Australia Day Award and long-service recipients from Biggenden, including (front row, from left) Liz Vicary, Lesley Spencer, Yvonne Hetherington, (back row from left) Lyne Ruge, Tonya Ravenscroft, Heather MacKellar and Michelle Kinbacher.

Our Australia Day winners

HEALTH professionals and volunteers from across the region have been honoured for their passion, dedication and outstanding service in WBHHS’s Australia Day Awards.

Eighteen special people were also recognised for serving WBHHS or the Queensland public sector for more than 40 years, with long-service plaques and certificates commemorating their collective 777 years of tireless effort.

Chief Executive Adrian Pennington said the annual awards were a way for WBHHS to thank employees for the special work they did, as well as for their long-standing commitment to the HHS, Queensland Health or public service as a whole.

“Our Australia Day Award recipients represent the very best of what our staff do each and every day,” Mr Pennington said. “Our employees are our greatest asset, so it’s important that we recognise their efforts, especially when they go above and beyond expectations to deliver for patients.

“Important, some of the recipients this year were not WBHHS staff but volunteers. We wanted to recognise them too, because they contribute their time and energy without being asked, and their efforts make a real and tangible difference to our patients.”

Board Chair Peta Jamieson – who presented the awards to recipients alongside Deputy Chair Barbara Hovard – said it was a privilege to be able to see up close the extraordinary work being done by staff across the region.

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“Healthcare workers are a special group of people to start off with – they carry an enormous responsibility every day of their working lives, and sometimes their work can literally mean the difference between someone living or dying,” Ms Jamieson said.

“Not only is it extraordinary to hear about some of the ways in which our staff have been going the extra mile, but it’s been a pleasure to meet the people who have been doing these special jobs for more than 40 years.

“The recipients of our long-service awards have been the backbone of our hospital and health service for decades in their nursing, medical and operational roles, and we can’t thank them enough.”

AUSTRALIA DAY AWARDS

Hervey Bay
- WBHHS Simulation Team South
- Fraser Coast Palliative Care Team
- Executive Services and Emergency Department Team
- Gill Betts (Clinical Governance Facilitator)
- Jodie Tangikara (volunteer)
- Val Russell-Wilson (volunteer)

Maryborough
- Emergency Department Team
- Biggenden Hospital Auxiliary (volunteers)
- Peta McLean (Senior Social Worker, Rehab Unit)
- Rebecca Torkington (Senior Social Worker, Hospital to Community)
- Robyn Bradley (Executive Director, MHAODS)

MHAODS)
- Michelle Kinbacher (Operational officer, Biggenden)

Bundaberg
- WBHHS Simulation Team North
- Project Management Team
- Rural Tele-Chemo Team (Bundaberg and Monto)
- Paediatrics Team
- Mandy McDonald (Clinical Nurse, Renal)
- Shane Isles (Recreation Officer, PARAS)
- Ilea Cameron (Systems Administrator, Education & Training)
- Dr Roy West (Director of Psychiatry)
- William Kelley (Enrolled Nurse, Cancer Care)
- Denise Vrantas (Operational services, Eidsvold)
- Wendy Barber (Clinical Nurse, Monto)
- Valerie Radel (Cook Supervisor, Monto)
- Bevan Benecke (Operational services, Monto)

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• Kim Pointon (community member, Monto)

LONG-SERVICE AWARDS

• Colleen Evans (Special Care midwife, Hervey Bay) – 50 years
• Pamela Ward (Enrolled Nurse, Mundubbera) – 47 years
• Margaret Latza (Operational services officer and patient support assistant, Mundubbera) – 46 years
• Gwenda McDermid (Cancer Care Coordinator, Bundaberg) – 45 years
• Denise Holdway (Enrolled Nurse, Mundubbera) – 45 years
• Barbara Sutcliffe (Operational supervisor, Maryborough) – 44 years
• Helen Proctor (Enrolled Nurse, Biggenden) – 44 years
• Anne Last (Registered Nurse, Surgical, Bundaberg) – 43 years
• Catherine Higgins (Operational services, Childers) – 43 years
• Colleen Crofts (Operational services, Mundubbera) – 43 years
• Lynda Benham (Operational services, Mundubbera) – 42 years
• Brenda Vacher (Clinical Nurse and Child Health Nurse, Childers) – 42 years
• Bevan Benecke (Operational services, Monto) – 42 years
• Noel Missenden (Senior Dental Technician, Gayndah) – 41 years
• Julie-Ann Chester (Enrolled Nurse, Maryborough) – 40 years
• Barbara Taylor (Registered Nurse, Bundaberg) – 40 years
• Cameron Chapman (Senior Radiographer, Bundaberg) – 40 years
• Heather MacKellar (Director of Nursing, Biggenden) – 40 years
News from across the WBHHS

