

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**From:** Sonda Banney [<mailto:sonda.banney@architectus.com.au>]  
**Sent:** Tuesday, 16 August 2016 1:34 PM  
**To:** Cato, Lyle <[Lyle.Cato@ap.jll.com](mailto:Lyle.Cato@ap.jll.com)>; Tim Hulse <[tim.hulse@premis.com.au](mailto:tim.hulse@premis.com.au)>; Garry Binks <[Garry.Binks@premis.com.au](mailto:Garry.Binks@premis.com.au)>; Mark Harrison <[mharrison@ascotair.com.au](mailto:mharrison@ascotair.com.au)>  
**Cc:** [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au); [F.McLaughlin@ndy.com](mailto:F.McLaughlin@ndy.com)  
**Subject:** Re: Unit fan speeds

Cc'd to premis

Sonda Banney MDIA  
Head of Interior Design

architectus™

Architectus Brisbane

Level 2 79 Adelaide Street, Brisbane Qld 4000 Australia  
T +61 7 3221 6077  
[sonda.banney@architectus.com.au](mailto:sonda.banney@architectus.com.au)  
[www.architectus.com.au](http://www.architectus.com.au)

On 16 Aug 2016, at 1:22 PM, Cato, Lyle <[Lyle.Cato@ap.jll.com](mailto:Lyle.Cato@ap.jll.com)> wrote:

Hi Peter,

VAE have completed the level 6 unit high speed alterations and will complete levels 4 and 5 commencing at 05.00 tomorrow. They will be finished by 07.00.

Thank You  
Lyle Cato  
Sent from my iPad

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RTI RELEASABLE

## Peter Scott

**From:** Peter Scott  
**Sent:** Friday, 19 August 2016 10:29 AM  
**To:** Cato, Lyle; Mark Harrison; Gary Clark  
**Cc:** Tim Hulse; Sonda Banney; Sonda Banney; Finbar McLaughlin  
**Subject:** RE: Unit fan speeds

Gary and Mark,

Could you respond to Finbar and copy all of us so we can close this issue, please?

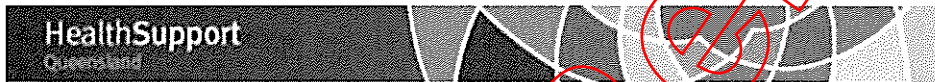
If you have any queries, please let me know as soon as possible.

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Finbar McLaughlin [mailto:F.McLaughlin@ndy.com]  
**Sent:** Friday, 19 August 2016 10:15 AM  
**To:** Cato, Lyle; Peter Scott  
**Cc:** Mark Harrison; Tim Hulse; Sonda Banney; Gary Clark; Sonda Banney  
**Subject:** RE: Unit fan speeds

Peter,

Great to hear the works are all complete and that we should now be experiencing better air conditioning on L 4 and 5.

Please advise when figures will be available to show what offsets have occurred so that Ascot can update the O&Ms manuals.

Regards,



**Norman  
Disney &  
Young**

**Finbar McLaughlin** MEng (hons), MSc  
Interiors Group Manager

**NORMAN DISNEY & YOUNG** Level 14, 120 Edward Street, Brisbane, QLD 4000, Australia  
T +61 7 3120 6800 | D +61 7 3120 6800 | M +61  | F +61 7 3210 3900  
E [f.mclaughlin@ndy.com](mailto:f.mclaughlin@ndy.com) | [www.ndy.com](http://www.ndy.com)

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**From:** Cato, Lyle [<mailto:Lyle.Cato@ap.jll.com>]  
**Sent:** Friday, 19 August 2016 9:21 AM  
**To:** Peter Scott  
**Cc:** Finbar McLaughlin; Mark Harrison; Tim Hulse; Sonda Banney; Gary Clark; Sonda Banney  
**Subject:** RE: Unit fan speeds

Hi Peter,

Offsets have been completed.

Kind Regards,

**Lyle Cato**  
Engineering Facilities Manager  
Property & Asset Management - Queensland  
t: +61 7 3231 1311 | m:   
[lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com)  
[www.jll.com.au](http://www.jll.com.au)



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Australian  
Service  
Excellence  
Awards

2014 Winner  
2015 Winner

**From:** Peter Scott [<mailto:Peter.Scott@health.qld.gov.au>]  
**Sent:** Thursday, August 18, 2016 2:17 PM  
**To:** Cato, Lyle <[Lyle.Cato@ap.jll.com](mailto:Lyle.Cato@ap.jll.com)>  
**Cc:** Finbar McLaughlin <[F.McLaughlin@ndy.com](mailto:F.McLaughlin@ndy.com)>; Mark Harrison <[mharrison@ascotair.com.au](mailto:mharrison@ascotair.com.au)>; Tim Hulse <[tim.hulse@premis.com.au](mailto:tim.hulse@premis.com.au)>; Sonda Banney <[sonda.banney@architectus.com.au](mailto:sonda.banney@architectus.com.au)>; Gary Clark <[gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au)>; Sonda Banney <[sonda@designnest.com.au](mailto:sonda@designnest.com.au)>  
**Subject:** RE: Unit fan speeds

Thanks Lyle and Gary,

Finbar,

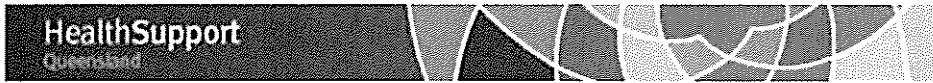
On completion of the installation of the offset settings, could you confirm if everything as agreed has been done and how we are to monitor temperatures and fan speeds into the future?

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob. [redacted]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Cato, Lyle [<mailto:Lyle.Cato@ap.ill.com>]  
**Sent:** Thursday, 18 August 2016 2:00 PM  
**To:** Peter Scott  
**Cc:** Finbar McLaughlin; Mark Harrison; Tim Hulse; Sonda Banney; Gary Clark  
**Subject:** Re: Unit fan speeds

Hi Peter,

Further to the below VAE will be on site tomorrow commencing at 07:30 to install the offset temp settings as instructed by Ascot Air.

Thank You  
Lyle Cato  
Sent from my iPad

On 18 Aug 2016, at 11:25 AM, Peter Scott <[Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au)> wrote:

Dear all,

To my understanding from our meeting last week a number of issues were to be addressed under guidance from Finbar.

As the end client, HSQ is not aware at this point if all tasks have been completed, what the results were, and how we are going to monitor the situation from here on.

I ask for your confirmation through Finbar that the plan as distributed last week has been executed and the appropriate mechanism put in place to ensure the system performs as it should.

I am sure we all want to close this issue out as soon as possible, so I ask for your prompt assistance in resolving this issue.

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob. [redacted]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)

<image003.jpg>

**From:** Mark Harrison [mailto:mharrison@ascotair.com.au]  
**Sent:** Tuesday, 16 August 2016 2:27 PM  
**To:** Tim Hulse; Sonda Banney; Cato, Lyle; Garry Binks  
**Cc:** Peter Scott; F.McLaughlin@ndy.com  
**Subject:** RE: Unit fan speeds

This has been passed onto VAE and I am awaiting a reply.  
I will let you know once I get a response

Many Thanks

**Mark Harrison**  
Senior Project Manager  
<image004.png>

T (07) 3868 2233 M  E mharrison@ascotair.com.au [ascotair.com.au](http://ascotair.com.au)  
7/55 Links Avenue Eagle Farm QLD 4009

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**From:** Tim Hulse [mailto:tim.hulse@premis.com.au]  
**Sent:** Tuesday, August 16, 2016 2:19 PM  
**To:** Sonda Banney <sonda.banney@architectus.com.au>; Cato, Lyle <Lyle.Cato@ap.jill.com>; Garry Binks <Garry.Binks@premis.com.au>; Mark Harrison <mharrison@ascotair.com.au>  
**Cc:** Peter.Scott@health.qld.gov.au; F.McLaughlin@ndy.com  
**Subject:** RE: Unit fan speeds

Thank you Sonda.

Mark, can you please provide an update status on the recalibration of the sensors that you were to instruct VAE to provide.

Thanks.

