

# Factsheet 11 – How to lodge a medical exemption on AIR



## Prefer to watch a video on this topic?

Visit Queensland Health's website at [www.health.qld.gov.au/usingAIR](http://www.health.qld.gov.au/usingAIR)

There are only **two valid medical exemptions** that can be notified to AIR:

1. Medical contraindication
2. Natural immunity

It is important to notify AIR if an individual under 20 years has a medical exemption to immunisation. These notifications are only required for individuals under 20 years of age as they can affect the immunisation status of a child or adolescent. For example, a child's record may state they are overdue for varicella vaccination; however, a notification of past varicella disease, i.e. natural immunity will remove this overdue status.

## NOTE

Only GPs, paediatricians, clinical immunologists, public health physicians or infectious disease physicians are authorised to lodge a medical exemption for immunisation.

There are **two methods** for reporting a medical exemption to AIR. These are:

1. Using the AIR encounter screen to lodge the exemption directly onto the individual's record
- OR
2. Completing the immunisation medical exemption form (IM011.1807) and forwarding it to AIR.

## NOTE

- AIR will return or reject incorrectly completed forms or medical exemption forms with invalid medical reasons to the provider who submitted them.
- Information about medical exemptions and/or natural immunity can be found in the online version of *The Australian Immunisation Handbook*.
- Natural immunity can only be granted against the following diseases: hepatitis B, mumps, measles, rubella and/or varicella.
- Natural immunity can only be reported for all antigens in a vaccine. For example, for a child to be considered exempt from measles-mumps-rubella vaccine based on natural immunity, they would need to be immune to all three diseases.
- A medical contraindication be recorded as either 'permanent' or 'temporary'.



## Using the AIR encounter screen to record a medical contraindication

1. Follow the steps at Appendix 4 to locate an individual's record on AIR. Once the correct individual's record is found, click on **'Medical contraindication'** on the left-hand menu (Figure 1).

The screenshot shows the 'Health Professional Online Services' interface. On the left, a navigation menu includes 'Claims', 'Identify Individual', 'Record Encounter', 'Update Encounter', 'Medical Contraindication' (highlighted with a red arrow), 'Natural Immunity', 'Payment Statements', 'Provider', 'Reports', and 'Secure Email'. The main content area displays the profile for 'JADE CITIZEN' (DOB: 02 Mar 2017) with address 'QUEEN ST 100, BRISBANE 4000'. Below this is a 'Record Medical Contraindication' section with a 'New Medical Contraindication' form. The form includes fields for 'Practice Location', 'Vaccine/Brand', 'Antigens', 'Type' (Permanent/Temporary), 'Start Date', 'End Date', and 'Reason'. A red asterisk is placed next to the 'Type' field.

Figure 1

2. Complete all fields marked with a red asterisk (Figure 2). For **'Type'**, i.e. permanent or temporary, if **'Temporary'** has been selected, enter a **'End Date'**. The start date will be automatically populated with the current date and it cannot be changed. The choices in the drop-down box for **'Reason'** are limited to only those considered valid reasons as per the *Australian Immunisation Handbook*.
3. Click on **'Add'** to submit the medical contraindication.

The screenshot shows the 'New Medical Contraindication' form with a red box highlighting the required fields. The form includes: 'Practice Location' (dropdown), 'Vaccine/Brand' (text field with 'Menitorix'), 'Antigens' (checkboxes for 'HIB Schedule A' and 'Meningococcal C'), 'Type' (radio buttons for 'Permanent' and 'Temporary'), 'Start Date' (text field with '05/10/2017'), 'End Date' (text field with '05/11/2017' and a calendar icon), 'Reason' (dropdown with 'Acute major illness'), and 'Add' and 'Cancel' buttons.

Figure 2

4. The following screen will show details of the medical exemption (Figure 3). If you wish to amend any of the details or delete the entry, in the **'Action'** column (highlighted by a red circle in Figure 3) click on the pencil symbol to edit or the rubbish bin symbol to delete the entry.
5. If all the details are correct, click on the **'Submit'** button.