Our Australia Day winners

The Rural Tele-Chemo Team (Bundaberg, Monto)

Biggenden Hospital Auxiliary members

Barbara Hovard with the Fraser Coast Palliative Care Team

Rebecca Torkington and Peta McLean (Maryborough)

Peta Jamieson with the WBHHS Simulation Team North

The Maryborough Hospital Emergency Department Team

The WBHHS Simulation Team South

The WBHHS Project Management Team
Our long-service recipients

Meet our long-term team members...

Barbara Taylor (Bundaberg)
Peta Jamieson with Cameron Chapman (Bundaberg)
Colleen Crofts (Mundubbera)

Denise Holdway (Mundubbera)
Julie-Ann Chester (Maryborough) with her own personal cheer squad
Gwenda McDermid (Bundaberg)

Director of Nursing Heather MacKellar (Biggenden)
Helen Proctor (Biggenden)
Peta Jamieson with Lynda Benham (Mundubbera)
Margaret Latza (Mundubbera)

Pamela Ward (Mundubbera)
Peta Jamieson with Brenda Vacher (Childers)
Peta Jamieson with Catherine Higgins (Childers)
Barbara Hovard with Colleen Evans (Hervey Bay)
Training on RiskMan set for rollout

TRAINING is ramping up for WBHHS’s new incident reporting system, RiskMan, as we get closer to its implementation.

RiskMan, an integrated system that combines both clinical and safety incident reporting, is being rolled out in several hospital and health services across Queensland, including Wide Bay, in the coming months.

Glenn Hokin, WBHHS Nurse Manager of Informatics and project manager of the RiskMan rollout, said this was one of the most significant systems transitions in recent years – but it also had many benefits for staff using it.

“The key aspects of RiskMan are that it will save time inputting and, ultimately, it will help us respond more quickly to incidents and make us safer,” Glenn said.

“What takes six separate screens in PRIME takes just one in RiskMan, and the system is far more intuitive and specific in the way data is both input and then used. Its reporting tools are also far more sophisticated.

“From a safety incident point of view, we’ll be cutting out the current initial paper reporting, meaning everything will be electronic from the get-go. So because we’ll be able to input incidents more quickly, we’ll also be able to respond to them more quickly.”

Glenn said the project team would run Train the Trainer sessions from February 27–March 3 for 18 people from across the organisation, who have each committed to spending at least three days carrying out training sessions for WBHHS’s more than 320 line managers.

“Training for line managers will be face-to-face sessions of two to three hours,” he said. “We’re setting ourselves a goal of training at least 75% of line managers by rollout time, but hopefully we’ll do better than that.

“For the remainder of clinical staff, a self-directed online learning package – which takes only about 30 minutes – will soon be available on TrainStation.”

Glenn said although RiskMan was a tried and tested system in many health services, another of its strengths was that it was adaptable to the particular needs of an organisation.


CuddleCot a gift to parents at time of desperate loss

THE Bundaberg Hospital Family Unit now has a CuddleCot to provide to families who experience the loss of a baby, following a generous donation by the Little Lionhearts charity.

The CuddleCot is a cooling system that has been designed to fit within a small cot, and allows for babies who have passed away to remain with their families so they are not required to be cooled in a mortuary.

“The CuddleCot will give Bundaberg families the opportunity to form an important bond by providing a specially insulated environment that enables the family to spend a longer period of time together at a time of great emotional upheaval,” Bundaberg Family Unit Nurse Unit Manager Dohna Myler said.

The Little Lionhearts also donated Memory Boxes for families who lose their child at around 19 or 20 weeks.

“I have had friends from Bundaberg lose babies, and I also have Little Lionheart supporters who are from Bundaberg. It seemed like the right thing to do,” Little Lionhearts founder Selena Wool said.