Regards

**Tim Hulse**  
Managing Director  
<image007.jpg>  
M   
P 07 3720 6707  
F 07 3871 2076  
W [www.premis.com.au](http://www.premis.com.au)

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**From:** Sonda Banney [mailto:sonda.banney@architectus.com.au]  
**Sent:** Tuesday, 16 August 2016 1:34 PM  
**To:** Cato, Lyle <Lyle.Cato@ap.jill.com>; Tim Hulse <tim.hulse@premis.com.au>; Garry Binks <Garry.Binks@premis.com.au>; Mark Harrison <mharrison@ascotair.com.au>  
**Cc:** Peter.Scott@health.qld.gov.au; F.McLaughlin@ndy.com  
**Subject:** Re: Unit fan speeds

Cc'd to premis

Sonda Banney MDIA  
Head of Interior Design

architectus™

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Level 2 79 Adelaide Street, Brisbane Qld 4000 Australia  
T +61 7 3221 6077  
[sonda.banney@architectus.com.au](mailto:sonda.banney@architectus.com.au)  
[www.architectus.com.au](http://www.architectus.com.au)

On 16 Aug 2016, at 1:22 PM, Cato, Lyle <[Lyle.Cato@ap.jll.com](mailto:Lyle.Cato@ap.jll.com)> wrote:

Hi Peter,

VAE have completed the level 6 unit high speed alterations and will complete levels 4 and 5 commencing at 05.00 tomorrow. They will be finished by 07.00.

Thank You  
Lyle Cato  
Sent from my iPad

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RTI Release

**Peter Scott**

---

**From:** Peter Scott  
**Sent:** Monday, 22 August 2016 4:40 PM  
**To:** Troy Haynes  
**Cc:** Gary Clark  
**Subject:** Trend Data

Troy,

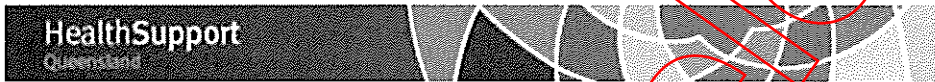
Could you please forward the latest MTD trend data, please?

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



RTI RELEASE

## Peter Scott

**From:** Peter Scott  
**Sent:** Monday, 22 August 2016 4:42 PM  
**To:** Joel Hakim  
**Subject:** RE: AC issues at HSQ

Joel,

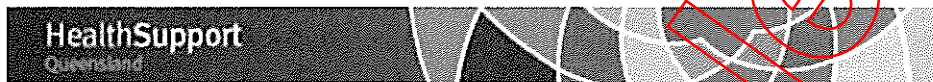
Could you forward some more detail on a second sensor to be attached to unit 5.03, please?

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



**From:** Joel Hakim [<mailto:jhakim@vaegroup.com.au>]  
**Sent:** Thursday, 11 August 2016 10:09 PM  
**To:** Finbar McLaughlin; Peter Scott; Sonda Banney; Cato, Lyle  
**Cc:** [tim.hulse@premis.com.au](mailto:tim.hulse@premis.com.au); Gary Clark; Mark Hogan  
**Subject:** RE: AC issues at HSQ

Hi All,

I will ensure that the temperature in this unit is set correctly at 22.5C. I will also continue to investigate putting a second sensor in this area to help with ensuring the meeting room also stays regulated.

Regards

**Joel Hakim | Automation Service Manager**  
Email [jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au) | Mobile



**Web** [www.vaegroup.com.au](http://www.vaegroup.com.au)  
**Address** 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074

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**From:** Finbar McLaughlin [mailto:F.McLaughlin@ndy.com]  
**Sent:** Thursday, 11 August 2016 10:40 AM  
**To:** Peter Scott <Peter.Scott@health.qld.gov.au>; Sonda Banney <sonda.banney@architectus.com.au>; Cato, Lyle <Lyle.Cato@ap.jll.com>  
**Cc:** tim.hulse@premis.com.au; Gary Clark <gclark@vaegroup.com.au>; Mark Hogan <mark.hogan@architectus.com.au>; Joel Hakim <jhakim@vaegroup.com.au>  
**Subject:** RE: AC issues at HSQ

All,

As I thought, then the sensor is definitely on the wall. Please advise VAE to address appropriately.

Regards,



**Norman  
Disney &  
Young**

**Finbar McLaughlin** MEng (hons), MSc  
Interiors Group Manager

**NORMAN DISNEY & YOUNG** Level 14, 120 Edward Street, Brisbane, QLD 4000, Australia  
T +61 7 3120 6800 | D +61 7 3120 6800 | M +61 [redacted] | F +61 7 3210 3900  
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---

**From:** Peter Scott [mailto:Peter.Scott@health.qld.gov.au]  
**Sent:** Thursday, 11 August 2016 10:35 AM  
**To:** Finbar McLaughlin; Sonda Banney; Cato, Lyle  
**Cc:** tim.hulse@premis.com.au; gclark@vaegroup.com.au; Mark Hogan; jhakim@vaegroup.com.au  
**Subject:** RE: AC issues at HSQ

The unit is definitely 5.03.

Cheers,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob. [redacted]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Finbar McLaughlin [mailto:F.McLaughlin@ndy.com]  
**Sent:** Thursday, 11 August 2016 10:32 AM  
**To:** Peter Scott; Sonda Banney; Cato, Lyle

**Cc:** [tim.hulse@premis.com.au](mailto:tim.hulse@premis.com.au); [gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au); Mark Hogan; [jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au)  
**Subject:** RE: AC issues at HSQ

Just for my clarity:

There is no office connected to unit 5.05, are we referring to unit 5.03?  
If we are referring to unit 5.03 please note that the temperature sensor for this unit is located on the wall and the therefore that sensor should be calibrated for the room temperature not the ceiling temperature. As per Peter's email we recommend that this office have a setpoint of 22.5 in the space.

Regards,



**Norman  
Disney &  
Young**

**Finbar McLaughlin** MEng (hons), MSc  
Interiors Group Manager

**NORMAN DISNEY & YOUNG** Level 14, 120 Edward Street, Brisbane, QLD 4000, Australia  
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E [f.mclaughlin@ndy.com](mailto:f.mclaughlin@ndy.com) | [www.ndy.com](http://www.ndy.com)

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MAKING SPACES WORK

---

**From:** Peter Scott [<mailto:Peter.Scott@health.qld.gov.au>]  
**Sent:** Thursday, 11 August 2016 9:54 AM  
**To:** Sonda Banney; Cato, Lyle  
**Cc:** [tim.hulse@premis.com.au](mailto:tim.hulse@premis.com.au); [gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au); Finbar McLaughlin; Mark Hogan; [jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au)  
**Subject:** RE: AC issues at HSQ

Thanks Lyle & Sonda,

Yes, I shall confirm, and I understand that the temp has been re-set for that unit (5.03) to 24 degrees in the ceiling, aiming for 22.5 degrees at the desk height.

I shall advise if that is to change.

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob. [REDACTED]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



**From:** Sonda Banney [<mailto:sonda.banney@architectus.com.au>]  
**Sent:** Thursday, 11 August 2016 9:40 AM  
**To:** Cato, Lyle  
**Cc:** Peter Scott; [tim.hulse@premis.com.au](mailto:tim.hulse@premis.com.au); [gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au); Finbar McLaughlin; Mark Hogan; [jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au)  
**Subject:** Re: AC issues at HSQ

Great . Thanks for the update Lyle.

Peter if you could let us know the outcome of your chat with the office user re their preferences that would be great.

Sonda

Sonda Banney MDIA  
Head of Interior Design

architectus™

Architectus Brisbane  
Level 2 79 Adelaide Street, Brisbane Qld 4000 Australia  
T +61 7 3221 6077  
[sonda.banney@architectus.com.au](mailto:sonda.banney@architectus.com.au)  
[www.architectus.com.au](http://www.architectus.com.au)



On 11 Aug 2016, at 9:25 AM, Cato, Lyle <[Lyle.Cato@apjll.com](mailto:Lyle.Cato@apjll.com)> wrote:

Hi Sonda

I have issued VAE with a work order to reprogram the units on L4,5 and 6 to high

I have also issued a work order to have unit 5.05 temperature sorted. Peter was going to have a conversation with the office user to see what he wanted with the area.

Thank You  
Lyle Cato  
Sent from my iPad

On 9 Aug 2016, at 6:03 PM, Sonda Banney <[sonda.banney@architectus.com.au](mailto:sonda.banney@architectus.com.au)> wrote:

Dear all  
Please find attached minutes from today's meeting for action.

Suggest we continue to communicate progress on the items via this email chain.

Enjoy the holiday tomorrow

Sonda

<mi160809b0010[1.0]\_Level 4 and 5 A-C Resolution.pdf>

Sonda Banney MDIA  
Head of Interior Design

architectus™

Architectus Brisbane  
Level 2 79 Adelaide Street, Brisbane Qld 4000 Australia  
T +61 7 3221 6077  
[sonda.banney@architectus.com.au](mailto:sonda.banney@architectus.com.au)  
[www.architectus.com.au](http://www.architectus.com.au)



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\*\*\*\*\*

## Peter Scott

---

**From:** Peter Scott  
**Sent:** Monday, 22 August 2016 4:44 PM  
**To:** Joel Hakim  
**Subject:** FW: Trend Data

Joel,

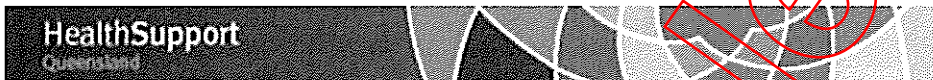
I understand Troy is on leave – would you be able to assist with MTD sensor readings, please?

