Making Tracks to Better Health
Pocket Guide

Need help before, during or after a hospital visit?

This pocket guide provides information on key Aboriginal and Torres Strait Islander health services available in the hospital and community to support you and your family with your health needs.

For more information on the services listed in the document, please talk to the Aboriginal and Torres Strait Islander Health Staff.

You can find their details on the back panel of this guide.
Community services

Closing the Gap (CTG)
Specific CTG health initiatives aim to reduce gaps in life expectancy between Aboriginal and Torres Strait Islander people and non-Indigenous Australians by improving and increasing access to culturally secure health service/programs.
Contact your local Aboriginal Medical Service or registered CTG GP Practices for more information.

IN THE COMMUNITY

Did you know?
Registering for Closing the Gap (CTG) can give you access to:
• Yearly comprehensive adult or child health checks
• Free or cheaper medicines
• Chronic disease health care and management including medical aids and equipment
• Specialist and allied health services
• Prevention programs.
CTG assistance is available at local Aboriginal Medical Services or registered CTG GP Practices.

IN THE COMMUNITY

Discharge support services from hospital to home
Institute of Urban Indigenous Health (IUIH) provide support for all ages, health conditions and situations.
Integrated Team Care (ITC) is specifically for people with chronic disease.
ITC Fraser Coast
Fraser Coast 4194 5554
Care Coordinator 0428 197 231
Indigenous Outreach Worker 0419 645 322
PHN Bundaberg 07 4194 5554

IN THE COMMUNITY

Are you of Aboriginal and/or Torres Strait Islander origin?
Why we ask the question:
• To offer and link you with Aboriginal and Torres Strait Islander hospital support services
• To assist with identifying health services needs and planning.

Useful numbers

IN HOSPITAL

Hospitals and Health Services
Bundaberg Hospital 4150 5200
Hervey Bay Hospital 4325 6666
Maryborough Hospital 4122 8222
Gayndah Hospital 4161 3500
Gin Gin Hospital 4157 2222
Monto Hospital 4166 9300
Childers Hospital 4192 1133
Eidsvold Multi-Purpose Health Service 4165 7100
Biggenden Multi-Purpose Health Service 4127 6400
Mount Perry Multi-Purpose Health Service 4156 2300
Mundubbera Multi-Purpose Health Service 4165 5200

Aboriginal and Torres Strait Islander Health Staff
Bundaberg Hospital 4150 2700
Hervey Bay Hospital 4325 6670
Maryborough Hospital 4122 8222

Health departments
Allied Health 4150 2570
Community Health 4150 2700
BreastScreen 13 20 50
Cancer Care 1300 090 760
Family Unit Reception 4303 8400
Mental Health 4150 2600
Oral Health 4303 8050
Patient Travel 4150 2176

Other Contacts
Department of Human Services
Call 1800 222 032
National Health Service Directory
Visit www.nhsd.com.au

Aboriginal and Torres Strait Islander Medical Services
Bundaberg
IWC
18a, Barolin Street
Call 1300 492 492 or 07 4151 5402
Hervey Bay
Galangoor Duwalami
Primary Health Care
7/11 Central Avenue, Pialba
Call 07 4194 5554
Maryborough
Galangoor Duwalami
Primary Health Care
87–89 Bazaar Street
Call 07 4184 9969

IN HOSPITAL

IN THE COMMUNITY

Useful numbers