“Understanding that these losses are very real and ongoing is important for the friends and family of bereaved parents. For a lot of parents, there is no ‘moving on’ from losing a child and it is heartwarming for our children to be acknowledged and remembered.”
Jane Bartley has been with Wide Bay Hospital & Health Service for two years.

Jane enjoys life in theatre, family, gym and bubbles

Your role?
Clinical Nurse Consultant, Theatre, Maryborough.

How long have you been with WBHHS?
Two years.

How would you describe what you do?
A little bit of everything perioperative.

What’s the best thing about your job?
My fantastic team of amazing nurses and orderlies.

When you’re not at work, you can be found...
Either at the gym pushing the limits, at home pottering in the garden or lying on the lounge reading.

Tell us something people may not know about you.
Well, if I told you then everyone would know.

What can’t you do without?
My family, home and gym.

What music are you listening to at the moment?
Five Finger Death Punch, Led Zeppelin, Black Sabbath and Disturbed – have them playing continually – helps me relax.

What’s your guilty pleasure?
Where do I begin? This page isn’t big enough. First and foremost would be bubbles – Veuve to be exact – followed by chocolate and fresh white bread with proper butter and golden syrup.

Nursing scholarships

THE deadline for applications for the Winnie May Nursing Scholarship, Melanie Robinson Midwifery Award and the Yvonne Male Palliative Care Award have now been extended to February 28.

The scholarships, made possible by the Bundaberg Health Services Foundation, are for Bundaberg Hospital nurses who are eager to use this great opportunity to further their studies or qualifications.

Applying is simple. For more information, email bhs-foundation@health.qld.gov.au or head online to http://www.bundabergfoundation.com.au/news-events/scholarships.

Joke of the day

JIM’S wife was in labour and he was a nervous wreck, despite the staff’s efforts to keep him calm.

After what seemed like ages, eventually a midwife announced: “It’s a girl!”

“A girl – thank goodness!” Jim said. “At least she won’t have to go through what I just went through.”

What’s On

February 4:
World Cancer Day

February 13-19:
Healthy Weight Week

February 14:
National Condom Week

February 28:
Deadline for submissions for Winnie May, Melanie Robinson nursing scholarships and inaugural Yvonne Male Palliative Care Award. For more information, phone 4150 2863 or email bhs-foundation@health.qld.gov.au.
WIDE Bay Hospital and Health Service has welcomed 26 new intern doctors to its team as part of the 2017 orientation program.

This year’s intake consists of 16 interns under the University of Queensland program funded by the Queensland Government and 10 interns from the Commonwealth Medical Internship Initiative.

“The great to have our 2017 interns take the first steps of their medical careers here in the Wide Bay. We know their time here will be greatly beneficial to them as they progress along their journey as doctors,” WBHHS Chief Executive Adrian Pennington said.

“Interning at WBHHS facilities gives these young doctors a range of clinical experiences, providing a great foundation for their career.”

WBHHS District Director of Clinical Training Dr Stephen Flecknoe-Brown said interning at Wide Bay facilities had its advantages compared to metropolitan facilities.

“In the wards and emergency departments, they see patients at a much earlier stage in the course of their illness, sharpening their clinical and diagnostic skills,” Dr Flecknoe-Brown said.

“This, as well as the much closer relationship that they have with experienced senior specialists, gives them enhanced learning and training opportunities.

“These doctors get to be involved in a real community, able to forge lifelong friendships with people from all walks of life.”

Putting my course on TrainStation

WITH nearly 200 courses now active in TrainStation and more courses being built every day, we can see how important training is to the Wide Bay Hospital and Health Service.

If you want to find what courses are available for you, log into TrainStation and click on the Find a Course tab, and you can search for the courses using the catalogue and calendar.

What do I do if I co-ordinate a course in the HHS that needs to be added to TrainStation?

You can contact us to add courses to the system and obtain access to manage this course and enter training records.

Email WBHHS-Trainstation@health.qld.gov.au and the system administrator will contact you to discuss this with you.

Director of Education, Training and Research Darian Ward said that capturing all the courses run throughout WBHHS was an important feature of TrainStation.

“As we move into continuous accreditation, accurate training records will demonstrate that we are continuously improving clinical and non-clinical skills and knowledge,” Darian said.

“If you haven’t already loaded your course, contact ETR staff and they will gladly assist you to get on the train.”

Contact us

Phone: 4150 2280
Fax: 4150 2289
Email: WBHHS-Trainstation@health.qld.gov.au