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Peter Scott  
**Sent:** Monday, 22 August 2016 4:40 PM  
**To:** Troy Haynes  
**Cc:** Gary Clark  
**Subject:** Trend Data

Troy,

Could you please forward the latest MTD trend data, please?

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)





## Peter Scott

---

**From:** Joel Hakim <jhakim@vaegroup.com.au>  
**Sent:** Monday, 22 August 2016 4:45 PM  
**To:** Peter Scott  
**Subject:** RE: AC issues at HSQ  
**Attachments:** RE: AC issues at HSQ

I can do Peter, I had put this on hold awaiting the response from Finbar as per the attached email, but I am happy to proceed with supplying the detail if that is what you would like.

Regards

**Joel Hakim | Automation Service Manager**

Email [jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au) | Mobile



Web [www.vaegroup.com.au](http://www.vaegroup.com.au)

Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074

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**From:** Peter Scott [<mailto:Peter.Scott@health.qld.gov.au>]

**Sent:** Monday, 22 August 2016 4:42 PM

**To:** Joel Hakim <jhakim@vaegroup.com.au>

**Subject:** RE: AC issues at HSQ

Joel,

Could you forward some more detail on a second sensor to be attached to unit 5.03, please?

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)

**HealthSupport**  
Queensland

---

**From:** Joel Hakim [<mailto:jhakim@vaegroup.com.au>]  
**Sent:** Thursday, 11 August 2016 10:09 PM  
**To:** Finbar McLaughlin; Peter Scott; Sonda Banney; Cato, Lyle

**Cc:** [tim.hulse@premis.com.au](mailto:tim.hulse@premis.com.au); Gary Clark; Mark Hogan  
**Subject:** RE: AC issues at HSQ

Hi All,

I will ensure that the temperature in this unit is set correctly at 22.5C. I will also continue to investigate putting a second sensor in this area to help with ensuring the meeting room also stays regulated.

Regards

**Joel Hakim | Automation Service Manager**

Email [jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au) | Mobile



Web [www.vaegroup.com.au](http://www.vaegroup.com.au)

Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074

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**From:** Finbar McLaughlin [<mailto:F.McLaughlin@ndy.com>]

**Sent:** Thursday, 11 August 2016 10:40 AM

**To:** Peter Scott <[Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au)>; Sonda Banney <[sonda.banney@architectus.com.au](mailto:sonda.banney@architectus.com.au)>; Cato, Lyle <[Lyle.Cato@ap.jll.com](mailto:Lyle.Cato@ap.jll.com)>

**Cc:** [tim.hulse@premis.com.au](mailto:tim.hulse@premis.com.au); Gary Clark <[gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au)>; Mark Hogan <[mark.hogan@architectus.com.au](mailto:mark.hogan@architectus.com.au)>; Joel Hakim <[jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au)>

**Subject:** RE: AC issues at HSQ

All,

As I thought, then the sensor is definitely on the wall. Please advise VAE to address appropriately.

Regards,



**Norman  
Disney &  
Young**

**Finbar McLaughlin** MEng (hons), MSc  
Interiors Group Manager

**NORMAN DISNEY & YOUNG** Level 14, 120 Edward Street, Brisbane, QLD 4000, Australia  
T +61 7 3120 6800 | D +61 7 3120 6800 | M +61  | F +61 7 3210 3900  
E [f.mclaughlin@ndy.com](mailto:f.mclaughlin@ndy.com) | [www.ndy.com](http://www.ndy.com)

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COMMERCIAL & RESIDENTIAL  
**MAKING SPACES WORK**

**From:** Peter Scott [<mailto:Peter.Scott@health.qld.gov.au>]

**Sent:** Thursday, 11 August 2016 10:35 AM

**To:** Finbar McLaughlin; Sonda Banney; Cato, Lyle

**Cc:** [tim.hulse@premis.com.au](mailto:tim.hulse@premis.com.au); [gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au); Mark Hogan; [jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au)

**Subject:** RE: AC issues at HSQ

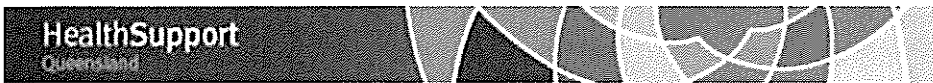
The unit is definitely 5.03.

Cheers,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob. [redacted]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



**From:** Finbar McLaughlin [<mailto:F.McLaughlin@ndy.com>]  
**Sent:** Thursday, 11 August 2016 10:32 AM  
**To:** Peter Scott; Sonda Banney; Cato, Lyle  
**Cc:** [tim.hulse@premis.com.au](mailto:tim.hulse@premis.com.au); [gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au); Mark Hogan; [jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au)  
**Subject:** RE: AC issues at HSQ

Just for my clarity:

There is no office connected to unit 5.05, are we referring to unit 5.03?  
If we are referring to unit 5.03 please note that the temperature sensor for this unit is located on the wall and therefore that sensor should be calibrated for the room temperature not the ceiling temperature. As per Peter's email we recommend that this office have a setpoint of 22.5 in the space.

Regards,



**Norman  
Disney &  
Young**

**Finbar McLaughlin** MEng (hons), MSc  
Interiors Group Manager

**NORMAN DISNEY & YOUNG** Level 14, 120 Edward Street, Brisbane, QLD 4000, Australia  
T +61 7 3120 6800 | D +61 7 3120 6800 | M +61 [redacted] | F +61 7 3210 3900  
E [f.mclaughlin@ndy.com](mailto:f.mclaughlin@ndy.com) | [www.ndy.com](http://www.ndy.com)

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**MAKING SPACES WORK**

**From:** Peter Scott [<mailto:Peter.Scott@health.qld.gov.au>]  
**Sent:** Thursday, 11 August 2016 9:54 AM  
**To:** Sonda Banney; Cato, Lyle  
**Cc:** [tim.hulse@premis.com.au](mailto:tim.hulse@premis.com.au); [gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au); Finbar McLaughlin; Mark Hogan; [jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au)  
**Subject:** RE: AC issues at HSQ

Thanks Lyle & Sonda,

Yes, I shall confirm, and I understand that the temp has been re-set for that unit (5.03) to 24 degrees in the ceiling, aiming for 22.5 degrees at the desk height.

I shall advise if that is to change.

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob. [REDACTED]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Sonda Banney [<mailto:sonda.banney@architectus.com.au>]  
**Sent:** Thursday, 11 August 2016 9:40 AM  
**To:** Cato, Lyle  
**Cc:** Peter Scott; [tim.hulse@premis.com.au](mailto:tim.hulse@premis.com.au); [gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au); Finbar McLaughlin; Mark Hogan; [jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au)  
**Subject:** Re: AC issues at HSQ

Great . Thanks for the update Lyle.

Peter if you could let us know the outcome of your chat with the office user re their preferences that would be great.

Sonda

Sonda Banney MDIA  
Head of Interior Design

architectus™

Architectus Brisbane  
Level 2 79 Adelaide Street, Brisbane Qld 4000 Australia  
T +61 7 3221 6077  
[sonda.banney@architectus.com.au](mailto:sonda.banney@architectus.com.au)  
[www.architectus.com.au](http://www.architectus.com.au)



On 11 Aug 2016, at 9:25 AM, Cato, Lyle <[Lyle.Cato@ap.jll.com](mailto:Lyle.Cato@ap.jll.com)> wrote:

Hi Sonda

I have issued VAE with a work order to reprogram the units on L4,5 and 6 to high

I have also issued a work order to have unit 5.05 temperature sorted. Peter was going to have a conversation with the office user to see what he wanted with the area.

Thank You  
Lyle Cato  
Sent from my iPad

On 9 Aug 2016, at 6:03 PM, Sonda Banney <[sonda.banney@architectus.com.au](mailto:sonda.banney@architectus.com.au)> wrote:

Dear all  
Please find attached minutes from today's meeting for action.

Suggest we continue to communicate progress on the items via this email chain.

