

Coronavirus (COVID-19)

Advice on visiting aged care facilities



Protecting aged care residents

A family member or support person can provide care and support to the person they are visiting, including physical care and support



Our aged care residents need to stay safe and stay connected.



Keep connected by:

- phone or video calls
- letters and postcards
- photos, artwork or home videos

VISITORS SHOULD



Visitors **should**:

- stay for a short time in the resident's room or outside
- avoid communal spaces
- make sure the resident has no more than two visitors at a time, including doctors
- wash your hands before entering and leaving the facility
- stay 1.5 metres away from residents where possible
- stay away when unwell.

VISITORS SHOULD NOT



Visitors **should not** be anyone who:

- has returned from overseas in the last 14 days
- has had contact with a person with COVID-19 in the last 14 days
- has travelled to a COVID-19 hot spot in the last 14 days
- has a fever (37.5 degrees or more)
- has a cough, runny nose, sore throat or breathing difficulties
- after 1 May 2020, has not had the 2020 flu vaccination (unless it is unavailable to you, for example, you are allergic to the vaccine)
- is under 16 years of age, unless you're visiting a resident at their end-of-life.

Stay away if you're unwell, have been overseas, been in contact with someone with COVID-19 or you're under 16.

Further information

Visit www.health.qld.gov.au/coronavirus or call **13 HEALTH** (13 43 25 84)



**Queensland
Government**