6. After submitting the record, the next screen will confirm the notification (Figure 4).

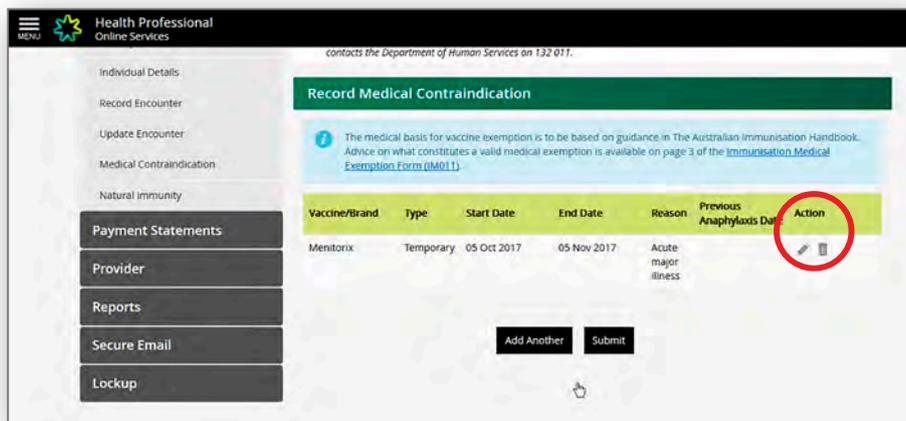


Figure 3

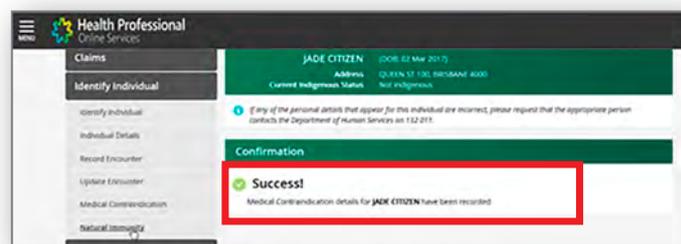


Figure 4

### Using the AIR encounter screen to record natural immunity

1. Follow the steps at Appendix 4 to locate an individual’s record on AIR. Once the correct individual’s record is found, click on **‘Natural immunity’** on the left-hand menu (Figure 1).

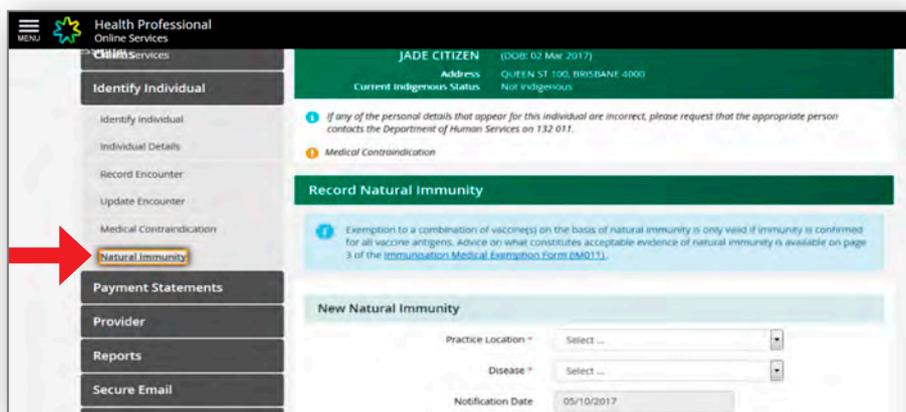


Figure 1

2. Complete all fields marked with a red asterisk (Figure 2). In the drop-down box for **‘Disease’** only hepatitis B, varicella, or measles, mumps and rubella can be selected. These are the only diseases for which natural immunity can be recorded against. For measles, mumps and rubella, immunity must be against all three diseases (due to combination vaccine given.) The **‘Notification date’** will be automatically populated with the current date and cannot be changed. Insert either a **‘Laboratory Testing Date’** or **‘Physician Based Clinical Diagnosis Date’**.

Health Professional Online Services

Medical Contraindication

Natural Immunity

Payment Statements

Provider

Reports

Secure Email

Lockup

Exemption to a combination of vaccine(s) on the basis of natural immunity is only valid if immunity is confirmed for all vaccine antigens. Advice on what constitutes acceptable evidence of natural immunity is available on page 3 of the [Immunisation Medical Exemption Form \(IM011\)](#).

**New Natural Immunity**

Practice Location \* 4967784T

Disease \* Measles

Notification Date: 05/10/2017

Laboratory Testing Date: 05/09/2017

Physician Based Clinical Diagnosis Date: 05/09/2017

Add Cancel

Figure 2

3. Click on **'Add'**.
4. The following screen will show details of the submission (Figure 3). If you wish to amend any of the details or delete the entry, in the **'Action'** column (highlighted red in Figure 3) click on the pencil symbol to edit or the rubbish bin symbol to delete the entry.

Health Professional Online Services

Record Encounter

Update Encounter

Medical Contraindication

Natural Immunity

Payment Statements

Provider

Reports

Secure Email

Lockup

Exemption to a combination of vaccine(s) on the basis of natural immunity is only valid if immunity is confirmed for all vaccine antigens. Advice on what constitutes acceptable evidence of natural immunity is available on page 3 of the [Immunisation Medical Exemption Form \(IM011\)](#).

Provider Number	Disease	Notification Date	Laboratory Testing Date	Physician Based Clinical Diagnosis Date	Actions
4967784T	Measles	05 Oct 2017	05 Sep 2017	05 Sep 2017	[Edit] [Delete]
4967784T	Mumps	05 Oct 2017	05 Sep 2017	05 Sep 2017	[Edit] [Delete]
4967784T	Rubella	05 Oct 2017	05 Sep 2017	05 Sep 2017	[Edit] [Delete]

Add Another Submit

Figure 3

5. If all the details are correct, click on the **'Submit'** button.
6. After submitting the record, the next screen will confirm the notification (Figure 4).

Health Professional Online Services

Individual Details

Record Encounter

Update Encounter

Medical Contraindication

Natural Immunity

Payment Statements

Provider

Reports

Secure Email

Lockup

contacts the Department of Human Services on 132 011.

Medical Contraindication

**Confirmation**

**Success!**

Natural Immunity details for **JADE CITIZEN** have been recorded.

Figure 4