Enjoy the holiday tomorrow

Sonda

<mi160809b0010[1.0]\_Level 4 and 5 A-C Resolution.pdf>

Sonda Banney MDIA  
Head of Interior Design

architectus™

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Level 2 79 Adelaide Street, Brisbane Qld 4000 Australia  
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[www.architectus.com.au](http://www.architectus.com.au)



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RTI Released

## Peter Scott

---

**From:** Joel Hakim <jhakim@vaegroup.com.au>  
**Sent:** Tuesday, 30 August 2016 9:07 AM  
**To:** Peter Scott; Cato, Lyle  
**Cc:** Gary Clark; Troy Haynes  
**Subject:** Level 4 and 5 August space temperatures  
**Attachments:** Level 4 Temps August.csv; Level 5 Temps August.csv

Hello Peter,

As requested. Please find the space temperatures from levels 4 and 5 for the month of August

Regards

**Joel Hakim | Automation Service Manager**

Email [jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au) | Mobile



Web [www.vaegroup.com.au](http://www.vaegroup.com.au)

Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074

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RTI Release

## Peter Scott

---

**From:** Peter Scott  
**Sent:** Tuesday, 30 August 2016 9:17 AM  
**To:** Joel Hakim; Cato, Lyle  
**Cc:** Gary Clark; Troy Haynes  
**Subject:** RE: Level 4 and 5 August space temperatures

Thanks Joel,

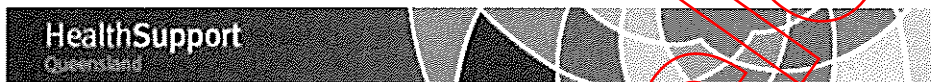
Much appreciated.

Cheers,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Joel Hakim [<mailto:jhakim@vaegroup.com.au>]  
**Sent:** Tuesday, 30 August 2016 9:07 AM  
**To:** Peter Scott; Cato, Lyle  
**Cc:** Gary Clark; Troy Haynes  
**Subject:** Level 4 and 5 August space temperatures

Hello Peter,

As requested. Please find the space temperatures from levels 4 and 5 for the month of August

Regards

**Joel Hakim | Automation Service Manager**  
Email [jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au) | Mobile



**Web** [www.vaegroup.com.au](http://www.vaegroup.com.au)  
**Address** 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074

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**Peter Scott**

---

**From:** Gary Clark <gclark@vaegroup.com.au>  
**Sent:** Monday, 12 September 2016 5:10 PM  
**To:** Peter Scott  
**Cc:** Cato, Lyle; Jamie Rattray; fiona.trease@ap.jll.com  
**Subject:** FW: Lvl 4 - 41 C'Connell Tce

Hi Peter

Please see email below from Troy, you will see that all the temps for this floor are above 23 degrees , that is well within the required range .

Hope this helps

Regards

**Gary Clark** | Customer Account Manager  
Email [gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au) | Mobile

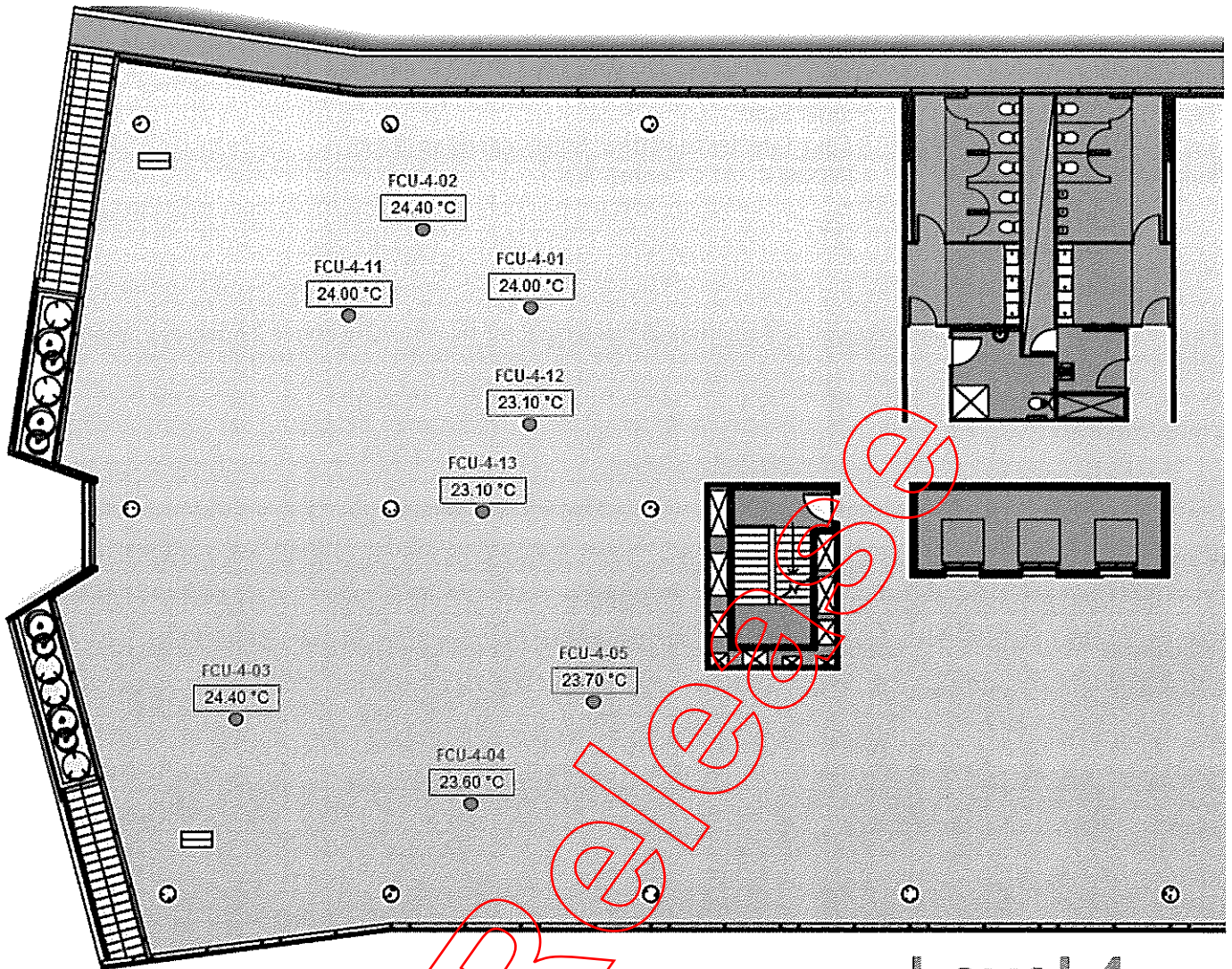


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**From:** Troy Haynes  
**Sent:** Monday, September 12, 2016 2:38 PM  
**To:** Gary Clark <gclark@vaegroup.com.au>  
**Subject:** Lvl 4 - 41 C'Connell Tce

RTI Release



Level 4

Regards,

**Troy Haynes | Bureau Manager**

Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile

Web [www.vaegroup.com.au](http://www.vaegroup.com.au)

Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074



## Peter Scott

---

**From:** Peter Scott  
**Sent:** Tuesday, 13 September 2016 8:17 AM  
**To:** Gary Clark  
**Cc:** Cato, Lyle; Jamie Rattray; fiona.trease@ap.jll.com; Troy Haynes; Kim Phillips  
**Subject:** RE: Lvl 4 - 41 C'Connell Tce

Thanks Gary,

Are all of the fans in "high" mode? There seems to be some dumping coming from 4-06 and 4-07.

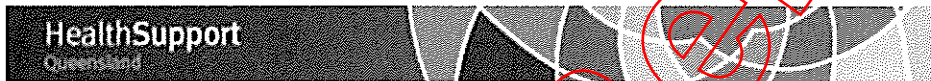
Please let me know when you can.

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Gary Clark [<mailto:gclark@vaegroup.com.au>]  
**Sent:** Monday, 12 September 2016 5:10 PM  
**To:** Peter Scott  
**Cc:** Cato, Lyle; Jamie Rattray; [fiona.trease@ap.jll.com](mailto:fiona.trease@ap.jll.com)  
**Subject:** FW: Lvl 4 - 41 C'Connell Tce

Hi Peter

Please see email below from Troy, you will see that all the temps for this floor are above 23 degrees, that is well within the required range.

Hope this helps

Regards

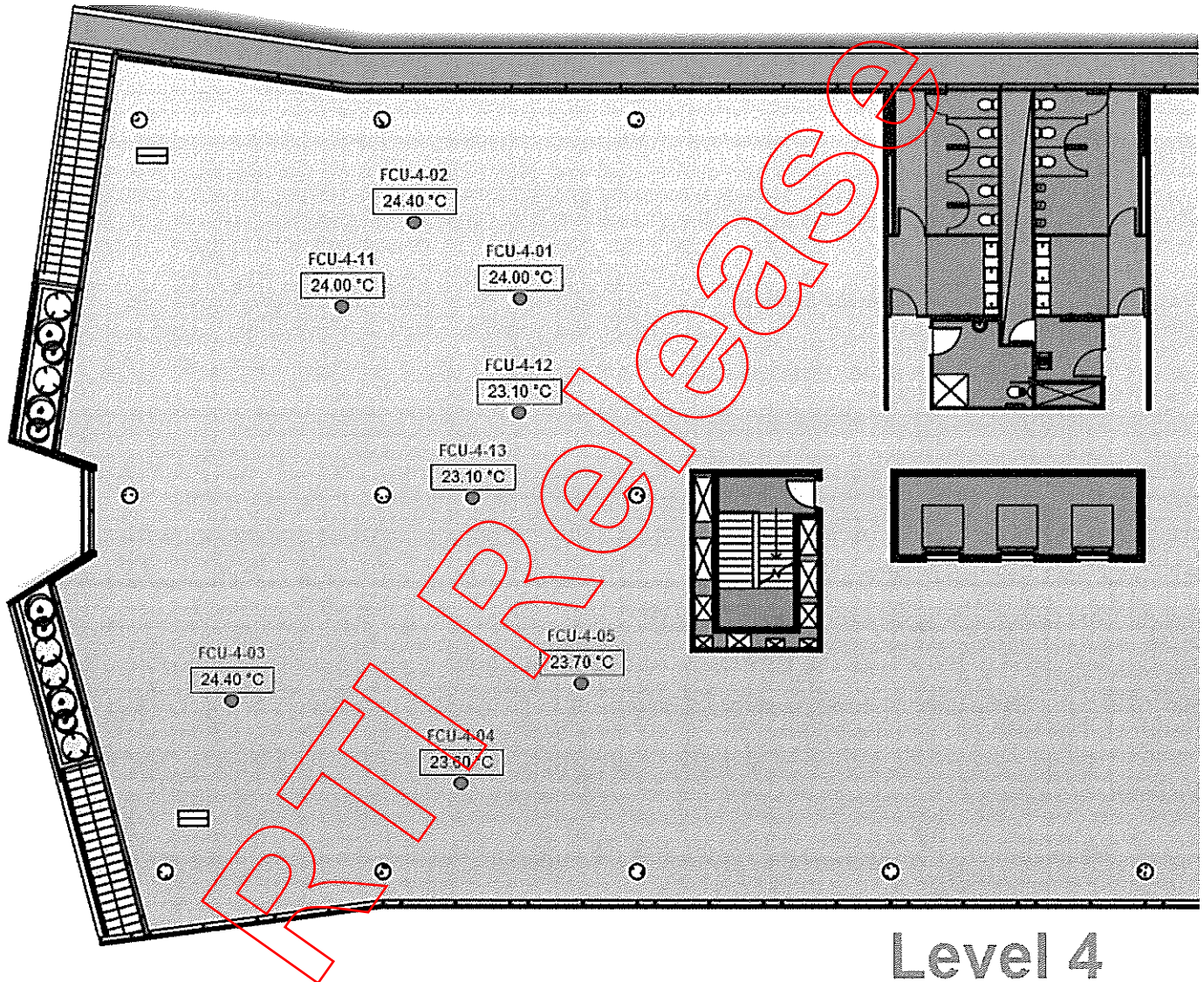
**Gary Clark** | Customer Account Manager  
Email [gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au) | Mobile



[www.vaegroup.com.au](http://www.vaegroup.com.au) | P 1300 VAE VAE  
Address 29 Sudbury Street Darra, QLD 4076

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**From:** Troy Haynes  
**Sent:** Monday, September 12, 2016 2:38 PM  
**To:** Gary Clark <gclark@vaegroup.com.au>  
**Subject:** Lvl 4 - 41 C'Connell Tce



Level 4

Regards,

**Troy Haynes | Bureau Manager**  
Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile   
Web [www.vaegroup.com.au](http://www.vaegroup.com.au)  
Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074



## Peter Scott

---

**From:** Troy Haynes <thaynes@vaegroup.com.au>  
**Sent:** Tuesday, 13 September 2016 9:00 AM  
**To:** Peter Scott; Gary Clark  
**Cc:** Cato, Lyle; Jamie Rattray; fiona.trease@ap.jll.com; Kim Phillips  
**Subject:** RE: Lvl 4 - 41 C'Connell Tce

Peter,

I have inspected the AHU fan speed status for all of Level 4 this morning.  
I can confirm that the BMS readings indicate that the Fan command & status is set to High Fan speed.

Regards,

**Troy Haynes | Bureau Manager**  
Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile   
Web [www.vaegroup.com.au](http://www.vaegroup.com.au)  
Address 29 Sudbury St, Darra, QLD 4076 | PO Box 605, Mt Ommaney, QLD, 4074



**From:** Peter Scott [mailto:Peter.Scott@health.qld.gov.au]  
**Sent:** Tuesday, 13 September 2016 8:17 AM  
**To:** Gary Clark <gclark@vaegroup.com.au>  
**Cc:** Cato, Lyle <Lyle.Cato@ap.jll.com>; Jamie Rattray <jrattray@vaegroup.com.au>; fiona.trease@ap.jll.com; Troy Haynes <thaynes@vaegroup.com.au>; Kim Phillips <Kim.Phillips2@health.qld.gov.au>  
**Subject:** RE: Lvl 4 - 41 C'Connell Tce

Thanks Gary,

Are all of the fans in "high" mode? There seems to be some dumping coming from 4-06 and 4-07.

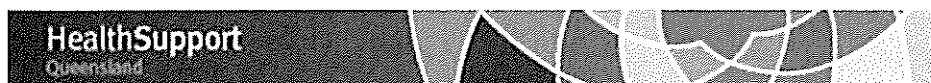
Please let me know when you can.

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



**From:** Gary Clark [mailto:gclark@vaegroup.com.au]  
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**Cc:** Cato, Lyle; Jamie Rattray; [fiona.trease@ap.jll.com](mailto:fiona.trease@ap.jll.com)  
**Subject:** FW: Lvl 4 - 41 C'Connell Tce

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Hope this helps

Regards

**Gary Clark** | Customer Account Manager  
Email [gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au) | Mobile

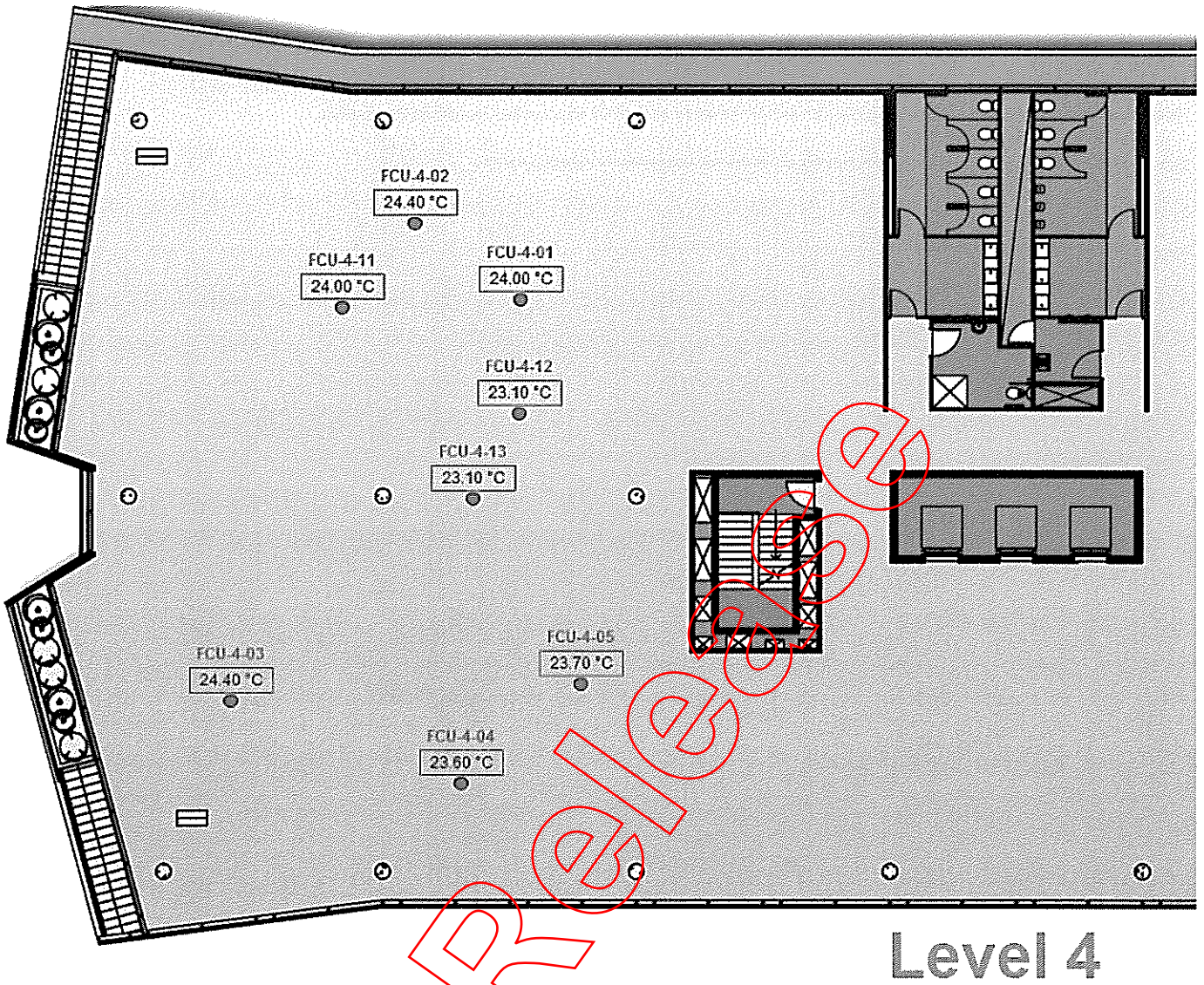


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RTI Release



Regards,

**Troy Haynes | Bureau Manager**

Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile

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RTI Release



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**To:** Troy Haynes; Gary Clark  
**Cc:** Cato, Lyle; Jamie Rattray; fiona.trease@ap.jll.com; Kim Phillips  
**Subject:** RE: Lvl 4 - 41 C'Connell Tce

Thanks Troy,

I'll get back to you.

Cheers,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



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Subject: RE: Lvl 4 - 41 C'Connell Tce

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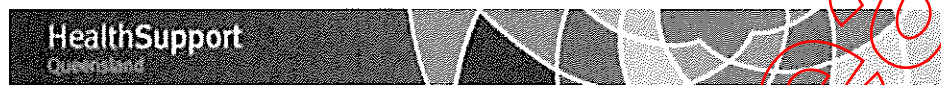
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Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
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Hope this helps

Regards

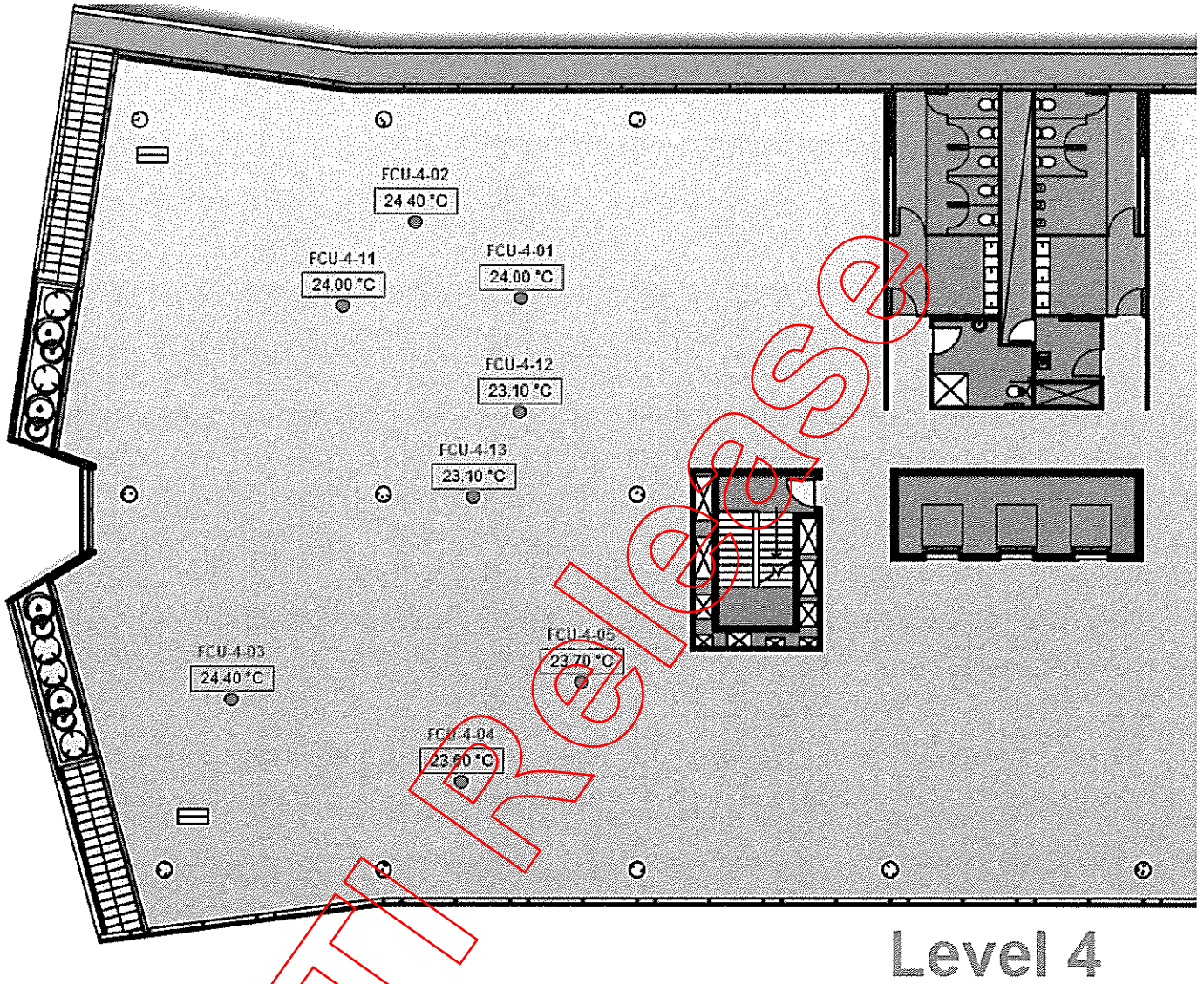
**Gary Clark** | Customer Account Manager  
Email [gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au) | Mobile



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To: Gary Clark <gclark@vaegroup.com.au>  
Subject: Lvl 4 - 41 C'Connell Tce



Regards,

**Troy Haynes | Bureau Manager**  
Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile   
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RTI Release

## Peter Scott

---

**From:** Peter Scott  
**Sent:** Tuesday, 13 September 2016 12:52 PM  
**To:** Gary Clark  
**Cc:** Fiona Trease; Sonda Banney  
**Subject:** FW: AC issues at HSQ

Gary,

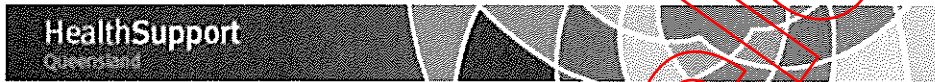
Could you confirm that the following issues have been closed out, please?

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Sonda Banney [<mailto:sonda.banney@architectus.com.au>]  
**Sent:** Tuesday, 13 September 2016 12:19 PM  
**To:** Peter Scott  
**Cc:** Finbar McLaughlin  
**Subject:** FW: AC issues at HSQ

Hi Peter

Just confirming that we haven't heard from JLL or VAE on whether they have closed out the below issues/

Are you able to follow this up with them?

Kind regards,

Sonda Banney MDIA  
Head of Interior Design

**architectus™**

Architectus Brisbane  
Level 2 79 Adelaide Street, Brisbane Qld 4000 Australia  
T +61 7 3221 6077  
[sonda.banney@architectus.com.au](mailto:sonda.banney@architectus.com.au)  
[www.architectus.com.au](http://www.architectus.com.au)

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---

**From:** Finbar McLaughlin [<mailto:F.McLaughlin@ndy.com>]  
**Sent:** Wednesday, 31 August 2016 4:34 PM  
**To:** Sonda Banney; Peter Scott; [tim.hulse@premis.com.au](mailto:tim.hulse@premis.com.au); [lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com); [gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au); Mark Hogan; [jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au)  
**Subject:** RE: AC issues at HSQ

All,

Following on from our meeting some time ago. With respect to closing out items:

Minute item 1.1: VAE confirmed this has been fixed, but no report or advise has been provided for it malfunction. Report/Advise outstanding **TBC (VAE/JLL)**

Minute item 1.2: VAE confirmed this has been fixed **CLOSED**

Minute item 2.1: VAE have confirmed via JLL that offsets have been completed. Confirmation of the calibrated readings and that they have been added into the O&Ms manuals for both the tenant and the Landlord (last requested 19/8) **TBC (VAE/JLL and ASCOTT)**

Minute item 4.1: VAE have confirmed **CLOSED**

Minute item 4.2: No report or advise has been provided for it malfunction. Report/Advise outstanding **TBC (VAE/JLL)**

Please provide comment on the above remaining actions.

Regards,



**Norman  
Disney &  
Young**

**Finbar McLaughlin** MEng (hons), MSc  
Interiors Group Manager

**NORMAN DISNEY & YOUNG** Level 14, 120 Edward Street, Brisbane, QLD 4000, Australia  
T +61 7 3120 6800 | D +61 7 3120 6800 | M +61 [REDACTED] F +61 7 3210 3900  
E [f.mclaughlin@ndy.com](mailto:f.mclaughlin@ndy.com) | [www.ndy.com](http://www.ndy.com)

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**MAKING SPACES WORK**

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**From:** Sonda Banney [<mailto:sonda.banney@architectus.com.au>]  
**Sent:** Tuesday, 9 August 2016 6:02 PM  
**To:** Peter Scott; [tim.hulse@premis.com.au](mailto:tim.hulse@premis.com.au); [lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com); [gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au); Finbar McLaughlin; Mark Hogan; [jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au)  
**Subject:** AC issues at HSQ

Dear all

Please find attached minutes from today's meeting for action.

Suggest we continue to communicate progress on the items via this email chain.

Enjoy the holiday tomorrow

Sonda

RTI Release

## Peter Scott

---

**From:** Gary Clark <gclark@vaegroup.com.au>  
**Sent:** Wednesday, 14 September 2016 8:00 AM  
**To:** Peter Scott  
**Subject:** RE: AC issues at HSQ

Hi Peter

AS far as I am aware, all items listed below have been actioned .

Regards

**Gary Clark** | Customer Account Manager  
Email [gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au) | Mobile



[www.vaegroup.com.au](http://www.vaegroup.com.au) | P 1300 VAE VAE  
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**Cc:** Fiona Trease <[Fiona.Trease@ap.jill.com](mailto:Fiona.Trease@ap.jill.com)>; Sonda Banney <[sonda.banney@architectus.com.au](mailto:sonda.banney@architectus.com.au)>  
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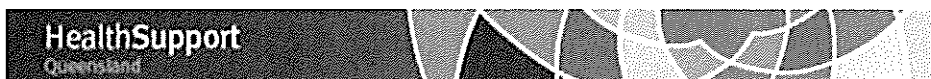
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**architectus™**

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**Finbar McLaughlin** MEng (hons), MSc  
Interiors Group Manager

**NORMAN DISNEY & YOUNG** Level 14, 120 Edward Street, Brisbane, QLD 4000, Australia  
T +61 7 3120 6800 | D +61 7 3120 6800 | M +61 [redacted] | F +61 7 3210 3900  
E [f.mclaughlin@ndy.com](mailto:f.mclaughlin@ndy.com) | [www.ndy.com](http://www.ndy.com)

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**Sent:** Wednesday, 14 September 2016 8:05 AM  
**To:** Gary Clark  
**Cc:** Fiona Trease; Finbar McLaughlin; Sonda Banney  
**Subject:** RE: AC issues at HSQ

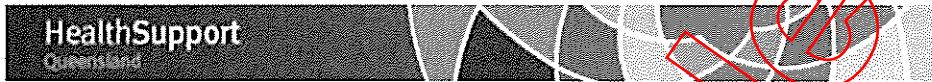
Thanks Gary,

Cheers,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Gary Clark [mailto:[gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au)]  
**Sent:** Wednesday, 14 September 2016 8:00 AM  
**To:** Peter Scott  
**Subject:** RE: AC issues at HSQ

Hi Peter

AS far as I am aware, all items listed below have been actioned .

Regards

**Gary Clark** | Customer Account Manager  
Email [gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au) | Mobile



[www.vaegroup.com.au](http://www.vaegroup.com.au) | P 1300 VAE VAE  
Address 29 Sudbury Street Darra, QLD 4076  
PO BOX 605 Mt Ommaney, QLD 4074

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**From:** Peter Scott [<mailto:Peter.Scott@health.qld.gov.au>]  
**Sent:** Tuesday, September 13, 2016 12:52 PM  
**To:** Gary Clark <[gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au)>  
**Cc:** Fiona Trease <[Fiona.Trease@ap.jll.com](mailto:Fiona.Trease@ap.jll.com)>; Sonda Banney <[sonda.banney@architectus.com.au](mailto:sonda.banney@architectus.com.au)>  
**Subject:** FW: AC issues at HSQ

Gary,

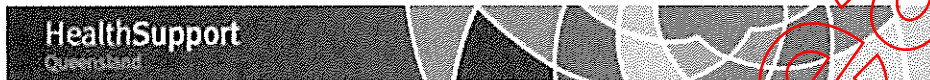
Could you confirm that the following issues have been closed out, please?

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



---

**From:** Sonda Banney [<mailto:sonda.banney@architectus.com.au>]  
**Sent:** Tuesday, 13 September 2016 12:19 PM  
**To:** Peter Scott  
**Cc:** Finbar McLaughlin  
**Subject:** FW: AC issues at HSQ

Hi Peter

Just confirming that we haven't heard from JLL or VAE on whether they have closed out the below issues/

Are you able to follow this up with them?

Kind regards,

Sonda Banney MDIA  
Head of Interior Design

**architectus™**

Architectus Brisbane  
Level 2 79 Adelaide Street, Brisbane Qld 4000 Australia  
T +61 7 3221 6077  
[sonda.banney@architectus.com.au](mailto:sonda.banney@architectus.com.au)  
[www.architectus.com.au](http://www.architectus.com.au)

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**From:** Finbar McLaughlin [mailto:F.McLaughlin@ndy.com]

**Sent:** Wednesday, 31 August 2016 4:34 PM

**To:** Sonda Banney; Peter Scott; tim.hulse@premis.com.au; lyle.cato@ap.jll.com; gclark@vaegroup.com.au; Mark Hogan; jhakim@vaegroup.com.au

**Subject:** RE: AC issues at HSQ

All,

Following on from our meeting some time ago. With respect to closing out items:

Minute item 1.1: VAE confirmed this has been fixed, but no report or advise has been provided for it malfunction. Report/Advise outstanding **TBC (VAE/JLL)**

Minute item 1.2: VAE confirmed this has been fixed **CLOSED**

Minute item 2.1: VAE have confirmed via JLL that offsets have been completed. Confirmation of the calibrated readings and that they have been added into the O&Ms manuals for both the tenant and the Landlord (last requested 19/8) **TBC (VAE/JLL and ASCOTT)**

Minute item 4.1: VAE have confirmed **CLOSED**

Minute item 4.2: No report or advise has been provided for it malfunction. Report/Advise outstanding **TBC (VAE/JLL)**

Please provide comment on the above remaining actions.

Regards,



**Norman  
Disney &  
Young**

**Finbar McLaughlin** MEng (hons), MSc  
Interiors Group Manager

**NORMAN DISNEY & YOUNG** Level 14, 120 Edward Street, Brisbane, QLD 4000, Australia  
T +61 7 3120 6800 | D +61 7 3120 6800 | M +61 [redacted] | F +61 7 3210 3900  
E f.mclaughlin@ndy.com | www.ndy.com

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**NORMAN DISNEY & YOUNG**  
**MAKING SPACES WORK**

**From:** Sonda Banney [mailto:sonda.banney@architectus.com.au]

**Sent:** Tuesday, 9 August 2016 6:02 PM

**To:** Peter Scott; tim.hulse@premis.com.au; lyle.cato@ap.jll.com; gclark@vaegroup.com.au; Finbar McLaughlin; Mark Hogan; jhakim@vaegroup.com.au

**Subject:** AC issues at HSQ

Dear all

Please find attached minutes from today's meeting for action.

Suggest we continue to communicate progress on the items via this email chain.

Enjoy the holiday tomorrow

Sonda

\*\*\*\*\*

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RTI Release

**Peter Scott**

**From:** Peter Scott  
**Sent:** Monday, 19 September 2016 4:14 PM  
**To:** Gary Clark  
**Cc:** Fiona Trease; Sonda Banney; Finbar McLaughlin; 'lyle.cato@ap.jll.com'  
**Subject:** RE: AC issues at HSQ

Gary,

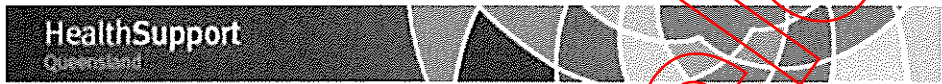
Could you provide the requested documentation to Finbar so we can close this matter out, please?

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob. [redacted]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



**From:** Finbar McLaughlin [mailto:F.McLaughlin@ndy.com]  
**Sent:** Wednesday, 14 September 2016 8:22 AM  
**To:** Peter Scott  
**Cc:** Gary Clark; Fiona Trease; Sonda Banney  
**Subject:** Re: AC issues at HSQ

All,

Things may have been actioned however it was agreed to provide reporting so we all are confident it really is closed

Item 1.1 and 4.2 where are the reports or advise noticed on the issues experienced?  
Item 2.1 we have not seen copies on any of this information which is supposed to have been added to OandMs. Please issue for agreement that this is closed correctly.

Given the extra efforts of all involved we would request that all items are documented are completed.

Regards,



**Finbar McLaughlin** MEng(hons) MSc  
Interiors Section Manager  
**NORMAN DISNEY & YOUNG** Level 14, 120 Edward Street, Brisbane, QLD 4000, Australia  
T +61 7 3120 6800 | D +61 7 3120 6837 | M +61 [redacted] | F +61 7 3120 3900  
E [f.mclaughlin@ndy.com](mailto:f.mclaughlin@ndy.com) | [www.ndy.com](http://www.ndy.com)

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On 14 Sep 2016, at 8:05 AM, Peter Scott <[Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au)> wrote:

Thanks Gary,

Cheers,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob. [redacted]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)

<image001.jpg>

---

**From:** Gary Clark [<mailto:gclark@vaegroup.com.au>]  
**Sent:** Wednesday, 14 September 2016 8:00 AM  
**To:** Peter Scott  
**Subject:** RE: AC issues at HSQ

Hi Peter

AS far as I am aware, all items listed below have been actioned .

Regards

**Gary Clark** | Customer Account Manager  
Email [gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au) | Mobile [redacted]

<image002.png>

[www.vaegroup.com.au](http://www.vaegroup.com.au) | P 1300 VAE VAE  
Address 29 Sudbury Street Darra, QLD 4076  
PO BOX 605 Mt Ommaney, QLD 4074

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**From:** Peter Scott [<mailto:Peter.Scott@health.qld.gov.au>]  
**Sent:** Tuesday, September 13, 2016 12:52 PM  
**To:** Gary Clark <[gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au)>  
**Cc:** Fiona Trease <[Fiona.Trease@ap.jll.com](mailto:Fiona.Trease@ap.jll.com)>; Sonda Banney <[sonda.banney@architectus.com.au](mailto:sonda.banney@architectus.com.au)>  
**Subject:** FW: AC issues at HSQ



Gary,

Could you confirm that the following issues have been closed out, please?

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
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e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)

<image003.jpg>

---

**From:** Sonda Banney [<mailto:sonda.banney@architectus.com.au>]  
**Sent:** Tuesday, 13 September 2016 12:19 PM  
**To:** Peter Scott  
**Cc:** Finbar McLaughlin  
**Subject:** FW: AC issues at HSQ

Hi Peter

Just confirming that we haven't heard from JLL or VAE on whether they have closed out the below issues/

Are you able to follow this up with them?

Kind regards,

Sonda Banney MDIA  
Head of Interior Design

**architectus™**

Architectus Brisbane  
Level 2 79 Adelaide Street, Brisbane Qld 4000 Australia  
T +61 7 3221 6077  
[sonda.banney@architectus.com.au](mailto:sonda.banney@architectus.com.au)  
[www.architectus.com.au](http://www.architectus.com.au)

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---

**From:** Finbar McLaughlin [<mailto:F.McLaughlin@ndy.com>]  
**Sent:** Wednesday, 31 August 2016 4:34 PM  
**To:** Sonda Banney; Peter Scott; [tim.hulse@premis.com.au](mailto:tim.hulse@premis.com.au); [lyle.cato@ap.jll.com](mailto:lyle.cato@ap.jll.com); [gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au); Mark Hogan; [jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au)  
**Subject:** RE: AC issues at HSQ

All,

Following on from our meeting some time ago. With respect to closing out items:

Minute item 1.1: VAE confirmed this has been fixed, but no report or advise has been provided for it malfunction. Report/Advise outstanding **TBC (VAE/JLL)**

Minute item 1.2: VAE confirmed this has been fixed **CLOSED**

Minute item 2.1: VAE have confirmed via JLL that offsets have been completed. Confirmation of the calibrated readings and that they have been added into the O&Ms manuals for both the tenant and the Landlord (last requested 19/8) **TBC (VAE/JLL and ASCOTT)**

Minute item 4.1: VAE have confirmed **CLOSED**

Minute item 4.2: No report or advise has been provided for it malfunction. Report/Advise outstanding **TBC (VAE/JLL)**

Please provide comment on the above remaining actions.

Regards,

<image004.gif>

**Finbar McLaughlin** MEng (hons), MSc  
Interiors Group Manager

**NORMAN DISNEY & YOUNG** Level 14, 120 Edward Street, Brisbane, QLD 4000, Australia  
T +61 7 3120 6800 | D +61 7 3120 6800 | M +61 [redacted] | F +61 7 3210 3900  
E [f.mclaughlin@ndy.com](mailto:f.mclaughlin@ndy.com) | [www.ndy.com](http://www.ndy.com)

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<image005.gif> <image006.gif>

---

**From:** Sonda Banney [<mailto:sonda.banney@architectus.com.au>]  
**Sent:** Tuesday, 9 August 2016 6:02 PM  
**To:** Peter Scott; [tim.hulse@premis.com.au](mailto:tim.hulse@premis.com.au); [lye.cato@ap.jll.com](mailto:lye.cato@ap.jll.com); [gclark@vaegroup.com.au](mailto:gclark@vaegroup.com.au); Finbar McLaughlin; Mark Hogan; [jhakim@vaegroup.com.au](mailto:jhakim@vaegroup.com.au)  
**Subject:** AC issues at HSQ

Dear all

Please find attached minutes from today's meeting for action.

Suggest we continue to communicate progress on the items via this email chain.

Enjoy the holiday tomorrow

Sonda

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RTI Release

## Peter Scott

---

**From:** Peter Scott  
**Sent:** Monday, 26 September 2016 1:38 PM  
**To:** Troy Haynes  
**Subject:** Air Conditioner Readings

Troy,

Could you please send through the sensor readings for Level 4 and Level 5 for the months of:

- April
- May
- June
- July
- August
- September (to date)

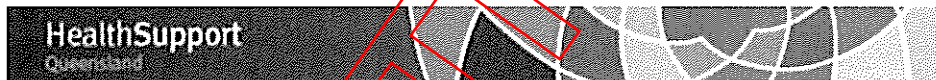
Please call me if you have any queries.

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob.   
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



## Peter Scott

---

**From:** Troy Haynes <thaynes@vaegroup.com.au>  
**Sent:** Tuesday, 27 September 2016 7:46 AM  
**To:** Peter Scott  
**Subject:** Re: Air Conditioner Readings

Hi Peter,

I was travelling interstate yesterday. I return on Thursday to Brisbane is it ok if i contact you then?

I did try to call this morning and i left a message with a gentleman who answered.

Regards,

**Troy Haynes | Bureau Manager**

Email [thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au) | Mobile

----- Original message -----

**From:** Peter Scott <[Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au)>  
**Date:** 26/09/2016 1:39 PM (GMT+10:00)  
**To:** Troy Haynes <[thaynes@vaegroup.com.au](mailto:thaynes@vaegroup.com.au)>  
**Subject:** Air Conditioner Readings

Troy,

Could you please send through the sensor readings for Level 4 and Level 5 for the months of:

- April
- May
- June
- July
- August
- September (to date)

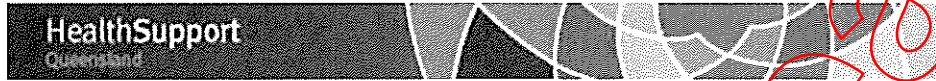
Please call me if you have any queries.

Thank you,

Peter

Peter Scott

**Project Director, Finance & Business Services**  
Health Support Queensland  
Department of Health | Queensland Government  
Level 4, 41 O'Connell Terrace, Bowen Hills QLD 4006  
t. 07 3096 2135 Mob. [redacted]  
e. [Peter.Scott@health.qld.gov.au](mailto:Peter.Scott@health.qld.gov.au) | [www.health.qld.gov.au](http://www.health.qld.gov.au)



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